**Managed Care Organizations (MCOs) – Contact Information**

| Website | Email | Phone |
| --- | --- | --- |
| [Aetna](mailto:CCHPEVV@cookchildrens.org) | [evvmailbox@aetna.com](mailto:evvmailbox@aetna.com) | 844-787-5437, Option 6 |
| [Amerigroup](http://www.childrensmedicalcenterhealthplan.com/home/providers/Information/electronic-visit-verifications) | [TXEVVSupport@amerigroup.com](https://www.cigna.com/starplus/health-care-professionals/evv/) | 855-817-5790 |
| [Blue Cross Blue Shield](http://www.bcbstx.com/provider/medicaid/evv.html) | [bcbstx\_evv\_questions@bcbstx.com](https://providers.amerigroup.com/Pages/starplus.aspx) | 877-784-6802 |
| [Children’s Medical](https://hhs.texas.gov/health-and-human-services-agencies-notice-privacy-practices) | [cmchpevv@childrens.com](mailto:cmchpevv@childrens.com) | 1-800-947-4969; or  214-456-2765 |
| [Cigna](http://www.superiorhealthplan.com/for-providers/provider-resources/) | [providerrelationscentral@healthspring.com](mailto:providerrelationscentral@healthspring.com) | 877-653-0331 |
| [Community First](http://driscollhealthplan.com/) | [cfhpevv@cfhp.com](mailto:TXEVVSupport@amerigroup.com) | 855-607-7827 |
| [Cook Children’s](http://www.cookchp.org/English/Providers/visit-verification/Pages/default.aspx) | [CCHPEVV@cookchildrens.org](https://hhs.texas.gov/doing-business-hhs/provider-portals/resources/electronic-visit-verification) | 1-800-964-2247 |
| [Driscoll](mailto:cfhpevv@cfhp.com) | [evvquestions@dchstx.org](mailto:evvquestions@dchstx.org) | STAR Kids Nueces Service Delivery Area: 844-508-4672  STAR Kids Hidalgo Service Delivery Area: 844-508-4674 |
| [Molina](https://hhs.texas.gov) | [mhtxevv@molinahealthcare.com](mailto:mhtxevv@molinahealthcare.com) | 866-449-6849 |
| [Superior](mailto:Electronic_Visit_Verification@hhsc.state.tx.us) | [SHP\_EVV@centene.com](http://www.tmhp.com/Pages/Topics/ElecVisVer.aspx) | 877-391-5921 |
| [Texas Children’s](http://www.tchp.us/providers) | [EVVGroup@texaschildrens.org](https://public.govdelivery.com/accounts/TXHHSC/subscriber/new) | 832-828-1008; or 1-800-731-8527 |
| [United](http://www.uhccommunityplan.com/health-professionals/tx/provider-bulletins.html) | [uhc\_evv@uhc.com](mailto:uhc_evv@uhc.com) | 888-887-9003 |