



# Military Libraries

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## IN THIS ISSUE

[From the Chair](#)

[From the Editor](#)

[Corporate Commons](#)

[Meet Chair-Elect](#)

[Ways to Stay Current](#)

[SLA 2012](#)

[MLD Board Highlights](#)

[MLW 2011 Perspectives](#)

[MLW 2011 Photos](#)

[Wisconsin Tour Photos](#)

[Services for Vets with Service Dogs](#)

[Disney Visits Edwards AFB](#)

[USAWC Leadership Cumberland](#)

[Grand Forks AFB Wedding](#)

[Army Top 12](#)

[Member News](#)

[Division Board &](#)

[Committees](#)

## From the Division Chair

Gloria Miller, Redstone Scientific Information Center



Hello from Huntsville, Alabama.

Before I say anything else, I want to thank Dr. Gail Nicula and her dedicated committee for the excellent job they did putting together the 2011 Military Libraries Workshop in Norfolk, VA. Any program of that size is bound to have “glitches;” a successful conference is when nobody notices. For those of you who could not attend, you’ll find several articles about MLW in this newsletter.

Connie Wiley has planned a great slate of programs for SLA in Chicago, July 15-19. We’ve included the list for you elsewhere in this newsletter. The Thursday tour will be at the Pritzker Library (breakfast included). For the first time in a long time, you will need to purchase your MLD Luncheon ticket through SLA. This can be done when you register, or you can go back to the registration page later to have the payment on a separate receipt.

Tammy Lowery from the Defense Language Institute has agreed to be our first MLD student Liaison. Thank you, Tammy! She will be working with SLA and Faculty at the various Library Schools to implement both new student opportunities: \*MLD will sponsor 5 new student memberships for students who were not previously members of SLA \*MLD will reimburse up to 100 students if they want to add MLD to their student divisions

### MLD Website

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We still need several more volunteers to help us in running the Division as well as the Workshop. If you’re interested in a particular committee, contact the chair. We especially need people to help with the MLW 2012 (you don’t need to live in Albuquerque—all meetings are conducted by conference call). Contact Amy Tursky if you can help.

Enjoy the rest of this issue of *Military Libraries*, and I hope to see many of you in Chicago.



## From the Editor

Ann Jacobson, Naval Postgraduate School

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**W**here does the time go? I can hardly believe it's already Spring! I will admit I've had a difficult time producing the newsletter as promptly as I'd like, so I am very grateful to Danielle Devore for agreeing to help out. We weren't able to coordinate this time but I look forward to having her support in the future.

I hope you will agree that this issue of Military Libraries was worth the wait. In it you will find a wide variety of articles on topics ranging from library services for Vets with disabilities, to one librarian's experience in her community leadership program, to descriptions and photos of various aspects of MLW 2011, and lots more. I greatly appreciate the efforts of those Division members who took the time to write articles and send photos. Without you there would be no newsletter!

**Send your Member News and other contributions to the Military Libraries editor at [mld.newsletter@gmail.com](mailto:mld.newsletter@gmail.com). It is helpful to put Member News in the message subject header. Please send UNENCRYPTED messages!**

**For photos or other graphics, please include permission to reuse, as well as descriptions/captions for each.**

### About Us

*Military Libraries* is published electronically 2-4 times a year by the Military Libraries Division of the Special Libraries Association. The newsletter is posted online at <http://military.sla.org/> in NEWSLETTER ARCHIVES under the News tab.

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### Submissions

Please submit all material to the Editor with permission to reprint copyrighted materials. All submissions must be approved by the Division Chair and are subject to editing. If you are unable to send **UNENCRYPTED** messages then please submit to [ajacobson@nps.edu](mailto:ajacobson@nps.edu). Otherwise the gmail address is preferred.

Next Newsletter Deadline  
August 15, 2012

## Corporate Commons (A New Column in the Newsletter!)

Maryhelen Jones, MLD Corporate Director

maryhelen\_jones@yahoo.com

Air Force Research Laboratory Phillips Research Site Technical Library, Kirtland AFB



**T**he Corporate Commons column's third interview highlights Matt Marks, Senior National Federal Government Sales representative with Serials Solutions®. Rather than doing a phone interview, I was able to meet with Matt during one of his visits to client sites in New Mexico. Matt comes to us from the commercial sector of MLD's membership. He's also a member of the SLA Washington DC Chapter and the Baseball Caucus.

