

YWCA PERFORMANCE METRICS: YWCA GENERAL HOUSING PROGRAMS

YWCA is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all.

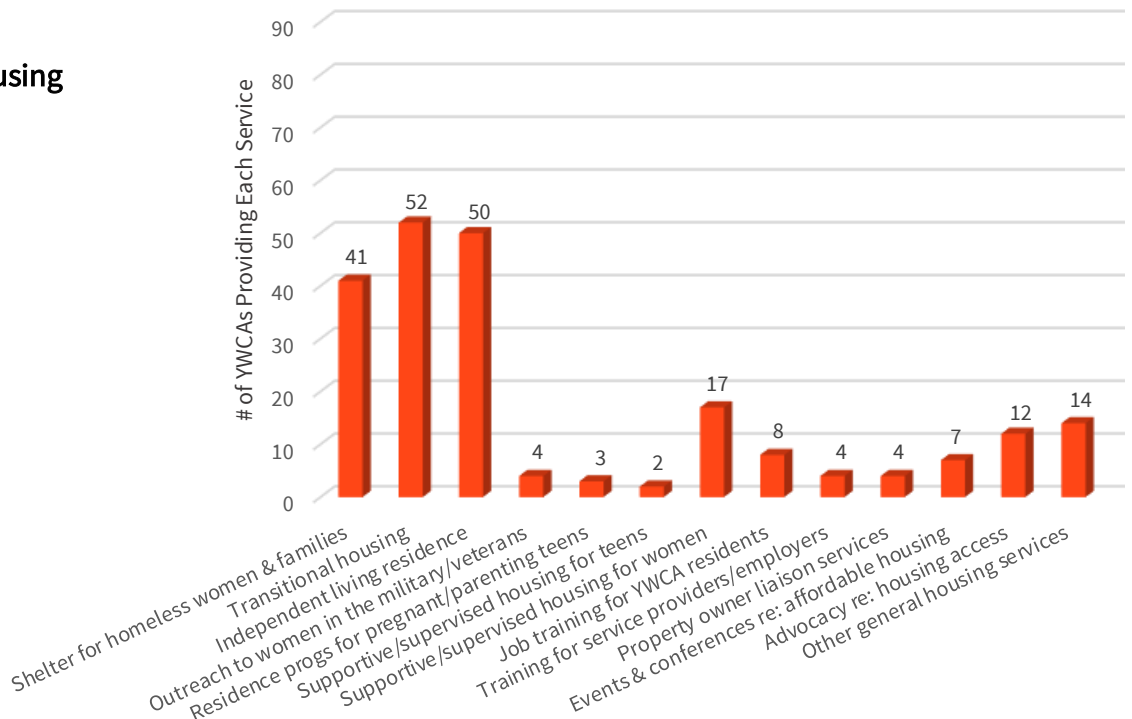
43%, or 88 YWCAs have designated general housing services as one of their major programs. YWCA has provided housing programs since the 1860s that were organized to respond to the needs of young women moving into America’s cities and filling jobs in the growing number of factories.

Today, more than 31,000 community members are residents in YWCA housing programs. Working women, women in transition, women and families in crisis, and women seeking residence-based support in order to build or maintain their independence are all among those being well-served.

Please find general information about YWCA general housing services on pages 1-5. Site specifics for YWCAs providing these programs are on pages 6-14.

