



50th ANNUAL CONFERENCE

SEPTEMBER 16-19, 2019
BOSTON SHERATON HOTEL
BOSTON, MA

Thank you to our program book sponsor



IN RECOGNITION

URMIA's 50th Annual Conference would not be possible without the support of many hands: the conference committee, the board of directors, committee chairs, our generous sponsors and dedicated volunteers, and you, our hard-working members. As you enjoy this conference, please take a moment to thank the people listed below and our sponsors listed on following pages, and also provide a warm welcome for our scholarship recipients and all conference newcomers.

2019 Conference Chairs

Stacie Kroll, Five Colleges, Inc.
 Marjorie F.B. Lemmon, Yale University
 Sandy Mitchell, Massachusetts Institute of Technology

2019 Annual Conference Committee

Tim Albers, Suffolk University
 Nick Baumgartner, Aon Risk Solutions
 Bruce Bernstein, Marsh USA Inc.
 Elizabeth J. Carmichael, Carmichael Associates, LLC
 Amy Daley, FM Global
 Joseph J. DesPlaines, Districts Mutual Insurance & Risk Management Services
 Sarah Fagler, Gallagher
 Samuel Florio, Santa Clara University
 Damual Greaves, Massachusetts Institute of Technology
 Kathy Hargis, Lipscomb University
 Sherry Hersey, Travelers
 Greg Hunter, Gallagher
 Glenn Klinksiek
 Teresa Koster, Gallagher
 Karen Kruppa, Suffolk University
 B. Scott Kuhnly, Colleges and Universities of Greater Springfield
 Janitza Matta, Five Colleges, Inc.
 Craig McAllister, University of Miami
 Ann McGray, North Dakota State College of Science
 Kimberly Miller, Ball State University
 Donna Percy, Arizona State University
 Matt Tuttle, University of Utah

2019 Conference Scholarship Recipients

Gretchen Catlin, University of Maine System, ME
 Jan Crawford, Washburn University, KS
 Justin Gildner, Warren Wilson College, NC
 Kristi Murphy, Boise State University, ID
 Holly Niehoff, Morehead State University, KY

2018-19 Executive Committee & Board of Directors

President	Luke Figora, Northwestern University
President-Elect	Chauncey Fagler, Florida College System Risk Management Consortium
Secretary	Susan Liden, Pacific Lutheran University
Treasurer	Chip Broadway, Church Schools in the Episcopal Diocese of Virginia
Parliamentarian	Steven Stoeger-Moore, Districts Mutual Insurance & Risk Management Services
Immediate Past President	Samuel Florio, Santa Clara University

Directors

Allan Brooks ('21), Chapman University
 Courtney Davis Curtis ('19), University of Chicago
 Amy Daley ('21), FM Global
 Julie Groves ('20), Wake Forest University
 Keswic Joiner ('20), Minnesota State Colleges & Universities
 Pamela Jeffreys ('20), University of Tennessee - Knoxville
 Craig McAllister ('20), University of Miami
 Sandy Mitchell ('21), Massachusetts Institute of Technology
 Colorado Robertson ('19), Louisiana State University and Agricultural and Mechanical College
 Lisa Zimmaro ('19), Temple University

2019-20 Executive Committee & Board of Directors

President	Chauncey Fagler, Florida College System Risk Management Consortium
President-Elect	Courtney Davis Curtis, University of Chicago
Secretary	Susan Liden, Pacific Lutheran University
Treasurer	Chip Broadway, Church Schools in the Episcopal Diocese of Virginia
Parliamentarian	Steven Stoeger-Moore, Districts Mutual Insurance & Risk Management Services
Immediate Past President	Luke Figora, Northwestern University

Directors

Allan Brooks ('21), Chapman University
 Amy Daley ('21), FM Global
 Julie Groves ('20), Wake Forest University
 Keswic Joiner ('20), Minnesota State Colleges & Universities
 Pamela Jeffreys ('20), University of Tennessee - Knoxville
 Stacie Kroll ('22), Five Colleges Inc.
 Karen Kruppa ('22), Suffolk University
 Craig McAllister ('20), University of Miami
 Sandy Mitchell ('21), Massachusetts Institute of Technology
 Matt Tuttle ('22), University of Utah

WELCOME



On behalf of the 2019 Annual Conference Committee and the URMIA Board of Directors and National Office staff, welcome to Boston and to URMIA's 50th Annual Conference!

We are excited that we are able to celebrate such a significant URMIA milestone in Boston, a city so rich in history. We hope you have a chance to explore the city, either on your own or by participating in some of the tours we have arranged. We are sure you will love it as much as we do!

Throughout the week we will celebrate URMIA's history as we also provide opportunities for our attendees to learn, network, and have fun spending time with risk management professionals and thought leaders from over 40 states and a variety of countries. All information pertaining to the conference, including events, programming, tours, etc., can be found on our conference app!

We wish to thank our sponsors for their continued generous support of URMIA. Without them, we would not be able to provide educational and networking opportunities such as this conference. Please do take time to visit with them and learn more about the services they offer.

