



48th ANNUAL CONFERENCE LAUNCHING RISK INTO THE FUTURE

SEPTEMBER 23-27, 2017 • WALT DISNEY WORLD'S BEACH & YACHT CLUB RESORTS • ORLANDO, FL

*Thank you to our
program sponsor*



OLD REPUBLIC



Don't miss these upcoming events from URMIA!

SEPTEMBER 23-27, 2017 • DISNEY'S BEACH & YACHT CLUB • ORLANDO, FL

NEW in 2017! Risk Management Wednesdays...

URMIA's Risk Management Wednesdays is coming to your campus in November! Gather your colleagues and help spread the word about good risk management practices on campus!

Visit www.urmia.org/rmwednesdays for tips on setting up your own RM Wednesdays events, resources to share with your campus, and weekly webinars explaining risk management topics relevant to everyone at your institution.



Regional Conferences in Chicago, Toronto, Providence & San Diego in 2018

Mark your calendars! URMIA is coming to a town near you! URMIA's 2018 regional conference series has been announced. Regional meetings offer the benefit of a condensed conference that is affordable and a little closer to home. Regional meetings are one and a half or two days in duration. Choose from our four regional conferences:

- ▶ **CENTRAL REGIONAL** ▶ February 27-28, 2018 ▶ CHICAGO, IL
Omni Chicago Hotel, 676 North Michigan Avenue
- ▶ **NORTHERN REGIONAL** ▶ April 5-6, 2018 ▶ TORONTO, ON
Hotel Novotel Toronto Centre, 45 The Esplanade
- ▶ **NORTHEASTERN REGIONAL** ▶ April 25-26, 2018 ▶ PROVIDENCE, RI
Omni Providence Hotel, 1 West Exchange Street
- ▶ **WESTERN REGIONAL** ▶ May 17-18, 2018 ▶ SAN DIEGO, CA
Andaz San Diego, 600 F Street

The call for presentations will be announced following the conclusion of the annual conference. Additional details can be located at www.urmia.org/regionals.

URMIA's 48th Annual Conference Launching Risk Into The Future



SEPTEMBER 23-27, 2017 • DISNEY'S BEACH & YACHT CLUB • ORLANDO, FL

On behalf of the Conference Committee and our Board of Directors, welcome to Orlando and URMIA's 48th Annual Conference, **Launching Risk Into The Future!**

We are proud to host this event in Orlando, Florida and invite you to explore risks that guide our college and university leaders. With over 45 breakout sessions led by some of the premier minds in higher education risk management, this year's conference is expected to be our most successful yet!

The weekend begins with the president's reception, a golf outing, our 9th annual URMIAcares community service project and the always popular new-member and first timer session. With the official start of the event beginning on Sunday evening with the opening reception, we hope you join us for this opportunity to connect with friends old and new during a wonderful Orlando evening. See you on the beach!

On Monday, our keynote speaker will be Michele Adams, Vice President of Risk Management at Walt Disney World Resort. Featured general sessions from the Disney Institute on timely and relevant topics including Disney's Approach to Leadership Excellence, Employee Engagement, and Quality Service are also on the schedule. Our stay in Orlando will close with an incredibly magical evening capped with drinks, desserts and a front row seat for the nighttime spectacular at our Magical Evening at Epcot event.

We sincerely thank our conference sponsors for their continued support. Their commitment to this organization is more than appreciated. Please take time to visit their tables to learn more about the services they offer. Additionally, we want to also thank our presenters for their dedication and professional expertise.

Thank you for joining us in Orlando!

Steve Bryant,
Texas Tech University System

Chauncey Fagler,
Florida College System Risk Management Consortium





Registration & Help Desk

SEPTEMBER 23-27, 2017 • DISNEY'S BEACH & YACHT CLUB • ORLANDO, FL

Registration & Help Desk

URMIA's registration and help desk is located in the Yacht & Beach Club Conference Center in the Asbury Rotunda. Volunteers and staff are available to assist you between the hours of 8 am and 5 pm each day of the conference.

Special Events

President's Reception (invitation only)

Saturday, September 23 | 6-8 pm

Location: Atlantic Dance Hall

Dress: Resort Casual

Opening Reception

Sunday, September 24 | 8-10 pm

Location: Shipwreck Beach (Disney's Yacht & Beach Club)

Dress: Business Casual; wear school colors

* Please consider the sandy conditions.

