URMIA 51st Annual Conference

P Pre/Post-Conference	e Education	
SEPTEMBER 9 • WEDN	NESDAY	
ТВА	Help share the news via social media! Sponsors: Willis Towers Watson Follow the feed here.	TBA
ТВА	Thank you URMIA Supporters Sponsors: IMA, Mercer, Praesidium, BMS CAT, HX Global, Inc., Fred C. Church Insurance, Holmes Murphy	ТВА
TBA	A Lunch on Us Sponsors: FM Global If you have not used your \$25 GrubHub credit for pick up or delivery, now's the time! Thanks to our supporters at FM Global!	TBA
ТВА	A Remote Work Kit - take your tools with you Sponsors: United Educators Insurance Special thanks to United Educators for helping keep our tool box full with a "desk in a box" kit. Full registrants should look for it in your mailed package from URMIA.	ТВА
ТВА	A Thought Leadership Sponsors: TSiB Special thanks to our friends at TSiB for supporting URMIA professional development efforts as a thought leader.	TBA
9:00am – 11:45am	P Pre-Con: Supporting the Well-Being of Student, Staff, and Faculty This will be an interactive two-part session in partnership with the JED Foundation. Presenters: *Nance Roy, Ed.D., Assistant Clinical Professor, Dept. of Psychiatry, Yale School of Medicine and Chief Clinical Officer, The Jed Foundation (JED) *Maura Mulligan, MSW, LICSW, Assistant Dean of Students/Director, Center for Wellness, Wentworth Institute of Technology *Sofia B. Pertuz, PhD, Chief Diversity & Inclusion Officer and Senior Advisor for JED Campus, The Jed Foundation	Zoom

12:00pm – 1:00pm	A URMIAfit: Yoga Sponsors: Travelers Nurture your body as well as your mind! Conference attendees, their family members, and pets are welcome to join us for virtual yoga with an experienced instructor who will lead the group through a series of classic postures and breathing techniques. You can maintain privacy by not sharing your video screen. This class is appropriate for all levels of experience (or inexperience). Instructor: Preston Slaughter is an accomplished yoga instructor from Denver, Colorado and a travel photographer.	ТВА
	Please see the attached whitepaper resource about wellness from our sponsors at Travelers.	
1:00pm – 4:00pm	F Precon: ERM 101 - Beginner Level Presenters: Gretchen Fitzgerald, Tim Wiseman An introduction and roundtable discussion for those who are new to higher education enterprise risk management (ERM). Open to all registrants who work at an institution.	Zoom
1:00pm – 4:00pm	P Precon: ERM 301 - Advanced Concepts Presenters: Carrie Frandsen THERE IS NO RECORDING AVAILABLE FOR THIS SESSION A roundtable for members of URMIA's Higher Education ERM Roundtable whose institutions have had an ERM program for at least three years. Apply to join that community.	Zoom
4:00pm – 6:00pm	F Pre-Con: New Member/First URMIA Experience Session Sponsors: Marsh Are you a new URMIA member, or is this your first URMIA experience? Don't miss this lively networking event, which brings together URMIA's newcomers, leaders, and staff! Learn more about URMIA benefits and resources for higher education risk professionals, and how to become involved in the association's many and varied short-term volunteer opportunities. We'll break down into small groups for networking (with camersa on!). Come to this event, and you might win one of our special prizes! Make sure to check out these tips and find an opportunity to connect with an URMIA ambassador.	Zoom

A Activity B Brea	akout Ses	sion F Foundational Session	G General Session	N Networking	
P Pre/Post-Conference	ce Educat	ion			
SEPTEMBER 10 • THU	RSDAY				
		Welcome Association Address h	v IIRMIA President and	d General Session: COVID-19 Liability and More US	<u> </u>
PINNED	Ū	Federal Policy Insights	y Cramina e rociuone uno		ON24
3:10pm – 4:45pm		Presenters: Kathy Hargis, Kim Mille. Jr.	r, EDOM, DRM, Chaunce	ey Fagler, ARM-P, Terry W. Hartle, Larry Leroy "Lee" T	yner,
			nference committee co-cha	airs Kim Miller and Kathy Hargis followed by a	
		• •	•	agler, and then the general session by Terry	
		Lee Tyner, general counsel at Texas Cl		ne American Council on Education (ACE) and	
		1:05 Conference committee co-chairs welcome.	Kim Miller and Kathy Hargis	s kick off our first conference day with a warm	
		10:23 President Chauncey Fagler will p	provide a brief overview of a	association highlights and an expert wine tip.	
				lined URMIA annual meeting 24/7, which report by the treasurer, and other board officer	
		• • • • • • • • • • • • • • • • • • • •	•	s of concern to higher education from the and public affairs at the American Council on	
		one of America's most effective and exabout the US federal legislative and req	perienced advocates for higulatory environment, which	an University. Hartle, an URMIA favorite and gher education, will provide fascinating insights h will help us prepare for potential impacts on	
		with the pandemic and an update on cu		cussion highlighting the legal risks associated	
4:15pm 4:20pm	۸	Cuto Crittore: Panguine on vacati	onl		TDA
4:15pm – 4:20pm	A	Cute Critters: Penguins on vacati https://www.youtube.com/watch?v=ICe.			TBA
		Shared from the New England Aquarium	. 0		
		Song "Thingamajig" by Audionautix use	ed under Creative Commor	ns License 2.5	
		Generic. http://www.audionautix.com/			
4:15pm – 4:25pm	N	Networking Break			TBA
		Sponsors: Safety National			
		Choose your own adventure! +Sign in to the URMIA website and hea	ad to the Attendee Commu	nity to make new connections!	
		+Visit the Sponsor Area to find solution		•	
		+Get up, stretch, and reset for what is a	ahead		
4:25pm – 5:10pm	В	A Captivating Alternative to Tradi			ON24
		Presenters: Jeanne Consiglio, ARM Packard	I-E, CWCP, MBA, Mary C	C. Dewey, CPCU, ARM, CIC, DRM, Bret Murray, Jeff	
		·	•	ng arrangements? This session will help you	
				w captives emerged from being an alternative The presenters will discuss wholly-owned	
			•	osts. They will provide a case study of a	
			·	•	
		successful transition to a captive by a u			
		Objectives:	•		
		• •	ive activity and interest	ge/university	

