The Administrative Art of Supporting Clinical and Translational Health Research

Presented by Maria J. Hernandez, Ben Towne Center Business Operations Director



Research at Seattle Children's

Ben Towne Center for Childhood Cancer Research Center for Child Health, Behavior and Development

Center for Clinical and Translational Research

Center for
Developmental Biology
and Regenerative
Medicine

Center for Global Infectious Disease Research

Center for Immunity and Immunotherapies

Center for Integrative
Brain Research

Center for Respiratory
Biology and
Therapeutics





Growth and Expansion – Cancer Research Program



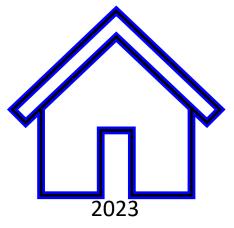
7 Bench Programs Associate Center Director Seattle Therapeutics Division



12 Bench Programs
Center Director/Division Chief
Protein Therapeutics



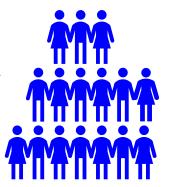
13 Bench Programs
First Dry Bench Program (PCAR)
Clinical Division
Clinical Research Coordinators



68 Bench/Clinical/Population Research
Programs
Clinical Research Coordinators and Nurses
Clinical Trial Consortiums – COG and PNOC

Center Business Office of Ben Towne





What we do

Grant Support

Proposal Development

Contract/Agreements support including Click data collection and data entry

Bi-monthly Reconciliation Meetings

Post Meeting – email confirmation that meeting took place, action step email communication, CBO commits to addressing all action steps within 3 weeks of the meeting.

Cost Transfers

ETM Editor support

Affiliate Physician Payroll (APP)

Level of Effort (LOE) certification open commitments

Subcontract Management

Invoices

Staff Recruitment - Funding

iLab

Administrative Support

CRC Team

Faculty

Meeting Support

Audit/Monitoring Visit

Special Guest Visits

Service Now Ticket

Concur Travel

Maintain the CRC Support budget

Center Level

Calendar Support Seminar support Special Guest Visits

Lab Level

Calendar Support

Service Now Ticket

Capital Equipment

Concur Travel (PI)

Egencia Travel (PI)