Magical Evening at Epcot

Tuesday, September 26 | 8:30-10pm

Check-in at the conference center Tuesday to receive your light up badge and ticket for entry (please note - you can enter park at 5pm).

Location: Epcot (Guests will walk from the conference hotels)

Dress: Casual, (special light up badge required for entrance)

Photo Release

Photographs will be taken during the conference.

By registering for the conference, attendees authorize URMIA to use any photographs taken during the conference in URMIA's marketing materials.

Dietary Preferences & Restrictions

Attendees' dietary restrictions have been shared with the hotel staff. If you indicated dietary needs during registration, please see volunteers at check in.

Medical & Pharmacy Services

The hotel concierge can assist with medical services. For emergencies DIAL 911.

Conference Website

Full conference information can be found at www.urmia.org/ac2017 (mobile friendly).

URMIA's Twitter and social media followers can share their conference photos and experiences using #URMIA2017.

Cyber Café

Located in Asbury Hall A/B, our cyber café provides internet and printing stations for your convenience.

Open 8 am to 5 pm daily.

Sponsor & Affiliate Area

URMIA's Annual Conference would not be possible without the generous support of our sponsors. The sponsor and affiliate area is located in Asbury Hall A/B. Visit our sponsors to learn more about the services they provide. Open 8 am to 5 pm daily.

Raffle

Visit Asbury Hall A/B to check out this year's raffle, including university goodies and other donated items from your colleagues. Purchase tickets at the registration desk; all proceeds support the URMIA annual conference scholarship fund. Open 8 am to 5 pm daily.

Presenter Information

Presenters should check in at the conference registration desk on arrival. A "Speaker Ready Room" is available in Cape Cod Hall C from Sunday, Sept. 24 through Wednesday, Sept. 27. Each presenter has been assigned a moderator who will assist during the session.