For more detail on any metric, please send inquiries to nationalimpactreport@ywca.org

YWCA general housing programs include these services

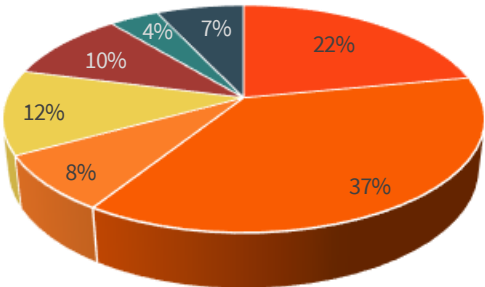


YWCA General Housing Services Lead to:

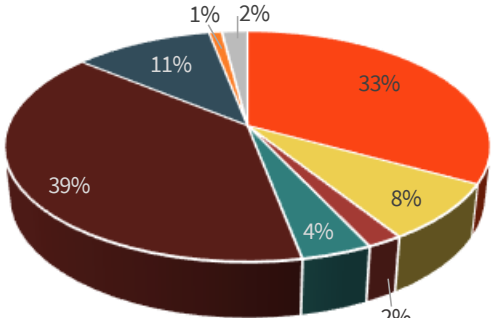
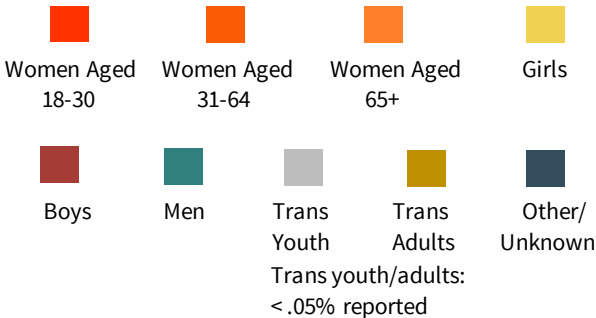
- Safe, affordable accommodations for women seeking independent arrangements
- Safe, affordable accommodations and services for women in transition
- Safe, affordable accommodations and services for women, teens and families who are homeless or at risk of being homeless
- Safe, affordable accommodations and services for women seeking/needing supervised living arrangements
- Safe, affordable accommodations and services for teen mothers

93% of those served through YWCA general housing programs live at or below the federal poverty level.

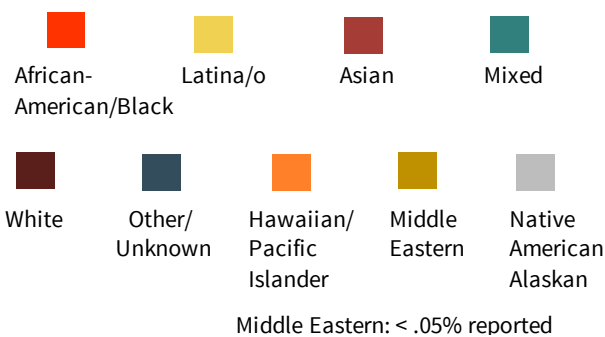
Service Recipient Demographics



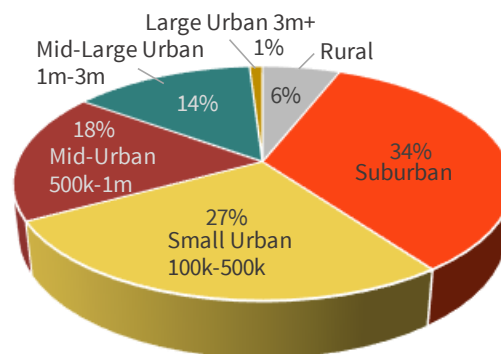
Gender/Age



Race/Ethnicity



% of YWCAs Providing General Housing Services in Each Size Population Area



Awards

One YWCA has recently been presented with a community award recognizing the strength of their housing program.

Common Referral Sources, in order of frequency:

- Other organizations
- Neighbor/Friend/Colleagues
- Other YWCA programs
- Municipal/other government
- Hospitals, clinics, health centers
- Internet search
- Law enforcement personnel
- Flyers/Advertisements/Newsletters
- Social media
- Media (print or broadcast)
- Schools

Funding

YWCAs report securing a total of more than \$113 million annually to support their general housing programs from several sources, as follows:

- 76% Government
- 13% Fee for service
- 4% United Way/Federated campaigns
- 2% Foundations
- 2% Contributions
- 2% YWCA general funds
- 1% Other

