

The Military Librarian

The newsletter of the Military Librarians Division
of the Special Libraries Association

Volume 52 Number 1

Winter 2007

Climbing to New Heights- SLA Denver 2007

by Emily Mardis



SLA will hold its 98th Annual Conference in Denver, CO, USA, 3 - 6 June 2007 at the Colorado Convention Center. The Hyatt Regency Denver at CCC is the Headquarters Hotel, but there are several others to choose from to make your stay in the Mile High city fun and exciting. The theme for the conference this year is "Climbing to New Heights."

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The conference planners boast that "we'll be taking your career to new heights. How to develop it. Maintain it. And, yes, how to flaunt it."

Keynote speakers include Al Gore, 45th Vice-President of the U.S., and Scott Adams, creator of the Dilbert cartoon. More detailed information about the conference, lodging, and events can be found at www.sla.org/Denver2007

The Military Libraries Division has a fast paced and action packed program planned for you this year that includes a CE course, as well as contemporary sessions with a technology flair, best business practices, and a panel discussion on contracting. Rounding out the program is a tour to The Air Force Academy Library, Chapel, and Visitor's Center, Garden of the Gods, and shopping and lunch in Manitou Springs. This is only a preview of what we have to offer. Read on for more details about the sessions and tour.

On Sunday, June 3, Ms Pat Wagner will be giving the CE session from 0800-1200. Cost is \$199 for SLA members and \$299 for non-members. You can expect to pick up valuable tips in dealing with leaders with Executive Decision Making: Things That Go Bump In The Night. Executive decisions happen at the leadership level of an organization. Anyone can learn to think like a leader. This course will introduce the larger scope of executive decisions and why it is necessary to solve a library's biggest problems. Topics include understanding politics and influence, looking at the root causes of problems, typical "executive" mind issues, identifying library stakeholders and key decision makers. Simple tools to determine preferences and impacts of a decision will be shared.

Join us for a networking breakfast on Monday morning, 4 Jun from 0700-0830. Make sure you have a hearty breakfast to fortify you as we later hear from Rick Luce starting at 1100 on best business practices. His program, "Winning the Game: Adopting Offensive Strategies for Organizational Success" was chosen by SLA as a WOW program. Only 16 programs have been given this special designation, which means that it is a session not to be missed. Rick promises to help us be the leaders of the pack in promoting our libraries. Contemporary libraries continually face a myriad set of challenges revolving around organizational support and financial themes. What are some characteristics that set apart thriving information organizations versus those on a continual downward spiral? Naturalist Charles

Darwin's lessons of adaptive behavior can be used as a lens to examine models appropriate for early twenty-first century organizations. This talk will cite examples and explore strategies and metrics aimed at taking an offensive position to maximize the potential for organizational success.



Continued on page 3

Executive Board and Advisory Board, MLD

OFFICE	NAME	TERM
MLD Chair	Nellie S.C. Moffitt	2007-2009
Chair-elect	MaryBeth Dowdell	2007-2009
Secretary	Deborah E.B. Keller	2007-2008
Treasurer	Gloria A. Miller	2007-2008
Director at Large (2006)	Greta Marlatt	2007-2009
Director at Large (2007)	Emily Mardis	2006-2008
Director at Large (2008)	Pamela Bennett	2007-2009
Director at Large (2009)	Pat Alderman	2007-2009
Immediate Past Chair	Carol Jacobson	2007
Army MLW Director	Carla Pomager	2007-2008
Navy/Marine Corps Director	Carol Ramkey	2007-2008
Air Force MLW Director	Margie Buchanan	2007-2008
DOD MLW Director	Maria Ruckman	2007-2008