When I asked Matt, "How in the world did you become involved in the information industry selling to the government," Matt directly attributed it to his days as an undergraduate at Old Dominion University in Norfolk, VA where he completed his bachelor's degree in political science. Back then, he had a keen interest in the organization of government institutions and was attracted to a career in sales since it offered him a chance to travel and see what these organizations looked like from the inside. Since 1996 when Matt graduated from ODU, he's been in sales. First he sold hardware and software to the federal government; then in 2004, he crossed over to the more content-laden side of federal sales and joined Cambridge Scientific Abstracts. Since then he has

moved from CSA to ProQuest® (CSA and ProQuest merged in 2007) and then to his present position with Serials Solutions®.

His overarching observation is that it is extremely important to build trusting relationships with customers. Trust is the key to credibility.

Matt is a successful sales representative, so I was curious to hear what he had to say about the things he had learned about being successful. His overarching observation is that it is extremely important to build trusting relationships with customers. Trust is the key to credibility. It's important to understand and meet customers' expectations and recognize that things can go wrong.

When they do, it's important to react as a professional and to try to find the right way to handle the situation so that the customer is satisfied. Also, Matt sees each library he works with as different from any other and it's important to recognize what makes it unique to its users. That's what makes it important to him.

If you'd like to follow-up personally with Matt, he can be reached at [matt.marks@serialssolutions.com](mailto:matt.marks@serialssolutions.com).

We continue to be on course with the Corporate Commons approach to getting to know our division's non-government members better. If you'd like to be the next Corporate Commons interviewee, please contact me at [maryhelenjones2622@gmail.com](mailto:maryhelenjones2622@gmail.com). Be a risk-taker and share your experiences and insight with your MLD colleagues.

### Editor's Note:

Maryhelen will be retiring on May 15th from her position at Air Force Research Laboratory Technical Library. She will be submitting one more Corporate Commons article that will be included in the next issue of Military Libraries. Many thanks to Maryhelen for conceiving of and writing this column in her role as MLD's Corporate Director.



## Meet Michael Moore, MLD's Chair-Elect

**T**he Military Libraries Division's new Chair-Elect is Michael F. Moore, Sr. Information Analyst at the MITRE Corporation in Bedford, MA. Michael has been a member of SLA and MLD since 2002, serving as MLD Governing Documents Committee chair since 2007.

Michael earned his Bachelor of Arts degree in Music and English at St. Olaf College, Northfield MN, and his Masters in Library and Information Science degree from Dominican University's distance learning program at the College of St. Catherine, St. Paul MN. He started his career in various cataloging jobs at the Minnesota Historical Society and the Northwestern University Music Library (Evanston, IL).

Two opportunities changed Michael's career path: his wife was asked to open a testing lab in New England, and after they relocated in September 2001, Michael found a temporary cataloging position at the MITRE Corporation. This led to a permanent job as a researcher, publishing newsletters and managing Web sites for MITRE's Systems Engineering Practice Office. Michael is an embedded librarian, and has articles and presentations on that topic in the May 2006 issue of Information Outlook and at the 2011 SLA Conference.

The MITRE Corporation manages federally funded research and development centers (FFRDCs), applying systems engineering and advanced technology to critical national problems. MITRE sponsors include the DoD, Intelligence Community, FAA, IRS, VA, and DHS.

Michael can be reached at [mfmoore@mitre.org](mailto:mfmoore@mitre.org).



**Former and Future MLD Chairs Mary Beth Dowdell and Michael F. Moore at the MLW 2011 cruise in Norfolk, VA. Photo used with permission.**

## Ways to Stay Current on Division Activities

**M**ost of you are probably already aware of the various ways, in addition to this newsletter, that you can both stay current on division activities and communicate with your MLD colleagues. However, I (editor) thought it would be useful to compile them in one place:

	URL	Point of Contact
E Mail Discussion List	<a href="http://www.sla.org/content/community/lists/index.cfm">http://www.sla.org/content/community/lists/index.cfm</a>	Darrell Shiplett <a href="mailto:Darrell.shiplett@edwards.af.mil">Darrell.shiplett@edwards.af.mil</a>
Blog	<a href="http://sla-divisions.typepad.com/sla_military_libraries_bl/">http://sla-divisions.typepad.com/sla_military_libraries_bl/</a>	Pat Alderman <a href="mailto:alderman@ndu.edu">alderman@ndu.edu</a>
Twitter*	<a href="http://twitter.com/SLA_DMIL">http://twitter.com/SLA_DMIL</a>	Joyce Green <a href="mailto:joyce.green@marshallcenter.org">joyce.green@marshallcenter.org</a>
Web Site	<a href="http://military.sla.org/">http://military.sla.org/</a>	Joyce Green <a href="mailto:joyce.green@marshallcenter.org">joyce.green@marshallcenter.org</a>

\*to receive twitter posts by text message on your cell phone or PDA, just text 'follow SLA\_DMIL' (sans quotes) to 40404 to receive SMS text messages (via Twitter) whenever content is updated.





