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The Military Librarian

The newsletter of the Military Librarians Division of the Special Libraries Association

Spring 2006

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Preparing for SLA in Baltimore

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Special Libraries Association assumes no responsibility for the statements and opinions advanced by the contributors to the Association's publications. Editorial views do not necessarily represent the official position of the Special Libraries Association.



DMIL vs. MLD

Division members, most of you know the Division as MLD, Military Librarians Division. Be aware that SLA always uses the initials DMIL (Division Military Librarians) in announcements and signage. If you are looking for division events, look for DMIL.

Register: Conference and conference planner

Register for the conference and visit the conference planner – check out networking events, Division board meetings, conference sessions, and vendor exhibits.

www.sla.org/baltimore2006.

Check out the Maryland Chapter SLA website, blog, and Print Guide.

Maryland Chapter SLA Baltimore 06 website: <http://www.sla.org/chapter/cmd/balt06.htm>.

Ask questions of Maryland Chapter members via the Chapter Blog for SLA conference in Baltimore: <http://sla-maryland.blogspot.com/>. Do you want to shop? Do

you knit and want to visit a specialty store? Visit a mystery bookstore? Visit Oriole Park at Camden Yards? Visit a local library? Ask at the Maryland Chapter blog.

Website for Print Guide, created by Maryland Chapter members: <http://www.sla.org/chapter/cmd/Baltguide.pdf>.

If you have not registered yet, you have missed the early bird rate. The \$395 member price is available onsite after 31 May 2006.

You can browse or register for the conference planner, hosted on SLA's website with the support of LexisNexis, a Major Conference Partner for SLA 2006. You do not need to register for the conference to register for or to browse the conference planner.

If you register for the conference planner - by providing an email address, user ID, and password - you will get updates on changes in the schedule. You can add personal events and print out the resulting calendar of your conference schedule. You can schedule conflicting events if you cannot make up your mind between

the 8 or 9 great sessions offered almost every minute of this conference.

Conference events can fill up every minute of your day from 7:30 a.m. to midnight. Come early to see Charm City, or register for one of the Division tours on Thursday, 15 June 06.

Reserve a hotel room

Reserve your hotel room through the SLA Housing office at: http://www2.expobook.com/evt/evt_home.asp?eventid=85.

The main conference hotel sold out months ago. Some rooms may still be available. You may have trouble booking rooms for 4 sequential nights at any of the conference hotels.

Plan your trip

Check out the Maryland Chapter website and blog for things to do and see in Baltimore. Read the article in the May 2006 issue of Information Outlook.

Come to Baltimore and enjoy the city and the conference.

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The Military Librarian, the newsletter of the Military Librarians Division, Special Libraries Association is published quarterly.

Submissions: Please submit material to Tracy Landfried.

Preferred file attachment formats are Microsoft Word, text files, and JPEG for photos. Please include permission to reprint copyrighted materials with your submission. All submissions must be approved by Division Chair. All submissions are subject to editing.

Submission Deadlines: Issue Deadlines

Summer July 15, 2006 (post-conference issue)

Fall October 15, 2006 (nominations and Pre-MLW issue)

Winter February 15, 2007 (post MLW and post leadership summit issue)

Spring May 15, 2007 (pre-conference issue)

DMIL - SLA 2006 events

Sunday June 11

8:00 AM – 12:00 PM

CE class

Technology Projects Made Simple:
Tools and Tips for Librarians

Judit Sedillos

This workshop will introduce concepts for managing successful technology projects. Participants will learn terminology and techniques used for analyzing needs and selecting solutions. They will learn how to navigate the pitfalls of technology projects and leave with a collection of tools that can be put to immediate use.

1:00PM - 3:00PM

DMIL Board Meeting

Monday June 12

7:30AM - 9:00AM

DMIL Networking Breakfast

9:30AM -11:00 AM

Community Partnerships in Safety:
Encouraging Police and Librarian
Connections

Tom Rink

Deirdre Walker

How can we help police leaders understand the need to fully research relevant issues before rendering decisions and how/where are the sources? What are the types of decisions that can be positively impacted by research and what types of decisions should absolutely, positively, not be made without research.