Division Committees:	Finance	MLW Registrar	Resources
Archives	Gloria Miller, Chair	Candy Parker	Sharon Lenius, Chair
Joan Phillips, Chair	Marybeth Dowdell		Wendy Hill
	Sharon Lenius	MLW Webmaster	Pat Alderman
Awards / Recognition	Wendy Hill	James C. Dorsey	Ursula Scott
Blanchella K.L. Casey	Pat Alderman		
Kelly B. Desmond	Carol Ramkey	Nominations	Strategic Planning
		Carol Jacobson	Tim Renick, Chair
Division Discussion List	Governing Documents		
Moderator	Janice Pepper, Chair	Public Relations	Webmaster
Darrell Shiplett		Marybeth Dowdell, Co-Chair	Patricia Alderman
EEO/Career Counselor	Membership	Mari-Jana "M-J" Oboceanu, Co-Chair	
Elizabeth Lloyd	Gail Nicula, Chair		
		Publications	
		Tracy Landfried, Chair	
		Layout Editor: Amie Stone	

THE MILITARY LIBRARIAN, THE NEWSLETTER OF THE MILITARY LIBRARIANS DIVISION, SPECIAL LIBRARIES ASSOCIATION, IS PUBLISHED QUARTERLY. DIVISION CHAIR: NELLIE MOFFITT NELLIE.MOFFITT@NAVY.MIL EDITOR: TRACY LANDFRIED TRACY.LANDFRIED@US.ARMY.MIL LAYOUT EDITOR: AMIE STONE

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ALL SUBMISSIONS ARE SUBJECT TO EDITING.

SUBMISSION DEADLINES:

SPRING - MAY 1, 2007 (PRE-CONFERENCE)

SUMMER - JUL 15, 2007 (POST-CONFERENCE)

FALL - SEP 15, 2007 (PRE-MLW AND NOMINATIONS FOR 2008 DIVISION EXECUTIVE BOARD OFFICERS)

WINTER - FEB 15, 2008 (POST MLW AND SLA LEADERSHIP SUMMIT)

Email addresses can be found in the Members Only section of the SLA website at <http://www.sla.org>

Climbing to New Heights—Continued from page 1

The next morning, Tuesday June 5 will begin with the Military Librarians Annual Business Meeting and Breakfast at 0700. This is followed at 0900 with a panel discussion on contracting, "To Contract or Not To Contract - Are They Mutually Exclusive?" Join our esteemed colleagues, Ms. Bonnie Carroll, Ms. Carolyn Ray, and Mr. Ed Burgess as they cover this topic. Contracting out services is a perennial issue in US government. This session will be a discussion on frequently asked questions. A panel of government and contractor representatives will discuss the A-76 process, models for contracting between all or nothing, the contractor's view, effectively designing a SOW, and pros and cons of a successful partnership.

Be sure to rest up and join us at 2000 for the Military Librarians Open House. Bring your friends. This is always a good time for food, fun, surprises, and a lot of conversation and networking with your peers.

Wednesday begins with another wonderful networking breakfast at 0700. Today features one program held at two different times due to the unique interactivity and attention of the presenter. Be sure to let Emily Mardis know no later than 31 May (emily.mardis@lackland.af.mil, or phone 210-977-2804) if you want to catch one of the two sessions (either at 1100 or 1300) given by Jerri Ledford called "Grab the Millenniel Gold!" These interactive sessions are the same, presented twice as they are limited to 30 attendees only each session. The Information Age has delivered a whole generation who are hard-wired to their computers and gadgets. To reach these patrons, libraries need innovative ways to draw young adults into a world of both information and fun.

Accomplishing that requires blogs, web sites, and digital entertainment. This workshop will help librarians understand what draws millennials in and keeps their attention. You can also join Jerri, a techie savvy super speaker in the bookshop for book signings.

Thursday wraps up this high flying time with a day long action-packed tour. Board your motor coach bound for one of Colorado's most charming cities... Colorado Springs! The first stop will be the fantastic United States Air Force Academy (USAFA)! From the overlook area, notice the 17 spires of steel and glass rising from the Chapel, as this is an area you will be exploring further. A stop at the McDermott Library will offer participants a trip through their special collection, a rare treat that most visitors do not experience. At the USAFA Visitor's Center you'll find exhibits on cadet life and the history of the Academy. A short drive to Manitou Springs will allow for a stop for lunch on your own and shopping in quaint little shops.

Next, you'll see one of Colorado's natural wonders, the Garden of the Gods. Only Mother Nature could have turned rocks into these unusual and majestic formations. A drive through the park and a stop at the Trading Post will leave lasting memories!