**H**ave you made plans yet to attend the SLA Annual Conference in Chicago, IL, July 15-19, 2012? Registration is open and the program is shaping up to be enlightening, and enjoyable.

**MLD Business Meeting and Luncheon, Monday, July 16, 12:00 - 1:30 PM.**

If you require a vegetarian or kosher meal, contact me before 15 June 2012. This event is for members only. This year, Military Libraries Division will provide complimentary Division membership to Library School students. Students should contact Tammy Lowery at lowery440@hotmail.com or 757-968-9066 for details.

**Pritzker Military Library Breakfast, Tour and Author Talk, Thursday, July 19, 8:30 AM - 12:00 PM**

Tickets are \$5.00 and include round-trip transportation from the Convention Center, a gourmet Continental breakfast, a tour of the library and a talk by Cyndee Schaffer, co-author of "Mollie's War: The Letters of a World War II WAC in Europe." In the book, Cyndee tells the story of her mother's (Mollie's) experiences in wartime Europe. If you wish, bring the book with you on the tour and Cyndee will autograph it. This talk will be a great follow-on to "Combat Memories: Collecting Veteran's Histories", an MLD session at the conference. All are welcome to register!

Note: This year, SLA will manage ticketing for the Division Business Meeting and Luncheon, and for the Thursday tour. Ticket prices are \$5.00 per event and may be purchased with a credit card at <https://slaconference.org/portal/newreg.wv> either during the conference registration process, or after your registration has been processed. Tickets will NOT be available at these events.

**Military Libraries Division and Baseball Caucus Joint Open House, Wednesday, July 18, 6:30 PM**

A fun evening for everyone, regardless of whether you are a big fan or if you didn't even know the season had started. Wear your favorite team's cap or jersey, sample some stadium treats and enjoy the fun and friendship.

## MLD Board Meeting Highlights

December 4, 2011

Norfolk, VA

**T**he board met on Sunday, December 4, 2011 prior to the start of the 2011 MLW. At the meeting the board passed the following motions:

- For one year MLD will sponsor 100 new SLA student members to the division and MLD will pay their division membership. This will be \$20 per each member which is the cost of an additional division when joining SLA. The membership committee will develop the logistics for successful implementation of this motion.
- This year MLD will completely fund five new library students to join SLA and choose MLD as their primary division. The membership committee will develop the logistics for successful implementation of this motion. The board feels these motions are important to promote the division and expose the variety of opportunities there are within the military libraries system.
- The Governing Documents Committee Chair, Michael Moore reported that they are seeking input on the Division Practices by sending out the job descriptions of each of the board members and committees to the relevant officers and committee chairs the Friday before the workshop. Michael received a good response rate and is looking forward to receiving more input. He did meet with many people throughout the conference. The end goal is to post the updated job descriptions on the MLD website so all interested members can see what is involved with any position before they volunteer.

*Submitted by Pamela Gross, Division Secretary  
[pamela.gross@ihs.com](mailto:pamela.gross@ihs.com)*

**Information on other MLD-sponsored SLA events will be sent via email and posted on the Division website.**

## Two Perspectives on the Military Libraries Workshop, December 2011

Eileen Schnur, SPAWAR Pacific

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Anne Leland, CRS

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### **M**ilitary Library Workshop (MLW) 2011, from the eyes of a first-time attendee.

A first rate line up of engaging speakers brought out applause, laughter, enlightenment and generated plenty of enthusiasm for a full house of eager MLW attendees in Norfolk this past week.

There was no doubt that this meticulously planned event went off without a hitch. It looked much like a typical conference from the indiscriminate observer. In short, there were shoulder bags filled with cool vendor swag, light chatter around refreshment areas and tightly scheduled events that allowed for thoughtful question & answer periods after just about every workshop. Very well done.

However, it wasn't until SLA President, Cindy Romaine, met with our group when I took a second look at the real reason we all took time from work and family to come together in Norfolk. "What is future ready?" She asked. I thought, 'what are we, as informational professionals, doing to prepare ourselves for the impending joys, struggles and challenges that the information influx will be sure to bring us in the coming years?' I wondered what great responses to this question were being quietly generated by colleagues around me.

As I looked around at what were now familiar faces seated around the many tables within the banquet room, it dawned on me that there is a deeper purpose to this workshop. I'd compare it to a time tested recipe. In my (albeit rookie) opinion, I'm convinced the recipe is a dash of professional development, a pinch of service obligation and, well, a pound of... camaraderie.