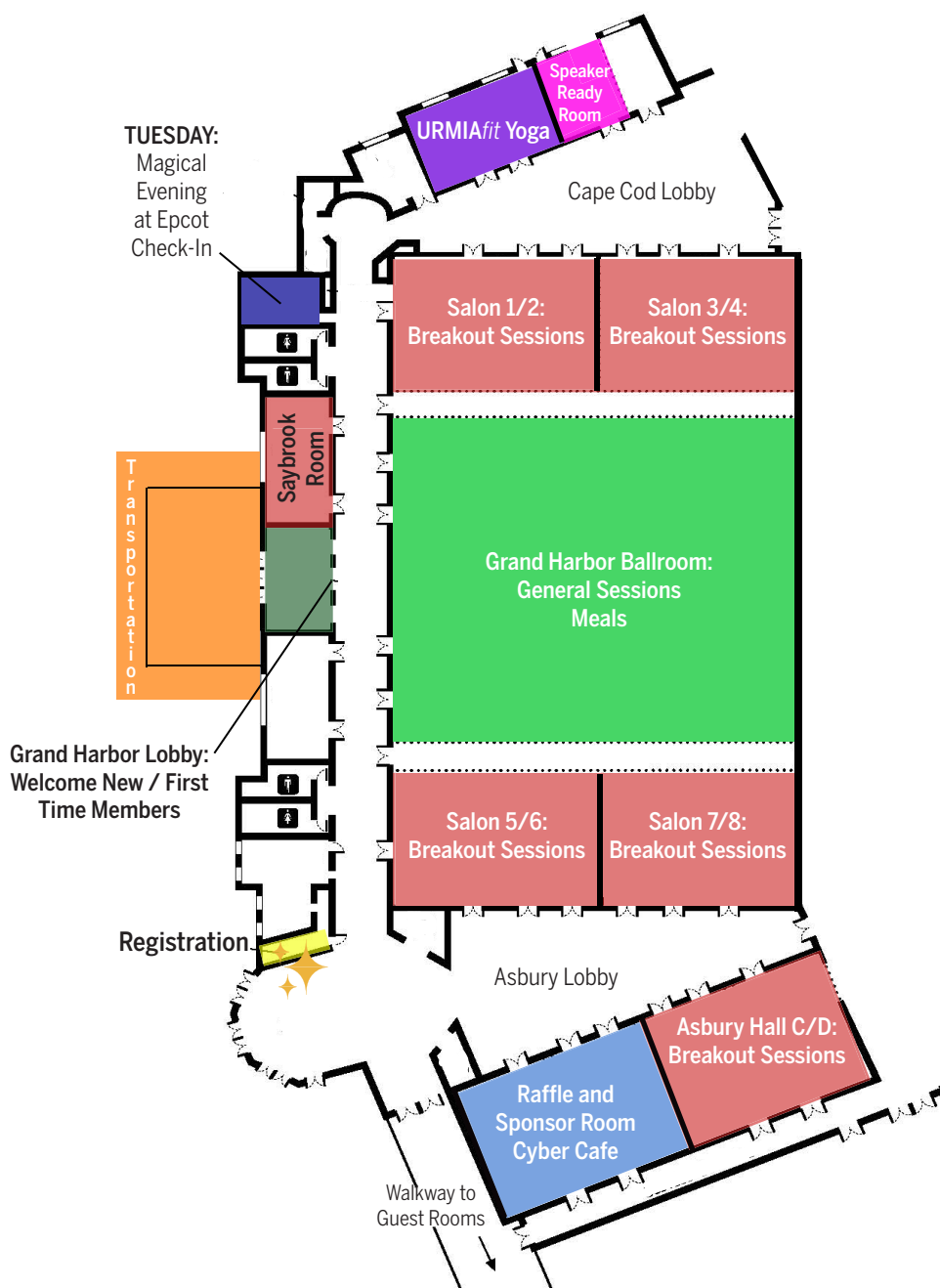
Registration Information

Full conference registration entitles you access to all educational programs, the opening reception, the Magical Evening at Epcot, and all breakfasts and lunches. Admission to any URMIA session, function, or special event is restricted to attendees and guests with URMIA name badges. Please wear your name badge at all times.

Location Information



SEPTEMBER 23-27, 2017 • DISNEY'S BEACH & YACHT CLUB • ORLANDO, FL



Conference Schedule

full schedule details at www.urmia.org/ac2017

- Activity or Event
- Additional Programming
- ERM
- International
- Foundations Sessions
- Risk Finance
- Risk
- RM Process
- Technology

SATURDAY, SEPTEMBER 23

- 8am - 5pm** CONFERENCE REGISTRATION OPEN Asbury Rotunda
- 8am - 4pm** URMIA PRE-CONFERENCE BOARD OF DIRECTORS MEETING Asbury C
- 6pm - 8pm** PRESIDENT'S RECEPTION Atlantic Dance Hall
(Invitation only; for new members, first time attendees, annual conference committee, URMIA's leadership, and past presidents)

SUNDAY, SEPTEMBER 24

- 7:15am - 3pm** GOLF OUTING - Disney's Lake Buena Vista Golf Course (Additional fee) Lake Buena Vista Golf Course
- 8am - 5pm** CONFERENCE REGISTRATION OPEN Asbury Rotunda
- 8am - 5pm** **PRE-CONFERENCE SESSION:** Regulatory Compliance for Education Abroad Risk Management: A NAFSA and URMIA Seminar (Additional fee) Saybrook
- 9am - 12:30pm** Business Behind The Magic Tour (Additional fee) Pickup Location: Port Cochere
- 9am - 5pm** **PRE-CONFERENCE SESSION:** Associate in Risk Management - ERM Review (ERM 57) (Additional fee) Cape Cod A
- 11:30am - 3:30pm** URMIAcares Community Service Event Mustard Seed - Pickup Location: Port Cochere
- 4pm - 6pm** NEW MEMBER & FIRST-TIMER SESSION Salon 5-8
- 8pm - 10pm** OPENING RECEPTION - SHIPWRECK BEACH (Free for full attendees; Additional fee for one day registrants and guests) Shipwreck Beach

MONDAY, SEPTEMBER 25

- 6:15am - 7am** URMIAfit: YOGA Cape Cod A/B
- 7am - 5pm** CONFERENCE REGISTRATION OPEN Asbury Rotunda
- 7:30am - 8am** Breakfast Grand Harbor Ballroom
- 8am - 8:30am** WELCOME AND ASSOCIATION HIGHLIGHTS Grand Harbor Ballroom