11:30AM - 1:00 PM

At Risk: Capturing and Preserving
Web Resources

Cathy Hartman

This presentation will compare the collection development processes in the print versus digital environments and discuss how "The Web-at-Risk"

research project, is exploring many of the new challenges libraries face with collection development in the Web environment. "The Web-at-Risk" project is sponsored by LC's National Digital Information Infrastructure and Preservation Program (NDIIPP) and involves the California Digital Library, University of North Texas, and New York University.

3:30PM - 5:00PM

Public Fear and the Psychology of
Terrorism

Dr. James Breckenridge, VA Palo Alto
Health Care System

The full impact of terrorism is achieved through the public's lack of knowledge and understanding. Come and learn about strategies for minimizing and managing the psychological consequences of terrorism through prevention, intervention and health promotion.

Tuesday June 13

7:30AM - 9:00AM

DMIL Networking Breakfast

11:30AM - 1:00 PM

DMIL Annual Business Meeting &
Luncheon

1:30PM - 3:00 PM

Heels on the Ground in a Combat
Zone

Katherine Skiba

[book signing to follow in the SLA
Marketplace area at 3:30]

Author and journalist Katherine Skiba will talk about her experiences as a female embedded reporter on the ground at the start of the war in Iraq. She will also share her experiences in the process of publishing a book (Sister in the Band of Brothers) for the first time.

6:00PM - 8:00PM

DMIL Open House

Wednesday June 14

7:30AM - 9:00AM

DMIL Networking Breakfast

Thursday June 15

Tour of Annapolis [the city and the US
Naval Academy]

For your Calendar: Jun – Dec 06

8-9 Jun 06

Joint Navy/Air Force Library conference –
Baltimore, MD

11-14 Jun 06

SLA annual conference—Baltimore, MD

<http://www.sla.org/content/Events/conference/ac2006/index.cfm>

15 Jun 06

'Navy Day' meeting— Annapolis, MD

10:30 am – 2:00 pm so that those riding the
bus from Baltimore will be able to attend.

For more details, contact James King @
NRL, Larry Clemens @ USNA, or Carolyn
Eaton @ NAWC-Pax River.

5-7 Dec 06

Military Librarians Workshop (MLW 50) -
San Antonio TX

<http://www.dtic.mil/mlw/2006/index.html>

If you have an event you would like to see
added to the calendar in The Military Li-
brarian, send details to the Editor.

JUNE 2006 -- DMIL EVENTS AT SLA 2006 IN BALTIMORE. JOINT NAVY-AIR FORCE MEETING

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
4	5	6	7	8 NAVY – AIR FORCE MTG	9 NAVY – AIR FORCE MTG	10
11 CE course 8-12 DMIL Board 1-3	12 DMIL BKFAST 7:30-9:00	13 DMIL BKFAST LUNCH OPEN HOUSE	14 DMIL BKFAST 7:30-9:00	15 TOUR US Naval Acad.	16	17
18	19	20				

Sun: 11 June		Mon: 12 June		Tue: 13 June		Wed: 14 June		Thur: 15 June	
7		7	7:30-9:00 am DMIL	7	7:30-9:00 am DMIL	7	7:30-9:00 am DMIL	7	
8	8-12 am CE Class.	8	Networking Breakfast	8	Networking Breakfast	8	Networking Breakfast	8	Tour the city of
9	Technology “Projects	9	9:30-11:00 am “Community	9		9		9	Annapolis and the
10	Made Simple:	10	Partnerships in Safety”	10		10		10	US Naval Academy
11	Tools and Tips For Librarians”	11	11:30-1:00 pm	11	11:30-1:00 pm DMIL Annual Business	11		11	
12		12	“At Risk: Captur- ing & Preserving Web	12	Luncheon 1:30-3:00 pm	12		12	
1	1-3 pm DMIL Executive Board	1	Resources”	1	“Heels on the Ground in a	1		1	
2	Mtg, includes Advisory Board	2		2	Combat Zone”	2		2	
3		3	3:30-5:00 pm “Public Fear and the	3		3		3	
4		4	Psychology of Terrorism”	4		4		4	
5		5		5		5		5	
Evening		Evening		Evening		Evening 6:00-8:00 DMIL Open House		Evening	

50th Military Librarians' Workshop by Shirley Laseter

It's not too early to mark your calendar for the 50th Military Librarians' Workshop. See the website at:

<http://www.dtic.mil/mlw/2006/index.html>

This is hosted by Air University, and will be held in San Antonio.

