



# Military Libraries

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## MLD Website

<http://www.sla.org/division/dmil>

## SLA Global Headquarters

331 South Patrick Street  
Alexandria VA 22314-3501  
Tel: +1.703.647.4900  
Fax: +1.703.647.4901  
Email: [sla@sla.org](mailto:sla@sla.org)



## In this issue:



**Marybeth Dowdell,  
Division Chair**

## Notes from the Chair

The year is off to a busy start. Members of the Board (Pat Alderman, Sharon Lenius, and Marybeth Dowdell) attended the SLA Leadership Summit in Louisville KY in late January. Our new SLA President Stephen Abram delivered remarks and goals for his term. He specifically emphasized SLA membership benefits including all the things “behind the wall” such as the MEMBERSHIP directory, CLICK University both the fee and free, free 990 eBrary e-books on management and leadership topics, and Factiva newsfeeds on topics of interest to librarians.

Also at the Summit, we attended the planning sessions for the 2009 Annual Conference in Washington DC—the proposed conference sounds very exciting. Send inquiries regarding MLD sponsored activities at the 2009 SLA Conference to Pat Alderman at [aldermanp@ndu.edu](mailto:aldermanp@ndu.edu). There was enthusiastic publicity for the upcoming SLA 2008 Conference, June 15-19 in Seattle. Early bird registration ends April 1. Hotels at government rate are filling. An MLD session has been named a Spotlight session! So hurry and make your plans as soon as you can.

Our association is making plans for MLW 08 in Monterey CA to be held from December 7-12, 2008. The MLW 2008 conference is being hosted by the Dudley Knox Library, Naval Postgraduate School, with lodging/meeting spaces at the Hyatt Monterey. Please direct inquiries to: Eleanor Uhlinger at [euhringer@nps.edu](mailto:euhringer@nps.edu) or Greta Marlatt at [gmarlatt@nps.edu](mailto:gmarlatt@nps.edu).

We have sent a list of MLD Board members to SLA to post on the SLA MLD page. Due to the restrictions on numbers/types of Board functions, not all are listed. We plan to have a more complete list in the Newsletter. Please check our current Newsletter listing and let me know if all the information posted is correct. More importantly, please consider joining a committee so that your voice may be heard.

SLA HQ asked that divisions fill a new position—that of Ethics Ambassador. The association plans (among other topics) to study the development of ethics guidelines or possibly an SLA Code of Ethics. The first MLD Ethics Ambassador will be Pat Sproechnle. Many thanks to Pat for assuming this role. And also many thanks to our new editor of the MLD Newsletter, Mike McNulty. Please assist him whenever he calls for articles. And a virtual standing ovation for 5 years of service to our former editor of the MLD Newsletter, Tracy Landfried who will be very busy this year as the President of the Maryland Chapter of SLA.

We are looking forward to a busy year for the Military Libraries Division. Please send your ideas, suggestions and concerns to me at [marybethd@library.nrl.navy.mil](mailto:marybethd@library.nrl.navy.mil) or call me at 202-767-7385.

Thanks so much for your support.

Marybeth



## For Your Calendar — March to June 2008

DTIC Annual Conference, Alexandria, VA, April 7-9 2008

<http://www.dtic.mil/dtic/annualconf/index.html>

Computers in Libraries 2008, Arlington, VA, April 7-9 2008

<http://www.infotoday.com/cil2008>

SLA Annual Conference, Seattle, WA, June 15-18 2008

<http://www.sla.org/content/Events/conference/ac2008/index.cfm>

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## Member News

### Lenius Earns 2007 SLA Member Achievement Award



Sharon Lenius, Director of Information Services at the U.S. National Guard Bureau in Arlington, Virginia, accepted the SLA Member Achievement Award at the SLA Annual Conference June 2007 in Denver. Want the whole story? Read more about it and watch a streamed video clip about Sharon on the SLA web site at:

<http://www.sla.org/content/SLA/awardsrecognition/memberachievement/index.cfm>.

### Davis Graduates Advanced Course at Army Management Staff College



Jannie Davis graduated from the last pilot Civilian Education System, Advanced Course at the Army Management Staff College at Fort Belvoir, Virginia on September 7, 2007. The course focused on leading organizations in support of national strategies, managing resources, leading change, directing program management and integrating Army and Joint systems in support of the joint force. Davis is Northeast Region Librarian at the U.S. Army Installation Management Command in Fort Monroe, Virginia.