Housing Program Curriculums Being Employed

AllState Financial Empowerment Program	Housing First Principles
Beyond Trauma: A Healing Journey	Incredible Years Parenting
Changing Patterns	Making Ends Meet pre-financial literacy
Circle of Security	Motivational Interviewing
Coleman JOB curriculum	Moving On
Community Culinary Training	Person-Centered Practices
Critical time intervention	Phillip Roy Inc. Life Skills
EPIC	Seeking Safety
Getting Ahead / Staying Ahead	ServSafe food handler program
Getting Ahead in a Just Getting By World	SOAR
High Scope	TIPS health screenings and curriculum
Homeward financial fitness classes	Trauma informed care curriculums

YWCA Housing Program Partnerships and Collaborations

211 Infoline	Free Arts Minnesota	Legal Aid offices
Acadia Homes for Students	Friendship Center	LUK Compass Network For Youth Homelessness
Addiction centers/coalitions	Frontline Services	Mental health service providers
Adult learning centers	Good Samaritan Ministries	Opportunity Councils
Allstate - for Financial Literacy	Goodwill	Partners Ending Homelessness
Artisans Bank	Greater Dayton Premier Management	Police departments
Coleman Behavioral Health	Heading Home	Probation/parole/law enforcement officers
Colleges and universities	Health providers, medical care centers, hospitals, clinics	Ready to Grow St. Joe
Community services offices	Homeless alliances/coalitions	Rent increase exemption programs
Continuum of Care networks	Homeless services planners	Road Home
Coulee Region Transitional Housing Ministry	Homeless Services Support Network	Rural Dynamics, Inc.
Councils of churches	Homeward	Salvation Army
Department of Justice offices	Housing authority offices, alliances and assistance centers	Senior citizen service providers
Departments of health and human services	Housing finance agencies	St. Vincent dePaul Society
Domestic violence coalitions	HUD-Housing and Urban Development offices	Stark Metro Housing
Domestic violence shelters/programs	Human resource councils	State offices for transitional assistance
Drug courts	Human service providers/networks	Substance abuse councils
Early Childhood Alliance	Independent living centers	U.S. Attorney offices
Easter Seals	Interactive Resource Center	United Health Services
Family and social service offices-City, county, state	Kitchens for Good	United Way
Family Connections	Leap to Confidence	Unity Healthcare for the Homeless
Family justice centers		Workforce development offices
Food banks		Youth Intensive Services
Franciscan Peace Center		

Evaluation

64% of YWCAs providing general housing services are evaluating their results.

Achievements include:

Among YWCAs providing transitional housing programs:

- An average of 85% of residents moved to safe, stable permanent housing upon completing the YWCA's program.
- An average of 82% of residents maintained or increased their income upon completing the YWCA's program.

Additional outcome examples provided by YWCAs with general housing programs:

- 100% of housing program participants increased knowledge on how to plan for a safe future.
- 75% of transitional housing program participants increased life skills.
- 90% of residents completed high school.
- 41% of transitional housing clients increased educational attainment.
- 74% of individuals in our Emergency Housing program indicated that due to their involvement in the program, their children feel safer, more secure and stable.
- 92% of families who received case management achieved at least one significant goal in addition to housing.
- 44 women in the YWCA Work Furlough Program safely re-entered society from incarceration and started new, fulfilling lives.
- 85% of YWCA residents improved their physical and/or mental health.
- 93% of clients after 3 months in the supportive housing program were compliant with their daily medication dosage and able to name each medication in their daily medication regimen. After 6 months in the program, 95% of clients acquired at least three new coping skills to address the symptoms of their mental health diagnosis. After 12 months in the program, 92% attained and reported increased personal well-being as evidenced by avoiding psychiatric hospitalization and decreased suicidal ideation.
- 84% of our supportive housing clients maintained sobriety.
- 45% of our supportive housing clients maintained full-time employment while maintaining sobriety.
- 100% of formerly homeless women participating in Women in Transition identified housing barriers and created steps to eliminate barriers within 2 months of entry.
- 84% of formerly homeless women participating in Women in Transition opened and/or maintained a checking/savings account at exit.
- 90% of women in residence completed YWCA racial justice and economic empowerment training.
- 25% of transitional housing clients participated in a domestic violence awareness event.