The Workshop will be conducted between 5 and 7 December at the Wyndham St. Anthony Hotel near the Riverwalk.

Just a few people from our treasury of speakers are Dr. Missy Cunningham, assistant professor of Aeronautics & Astronautics at MIT and former Navy fighter pilot; Dr. Frank Goldstein, specialist in psychological and information operations; and Mr. Robert Lane, Air University Library Director Emeritus. Recreation will include an evening at the Buckhorn Saloon, and we are only a few steps from the Alamo and the Riverwalk.

Start your planning early with a visit to this website: <http://www.sanantoniocvb.com/>.

Christmas lights on the San Antonio River will greet you and will set a festive mood for our entire Workshop—join us!

Picture from the city of San Antonio Visitor Center website above.



Library Association Recognizes NRL Chief Librarian

Washington, DC (May 3, 2006) -- R. James King, Chief Librarian for the Naval Research Laboratory's (NRL's) Ruth H. Hooker Library, is the recipient of the 2006 Lexis/Nexis Special Libraries Association (SLA) Innovations in Technology Award. The SLA awards program honors those who have distinguished themselves in their careers while making an impact on the profession. The award will be presented in June in Baltimore, Maryland. King's recognition marks the only Federal or DoD library award bestowed by SLA this year.

SLA selected King for this award for having overseen the evolution of the Library's information management strategy through an innovative mix of technologies, including:

- Creation of a fully searchable online system for the Laboratory's researchers (nearly 3,000 titles, including current journals and conference proceedings and over 60% of the entire 60,000 bound historical print journal volumes in the NRL library).

- Focusing resources on the NRL

digital archive (<http://torpedo.nrl.navy.mil>), a single point of access for scholarly information that offers full text search of journals, books, conference proceedings and technical reports from 15 publishers and over 6.5 million items.

- Creation of an innovative NRL Online Bibliography web-based service to capture the metadata and full content of all NRL-authored scholarly publications. To date, the system has captured nearly 40,000 NRL-authored publications (1970-present).

- Implementation of an XML-based web service application programming interface to create a reliable and automated search routine to download new records and update citation counts.

These advances have facilitated increased researcher productivity and have made the NRL Digital Library a sought-after resource around the world. Usage has increased with an overall doubling of digital library usage since 2002, both through journal article downloads (100k to 200k) and

through self-service online searches (200k to 400k). At the same time, internal efficiencies have allowed the library to reduce staffing by 25% and maintain 2002 budgetary levels in 2006.

King joined NRL in 1990 in the Library's Microcomputer Software Center, later serving as a network administrator. He led IT development and support efforts in the library, guiding the development and expansion of Torpedo Ultra. He was appointed Chief Librarian in 2002. King holds a B.S. in Computer Science from Salem International University in Salem, West Virginia, and a Masters in Library and Information Science from the Catholic University of America in Washington, DC.

NRL is the Department of the Navy's and Marine Corps corporate laboratory. NRL conducts a broad program of scientific research, technology, and advanced development. The Laboratory, with a total complement of approximately 2,500 personnel, is located in southwest Washington, DC, with other major sites at the Stennis Space Center, MS; and Monterey, CA.

Report on the Army Library Training Institute

by Edwin Burgess, Combined Arms Research Library (CARL).