SPECIAL NOTICE: Must be a US citizen. Must provide your name, social security number, and work address to be included in this tour (on the online planner) no later than 31 May 07. Limit of 55 participants. Cost \$46.00 per person.

NOTE: Denver is known as the Mile High City. Anyone with cardiac or pulmonary problems is advised not to participate in long or strenuous walks. Stay well hydrated. Dress comfortably with good walking shoes.

Well, that wraps up our agenda of the action packed week in Denver in June. We hope to see you there!

Join us for the Military Librarians Open House. Networking Food Fun Surprises



**SLA in Denver, 3-6 June
2007**

SLA Annual Conference, Denver, CO,

3-6 June 2007

<http://www.sla.org/content/Events/conference/ac2007/index.cfm>

Military Libraries Workshop, Kansas City, MO,

2-7 Dec 2007

<http://units.sla.org/division/dmil/index.html>

For Your Calendar: June - December 2007

If you have an event you would like to see added to the calendar in The Military Librarian, send details to the Editor.

Notes from the Chair

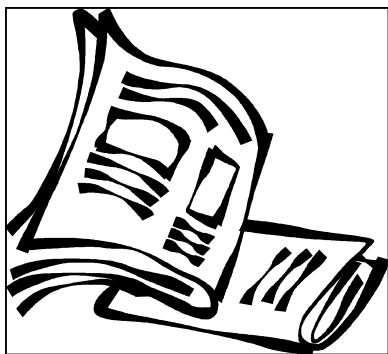
by Nellie S.C. Moffitt

Another year! Are we ready? Everything is about change and MLD is changing as well. Our Discussion List is no longer moderated. Once you have subscribed and been approved – our list is private so each subscriber must be approved -- you merely post your email message to: sla-dmil@sla.lyris.net. We are also considering a name change – Military Division? Why you ask? Not everyone who is a member is a librarian and not everyone who works in Military Libraries is a librarian. Inclusiveness – a great thing! Let's start a discussion on the Discussion List!

Will we continue to host the Military Librarians Workshop? Or will it change to the Military Libraries Workshop? We have been informed that some have been denied training funds to attend MLW as they are not librarians and therefore the workshop would not apply to them! One word modified and everything changes. What are your thoughts?

We are set for an exciting year as Emily Mardis and Ed Burgess tell us in their reports on SLA Denver and MLW Kansas City.

And, finally, help us to change and become the division you want it to be – join a committee!



Wanted: Layout Editor for
The Military Librarian.

Familiarity with MS Publisher helpful.

Duties: Layout text and photographs / other graphics in the Division newsletter.

If interested contact Division Chair Nellie Moffitt.

Many thanks, Editor.

New View from a Vendor

by Paula Brooks, Military Periscope



Tip: It's always a good idea to become acquainted with the vendors at any workshop.

You never know when one of them might save your life.

I am a vendor who represents Military Periscope, a database of weapons, order of battle and other everyday essential information used by many military librarians. This was my first Military Division Workshop.

While happily consuming a southwestern-spiced lunch in San Antonio, I suddenly began to have an allergic reaction. Making a hasty retreat from the speaker's presentation I stumbled back to the vendor's area with an increasingly red, swollen face, and difficulty in speaking, only to be greeted with, "Are you ok?" It turned out one of the representatives was a former nurse. She had the good sense that I certainly lacked at that moment, to make sure I took an antihistamine and consumed gallons of water while she informed the hotel staff and found out the location of the nearest medical facility. I recovered without incident and learned the valuable lesson that the folks sitting in the health/medical resource section of an exhibitor's booth are *really*, *REALLY* good folks to find in case of an emergency.

Just goes to show, all knowledge is valuable.

So, are you using your vendors to the best advantage? During the first day, I listened intently during the vendor's two-minutes-of-fame presentations. Some vendors were illuminating while others were so confident that everyone already knew of their product lines, their comments only added a negligible level of enlightenment. I spent much of the workshop picking the brains of my fellow vendors as well as talking to librarians.