Site Specifics for the 88 YWCAs Providing General Housing Programs

YWCAs Providing:

YWCAs Providing Shelter for Women Who are Homeless or at Risk of Being Homeless	7
YWCAs Providing Transitional Housing Programs and/or Job Training	8-9
YWCAs Providing Independent Living Options and Outreach	10-11
YWCAs with Supportive Housing Programs	12
YWCAs Carrying Out Advocacy to Increase Access to Safe and Affordable Housing for Women and Families	13
Other YWCA Housing Services	14

YWCA's Providing Shelter for Women Who are Homeless or at Risk of Being Homeless

41 YWCAs

State	YWCA	Website
AL	YWCA Central Alabama	YWCA Central Alabama
CA	YWCA San Diego County	YWCA San Diego County
CA	YWCA San Gabriel Valley	YWCA San Gabriel Valley
CT	YWCA Hartford Region	YWCA Hartford Region
DE	YWCA Delaware	YWCA Delaware
HI	YWCA O'ahu	YWCA O'ahu
IA	YWCA Clinton	YWCA Clinton
IL	YWCA McLean County	YWCA McLean County
IN	YWCA Evansville	YWCA Evansville
IN	YWCA North Central Indiana	YWCA North Central Indiana
IN	YWCA Northeast Indiana	YWCA Northeast Indiana
MA	YWCA Cambridge	YWCA Cambridge
MI	YWCA Metropolitan Detroit	YWCA Metropolitan Detroit
MN	YWCA Duluth	YWCA Duluth
NC	YWCA Greensboro	YWCA Greensboro
ND	YWCA Minot	YWCA Minot
NY	YWCA Binghamton & Broome County	YWCA Binghamton-Broome County
NY	YWCA Niagara Frontier	YWCA Niagara Frontier
NY	YWCA Rochester & Monroe County	YWCA Rochester-Monroe County
NY	YWCA Syracuse & Onondaga County	YWCA Syracuse-Onondaga County
OH	YWCA Alliance	YWCA Alliance
OH	YWCA Canton (OH)	YWCA Canton Ohio
OH	YWCA Dayton	YWCA Dayton
PA	YWCA Bradford	YWCA Bradford
PA	YWCA Greater Harrisburg	YWCA Greater Harrisburg
PA	YWCA Lancaster	YWCA Lancaster
PA	YWCA Northcentral PA	YWCA Northcentral PA
PA	YWCA Titusville	YWCA Titusville
RI	YWCA Rhode Island	YWCA Rhode Island
TN	YWCA Memphis	YWCA Memphis
TX	YWCA Houston	YWCA Houston
WA	YWCA Bellingham	YWCA Bellingham
WA	YWCA North Central Washington	YWCA North Central Washington
WA	YWCA Seattle King Snohomish	YWCA Seattle-King-Snohomish
WA	YWCA Spokane	YWCA Spokane
WI	YWCA La Crosse	YWCA La Crosse
WI	YWCA Madison	YWCA Madison
WI	YWCA Southeast Wisconsin	YWCA Southeast Wisconsin
WV	YWCA Charleston	YWCA Charleston WV
WV	YWCA Wheeling	YWCA Wheeling
WY	YWCA Sweetwater County	YWCA Sweetwater County