Contract/Agreements support including Click data collection and data entry

New PI Lawson requisitioning for lab supplies

Support GCAs with signature routing for Cost Transfers



The tools we use



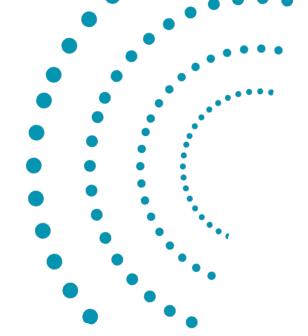


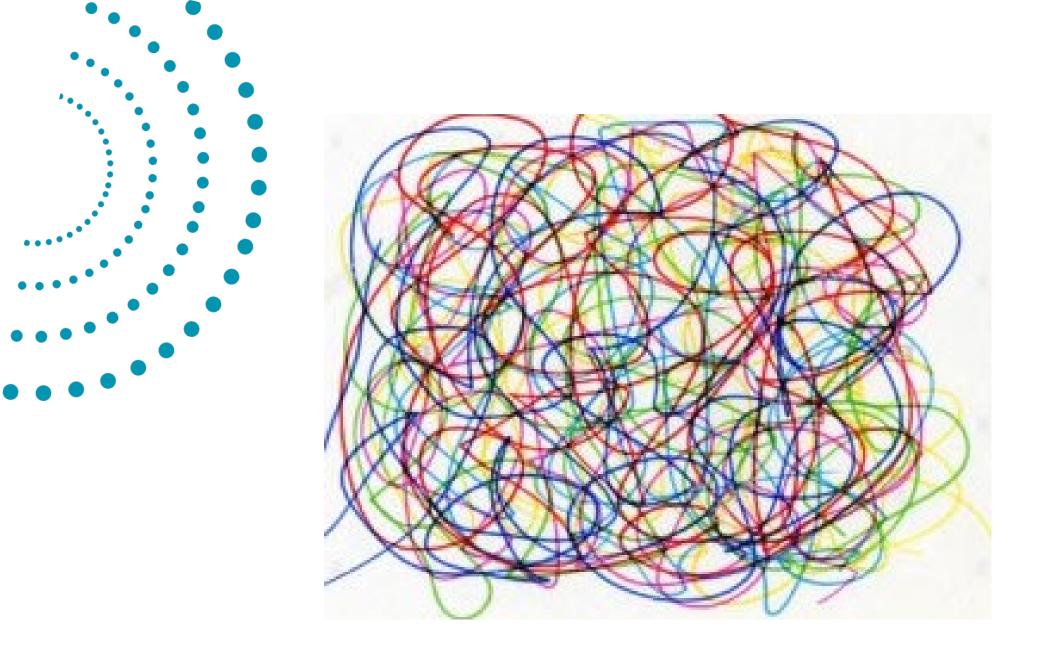














The Nine C's of Effective Communication: Part 2



By SRAI News posted 01-13-2022 10:53 AM

Clear - It is important to be clear about the purpose of the message you are delivering. The recipient want to know why they are receiving the message and what you are trying to achieve by delivering it. Secondly, it is key that the content is clear: You should avoid jargon, use plain language, write simple sentence structures and focus on the core points of your message.

Correct - Make sure that both the facts and information you share and language and grammar you use are correct. If your audience spots errors in either, they will be distracted and your credibility reduced.

Complete - Give the recipient all of the information they need to be able to follow your line of reasoning and to reach the same conclusion as you did. The level of detail needed will depend on the situation. In addition, you should make things as easy as possible for your audience. For example, if you are issuing a "call to action", provide explicit guidance on that action. A newsletter in digital format (pdf on a webpage) allows you to insert hyperlinks to more detailed information, which give those wishing to do so access to a complete set of information, while also ensuring that the text can stay on message.

Concrete - Ensure that you are specific and that the logic and messages that you are using fit together, build on each other and support each other. Base your arguments on solid facts and opinions from credible sources and only share irrefutable data to support your argument. When you deal with a new concept, a concrete example can often bring your idea to life, and show relevance to your audience.

Concise - When communicating, it is important to stick to the point and keep your messages short and simple. Do not use 10 words if you can say it with five. Do not repeat your messages. The more you say, the more risk there is of confusion: focus on the key points you want to deliver. KISS: Keep It Simple and Short.

Courteous - You can increase the efficacy of your communication by being polite and showing your audience that you respect them. Your messages should be friendly, professional, considerate, respectful, open and honest. Consider how a sensitive audience will receive your message.

Coherent - Aim for a logical flow and keep the style, tone and language consistent throughout: One final editor!

Consistency – With regards to the structure of the newsletter, stick to the same lay-out and style, and keep the same sections/topics always in the same order. Hence, think long and hard about which sections to include: Will you have regular news/copy for each section?

Creative – Ensure the newsletter is visually appealing. Use white space and brighten things up, by incorporating images and (info)graphics.



Authored by **Floris van der Leest**, Manager, Research Information King Abdullah University of Science and Technology



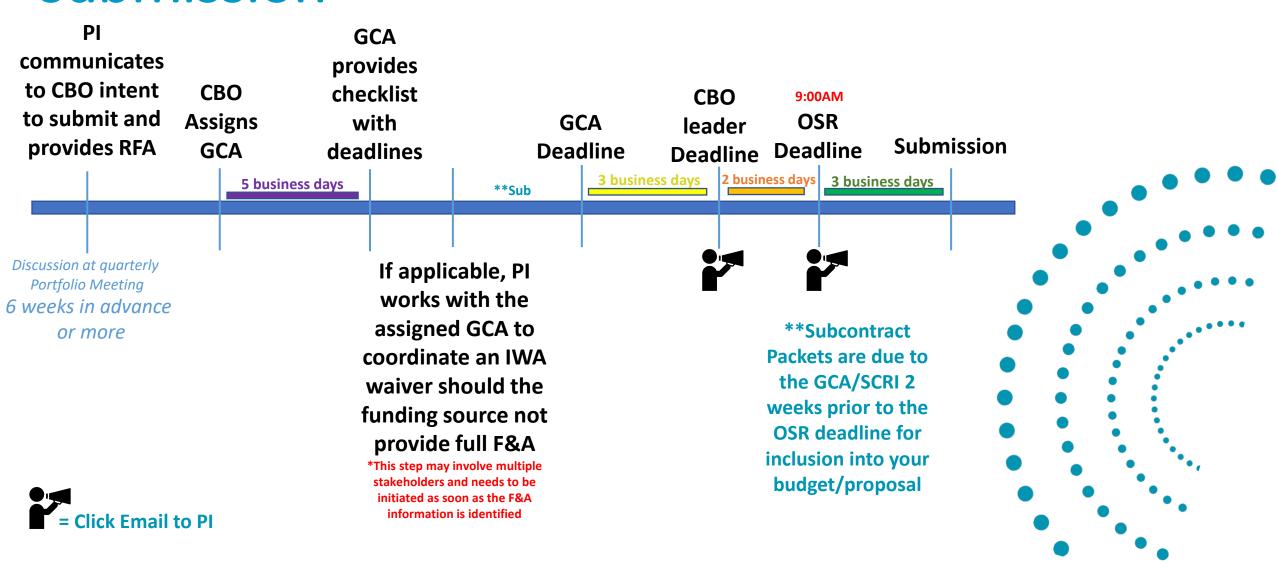
Proposals, Awards,
Agreements and
Contracts