Truthfully, the greatest take-away from MLW 2011 is buried in the background, that intangible place where the casual observer wouldn't find it. It's in the meet and greets, where we find camaraderie. It's in the lounge, or bar, or awkward standing tabletops where conversations often lead to camaraderie. By listening to both new ideas and old experiences during face to face discussions around round tables, we create that camaraderie. And, quite frankly, camaraderie will make us future ready. Without being too ethereal, I'll say this: If military library division provides this opportunity year after year, we'll be armed with the confidence, tools and friendships to implement those pilot projects and wildly innovative ideas. We will be slicing through tough future ready tasks with a butter knife.

I attended the Military Librarians Workshop from December 4-9, 2011 in Norfolk, Virginia, with my CRS colleagues Nese DeBruyne and Barbara Torreón.

Brigadier General Joseph Ward, Commandant of the Joint Forces Staff College who gave the keynote speech, set the tone for the rest of the week, "connectivity" -- encouraging outreach to our clients and colleagues to not only make them feel that they matter, but to also find opportunities to assist them and share best practices.

There were several sessions that addressed information resources that we use frequently as librarians in the Foreign Affairs, Defense and Trade Division. The Defense Technical Information Center (DTIC) is a must resource for all things military. The DTIC presentation gave us a walk-through on what is available to us in unclassified defense information, new developments in DTIC, and how to locate the information we need through DTIC.

"Keeping Fit in a Sedentary Profession" was a delightful highlight of the Thursday sessions. Ms. Emily Dunlap, a highly credentialed personal trainer, provided an overview of the health risks of sedentary work environments, and led the attendees in simple stretching and other movements that can be done in just moments at or standing near our desks. She recommended pedometers and walks with gradual increases in duration. She also suggested that we log on to <http://www.navyfitness.org> and <http://www.myplate.gov> for fitness and nutrition ideas.

From DTIC to the sedentary nature of librarianship, MLW touched on many areas of our CRS mission and made the experience very worthwhile

**... camaraderie will make us future ready**



## Photo Montage of MLW 2011

Photos courtesy of Sharon Lenius, used with permission



**New Member Reception**



**Spirit of Norfolk Dinner Cruise**



**Vendor Area**



**Happy Division Members**



## Photo Montage of the Tour of the USS Wisconsin, MLW Dec. 2011

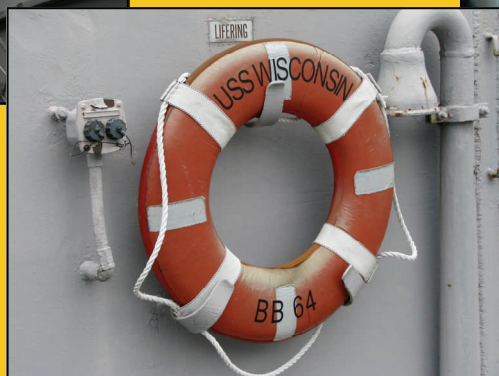
Photos courtesy of Gail Nicula and Sharon Lenius, used with permission



**Mr. John Elliker, Special Projects, Battleship Wisconsin Project Manager, discussing restoration of some of the interior spaces of the Battleship Wisconsin with MLW 2011 visitors. We had just picked up our hard hats to start the tour.**



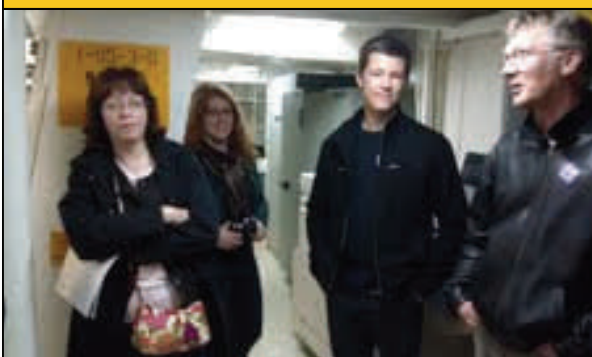
**Lori Fossum, COL Harlan Lenius, USA-Ret, Joyce Hardy. Deep inside the Wisconsin.**



**Mary Ray, Dewey Mace, Trevor Riley**



**John Elliker, our tour leader. Dewey Mace is holding the door.**



**Mary Ray, Christine Marshall, Trevor Riley, Dewey Mace**





## Access to Library Services for Veterans with Service Dogs

Anne Leland, Congressional Research Service

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**D**uring the December, 2011 Military Libraries Workshop, a question arose about the appropriateness of allowing service members and veterans to use the library when accompanied by their service dogs.