4:25pm – 5:10pm	B Topic: Fraud and Internal Controls in Higher Education Presenters: H. Bryan Callahan, Ken Liddle, Eno Oregbesan This session will take a fast-paced look into the world of fraud – occupational, academic, research, and cyber. We will cover current trends, the environments where fraud occurs, the characteristics of perpetrators of fraud, and common "red flags." We also will provide an overview of government requirements for internal controls and give practical advice on starting or enhancing a fraud prevention program. Objectives: + Learn about different types of fraud that are unique to higher education and what risk treatment options (including insurance) are available for the most prevalent types of fraud + Understand government requirements for internal controls + Get practical advice to start or enhance your fraud prevention program to proactively manage this risk	Zoom
4:25pm – 5:10pm	B Update on eSports in Higher Education and Risk Mitigation Presenters: Frank D. Cella, Jason Zeck, Amy Piccola, JD Moderators: Todd Adkins Over 500 colleges and universities now have club eSports programs, and there are currently 100 institutions that offer varsity programs. This session will revisit UCLA's experience of exploring the potential benefits and risk management challenges of establishing an eSports program. It also will highlight recent developments related to eSports governance, structuration, amateurism, recruiting, inclusion, integrity, gambling, and student-athlete wellness. Objectives: + Understand the growing presence of eSports at institutions of higher education + Learn from UCLA's exploration of the potential benefits and risk management challenges of having eSports on campus + Explore recent developments in eSports that have risk implications	Zoom
5:10pm – 5:20pm	A URMIAfit: Meditation Sponsors: Aetna Student Health Join us for a meditation break. Our meditation instructor will guide you through techniques to calm and focus the mind. To gain the class access link, you need to register in advance using this link: https://us 02web.zoom.us/meeting/register/tZYvdu2sqjgsHtQopCA7XDGrdwi4ZP3zZZkp You can also download the latest Aetna-sponsored Whitepaper "Framing Well-Being In College Campus Settings" here: https://www.acha.org/documents/ACHF/Framing_Well-Being_In_College_Campus_Settings_Whitepaper.pdf	Zoom
5:10pm – 5:20pm	N Networking Break Sponsors: Inc., Alliant Insurance Services Choose your own adventure! +Sign in to the URMIA website and head to the Attendee Community to make new connections! +Visit the Sponsor Area to find solutions to campus issues or touch base with current partners. +Get up, stretch, and reset for what is ahead	ТВА
5:20pm – 6:05pm	B Foreign Influence in Higher Ed Presenters: Ken Liddle, Mary Millsaps Moderators: Tara George-Jones The topic of foreign influence in higher education has been receiving a lot of attention in the media, and by the government regulators, resulting in universities being under investigation and researchers being indicted on criminal charges. This session examines the landscape and areas of concern, new government procedures and guidance, and provides practical ways to improve policies on reporting and disclosure. Objectives: + Understand the major issues related to foreign influence, including intellectual property theft, espionage, and undisclosed conflicts of interest. + Understand recent criminal and civil enforcement actions against universities and researchers + Understand the impact of recent governmental guidance, as well as pending legislation + Develop a toolkit to take home to campus comprised of best practices.	ON24

5:20pm - 6:05pm

B Preparing For, Living Through, and Learning From a Cyber Attack

Presenters: Sam Florio, John Schwartz

Moderators: Sue Liden

Two experienced risk managers will detail how campuses are preparing for various types of cyber attacks. They will analyze how insurance coverage may or may not respond to incidents such as ransomware installation, data exposure, and payment routing changes. Finally, the presenters will demonstrate how several campuses have improved their systems and response protocols after recent malicious incidents.

Objectives:

- + Learn details of recent higher education cyber security incidents
- + Understand how small, mid-sized, and large institutions prepare for and respond to such incidents, including the details of one campus' recent cyber-focused table-top exercise
- + Analyze how different insurance policies may or may not respond during and after a cyber attack
- + Study the before/during/after details of a significant recent campus cyber attack on an EIIA member campus through a presenter-led case study.
- + Recognize the potential financial, operational, and reputational risks connected with different types of network security issues

5:20pm - 6:05pm

B Viruses, Vaccines, Pandemics & Mold: Stopping the Spread and Managing Legal Risk Presenters: Benjamin Evans, ARM, James Keller, Esq.

Zoom

Zoom

High-profile campus outbreaks of mumps, measles, and meningitis have populated news headlines over the past year. And, more recently, the outbreak of the coronavirus in China. In addition, there has been an increase in allegations of mold causing student and employee health issues, including the death of a student. This session will address how schools can mitigate the risk of infection, especially as more children of the "anti-vax" movement enter college.

University of Pennsylvania EHRS website:

https://ehrs.upenn.edu/health-safety/general-health/indoor-environmental-quality

Objectives:

- + Get an overview of widespread current health challenges facing colleges and universities
- + Understand the anti-vaccination movement, the legal protections for those claiming a vaccination exemption, and how to address these exemptions
- + Take away best practices to mitigate legal risks associated with student health affected by infectious disease, mold and pandemic illnesses

6:05pm - 6:15pm

N Networking Break

TBA

Sponsors: Allegiant Global Partners Inc.

