

SALT LAKE CITY

49th ANNUAL CONFERENCE

SEPTEMBER 29-OCTOBER 3, 2018 **GRAND AMERICA HOTEL • SALT LAKE CITY, UT**

Thank you to our program sponsor





IN RECOGNITION

SEPT. 29- OCT. 3, 2018 • GRAND AMERICA • SALT LAKE CITY, UT

URMIA's 49th Annual Conference would not be possible without the support of URMIA's 2018 Annual Conference Committee, Board of Directors, Committee Chairs, our dedicated volunteers and sponsors, and you, our hard-working members. As you enjoy this conference, please take a moment to thank the people listed below and all of our sponsors for making this conference a success.

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2018 Scholarship Recipients

Student Education Recipients

- 1. Tyler Becker, University of Wisconsin-Oshkosh, WI
- 2. Bryson Parker Fink, East Carolina University, NC
- 3. Alyse Weinstein, University of Cincinnati, OH

Conference Scholarship Recipients

- 1. Benjamin Scott Coffman, Central Michigan University, MI
- 2. Patricia Langer, Macalester College, MN
- 3. Michael Means, Nevada System of Higher Education, NV
- 4. Andrea Ramsey, Lincoln Memorial University, TN
- 5. Dawn Shaffer, A.T. Still University of Health Sciences, MO

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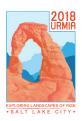
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Lisa Zimmaro ('19), Temple University

URMIA'S 49th ANNUAL CONFERENCE



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On behalf of the Conference Committee and our Board of Directors, welcome to Salt Lake City and URMIA's 49th Annual Conference, Exploring Landscapes of Risk.

We are thrilled you chose to spend your valuable time with us to advance the discipline of risk management in higher education. You will enjoy an atmosphere of fun and learning as URMIA brings together risk management thought leaders from across the country, and you will return with an expanded network of risk professionals to help you.

The weekend begins with the president's reception, a golf outing, our 10th annual URMIAcares community service project and the always popular new-member and first timer session. The official start of the event begins on Sunday evening with the opening reception, in the beautiful center courtyard of the Grand America Hotel.

On Monday, our keynote speaker will be Elizabeth Smart, her abduction was one of the most followed child abduction cases of our time. You will have the opportunity to purchase her new book and get her autograph afterwards. At lunch on Monday, Dr. Randal Picker, James Parker Hall Distinguished Service Professor of Law, University of Chicago, will give a provocative presentation on free speech and why it should matter to educators. Tuesday morning kicks off with more on this important topic. Ann Franke, Wise Results LLC; Kimberly Goff-Crews, Yale University; Gloria Graham, University of Virginia; and William Thro, University of Kentucky, will discuss free speech and the "controversial" speaker. The conference wraps up with Andy Brantley, President and CEO, College and University Professional Association for Human Resources (CUPA-HR). His talk is entitled "#TimesUp We Must Use the #MeToo Movement to #ChangeTheCulture."

Our stay in Salt Lake City will close with an evening at the Natural History Museum of Utah, a stunning building nestled into the foothills of the Wasatch Mountain Range with panoramic views inside and outside. Enjoy delicious food, drinks and educational exhibits as we share this last evening of the conference together.

We sincerely thank our conference sponsors for their continued support. Their commitment to this organization is more than appreciated. Please take time to visit their tables in the Grand Ballroom reception area to learn more about the services they offer. Additionally, we want to also thank our presenters for their dedication and professional expertise.

Thank you for joining us in Salt Lake City!

Cheryl Lloyd University of California Office of the President Associate Vice President & Chief Risk Officer

Matt Tuttle University of Utah Risk Specialist







REGISTRATION & OTHER INFO

SEPT. 29-OCT. 3, 2018 • GRAND AMERICA • SALT LAKE CITY, UT

Registration & Help Desk

URMIA's registration and help desk is located outside the Grand Ballroom. Volunteers and staff are available to assist you during the registration hours posted on the conference agenda.

Registration Information

Full conference registration entitles you access to all educational programs, the opening reception, the Night at the Museum, and all breakfasts and lunches. Admission to any URMIA session, function, or special event is restricted to attendees and guests with URMIA name badges. Please wear your name badge at all times.