Having just attended NAVSEA's Annual Wounded Warrior Hiring and Support Conference with other CRS librarians in November 2011, this was a question that got our attention.

At NAVSEA, we met and spoke with two veterans with service dogs who made it clear that their dogs are not pets, but are working and on duty at all times.

One veteran described seizures that prevented him from working. Once he and his dog completed training, his seizure episodes became more manageable because the dog is now able to sense the onset, and assists him by alerting him, often from several minutes to several hours before the seizures occur. Having his service dog as his "battle buddy" allows him to be more independent.

A very young former Marine who had been paralyzed from the neck down described how he has been able to continue treatment for his visible and invisible injuries while serving an externship at the National Park Service accompanied by his service dog.

He has been motivated to achieve mobility by his specialists, but also with the guidance, protection, and companionship of his service dog. He is succeeding in his externship as he recovers. He clearly sees possibilities for independent living aided by his service dog.

There are many resources for librarians on the topic of service dogs for wounded warriors. The following provide just a few. Note that the American Disabilities Act guidelines make access policy clear.

### Internet

**Americans with Disabilities Act guidelines:** [http://www.ada.gov/service\\_animals\\_2010.htm](http://www.ada.gov/service_animals_2010.htm).

**Warrior Care Blog, The Office Of Wounded Warrior Care and Transition Policy** at <http://warriorcare.dodlive.mil/?s=service+animals>

**Soldier Success Through Focused Commitment; Warrior Transition Command, U.S. Army** at [http://wtc.army.mil/aw2/community\\_support/servicedogs.html](http://wtc.army.mil/aw2/community_support/servicedogs.html)

### Print Resources

**Until Tuesday**, Hyperion Press: New York, 2011, by former Army Captain and highly decorated veteran, Luis Carlos Montalvan, chronicles the challenges he faced as he returned to civilian life to cope with the aftermath of physical injuries, Traumatic Brain Injury, and PTSD, and the difference his dog Tuesday is making in his ability to succeed in his civilian career.

**Military Officer**, April, 2009, "Animal Allies" and **Military Officer**, June, 2011, "Canine Care." While these articles do not address wounded warriors and service dogs, they do provide a historical context for military working dogs. It seems a natural progression for service members to move from "working dogs" to "service dogs" in their transition to civilian life.

This is an opportunity for military librarians to grasp and fulfill our mission in a unique and powerful way. Among the many services we offer:

- Internet access
- Employment, military, medical, and other databases to ease warrior transition; print and other resources to address all of their information needs, as well as recreation interests
- Research instruction
- A welcoming, safe, relatively quiet, relatively distraction-free environment
- Librarians who, if they don't know the answer, can find and deliver it

### **Editor's Note:**

This is a timely and important topic as more of us start to see Wounded Warriors in our libraries and on our bases. Many thanks to Anne for this interesting and informative article.

## Disney Channel Stars Visit Edwards AFB Children's Library

Alison Vasquez, Edwards AFB Library

Alison.Vasquez@edwards.af.mil

**T**he Edwards AFB Children's Library hosted the successful book signing event "Max & Indie Come Home", by Kerry Moynahan and Angela O'Brien, on Friday, 16 December 2011.

Kerry and Angela, self-published writers, have been promoting their book at schools and libraries in Los Angeles area. We had the good fortune to hear about one of their presentations and invited them to have a book signing at our library. Kerry works at the Disney Channel where she met Doug and Chris Brochu. These actors grew up in a military family and, when Kerry invited them to present her book at the Edwards AFB Children's Library, she immediately accepted. Their father, now retired from military service, accompanied them for this event.

More than 150 children and adults participated in this out-of-the-ordinary story time. Doug, who starred in the TV show "Sonny with a Chance" and currently plays a role in the TV show "So Random", read "Max & Indie Come Home". Chris, who appeared in the movies "Soul Surfer" and "Lemonade Mouth", read a preview of the upcoming book "Max & Indie Go to the Vet".

After the reading, participants were able to get autographed copies of the book and other memorabilia, and get their picture taken with the Brochu brothers.



**Participants gathered outside the Children's Library**

Photos used with permission



**Chris, Doug, and Kerry signing autographs**

## USAWC Library Participates in Leadership Cumberland

Jenny Silkett, US Army War College Library, Carlisle, Pennsylvania [jenny.silkett@us.army.mil](mailto:jenny.silkett@us.army.mil)

Recognizing that outreach and training may be combined in one opportunity, the US Army War College (USAWC) Library Director nominated me for admission to a program developed by Leadership Cumberland, a not-for-profit organization in Cumberland County, Pennsylvania where the US Army War College is located, which focuses on honing leadership skills for the workplace and community. As the first librarian nominee, the idea that a military librarian could “be the face of USAWC in the community” to build more bridges between the military and civilian community intrigued me. Three Carlisle Barracks civilians and I joined the class as Leadership Cumberland Fellows.