SCRI Stages of a grant submission



SCRI and Ben Towne Stages of a grant submission



Checklist and Email Example

Application Checklist and Due Dates

PI: Dr. Smith Sponsor: NIH RFA: PA-XX-XXX

Sponsor deadline: MM/DD/YYYY XX:XX PM OSR deadline: MM/DD/YYYY 09:00 AM CBM deadline: MM/DD/YYYY 09:00 AM GCA deadline: MM/DD/YYYY 09:00 AM

Link to SF424 Application Guide (Form F)	https://grants.nih.gov/grants/how-to-apply-application-guide/forms-f/fellowship-forms-f.pdf
Attachment Formatting Requirements	1) Separate WORD/PDF document with ½ inch margins 2) No headers and footers 3) In Arial, Helvetica, Palatino Linotype or Georgia font type with font size of 11 or larger.

Due Date	Document	Received	Description	Notes
(2 weeks prior to	Budget			
funding deadline)				
(2 weeks prior to	Budget Justification		No Page Limit	
funding deadline)				
(GCA Deadline)	Project		30 lines of text	
(GCA Deadline)	Summary/Abstract Project Narrative		No more than three	
(GCA Deadille)	Project Narrative		sentences to describe the	
			relevance of the research	
			to public health.	
(GCA Deadline)	NIH Biosketch for all		Five-page limit per	
7	key personnel		Biosketch	
(GCA Deadline)	Authentication of Key		No page limit	
	Biological and/or			
	Chemical Resources			
(GCA Deadline)	Facilities and		No page limit	
(OOA Decalling)	Resources		NI E H	
(GCA Deadline)	Equipment (if applicable)		No page limit	
(GCA Deadline)	Data Sharing Plan	П	No page limit	
(GCA Deadline)	Letters of Support		No page limit	
,			· -	
(GCA Deadline)	Vertebrate Animals (if		No page limit	
(GCA Deadline)	applicable) Select Agent Research	П	No page limit	
(GCA Deadillie)	(if applicable)		No page iii iii	
(GCA Deadline)	Resource Sharing Plan	П	No page limit	
(GCA Deadline)	Cover Letter (Optional)		One page	
(GCA Deadline)	PHS Assignment	П		
(3.3. 3.1.1.1.7)	Request (optional)			
(3pm-day before	Specific Aims		One-page limit	
CBM Deadline)	•	_		
(3pm-day before	Research Strategy		Six-page limit	
CBM Deadline)				
(3pm-day before	References		No page limit	
CBM Deadline)				

ludgets	History	Reviewers	Attachments	Related Projects	Change Log	Reviewer Notes				
	Activity						Author	▼ Activity Date		
<u> </u>	Added Attachments Barnes, Nicola 10/16/2023 3:40 PM									
†	Changes Req	uested By Depart	ment				Hernandez, Maria	10/16/2023 2:18 PM		
6 Review	er Notes Logged									
1	Email sent						Barnes, Nicola	10/16/2023 8:09 AM		
Hello Dr. I	Kalia,									
wanted t	to let you know I	have submitted y	our application for C	BO Review. I will let you	u know if there are	any edits/questions and when y	ou application is ready to be submitted to OSR.			
Thank you, Nicola Barnes										
å+	Department A	pprover Assigned					Barnes, Nicola	10/16/2023 8:06 AM		
~	Submitted for	Department Revi	ew				Barnes, Nicola	10/16/2023 8:05 AM		

