



Military Libraries

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Notes from the Chair



Marybeth Dowdell,
Division Chair

Hope to see you in **Seattle** for **SLA 2008**. All the plans are in place. Please don't forget to attend MLD sessions and events. Mark the following for special attention: MLD/SLA **Spotlight session** on gaming at 3:30 p.m. Monday on June 16. Please attend our social events: **Networking Breakfasts** on Monday through Wednesday mornings and also the **MLD Open House** on Tuesday evening. Plus, there is still room aboard the **MLD Tour** of the Olympic Peninsula on Thursday, June 19.

As you prepare to leave for the conference, remember to print and carry what you will need. The Green initiative elements will limit handouts at the conference. See SLA conference pages for available materials pre-conference.

MLW 2008 plans are taking shape. It is scheduled for December 7-12, 2008 at the Monterey Hyatt. Here is a preview: **Military Library 2.0: the Dawn of a New Revolution** will focus on how library staff, patrons, and facilities are interacting with each other in an ever more digital, global, web-social, and user-centric world. The **three major themes are**: Web 2.0 Technologies and Services, Digital Natives and Patron Expectations, and Digital Immigrants and 2.0 Staff Competencies. Please follow the DMIL Listserv for announcements of the opening of the MLW 2008 Website.

MLW 2009 will be held December 7-11 in **Nashville** and hosted by the Air Force. The local host is the Arnold Engineering Development Center (AEDC) Library at Arnold Air Force Base. AEDC is the most advanced and largest complex of flight simulation test facilities in the world. The center operates 58 aerodynamic and propulsion wind tunnels, rocket and turbine engine test cells, space environmental chambers, arc heaters, ballistic ranges and other specialized units. Twenty-seven of AEDC's test units have capabilities unmatched elsewhere in the U.S. and 14 are unique in the world. AEDC is an Air Force Materiel Command organization and an important national resource. Stayed tuned for more information on this conference.



At left, Arnold Engineering Development Center's 16-foot supersonic wind tunnel test facility (photo: Phil Tarver). At right, testing a Pratt & Whitney engine at AEDC (AEDC file photo). MLW 2009 is in Nashville and will be hosted by the AEDC Library at Arnold Air Force Base.

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For Your Calendar — June to August 2008

SLA Annual Conference, Seattle, WA, June 15-18 2008

<http://www.sla.org/content/Events/conference/ac2008/index.cfm>

ALA Annual Conference, Anaheim, CA, June 26-July 02 2008

<http://www.ala.org/ala/eventsandconferencesb/annual/2008a/home.cfm>

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Member News

Ramkey, Marlatt, Moffitt win 2008 MLD Distinguished Service Awards



Carol Ramkey, Greta Marlatt and Nellie Moffitt have each earned the 2008 MLD Distinguished Service Award. This award goes to MLD Members who exemplify outstanding and sustained service to the Division.

Congratulations to our winners and thanks so much for your long and dedicated service to the Military Libraries Division.

The awards will be presented at SLA 2008 in Seattle and also at the 2008 Military Libraries Workshop in Monterey. Thanks to the winners and to all the MLD members who serve the organization. ~ **Marybeth Dowdell**

Greta Marlatt featured in College and Research Libraries News



Greta Marlatt

Greta Marlatt, information services manager at the Naval Postgraduate School Dudley Knox Library in Monterey, California, is featured in the Job of a Lifetime column in the May 2008 issue of *College and Research Libraries News*.

When asked what she finds most rewarding about her work, Greta said, "it's really my way of giving back. I chose not to join the military, but I very much appreciate what the military are willing to do, that they're out there serving and protecting us. I love the fact that I'm able to help them, in a behind-the-scenes way, do their job just a little bit better. Read the full-text article online at:

<http://www.ala.org/ala/acrl/acrlpubs/crlnews/backissues2008/may08/gretamarlatt.cfm>

Patricia Ays Retires

Patricia Ays, Technical Reference Librarian at US Army Armament Research, Development and Engineering Center, Picatinny Arsenal retired in March. Pat worked more than 22 years in government service, 21 of which were at Picatinny.

