



JW MARRIOTT

MARCO ISLAND

FRONT ENTRANCE
10.03.2022

October 4, 2022

Greetings from JW Marriott Marco Island!

Despite the recent impacts of Hurricane Ian, we are pleased to report that JW Marriott Marco Island is still indeed Paradise and weathered the storm exceptionally well. This communication aims to provide you with the most up-to-date information regarding the resort and its status. Don't hesitate to contact your Event Manager if you have specific questions regarding your upcoming meeting or event.

On Wednesday, September 28th, Hurricane Ian made landfall in Southwest Florida. During the storm, the resort's senior leadership, a number of guests, and a small emergency response team sheltered in place at JW Marriott Marco Island. All people in our building are safe and accounted for, as are all of our JW Marriott Marco Island associates. The resort did not sustain structural damage to any of its main buildings, and storm surge did not penetrate the resort interior. All interior resort areas, including guest rooms and our 120,000 square feet of indoor function space, are in pristine condition. There is a substantial amount of debris and storm surge outdoors, so the clean-up effort is significant.

As we share live time photographs from today, you will notice that the resort appears as a "clean slate," with pools drained for pressure washing and pool decks deep cleaned prior to landscaping and re-setting. JW Marriott Marco Island has full power and water. While we are not currently open to resort guests, we are providing housing to various first responders and recovery service personnel as they work throughout Southwest Florida.



LOBBY
10.03.2022



PALMS LAWN
10.03.2022



SUNSET TERRACE
10.03.2022



TIKI POOL
10.03.2022

JW Marriott Marco Island looks forward to providing an exceptional resort experience when we re-open on October 12th. Our world class spa, two championship golf courses, beach and water activities and eight restaurants and lounges will be available to serve you. When you return to Paradise, you will notice the following:

- Our 10.1-acre private beach is as wide and welcoming as ever, but our signature chickee huts are currently absent. While we work with local tribe members to reconstruct our chickee huts in the indigenous craftsman style, beach seating will be under beach lounge chairs and umbrellas.
- Quinn's on the Beach, our iconic restaurant, was significantly damaged by Ian, so we are using this opportunity to redesign. The new Quinn's on the Beach will premier in 2023. In the interim, we will infuse favorites from the Quinn's on the Beach menu into our other eight restaurants and lounges, all of which will be fully open. The nightly Sunset Celebration and fire dancer will occur at Kane Tiki Bar & Grill.
- Quinn's Pool sustained some structural damage that is currently being repaired during our closure. These repairs will wrap up as our resort re-opens on October 12th, and we expect to see sparkling blue water in Quinn's Pool on November 1st, with clearance for swimming shortly after. While Quinn's Pool is closed for swimming, all resort guests will receive a \$50 resort credit (per room per stay) as a gesture of our apology. Swimming will be available in the Tiki Pool, the Spa Pool (for spa guests), and the rooftop pool for those staying in Paradise by Sirene, our Adult Exclusive Experience.

Outside of the items noted above, JW Marriott Marco Island will be offering its traditional resort experience from October 12th moving forward.



The Marco Island community infrastructure is in excellent shape. Power has been restored to the vast majority of the island, with 100% of the island expected to have power by Wednesday, October 5th. Twenty-nine local restaurants are currently open and operating, with many others projected to re-open later this week.

Southwest Florida International Airport (RSW) re-opens on Wednesday, October 5th. The interstate and roads from the airport to the resort are clean and driveable. The streets around the island are also clear of debris, and all are in the process of being re-landscaped. The resort receives all deliveries/shipments as usual, without any supply chain interruptions.

Our thoughts are with all those affected by Hurricane Ian. Your upcoming meeting or event plays a valuable role in our tourism-dependent economy. JW Marriott Marco Island has 1,100 associates, many of whom experienced damage to their homes, and the best way to support them is by putting them back to work when we re-open on October 12th.

We will continue to share information, current pictures, and video in the coming weeks. Our goal is to be transparent and authentic with all of our valued customers.

We look forward to seeing you soon in Paradise on the beautiful beaches of Marco Island!

JW Marriott Marco Island Senior Leadership Team

JW MARRIOTT MARCO ISLAND
BEACH RESORT

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