

DHCC Virtual Symposium  
**Innovation:**  
A Focus on Management  
and Oversight



Dietetics in  
Health Care  
Communities  
a dietetic practice group of the  
Academy of Nutrition  
and Dietetics  
**eat right.**

## Agenda

January 31 & February 7, 2023

### Day 1 – January 31, 2023

12:00 – 2:30 pm ET

#### Session 1: Managing Food Waste and Costs in Nursing Facility Kitchens

Speaker: Cassie Whitmore, RD, LMNT

- Apply standard practices in Nursing Facility kitchens can help us better manage our costs
- Compare and contrast how food safety and quality intertwine
- Implement strategies to help you better meet your budget needs while reducing food waste

Learning codes: 12.2.6, 13.2.1, 13.2.8, 13.3.3, 13.3.9

#### Session 2: The Role of the Consulting RD – It's Not Just Clinical

Speakers: Elaine Farley-Zoucha, RD, LMNT and Tammy Burton-Fikar, MPA, RD, LMNT, LD

- Illustrate the RDN's role in oversight of the food service operations and their role in the quality assurance process.
- Know the consultant's role during the survey process.
- Develop a strong knowledge of food safety and sanitation regulations and how to guide the onsite staff.

Learning codes: 11.1.4, 11.1.5, 13.4.3, 13.4.1

### Day 2 – February 7, 2023

12:00 – 2:30 pm ET

#### Session 1: Technology vs. Hairnets: Digital Enhancements for Dining Operations

Speaker: Amy Bollam, RDN, LD, MPA

- Evaluate trends in technology with respect to food service and senior living.
- Determine the impact of technology on improvements to care, outcomes, and service in senior living.
- Compare and contrast current challenges and opportunities for technology in food service operations.

Learning codes: 5.1.4, 5.1.10, 7.4.1, 7.4.4

#### Session 2: Strategies and Tools for Tackling Food Cost Inflation

Speaker: Kelee Hansen, MBA, RDN, LD, CD

- List Group Purchasing Organizations (GPOs) and seek to utilize their available support and reports to maximize the value of the program for your organization.
- Evaluate current menus and menu items and work with distributors to choose the best quality cost-effective products to use in production.
- Collaborate with the food and nutrition team to account for food expenses and inventory values in food cost per patient day (PPD) or per resident day (PRD) calculations.

Learning codes: 7.4.6, 7.4.10, 11.1.1, 11.1.2

#### Session 2: Motivation and Retention – Transforming the Workplace

Speaker: Vicki Bouma, RDN, LD

- Identify key motivators for staff.
- Develop training tools and techniques that maximize knowledge retention.
- Best practices for career development.

Learning codes: 13.1.1, 13.1.6, 14.1.10, 14.4.8, 14.4.9

### Virtual Symposium Early Discounted Fees Early Bird pricing before 12/30/22

DHCC DPG Member - \$20.00 per Session  
(\$30 after 12/30/22)

DHCC DPG Student or Retired Member -  
\$10.00 per Session (\$20 after 12/30/22)

Other - \$40.00 per Session  
(\$60 after 12/30/22)