Special Events

President's Reception (invitation only)

Saturday, September 29 | 6-9 pm Location: Ember Event Venue Dress: Casual Polynesian Theme

Opening Reception

Sunday, September 30 | 7-9 pm

Location: Grand America Center Courtyard Dress: Business Casual (wear school colors)

Night at the Museum

Tuesday, October 2 | 6:30-10 pm

Location: Natural History Museum of Utah

Dress: Casual

*Optional easy hike in the adjacent Red Butte Gardens included for first 50 participants. Bus for hikers leaves the hotel at 5:30 pm (first come first served!). Wear comfortable shoes. For others, buses will begin leaving the hotel beginning at 6:15 pm and will continue to run through 6:30 pm.

Presenter Information

Please check in at Conference Registration upon arrival. A "Speaker Ready Room" will be available in the Envoy Room from Sunday, September 30-Wednesday, October 3. Each presenter has been assigned a moderator to provide assistance during the session.

Conference Website

Full conference information can be found at www.urmia.org/ac2018 (mobile friendly).
URMIA's Twitter and social media followers can share their conference photos and experiences using #URMIA2018.

Sponsor Area

URMIA's Annual Conference would not be possible without the generous support of our sponsors. The sponsor area is located in the Grand Ballroom Reception Area. Visit our sponsors to learn more about their services. Open daily 8 am -5 pm.

Cyber Café

Our Cyber Café, in the Grand Ballroom Reception Area, provides internet and printing stations for your convenience. Open daily 8 am to 5 pm.

Raffle

Visit the Grand Ballroom Reception Area, open daily from 8 am to 5 pm, to check out this year's raffle, which includes university goodies and other donated items from your colleagues. Proceeds support the URMIA Annual Conference Scholarship Fund. Purchase raffle tickets at Conference Registration.

*Note: Prizes must be collected by the end of day on Tuesday. Prizes not picked up by then will be placed back in the final Wednesday morning raffle.

Dietary Preferences & Restrictions

Attendees' dietary restrictions have been shared with the hotel staff. If you indicated special dietary needs during registration, please see volunteers at check in.

Medical & Pharmacy Services

The hotel concierge can assist with medical services. For emergencies DIAL 911.

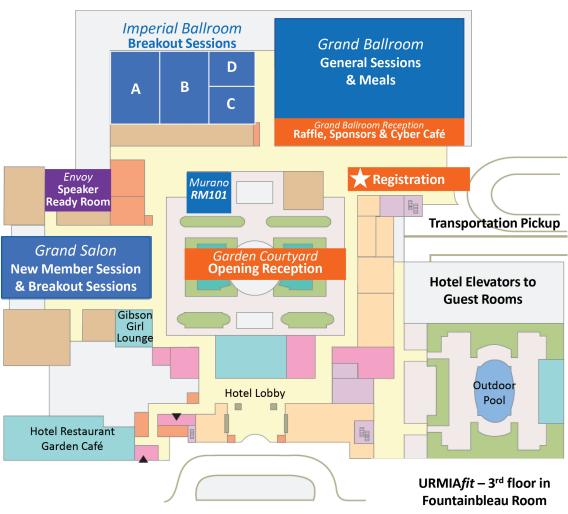
Photo Release

Photographs will be taken during the conference. By registering for the conference, attendees authorize URMIA to use any photographs taken during the conference in URMIA's marketing materials.

