**Managed Care Organizations (MCOs) – Contact Information**

| Website  | Email | Phone |
| --- | --- | --- |
| Aetna | evvmailbox@aetna.com | 844-787-5437, Option 6 |
| [Amerigroup](http://www.childrensmedicalcenterhealthplan.com/home/providers/Information/electronic-visit-verifications) | [TXEVVSupport@amerigroup.com](https://www.cigna.com/starplus/health-care-professionals/evv/) | 855-817-5790 |
| [Blue Cross Blue Shield](http://www.bcbstx.com/provider/medicaid/evv.html) | [bcbstx\_evv\_questions@bcbstx.com](https://providers.amerigroup.com/Pages/starplus.aspx) | 877-784-6802 |
| [Children’s Medical](https://hhs.texas.gov/health-and-human-services-agencies-notice-privacy-practices) | cmchpevv@childrens.com | 1-800-947-4969; or214-456-2765 |
| [Cigna](http://www.superiorhealthplan.com/for-providers/provider-resources/) | providerrelationscentral@healthspring.com | 877-653-0331 |
| [Community First](http://driscollhealthplan.com/) | cfhpevv@cfhp.com | 855-607-7827 |
| [Cook Children’s](http://www.cookchp.org/English/Providers/visit-verification/Pages/default.aspx) | [CCHPEVV@cookchildrens.org](https://hhs.texas.gov/doing-business-hhs/provider-portals/resources/electronic-visit-verification) | 1-800-964-2247 |
| Driscoll | evvquestions@dchstx.org | STAR Kids Nueces Service Delivery Area: 844-508-4672STAR Kids Hidalgo Service Delivery Area: 844-508-4674 |
| [Molina](https://hhs.texas.gov) | mhtxevv@molinahealthcare.com | 866-449-6849 |
| Superior | [SHP\_EVV@centene.com](http://www.tmhp.com/Pages/Topics/ElecVisVer.aspx) | 877-391-5921 |
| [Texas Children’s](http://www.tchp.us/providers) | [EVVGroup@texaschildrens.org](https://public.govdelivery.com/accounts/TXHHSC/subscriber/new) | 832-828-1008; or 1-800-731-8527 |
| [United](http://www.uhccommunityplan.com/health-professionals/tx/provider-bulletins.html) | uhc\_evv@uhc.com | 888-887-9003 |