

URMIA's 40th Annual Conference: *Helping You Respond to Risk Management Issues Better, Faster, and Smarter*

NASHVILLE
URMIA '09
Tuning Your Risk Management Skills

September 12-16, 2009 | Gaylord Opryland Resort | Nashville, TN



Advance Brochure

Registration Opens May 1, 2009, for
Tuning Your Risk Management Skills!

Tuning Your Risk Management Skills

September 12-16 in Nashville

To celebrate URMIA's 40th year supporting and promoting the profession of higher education risk management, the URMIA Annual Conference aims to give you the best educational opportunities and resources available while keeping costs low.

- With sessions on total cost of risk, the insurance market, endowments and investments, and effects on the P&C market, you will receive information and resources to help you guide your campus through this current financial crisis.
- Conference registration rates are the same as last year's rates. Registration opens May 1 to let you choose to which fiscal year fees should be charged, based on your budgetary needs.
- Networking opportunities and round table discussions give you the chance to discuss issues, experiences, and solutions with colleagues and peers.
- The conference scholarship program is expanded this year; stay tuned for more details.
- Basic, Intermediate, and Advanced sessions provide something for everyone at every level.



See what's in store for you at URMIA's 40th Annual Conference!

Special Educational Sessions

WebEOC Workshop

If you are involved with emergency operations, sign up for one of the WebEOC workshop sessions to learn about a new tool available to help manage emergency situations! Led by Larry Stephens, Director of Risk Management at Indiana University, and offered for no additional charge, these two-hour workshops will be held throughout the conference and will give participants the opportunity to practice using WebEOC, a web-based emergency operations tool, and learn how Indiana University has begun putting it to use.

WEBEOC WORKSHOP SCHEDULE
(During registration, indicate which session you would like to attend; space is limited)

Monday, 9/14	12:40-2:40 pm
Monday, 9/14	3:00-5:00 pm
Tuesday, 9/15	8:15-10:15 am
Tuesday, 9/15	1:30-3:30 pm
Wednesday, 9/16	8:00-10:00 am

Pre-Conference Workshop: Risk Management 101 in Higher Education

Sunday, September 13, 8:00 am-12:15 pm
ADDITIONAL FEE REQUIRED - See online registration materials at www.urmia.org.

URMIA is proud to offer a pre-conference workshop presenting a comprehensive overview of the risk management discipline. Experienced higher education risk managers will provide a practical insider review of risk assessment, risk control, risk finance, and the practice of risk management for colleges and universities. The workshop provides a solid foundation for professionals new to risk management, new to higher education risk management, and those who have risk management as one of many other responsibilities.

Conference Registration Rates

We have kept registration rates the same as last year's. Register at www.urmia.org/nat_meetings.cfm.

Member Type	Early Bird	On or After 8/1/09	On or After 9/1/09
Institutional Member	\$525	\$600	\$675
Affiliate Member	\$625	\$700	\$775
Non-Member	\$725	\$800	\$875

Special Thanks to Our Sponsors...

For a complete list of sponsors, visit www.urmia.org.

Marsh - Gala	Chubb Group of Insurance Companies - Scholarships
FM Global - Internet Café	Cotton USA - Pre-Conference Workshop
Gallagher Higher Education Practice - Opening Reception and Golf Outing	CSI Insurance Agency, Inc. - General
ACE USA - Opening Reception	Fred C. Church Insurance - General
HISCOX Inc. - Keynote Speaker	Genesis - General
Academic Risk Resources & Insurance, LLC - President's Reception	The Hartford - General
AIU Holdings - Breakfast	Kroll - Gala (Dessert Reception)
United Educators - Breakfast	Marsh Campus Connexions - Gala
Albert Risk Management Consultants - General	Munich Reinsurance America - General
BELFOR USA Group, Inc. - General	Rimkus Consulting Group, Inc. - Break
BMS Catastrophe, Inc. - Program Books	Risk Strategies Company - General
CCMSI - General	Saul Ewing LLP - Break
Central Risk Managers, Ltd. - General	Terra Dotta - General
Champlain Captive Management, Inc. - General	United Healthcare Student Resources - New Member Session
	Wachovia Insurance Services, Inc. - General

Speaker and Session Highlights

Keynote Speakers, General Sessions, and Other Educational Opportunities

Saturday, September 12, 2:00-4:30 pm

NEW MEMBER AND FIRST TIMER SESSION: If you're attending the annual conference for the first time or are a new member, be sure to attend this session to meet URMIA's leaders and make new contacts.