Although the breaks provide a planned opportunity to mingle with exhibitors, it is the time during the sessions when librarians and vendors alike can expand their knowledge of the various companies' services. Not that I would even think of even suggesting one should play hooky and skip out on any particular session but there is the undeniable fact that visiting during the off times ensures you the undivided attention of a representative. The exception, of course, is if we are engaged in other essential activities, such as checking our email from the kids or figuring out those free Sudoku puzzles that were passed out earlier.

Continued on page 6

New View from a New Vendor—Continued from page 5

From the vendor's point of view, these golden moments mean we can ask our clients and non-clients pointed questions about use, computer system updates, hacking problems, personnel changes, consortiums, consolidations, funding and detailed feedback that is not always forthcoming in other circumstances.

For you, the librarian, ask that question you may not want to ask in a crowded room or forgot to ask because your former boss dragged you out to lunch before you got the chance. Which commands are really using RSS? Can you receive data on a CD as well as through IP? Does a company provide training? When one librarian asked me that last question, I conducted an on-the-spot half-hour session.

Being new to the library business, my ignorance of the services provided by the other vendors was vast. Some businesses had such a complex array of services that I was not sure of where to start. I found myself learning a little, mulling it over then going back for more detail. Going back for more is fine. Actually, we vendors love that – we are gregarious folk who can explain all day. Eavesdropping is also an underrated but invaluable tool because hearing what questions other people are asking is an essential method of increasing knowledge (my thanks to the intelligence community folks for awareness of that one).

Find the *local* vendor if you really want to make your stay at a workshop enjoyable. Inside know-how of where to buy the most reasonable silver earrings or find the answer to the burning question, "What do real people do on a Tuesday night in San Antonio?" can do wonders, especially if you don't want your ears to turn green from cheap earrings.

My thanks to all those who made my first Military Librarian's Workshop a pleasant and worthwhile experience, especially the workshop coordinators who very kindly set up my display when logistics conspired against me, resulting in my late arrival.

I look forward to many more workshops and have made it a goal to breathe constantly through all of them. And if you ever are in Washington, DC, it will be my pleasure to give you the juicy, inside scoop concerning what real people do in the DC suburbs on a Tuesday night, which, as it turns out, is the same as San Antonio – taking kids to soccer practice and going to a PTA meeting. We vendors are, indeed, a wacky, wild, well-informed group.



Military Librarians Division members Paula Brooks and Maurizia Grossman, 6 Nov 2006, Military Periscope 20th Anniversary at Army-Navy Club.

A Member Passes

by Sandy Morton-Schwalb, Public Affairs Officer, Defense Technical Information Center.

Paul Klinefelter, a former chair of the Military Librarians Division, died December 6, 2006 in Fairfax, VA. He was 84 years old. A combat veteran, he will be buried at Arlington Cemetery on April 17, 2007. His son, also named Paul and a graduate of West Point, is serving in Iraq.

Klinefelter began working for the Defense Technical Information Center (DTIC) in 1951, when it was still the Armed Services Technical Information Center (ASTIA). He retired from DTIC in 1992 after 45 years of federal service. He was Program Manager for DTIC's Information Analysis Centers when he retired. Other positions he held at DTIC included: Director, Office of User Services; Deputy Director of Database Services; Deputy Director of Documentation; and Associate Deputy for Science and Technology.

A long-time member of the Special Libraries Association (SLA), he was elected President of the SLA/DC Chapter from 1970-1971. He served on the SLA President's Visioning Committee as a consultant, 1992-1994. In 1988, he received SLA's prestigious John Cotton Dana Award. He also chaired the Executive Board for Military Librarians Workshops within SLA's Military Librarians Division.

Upon his retirement from DTIC in 1992, an article in the *DTIC Digest* said: "Mr. Klinefelter has been the project officer or prime organizer of some of DTIC's most significant technical accomplishments, including the first DoD Thesaurus, the Shared Bibliographic Input Network, and the first comprehensive DTIC Data Element Dictionary."