Choose your own adventure!

- +Sign in to the URMIA website and head to the Attendee Community to make new connections!
- +Visit the Sponsor Area to find solutions to campus issues or touch base with current partners.
- +Get up, stretch, and reset for what is ahead

6:15pm - 7:00pm

N Affiliates & URMIA Mixer

Zoom

We invite affiliate members (and those considering affiliate membership) to this mixer meeting with peers and some of URMIA's leaders. URMIA affiliate members are individuals or companies that are not affiliated with an institution of higher education but are attuned to the needs and purposes of higher education risk management professionals.

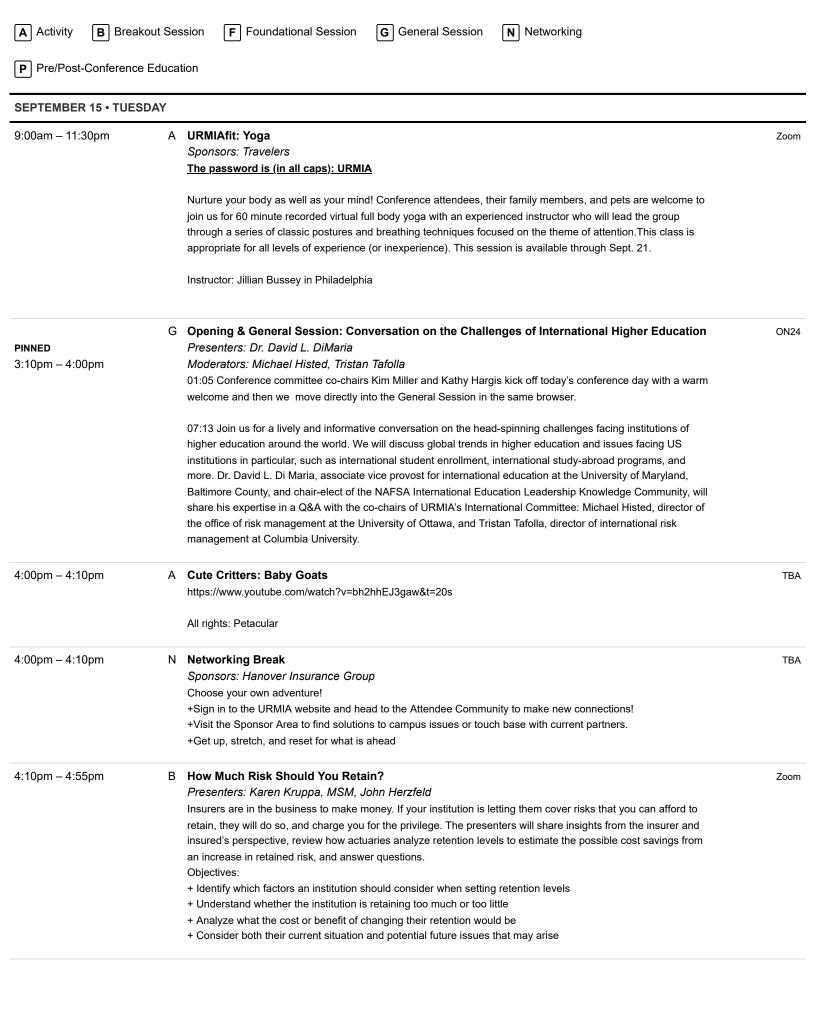
Unlike other professional organizations, URMIA views affiliate members as important partners who share expertise and help find solutions to issues our institutional members are facing. We welcome the involvement of individuals from a wide variety of industries so that we can work cooperatively to elevate the role of risk management in higher education.

The mixer will include an informative presentation. During the presentation, you'll acquire a bettering understanding about:

- + URMIA's unique culture
- + Tips on best practices for doing business in higher education
- + How to get more value from your URMIA affiliate membership

IDA

6:15pm – 7:00pm	N Institutional-Only Roundtables: Community and Technical Colleges Join your peers from community and technical colleges for a chance to discuss your current issues and challenges in an informal environment.	Zoom
	This is an institutional organization session only. Unauthorized logins will be removed by the host.	
	Moderators: *Joe DesPlaines, Consultant, Business Continuity & Crisis Response, Districts Mutual Insurance & Risk Management Services *Ann McGray, Director of Safety and Payroll, State of North Dakota, Risk Management Division	
6:15pm – 7:00pm	N Institutional-Only Roundtables: Medium-Size Colleges & Universities	Zoom
6. тэртт — 7.00рт	Join your peers from colleges and universities with an enrollment of 4,000-14,000 students for a chance to discuss your current issues and challenges in an informal environment.	200111
	This is an institutional organization session only. Unauthorized logins will be removed by the host.	
	Moderators: Eno Oregbesan, Director, Risk Management, Rice University	
	Barbara Davey, CIC ARM CPCU, Insurance and Financial Risk Manager, University of Notre Dame	
6:15pm – 7:00pm	N Institutional-Only Roundtables: Small Colleges and Universities Join your peers from colleges and universities with an enrollment of fewer than 4,000 students for a chance to discuss current issues and challenges with peers in an informally-moderated environment.	Zoom
	This is an institutional organization session only. Unauthorized logins will be removed by the host.	
	Moderators:	
	Juan Azcarate, Risk Manager, Texas Wesleyan University Jennifer Howley, Risk & Emergency Manager, Rhode Island School of Design	
6:15pm – 7:00pm	N Institutional-Only Roundtables: Systems, Large Colleges & Universities Join your peers from systems, or colleges and universities with an enrollment over 14,000 students for a chance to discuss your current issues and challenges in an informal environment.	Zoom
	This is an institutional organization session only. Unauthorized logins will be removed by the host.	
	Moderators: Steve Holland, Chief Risk Officer, University of Arizona	
	Colorado Robertson, Associate Director, Louisiana State University and Agricultural and Mechanical College	
6:15pm – 7:00pm	N Retiree Community Roundtable Moderators: Lou Drapeau, Gary W. Langsdale The afternoon roundtables were not recorded	Zoom
	Join your peers from the URMIA Retiree community for a chance to connect for networking in an informal environment.	
	There is no need for retirees to register for this event. A Zoom link will be posted in the Retiree Community on the URMIA Network for you to join.	