While at Picatinny, Pat oversaw the digitization of much of the unclassified archive reports section. Pat and her husband will be moving to Washington state this summer so that Pat can care for her mother.

Military Libraries is published electronically four times a year by the Military Libraries Division of the Special Libraries Association. The newsletter is posted online at <http://www.sla.org/division/dmil>. The electronic archive (1998-current) is maintained at <http://units.sla.org/division/dmil/newsltrs.htm>.

Chair: Marybeth Dowdell
marybethd@library.nrl.navy.mil

Editor: Michael McNulty
michael.mculty@eur.army.mil

Submissions

Please submit all material to the Editor. Please include permission to reprint copyrighted materials with your submission. All submissions must be approved by the Division Chair and are subject to editing.

Submission Deadlines: 2008-2009

Summer	July 15, 2008
Fall	October 15, 2008
Winter	March 15, 2009
Spring	May 15, 2009



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Notes From the Chair, Cont. from page 1

MLD Committees need new members to serve on standing committees and to serve as chairs of committees. Please help us fill this need. Current committee members are encouraged to consider serving on the **MLD Executive Board**. There are a number of positions to be filled by the end of 2008. Please contact Nellie Moffitt at nellie.moffitt@navy.mil for more information.

Our **MLD SLA Ethics Ambassador**, Pat Sproehnle, is discussing her current work in this issue of the Newsletter. Please see her article on page 4.

"Knowledge to Go Green" Champions Award: Please help us discover areas of interest to serve as documentation for the nomination for the award—either at an individual MLD member level or as an organization award. Food for thought: our MLW Monterey hosts are planning to incorporate green initiatives in their conference structure. What ideas can members suggest to promote green planning in our work places and in our division meetings and practices?

Call to MLD Members: remember to send your ideas, suggestions, or concerns to: marybethd@library.nrl.navy.mil or call 202-767-7385. Thanks so much for your support.

— Marybeth

Editor's Corner - Michael McNulty



Caution: Innovative Library Work Ahead

There has never been a more exciting time to be working in the information industry. Library workers everywhere are investigating and integrating Library 2.0 tools to promote resources and enhance services. Additionally, audiobook vendor Overdrive announced it will offer 3,000 downloadable iPod-friendly audiobooks by the end of June. The great wall of DRM (digital rights management) is beginning to crumble. How cool is that for library users?

Libraries are getting it right and people are taking notice. Even bookstores are now looking to revitalize business by investigating why libraries are more popular than ever. It seems booksellers are finally catching on that sharing books is actually a good model for business (*Fisher, April 2008*). Our challenge then is to maintain our momentum, innovate, and create change for the greater good of library customers everywhere.

SLA President Stephen Abram kicked off the year by calling on us to release our energy and ideas in 2008. In February, *Harvard Business Review* released its Breakthrough Ideas for 2008 list. Many trends taking shape in the business world echo what's happening in libraries. The list covers peer-to-peer networking, social software, virtual worlds, gaming, and how user-generated digital content is creating a metadata universe. Information has never been more accessible and library employees are poised to help shape the now and hereafter of information literacy, information storage & retrieval, and information sharing.

Many military libraries are keeping pace with technology and keeping up with how other libraries are succeeding in today's information-rich society. Those that aren't need to be.