Monday, September 14, 8:55-10:00 am

KEYNOTE ADDRESS, ROBIN CROW - "Rock Solid Leadership: Exceeding Customer Expectations," *Speaker, Author, Entrepreneur, and Guitarist*
Don't miss our keynote address, which will weave entertainment with leadership concepts for managers, supervisors, and leaders the world over.



Monday, September 14, 11:35 am-12:50 pm

AWARDS LUNCHEON: Congratulate your colleagues as we announce the recipients of the Distinguished Risk Manager Award and the Innovative Risk Management Award!



Tuesday, September 15, 8:15-9:00 am

GENERAL SESSION, L. RANDOLPH LOWRY III, *President, Lipscomb University*

Tuesday, September 15, 12:00-1:30 pm

URMIA ANNUAL BUSINESS MEETING AND LUNCH: The annual business meeting includes the official passing of the gavel, induction of new officers, and a preview of the 2010 and 2011 conferences.

Tuesday, September 15, 4:30-5:30 pm

URMIA COMMITTEE MEETINGS: URMIA's success depends on member involvement in our many member-led committees. Get involved and help URMIA meet its members' needs by attending a committee meeting. Check the onsite program for a complete list of URMIA committees.

Wednesday, September 16, 10:15-11:30 am

ROUND TABLE DISCUSSIONS: Bring your challenges and unanswered questions, and hear what your colleagues have to say during these participatory round table discussions on a variety of topics.

Conference Schedule at a Glance

HASHVILLE

URMIA '09
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Saturday, September 12

8:00 am-5:00 pm	CONFERENCE REGISTRATION OPEN
8:00 am-4:00 pm	URMIA BOARD MEETING
2:00-4:30 pm	NEW MEMBER AND FIRST TIMER SESSION
4:30-6:30 pm	PRESIDENT'S RECEPTION <i>(invitation only)</i>
7:00 pm	GRAND OLE OPRY SHOW <i>(additional fee; purchase tickets from URMIA during registration)</i>

Sunday, September 13

8:00 am-5:00 pm	CONFERENCE REGISTRATION OPEN
8:00 am	GOLF OUTING
8:00 am-12:15 pm	PRE-CONFERENCE WORKSHOP - Risk Management 101 in Higher Education <i>(additional fee; see conference website)</i>
1:00-5:00 pm	URMIAcares Volunteer Event
8:00-11:00 pm	OPENING RECEPTION - "Wii Are the Champions"

Monday, September 14

8:00 am-5:00 pm	CONFERENCE REGISTRATION OPEN		
7:00-8:15 am	BREAKFAST		
8:15-8:50 am	CONFERENCE WELCOME - URMIA President Vince Morris, Executive Director Jenny Whittington, and Conference Chairs Steve Bryant and Larry Stephens		
8:55-10:00 am	KEYNOTE ADDRESS - "Rock Solid Leadership: Exceeding Customer Expectations" Robin Crow, <i>Speaker, Author, Entrepreneur, and Guitarist</i>		
LEVEL:	BASIC	INTERMEDIATE	INTERMEDIATE
10:20-11:35 am	Risk Management Through a Student's Eyes: Gaining a New Perspective Bill Powell, <i>Arthur J. Gallagher Risk Management Services</i> Minette Ellis, <i>Georgia State Univ.</i>	International Fellowship Program Report: Risk Management in the United Kingdom Mike Bale, <i>Oklahoma State Univ.</i> Mark Briggs, <i>Univ. of Illinois</i> Joyce Fred, <i>Oregon State Univ.</i> Kathy Hargis, <i>Lipscomb Univ.</i>	Hurricane Ike: Effective Risk Management at the Center of the Storm Phillip B. Dendy, <i>The Univ. of Texas System</i> Paul D. Pousson, <i>The Univ. of Texas System</i>
11:35 am-12:50 pm	AWARDS LUNCHEON		
LEVEL:	BASIC	INTERMEDIATE	ADVANCED
1:00-2:30 pm	Total Cost of Risk: Building the Framework Barbara A. Davey, <i>Univ. of Notre Dame</i> Phillip B. Dendy, <i>The Univ. of Texas System</i>	ABF's of Fraternity Risk Management Keith A. Dobrolinsky, <i>Assurance Agency, Ltd.</i>	Advanced Management Practices for Student Health Insurance/Benefit Plans Stephen L. Beckley, <i>Hodgkins Beckley Consulting</i> Brian J. Burns, <i>Northeastern Univ.</i>