Thank you for joining us in Boston. The conference is going to be wicket pissa! We're supah pumped!

Chairs, 2019 Annual Conference Committee



Staci Kroll
Five Colleagues, Inc.
Director of Compliance
and Risk Management



Marjorie F.B. Lemmon
Yale University
Risk Manager



Sandy Mitchell
*Massachusetts Institute
of Technology*
Director of Insurance

DOWNLOAD THE MOBILE APP!

No matter your mobile device, you're two easy steps away from having the URMIA Annual Conference in your pocket!



1. Download the "SCHED" app to your mobile device. It's available in the Apple Store or at Google Play.



2. Once the "SCHED" app is installed on your phone or tablet, open the app and you'll see "Search for your event..." Search for "URMIA" and you'll see the "URMIA 50th Annual Conference" which has this 50th icon.

Other Mobile Devices

Open your mobile device's web browser and navigate to <https://www.urmia.org/mobile>



WiFi

SSID: Sheraton Meetings

Password: beazley

Registration & Help Desk

URMIA's registration and help desk is located outside the Grand Ballroom on the second floor of the hotel. Volunteers and staff are available to assist you during the registration hours posted on the conference schedule.

Registration Information

Full conference registration entitles you to access all educational programs, the opening reception, the Evening with the Kennedys, and all breakfasts and lunches. Admission to any URMIA session, function, or special event is restricted to attendees and guests with URMIA name badges. **Please wear your name badge at all times.**

Conference Communication

Full conference information can be found on the mobile app or on the mobile-friendly www.urmia.org/ac2019 website. URMIA's social media followers can share their conference experiences using #URMIA2019 and #URMIA50. Attendees will receive morning news updates on conference days via the URMIAnetwork attendee community. The conference WiFi SSID is **Sheraton Meetings** and the password is **beazley**.

Special Events

President's Reception (invitation only)

Sunday, September 15 | 6-9 pm

Location: House of Blues

Dress: Casual

Opening Reception/50th Anniversary Celebration

Monday, September 16 | 8-10 pm

Location: Grand Ballroom, Sheraton Boston

Dress: Institutional/Organizational Logowear,
1970s Casino

Evening with the Kennedys

*Wednesday, September 18 | Buses depart at 5:15 pm;
event begins at 6 pm*

Location: JFK Presidential Library & Museum

Dress: Your choice. We encourage those who would like to ramp up the fun to wear classic Kennedy attire from the presidential years.

Cyber Café

Open daily 8 am-5 pm

Our Cyber Café, in the Grand Ballroom Foyer, provides internet and printing stations for your convenience.

URMIA Living Room

Open daily

Location: Foyer, 3rd floor

NEW! We can't wait to see you in the URMIA Living Room—a special space for relaxation and celebration—hosted by the 50th Celebration Task Force.

Presenter Information

A "Speaker Ready Room" will be available in the Liberty Ballroom C Room from Monday-Thursday. Each presenter has been assigned a moderator to provide assistance during the session.

Sponsor Area

Open daily 8 am-5 pm

URMIA's Annual Conference would not be possible without the generous support of our sponsors. The sponsor area is located in Constitution Ballroom A across from the general session space. Visit our sponsors to learn more about their services.

Raffle

Open daily 8 am-5 pm

Visit Constitution Ballroom A to check out this year's raffle, which includes university goodies and other donated items by your colleagues. Proceeds support the URMIA Annual Conference Scholarship Fund. Purchase raffle tickets at Conference Registration.

**Note: Prizes must be collected by the end of day on Wednesday. Prizes not picked up by then will be placed back in the final Thursday raffle.*

Dietary Preferences & Restrictions

Attendees' dietary restrictions have been shared with the culinary staff. If you indicated special dietary needs during registration, please see a banquet captain at each meal function to understand what is being served.

Medical & Pharmacy Services

The hotel concierge can assist with medical services. For emergencies DIAL 911.

Photo Release

Photographs and videos will be taken during the conference. By registering for the conference, attendees authorize URMIA to use any photographs and videos taken during the conference in URMIA's marketing materials.