Energy is infectious. If you're attending the SLA or ALA annual conference this summer, or some other gathering of likeminded souls, sink your teeth in, tap into the energy, and bring some of it back to your workplace. Then it's time to experiment, innovate, play, share your knowledge and have fun! ~ Michael

Further Reading

Fister, Barbara. "What If You Ran Your Bookstore Like a Library." *Library Journal*. April 15, 2008. <http://www.libraryjournal.com/article/CA6547061.html>

"Breakthrough Ideas for 2008." *Harvard Business Review*. February, 2008. <http://thelist.hbr.org>



Ethics 101

Pat Sproehnle, MLD Ethics Ambassador

As you may already be aware, SLA is undergoing a year-long discussion on Information Ethics in order to craft guidelines for the association and use these guidelines or code of ethics as a foundation. The ultimate goal is to launch a global information ethics event that will help us to showcase how the library profession provides critical guidance to our organizations. This event is being planned for a day in May of 2009, so it's going to be a busy and ground-breaking year putting this together and we need your input!

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- Does your organization have a Code of Ethics or other resources to guide the ethical use of information?
- Where are ethics-related resources housed within your organization? Is it within the information center?
- Has your organization offered any formal ethics training to employees beyond giving you a formal written code of ethics to read and/or sign? If yes, please give details.
- Was there a time that you were unsure which the most ethical course of action was? Where did you turn to for guidance? What was the outcome?
- Can you describe a situation where you did not feel supported by your manager or organization when pursuing the most ethical course of action? How did you react and what was the outcome?
- As it pertains to ethics, is there anything that you, as a Military Libraries Division member, would encounter that others may not?

By answering one or more of the above questions, you'll help the Military Libraries Division contribute to this effort and know that MLD is being represented in the establishment of the SLA Code of Ethics. Please send your email response or any additional questions, concerns or suggestions related to ethics to psproehnle@safariiv.com by June 10, 2008.

MLD Events at the SLA Annual Conference, Seattle, June 15-19

Sunday, June 15	Monday, June 16	Tuesday, June 17	Wednesday, June 18	Thursday, June 19
1:00-3:00 pm DMIL Executive Board Meeting 5:00-7:00 pm SLA Opening General Session - Vinton G. Cerf 7:30-9:30 pm SLA Reception	7:00-8:00 am DMIL Networking Breakfast 9:00-10:00 am "Make your Screencasts in a Flash!" 1:30-2:30 pm "Surviving your Digitization Project" 3:30-5:30 "Games for Training: the Good, the Bad and the Ugly"	7:00-8:00 am DMIL Networking Breakfast 9:00-10:00 am "All I Really Need to Know I Learned...in Library School?" 11:30-1:00 pm DMIL Business Luncheon 6:30-8:00 pm DMIL Open House	7:00-8:00 am DMIL Networking Breakfast 12:15-1:45 pm "We'll Always have the Movies: American Cinema During World War II" 12:15-1:45 pm "Sharing Knowledge with After Action Reviews" 2:00-4:30 pm SLA Closing General Session - Seth Godin	Tour 8:00 am – 4:30 pm A Touch of the Olympic Peninsula and Fort Worden: Via Ferry & Hood Canal Floating Bridge



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Google Mini Search Appliance at the CARL: "Familiarity breeds contentment" for both staff and patrons

Ed Burgess, Director, Combined Arms Research Library (CARL) and
Ed Metz, Systems Librarian (CARL)



Innovation in the workplace doesn't necessarily presuppose having a large budget and a detailed strategic plan. They never hurt, but, sometimes simply being alert to opportunities when they afford themselves is every bit as helpful. A chance conversation this spring alerted us to the possibilities offered by the Army Command and General Staff College's Google Mini Search Appliance. This laptop sized device plugs into your network and indexes the web files you point the crawler to. Up until recently it had only been used to provide a search capability for the college's website. We learned that the Google Mini indexes up to as many as 300,000 files, making the full text searchable. You can set up multiple front-ends (Google Search Interfaces) that target specific subsets of documents or web pages. It began to look like an expedient means of searching the wealth of full-text materials we place on our web server.