GRAND AMERICA HOTEL MAP



SEPT. 29- OCT. 3, 2018 • GRAND AMERICA • SALT LAKE CITY, UT





SATURDAY. SEPTEMBER 29 **CONFERENCE REGISTRATION OPEN | Grand Ballroom Office URMIA BOARD OF DIRECTORS MEETING | Grand Salon** 8 am - 5 pm PRE-CONFERENCE SESSION: Risk Management 101 | Murano 1 - 5 pm F Chris Duble, Fred C. Church Insurance | Flo Hoskinson, Univ of Oregon | Karen Kruppa, Suffolk Univ | Sandy Mitchell, MIT | Austin Oldham, Butler Univ F 6 - 9 pm PRESIDENT'S RECEPTION | Ember (by invitation only) SEPTEMBER 30 **CONFERENCE REGISTRATION OPEN | Grand Ballroom Office** 7 am - 5 pm GOLF OUTING AT MOUNTAIN DELL GOLF COURSE | Meet in Transportation Area at 7:15am (additional fee) 7:15 am - 3 pm MUSIC AND THE SPOKEN WORD AT THE MORMON TABERNACLE | Meet by Grand Salon 8 am - 10 am PRE-CONFERENCE WORKSHOP - Sexual and Interpersonal Violence on Campus: 9 am - 4 pm What Risk Management and Insurance Professionals Must Know | Imperial Ballroom C (additional fee) Joe Storch, State University of New York PRE-CONFERENCE SESSION - Associate in Risk Management -9 am - 5 pm ERM Review Session (ERM 57 course) | Ambassador Boardroom (3rd floor) (additional fee) Scott Wightman, Gallagher **URMIAcares COMMUNITY SERVICE EVENTS** 11:30 am -Jordan River Park Clean Up | Meet in Transportation Area at 11:30 am 3:30 pm Knitting for Newborns | Meet in Murano at 11:30 am **NEW MEMBER & FIRST-TIMER SESSION | Grand Salon** 4 - 6 pm 7 - 9 pm **OPENING RECEPTION | Center Courtyard** TONDAY. OCTOBER 1 6:15 - 7 am **URMIAfit: Yoga** | Fountainbleu Room (3rd floor) **CONFERENCE REGISTRATION OPEN | Grand Ballroom Office** 7 am - 5 nm BREAKFAST | Grand Ballroom (voluntary topical roundtable discussions hosted by Affiliates Committee) 7:15 - 8 am 8 - 8:30 am **WELCOME AND ASSOCIATION HIGHLIGHTS | Grand Ballroom** KEYNOTE SPEECH: THE ELIZABETH SMART STORY | Grand Ballroom 8:30 - 9:30 am Elizabeth Smart (books for sale with optional autograph session during the 9:30 am - 9:50 am break) INTERNATIONAL F STUDENT RISK FINANCIAL RISK FINANCIAL RISK F CONTRACTUAL RISK THE GOLDILOCKS **DIVIDED CAMPUS: CREATING** "Controversial" PRINCIPLE: ROGRAMS: Is Yours Effective, Efficient **RESPONSIVE** Speakers, Free Tailoring a Contract **BREAKOUT** INSTITUTIONAL Speech and the Rise SESSIONS **TRAVEL POLICIES** Process to be of Campus Violence **BASED ON DYNAMIC** 'Just Right" for and Unrest rennsylvania State C Nonna Pearcy 9:50 -TRAVEL RISKS Your Institution Lady Cox & Chris O'Gwynn 11:05 am Auburn Univ Sean Bridegam & Beth Laux Keegan Hankes Southern Poverty Law Center Allison Cash Spiro Imperial Ballroom B Imperial Ballroom A

10 am - 12 pm TEMPLE SQUARE GUIDED WALKING TOUR | Meet in hotel lobby at 10 am

Are you on track?

Tracks are color-coded to help you select sessions that are of most interest to you. The ALL FOUNDATIONS box F indicates sessions especially recommended for first-timers and those new to the risk management profession, higher education or both.



Imperial Ballroom A

Imperial Ballroom B

MONDAY, OCTOBER 1 CONTINUED FINANCIAL RISK F INTERNATIONAL F **SAFETY & PREP CAMPUS SHOOTING:** WHAT'S NOT STUDY ABROAD COVERED (AND TEMPERATURES, Risk Managing the **RISKS: Where to** WHAT ARE WE **Financial Impact BREAKOUT** Turn for Help GOING TO DO Doug Huffner SESSIONS Ohio State Univ Sean Bridegam **Should Know** Anne Mullholland 11:20 am -Aon Risk Solutions 12:20 pm

12:20 - 1:20 pm

LUNCH AND STATE ROUNDTABLE DISCUSSIONS | Grand Ballroom

1:20

GENERAL SESSION -FREE SPEECH: WHY IT MATTERS TO EDUCATORS | Grand Ballroom - 2 pm Randal Picker, Univ of Chicago