SHERATON BOSTON HOTEL MAP



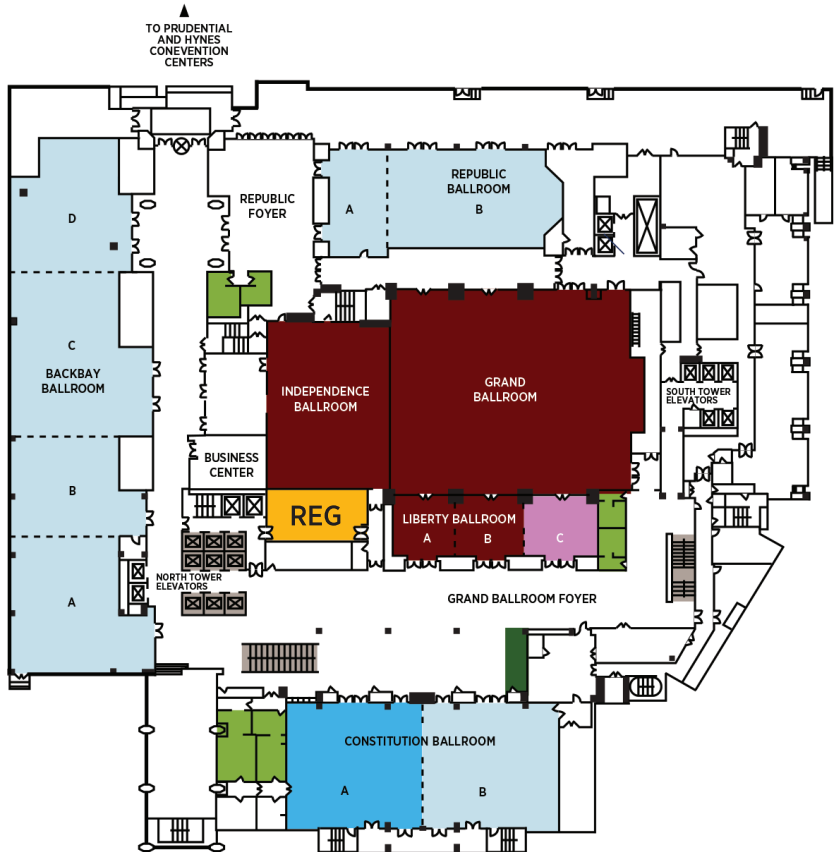
URMIA BOSTON2019

RISK-READY IN A MINUTE

SEPT. 16-19 | SHERATON • BOSTON, MA

SECOND FLOOR

- GENERAL SESSION
- REGISTRATION
- RAFFLE AND SPONSOR ROOM
- BREAKOUT SESSION
- RESTROOMS
- SPEAKER READY ROOM
- CYBER CAFÉ
- STAIRS/ELEVATORS



THIRD FLOOR

- URMIA LIVING ROOM
- URMIAfit
- RESTROOMS
- STAIRS/ELEVATORS TO URMIA MEETING SPACES
- BREAKOUT SESSION
- PRE-CONFERENCE SESSION



SUNDAY, SEPTEMBER 15

8 am - 4 pm	BOARD OF DIRECTORS MEETING <i>Public Garden, 5th Floor</i>
9 - 11 am	FREEDOM TRAIL TO COPLEY SQUARE WALKING TOUR <i>Hotel Lobby</i> (additional fee, must be preregistered)
12 - 5 pm	CONFERENCE REGISTRATION OPEN <i>Registration, 2nd Floor</i>
12 - 5 pm	URMIA LIVING ROOM <i>Foyer, 3rd Floor</i>
12:15 - 2 pm	BOSTON DUCK TOUR <i>Hotel Lobby</i> (additional fee, must be preregistered)
3 - 5 pm	PRE-CONFERENCE SESSION: Higher Education ERM Roundtable <i>Hampton, 3rd Floor</i>
3 - 5 pm	PRE-CONFERENCE SESSION: Foundations of Higher Education Risk Management <i>Fairfax, 3rd Floor</i> <i>Lou Drapeau, URMIA Chris Doble, Fred C. Church Insurance Christine Eick, URMIA </i> (additional fee)
6 - 9 pm	PRESIDENT'S RECEPTION <i>House of Blues</i> (by invitation only)

MONDAY, SEPTEMBER 16

7 am - 3 pm	GOLF OUTING AT BROOKLINE GOLF COURSE <i>Hotel Lobby</i> (additional fee, must be preregistered)	VISIT OUR RELAXATION STATION 3 rd floor, URMIA Living Room Noon - 6 pm
8 am - 5 pm	CONFERENCE REGISTRATION OPEN <i>Registration, 2nd Floor</i>	
8 am - 5 pm	URMIA LIVING ROOM <i>Foyer, 3rd Floor</i>	
9 - 11 am	FREEDOM TRAIL TO COPLEY SQUARE WALKING TOUR <i>Hotel Lobby</i> (additional fee)	
9 am - 5 pm	PRE-CONFERENCE WORKSHOP: Associate in Risk Management ERM 57 Review Session for ARM-E <i>Erike Young, Public Agency Risk Sharing Authority of California (PARSAC) (additional fee) Constitution Ballroom B, 2nd Floor</i>	
10:30 am - 3:30 pm	BOSTON BREW TOUR <i>Hotel Lobby</i> (additional fee, must be preregistered)	
12:30 - 3:30 pm	FENWAY PARK TOUR <i>Hotel Lobby</i> (additional fee, must be preregistered)	
12:30 - 3:30 pm	PRE-CONFERENCE WORKSHOP: Optimize Compliance and ERM With Behavioral Science Strategies <i>Back Bay Ballroom D, 2nd Floor</i> <i>Jeff Chasen, University of Kansas Jennifer Anderson, University of Kansas (additional fee)</i>	
12:30 - 3:30 pm	PRE-CONFERENCE SESSION: Practical Crisis Management for Study Abroad Programs <i>Back Bay Ballroom C, 2nd Floor</i> <i>Benjamin Longworth, On Call International Kathy Hargis, Lipscomb University Lisa Zimmaro, Temple University Michael Histed, Ottawa University Dr. William Siegart, On Call International Ryan DeStefano, On Call International Betsy Perry, On Call International (additional fee)</i>	
12:30 - 4:30 pm	URMIAcares COMMUNITY SERVICE EVENTS <i>Hotel Lobby</i> <i>Greater Boston Food Bank Community Servings Jumpstart</i>	
4 - 6 pm	NEWCOMERS WELCOME & ORIENTATION <i>Back Bay Ballroom A+B, 2nd Floor</i>	
8 - 10 pm	OPENING RECEPTION <i>Grand Ballroom, 2nd Floor</i>	