*Military Libraries* is published electronically four times a year by the Military Libraries Division of the Special Libraries Association. The current issue and newsletter archives are available online at <http://units.sla.org/division/dmil/newsletters.htm>.

**Chair: Marybeth Dowdell**  
[marybethd@library.nrl.navy.mil](mailto:marybethd@library.nrl.navy.mil)

**Editor: Michael McNulty**  
[michael.mculty@us.army.mil](mailto:michael.mculty@us.army.mil)

### Submissions

Please submit all material to the Editor. Please include permission to reprint copyrighted materials with your submission. All submissions must be approved by the Division Chair and are subject to editing.

### Submission Deadlines: 2008

Winter	February 15, 2008 (nominations and pre-MLW issue)
Spring	May 1, 2008 (post MLW/post leadership summit issue)
Summer	July 15, 2008 (pre-conference issue)
Fall	October 15, 2008 (post-conference issue)



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## “Breaking Rules, Building Bridges” — SLA 2008

Pamela S. Bennett, MLD Director-at-Large



When you think of Seattle you might envision water, mountains, ferryboats, and the beautiful harbors. Or maybe your thoughts turn to the Space Needle, Starbucks, Nancy Pearl or Bill Gates. Wherever your thoughts may take you, let them lead you to the 2008 SLA Annual Conference, June 15-19 in Seattle. Think of all the continuing education, training, and networking opportunities that will be available to you at the conference. This year's theme is “Breaking Rules, Building Bridges” and it features keynote addresses from Vin-

ton G. Cerf, vice president of Google

and Seth Godin, best-selling author of *Permission Marketing*, *Small is the Next Big*, *Purple Cow*, and *Unleashing the Ideavirus*. Watch for the preliminary program on the conference web site at <http://www.sla.org/content/Events/conference/ac2008/index.cfm>.

I took advantage of my position at the Combined Arms Research Library to dip into the CARL's talented pool of librarians and showcase a few of them at this year's conference. First up is Edward Metz, the CARL's systems librarian, who is keeping CARL in the technological game despite the many challenges of working under the Army's information technology umbrella. The title of his session is “*Make your Screencasts in a Flash!*” He will highlight ones that we've created at the CARL as well as demonstrate how to make your own quickly and easily. Metz has published several articles on technology use in the library, including his most recent in the Jan/Feb 2008 issue of *Online Magazine* and the cover article for the January 2008 issue of *Information Outlook*.

Kathy Buker and Elizabeth Merrifield, who oversee the CARL's archives, will conduct a session titled “*Surviving your Digitization Project*”. The pair will lend their expertise on best practices, vendors, costs, contractors, promotion, statistics and technology. Buker manages the AKO Digitization Community of Practice web page which both she and Merrifield created together. The pair also teamed up to create the Army Library Steering Group Digitization Panel web page. Buker also advises the Leavenworth County Historical Society with their digitization efforts. The CARL's Digital Library currently has 10 collections containing around 6000 objects with over 200,000 visits a year. Check it out online at:

<http://cgsc.leavenworth.army.mil/carl/contentdm/home.htm>.

The Military Libraries Division SLA Spotlight session will feature Dr. Ralph Ernest Chatham of ARPA Consulting. Chatham is a former U.S. Naval officer and previously worked for the Defense Advanced Research Projects Agency designing war games for military training. In 2006, he received a DARPA Agency Award for his Training Superiority programs. DARPA designated his Tactical Iraqi Language and Culture Program as its 2005 Technical Achievement of the year. Chatham is a professional storyteller and was awarded the 2003 National Storytelling Network Oracle Award. He was also the technical editor for Tom Clancy's first novel, *The Hunt for Red October*. His session, titled “*Games for Training: the Good, the Bad, and the Ugly*” will feature lessons learned from DARPA's DARWARS program, bringing to light commonly unexamined assumptions about using commercial game technology to deliver experiential learning, placing emphasis on “gains,” not “games.”