The emphasis here is on simple. We know from experience the cost in money and staff time to prepare a single document for inclusion in our Digital Library. Granted, our Google-powered full-text search won't ever supplant our Digital Library interface, which has many value-added features such as fixed fields and browsing capability. But it takes only a fraction of the time to make a PDF document web-ready and searchable via the Google bot. Consequently we decided to move ahead in March 2008 with creating a Google-powered search targeting a variety of military publications. Right now it includes field and technical manuals, pocket guides, handbooks and some other odds and ends dating back to the 19th century. We quickly populated the collection with some 1500 objects to which we continue to add.

Google's marketing slogan for their Google Mini Search Appliance, "familiarity breeds contentment," may leave the "expert searcher" part of us feeling a little ambivalent. Their solution does not provide for browsing or fielded search. But it's hard not to find merit in a search solution that's almost as easy to set-up and maintain as it is for staff and patrons to use. Check it out at <http://cgsc.leavenworth.army.mil/carl/gateway/>. A little feedback from users wouldn't go amiss, and of course we're happy to discuss the details.

Contact Ed Burgess at edwin.burgess@us.army.mil.

Contact Ed Metz at edward.metz@us.army.mil.

Book Review

Pat Wagner, Pattern Research, Inc.

Yon, Michael. *Moment of Truth in Iraq*. Richard Vigilante Books. Apr. 2008. 256p. ISBN 978-0-9800-7632-5. \$29.95.

Michael Yon shows us the relationship between producers, predators, and guardians, and explains how understanding that relationship is at the heart of effective civilized counter-insurgency. A fascinating portion of the book quotes a letter from George Washington to Benedict Arnold about how to win a counter-insurgency campaign.

In Yon's own words, "I may well have spent more time embedded with combat units in Iraq than any other journalist alive. I have seen this war - and our part in it - at its brutal worst. And I say the transformation over the last 14 months is little short of miraculous." Yon explains why and how this transformation occurred. His writing is financially supported by his readers, and he has no obligation to anyone else.

Pat Wagner has been a speaker and conducted workshops at past MLD conferences.



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Army Europe Libraries Launch Gaming Initiative

Christina Kruger, Librarian, European Regional Library Support Center



Future rock star Thomas Trevino, at center with guitar, catches air during the April 17 Rock Band tournament at Patch Library in Stuttgart, Germany.



It's 7:30 p.m. on April 17 and Patch Library in Stuttgart, Germany is ground zero for some serious rocking! The library quickly fills with people talking about their bands. Some mention they have MySpace

pages dedicated to their progress. The music is pumping as the roadies make some last minute tweaks to the system. The audience shifts restlessly waiting for the show to start as the master of ceremonies steps up to the microphone. Oh, wait! There isn't a microphone and there aren't any "real" bands here. Everyone is here tonight to compete in an AEL-GT Rock Band tournament.

People who had never been in the library before came to compete and stayed to check out all the other things the library had to offer them.

AEL-GT, a library gaming initiative which stands for Army Europe Libraries – Gaming Tournaments, is still in its infancy but positive results are already flowing in. The first official tournament took place on March 29 at the European Regional Library Support Center in Heidelberg, Germany. It was an Xbox basketball contest which tied in with the NCAA basketball tournament taking place in the States. This event helped create strong ties with the local Bet-

ter Opportunities for Single Soldiers (BOSS) chapter, a partnership that has proved to be a key element to the success of AEL-GT.

A few weeks later AEL-GT really took off when the popular game Rock Band was unleashed at the Patch Library in Stuttgart. About 40 people turned up to rock out. People who had never been in the library before came to compete and stayed to check out all the other things the library had to offer to them.

The Patch Library tournament was a testing ground to determine the best way to run the tournaments but the crowd didn't seem to mind being guinea pigs. To keep the action going and the crowd pumped the competition switched between band play and individual competition. Each band played three songs, one of their choice and two random. This ensured that the same songs weren't being played all night and kept the audience excited about what was coming next.