TUESDAY, SEPTEMBER 17

6:15 - 7 am	URMIAfit: Yoga <i>Commonwealth Room, 3rd Floor</i>	VISIT OUR RELAXATION STATION 3 rd floor, URMIA Living Room 9:45 am- 3:45 pm
7 am - 5 pm	CONFERENCE REGISTRATION OPEN <i>Registration, 2nd Floor</i>	
7 am - 5 pm	URMIA LIVING ROOM <i>Foyer, 3rd Floor</i>	
7 - 8 am	BREAKFAST BUFFET & “HOT TOPIC” TABLES <i>Grand Ballroom, 2nd Floor</i>	
8 - 8:45 am	WELCOME AND ASSOCIATION HIGHLIGHTS <i>Grand Ballroom, 2nd Floor</i>	
8:30 am - 3:30 pm	GUEST TOUR: North Shore, Salem, & Cape Ann <i>Hotel Lobby</i> (additional fee, must be preregistered)	

TUESDAY, SEPTEMBER 17 *CONTINUED*

8:45 - 10:00 am	GENERAL SESSION: THE BOSTON MARATHON BOMBING <i>Grand Ballroom, 2nd Floor</i> <i>John DeSilva, University of Virginia John DiFava, MIT William Evans, Boston College Emil Fioravanti, University of Massachusetts - Dartmouth</i>					
10 - 10:15 am	BREAK <i>Grand Ballroom Foyer, 2nd Floor</i>					
BREAKOUT SESSIONS 10:15 - 11:30 am	COMPLIANCE RISK YOUTH PROTECTION TRENDS AND HOW TO CREATE A CULTURE OF SAFETY ON YOUR CAMPUS <i>Elliot Young, Cornell University</i> <i>Candace Collins, Praesidium</i> <i>Back Bay Ballroom D</i>	COMPLIANCE RISK THE NEW RISK PARADIGM: ADVANCEMENT OF CAMPUS MAKERSPACES AND SAFE INNOVATION <i>Dr. Tolga Durak & Martin L. Culpepper, MIT</i> <i>Republic Ballroom</i>	ERM THE ERM SHUFFLE: GETTING STARTED, APPLYING STRATEGIES, MEASURING PERFORMANCE <i>Melissa Diaz, University of San Francisco</i> <i>Anita C. Ingram, University of Cincinnati</i> <i>D. Jean Demchak, Marsh USA Inc.</i> <i>Lisanne Sison, Gallagher</i> <i>Back Bay Ballroom A+B</i>	INTERNATIONAL RISK LOCAL COMPLIANCE ISSUES FOR US INSTITUTIONS OPERATING IN INTERNATIONAL LOCATIONS <i>Kathy E. Hargis, Lipscomb University</i> <i>Jessica Miller, University of Texas System</i> <i>Joan D. Rupar, Gallagher</i> <i>Constitution Ballroom B</i>	STUDENT RISK HOW TO ADDRESS INCREASING MENTAL HEALTH CONCERNS AND RISK OF SUICIDE ON CAMPUS <i>Brian Burns & Maura Mulligan, Wentworth Institute of Technology</i> <i>Nance Roy, JED Foundation</i> <i>Back Bay Ballroom C</i>	
11:30 am - 12:35 pm	LUNCH AND STATE ROUNDTABLE DISCUSSIONS <i>Grand Ballroom, 2nd Floor</i>					
12:35 - 1:15 pm	MEET OUR SPONSORS DESSERT SOCIAL <i>Constitution Ballroom A, 2nd Floor</i>					
BREAKOUT SESSIONS 1:30 - 2:30 pm	FINANCIAL RISK ONE IF BY PEN, TWO IF BY SPEECH: COMMUNICATING YOUR RISK MANAGEMENT MESSAGE <i>Phillip B. Dendy, University of Texas System</i> <i>Flo Hoskinson, University of Oregon</i> <i>Kevin Bebb, Stanford University</i> <i>Back Bay Ballroom A+B</i>	COMPLIANCE RISK BEST PRACTICES FOR MANAGING THE RISK OF VOLUNTEERS ON CAMPUS <i>Bridget Colbert & Erendira Rubin, Santa Clara University</i> <i>Back Bay Ballroom C</i>	ENTERPRISE RISK USING ERM TO INCREASE INSTITUTIONAL COMPETITIVENESS <i>William T. Wiseman</i> <i>Kevin Weinman, Amherst College</i> <i>Constitution Ballroom B</i>	INTERNATIONAL RISK INTERNATIONAL 101: POLICY, RESOURCES, & PROCESSES <i>Michael J. Gansor, West Virginia University</i> <i>Lisa Zimmaro, Temple University</i> <i>Joan D. Rupar, Gallagher</i> <i>Back Bay Ballroom D</i>	COMPLIANCE RISK UPDATE ON TITLE IX REGULATIONS: NEW RISKS AND HOW TO RESPOND <i>Josh W.B. Richards, Saul Ewing LLP</i> <i>Justin Perillo, American University</i> <i>Republic Ballroom</i>	
2:30 - 2:45 pm	BREAK <i>Grand Ballroom Foyer, 2nd Floor</i>					
BREAKOUT SESSIONS 2:45 - 3:45 pm	FINANCIAL RISK INTEGRATED PROJECT DELIVERY: A NEW APPROACH TO CONSTRUCTION RISK MANAGEMENT <i>Thomas Morrin, The Graham Company</i> <i>Benjamin Evans, University of Pennsylvania</i> <i>Constitution Ballroom B</i>	FINANCIAL RISK LEGACY AND PORTFOLIO TRANSACTIONS: ACCOMMODATING FOR FIFTY YEARS OF EXPOSURE <i>Courtney Davis Curtis, University of Chicago</i> <i>Nick Baumgartner & Carol Murphy, Aon Risk Solutions</i> <i>Back Bay Ballroom D</i>	INTERNATIONAL RISK RISK MANAGEMENT FOR FIELD RESEARCH IN REMOTE REGIONS <i>Kim Derry, Polar Field Services</i> <i>Sally Alexander, Colorado State University</i> <i>Catherine Lark & Robert Hawley, Dartmouth College</i> <i>Republic Ballroom</i>	HIGHER ED RISK PROTECTING YOUR CAMPUS FROM SERIAL SEXUAL PREDATORS <i>Alyssa Keehan, United Educators</i> <i>Eric Hartman, Sewanee: The University of the South</i> <i>Jody Shipper, Grand River Solutions</i> <i>Back Bay Ballroom C</i>	FINANCIAL RISK WHAT YOU SHOULD KNOW ABOUT THE HOLD HARMLESS CLAUSE AND WAIVER AGREEMENTS <i>Nakeschi Watkins & Valerie Cross Dorn, Cornell University</i> <i>Back Bay Ballroom A+B</i>	STUDENT RISK US OR “THEM”: REVISITING HOW SCHOOLS INTERACT WITH FRATERNITIES AND SORORITIES AND SORORITIES <i>Gary W. Langsdale, Pennsylvania State University</i> <i>Chip Hartke, University of Michigan - Ann Arbor</i> <i>Clark Brown, Sigma Alpha Epsilon</i> <i>Grand Ballroom</i>
4 - 4:45 pm	AFFILIATES & URMIA MIXER <i>Republic Ballroom, 2nd Floor</i> (Affiliate members only)					