Monday, September 14 (continued)

2:45-3:45 pm	BASIC - Insurance Market Update: Why Does It Have To Be So Crazy? Scott Wightman, <i>Arthur J. Gallagher Risk Management Services, Inc.</i>	INTERMEDIATE - Why Enterprise Risk Management Doesn't Always Succeed: A Look at Other Models for Success Katie Kutsy, <i>RCM&D</i> Ric Valentino, <i>RCM&D</i>	INTERMEDIATE - Total Cost of Risk: Broadening the Scope D. Jean Demchak, <i>Marsh</i> Gary W. Langsdale, <i>Pennsylvania State Univ.</i> Donna Pearcy, <i>The Univ. of Iowa</i>	ADVANCED - Risk Management Issues Related to Investments, Endowments, and Other Financial Matters Elda Martocci, <i>Travelers</i> Christopher Williams, <i>Travelers</i>
4:00-5:00 pm	BASIC - The Top 10 Qualities of a Well-Protected University: Maintaining Loss Prevention in Challenging Times Jay H. Cannon, Jr., <i>FM Global</i>	INTERMEDIATE - Aquatic Risk Management: New Perspectives Tom Griffiths, <i>Pennsylvania State Univ./Aquatic Safety Research Group</i> Kim Nimmo, <i>United Educators</i> Kelly McCardell, <i>Drexel Univ.</i>	ADVANCED - Managing Risk with Your Internal Auditor Pamela Rypkema, <i>Gallaudet Univ.</i>	
6:30 pm	MEET AND GREET DINNERS			

**Registration opens May 1, 2009.
Register by July 31, 2009, to save \$75!**



Tuesday, September 15

7:30-8:00 am	THIRD ANNUAL ALL AFFILIATES MEETING		
8:00-8:15 am	BREAKFAST		
8:15-9:00 am	GENERAL SESSION - L. Randolph Lowry III, <i>President, Lipscomb University</i>		
LEVEL:	BASIC	INTERMEDIATE	ADVANCED
9:15-10:30 am	Student Organizations: Love ‘Em or Leave ‘Em? Allen J. Bova, <i>Cornell Univ.</i> Karen-Ann Broe, <i>United Educators</i>	Fine Tuning Your Business Continuity Program: Getting It in Shape and Keeping It on Track Michael Gilly, <i>Business Continuity Consultants</i> John Bell, <i>Business Continuity Consultants</i>	Best Practices for Administration of a Self-Insured Workers’ Compensation Program Mike Montgomery, <i>Univ. of Oklahoma</i> David Henwood, <i>Cannon Cochran Management Services, Inc.</i>
10:45 am-12:00 pm	How to Read an Insurance Policy Elda Martocci, <i>Travelers</i>	Risk Management for US Government-Funded Programs: Defense Base Act Insurance and Related Global Coverage William H. House, <i>ACE USA</i> Keith L. Flicker, <i>Flicker, Garelick & Associates</i>	Coverage Conflicts and Expensive Disputes: How to Risk Manage Your Renewal Chris Boroski, <i>Duke Univ.</i> Jerold Oshinsky, <i>Gilbert Oshinsky LLP</i> Jonathan M. Cohen, <i>Gilbert Oshinsky LLP</i> Greg Hunter, <i>Arthur J. Gallagher Risk Management Services, Inc.</i>
12:00-1:30 pm	URMIA ANNUAL BUSINESS MEETING AND LUNCH		

University Risk Management and Insurance Association's 40th Annual Conference

Tuesday, September 15 (continued)