YWCA's Providing Transitional Housing Programs and/or Job Training

54 YWCAs

State	YWCA	Website	Transitional Housing	Job Training for YWCA Residents
AL	YWCA Central Alabama	YWCA Central Alabama	X	
CA	YWCA Greater Los Angeles	YWCA Greater Los Angeles		X
CA	YWCA San Diego County	YWCA San Diego County	X	
CA	YWCA San Gabriel Valley	YWCA San Gabriel Valley	X	
CT	YWCA Hartford Region	YWCA Hartford Region	X	
DE	YWCA Delaware	YWCA Delaware	X	X
HI	YWCA O'ahu	YWCA O'ahu	X	
ID	YWCA Lewiston Clarkston	YWCA Lewiston Clarkston	X	
IL	YWCA McLean County	YWCA McLean County	X	
IN	YWCA Evansville	YWCA Evansville	X	X
IN	YWCA North Central Indiana	YWCA North Central Indiana	X	
MA	YWCA Central Massachusetts	YWCA Central Massachusetts	X	
MA	YWCA Western Massachusetts	YWCA Western Massachusetts	X	
MN	YWCA Duluth	YWCA Duluth	X	
MN	YWCA St. Paul	YWCA St. Paul	X	
MO	YWCA Metropolitan St. Louis	YWCA Metropolitan St. Louis	X	
MT	YWCA Helena	YWCA Helena	X	X
MT	YWCA Missoula	YWCA Missoula	X	
NC	YWCA Central Carolinas	YWCA Central Carolinas	X	
ND	YWCA Cass Clay	YWCA Cass Clay	X	
NM	YWCA Middle Rio Grande	YWCA Middle Rio Grande	X	
NY	YWCA Binghamton & Broome County	YWCA Binghamton-Broome County	X	
NY	YWCA Greater Capital Region	YWCA Greater Capital Region	X	
NY	YWCA Jamestown	YWCA Jamestown	X	
NY	YWCA Niagara Frontier	YWCA Niagara Frontier	X	
NY	YWCA North Eastern New York	YWCA North Eastern New York	X	
NY	YWCA Syracuse & Onondaga County	YWCA Syracuse-Onondaga County	X	
NY	YWCA Western New York	YWCA Western New York	X	
OH	YWCA Alliance	YWCA Alliance	X	
OH	YWCA Canton (OH)	YWCA Canton Ohio	X	X
OH	YWCA Dayton	YWCA Dayton	X	
OH	YWCA Steubenville	YWCA Steubenville	X	
OH	YWCA Van Wert County	YWCA Van Wert County	X	X
OH	YWCA Youngstown	YWCA Youngstown	X	
OR	YWCA Greater Portland	YWCA Greater Portland	X	
PA	YWCA Greater Harrisburg	YWCA Greater Harrisburg	X	
PA	YWCA Greater Pittsburgh	YWCA Greater Pittsburgh	X	

State	YWCA	Website	Transitional Housing	Job Training for YWCA Residents
PA	YWCA Northcentral PA	YWCA Northcentral PA	X	
PA	YWCA Oil City	YWCA Oil City	X	
PA	YWCA York	YWCA York	X	
RI	YWCA Rhode Island	YWCA Rhode Island	X	X
TN	YWCA Knoxville	YWCA Knoxville	X	
TN	YWCA Memphis	YWCA Memphis	X	
TX	YWCA El Paso del Norte Region	YWCA El Paso del Norte Region	X	
VA	YWCA Central Virginia	YWCA Central Virginia	X	
WA	YWCA Bellingham	YWCA Bellingham	X	
WA	YWCA North Central Washington	YWCA North Central Washington	X	
WA	YWCA Seattle King Snohomish	YWCA Seattle-King-Snohomish	X	
WA	YWCA Spokane	YWCA Spokane	X	
WI	YWCA La Crosse	YWCA La Crosse	X	
WI	YWCA Madison	YWCA Madison	X	
WI	YWCA Southeast Wisconsin	YWCA Southeast Wisconsin	X	
WV	YWCA Charleston	YWCA Charleston WV		X
WV	YWCA Wheeling	YWCA Wheeling	X	