The 10-month program began in August 2010 and ended in May 2011. Its core courses included county planning, resource management, community leadership, law and ethics, funding issues, policy development, public service and advocacy. Mini workshops interspersed throughout the course focused on a variety of leadership challenges in the workplace: team-building, understanding personality type (Meyers-Briggs Type Indicator) in the workplace, resolving conflict, ethics, communication skills, strategic planning, time management, vision and goals, chairing successful business meetings, and strategic planning.

My class was assigned a project which required organization, teamwork and online research and data verification. Our challenge was to design an online volunteer database under the Leadership Cumberland brand, which would serve all non-profit organizations in Cumberland County. We also had to include an implementation plan. Such an online presence would promote Leadership Cumberland as a primary resource for volunteerism and as the preferred choice for leadership training throughout Cumberland County and the surrounding areas. From this experience, no librarian would wonder whether librarians are appreciated.

Unique to this program is a requirement for Fellows to intern on boards of non-profit organizations. I chose to intern with the Bosler Memorial Library's Board of Trustees. Located in downtown Carlisle, that library serves Carlisle Barracks military personnel, their families, and military retirees in the area. To expand outreach, I volunteered one evening each week which permitted me to see some of the effects of budget cuts on the librarians and staff. A paper card system was being used for recording interlibrary loans. Tracking them by subject, format, call number range and year is more easily accomplished using

database software. Unfortunately, the County Library System had ceased purchasing Microsoft Access as a cost-cutting measure. Instead, I created a basic spreadsheet in Excel to reduce reliance on paper records.

An outgrowth of my library board experience was being asked to serve as a Vice-Chair for the Special Gifts Committee during May-June 2011, to help raise funds for a \$6.1 million dollar renovation which will double the Bosler Library's space and enable more services to be offered to a broader customer base for several decades.

As a program graduate, I currently serve as the Class of 2011 Representative to the Leadership Cumberland Board and on the Curriculum Committee. Each student class completes a survey at the end of the program, which is used to discern ways to improve program content. Since I advocate for the US Army War College's presence in the community, this year's orientation included a presentation by the Director of the International Fellows Program at the US Army War College, which relies in part on civilian volunteers from the off post communities. I also volunteered to serve on the Marketing Committee, to help publicize the Leadership Cumberland Program.

Participating in Leadership Cumberland offered this military librarian a unique opportunity to become a “goodwill ambassador” by representing the US Army War College and its Library in the community.

Those seeking similar training opportunities may contact their local chambers of commerce for information on organizations in their areas which offer similar programs.

**Editor's Note:** At the NPS Dudley Knox Library, a few of us have had the opportunity in recent years to participate in Leadership Monterey Peninsula, in a program similar (but not identical) to the one Jenny describes here. These programs are a great learning experience for the participants and are important ways to make the library and institution more visible in the broader community. If there is a similar program in your area, I encourage you to learn more about it and participate if you can do so.



## Special Wedding Event Held at Grand Forks AFB Library

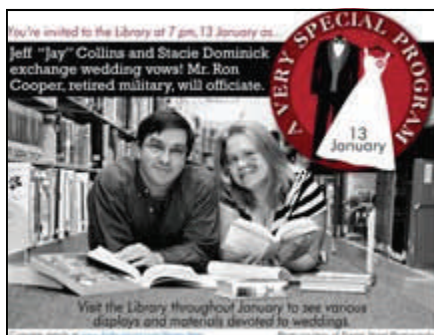
Arlene Ott, Grand Forks AFB Library

arlene.ott@us.af.mil

**T**he Grand Forks AFB Library had "A Very Special Program" January 13th 2012. Senior Library Technician **Stacie Dominick** married **Ret. SMSgt. Jeffery Collins**! Yes, it was for real! This event was open to the public and was approved through various chains and organizations on Grand Forks AFB.

The Bride and Groom met at the GFAFB Library while Jeffery was the Library's Reference/IT Librarian. The ceremony was performed by Mr. Ronald Cooper, also a prior GFAFB Library employee and the pictures were taken by current Library Technician Susanne Frey, owner of Dream Street Photography.

To raise awareness of the importance of base libraries, the Bride and Groom decided to have their ceremony at the Library. There were several displays throughout the month of January highlighting weddings and love. This was a great opportunity for marketing the library. It was a unique event that, as far as we could research, has never happened at the GFAFB Library and perhaps any Air Force Library.