TUESDAY, SEPTEMBER 17 *CONTINUED*

INSTITUTIONAL ROUND TABLES <i>(Institutional members only)</i> 4 - 5 pm	COMMUNITY AND TECHNICAL COLLEGES <i>Back Bay Ballroom D</i>	SMALL COLLEGES AND UNIVERSITIES (< 4,000) <i>Constitution Ballroom B</i>	MEDIUM-SIZED COLLEGES AND UNIVERSITIES (4,000-14,000) <i>Back Bay Ballroom C</i>	SYSTEMS, LARGE COLLEGES AND UNIVERSITIES (>14,000) <i>Back Bay Ballroom A+B</i>
--	---	---	--	--

6 - 8 pm	MEET AND GREET DINNERS IN BOSTON <i>(Leaders will advise participants where to meet)</i>			
7:10 - 10:10 pm	RED SOX VS. GIANTS BASEBALL GAME <i>Fenway Park (additional fee, must be preregistered)</i>			

WEDNESDAY, SEPTEMBER 18

6:15 - 7 am	URMIAfit: Yoga <i>Commonwealth Room, 3rd Floor</i>			
7 am - 5 pm	CONFERENCE REGISTRATION OPEN <i>Registration, 2nd Floor</i>			
7 am - 5 pm	URMIA LIVING ROOM <i>Foyer, 3rd Floor</i>			
7 - 8 am	BREAKFAST BUFFET AND HOT TOPICS TABLES <i>Grand Ballroom, 2nd Floor</i>			
8 - 9 am	GENERAL SESSION: REGULATORY UPDATE WITH ACE'S TERRY HARTLE <i>Grand Ballroom, 2nd Floor</i> <i>Terry W. Hartle, American Council on Education</i>			
9 - 9:15 am	BREAK <i>Grand Ballroom Foyer, 2nd Floor</i>			