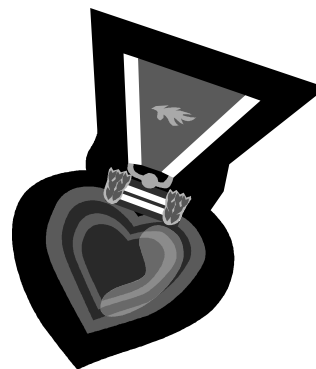
"A much decorated World War II veteran, he was retired from the Army as a Captain for injuries sustained in combat. He commanded tank units in some of the most hard-fought battles in Alsace-Lorraine and the Rhineland in 1944-45. Among his decorations are the Bronze Star and Purple Heart with Cluster."

Condolences can be sent to:

Family of Paul Klinefelter

7205 Kristen Lane

Fairfax, VA 22032



AIR FORCE LIBRARY UPDATE

by Margie Buchanan

"The Perfect Storm" – the perfect words to describe the current changes, reorganizations, realignments, and challenges for the Air Force Library Program! The Program Budget Decision (PBD) 720, BRAC Joint Basing initiatives, NSPS, and many other reorganizations will impact Air Force library and information services. The Air Force's major goals include modernization of aircraft, meeting the requirements of the Global War on Terror (GWOT), and providing quality of life support for Airmen and their families; funding must be realigned to meet these priorities. Many contract and Non-appropriated fund libraries have reduced staff, materials budgets, and hours of operation. However, results of the 2006 library customer satisfaction survey showed 92% citing a positive impact on career; 95% indicated a positive impact on education; and 97% reported a positive impact on family; AF general libraries continue to be important to our customers.

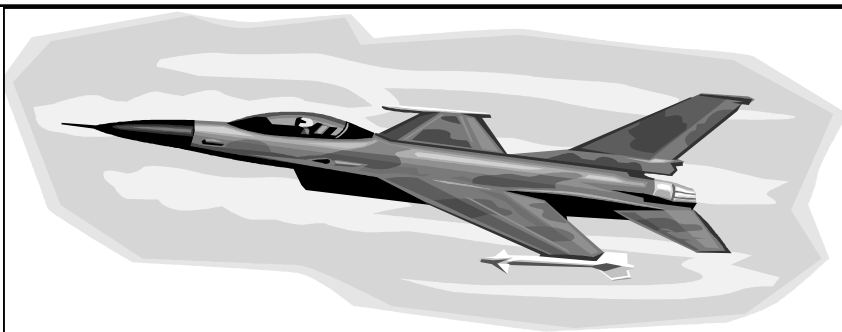
Despite these challenges, Air Force libraries have continued with many programs and services to support their military communities. Libraries have held special programs for families of deployed troops, expanded language and cultural awareness support, and updated technologies to include wireless Internet in 50% of AF libraries! Several libraries are participating in the National Endowment for the Arts Big Read project – Shaw AFB in South Carolina; Pope AFB in North Carolina, and Mountain Home AFB in Idaho. Several Major Commands now have centralized, web-based Integrated Library Systems, most with Sirsi/Dynix.

The Air Force Library Program continues to vigorously support contingency operations, remote sites, military liaison teams, and special foreign missions. The Air Force Library Program centrally purchases paperback book and periodical kits to support over 250 remote sites and contingencies (OIF/OEF). The United States Air Forces Europe (USAFE) Library Service Center provides supplemental materials to 15 OIF/OEF sites and other resources to over 150 remote locations and 9 branch libraries. The Air Combat Command Library Program supports long term operations with 8 learning resource centers (LRC) in Southwest Asia. LRC staff initiated many special programs such as a "Hearts Apart" and "Read to Me" - videotaping of deployed airmen reading a book for his/her children back home. The "Word Miles" program computes words into miles, with double miles for Chief of Staff books, awarding prizes for the most miles read, with a current record of 12.335 miles read. On the home front, Air Force libraries offer a variety of programs to families with deployed troops, such as Literacy Lock-Ins, special collections, and just offer a friendly place to relax, read, or send e-mails.

The Elmendorf Base Library was recently approved for closure based on the Joint Basing initiative (Joint Base Elmendorf-Richardson). The Ft. Richardson Library is a new facility collocated with education and should provide responsive service to Air Force personnel and their families. Two small libraries - the Air Force Logistics Management Agency Library at Gunter Annex, Maxwell AFB, Alabama, and the Technical Library at Vandenberg AFB, California, were also identified for closure in Dec 06.