4:10pm – 4:55pm	B How to Stop Sexual Harassment in Scientific Field Settings Presenters: Sally Alexander, Anthony Appleton, Emily Fischer Little research has focused on sexual harassment in the field, which can occur in some remote areas far from social and legal support. The presenters will share a recent university project that involved implementing and studying sexual harassment training, awareness, and then studying experiences during four field campaigns to mitigate harassment and improve overall researcher safety. Both women and men who attended the training were more likely than those who did not attend to report feeling more trusting of coworkers, comfortable with reporting, and more willing to intervene in situations of harassment. Objectives: + Learn about this often-overlooked risk associated with research in remote locations + Explore different risk management strategies + Hear how this project became a cultural change movement rather than a compliance-driven process	Zoom
4:10pm – 4:55pm	B Title IX Circuit Splits & the Impact on Institutions of Higher Education Presenters: Jahanna Azarian, JD, Dr Jake G Sapp, JD, Jody Shipper Moderators: Kathy Hargis Do you know if you are implementing Title IX appropriately for your state? Federal court judges in different jurisdictions have vastly different opinions on the intricacies of interpreting Title IX. Some of those differences will impact how you determine compliance and potential risk. Key issues to consider so that you ensure the effectiveness of your campus compliance efforts include: 1) What is severe, pervasive, objectively offensive? 2) Is cross-examination required, and what does it need to include? 3) How are deliberate indifference and prior bad acts defined? 4) What novel theories of Title IX liability are there? Objectives: + Learn about the key issues surrounding Title IX jurisprudence in each judicial circuit + Take away practical lessons that apply to your jurisdiction you can implement on your campus	ON24
4:55pm – 5:05pm	A URMIAfit: Breathing Exercises Sponsors: Aetna Student Health Join us for a break to focus on conscious deep breathing, which strengthens lung function, enhances relaxation and lowers stress. To gain the class access link, you need to register in advance: https://us02web.zoom.us/meeting/register/tZYkdOGuqz4uGNBWu_SdtEXW_XHIGDge7mEM You can also download the latest Aetna-sponsored Whitepaper "Framing Well-Being In College Campus Settings" here: https://www.acha.org/documents/ACHF/Framing_Well-Being_In_College_Campus_Settings_Whitepaper.pdf	Zoom
4:55pm – 5:55pm	N Networking Break Sponsors: NorthStar Recovery Services Inc. Choose your own adventure! +Sign in to the URMIA website and head to the Attendee Community to make new connections! +Visit the Sponsor Area to find solutions to campus issues or touch base with current partners. +Get up, stretch, and reset for what is ahead	ТВА
5:05pm – 5:50pm	B Managing an Evacuation Behind the Scenes: An Interactive Exercise Presenters: Ryan DeStefano, Marcia Henisz Moderators: Joan D. Rupar We don't want to think about it, but emergencies abroad do happen. And when they do, is your institution prepared? Join us for an in-depth look at managing an evacuation, as we walk you through an interactive exercise from the perspective of all key stakeholders. You will learn best practices for optimizing emergency action plans and overcoming challenges as you engage in interactive role-play to understand the diverse perspectives that impact crisis management. Objectives: + Identify key risks, challenges, and best practices involved in effectively managing an evacuation in a collaborative group setting + Improve mental agility, communication, and decision-making skills for a real-world evacuation from the perspective of all key stakeholders through participation in an interactive, step-by-step exercise + Learn how to optimize emergency action and communication plans for an evacuation before an incident occurs, while gaining an understanding of all internal and external roles and responsibilities necessary in executing an effective evacuation outcome	Zoom

5:05pm – 5:50pm	B Protecting Students and Minors From Sexual Abuse and Molestation Presenters: Kathy Hargis, Melanie Bennett, JD, ARM-E, Flo Hoskinson Reports of sexual abuse continue to receive national attention, leading to significant growth in expectations about how institutions will handle reports of wrongdoing. Panelists will present the findings of a study of educator sexual misconduct, discuss recent insurance trends around sexual abuse and misconduct, and establish the need for sexual abuse prevention programs and policies that better protect students. Objectives: + Get an overview of the scope of the risk and insurance trends related to it + Learn prevention lessons from United Educators + Identify areas for improvement in your institution's practices through participation in interactive activities	ON24
5:05pm – 5:50pm	F You Want to Do What? Happy Hour Stories and Strategies from the Front Lines Presenters: Marjorie F.B. Lemmon, Julie Groves, Matt Tuttle Students, faculty, and staff are continually encouraged to think outside the box, which is part of the educational experience. This innovation and energy can sometimes make the jobs of higher education risk managers difficult. In this session, the panel of presenters will explore some of the more unusual situations they have faced and discuss how they were able to make dreams come true while keeping risks to a minimum. So, pour a drink, grab a snack, and join our discussion about the strangest risk management requests we have gotten. Signature alcoholic and non-alcoholic cocktail recipes included. Objectives: + Explore some of the "out of the box" ideas that may be happening on your campus + Learn methods for dealing with things that may seem crazy at first, but end up being something that ultimately you can support while keeping the risk at an acceptable level	Zoom
5:50pm – 6:50pm	N Networking Break Sponsors: Midwest Employers Casualty Choose your own adventure! +Sign in to the URMIA website and head to the Attendee Community to make new connections! +Visit the Sponsor Area to find solutions to campus issues or touch base with current partners. +Get up, stretch, and reset for what is ahead	ТВА
6:00pm – 6:45pm	N Just in Time Roundtable Topic: Compliance Join us to discuss the hot topic of Compliance in an informal environment. Moderator: Jeff Chasen, Associate Vice Provost, Integrity & Compliance, University of Kansas	Zoom
6:00pm – 6:45pm	N Just in Time Roundtable Topic: COVID 19 - Financial impacts Join us to discuss this hot topic about COVID 19 - Financial impacts in an informal environment. Facilitators: *J. Chip Broadway, CPA, MBA, Vice President and Treasurer for Church Schools in the Diocese of Virginia *Josey Bathke, Chief Risk Officer at the University of Iowa	Zoom
6:00pm – 6:45pm	N Just in Time Roundtable Topic: COVID-19 - Return to Campus Join us to discuss this hot topic about COVID-19 - Return to Campus in an informal environment. Facilitators: *Courtney Davis Curtis, CPCU, ARM-E, Assistant Vice President, Risk Management and Resilience Planning, The University of Chicago *Sue Liden, Director of Risk Services, Pacific Lutheran University	Zoom

