



TD SYNnex Trade-In *Microsoft Surface*

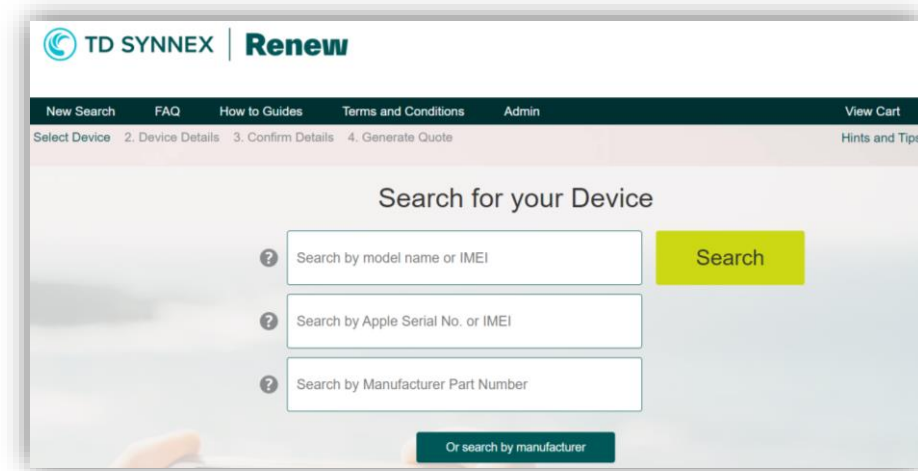
Partner Presentation
- 2025 -

Trade-In Benefits

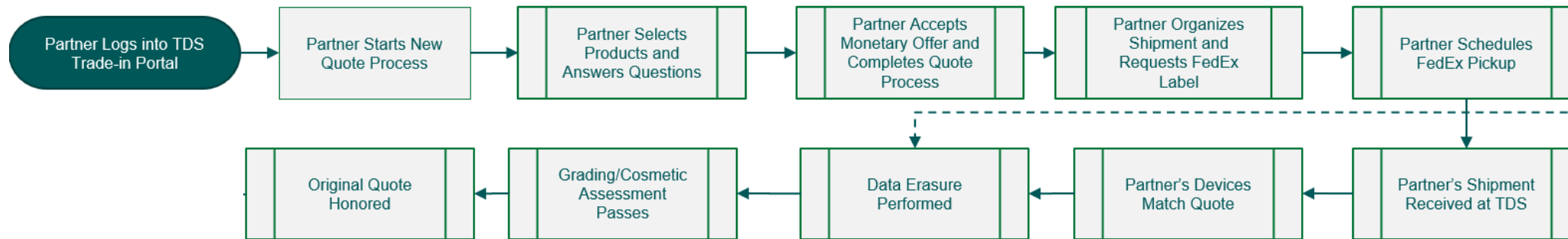


Taking the Complexity out of Trade-In

- Easy-to-Use Admin Website
- Real-time Quoting
- Secure Shipping
- Guaranteed Data Erasure
- R2v3 certified recycling
- Credit applied to partner's account

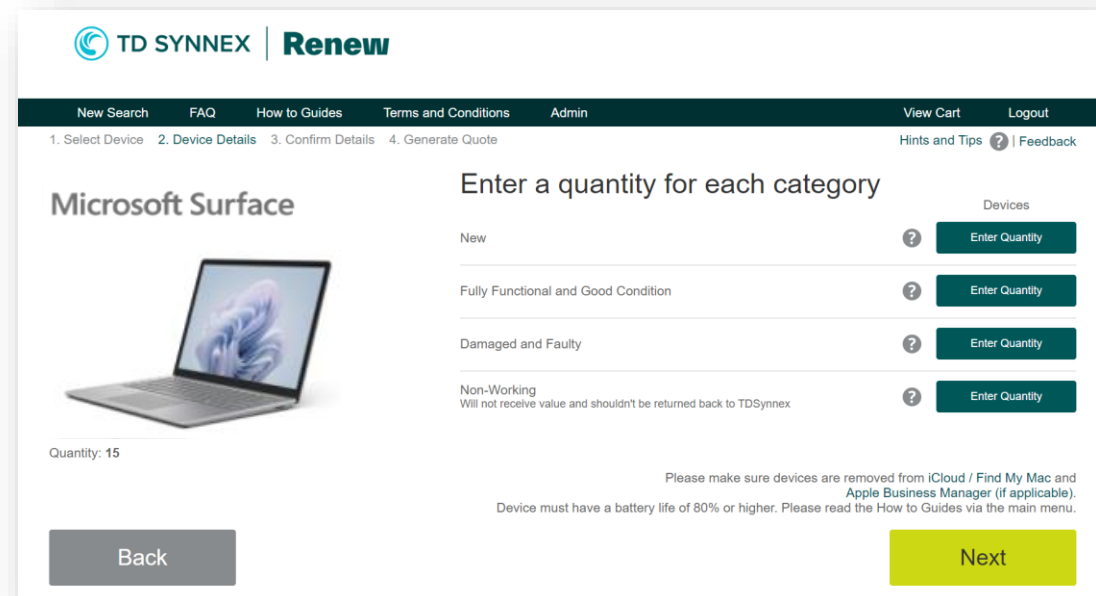
 Microsoft Surface

Trade-In/Reman Process Map



- Trade-in older generation Surface Pro and Laptop
- Review condition for damage and functionality
- Consolidated shipping on larger opportunities

