## MASTERING SURVEYS: YOUR TOOLKIT FOR SUCCESS

DHCC 2026 Virtual Symposium

- Regulations
  - Training
- Compliance



**Day 1 - January 22, 2026** 

12:00 - 2:30 pm ET

REGULATION

Session 1: Survey Readiness: It's a Business Decision

Speaker: Beverly Clark, MS

This 70-minute session will review deficiencies cited in Federal Fiscal Year 2025 and discuss business principles and concepts aimed at improving survey outcomes.

Competency codes: 1.2.2, 4.2.3, 8.2.7, 11.6.1, 13.4.2

Session 2: Regulatory Compliance – a multifaceted approach to manage the process for successful results

**Speakers:** Laurie Vancleft, MS, RD, CPT William Palumbo, DCN, MS, RD, CDN, LNHA, HSE Randall Emert, CEC, CCA, CDM, CFPP, PCII

A panel of three subject matter experts will discuss the current regulation expectations including the view from a clinical, culinary and administrator perspective. Tips for avoiding F-tag 812 and F-tag 625 will be shared as well as how Administrators react to potential F-tags within the realm of Nutrition Services across the continuum of care.

Competency codes: 1.2.2, 4.2.3, 8.2.7, 11.6.1, 13.4.2

## DHCC DPG Member \$20.00 per Session DHCC DPG Student or Retired Member \$10 per Session Other \$40 per Session Registration closes January 15, 2026

## **Day 2 - January 29, 2026**

12:00 - 2:30 pm ET

Session 1: Top 10 Trouble Tags: Fix It Before You're F-Tagged!

Speaker: Chelsea Danna, MEd, RD, LDN

Navigating long-term care surveys can be daunting, especially for dietary and nutrition services. We will dive into the most frequently cited F-Tags related to nutrition and food service. We'll break down the meaning and root causes of each deficiency, share real-world examples, and provide simple, effective strategies to prevent citations. You'll walk away with practical tools for audit readiness, staff training, documentation, and kitchen compliance.

Competency codes: 1.2.2, 4.2.3, 8.2.7, 11.6.1, 13.4.2

Session 2: From Risk to Reimbursement: Building a Malnutrition Documentation System for PDPM Success

Speaker: Kim Fremont, MSEd, RD, LD

Under the Patient-Driven Payment Model (PDPM), accurate identification and documentation of malnutrition can significantly impact Non-Therapy Ancillary (NTA) reimbursement. Participants will review the components needed including validated screening tools, nutrition assessments, and collaborate with interdisciplinary teams to ensure that malnutrition diagnoses are properly supported and coded. Through practical examples and policy review, attendees will gain the tools to strengthen their documentation practices, reduce payment denials, and elevate the value of nutrition services in skilled nursing settings.

Competency codes: 8.4.9, 14.3.7, 15.2.6

**Session 3: Surviving the Survey: Staff Training for Success** 

Speaker: Pam Brummit, MA, RD/LD

Surveys are stressful – especially for staff. This session will review key strategies for staff preparation. Attendees will leave with training tips and tools for success.

Competency codes: 14.1.1, 15.1.5, 15.4.4, 15.4.6