The bride was beautiful in a White gown with garnet trim and her attendants wore garnet gowns. The groom and his groomsmen wore formal "tails." The reception was held at the Community Activity Center just down the block from the library. There were 75 in attendance at the Wedding and buzz was evident around the base the entire week.

## Sharon Lenius Interprets the Top 12 Priorities from the Army's New Sergeant Major.

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### Top 12 Priorities ---from Army's New SMA

When browsing through the Jan 30, 2012 ARMY TIMES, (p.20-21), I noticed priorities established by the new Sergeant Major of the Army, Raymond Chandler. "He wants what is best for his Army and its soldiers, and is determined to make both better." These priorities can be translated to all military library organizations be they, R & D, Labs, special, Academics, tech or Post/Base Libraries. Be ready to provide more information on educational opportunities. Taking the 12 Priorities and seeing how libraries would fit shows a few disconnects at first glance. The Priorities are:

1. New Noncommissioned Officer Evaluation Report. This evaluation will be aligned with the Field Manual, FM 6-22 Army Leadership, Competent, Confident, and Agile, October 2006 [http://usacac.army.mil/CAC2/CAL/start\\_here.html](http://usacac.army.mil/CAC2/CAL/start_here.html) It might be a good idea to look at this FM; it can be applied to many of SMA's Priorities.
2. Better Career Coaching. We can all benefit from a real good counseling session with a supervisor. Need to be proactive with goals and objectives prior to this kind of meeting.
3. More time at school. Professional Development is available to information staffs though free webinars sponsored by library associations and, the premier Military Libraries Workshop....in 2012, in Albuquerque, NM, Dec 3-7. Invest in yourself!

**Continued on p. 14**

## Member News

### Editor's Note:

In this era of email, listservs and websites, Member News is not intended to be the "go to" source for timely or comprehensive member news items. However, I continue to compile selected information for its historical interest and for those readers who may have missed important items due to overflowing inboxes, lack of time to scan websites, etc...

### Awards/Recognition

**Andrea Davis** (Naval Postgraduate School) was recognized by Library Journal as a [2012 Mover and Shaker](#) for her library advocacy work. We are very proud of her!

### Presentations/Publications

**Barbara Lupei, Ann Moorehead, and Mary Ray** from the NAVAIR Scientific & Technical Library at China Lake, CA will present a Poster Session at the 2012 American Library Association (ALA) Annual Conference. The topic will be their innovative library program, Have I Got a Story for You! The session will include a video montage of great moments from past programs, marketing materials, lessons learned, evaluation methods, and instructions for embarking on a similar program. The presenters and their teammates have produced 24 successful programs with topics covering weapons development, wartime missions in Kosovo and Viet Nam, creating tethers for the Mars Exploration Rover, local archaeology, and Indian legends from local tribes.

### Positions

**Dr. Allen C. Bensen** became the Director of the Naval War College Library in November 2011. He recently completed his PhD in Information Science at University of Pittsburgh. Prior to his PhD studies, he was the Director of Library Services at Washington & Jefferson College in Washington, Pennsylvania. He has held several other Library Director positions.

**Eileen Schnur** became Library Director at SPAWAR Pacific Technical Library, San Diego (replacing Barbara Busch, below). Eileen previously worked part-time at SPAWAR and part time for the Naval Postgraduate School

### Retirements

**Barbara Busch** retired from SPAWAR System Center Pacific, Knowledge Management Branch in March 2012. We appreciate her many years of service!

**Carolyn Eaton**, Supervisory Librarian of the Technical Communication and Library Division at the Naval Air Warfare Center Aircraft Division, Patuxent River MD, retired 30 November 2011. She enjoyed an exciting and varied career with military libraries, starting as a Department of the Army Intern at the Corps of Engineers Ohio

River Division, Cincinnati OH, heading next to the Naval General Library Program office as the Shore Library Coordinator of the Naval Education, Training and Professional Development Center in Pensacola FL, and finishing at Pax through several library transitions. She joined SLA as a student at SLIS, Indiana University IN, and continued to actively participate in various SLA Chapters and Divisions as well as ALA during her career. "My compass now points west to Los Angeles, family and grandchildren. I've met and worked with outstanding military library and information professionals. What a fantastic opportunity! Thanks to you all." Carolyn was surprised and pleased to receive a Department of the Navy Meritorious Civilian Service award prior to her retirement.

**Maryhelen Jones** is retiring from Air Force Research Laboratory Technical Library in May. She plans to stay involved with MLD through the end of this year. We thank her for her Division involvement and wish her the best in this next stage!