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## Breaking Rules, Building Bridges, Cont. from page 3

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Everyone at one time or another during their library career has made a mental list of “what I wished I had learned in library school”. If you had a chance to talk with recent library graduates or library students what advice would you give? How do they see librarianship changing in the next decade? What were they thinking once they decided to join the ranks of the well-informed? Professor Joe Janes and Professor Nancy Gershenfeld of The Information School at the University of Washington will moderate a session titled “*All I Really Need to Know I Learned ... in Library School?*” The pair will conduct an open dialog with students and recent graduates of the school.

War has provided the backdrop for some of the most compelling films of all time, and there is no shortage of movies dealing with WWII. Films like *Air Force*, *Destination Tokyo*, *Flying Tigers*, *Guadalcanal Diary*, *Objective, Burma!*, *Thirty Seconds Over Tokyo*, and *Wake Island*, just to name a few, gave viewers on the home front a vicarious sense of participating in the war. These films were more than just an explanation of historical events: they asked audiences to consider the Nazi threat, they put a face on both our enemies and allies, and they explored changing wartime gender roles. Dr. Robert L. McLaughlin and Dr. Sally E. Parry watched more than six-hundred films made between 1937 and 1946 and together wrote the book *We'll Always Have the Movies: American Cinema During World War II*. The pair's presentation of the same title will feature movie clips and a discussion of the cultural and historical importance of films made during this dramatic and fascinating period of history.

The Military Libraries Division is also co-sponsoring a session with the Pharmaceutical Division entitled “*Sharing Knowledge with After Action Reviews*”. One of the speakers slated for this panel discussion is Dr. Dale R. Steinhauer of the Center for Army Lessons Learned, Ft. Leavenworth, KS.

The following calendar displays the SLA opening and closing sessions and the events hosted by the Military Libraries Division. Let your current and former Military Library friends know they are welcome to attend the DMIL open house on the evening of Tuesday, June 17. Come join the Military Libraries Division for a great time in Seattle!

Sunday, June 15	Monday, June 16	Tuesday, June 17	Wednesday, June 18	Thursday, June 19
1:00-3:00 pm DMIL Executive Board Meeting	7:00-8:00 am DMIL Networking Breakfast	7:00-8:00 am DMIL Networking Breakfast	7:00-8:00 am DMIL Networking Breakfast	Tour 8:00 am – 4:30 pm
5:00-7:00 pm SLA Opening General Session - Vinton G. Cerf	9:00-10:00 am “Make your Screen-casts in a Flash!”	9:00-10:00 am “All I Really Need to Know I Learned...in Library School?”	12:15-1:45 pm “We'll Always have the Movies: American Cinema During World War II”	A Touch of the Olympic Peninsula and Fort Worden: Via Ferry & Hood Canal Floating Bridge
7:30-9:30 pm SLA Reception	1:30-2:30 pm “Surviving your Digitization Project”	11:30-1:00 pm DMIL Business Luncheon	12:15-1:45 pm “Sharing Knowledge with After Action Reviews”	
	3:30-5:30 “Games for Training: the Good, the Bad and the Ugly”	6:30-8:00 DMIL Open House	2:00-4:30 pm SLA Closing General Session - Seth Godin	



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## Preserving the Past, Capturing the Future — MLW 2007



From left to right, Maurizia Grossman, Ed Burgess, Jannie Davis

### A Photo Montage

The 51st Annual Military Libraries Workshop was held 3-7 December 2007 in Kansas City, Missouri. The theme was "The Military Librarians' Greatest War — Preserving the Past, Capturing the Future" and it was hosted by the Combined Arms Research Library at Fort Leavenworth, Kansas. Here are a few photographs which were captured during the event.



From left to right, Ed Burgess, Rachel Kingkade, Faith Kanno



From left to right, Michael McNulty, Sang Park, Barbara Lupei, Ann Moorehead



From left to right, Greta Marlatt, Emily Mardis, Maria Ruckman, Bohdan Kohutiak

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## MLW 2007 Photos, Cont from page 5



From left to right, Maria Ruckman, Norm Schnobrich, Sharon Lenius



Sharon Lenius proudly displays her National Guard gear.



From left to right, Jeannemarie Spurlin, Ed Burgess, Gail Nicula, Maria Ruckman



Two of the three musicians who entertained the crowd at the Mutual Musicians Foundation during the Jazz Crawl.



The New Jazz Order performing during the last stop of the Jazz Crawl.



