



Linda Kirkpatrick of Flycast Partners - “Proactive Problem Management.....How Smokey the Bear can help you to reduce incident fires!”

This will be a lighthearted presentation on putting the service desk out of business by utilizing the problem management process to prevent incidents from occurring.

Linda is a Senior Consultant with Flycast Partners. She has twenty years of IT experience that includes Service Desk Management, BMC Footprints Administration and development, classroom training on BMC Footprints and BMC Track-It!, and delivering ITIL services. Linda’s primary experience has been in designing and deploying enterprise level ITSM solutions, and ITIL Best Practices development. She has worked in all phases of application lifecycle from concept, architecture and requirements, to design, development, deployment and support, with emphasis in Service Desk best practices.



Robyn Winters of Tampa Bay Job Links will present on a seminar on Networking

Robyn is a Communication and Career Strategist with more than 20 years of experience. Robyn works with individuals to identify and pursue the best work opportunities for their career, and to prepare them to network, interview, and negotiate in the most successful way. Her expertise also includes understanding individual thinking styles, which enables her to coach clients to recognize the style of others during the job search process.

Robyn is co-author of two books about branding: BrainBranding ~ Activate the Brain...Stimulate Your Brand and BrainBranding – The Manual. Both publications provide hands-on tools and techniques to create a distinctive and memorable personal or business brand.

SAVE THE DATE

Skyway HDI November Lunch meeting with Linda Kirkpatrick of Flycast Partners and Robyn Winters of Tampa Bay Job Links

Thursday, Nov. 8th
12:30pm-3:30pm
Tampa Electric Co.
1898 Nuccio Parkway
Tampa, Fl

Register at:
<https://connect.thinkhdi.com/skyway/events/eventdescription?CalendarEventKey=2553893f-6035-4a17-9b02-f56ed4386c99>