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# **Live Webinar: Difficult People or Difficult Conversation**

Wednesday, August 7, 2019 2:00 - 3:00 pm Eastern Time

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Written requests for registration refunds must be postmarked seven (7) days before the Webinar. Cancellations submitted seven (7) days before the Webinar are refunded less a \$25 cancellation fee. Registration substitutions from the same institution are accepted. All fees will be reimbursed in the case of webinar cancellation.

### Registration

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