HIGHER ED RISK F HIGHER ED RISK F **SAFETY & PREP CONFLICT OF EFFECTIVE** INTEREST - WHAT IS **ASSESSMENT AND** REPUTATION AND THE RISK? MANAGEMENT INTO A BAR... Lisanne Sison Gallagher OF FIRE AND LIFE **BREAKOUT SAFETY RISK - The** SESSIONS **Critical Time Factors** Amy Daley 2:15 - 3:15 pm FM Global **Donald Robinson** (retired) Univ of Mass Amherst Imperial Ballroom B

3:30 - 4 pm ALL AFFILIATES MEETING | Grand Salon

3:30 - 5 pm

INSTITUTIONAL ROUND TABLES (institutional members only)

Community and Technical Colleges | Imperial Ballroom D

Small Colleges and Universities (< 4,000) | Imperial Ballroom C

Medium-sized Colleges and Universities (4,000-14,000) | Imperial Ballroom B

Systems, Large Colleges and Universities (>14,000) | Imperial Ballroom A

5:30 - 8 pm DISCOVER YOUR ROOTS | Meet by Grand Salon at 5:30 pm to go as a group to the Family History Library

MEET AND GREET DINNERS IN SALT LAKE CITY (leaders will advise participants where to meet) 6 - 8 pm

HESDA OCTOBER 2

8 -9 am

6:15 - 7 am **URMIAfit: Yoga** | Fountainbleu Room (3rd floor)

CONFERENCE REGISTRATION OPEN | Grand Ballroom Office 7 am - 5 pm

7:30 - 8 am **BREAKFAST** | Grand Ballroom

> **GENERAL SESSION - FREE SPEECH AND THE CONTROVERSIAL SPEAKER | Grand Ballroom** Kimberly Goff-Crews, Yale Univ | Gloria Graham, Univ of Virginia | William Thro, Univ of Kentucky | Ann Franke, Wise Results LLC



TUESDAY, OCTOBER 2 continued

BREAKOUT SESSIONS

> 9:15 -10:30 am

FINANCIAL RISK F

HOW DO YOU Benefits, Challenges and Pitfalls of

INTERNATIONAL F RISK

TRAVEL RISK **MANAGEMENT 101: Building a Program**

Tristan Tafolla Denise Masella

Imperial Ballroom B

SAFETY & PREP | F

PROTECTING MINORS ON **CAMPUS FROM EDUCATOR SEXUAL** MISCONDUCT

> Melanie Bennett **United Educators** Dawn Riddle Vanderhilt Univ

Challenges Of

STUDENT RISK F

CAMPUS RECREATION/ RECREATIONAL **SPORTS & RISK**

> Janice DeMonsi Santa Clara Univ **Bridget Colbert** Santa Clara Univ

Imperial Ballroom D

INSIDE OUT

Imperial Ballroom B

F

This is Your Time

ENTERPRISE RISK

12 - 1:30 pm

RREAKOUT SESSIONS

10:45 -

11:45 am

AWARDS LUNCHEON AND ANNUAL BUSINESS MEETING | Grand Ballroom

FLASH SESSIONS

1:45 -2:15 pm **SAFETY & PREP**

HAS YOUR BOARD RISKS FROM THE ASKED YOU ABOUT PROTECTION FOR LARGE NATURAL

> **Damual Greaves** Massachusetts Institute of Technology

DIASTERS?

Imperial Ballroom A

INTERNATIONAL F

TERROR READY: Supporting Students, **Employees And The Organization In The Event Of A Terror** Attack

Joseph Mroszczyk

Imperial Ballroom B

FINANCIAL RISK F

COMPENSATION: The Metrics You **Need To Know**

Are you on track?