LEVEL:	BASIC	INTERMEDIATE	ADVANCED
1:30-2:45 pm	Everything You Wanted to Know About Academic Medical Centers But Were Afraid to Ask John McCauley, <i>Vanderbilt Univ.</i> Holly Meidl, <i>Marsh USA Inc.</i>	An Economic Perfect Storm with Rough Waters All Around: What You Can Anticipate in the P&C Industry and What You Can Do to Prepare Your Institution for Change Peter J. Fallon, <i>Risk Strategies Company</i>	Emergency Response: Can They Find You? Larry Deger, <i>EIIA</i> Glede Holman, <i>Oklahoma City Univ.</i>
3:00-4:30 pm (Check sessions for varied lengths)	3:00-4:15 pm In Rhythm: Working Together with Counsel in Litigation Matters James Keller, <i>Saul Ewing LLP</i> Erika Gross, <i>Univ. of Pennsylvania</i>	3:00-4:00 pm NIMS and ICS: Not a New Forensic Cop Show J. Brigham Wilcoxson, <i>Dallas County Community College District</i>	3:00-4:30 pm Do You Really Think He Will Harm Someone? Managing Threat Cases Within the College Environment John Lane, <i>Control Risks North America</i>
4:30-5:30 pm	URMIA COMMITTEE MEETINGS		
6:30 pm	GALA EVENT		

Wednesday, September 16

7:30-8:30 am	CONTINENTAL BREAKFAST		
LEVEL:	BASIC	INTERMEDIATE	ADVANCED
8:30-10:00 am	Instant Notification: The Electronic Incident Reporting System Jeremy Diller, <i>Indiana Wesleyan Univ.</i>	Title IX Compliance in Athletics: Reducing Institutional Risk for Lawsuits and Office of Civil Rights Investigations Gil Jacobson, <i>Wright Risk Management</i> Donna Lopiano, <i>Sports Management Resources</i> Donald McPherson, <i>Don McPherson Enterprises</i> William Fishlinger, <i>Wright Risk Management</i>	It's All About Change: New Ways to Measure, New Thoughts About Monitoring, and New Angles on Mitigating Risk PRIMA Partner Session Greg Langan, <i>Arthur J. Gallagher Risk Management Services, Inc.</i> Bruce Kaechele, <i>TargetSafety</i>
10:15-11:30 am	ROUND TABLE DISCUSSIONS		
11:30 am-1:00 pm	FINAL RAFFLE LUNCH AND CLOSING		

Stay tuned for more on our extended scholarship program.



Other Activities and Events

Golf Outing (additional fee required)

Sunday, September 13, 8:00 am

The golf outing is a great chance to see old friends or meet new ones before the conference kicks off in high gear. Learn more at the conference website!



URMIAcares Community Service Volunteer Project

Sunday, September 13, 1:00-5:00 pm

Join us for the second year of URMIAcares, a rewarding volunteer activity that gives you the chance to give back to the community that hosts our conference. See the conference website for more information about the project as it becomes available, and be sure to reserve your spot when you register.

Opening Reception - "Wii Are the Champions"

Sunday, September 13, 8:00-11:00 pm

Bowling, tennis, golf, and playing in a rock band at the opening reception? You heard right! This year, the reception will feature Wii game stations throughout the ballroom for this fun, active event. Reconnect with old friends over a game of golf or a tennis match; casual dress/school colors are encouraged.

Meet and Greet Dinners

Monday, September 14, 6:30 pm

An URMIA ambassador will guide each small group to a local restaurant for a "Dutch" treat dinner. Sign up at the registration desk.



Gala Event

Tuesday, September 15, 6:30 pm

Live country music, line dancing, freshly popped popcorn, authentic Southern cooking, tractor drawn hayrides: what's not to love at this year's gala? Located at Smiley Hollow, the gala will give you a chance to network and relax with your risk management colleagues in a fun setting. We encourage "Denim and Diamonds" style clothing: rhinestones, jeans, cowboy boots, and cowboy hats are all welcomed!



Final Raffle Lunch and Closing

Wednesday, September 16, 11:30 am-1:00 pm

We will be raffling off items throughout the conference, but the grand finale will happen during this lunch. Raffle proceeds help support URMIA's scholarship program, so raid your campus bookstore and bring a donation for this fun URMIA tradition.

Guest Tours (additional fee for some - see the website for more information)

Sunday, September 13; Monday, September 14; and Tuesday, September 15

This year's guest tours provide a unique view of Nashville! Sunday's self-guided guest tour (also open to conference attendees) takes you to downtown Nashville's country music hot spots. On Monday and Tuesday, guests can view Southern art and architecture on a tour of mansions of the South or take a historic journey through Nashville. More information will be on the website as it becomes available.



UNIVERSITY RISK MANAGEMENT &
INSURANCE ASSOCIATION

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www.urmia.org

Register Today!

URMIA's 40th Annual Conference

SEPTEMBER 12-16, 2009

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