BREAKOUT SESSIONS

- 8:45am - 9:15am** **Cybersecurity 101 – What Every Risk Manager Needs to Know About Cybersecurity** Asbury C/D
Eddie Chang, Travelers • Brian Kelly, Quinnipiac University
- Enterprise Risk Benchmark Study of 29 Private Liberal Arts: Priorities and Learnings** Salon 1/2
Ed Hanna, Riggs, Counselman, Michaels & Downes, Inc. (RCM&D)
- Fiduciary Liability and Compliance with Applicable Laws** Salon 3/4
Rocco Lueck, Hilbert College
- From the Drudges of Excel Sheets to the Ease of ERM Software** Salon 5/6
Anreka Gordon, Binghamton University • Carrie Herr, Claremont Graduate University
- What You Need to Know about Event Cancellation Insurance** Salon 7/8
William (Bill) Dolamore, University of Florida
- 9:30am - 11am** **Disney Institute: Leadership - Disney's Approach to Leadership Excellence** Grand Harbor Ballroom
- 11am - 11:15am** Break

Find program details at
www.urmia.org/ac2017/program



LAUNCHING RISK INTO THE FUTURE | Orlando, FL | September 23 - 27, 2017

MONDAY, SEPTEMBER 25 (CONTINUED)

BREAKOUT SESSIONS

11:15am - 12:30pm

Assessing and Proactively Addressing Risk Management Issues in Global Health Education and Service Programs

Anita Ingram, University of Cincinnati • Jessica Evert MD, Child Family Health International
Anne Sheridan, University of Cincinnati • Tricia Todd, University of Minnesota

Salon 3/4

Change Champions: Women and Diverse Leaders Influencing Across Organizations (Diversity & Inclusion Task Force Partnered Session)

Sherry Hersey, Travelers • Keswic Joiner, Minnesota State Colleges and Universities • Letisa McKenzie, NTT Data

Salon 1/2

Identifying and Managing Student Self-Harm Risks on Your Campus

Justin Perillo, American University • Josh Richards, Saul Ewing, LLP

Salon 7/8

Managing the Risk of Brain Injury in College Sports

John McLaughlin, Arthur J. Gallagher Risk Management Services • Francys Martin, University of Florida • Rhonda Hurwitz, United Educators

Asbury C/D

Student Organization Management – A Tale of Two Coasts

Samuel Florio, Santa Clara University • Marjorie Lemmon, Yale University • Cally Caviness, Student-Iowa State University



Salon 5/6

12:30pm - 1:15pm

Lunch and State Roundtables

Grand Harbor Ballroom

1:15pm - 2pm

Disney Keynote Speaker Michele Adams, Walt Disney World Resort



Grand Harbor Ballroom



BREAKOUT SESSIONS

2:15pm - 3:30pm

Balancing the Risks and Opportunities of Student Run Businesses

Amaan Badruddin, Northwestern Student Holdings • Luke Figora, Northwestern University

Salon 5/6

Enterprise Risk Management (ERM) Benchmarks for Performance: Continuously Improving Communication, Prioritization, and Performance at Dickinson College

Ed Hanna, Riggs, Counselman, Michaels & Downes, Inc. (RCM&D) • Ashley Morrison Zink, Dickinson College

Salon 7/8

Freedom, Equality, Transparency, and Privacy: Managing the Enterprise Risks of Title IX Sexual Assaults

Todd Adkins, University of Kentucky • Jay Blanton, University of Kentucky • James Frazier, University of Kentucky • William E. Thro, University of Kentucky

Salon 1/2

Should I Stay or Should I Go - International Travel Guidelines for the Newer or Solo Risk Manager (International Committee Partnered Session)

Denise Connerty, Temple University • Lisa Zimmario, Temple University



Asbury C/D

Who's on First: FEMA or Insurance? Maximizing Your Recovery from Catastrophic Disasters through Insurance and FEMA Public Assistance Grants

Troy Harris, Westmont College • Matt Jadacki, Ernst & Young • Joseph Rayzor, Iowa State University