YWCA's Providing Independent Living Options and Outreach

42 YWCAs

State	YWCA	Website	Independent Residence- Open Access	Independent Residence- Income/Other Stipulations	Outreach to Women in the Military and Women Veterans
AL	YWCA Central Alabama	YWCA Central Alabama		X	
CA	YWCA Contra Costa County/Sacramento	YWCA Contra Costa County-Sacramento		X	
CA	YWCA San Francisco & Marin	YWCA San Francisco Marin		X	
CT	YWCA Hartford Region	YWCA Hartford Region		X	
IA	YWCA Clinton	YWCA Clinton	X	X	
IL	YWCA Quincy	YWCA Quincy	X		
IN	YWCA North Central Indiana	YWCA North Central Indiana		X	
MA	YWCA Cambridge	YWCA Cambridge	X	X	
MA	YWCA Greater Newburyport	YWCA Greater Newburyport	X	X	
MA	YWCA Northeastern Massachusetts	YWCA Northeastern Massachusetts		X	
MA	YWCA Southeastern Massachusetts	YWCA Southeastern Massachusetts		X	
MN	YWCA St. Paul	YWCA St. Paul		X	
ND	YWCA Cass Clay	YWCA Cass Clay		X	
ND	YWCA Minot	YWCA Minot		X	
NY	YWCA Binghamton & Broome County	YWCA Binghamton-Broome County		X	
NY	YWCA Brooklyn	YWCA Brooklyn	X	X	X
NY	YWCA Greater Capital Region	YWCA Greater Capital Region	X	X	
NY	YWCA Niagara Frontier	YWCA Niagara Frontier	X		
NY	YWCA North Eastern New York	YWCA North Eastern New York		X	
NY	YWCA Rochester & Monroe County	YWCA Rochester-Monroe County		X	
NY	YWCA Syracuse & Onondaga County	YWCA Syracuse-Onondaga County		X	
NY	YWCA White Plains & Central Westchester	YWCA White Plains-Central Westchester		X	
OH	YWCA Canton (OH)	YWCA Canton Ohio	X	X	
OH	YWCA Dayton	YWCA Dayton	X	X	
OH	YWCA Greater Cleveland	YWCA Greater Cleveland		X	
OH	YWCA Steubenville	YWCA Steubenville	X		
OH	YWCA Van Wert County	YWCA Van Wert County		X	
OH	YWCA Warren	YWCA Warren		X	
OH	YWCA Youngstown	YWCA Youngstown		X	
PA	YWCA Butler	YWCA Butler	X	X	
PA	YWCA Greater Harrisburg	YWCA Greater Harrisburg			X
PA	YWCA Lancaster	YWCA Lancaster	X	X	
PA	YWCA Oil City	YWCA Oil City	X		

Continues...

State	YWCA	Website	Independent Residence- Open Access	Independent Residence- Income/Other Stipulations	Outreach to Women in the Military and Women Veterans
RI	YWCA Rhode Island	YWCA Rhode Island		X	X
TX	YWCA El Paso del Norte Region	YWCA El Paso del Norte Region	X		
TX	YWCA Houston	YWCA Houston		X	
VA	YWCA Central Virginia	YWCA Central Virginia	X		
WA	YWCA North Central Washington	YWCA North Central Washington	X		
WA	YWCA Seattle King Snohomish	YWCA Seattle-King-Snohomish		X	X
WI	YWCA Madison	YWCA Madison		X	
WV	YWCA Charleston	YWCA Charleston WV		X	X
WV	YWCA Wheeling	YWCA Wheeling	X		