Dr. Shirley Laseter, Director of Air University Library, Fairchild Research Information Center, was recently recognized as one of the women taking charge at Maxwell AFB Alabama. Nine women are top leaders at Maxwell AFB, the highest number ever at the base. Dr. Laseter is also the first woman to serve as director of the library. "The ground-work has been laid for a wide array of opportunities," Laseter said, "and I know this group has worked hard to keep those opportunities open."

[Link to full-text article in the Montgomery Advertiser: <http://www.montgomeryadvertiser.com/apps/pbcs.dll/article?AID=2007701280311> – TML editor.]



MLW – 2007

by Edwin Burgess, Director, Library, Combined Arms Research Library, US Army
Command and General Staff College (USACGSC)

The Combined Arms Research Library will be hosting the 51st Military Libraries Workshop in Kansas City, Missouri, December 3-7, 2007.

The theme for this year's Workshop is "The Military Librarians Greatest War: Preserving the Past, Capturing the Future".

Some of the highlights of the 51st Workshop will be a tour and behind-the-scenes look at the nationally known Liberty Memorial and Museum; Robert Patrick, the Director of the Veterans History Project, a program of the American Folklife Center in the Library of Congress; and Dr. Bolman, author of "The Wizard and Warrior: Leading with Passion and Power".

The Liberty Memorial, where we will have a behind-the-scenes tour, was dedicated in 1926, still serves as an everlasting tribute to the spirit of courage, honor, patriotism and sacrifice of those who fought and died in World War I.

See their website at: <http://www.libertymemorialmuseum.org/index.aspx>

You can end your stay with a tour of the Truman Library and Steamboat Arabia Museum or a visit to the USACGSC Campus and Fort Leavenworth Museum.

CGSC will have just moved into a 400,000 sq. ft. classroom building chock full of nifty instructional tech. It should be a good week.

The Workshop will be held at the newly remodeled Westin Crown Center, downtown Kansas City. Make reservations through MLW. You may search here for info regarding the hotel: <http://www.starwoodhotels.com/westin/property/overview/index.html?propertyID=1039>

"Ev'rythin's up to date in Kansas City

They've gone about as fur as they c'n go!

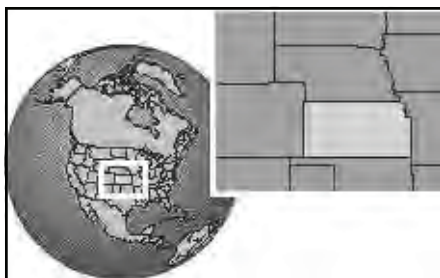
They went and built a skyscraper seven stories high,

About as high as a buildin' orta grow.

Ev'rythin's like a dream in Kansas City,

It's better than a magic lantern show!"

—Lyrics from the musical Oklahoma!, " Kansas City" - composed by Richard Rodgers.



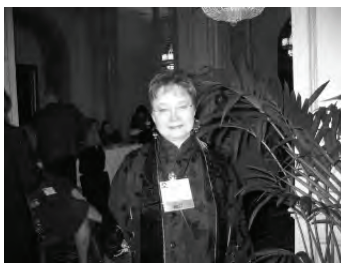
Above: Combined Arms Research Library (CARL) at
the US Army Command and General Staff College
(USACGSC)

Katie Gillen, Library Director at Luke AFB in Phoenix Arizona [and MLD member]; Gillen & staff member won a thrilling ride for their "sizzlin' customer service".





Above: Edith Lane,
Shirley Laseter,
Kim Hunter,
Bob Lane



Above: MLW Host
Shirley Laseter



Above: Greta Marlatt,
Gail Nicula



Above: Ann Parham
Maxine Becker



Above: Stephen Abram at MLW 2006



Above: Tyler Evans



Above: Sharon Lenius



Above: Roberta Shaffer, Executive
Director, FEDLINK



Above: Wendy Hill,
Helen Sherman



Above:
Ed Scott,
Shirley Laseter,
Nellie Moffitt,
Tom Cox

At right:
Bob Schnare,
Gail Nicula,
Ed Burgess