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## Shush!!! Makes a Comeback With Sound Proof Booths

Sharon Amann, Reference Librarian, Lackland Air Force Base Library



**Two U.S. Air Force airmen study in one of seven sound proof booths installed at Lackland Air Force Base's Main Library in Texas.**

Libraries, those islands of knowledge and quiet where patrons can read or study in peaceful solitude, are not your father's study halls any more.

With the advent of computers and cell phones, today's libraries are much livelier, and noisier, places.

Customers often use library computers in conjunction with cell phones while they booking reservations, checking bank accounts, and downloading music, so there's usually a lot of talking going on.

Library Director James Mainord said. "We sometimes get complaints from customers who want the library to be quiet like in the good old days. Since that's not going to happen, we've met the challenge with the installation of seven sound proof booths that keep the noise out, or in, if there's a study group going on."

For most folks the technology evolution has been a good thing. Libraries have more customers than ever before. However, some folks still visit the library searching for peace and quiet to study for an exam, do homework or concentrate for online courses they're taking via their laptops.

At Lackland's Base Library, with its 68 customer computers constantly humming to the mouse clicks of technical school students and permanent party Soldiers, Sailors, Airmen and Marines, the noise level can be disturbingly high.

The seven new Acoustic Systems booths are configured to seat either two or four people, and are connected in a straight line at the back of the library to combat the noise pollution.

"Customers check the booths out through the front desk just like the computers," Mainord said. "We use them to proctor exams for college students. It's a great way to give them privacy and quiet while we keep an eye on them."

One booth is designated an audio-visual booth with equipment to watch TV, view videos and DVDs or listen to cassettes or CDs. "Sometimes students have training videos they need to watch and this allows them to do that," he said.

Mainord, a veteran military librarian, thinks Lackland's sound-proof booths are unique.

"I've been to stateside libraries and ones in Europe and haven't seen these booths anywhere else," he recalled. "They've been a great success here. If we had seven more we'd fill those up, too!"

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***"We sometimes get complaints from customers who want the library to be quiet like in the good old days. Since that's not going to happen, we've met the challenge with sound proof booths." — James Mainord, Lackland Library Director***

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## Central Management @ Your Library

Meg Tulloch, Europe Region Librarian, IMCOM-Europe



Customers who walk into any of the 28 Army libraries in IMCOM-Europe probably don't wonder how the books, audio-books, CDs and DVDs got on the shelves. The process is complex but being streamlined through central acquisitions. New public Internet computers are also being installed in libraries throughout Europe courtesy of central information technology support. In future even the call numbers on the books will be part of a central library management program that standardizes library procedures and insures that all Garrison libraries meet the baseline standards.

The concept is simple and being practiced in public library systems throughout the United States. Centralize activities that are best done in bulk for monetary and time

savings and for quality control. "You can't have everyone cooking their own pot of soup," said Wim Pronk, Lead Information Technology Specialist for IMCOM-Europe Libraries. Pronk would know since his section of the European Regional Library Support Center has mapped a plan to standardized hardware, software, and library automation in every IMCOM-Europe Library. In 2007 about half of the libraries have had their public use computers replaced. The rest will be replaced in 2008. New innovations like an automated computer reservation system can be implemented incrementally in all the libraries. The IT section is also looking ahead to radio frequency identification (RFID) for self check-out, security, and inventory purposes.

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***Central library management of acquisitions, IT support and technical services saves time and money and insures high-quality, standardized libraries through IMCOM-Europe.***

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Likewise, acquisition of library materials can be accomplished centrally through bulk purchases, saving individual libraries time and money. Book, audio-book and CD purchases are already being handled this way. The region's popular DVD Floating Collection is not only centrally purchased but centrally selected and processed before it is sent to the libraries. Chief of the European Regional Library operation Stacy Graham sees the floating collection as the wave of the future. "The European Regional Library Support Center will take on more and more of the technical processing of library materials for the Garrison libraries," said Graham. By removing technical processing and other duties, the library staffs will have more time to focus on services and programs for the library patrons.

Another benefit of the DVD Floating Collection is that library patrons can borrow it from any library and return it to any library. It is a system collection that stays on the shelf of whatever library checks it in. Though most libraries' materials are borrowed and lent amongst the libraries, each library still has its own interlibrary loan policy. "We need one system-wide interlibrary loan policy," said Region Librarian Meg Tulloch. "In the next year, we as a system will begin to shape a central lending policy and many more central policies."