6:00pm – 6:45pm	N	Just in Time Roundtable Topic : ERM Join us to discuss this hot topic on ERM in an informal environment.	Zoom
		Facilitators: *Steven Dunham, Chief Risk Officer at The University of North Carolina Charlotte *Mark McKinney, Director, Office of Institutional Risk Management at UNC Greensboro	
6:00pm – 6:45pm	N	Just in Time Roundtable Topic: Insurance Join us to discuss this hot topic about Insurance in an informal environment. Facilitators: *Colorado Robertson, CRM, Associate Director, Risk Management at Louisiana State University *Paul D. Pousson, ARM, DRM, Area Executive Vice President & Managing Director – Higher Education at Gallagher	Zoom
6:00pm – 6:45pm	N	Just in Time Roundtable Topic: Role of Risk Manager Join us to discuss this hot topic about the Role of Risk Manager in an informal environment. Facilitators: *Sandra Mitchell, DRM, ARM, Director, Office of Insurance at MIT *Gary Langsdale, URMIA Education Manager	Zoom
6:00pm – 6:45pm	N	Just in Time Roundtable Topic: Travel & International Join us to discuss this hot topic about travel & international in an informal environment. Facilitators: *Jess Miller, International Risk & Insurance Analyst in the Office of Risk Management at The University of Texas System	Zoom
6:00pm – 6:45pm	N	Just in Time Roundtable Topic: Working with Vendors Join us to discuss this hot topic about working with vendors in an informal environment. Facilitators: Paul Fox, Director of Risk Management, from Texas Christian University Jessica Hessler, Director of Assistance Solutions, Allegiant Global Partners	Zoom
SEPTEMBER 23 • WEDNE	SDA	Y	
ТВА	Α	URMIAfit: 5k Walk/Run/Roll Whatever your mode of movement, get away from the computer and get active! Share photos of your 5k activities throughout September via social media using the hashtags #URMIAfit and #URMIA2020 and gain 30 seconds on your time for each mention on platform you post. When you are done, log your best time here, completing as many times as possible and post your PR (personal record) before September 29 at Noon Eastern. Winners of the walk, run, and smell the roses categories will be announced at the closing session.	ТВА
ТВА	Α	URMIAcares Community Service Sponsors: AON, Genesis, Old Republic Specialty & PMA Companies, Guarantee Trust Life Insurance Community. Bob McCloskey Insurance, Relation Insurance Services It is a cherished URMIA tradition at every annual conference for attendees to have an opportunity to participate in a community service project to benefit our host community. This year, we invite you to engage in a community service project in your own community or support your favorite charity. Then, let's share our experiences and acts of generosity with everyone attending the conference via social media using the hashtags #URMIAcares and #URMIA2020. If you prefer, you may participate by donating on behalf of Team URMIA to Feeding America.	TBA pany, EIIA

G Opening & General Session: Outlook on the Market From Leading Insurance Brokers Zoom Webinar **PINNED** Presenters: Chris Duble, Eric Andersen, J. Patrick Gallagher Jr, John Q. Doyle 3:10pm - 4:00pm Moderators: Courtney Davis Curtis, Chauncey Fagler, ARM-P Sponsors: Beazley 00:03 Opening Video 00:57 Conference committee co-chairs Kim Miller and Kathy Hargis kick off today's conference day with a warm welcome. 04:33 Keynote Introduction by Bethany Greenwood of sponsor Beazley 06:41 Then, hear from a panel of distinguished insurance brokers what challenges - and opportunities - the current and future market holds for higher education. Top executives Eric Andersen, president (AON); J. Patrick Gallagher, Jr., chairman, president, & CEO (Gallagher); John Q. Doyle, president and chief executive officer (Marsh); and Chris Duble, CEO (Fred C. Church Insurance) will offer their insights on today's insurance market and projections about the post-pandemic insurance environment. This is valuable information you can share when you take your seat at the table with campus leaders. General Session Panel sponsored by Beazley. 4:00pm - 4:10pm A Cute Critters: Geese TBA https://www.youtube.com/watch?v=XS4edlvY-ks All rights: Petacular 4:00pm - 4:10pm N Networking Break TBA Sponsors: Marsh Choose your own adventure! +Sign in to the URMIA website and head to the Attendee Community to make new connections! +Visit the Sponsor Area to find solutions to campus issues or touch base with current partners. +Get up, stretch, and reset for what is ahead 4:10pm - 4:55pm B Infectious Disease Planning as Part of Duty of Care: It's Critical ON24 Presenters: Rachel Pluviose, Finn Morgan Moderators: Mark Logel Higher education institutions have a duty to keep their students, faculty, and staff safe and healthy to the best of their ability. Recent global outbreaks of Ebola and COVID-19 have put an increased focus on the risk of infectious disease. If there were to be an infectious disease outbreak at your school as early as this fall, how would you manage it? As experts in infectious disease and risk management, we are here to talk through how to implement the right plan for your school. Objectives:

+ Be able to build a comprehensive plan for dealing with an infectious disease on campus

and Title VII policies + Implement lessons learned from recent negligence claims examples

B The Risk of Sexual Harassment and Sexual Misconduct Negligence

Presenters: Alyssa Keehan, Danica Myers, Jody Shipper

+ Gain knowledge of practical steps to reduce your potential liability

+ Learn how to communicate effectively with different constituencies: students and their families, faculty, staff,

When it comes to campus sexual misconduct, negligence claims often pose a more significant liability risk than Title IX. This session explores why an institution's risk management practices surrounding campus sexual misconduct must go beyond federal compliance. We'll look at claims data, losses, and specific scenarios arising from negligence-based allegations, and we'll explore practical steps your institution can take to reduce liability

+ Understand key issues in sexual misconduct and sexual harassment complaints that do not violate your Title IX

ON24

+ Understand how to set up effective crisis teams

and others in the local community.

from the most common negligence claims.

Moderators: Sue Liden

Objectives:

4:10pm - 4:55pm

4:10pm - 4:55pm

B Twenty Years Later: The Seton Hall University Dormitory Fire

Presenters: Robin Oldfield, Katherine Cleaver, Alvaro Llanos, Shawn Simons

Moderators: Sam Florio

What can the tragic Seton Hall fire teach us about the recovery of burn survivors and how to prevent such campus tragedies in the future? Hear the personal stories of two presenters, whose experience as students injured in the Seton Hall fire led them to become advocates for better fire prevention and safety methods and a more holistic approach to burn survivor recovery. They also will share their unique approach to fire safety programming outreach to a demographic often not reached on campuses. The University of Dayton presenters will share their experience with a fire that caused the death of a student, including lessons learned about fire investigation and claims management, and how that event reshaped their fire safety program. Objectives:

- + Get insights into the physical and emotional experiences of burn survivors and the model of care that burn units use to help survivors recover.
- + Understand the importance of diligent fire investigations to discover those responsible for setting the fire through the University of Dayton's management of its investigation and claims resulting from its fire.
- + Learn about the importance of having fire sprinklers and fire alarms in both on and off campus housing, understanding the laws that pertain to your location, and what schools, fire departments, and national organizations are doing to prevent such tragedies from occurring through education and community outreach.

URMIA has had requests for the full video referenced in this session. It appears this is where you can rent or buy the documentary: http://www.afterthefiremovie.com/index.html

4:55pm - 5:05pm

A URMIAfit: Tai Chi

Sponsors: Aetna Student Health

Join us for a Tai Chi break. Tai Chi is a form of meditation in motion which promotes serenity through of a series of gentle physical exercises and stretches that flow into each other without pause. To gain the class access link, you need to register in advance:

https://us02web.zoom.us/meeting/register/tZlodO6urzMoHtJ5lePh8ukKpNnmnk4Y8PNV

You can also download the latest Aetna-sponsored Whitepaper "Framing Well-Being In College Campus Settings" here:

https://www.acha.org/documents/ACHF/Framing_Well-Being_In_College_Campus_Settings_Whitepaper.pdf

4:55pm – 5:05pm

N Networking Break

Sponsors: Risk Strategies Company

Choose your own adventure!

- +Sign in to the URMIA website and head to the Attendee Community to make new connections!
- +Visit the Sponsor Area to find solutions to campus issues or touch base with current partners.
- +Get up, stretch, and reset for what is ahead
- +Grab a cup of water (thanks Risk Strategies!)

5:05pm - 5:50pm

B Out in the World: Managing New Risks in Higher Education Travel

Presenters: Benjamin Evans, ARM, Todd Holmes, William Hauptman, M.D.

Moderators: Jessica Miller

Each year, millions of students participate in exciting and new opportunities abroad. We'll take a deep dive into a white paper recently published by the International SOS Foundation and the Institute of International Education about the changing challenges and opportunities related to studying abroad. The presenters also will share examples of real-life scenarios.

Objectives:

- + Learn about the medical challenges (including mental health and emotional support) and security challenges your travelers experience, as well as techniques that can help keep them safe while abroad
- + Become more knowledgeable in the area of travel and risk management
- + Understand policies and procedures to put in place to safeguard your traveling students, faculty, and staff

Zoom

Zoom

TBA

Zoom

5:05pm - 5:50pm

F EH&S Campus Issues Identified and Mitigated: Lessons Learned

Presenters: Mark Logel, Patrick Enderlin, Bryan Morrison

Environmental stewardship and protection, if not managed effectively, are key reputational risk exposures in higher education. This session will provide an overview of the most common EH&S (environmental health & safety) compliance programs. Through a "lessons learned" approach, risk managers will gain a basic working knowledge of regulatory areas including hazardous waste, air quality, drinking water and waste water, fuel storage, hazardous materials on campus, and other EH&S issues.

Objectives:
+ Understand the basic components of common environmental compliance areas

- + Be able to evaluate how compliance responsibilities are allocated on your campus.
- + Understand the options for financing environmental risk exposures
- + Comprehend the financial, reputational, and potentially criminal consequences of non-compliance.