**VISIT OUR
RELAXATION STATION**
3rd floor, URMIA Living Room
9:30 am- 3:45 pm

	COMPLIANCE RISK	FINANCIAL RISK	INTERNATIONAL RISK	STUDENT RISK	HIGHER ED RISK
BREAKOUT SESSIONS	STRATEGIES FOR MANAGING SEXUAL HARASSMENT CLAIMS IN THE #METOO ERA <i>Gail Dyer, Providence College</i> <i>Sandy Lish, The Castle Group</i> <i>Paul Lannon, Holland & Knight LLP</i> <i>Sam D. Daume, Fred C. Church Insurance</i>	ISSUES AND HOT TOPICS IN UNIVERSITY RESEARCH <i>Jeffrey Silber, Cornell University</i> <i>Roseann Luongo, Huron Consulting Group</i>	MAKING THE CASE FOR A FULL-TIME INTERNATIONAL HEALTH AND SAFETY PROFESSIONAL <i>Jessica Miller, University of Texas System</i> <i>Todd Holmes, MIT</i> <i>Dru Simmons, Ohio State University</i>	IDENTIFYING AND RESPONDING TO AT-RISK STUDENTS AND EMPLOYEES <i>Judy McGuire Robinson, David Randall & Allison Romantz, MIT</i>	RECORDS RETENTION AND DISCLOSURE: LEGAL REQUIREMENTS AND RISKS <i>Jerry Blakemore & Tammy Downs, University of North Carolina - Greensboro</i> <i>Elizabeth J. Carmichael, Carmichael Associates LLP</i>
9:15 - 10:30 am	<i>Back Bay Ballroom A+B</i>	<i>Back Bay Ballroom D</i>	<i>Constitution Ballroom B</i>	<i>Republic Ballroom</i>	<i>Back Bay Ballroom C</i>

10:30 - 10:45 pm	BREAK <i>Grand Ballroom Foyer, 2nd Floor</i>				
------------------	--	--	--	--	--

	STUDENT RISK	INTERNATIONAL RISK	HIGHER ED RISK	FINANCIAL RISK	ERM
BREAKOUT SESSIONS	BEYOND THE CLASSROOM: REQUIRED ACADEMIC PROJECT RISK <i>Elizabeth Barrón Silva, Samuel Florio & Bridget Colbert, Santa Clara University</i>	RIISING NUMBER OF STUDENTS ABROAD WITH MENTAL HEALTH ISSUES: A RISK PRIMER <i>Dr. Carrie Wojenski, University at Albany, SUNY</i> <i>Bruce McIndoe, iJET</i> <i>Intelligent Risk Systems</i> <i>Kerry Geffert, Terra Dotta</i>	ERM STRATEGIES FOR TRANSFORMING WORKERS' COMPENSATION IN HIGHER ED: A CASE STUDY <i>Edward Nobles, Louisiana State University A&M</i> <i>Elizabeth Ulloa Lowry, CorVel Corporation</i>	ACCESS AND AFFORDABILITY OF HIGHER EDUCATION: CHALLENGES AND FUTURE OUTLOOK <i>Terry W. Hartle, American Council on Education</i>	BUSINESS IMPACT ANALYSIS: MAXIMUM VALUE WITH MINIMUM TIME INVESTMENT <i>Benjamin Evans, Janet Plantan & Dr. Anita Gelburd, University of Pennsylvania</i>
10:45 - 11:45 am	<i>Back Bay Ballroom A+B</i>	<i>Back Bay Ballroom C</i>	<i>Constitution Ballroom B</i>	<i>Republic Ballroom</i>	<i>Back Bay Ballroom D</i>

11 am - 3 pm	GUEST TOUR: LITTLE ITALY/NORTH END CULTURE & CUISINE <i>Hotel Lobby (additional fee, must be preregistered)</i>				
--------------	--	--	--	--	--