Saybrook

Your School Has Been Breached—Now What? URMIA Cyber Incident Simulation Exercise

Andrew Luzzi, Edelman • Dominic Paluzzi, McDonald Hopkins PLC • Bradley Wells, California State University • Sue Yi, Beazley

Salon 3/4

3:30pm - 3:45pm

Break

3:45pm - 4:15pm

URMIA Affiliates Meeting

Asbury C/D

3:45pm - 5:15pm

Round Table Discussions (Institutional Members Only)

Salons 1-8

Community and technical colleges • Salon 1/2 • Small colleges and universities (fewer than 4,000 FTE) • Salon 3/4 • Medium-sized colleges and universities (4,000-14,000 FTE) • Salon 5/6 • System & large colleges and universities (greater than 14,000 FTE) • Salon 7/8

6:30pm - 8:30pm

Meet and Greet Dinners

Leaders will advise participants

Activity or Event

Additional Programming

ERM

International

Foundations Sessions

Risk Finance

Risk

RM Process

Technology

Conference Schedule full schedule details at www.urmia.org/ac2017

TUESDAY, SEPTEMBER 26

6:15am - 7am	URMIAfit: YOGA	Cape Cod A/B
7:30am - 8am	Breakfast	Grand Harbor Ballroom
7:30am - 5pm	Conference Registration Open	Asbury Rotunda
BREAKOUT SESSIONS 8am - 9am	Active Shooter and Violence on Campus: Understand – Survive – Recover <i>Craig McAllister</i> , Cornell University • <i>Paul Mills</i> , AIG • <i>Kendell Moore</i> , Abernathy McGregor • <i>Jennifer Wolff</i> , Lombardi Associates	Salon 3/4
	Being a Better Partner with Your Chief Business Officer (NACUBO Partnered Session) <i>Traycee Martin</i> , Valdosta State University • <i>Randy Roberson</i> , National Association of College and University Business Officers <i>Eric B. Weekes</i> , Saint Leo University • <i>Cathy Wood</i> , Florida Institute of Technology	Salon 1/2
	But We Had a Contract! Understanding Contractual Risk Transfer and Drafting Effective (& Enforceable) Indemnification Clauses <i>Kim Nimmo</i> , Lehigh University • <i>Paul G. Lees</i> , Marshall Dennehey Warner Coleman & Goggin	Salon 7/8
	Fostering a Risk Aware Culture in Higher Education <i>Amanda Bill</i> , University of Cincinnati • <i>Anita Ingram</i> , University of Cincinnati	Salon 5/6
	Sobering Students: How to Survive the Modern Music Festival <i>Lisa Martin</i> , University of California Riverside • <i>Albert Vasquez</i> , University of California Riverside • <i>Jason Day</i> , University of California Riverside	Saybrook
	"You Want To Go WHERE?" Working with Faculty Planning Travel to Challenging Locations (International Committee Partnered Session) <i>Chris Boroski</i> , Duke University • <i>Gary Langsdale</i> , Pennsylvania State University	Asbury C/D
9:15am - 10:45am	DISNEY INSTITUTE: ENGAGEMENT - DISNEY'S APPROACH TO EMPLOYEE ENGAGEMENT	Grand Harbor Ballroom
10:45am - 11am	Break	
BREAKOUT SESSIONS 11am - 12pm	Current Claim and Litigation Trends: Five Areas Worth Watching <i>Todd Beekley</i> , University of Cincinnati • <i>Brenda Tappan</i> , United Educators Insurance	Salon 7/8
	Drones at the University of California: Mitigation of Risk through Collaboration and Shared Resources <i>Sarine Hendershot</i> , University of California, Irvine • <i>Nidavone Niravanh</i> , University of California, Irvine • <i>Brandon Stark</i> , University of California	Salon 1/2
	First Party Cyber: Mitigating Risk <i>Carmelina Borsellino</i> , FM Global • <i>Amy Daley</i> , FM Global • <i>Sandy Mitchell</i> , Massachusetts Institute of Technology	Salon 3/4
	Much Ado About Data <i>David Olson</i> , University of Wisconsin Madison	Salon 5/6
	What's it Really Like Over There? <i>Anne Hill</i> , University of Adelaide • <i>Dr. Michael Histed</i> , University of Ottawa • <i>Joan Rupar</i> , Arthur J. Gallagher Risk Management Services	Asbury C/D
	Awards Luncheon and Annual Business Meeting	Grand Harbor Ballroom
BREAKOUT SESSIONS 2:15pm - 3:15pm	Essentials of Effective Safety Committees <i>Mark Fennell</i> , Church Mutual • <i>Eric Machado</i> , Mt. Hood Community College	Salon 1/2
	If Retention Goes Up, Does Premium Always Go Down? How Other Costs and Obligations May Have an Impact <i>Elizabeth Conlin</i> , Inter-University Council Insurance Consortium • <i>Lauren Nevens</i> , Genesis Management and Insurance Services <i>Richard Spiers</i> , Genesis Management and Insurance Services	Salon 3/4
	Maintaining Contact with Ground Control - Communicating ERM Progress <i>Tim Wiseman</i> , East Carolina University	Salon 5/6
	Seeing the Sites: Site Visits That Provide Value <i>Chris Cook</i> , University of Central Florida • <i>Andres Galizia</i> , University of Central Florida • <i>Blake Lovvorn</i> , University of Central Florida	Asbury C/D
	Social Engineering: Tomorrow Land is Here <i>Rose Marie Johnson</i> , Coastal Carolina University • <i>Pam Jeffreys</i> , University of Tennessee • <i>Stephen Quintana</i> , Aon Risk Solutions <i>Jonathan Little</i> , Aon Risk Solutions	Salon 7/8
	Break	
BREAKOUT SESSIONS 3:30pm - 4:30pm	How ERM Enables Successful Execution of Strategy <i>Erica Healander</i> , University of California, Riverside • <i>Lisanne Sison</i> , Bickmore	Asbury C/D
	Impacts of Changing Immigration (International Committee Partnered Session) <i>Dr. Michael Histed</i> , University of Ottawa • <i>Shai P. Makgoba</i> , University of Cape Town • <i>Dru Simmons</i> , The Ohio State University	Salon 7/8
	Talking Their Language-Explaining Risk Management Terms and Costs to Administrators and Faculty <i>Arturo Rodriguez</i> , formerly with Claremont Graduate University	Salon 5/6