YWCA's with Supportive Housing Programs

20 YWCAs

State	YWCA	Website	Pregnant/ Parenting Teens Residence-based Programs	Supportive/Supervised Housing for Teens	Supportive/Supervised Housing for Women
HI	YWCA O'ahu	YWCA O'ahu			X
IL	YWCA McLean County	YWCA McLean County			X
MA	YWCA Cambridge	YWCA Cambridge			X
MA	YWCA Northeastern Massachusetts	YWCA Northeastern Massachusetts	X		
MA	YWCA Southeastern Massachusetts	YWCA Southeastern Massachusetts			X
MA	YWCA Western Massachusetts	YWCA Western Massachusetts	X		X
MN	YWCA Duluth	YWCA Duluth	X	X	
MT	YWCA Helena	YWCA Helena			X
NY	YWCA Binghamton & Broome County	YWCA Binghamton-Broome County			X
NY	YWCA Rochester & Monroe County	YWCA Rochester-Monroe County			X
NY	YWCA Syracuse & Onondaga County	YWCA Syracuse-Onondaga County			X
OH	YWCA Canton (OH)	YWCA Canton Ohio			X
OH	YWCA Hamilton	YWCA Hamilton			X
OH	YWCA Van Wert County	YWCA Van Wert County			X
PA	YWCA Greater Pittsburgh	YWCA Greater Pittsburgh			X
WA	YWCA North Central Washington	YWCA North Central Washington		X	
WI	YWCA La Crosse	YWCA La Crosse			X
WV	YWCA Charleston	YWCA Charleston WV			X
WV	YWCA Wheeling	YWCA Wheeling			X
WY	YWCA Sweetwater County	YWCA Sweetwater County			X

YWCA's Carrying Out Advocacy to Increase Access to Safe and Affordable Housing for Women and Families

12 YWCAs

State	YWCA	Website
MA	YWCA Cambridge	YWCA Cambridge
MN	YWCA Duluth	YWCA Duluth
MN	YWCA St. Paul	YWCA St. Paul
NC	YWCA Greensboro	YWCA Greensboro
NY	YWCA Syracuse & Onondaga County	YWCA Syracuse-Onondaga County
OR	YWCA Greater Portland	YWCA Greater Portland
PA	YWCA Northcentral PA	YWCA Northcentral PA
RI	YWCA Rhode Island	YWCA Rhode Island
WA	YWCA Seattle King Snohomish	YWCA Seattle-King-Snohomish
WA	YWCA Spokane	YWCA Spokane
WI	YWCA Madison	YWCA Madison
WV	YWCA Charleston	YWCA Charleston WV

Other YWCA Housing Services

State	YWCA	Website	Rapid Rehousing or Housing First	Case Management	Financial Assistance	Chemical Dependency Assistance	Property Owner Liaison Services	Training for Service Providers/Employers	Conferences re: Affordable Housing
AL	YWCA Central Alabama	YWCA Central Alabama		X	X				
CA	YWCA San Diego County	YWCA San Diego County	X						
IA	YWCA Clinton	YWCA Clinton						X	X
IN	YWCA Northeast Indiana	YWCA Northeast Indiana				X			
LA	YWCA Greater New Orleans	YWCA Greater New Orleans						X	
MA	YWCA Northeastern Massachusetts	YWCA Northeastern Massachusetts							X
MN	YWCA St. Paul	YWCA St. Paul					X		
MT	YWCA Missoula	YWCA Missoula							X
MT	YWCA Missoula	YWCA Missoula			X				
NY	YWCA Western New York	YWCA Western New York		X					
OH	YWCA Dayton	YWCA Dayton		X					
OH	YWCA Warren	YWCA Warren							X
OR	YWCA Greater Portland	YWCA Greater Portland						X	X
PA	YWCA Lancaster	YWCA Lancaster	X						X
PA	YWCA Northcentral PA	YWCA Northcentral PA						X	X
PA	YWCA Titusville	YWCA Titusville							X
WA	YWCA Seattle King Snohomish	YWCA Seattle-King-Snohomish					X		
WA	YWCA Spokane	YWCA Spokane					X		
WI	YWCA Madison	YWCA Madison					X		

OH	YWCA Northwest Ohio	YWCA Northwest Ohio	Provision of support services for permanent housing stability based on income
PA	YWCA Gettysburg & Adams County	YWCA Gettysburg-Adams County	Shower vouchers for homeless