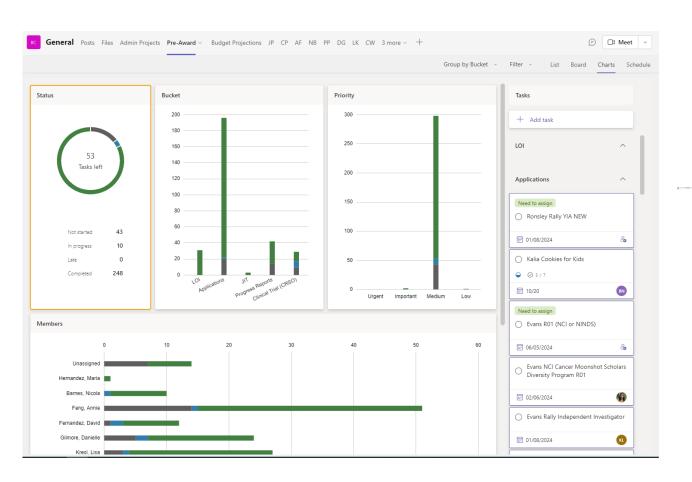


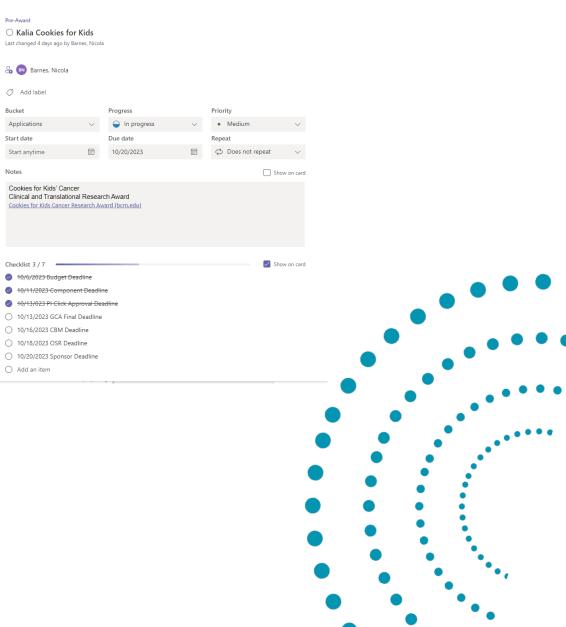
Ardem Patapoutian

@ardemp

R01 application was administratively withdrawn because we cited "Doe et al." instead of using numerical citations. I understand it was our mistake and appreciate the need to anonymize, but why not check at the time of submission and give us a chance to correct? @NIH @NIHDirector.

10:39 AM · Oct 6, 2023 · 409.4K Views





Ben Towne stages of an agreement submission

PI provides CBO
Admin Agreement
template or
counterparty contact

Admin coordinates with PI agreement content

Admin completes
Click application
and obtains
required Ancillary
Approvals (CBO
Leader/PI)

OSR
Reviews Agreement,
negotiates with counterparty
(if applicable) and provides, via
Click, fully executed agreement
back to Ben Towne CBO

7 business days





Stages of a Clinical Trial submission

3 business days

CBO leader and CBO
GCA attend budget
meetings with PI,
Study Team and
CRSO Team

CBO Receives PI and CRSO approved Internal budgets and study team Redcap Clinical trial Documents

cbo completes click application and obtains required Ancillary Approvals and submits for OSR review

OSR

Reviews Agreement, negotiates with counterparty (if applicable) and provides, via Click, fully executed agreement back to Ben Towne CBO and CRSO

CBO Provides PI/CRC
Clinical Trial Click
Questionnaire by
email for PI/CRC
feedback





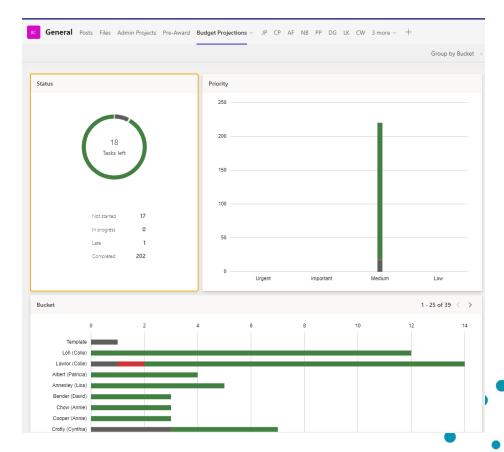
Proposals, Awards,
Agreements and
Contracts