A calendar of gaming events around the region is in the works and future plans include a region-wide tournament with a winner at each garrison who ultimately compete for the AEL-GT title. The next tournament is Libstock 2008, a two-day Rock Band competition June 5-6 at Patrick Henry Village Library in Heidelberg. It will feature solo competitions and a battle of the bands. The last band standing wins!

AEL-GT is online at <http://www.library.eur.army.mil/ael-gt/index.htm>.

Contact Christina Kruger at christina.kruger@eur.army.mil.



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McGuire Air Base Library Opens Technology Center

Mimi Ryan-Cirillo, Library Director, McGuire Air Force Base Library



The McGuire Air Force Base Library opened a new Technology Center on January 7, 2008. The center houses 15 new PCs with authorized USB ports, CD/DVD drives, a color printer, laptop lounge seating, a classroom and wireless internet access.

Until 2006, the library housed 15 public computers to service the air force base community. Due to BRAC re-alignments McGuire added another 30,000 military and family members, drawing from Ft. Dix and

Lakehurst. This caused the 15 computers to be in high demand. It was clear that to meet the needs of this "extended military family" and service the technology demands of the Air Force members using our base, the library not only needed to double the computer hardware available, but also to expand the technology formats and outreach services with plans for long term sustainability.

Although the main library floor has over 20 accessible computers, the Tech Center supports a quieter environment, a broader spectrum of updates and programs, and maintains computer books and manuals for user referral. This atmosphere is perfect for base students, those engaged distance education and ALS and PME candidates involved in course work.

Plans for the Tech Center are on-going. IT Specialist Bonnie Tidwell has expanded the goals for mission support to include a scanner with email capabilities, circulating laptops for student usage, a large screen TV for training and evening classes, dedicated terminals for word processing, and a projector. Continuing educational and mission support at the Tech Center is also in the planning stages. She's looking to increase the number of PCs available and add an electronic whiteboard for professional presentation and briefings.

Contact Mimi Ryan-Cirillo at marialicia.ryan-cirillo@mcguire.af.mil.

Nominating Committee Seeks Executive Board Members

Nellie Moffitt, Nominating Committee Chair, Past Chair

The Board needs new blood! We need new people to represent where the Division will go in the future. This year we will be having a number of positions that we will need to fill on the Executive Board. I would like to entice all of you to consider the following positions:

Chair Elect — Serving Chair Elect 2009, Chair 2010, and Past Chair 2011.

Army Director — Term 2009-2010

Navy Director — Term 2009-2010

Air Force Director — Term 2009-2010

DOD Director — Term 2009-2010

Director-at-Large — Term 2009-2012

For all of these positions, you'll need to get organizational buy-in. I'll be compiling names until August 2008. Then I'll compile a roster of interested members and verify.

Contact Nellie Moffitt at nellie.moffitt@navy.mil.



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Revolutionary Change: The Effects of the Information Age on Libraries

Timothy D. King, Army Europe Libraries, Patch Library, Stuttgart, Germany



In the past decade, technology has had an enormous effect on the way people function in society. Many inventions have allowed us to live our daily lives more productively and efficiently. Likewise, businesses are adapting to changes that are taking place on a global scale. The pressure has increased so much that those unwilling to conform to the needs of their customers usually don't last long.

People can now communicate with each other on opposite sides of the globe, access news and information electronically, and even shop online from the convenience of their own homes. A very unique and interesting place where one can see many of these technological changes taking place is inside one's local library. Enhancements such as online research databases and radio-frequency identification (RFID) technology are now commonplace within many library facilities today.

Online research databases are now commonplace in libraries, schools and universities. Previously libraries had to subscribe to newspapers, magazines, and journals, or physically store information on microfiche in order for patrons to have public access to them. Although some libraries keep back issues of more scholarly works, the use of research databases has greatly expanded the amount of information that is now available to library patrons. Carol Tenopir, Professor of Information Sciences at the University of Tennessee, Knoxville, has analyzed more than two hundred studies related to how people interact with information that is obtainable online. Surveys revealed that if sources are thought to be scholarly, that they are used by students and also by faculty members.