Director Edwin Burgess and his staff at the CARL were actively involved in programs at the Army Librarians Training Institute (ALTI) conference which was in St. Louis, MO. The ALTI annual conference hosts one hundred plus Army librarians from Army facilities in the U.S., Europe, and Asia. Burgess delivered a poster session on RSS services at the CARL, and serves as the vice chair of the Army Library Steering Group. He also worked on a committee developing a master training plan for the library career program. Kathy Buker led a roundtable discussion on digitization. Buker actually presented two roundtables on the same subject, and both were attended by about a dozen librarians each. The RSS session garnered a lot of interest. Burgess was able to demo live inputting and editing of RSS entries on the CARL feeds.

Other news at CARL:

The CARL staff continues to increase the technological and online services the library provides to its military and citizen patrons:

- * Three RSS feeds are now available at <http://cgsc.leavenworth.army.mil/CARL/index.asp>

- * CARL's digital library is experiencing significant growth. Page views jumped from 600,000 in 2004 to 2.6 million in the first three months of 2006. Most of the growth has been in never-before-seen World War II documents that the CARL archive staff published at <http://cgsc.leavenworth.army.mil/carl/contentdm/home.htm>

- * The CARL is also mounting digital versions of all publications issued by the Combat Studies Institute, a research and publication office at Fort Leavenworth. Over 150 monographs are avail-

able. Recent titles include "Combating a Modern Hydra: Al Qaeda and the Global War on Terrorism," "Army at War: Change in the Midst of Conflict," and "Eyes Behind the Lines: U.S. Army Long-Range Reconnaissance and Surveillance Units."

The CARL is also working with the CGSC QA office to run a series of surveys on library services to different slices of the College. This necessitated developing a CARL chapter to the Master Evaluation Plan for the College. As a continuing program, the QA office will help the CARL develop and administer surveys to faculty, students, administrators, non-resident, and satellite campus participants on what library services are working. Very preliminary results indicate that while the CARL is good at providing services on campus, non-resident and satellite campus faculty and students have little or no connection to the library. This suggests several lines of development and marketing.

Notes From the Chair By Carol Jacobson, MLD Chair

The 2006 SLA Annual Conference in Baltimore

The SLA Annual Conference in Baltimore, MD is right around the corner - June 11-14, 2006. Ms. Greta Marlatt has planned a great combination of interesting sessions and networking time. It is not too late to register. If you are able to attend the conference, please make sure to reserve some time for our division-sponsored activities. I hope to see you in June!

MLW 2006 - Our Golden Anniversary!

Our Golden Anniversary MLW is scheduled for December 5-7, 2006 - only 7 months away! Registration for this event will begin in the later part of the summer. The plans for MLW 2006 are well underway. Watch the MLD Website for further information on the Workshop agenda, hotels and registration.

Thank you to Mary Beth Dowdell

I believe that one of the most challenging jobs in the Division is that of Treasurer. Not only does our Division have the normal income and expenses associated with the annual conference, but also it has the income and expenses associated with a large annual event - the Military Librarians Workshop. Mary Beth has handled the job of treasurer with ease and grace. As her term as treasurer ends, Mary Beth will be transitioning the job of treasurer to Gloria Miller. Thank you, Mary Beth, for a job well-done.

DMIL list

I would like to encourage all of you to use our DMIL list not only to post vacancy announcements, but also to pose questions, to share resources, and to highlight accomplishments and lessons learned. Just send your input to Tanny Franco at tfranco@dtic.mil.

Member News

By Gail Nicula

Deborah Keller, Army Heritage and Education Center, Carlisle Barracks, PA was elected to a one year term (on the Army Library Steering Group – ALSG) that begins 1 Oct 2006, ending 30 Sept 2007. Keller was elected at the Army Library Training Institute in St. Louis, MO 24-28 Apr 2006.

We Make News!

If you haven't yet read Forrest Glenn Spencer's SLA Member Profile of MLD's own Ed Burgess in the April 2006 issue of *Information Outlook*, do take a few minutes now to do so. One of Ed's rules for savvy librarians: "Always think like the managers - not your boss but their bosses. What do they want? You need to be perceived as a resource.... If you're overhead, you're something to be cut."