Portfolio Management >



вс	General Posts Files Admin Projects Pre-Award Budget Projections V JP Cl	P AF NB PP DG LK CW 3 more	· +		(E)	Meet ~
			All Ad	ctive × Filter - List	Board Charts	Schedu
	Task title		Assigned to	Priority Due	Bucket ↓	
+	Add a task					
0	(Instructions) PI Surname MMM-MMM YYY Recon	⊙0/9 🗒			Template	
0	Lawlor Sept - Oct 2023 Recon	⊘0/8 🗒		11/30	Lawlor (Colie)	
0	Lawlor Jul - Aug 2023 Recon	⊘0/8 🗒		(Lawlor (Colie)	
0	Crotty Budget Projections August - September 2023	⊘0/6	W Willingham, Cynthia		Crotty (Cynthia)	
0	Crotty Budget Projections June - July 2023	⊘0/6	wc Willingham, Cynthia		Crotty (Cynthia)	
0	Crotty Budget Projections April-May 2023	⊘0/6	wc Willingham, Cynthia		Crotty (Cynthia)	
0	Geddis Nov-Dec 2023 Recon	⊘0/9 ©	Feng, Annie		Geddis (Feng)	
0	Geddis Sept-Oct 2023 Recon	⊘o/9 ®	Feng, Annie		Geddis (Feng)	
0	Gustafson Oct-Nov 2023 Recon	⊘0/9 ®	KL Kresl, Lisa	12/20	Gustafson (Lisa)	
0	Gustafson Aug-Sept 2023 Recon	Ø 0/9 ®	KL Kresl, Lisa	10/25	Gustafson (Lisa)	
0	Leary May-Jun 2023 Recon	Ø 0/9 ₽			Leary (Cynthia)	
0	PNOC August-September 2023	⊙0/6	wc Willingham, Cynthia	10/31	PNOC (Cynthia)	
0	Sarthy March-April 2023 Recon	⊘0/9 🗒			Sarthy (Patricia)	
0	Tarlock Jun-July 2023 Recon	⊘0/9 ⑤			Tarlock (David)	
0	Tarlock Apr-May 2023 Recon	⊘0/9 B			Tarlock (David)	
0	Tarlock Feb-Mar 2023 Recon	⊘0/9 ©			Tarlock (David)	
0	COG October-November 2023 Recon	⊘0/1 ©	Price, Paula	1/2024	COG (Paula)	
0	COG August-September 2023 Recon	⊘ 0/1 ®	PP Price, Paula	10/27	COG (Paula)	



Principal Investigator Budget Meeting Summary

Scottle Children's Recearch Institute Palicy CSF-017 status that the Pb all aspansased recearch activity must requisily review the relevant wheet all their awards.

Review Period

PI:
Expense Perioc Start: 07/01/2023

End: 08/31/2023



Prepared By:

Colie Pilling

Center: Budget Meeting Date: BTCCCR 09/27/2023

Accounts 9	Summary											
Activity Number	Short Title	DirectSponso r Name	Funding Type	Project End Date	Activity Status	Award Amount/Reven ue Received (Direct)	Actual Expense s to Date (Direct)	2 Actual Spent	Projected and Actual Commitment S (Direct)	Available Birect Costs {Tree Robace}	Date Projected Through	Questions or Concerns
24010199	Lawlor Seed Funds	SCRI	Internal	9/30/2045	Active/Open	6,000,000	954,421	16%	480,476	4,565,103	9/30/2024	
	Seed - Effort Support					1,111,111			100,111	4,000,000		
24010211	Lawlor	SCRI	Internal	5/31/2030	Active/Open	335,709	207,420	62%	124,880	3,409	9/30/2024	
24070882	IFSC AY24-Lawlor, Elizabeth	SCRI	Internal	6/30/2024	Active/Open	39,005	3,841	10%	35,146	18	6/30/2024	
24413002	2205001	1 Million for Anna				00,000	0,041	.5.4	05,140			
410380480101	Ewing Sarcoma Fund	+ Various Gifts	Gift/Endowment	9/30/2045	Active/Open	237,000	114,339	48%	122,660	1	4/28/2024	
410380610101	Sarcoma Science Innovation Fnd	Sam Day Gift + Various Gifts	Gift/Endowment	9/30/2045	Active/Open	233,500	102,326	44%	113,435	17,739	9/30/2024	
419450020101	Lawlor Menin R01	NIH	Federal Prime	9/30/2023	Active/Open	939,606	893,364	95%	46,245	(3)	9/30/2023	
419450090101	CURE Foundation Lawlor	CURE Childhood Cancer	Foundation Prime	9/30/2023	Active/Open	141.802	126,256	89%	15,076	470	9/30/2023	
419450100101	CURE_Lawlor_T2C	CURE Childhood Cancer	Foundation Prime	6/30/2025	Active/Open	150.000.	4,872	3%	131,616	13,512	6/30/2024	
24010317	PORT T32 Effort Support Lawlor		Internal	6/30/2024		45,757	24,630		21,127	0	6/30/2024	
410380880101	Sarcoma Research Fund	SCRI	Internal	9/30/2045	Active/Open	138,009	561	0%		137,448	9/30/2045	
Activity Number	Short Title	DirectSponso r Name	Funding Type	Project End Date	Activity States	Award Amount/Reven ue Received (Direct)	Actual Expense s to Date (Direct)	2 Actual Spent	Projected and Actual Commitment	Available Birect Costs [True	Date Projected Through	Questions or Concerns

Recent Subn	lecent Submissions/Applications										
bmitted (MM/Y Short Title Sponsor CLICK & Additional Information (collaborators, subawards, etc.)											
2/13/2023	Lawlor R21 Ewing Sarcoma	NIH/PA-22-216	FP1852_res1	Pl: Lawlor, Co-l: Mayes, Olson, Sarthy Resubmission							
6/5/2023	Lawlor R01 (new)	NIH	R01								

Upcoming S	Jpcoming Submissions/Applications									
Due Date	Due Date Short Title Sponsor Grant Type Additional Information (collaborators, subawards, etc.)									
10/20/2023	Cookies for Kids	Cookies for Kids		Pl: Lawlor 3%, Staff: Katie Bruan 40% (start 1/1/24 - 3 years)						
2/1/2024	PA-20-185	NIH	R01	sub with pittsburgh childrens						
3/1/2024	R01-A1	NIH		sub with FHCC						
3/1/2024	ALS Innovation Grant			Pending Lol acceptance						

01112024	The mile racion aranc		r and and acceptance							
Upcoming F	pcoming Progress Reports/Milestones									
Due Date	Short Title	LAN	Reporting Requirement Details							

Additional Notes/Comments

Planned Capital Purchases over \$10,000 on federal funds

DI Cinnetone



version Z.Z Short Title:

Activity #: 419450020101

Proposal #: PT-20-0508

Award Type: Grant

Sponsor #: R01 CA2181168

Staff Fringe:

29.3%

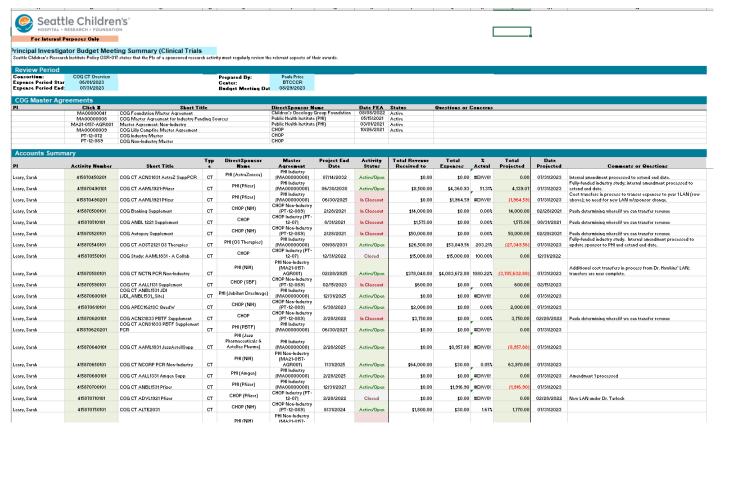
6/1/2020 9/30/2023 Sponsor: #1252 National Cancer Institute 9/25/2023 Start End: Date of Reconciliation: Subtotal Encumbered Budget Start Date: 6/1/2020 6/1/2021 6/1/2022 Total Reconciled Calculated Cost Xfers / Total Balance Unobligated Budget End Date: 5/31/2021 5/31/2022 9/30/2023 Budget Commitments Projected Adjustments Expenses Account Account Category 8/31/2023 Year 1 Year 2 Year 3 in Lawson Expenses Category Description 70000 Salary New New New (35,064.95) 17,120.94 (52, 185.89) 85,180 91,674 87,006 263,860 298,924.95 316,045.89 71000 Fringe 24,106 29,244 78,843 89,893,15 (11,050,15) 5.016.44 94,909.59 (16,066,59) 25 493 23,910 2,611.86 73300 Lab Supplies 14,167 23,997 28,064 90,138 80,055.26 10,082.74 1,600.00 84,267.12 5,870.88 74900 Office Supplies (135.22) (2,039.20) 135.22 (135.22) 135.22 74940 Freight/Delivery 2,039.20 (2,039.20)2,039.20 76000 Repair and Maint Serv 3,324.59 (3,324.59) 3,324.59 (3,324.59) 76120 Affiliate Purchased Services 73,336 74,140 75,288 222,764 6,500.87 (32,002.81) 248,265.94 (25,501.94) 254,766.81 76590 Consort <\$25K 25,000 25,000 25,000.00 25,000.00 76592 Consort >\$25K 38,360 43,876 82,236 82,236.00 82,236.00 76900 Other Purchased Services 28,731 29,000 57,731 37,717.25 20,013.75 13,395.38 51,112.63 6,618.37 10,654.72 76950 Internal Purchased Services 42,124 23,910 8,000 24,000 98,034 10,654.72 87,379.28 87,379.28 79200 Licenses & Taxes 800.00 (800.00) 800.00 (800.00) 79800 Other Miscellaneous Expense 12,000 4,000 16,000 14,317.94 1,682.06 14,317.94 1,682.06 2,500 79858 Other Travel 2,500 5,000 5,000.00 5,000.00 79990 Otr Exp CT 322,289 271,351 939,606 893,364.22 16,007.24 30,238.24 939,609.70 **Total Direct Costs** 47,820 298,146 46,241.78 (3.70)79900 F&A 737,338 736,653.40 239,435 41,124 223,416 233,363 696,882.29 40,455.85 13,766.23 26,004.89 86.0% TOTAL COSTS 561,724 88,944 521,562 504,714 1,676,944 1,590,246.51 86,697.63 29,773.47 56,243.13 1,676,263.10 681.04

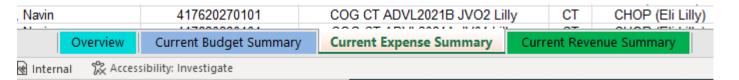
Estimated Carryover Percentage 0.0%

Notes

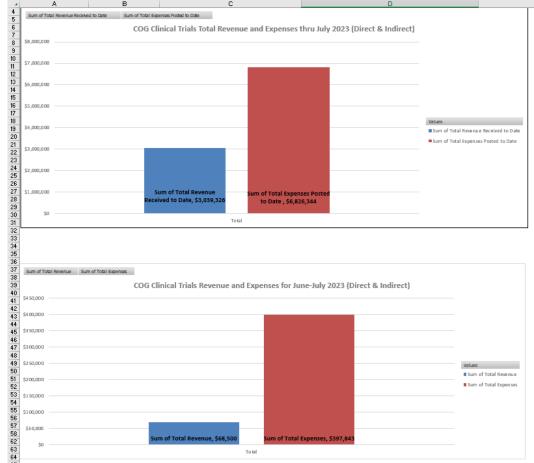
- 09/25/2023 Projected Expenses:
- PI salary through Sept 2023
- Staff salary through Sept 2023
- Lab Supplies and Vivarium through Sept 2023
- Genomic Core and Sequencing through Sept 2023
- Publication: \$4,000