WEDNESDAY, SEPTEMBER 18 CONTINUED

11:45 am - 1:30 pm AWARDS LUNCHEON AND ANNUAL BUSINESS MEETING <i>Grand Ballroom, 2nd Floor</i>					
FLASH SESSIONS 1:45 - 2:15 pm	ERM	OTHER	ERM	HIGHER ED RISK	FINANCIAL RISK
	SITUATIONAL AWARENESS: THE ESSENCE OF RISK MANAGEMENT <i>Howard Apsan, City University of New York System</i>	UNDERSTANDING YOUR INSURANCE POLICY: A TREASURE HUNT <i>Jolie Beulle, Wheaton College</i>	STRATEGIC RISK MANAGEMENT- ISO31000 2018: UPDATES AND COMPARISONS WITH ERM AND TRM <i>Ellen Shew Holland, Strategic Risk Frameworks</i>	PROACTIVE RISK MANAGEMENT FOR UNIVERSITY COLLECTIONS OF FINE ART, BOOKS AND MORE <i>Ronald Fiamma, AIG, Inc.</i>	EMPLOYEE HEALTH AND WORKERS' COMPENSATION: WHAT THE RESEARCH REVEALS <i>Heather Smith, PMA Companies Old Republic Insurance Group</i>
	<i>Back Bay Ballroom C</i>	<i>Back Bay Ballroom A+B</i>	<i>Republic Ballroom</i>	<i>Constitution Ballroom B</i>	<i>Back Bay Ballroom D</i>
2:15 - 2:30 pm BREAK <i>Grand Ballroom Foyer, 2nd Floor</i>					
BREAKOUT SESSIONS 2:30 - 3:30 pm	HIGHER ED RISK	HIGHER ED RISK	TECHNOLOGY RISK	COMPLIANCE RISK	COMPLIANCE RISK
	IDENTIFY AND DISPATCH RISKS: TIPS FOR NEW AND SOLO/ SMALL HIGHER ED RISK MANAGERS <i>Mark J. Logel, University of Southern Indiana</i> <i>Susan Liden, Pacific Lutheran University</i> <i>Bill Powell, Gallagher</i> <i>Christine Wolinski, EIA, Inc.</i>	A FORCE FOR CHANGE: TODAY'S UNIVERSITY AS COMMUNITY PARTNER AND ECONOMIC ENGINE <i>Sarah Gallop, MIT</i>	THE RISKS OF PUBLISHING AND BROADCASTING ON CAMPUS IN THE DIGITAL AGE <i>Marjorie F.B. Lemmon, Pamela S. Chambers, Arabella Yip & Lucas Swineford, Yale University</i>	BETTER OUTCOMES WHEN THE FUTURE IS UNPREDICTABLE AND "PERFECT" IS IMPOSSIBLE <i>Jeff Chasen, University of Kansas</i> <i>Scott Wightman, Gallagher</i>	A PRAGMATIC APPROACH TO WORKPLACE SAFETY IN UNIVERSITIES <i>Thomas Briggs & Jessica Laux, Virginia Commonwealth University</i>
	<i>Republic Ballroom</i>	<i>Back Bay Ballroom D</i>	<i>Back Bay Ballroom C</i>	<i>Back Bay Ballroom A+B</i>	<i>Constitution Ballroom B</i>
5:15 - 10 pm EVENING WITH THE KENNEDYS <i>HOTEL LOBBY</i> (Buses depart starting at 5:15pm. Event begins at 6pm.)					

THURSDAY, SEPTEMBER 19

6:15 - 7 am URMIAfit: Yoga <i>Commonwealth Room, 3rd Floor</i>					
7 - 8 am BREAKFAST <i>Grand Ballroom Foyer, 2nd Floor</i>					
7 - 11 am URMIA LIVING ROOM <i>Foyer, 3rd Floor</i>					
8 - 8:45 am GENERAL SESSION: Taking a Long-Term View on Risks That Change Higher Education <i>Grand Ballroom, 2nd Floor</i> <i>D. Jean Demchak, Marsh USA Inc. Gary W. Langsdale, Pennsylvania State University Stacie Kroll, Five Colleges, Inc.</i>					
8:45 - 9 am BREAK <i>Grand Ballroom Foyer, 2nd Floor</i>					
BREAKOUT SESSIONS 9 - 9:45 am	STUDENT RISK	FINANCIAL RISK	OTHER	ATHLETICS RISK	HIGHER ED RISK
	THE RISE OF eSPORTS AND ITS PLACE ON CAMPUS: BENEFITS, CHALLENGES AND RISKS <i>Frank D. Cella, Marsh USA Inc.</i> <i>Jason Zeek, University of California - Office of the President</i> <i>Brian Smith, University of California - LA</i>	HOW TO NEGOTIATE AND LIMIT CONTRACTUAL INSURANCE OBLIGATIONS: TIPS FOR NOVICES <i>Stephanie L. Sickler, Bowling Green State University</i> <i>Michael Jackisch, Marsh USA Inc.</i>	HOW TO APPLY THE "GETTING THINGS DONE" SYSTEM WHEN YOU ARE OVERWHELMED AT WORK <i>Keswic Joiner, Minnesota State Colleges and University System</i> <i>Colorado Robertson, Louisiana State University A&M</i>	UNIVERSITY CONCUSSION INJURY LITIGATION AND IMPROVING YOUR PREVENTION PROTOCOLS <i>Thomas Cronmiller, Barclay Damon LLP</i> <i>Michaele DeHart, Syracuse University</i>	DRONES IN RESEARCH: NAVIGATING A WORLD OF POSSIBILITY AND PERIL <i>Brandon Stark & Steven Rope, University of California - Office of the President</i>
	<i>Back Bay Ballroom A+B</i>	<i>Republic Ballroom</i>	<i>Back Bay Ballroom D</i>	<i>Constitution Ballroom B</i>	<i>Back Bay Ballroom C</i>
9:45 - 10 am BREAK <i>Grand Ballroom Foyer, 2nd Floor</i>					