***** Reach out to the ServiceSolv Team:**
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The screenshot shows the 'TD SYNnex | Renew' website interface. The top navigation bar includes links for 'New Search', 'FAQ', 'How to Guides', 'Terms and Conditions', 'Admin', 'View Cart', and 'Logout'. Below the navigation bar, there are four steps: '1. Select Device', '2. Device Details', '3. Confirm Details', and '4. Generate Quote'. The main content area is titled 'Microsoft Surface' and features an image of a Surface laptop. To the right, there is a section titled 'Enter a quantity for each category' with a table of device conditions and their corresponding quantity input fields. The table has columns for 'Devices' and 'Enter Quantity'. The conditions listed are: 'New', 'Fully Functional and Good Condition', 'Damaged and Faulty', and 'Non-Working'. The 'Non-Working' condition has a note: 'Will not receive value and shouldn't be returned back to TDSynnex'. At the bottom, there are 'Back' and 'Next' buttons. A footer note states: 'Please make sure devices are removed from iCloud / Find My Mac and Apple Business Manager (if applicable). Device must have a battery life of 80% or higher. Please read the How to Guides via the main menu.'

TD SYNnex Trade-In Points of Contact

The first step is to get your company onboarded in the new Trade-In Portal

Please reach out to one of our team members for further information:

Admin Onboarding

John Waterhouse
Business Development Representative
John.Waterhouse@tdsynnex.com

Quote & Credit Inquiries

Daniel Steffen
Business Development Representative
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Trade-in Pricing

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Trade-in Support

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Trade-in Opportunity Managers

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- UNITED REGISTRAR OF SYSTEMS**

Certificate of Registration

This certificate has been awarded to

TD SYNnex

455 Research Drive, Southaven, MS, 38672, USA

In recognition of the organization's Quality Management System which complies with

ISO 9001:2015

The scope of activities covered by this certificate is defined below

The Provision of OEM and Hyve Contract Assembly Services Which Includes Assembly, Subassembly, Test, Pick, Pack and Ship Operations for Data Storage and Data Servers

Certificate Number 87147/A/0004/UK/En			
Date of Issue of Certification Cycle	Issue Number	Certificate Expiry Date	Certification Cycle
10 November 2021	2	09 November 2024	2
Revision Date	Revision Number	Original Certificate Issue Date	Scheme Number
05 November 2021	0	10 November 2018	n/a

For detailed explanation for the data fields above, refer to <http://www.urs-holdings.com/logos-and-regulations>