Children's Oncology Group Consortium





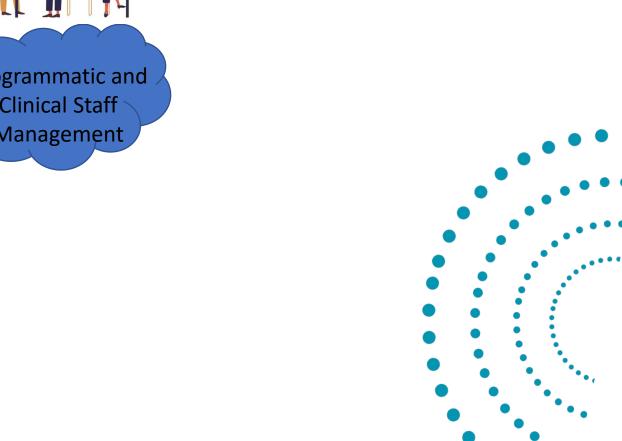


Proposals, Awards,
Agreements and
Contracts



Portfolio Management





Α	В	С	D	DN	DO	DP	DQ	DR	DS	DT	DU	DV	DW
Center:	BTCCCR												
						AY	2024 (pa	y period	end dates	5)			
LAN	Short Title	Project Period End Date	Notes	10/29/23	11/12/23	11/26/23	12/10/23	12/24/23	01/07/24	01/21/24	02/04/24	02/18/24	03/03/24
	Sarcoma Research Fund			10.0%	10.0%	10.0%	10.0%	10.0%	10.0%	10.0%	10.0%	10.0%	10.0%
			Total FTE	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Miyaki, Aya	Res Scientist II	Rate	31.48										
EID:		FTE:	1.00										
24010199	Lawlor Seed	09/30/45											
410380480101	Ewing Sarcoma Gift	09/30/45		100.0%	100.0%	100.0%	100.0%	100.0%	75.0%	75.0%	75.0%	75.0%	75.0%
419450060201	SU2C DFCI Lawlor	12/31/23											
419450090101	CURE Foundation Lawlor	09/30/23											
	Ganapathi Hyundai Hope	12/31/25							25.00%	25.00%	25.00%	25.00%	25.00%
			Total FTE	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Wrenn, Emma	Post Doc Fellow	Rate:	\$31.48										
EID:		FTE:	1.00										
24010199	Lawlor Seed	09/30/45											
410380480101	Ewing Sarcoma Gift	09/30/45		70.0%	70.0%	70.0%	70.0%	70.0%					
419450060201	SU2C DFCI Lawlor	12/31/22											
	Wrenn AACR	06/30/23											
419450100101	CURE_Lawlor_T2C	06/30/25		30.0%	30.0%	30.0%	30.0%	30.0%					
TBD	WRF Phase I								100%	100%	100%	100%	100%
			Total FTE	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Tu, Darleen	Post Doc Fellow (OAC)	Rate:	\$29.56										
EID:		FTE:	0.250										
410380480101	Ewing Sarcoma Gift	09/30/45		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
			Total FTE	400 00/	400 00/	400 00/	400 00/	100.0%	400.00/	400.00/	400.00/	400.00/	100.0%

Code	Sort Order∧	Effective Date	Expiration Date	
100%AldarraChair		07/10/2023		>
Seed Loh	2 🗸	07/10/2023		>
AndyHill Infrast	3 🗸	07/24/2023		>







Proposals, Awards, Agreements and Contracts



Portfolio Management



Moving from Reactive to Proactive

Programmatic and

Clinical Staff

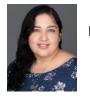
Management







Ben Towne Center



Maria Hernandez Director

Business Office



Kris Rushing Executive



Paula Price (GA) Sr. Grant & Contract Administrator



Nicola Barnes **Business Manager**



Assistant for Dr. Loh



Lisa Kresl **Grant & Contract** Coordinator



Caitlin Wolf



Colie Pilling **Grant & Contract** Administrator



Patricia May-Archuleta (FL) **Grant & Contract** Administrator



Noelle Matthews Administrative Assistant Sr.

Andrea

Abercrombie

Administrative



Kat Reigle Administrative Assistant Sr.



Grant & Contract Coordinator



Danielle Gilmore (TX) **Grant & Contract** Administrator



Cvnthia Willingham (GA) **Grant & Contract** Administrator



Annie Feng **Grant & Contract** Administrator



David • Fernandez (FL) **Grant & Contract** Administrator

Assistant Sr.



Angela Bach Administrative Assistant Sr.



Thank you!!!



Hope. Care. Cure.