THURSDAY, SEPTEMBER 19 *CONTINUED*

BREAKOUT SESSIONS 10 - 11 am	HIGHER ED RISK CAMPUS IS CLOSED; SCHOOL IS OPEN: LESSONS LEARNED FROM TWO NATURAL DISASTERS <i>Joshua Davis, FCSRMC</i> <i>Scott Hummel,</i> <i>William Carey College</i> <i>Jason McGlinchey,</i> <i>BELFOR USA Group, Inc.</i>	HIGHER ED RISK HOW TO LEAD CAMPUS CHANGE AND INNOVATION: ADVICE FROM EXPERIENCED RISK MANAGERS <i>Robin Oldfield,</i> <i>University of Dayton</i> <i>Sherry Hersey, Travelers</i> <i>Susanne K. Johnson,</i> <i>Iowa State University</i>	HIGHER ED RISK LEADERSHIP CHANGE CHALLENGES AND SOLUTIONS <i>Courtney Davis Curtis & Ivan Samstein,</i> <i>University of Chicago</i>	TECHNOLOGY RISK PREPARE FOR COMPLEX CYBERSECURITY HACKS TARGETING HIGHER ED INSTITUTIONS <i>Dominic Paluzzi,</i> <i>McDonald Hopkins PLC</i> <i>Sue Yi, Beazley Group</i> <i>Luke McNamara,</i> <i>FireEye Intelligence</i> <i>Scott D. Schafer,</i> <i>University of Pennsylvania</i>	HIGHER ED RISK "LATE MORNING" TOP TEN PROPERTY AND LIABILITY LOSS DRIVERS FOR HIGHER EDUCATION <i>Amy Daley, FM Global</i> <i>Joe Carter, United Educators</i> <i>Yvonne Keafer,</i> <i>University of Pittsburgh</i> <i>Paul Fox, Texas Christian University</i> <i>Steve Bryant, Texas Tech University System</i> <i>Kevin Wysner,</i> <i>Emory Univ/ Healthcare</i> <i>Kim Nimmo, Lehigh University</i>
	Republic Ballroom	Back Bay Ballroom D	Back Bay Ballroom C	Constitution Ballroom B	Back Bay Ballroom A+B
11 - 11:15 am	BREAK Grand Ballroom Foyer, 2 nd Floor				
BREAKOUT SESSIONS 11:15 am - 12:15 pm	HIGHER ED RISK LAUNCHING A SUSTAINABLE BUSINESS CONTINUITY PROGRAM IN HIGHER EDUCATION <i>Melanie J. Lucht,</i> <i>Carnegie Mellon University</i>	TECHNOLOGY RISK NAVIGATING THE CURRENT CYBER RISK INSURANCE MARKET LANDSCAPE: GAPS AND OVERLAPS <i>Martin Leicht, Marsh USA Inc</i> <i>Tina Feeney,</i> <i>Dartmouth College</i> <i>Killian Brady, Allianz</i>	HIGHER ED RISK "IT WON'T HAPPEN TO ME": HOW SAFE IS YOUR RESEARCH MATERIAL? <i>Anne Hill,</i> <i>University of Adelaide</i>	COMPLIANCE RISK SEXUAL HARASSMENT AND ASSAULT IN ATHLETICS: NAVIGATING NCAA RULES AND TITLE IX <i>Zandria Conyers, NCAA</i>	HIGHER ED RISK TECH TRANSFER IN HIGHER ED: KNOW YOUR EXPOSURES AND PROTECT THE PROCESS <i>Bret Murray,</i> <i>Risk Strategies Company</i> <i>Andrew Curtin & Sonya Ross,</i> <i>Northeastern University</i>
	Constitution Ballroom B	Republic Ballroom	Back Bay Ballroom C	Back Bay Ballroom A+B	Back Bay Ballroom D
12:15 - 12:30 pm	CONFERENCE CLOSING & DOOR PRIZES - See You in Indy in 2020! <i>Sandy Mitchell, MIT Marjorie F.B. Lemmon, Yale University Stacie Kroll, Five Colleges, Inc. Grand Ballroom, 2nd Floor</i>				
12:45 - 3 pm	URMIA POST-CONFERENCE BOARD OF DIRECTORS MEETING <i>Beacon D, 3rd Floor</i>				
12:45 - 3:45 pm	POST CONFERENCE: FM Global Learning Center Tour & SimZone <i>Hotel Lobby (must be preregistered)</i>				
12:45 - 5:15 pm	POST CONFERENCE: FM Global Research Campus Tour <i>Hotel Lobby (must be preregistered)</i>				
1:45 - 4:10 pm	POST CONFERENCE: MIT Nuclear Reactor Lab & Campus Tour <i>MIT Nuclear Reactor Laboratory, NW13, 138 Albany St, Cambridge, MA (must be preregistered)</i>				

SAVE THE DATE!

URMIA 2020 ANNUAL CONFERENCE

RACE FOR RISK MANAGEMENT

at the JW Marriott Indianapolis in downtown Indy: home of the Indy 500, Colts, Pacers, the NCAA headquarters, and seven higher education institutions.

September 20-23, 2020



#URMIA2020 @VISITINDY

THANKS TO OUR SPONSORS



TIER 1

FM Global®

Conference Bags and Gifts



Gallagher

Insurance | Risk Management | Consulting

Opening Reception



MARSH

Evening With the Kennedys:
Cocktails & Dinner
URMIAcares

TIER 2



OLD REPUBLIC



aetnastudenthealth.com

COZEN O'CONNER
INSTITUTIONAL RESPONSE GROUP



CONFERENCE SPONSORS

TIER 3

















