March 4, 2020

Dear Clients,

As many of you are aware, the Coronavirus is something that is of great concern globally, nationally and locally. At the writing of this notice, the Public Health Agency of Canada has assessed the public health risk associated with the current novel coronavirus (COVID-19) infection in Wuhan, China as low for Canada and there are currently no confirmed or presumptive positive cases of novel coronavirus (COVID-19) in Ottawa.

Nevertheless, we would like to provide you with a general overview of the enhanced health and safety measures that we have undertaken within our facility to further our already current high standard.

We have initiated weekly meetings with department heads to review the current status and pass along updates issued by industry partners, as well as federal, provincial and local health authorities. Regular communication to staff has been occurring informing them of the current situation and reminding them to stay home if they are feeling ill, wash hands regularly, cover a sneeze or cough with a tissue or into your arm, and reminding them to follow and utilize safe food handling practices.

In addition to our regular flu season precautionary measures, we have introduced more frequent cleaning common touch points and increased the number of hand sanitizer stations throughout the building. Additional signage has been placed on these stations and on our digital screens reminding attendees of the common precautionary measures to take to reduce the spread of germs.

The Shaw Centre will continue to work closely with its industry partners to closely monitor the situation and the potential impact to the meeting, convention and tourism industry and provide updates to our clients as they occur.

If you have any questions, feel free to get in a touch and we can discuss these measures further.