Issued by On behalf of the Schemes Manager

*There is any doubt as to the authenticity of this certificate, please do not hesitate to contact the Head Office of the Registrar on www.urs-holdings.com.
 URS is a member of Global Regulatory & Accreditation Council (GRAC) a sister body to ISO 9001, ISO 14001, ISO 45001, ISO 27001, ISO 28000, ISO 29001, ISO 31000, ISO 34000, ISO 38000, ISO 40000, ISO 41000, ISO 43000, ISO 45000, ISO 47000, ISO 49000, ISO 50000, ISO 54000, ISO 56000, ISO 59000, ISO 60000, ISO 63000, ISO 64000, ISO 65000, ISO 68000, ISO 69000, ISO 70000, ISO 73000, ISO 74000, ISO 75000, ISO 76000, ISO 77000, ISO 78000, ISO 79000, ISO 80000, ISO 81000, ISO 82000, ISO 83000, ISO 84000, ISO 85000, ISO 86000, ISO 87000, ISO 88000, ISO 89000, ISO 90000, ISO 91000, ISO 92000, ISO 93000, ISO 94000, ISO 95000, ISO 96000, ISO 97000, ISO 98000, ISO 99000, ISO 100000, ISO 101000, ISO 102000, ISO 103000, ISO 104000, ISO 105000, ISO 106000, ISO 107000, ISO 108000, ISO 109000, ISO 110000, ISO 111000, ISO 112000, ISO 113000, ISO 114000, ISO 115000, ISO 116000, ISO 117000, ISO 118000, ISO 119000, ISO 120000, ISO 121000, ISO 122000, ISO 123000, ISO 124000, ISO 125000, ISO 126000, ISO 127000, ISO 128000, ISO 129000, ISO 130000, ISO 131000, ISO 132000, ISO 133000, ISO 134000, ISO 135000, ISO 136000, ISO 137000, ISO 138000, ISO 139000, ISO 140000, ISO 141000, ISO 142000, ISO 143000, ISO 144000, ISO 145000, ISO 146000, ISO 147000, ISO 148000, ISO 149000, ISO 150000, ISO 151000, ISO 152000, ISO 153000, ISO 154000, ISO 155000, ISO 156000, ISO 157000, ISO 158000, ISO 159000, ISO 160000, ISO 161000, ISO 162000, ISO 163000, ISO 164000, ISO 165000, ISO 166000, ISO 167000, ISO 168000, ISO 169000, ISO 170000, ISO 171000, ISO 172000, ISO 173000, ISO 174000, ISO 175000, ISO 176000, ISO 177000, ISO 178000, ISO 179000, ISO 180000, ISO 181000, ISO 182000, ISO 183000, ISO 184000, ISO 185000, ISO 186000, ISO 187000, ISO 188000, ISO 189000, ISO 190000, ISO 191000, ISO 192000, ISO 193000, ISO 194000, ISO 195000, ISO 196000, ISO 197000, ISO 198000, ISO 199000, ISO 200000, ISO 201000, ISO 202000, ISO 203000, ISO 204000, ISO 205000, ISO 206000, ISO 207000, ISO 208000, ISO 209000, ISO 210000, ISO 211000, ISO 212000, ISO 213000, ISO 214000, ISO 215000, ISO 216000, ISO 217000, ISO 218000, ISO 219000, ISO 220000, ISO 221000, ISO 222000, ISO 223000, ISO 224000, ISO 225000, ISO 226000, ISO 227000, ISO 228000, ISO 229000, ISO 230000, ISO 231000, ISO 232000, ISO 233000, ISO 234000, ISO 235000, ISO 236000, ISO 237000, ISO 238000, ISO 239000, ISO 240000, ISO 241000, ISO 242000, ISO 243000, ISO 244000, ISO 245000, ISO 246000, ISO 247000, ISO 248000, ISO 249000, ISO 250000, ISO 251000, ISO 252000, ISO 253000, ISO 254000, ISO 255000, ISO 256000, ISO 257000, ISO 258000, ISO 259000, ISO 260000, ISO 261000, ISO 262000, ISO 263000, ISO 264000, ISO 265000, ISO 266000, ISO 267000, ISO 268000, ISO 269000, ISO 270000, ISO 271000, ISO 272000, ISO 273000, ISO 274000, ISO 275000, ISO 276000, ISO 277000, ISO 278000, ISO 279000, ISO 280000, ISO 281000, ISO 282000, ISO 283000, ISO 284000, ISO 285000, ISO 286000, ISO 287000, ISO 288000, ISO 289000, ISO 290000, ISO 291000, ISO 292000, ISO 293000, ISO 294000, ISO 295000, ISO 296000, ISO 297000, ISO 298000, ISO 299000, ISO 300000, ISO 301000, ISO 302000, ISO 303000, ISO 304000, ISO 305000, ISO 306000, ISO 307000, ISO 308000, ISO 309000, ISO 310000, ISO 311000, ISO 312000, ISO 313000, ISO 314000, ISO 315000, ISO 316000, ISO 317000, ISO 318000, ISO 319000, ISO 320000, ISO 321000, ISO 322000, ISO 323000, ISO 324000, ISO 325000, ISO 326000, ISO 327000, ISO 328000, ISO 329000, ISO 330000, ISO 331000, ISO 332000, ISO 333000, ISO 334000, ISO 335000, ISO 336000, ISO 337000, ISO 338000, ISO 339000, ISO 340000, ISO 341000, ISO 342000, ISO 343000, ISO 344000, ISO 345000, ISO 346000, ISO 347000, ISO 348000, ISO 349000, ISO 350000, ISO 351000, ISO 352000, ISO 353000, ISO 354000, ISO 355000, ISO 356000, ISO 357000, ISO 358000, ISO 359000, ISO 360000, ISO 361000, ISO 362000, ISO 363000, ISO 364000, ISO 365000, ISO 366000, ISO 367000, ISO 368000, ISO 369000, ISO 370000, ISO 371000, ISO 372000, ISO 373000, ISO 374000, ISO 375000, ISO 376000, ISO 377000, ISO 378000, ISO 379000, ISO 380000, ISO 381000, ISO 382000, ISO 383000, ISO 384000, ISO 385000, ISO 386000, ISO 387000, ISO 388000, ISO 389000, ISO 390000, ISO 391000, ISO 392000, ISO 393000, ISO 39