**Alta Linthicum** retired from IMCOM G9, Soldier and Community Recreation, Library Program on November 16, 2011. She had worked with the General Library Information System (GLIS) for 5 years both as a contractor and as a NAF civilian. During her tenure she provided onsite training for over 20 libraries as they migrated data to GLIS. She traveled to Hawaii, Korea, Puerto Rico as well as less exotic spots such as Fort Hunter Liggett and Fort Polk. Alta began her government career at the Fort Dix Post Library (now closed) and ended it as a part time employee working from her home in Del City, OK - again supporting post libraries. She also worked at the Special Services libraries in Berlin Germany, Plattsburg Air Force Base Library, National Defense University Library and as a contractor for the Librarian of the Navy. Now Alta will be spending time with her family and volunteering. We all wish her all the best. (Written by Carla Pomager)

## Member News, continued

### Obituary

Al Butcher, longtime librarian then Library Director at the Fort Sam Houston Library, died on December 7th at age 74. He was a vital part of the Fort Sam Houston community for over 40 years, and shared his talents with his church and with the Boy Scouts for decades. He took quiet pride in certain accomplishments: for his military service in Lebanon, for hiking the trails in Philmont with his son's scout group, and for his fine culinary talents. We remember his special secret-recipe chili, his quick wit and joke-telling ability, his insistence on driving to West Point NY for the Army Library Institute some years ago, and so much more. His obituary was in the San Antonio Express-News, dated 11 December. (Written by Carla Pomager)

### Army Priorities, continued from p. 12

4. Better Leadership Training. See FM 6-22 and sessions offered through Civilian Education available through your particular organization. You can prepare yourself to better serve your soldier customers.

5. Quality Mentorship. New staff members need our assistance in being/doing their best. Take the time to listen. FLICC/FEDLINK has a mentoring program, so does the Military Libraries Division. Volunteer to put meaning in these programs.

6. Squared-away Soldiers. Know the DOD Standards for Libraries and Information Centers in the MWR field. How many staff in your library has been hired since 9/11? They do not know anything but a DOD on a high-alert status. What is normal? Leadership can help the staff understand.

7. Tone down the tattoos. Yes, no more visible tattoos. SMA Ray Chandler says he promised his mother he

wouldn't get a tattoo and so it goes....no tattoos. Chandler says what disturbs him the most is that "no one has told them [the soldiers] they were inappropriate." Make sure staff knows the rules of the organization. Another leadership opportunity!

8. , 9. & 10. Tougher weight standards and Get your physical training gear ready and Pentagon Soldiers, you're first. These three priorities to run together. Healthy living means more energy, more interest in your surroundings. Eat right, exercise reasonably, and sleep well. Check into programs at the base Fitness Center. Civilians are allowed!

11. Stronger first sergeants. Team-leaders and others in the leadership chain need continuing education. Leaders provide opportunities for all staff.

12. Sergeants majors will carry the load. Leaders will be held accountable. Get better at Customer Service. SMA Chandler says, "So I look to the senior standard-bearer.....to be the person of character, commitment and competence that sets the standards for the rest of the organization. And I hold them accountable." Are you the leader who can make a difference in your organization? It all comes down to that. Please say YES!

Here's a starting place for professional development:

The US Air Force, Chief of Staff Professional Reading (and film) List.....including a Civilian component.. Check it out....

<http://www.af.mil/information/csafreading/index.asp>

*Sharon Lenius is retired from HQ Jt Staff, National Guard*

## Federal Library Directory Now Available

**T**he Library of Congress has announced an online **Federal Library Directory**, sponsored by the Federal Library and Information Center Committee (FLICC) with research assistance from the Federal Research Division (FRD). This resource presents an interactive mapping tool and library/collections data from more than 1,000 federal libraries worldwide, including information on staff size, leadership, circulation and reference services, contact information, and notes providing more in-depth description of collections. Note: Use Mozilla browser to access the Directory. See:

**Federal Library Directory** (index page): [http://www.loc.gov/flicc/FLD/index\\_FLD.html](http://www.loc.gov/flicc/FLD/index_FLD.html)

**Federal Library Directory** (Listing; Interactive Map; and Chart viewable by Type of library, Department, State, Country, Collection size, or Staff size): <http://recollection.zepheira.com/views/FRD/directory/>

(Use Mozilla Firefox browser to access the software.)





### Join the Team

Contact Division Chair Gloria Miller or any Board member if you are interested in volunteering for the Board or one of the committees. Be active, make a difference!

A current list of Officers, Committees and Committee members is on the MLD website at:

<http://military.sla.org/about-us/board-structure/>

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