Central library management of acquisitions, IT support and technical services saves time and money and insures high-quality, standardized libraries through IMCOM-Europe. The best benefit is to give more time to Garrison library staffs to serve their customers.





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## Bamberg Library Wins Army Recreation Award, Again — Grafenwöhr, Garmisch Take Home Awards

Mark St. Clair, Stars and Stripes. Used with permission from Stars and Stripes. © 2007, 2008 Stars and Stripes.



Dressed in her Library Mouse costume in preparation for the Halloween Harry Potter Costume Party, Karen Lazzeri, director of the Bamberg, Germany, Community Library, shelves books in the library's children's room. Lazzeri and her staff earned the Army's top medium-size installation library for the second straight year in 2007.

year, we've done a lot more programming ... adding to what we did before."

Some of that programming includes partnering with three local German libraries, German schools and on-post clubs such as the Girl Scouts, Better Opportunities for Single Soldiers and school-age services.

"Libraries ... need to know what the people in their community want and what their needs are," Lazzeri said.

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***"Libraries need to know what the people in their community want and what their needs are...The library is more than just books...we're targeting what people want." — Karen Lazzeri, Bamberg Library***

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The community library for U.S. Army Garrison Bamberg has again been recognized for excellence.

For the second year in a row, Karen Lazzeri and her staff beat 35 other libraries to win the Department of the Army's All-Army Recreation Award for a medium-sized installation.

Army garrisons in Grafenwöhr and Garmisch were also named as the Army's top libraries for 2007 for large and small installations, respectively.

"It feels great," Lazzeri said of the award. "This

In a noticeable deviation from standard library etiquette, Bamberg's facility isn't all that quiet.

"It's comfortable," Lazzeri said. "We want people to go someplace that they feel good.

"If you want to sit behind a desk and watch the books get old and watch the books get dusty or give people rules like, 'You can't check out this book because you have books overdue ...' Those days are over."

The library sponsors a Renaissance fair in May, brewery tours downtown, summer reading programs, pumpkin carving in the fall and a Harry Potter costume party on Halloween in addition to providing computers, DVDs and books on CDs.

"We're dragging in people who are non-readers," Lazzeri said. "The library is more than just books ... we went out and surveyed the community. We're targeting what people want."



### Join the Team

Contact Division Chair Marybeth Dowdell or any of the advisory board members if you are interested in volunteering for one of the committees. Advisory board members serve a one year renewable term of office. Be active, make a difference!

## Military Libraries Division 2008 Executive Board

<b>Chair, Jan 08-Dec 08</b> Marybeth Dowdell <a href="mailto:marybethd@library.nrl.navy.mil">marybethd@library.nrl.navy.mil</a>	<b>Director-at-large, Jan 07-Dec 10</b> Pat Alderman <a href="mailto:aldermanp@ndu.edu">aldermanp@ndu.edu</a>
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### MLD Advisory Board

<b>Archives Committee</b> Joan Phillips, Chair <a href="mailto:joan.phillips@maxwell.af.mil">joan.phillips@maxwell.af.mil</a>	<b>MLW Registrar</b> Candy Parker <a href="mailto:cparker@dtic.mil">cparker@dtic.mil</a>
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<b>Governing Documents</b> Michael F. Moore, Chair <a href="mailto:mfmoores@mitre.org">mfmoores@mitre.org</a>	Wendy Sales Hill, Co-Chair <a href="mailto:whill@dtic.mil">whill@dtic.mil</a>
<b>Membership Committee</b> Gail Nicula, Co-Chair <a href="mailto:niculag@ndu.edu">niculag@ndu.edu</a>	<b>Strategic Planning</b> Tim Renick, Co-Chair <a href="mailto:Tim.Renick@us.army.mil">Tim.Renick@us.army.mil</a>
Deborah E.B. Keller, Co-Chair <a href="mailto:deborah.eb.keller@us.army.mil">deborah.eb.keller@us.army.mil</a>	Maria Ruckman, Co-Chair <a href="mailto:Mruckman@jwac.mil">Mruckman@jwac.mil</a>
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