5:05pm - 5:50pm

F Identifying and Training Your Clery Act Campus Security Authorities

Presenters: John Graff, Jacquelynn Kittel, Joseph Storch

Institutions large and small struggle to identify and train Campus Security Authorities (CSAs) as required by the Clery Act. These staff members are critical in bringing information forward in a timely way that can assist the college in responding to reports and accurately disclosing statistics. The federal government has recently cited numerous institutions for major deficiencies in CSA training. This session will assist in both identifying CSAs and properly training them.

Objectives:

- + Understand the requirements under the law and regulations for Clery Act CSA identification and training
- + Understand how to identify CSAs at small and large campuses, including a discussion of complexity with certain institution types
- + Learn best practices from models of how certain institutions conduct CSA trainings

5:50pm - 6:00pm

N Networking Break

Choose your own adventure!

- +Sign in to the URMIA website and head to the Attendee Community to make new connections!
- +Visit the Sponsor Area to find solutions to campus issues or touch base with current partners.
- +Get up, stretch, and reset for what is ahead
- + Take a quick break and grab your beverage of choice for the Virtual Happy Hour and Today's Wine/d Down Wednesday

6:00pm – 6:45pm

N Virtual Happy Hour and Today's Wine/d Down Wednesday

Sponsors: Gallagher

Get your favorite beverage in hand! It's time to relax with other attendees in the room of your choice.

After you click on the link to attend this social event, you will be asked which of the rooms you would like to enter. To get to that room, rename yourself in Zoom with the number of the room you want to join. *Example* 1-John Doe, Univ of xxxxx.

Room #1 Craft Beer

Facilitator Jenny Whittington, URMIA

Pick up a lager, saison, IPA, or stout or one of each in a mixed four pack at the grocery or with delivery from drizly, to enjoy while you chat about fav brands and the conference.

Room #2: Cocktail

Facilitators John McLaughlin and Paul D. Pousson of Gallagher

Mix up a lemon basil vodka martini with ingredients you could have delivered by drizly or order online something completely out of the box to sip as you discuss cocktails and the conference.

Room #3: Wine

Facilitator Chauncey Fagler, Florida College System Risk Management Consortium

URMIA's president, a wine connoisseur and fan of a Sauvignon Blanc or a Pinot Noir, invites you to pour a glass from your wine cellar and "wine/d down with him while sharing conference takeaways (wine delivery also available from drizly).

Room #4: Mocktail

Facilitator Michelle Smith, URMIA

Gather your ingredients to make your cherry bomb or other mocktail, and we'll toast your creations and share the best of your conference

ON24

Zoom

TBA

Zoom

SEPTEMBER 29 • TUESDAY

A URMIAfit: Yoga

Sponsors: Travelers

Nurture your body as well as your mind! Conference attendees, their family members, and pets are welcome to join us for virtual yoga with an experienced instructor who will lead the group through a series of classic postures and breathing techniques. You can maintain privacy by not sharing your video screen. This class is appropriate for all levels of experience (or inexperience).

Instructor: Preston Slaughter is an accomplished yoga instructor from Denver, Colorado and a travel photographer.

Please see the attached whitepaper resource about wellness from our sponsors at Travelers.

PINNED

3:10pm - 4:00pm

G Opening & General Session: How Successful Leaders Manage and Adapt to Disruption

Presenters: Greg Offner Sponsors: BELFOR

00:35 Start of the program with the opening video

01:20 URMIA live! 2020-a conference gone virtual co-chairs Kim Miller and Kathy Hargis welcome you to the program and thank our sponsors.

05:35 Keynote Introduction by Jason McGlinchey, General Manager of sponsor Belfor

08:03 Greg Offner, ARM, takes the virtual stage for a rousing presentation that will leave you inspired to take on the challenges of successfully leading your organization through the massive disruption of the COVID crisis. Greg brings his background as a musician and successful former sales executive to involve us in an engaging and entertaining discussion to help all of us sharpen our leadership skills for managing and making change.

Meet Greg: vimeo.com/432841159

Sponsored by BELFOR

4:00pm - 4:10pm

A Cute Critters: Golden Retriever Puppies & More

Need a laugh?

Watch funniest golden retriever puppies and try not to laugh. Funny golden retriever dogs, funny puppy videos, funny dog, cute golden retrievers and many more puppies in this dogs video.

Shared from YouTube Channel: Grumpy Dogs

Life of Riley by Kevin MacLeod is licensed under a Creative Commons Attribution license (https://creativecommons.org/licenses/...) Source: http://incompetech.com/music/royalty-...

4:00pm - 4:10pm

N Networking Break

Sponsors: Old Republic Specialty & PMA Companies

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- ---->Thank a sponsor you do business with
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- +Get up, stretch, and reset for what is ahead

Zoom

TBA

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TBA

B Delivering on Duty of Care

Zoom Webinar

Presenters: Elaine Del Rossi, RHU, Robert J Sanford, Jr., CRP, T-GMS, Fitzroy A. Smith, Seth A. Tucker Moderators: Michael Histed

International travel risk is always changing, and campus travel policies must adapt accordingly. Is your institution prepared for the right risks? How does your policy address those risks? Examine the process of creating and updating an institutional international travel policy and the most critical elements in developing, managing, and updating a successful travel risk management program in today's changing and challenging global environment. Objectives

- + Understand the data related to international travel and their relevance to creating institutional travel policies
- + Examine the process of creating institutional travel policies that receive broad campus approval and have a positive impact on mitigating risks.

