

**Position:** Institutional Board Member  
**Candidate:** Miguel Delgado  
**Institution:** University of Arizona  
**Title:** Director, Insurance Programs, Risk Management & Safety



**Biography:** Miguel Delgado joined the University of Arizona in 2017 as the Assistant Director of Insurance Programs and was promoted to Director of Insurance Programs in 2020. His duties include overseeing all aspects of the university's insurance programs, including management of the insurance portfolio and administration of the university's claims program. Miguel holds the ARM, ARM-P, and AINS professional designations. His educational background also includes a B.S. degree in Theology. Miguel serves as a Trustee on the Pima County (AZ) Self-Insurance Trust Fund Board. Prior to coming to the University of Arizona, Miguel worked in Risk Management at the University of New Mexico and also has experience in the commercial insurance sector as a Workers' Compensation and Multi-Line claims adjuster.

**Please describe your past Risk Management experience and previous involvement with URMIA.**

I have worked in the insurance/risk management field since 2010 and have been fortunate to have experienced a wide variety of roles and responsibilities. My initial involvement with URMIA was limited to actively reading the list serve. When I came to the University of Arizona, my manager immediately began to speak of the exceptional benefits of active participation in URMIA and encouraged me to attend conferences and get plugged in. Since that time, I have served on various committees/sub-committees, have moderated conference sessions, and have volunteered in other capacities. I am currently serving on the 2021 Annual Conference Committee and the New Members Engagement Ambassadors Task Force.

**What leadership skills and talents make you a good candidate?**

I strongly embrace diversity and firmly believe that every person has a unique set of talents and abilities, which leads me to the conclusion that all members of a team or organization are valuable contributors. My favorite leadership qualities are humility, a proclivity to listen rather than speak, and being inspirational. While I have not mastered those qualities, I make a daily effort to grow and learn in those areas. Throughout my career, I have built, inspired, and lead successful teams who focused on continuous improvement while embracing the mindset that strong collaborative teams can make the greatest impact.

**How would you get the membership more active in URMIA?**

Risk Managers and Risk Management staff are busy people, so attempting to increase activity and participation is always challenging. URMIA should continue to emphasize the tremendous value of networking in the URMIA community and how involvement can help members grow professionally and learn from their peers. URMIA should continue to provide members with a wide variety of volunteer opportunities through committees and task forces. Additionally, I would encourage URMIA to be more intentional with respect to reaching out to new members or less active members for the specific purpose of recruiting volunteers for committees and task forces.

**Briefly outline your vision for continuing to move URMIA forward.**

URMIA is an outstanding professional association and to a large extent, should continue to focus on the actions and principles that have been key to our growth and development. The mission of "*advancing the discipline of risk management in higher education*" should be kept at the forefront, however URMIA will need to do its part in addressing the impending talent gap that will undoubtedly affect higher education risk management as many experienced senior level risk managers will retire in the next five to ten years. URMIA should continue to provide helpful resources and educational opportunities while simultaneously pondering how to develop efficacious mentorship programs for members. My vision for URMIA is that of an organization actively promoting diversity and generating enthusiasm in the next generation of university risk managers.