(continued on next page)

 Activity or Event
  Additional Programming
  ERM
  International
  Foundations Sessions
  Risk Finance
  Risk
  RM Process
  Technology

Conference Schedule

TUESDAY, SEPTEMBER 26 (CONTINUED)

BREAKOUT SESSIONS

3:30pm - 4:30pm

Travel Safety Policies as Sophisticated Risk Management Tools: Large University, Small College Approaches
Giselda Beaudin, Rollins College • *Joseph Levy*, Levy Global Support LLC • *Patrick Morgan*, University of Michigan

Salon 1/2

Use of Force by Campus Police

John Graff, Hirsch Roberts Weinstein LLP • *Sarah Brown*, Massachusetts Institute of Technology • *Joe Vossen*, United Educators Insurance

Salon 3/4

8:30pm - 10pm

A Magical Evening at Epcot (Ticket for 5pm Park Entry Included)

WEDNESDAY, SEPTEMBER 27

6:15am - 7am

URMIAfit: YOGA

Cape Cod A/B

7:30am - 8am

Breakfast

Grand Harbor Ballroom

8am - 9am

GENERAL SESSION - GOVERNMENT AND REGULATORY AFFAIRS: WHAT IS ON THE HORIZON FOR HIGHER EDUCATION?

Terry Hartle, American Council on Education

Grand Harbor Ballroom

8am - 12pm

Conference Registration Open

Asbury Rotunda

BREAKOUT SESSIONS

9:15am - 10:15am

Let's NOT Break a Leg: Campus Theater Risk Management

Roger Olson, Concordia College • *John A. Schwartz*, Educational & Institutional Insurance Administrators

Salon 1/2

OCIP, CCIP or No 'CIP: Deciding which Option is Best for You

Ben Evans, University of Pennsylvania • *Tom Morrin*, The Graham Company

Salon 3/4

Promoting Risk Culture through the Principles of Andragogy - How Adults Learn

Melissa Agresta, Auburn University • *Cathy Cooper*, Auburn University

Salon 5/6

Safe Gators - A Look at Best Practices for Managing Outdoor and Athletic Event Risks