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TUESDAY, OCTOBER 2 CONTINUED

BREAKOUT 2:30 - 3:30 pm FINANCIAL RISK F

AND HOW TO MANAGE THEM FOR NEW RISK

STUDENT RISK

ARE THEY US, OR ARE THEY "THEM"? **Evolving Models** for Constructive Interaction Between Colleges/Universities and Fraternities and Sororities

Chip Hartke Univ of Michigan Gary Langsdale Pennsylvania State Univ Clark Brown Sigma Alpha Epsilon

MITIGATE FINE ART **EXPOSURES:**

Your Institution

SESSIONS

What's the Deal with These Contract

SAFETY & PREP | F

DON'T BE AFRAID: **Business Continuity Plan Development** Only Hurts A Little -11 Best Practices

Joseph DesPlaines Districts Mutual Insurance & Risk Management Services John Watson Gallagher

Imperial Ballroom A

Grand Salon INTERNATIONAL

CONTEMPORARY FEMALE TRAVEL: Risks and Issues Facing Students, **Faculty and Stakeholders**

Jane Kucko

STUDENT RISK F

SCHOOL SPIRITS: Managing Alcohol Risk at Your Institution

Sue Liden Pacific Lutheran Univ Aaron Holmberg City College of San Francisco Connie Gardner Pacific Lutheran Univ

Grand Salon



6:15 - 10 pm

BREAKOUT SESSIONS

3:45 -

4:45 pm

Imperial Ballroom B NIGHT AT THE MUSEUM | Buses leave from the Transportation Area from 6:15 - 6:30 pm for the Natural History Museum Of Utah Those hiking the Red Butte Gardens before the event should take the 5:30 pm bus (limited to first 50 people).

WEDNESDAY. OCTOBER 3

6:15 - 7 am **URMIAfit: Yoga** | Fountainbleu Room (3rd floor)

CONFERENCE REGISTRATION OPEN | Grand Ballroom Office 8 am - 12 pm

8 - 8:30 am **BREAKFAST** | Grand Ballroom

BREAKOUT SESSIONS

> 8:30 -9:30 am

INTERNATIONAL RISK

THE AFTERMATH: **How to Provide Effective Support to** Students Following a **Crisis Abroad**

> Ryan DeStefano Michelle Colosimo Black Swan Solutions Paul Fox

Imperial Ballroom B

FINANCIAL RISK F

GAME OF RISK: Challenges to Managing

Tim White

SAFETY & PREP

EMERGENCY MANAGEMENT **APPROACH TO** MANAGING AN **OUTBREAK ON YOUR CAMPUS**

> Anthony Callisto Jr. Syracuse Univ Joseph Hernon Syracuse Univ

Imperial Ballroom A

WHAT HAPPENED? Working **Effective Accident** Follow Up

ISI - FutureComp Scott Kuhnly

A CASE STUDY: **Higher Education**

3 continued

BREAKOUT SESSIONS

> 9.45 -11 am

FINANCIAL RISK F

AND ARTIFICIAL

FINANCIAL RISK F

DEFERRED **CURRENT RISK**

SAFETY & PREP

THE CONTINUING **SAGA OF HARVEY** THE HURRICANE

Phillip Dendy The Univ of Texas System Cliff Simpson Beecher Carlson Stacy Youngdale Univ of Texas

Imperial Ballroom A



SALT LAKE CITY

GENERAL SESSION -

11 am-12 pm

#TIMESUP WE MUST USE THE #METOO MOVEMENT TO #CHANGETHECULTURE | Grand Ballroom

Andy Brantley, College and University Professional Association for Human Resources (CUPA-HR)

12 -12:15 pm

CONFERENCE CLOSING & FINAL RAFFLE - See You in Boston in 2019! | Grand Ballroom

Cheryl Lloyd, Univ of California | Matt Tuttle, Univ of Utah

12:15 -3:15 pm

12:15 - 2 pm

URMIA POST-CONFERENCE BOARD OF DIRECTORS MEETING | Grand Salon

POST CONFERENCE SESSION AND LUNCH -

MISSIONARY HEALTH, SAFETY AND SECURITY | Imperial Ballroom D (additional fee)

David Wade, LDS Church

Mark Your Calendar for this Special Anniversary Celebration!





September 16-19, 2019 **Sheraton Boston Hotel**

TIER 1





Insurance | Risk Management | Consulting

Opening Reception Golf Outing



Night at the Museum **URMIAcares**



Hotel Key Cards | Charging Stations **URMIA**cares



Keynote Speaker



Monday Luncheon





Night at the Museum Dessert Reception





Night at the Museum

Tuesday Breakfast

CONFERENCE SPONSORS

TIER 2

























TIER 3









