4:10pm - 4:55pm

B Preparedness Meets Reality: Hurricane Dorian and the University of The Bahamas

Zoom

Presenters: Marcella Elliott-Ferguson, Antona Curry, CM

Moderators: Rachel Pluviose

On September 1, 2019, the University of The Bahamas completely lost its northern campus because of Hurricane Dorian. Were we prepared? This session will describe the level of preparedness that the university undertook to mitigate risk from a natural disaster, the realities that we faced after the hurricane struck, and our recovery efforts to get back up and running. We will highlight lessons learned and how our institution and risk department was forever changed.

Objectives:

- + Identify the environmental risks that can threaten or devastate your institution
- + Recognize the totality of primary and secondary impacts, such as to property, systems, policies, mental health resources, students, employees, community, etc.
- + Determine further steps you can take to mitigate impacts your institution might suffer due to natural disasters

4:10pm - 4:55pm

F Dealing With a Hardening Insurance Market

ON24

Presenters: Paul Fox, Sandy Mitchell, Sue Liden, Courtney Davis Curtis

Moderators: Courtney Davis Curtis

The insurance market has turned, resulting in "hardening of the market" insurance conditions, where insureds are experiencing premium or rate increases, stringent underwriting, and restrictive coverage offerings, as well as a reduction in capacity from insurers. These conditions are exasperated by the impacts of COVID-19. Higher education risk managers need to be prepared and develop strategies to mitigate current insurance market conditions.

Objectives:

- + Develop strategies for managing, operating, and communicating in hardening market conditions
- + Consider and analyze available insurance solutions and alternative risk financing techniques

Supporting content on hardening markets:

- *URMIA Matters Podcast Season 1, Episode 4: The Tightening Insurance Market aired 11/20/2019
- *Insights article Dealing With a Hardening Insurance Market posted 11/7/2019

4:55pm - 5:05pm

A URMIAfit: Meditation and Mindfulness

Zoom

Sponsors: Aetna Student Health

Join us for a mindfulness meditation break. Our meditation instructor will guide you through techniques to train your attention and awareness to achieve a mentally clear and emotionally calm and stable state. To gain the class access link, you need to register in

advance: https://us02web.zoom.us/meeting/register/tZEqcuuorj4qG9N99bufbQEgFBYpFleOG Fn

You can also download the latest Aetna-sponsored Whitepaper "Framing Well-Being In College Campus Settings" here:

N Networking Break

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- +Get up, stretch, and reset for what is ahead

5:05pm - 5:50pm

B Crisis Response: Lessons Learned for the Unexpected

Presenters: Joe DesPlaines, Steven Stoeger-Moore

During the past decade there have been many criminal, natural disaster, public health, cyber, and reputational crises. What critical lessons have we learned from these events that will help mitigate the risk of personal injury and property damage? Participants will share their crisis response experiences and lessons learned. Objectives:

- + Develop an understanding of human "disaster behavior" and how to mitigate the risk of personal injury.
- + Learn tactics for encouraging staff and faculty to practice effective situational awareness and become more risk aware.
- + Share experiences and lessons learned as a group to improve higher education crisis response planning.

5:05pm - 5:50pm

F How to Address Emerging Areas of International Engagement Risk

Presenters: Joya Helmuth, Christine Potter, MBA, MPS, Elliot Young

Moderators: Tristan Tafolla

Institutions are increasingly establishing global operations and service structures to streamline, coordinate, and support international research, teaching, engagement, and fundraising while managing reporting requirements for global tax, legal, and reputational risk. This highly interactive session will show how public and private institutions are addressing this rapidly evolving environment, and what steps those with no formal structure in place can begin to take.

Objectives:

- + Understand the benefits of establishing global operations and service structures
- + Get an overview of reporting requirements and emerging risks associated with global operations and service structures
- + Learn about different models of such support at public and private institutions

5:05pm - 5:50pm

F Risk Management for Research

Presenters: Amy Daley, Kate Ebersole, Craig McAllister, Tina Feeney, Charlie Doherty, Kate Gomes Moderators: Stacie Kroll

Managing research exposures at educational institutions involves complex issues. Universities have the potential to suffer large losses to research specimens, materials, and equipment, as well as a disruption to research activities that risk management and insurance departments may not even know exists. The presenters will provide a best practice framework for identifying, protecting, and valuing research at universities while protecting the research and reputation that their institutions have built. The session will include a sampling of recent research loss/incident examples and attendee roundtable discussions on three key project areas (identification, valuation, and protection).

Objectives:

- + Gain valuable insights into the complexity of managing research exposures
- + Acquire an understanding of best practices to apply
- + Make connections with peers at other institutions and share lessons learned

TBA

Zoom Webinar

ON24

Zoom

5:50pm – 6:00pm	N		TBA
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		+Get up, stretch, and reset for what is ahead	
	G	General Session: URMIA Board Oath of Office Live!	Zoom Webinar
PINNED		Join us for the live swearing in and welcoming of the 2020-2021 URMIA Board of Directors!	
6:00pm – 6:05pm			
		As a reminder members may view at your leisure the recording of this year's streamlined URMIA annual	
		meeting, which includes a briefing on the association by the president, a financial report by the treasurer, and	
		other board officer updates in the URMIA Library here.	
		This session will roll right into the next one - no need to change links!	
	G	General Session: Prizes & Preview of 2021 Conference	Zoom Webinar
PINNED		Sponsors: On Call International	
6:05pm – 6:15pm		This session will roll right from the previous one - no need to change links!	
		Let's gather one last time for the conclusion of URMIA's first-ever virtual annual conference! Be present to win	
		prizes and get a sneak peek at the 2021 in-person annual conference location before we wave farewell.	
OCTOBER 31 • SATURDAY	,		
TBA		Thank you!	TBA
		Thank you for sticking with us through the virtual Annual Conference. This page will close on Oct. 31	