William (Bill) Dolamore, University of Florida

Salon 7/8

The Third P: How LSU's Nicholson Gateway Prioritized Partnerships in Risk Management

Paul D. Pousson, Arthur J. Gallagher Risk Management Services • *Colorado Robertson*, Louisiana State University and Agricultural and Mechanical College • *Nancy Sylvester*, Arthur J. Gallagher Risk Management Services

Asbury C/D

10:15am - 10:30am

Break

10:30am - 12pm

DISNEY INSTITUTE: QUALITY SERVICE - DISNEY'S APPROACH TO QUALITY SERVICE

Grand Harbor Ballroom

12pm - 12:15pm

Closing Remarks & Final Raffle Drawing

Grand Harbor Ballroom

12:45pm - 3:45pm

URMIA Post-Conference Board of Directors Meeting

Cape Cod A-C

Activity or Event

Additional Programming

ERM

International

Foundations Sessions

Risk Finance

Risk

RM Process

Technology

Mark your calendar for URMIA's 2018 Annual Conference! URMIA is hosting our 49th Annual Conference: **EXPLORING LANDSCAPES OF RISK** and invites you to attend! It will take place at The Grand America Hotel in Salt Lake City, Utah, and registration will open in May of 2018. Submit your conference presentation ideas beginning in December and stay tuned for the latest annual conference news at www.urmia.org/annualconferences.

Exploring Landscapes of Risk

September 29 – October 3, 2018



EXPLORING LANDSCAPES OF RISK
 * SALT LAKE CITY *

In Recognition

URMIA's 48th Annual Conference would not have been possible without the support of the 2017 Annual Conference committee, URMIA's Board of Directors, Committee Chairs, our dedicated volunteers and sponsors, and you, our members. As you enjoy all that URMIA's 48th Annual Conference has to offer, please take a moment to thank the following people for their work in making Launching Risk into the Future a success.

2017 Annual Conference Chairs

Steve Bryant, *Texas Tech University System*
Chauncey Fagler, *Florida College System Risk Management Consortium*

Committee Members

Bruce Bernstein, *Marsh USA Inc.*
Benjamin Donatelli, *Florida Independent Colleges*
Tammy Downs, *University of North Carolina at Greensboro*
Kyle Drawdy, *Florida College System Risk Management Consortium*
Sarah Fagler, *Arthur J. Gallagher Risk Management Services*
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Craig McAllister, *Cornell University*
Ann McGray, *North Dakota State College of Science*
Kristin Phillips, *University of Utah Risk and Insurance Services*
Colorado Robertson, *Louisiana State University & Agricultural and Mechanical College*
Matthew Tuttle, *University of Utah Risk and Insurance Services*

2017 Scholarship Recipients

URMIA promotes continued professional development for those in the field of risk management in higher education. We also invest in the future of the risk management profession as a whole. URMIA offers two types of scholarships: Conference and Student Educational.

2017 Student Education Recipients

1. Cally Caviness, *Iowa State University, IA*
2. Parker David Chalmers, *Butler University, IN*
3. Jacob Ernest Gutierrez, *St. Mary's University, TX*

2017 Conference Scholarship Recipients

1. Camille Bartlett, *Avernia University, PA*
2. Anne Oberman, *College of Saint Benedict, MN*
3. Bruce Burking, *DePauw University, IN*
4. Ric Barrow, *Columbus State University, GA*
5. Christopher Cook, *University of Central Florida, FL*

A special thanks to our scholarship program sponsor:

CHUBB®

2016-17 Executive Committee & Board of Directors

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Conference Sponsors

TIER 1 SPONSORS



Conference Bags and Gifts



Arthur J. Gallagher & Co.

Opening Reception and Golf Outing



MARSH

Magical Evening at Epcot and URMI Acares



Monday Luncheon



United Educators

Monday Breakfast



TERRADOTTA

The Leader in Global
Education Software

NAFSA Pre-Con Session,
Scholarship Fund,
Friends of URMIA,
URMI Acares



Magical Evening at Epcot
Dessert Reception



Internet Café,
Scholarship Fund,
Friends of URMIA



Tuesday Breakfast

Conference Sponsors

TIER 2 SPONSORS



TIER 3 SPONSORS