"[P]ersonal journal subscriptions continue to decrease, so users rely more on electronic subscriptions subsidized by the library and on the internet," said Tenopir (Tenopir, 2007). Many of the databases have full-text articles available, so one essentially receives the same original information contained in a hard copy subscription. Many of today's big newspaper companies provide online subscriptions to their daily publications as well. Although print format may never go away, the use of digital media allows the new generation an alternative to the traditional hard copy format of information. Recently, this same technology has been applied to e-books, where entire books are stored digitally. Books on cassette and books on compact discs are also evolving into more compact forms of audio, such as e-audiobooks and playaway devices.

A second enhancement, and an extremely efficient mechanism for use inside of a library, is the transition to the use of radio-frequency identification (RFID) technology. Information about an item is stored on RFID tags or transponders, which is then transmitted through radio waves. This same type of technology is being used to track the shipping of goods and is also used with electronic toll collection.

Research databases and the introduction of RFID technology have minimized the manual labor of library staff and increased the efficiency in which patrons are able to obtain information.

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Revolutionary Change, Cont from page 8.

Implementation in the library allowed staff members to conduct a more productive inventory, assisted with weeding outdated materials, and permitted shelf-reading with the aid of a scanning device. Library patrons had the option of checking items out themselves, with the added capability of self-check in as well. Other features include the scanning of multiple items simultaneously, rewritable RFID tags, and a more accurate way of detecting theft of library materials. "[RFID] opened a new technological door for libraries around the world and changed the way the staff managed their work and performed library tasks" (Fabbi, 2002). Essentially, this is a cost-effective way to decrease the manual labor of library technicians, while increasing their ability to spend more time completing other duties within a library. Army Europe Libraries will begin testing RFID at a few locations later this year.

There are many ways in which the information age has greatly affected the way libraries operate on a daily basis. Research databases and the introduction of RFID technology have minimized the manual labor of library staff and increased the efficiency in which patrons are able to obtain information. The most interesting aspect of all of this is that technology continues to develop and become much more effective. New inventions and enhancements simply make the information more readily accessible to the people that need it the most. There was once a time when some of these available tools were unimaginable. Now it appears that the opportunity for progress is just one idea away.

Contact Timothy King at timothy.dewayne.king@eur.army.mil.

Note: Prof. Richard Powers, University of Maryland University College Europe, assisted in editing this article.

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Tenopir, C. What user studies tell us. *Library Journal*. Sept 1, 2003. Retrieved March 12,

Education and Training

Here are just a few free learning resources available on the web. Give them a whirl!

Click University's Course of the Month — Go to <http://sla.learn.com> and scroll down to Course of the Month. SLA members can take "Managing the Virtual Office" until June 22 for free. You'll need your 5-digit SLA Pin number which can be found in your account profile on the SLA website at <http://www.sla.org>.

Infopeople's Archived Webcasts and Webinars — Loads of sessions on a variety of topics. <http://infopeople.org/training/webcasts/list/archived>

SirsiDynix Institute's Event Archive — <http://www.sirsidynixinstitute.com/archive.php>

Library U — Once you register everything's free. <http://learning.libraryu.org/home/>



Join the Team

Contact Division Chair Marybeth Dowdell or any of the advisory board members if you are interested in volunteering for one of the committees. Advisory board members serve a one year renewable term of office. Be active, make a difference!

Military Libraries Division 2008 Executive Board

Chair, Jan 08-Dec 08 Marybeth Dowdell marybethd@library.nrl.navy.mil	Director-at-large, Jan 07-Dec 10 Pat Alderman aldermanp@ndu.edu
Chair-Elect, Jan 08-Dec 08 Emily Mardis emily.mardis@lackland.af.mil	Director-at-large, Jan 08-Dec 11 Carol Jacobson cjacobso@dtic.mil
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MLD Advisory Board

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