And talk about cross-pollination (were we? I don't remember that!) Anyway, the February 2006 issue of ALA's flagship journal, *American Libraries*, featured several articles about military libraries. "Saluting the Citizen Soldier" is a very nice piece on the collections and services of the Pritzker Military Library in Chicago. In "Mission: ACCESS," by Ron Chepe-siuk, MLD Members Barbara Wrinkle, Carol Ramkey, Greta Marlatt, James King, Gail Nicula, Barbara Christine, Gregory Shelton, and our Chair-Elect, Nellie Moffitt all speak about one of our favorite subjects - serving our very far-flung clientele to the best of our abilities.

Inviting potential members to join:

Membership Co-Chairs Gail Nicula and Deborah Keller have been aggressively seeking new members by contacting every person who tries to access our discussion list. If you would like us to personally contact someone you know who isn't an MLD member, please let us know. We send out an average of 10 - 12 "we'd love to have you join our division" notes every month.

Division Membership: 363 (as of 1 May 2006)

Reminder to all members:

Remember you have the ability to view, edit, and correct your SLA membership information SLA. You will need your Membership ID and pin number – on a card SLA sent you – or contact SLA to get a new card. You also need Web access. Log in to the Member's only section of SLA website.

Click on Membership, then Update Your Information. It will take a few days for the information to appear – it is manually verified first.

If your information is not updated in a reasonable time, let SLA and Division Membership Chair Gail Nicula know that a problem exists.

From SLA website, visited 8 May 2006: <http://www.sla.org/content/membership/Loginhelp.cfm>

By default, your User ID is your last name and your password is your PIN (Personal Identification Number), which can be found on your SLA membership card. This login and password will **always** work--even if you decide to create your own User ID and password.

If you wish to take advantage of our new feature which allows you to **select your own User ID and password**, log in using your User ID and PIN. Click on the "Edit Your Account Options" link. Then click "Change User ID and Password." You may change your password as often as you like; your User ID may be changed only once.

If you do not know your PIN, click on "Forgot Your Password?" Enter your membership number (also on your membership card) and your PIN will be sent to the e-mail address we have on file for you. If you still need assistance with your PIN, send an e-mail to

membership@sla.org.

If you have set your own User ID and password but have forgotten your password, click on "Forgot Your Password?" and enter your **self-selected User ID**. The password you selected will be e-mailed to the address we have on file for you. If you still need password assistance, send an e-mail to

membership@sla.org.

The "Remember Me" Box

Once you have checked the "Remember Me" box, you will not need to log into the SLA site from that computer again, unless you have clicked "Logout" or logged in on another computer. When you visit the SLA site, you should see "Logged in as user" in place of the login box. [Do not do this from a shared computer – anyone entering the SLA site does so as you from a shared computer! – Editor.]

Army Librarians (Army civilian employees) need to know

(Created by Tracy Landfried, with input from many Army Librarian colleagues.)

Websites checked 17 May 2006.

Acronyms – DA and DOD live by them.

A good source for identifying them is Joint Publication 1-02,

http://www.dtic.mil/doctrine/jel/doddict/acronym_index.html

Department of Defense Dictionary of Military and Associated Terms, last amended 31 Aug 2005.

AKO – Army Knowledge Online

The Army portal, AKO, requires registration.

<https://www.us.army.mil> All Army military and civilian and contractor personnel must have AKO accounts.

Army Civilian Personnel Office online – has links/information to Army Resume Builder, Resumix, FEDJOBS, etc.

<http://www.cpol.army.mil>

Create or re-create your resume in Resumix, it is now required for most

Army Librarian positions.

Army Records Information Management System (ARIMS)

<https://www.arims.army.mil/>

ARIMS replaced MARKS, the Modern Army Record Keeping System, and is designed to reduce paper-work Army-wide and include records management in the paper-work life cycle.

Army Librarians – check your supply system, logistics system, and administrative support personnel – know ARIMS and use it in official record keeping. Note: if you did not order an item – you may not be responsible for maintaining records on it. FEDLINK: You are responsible for maintaining auditable records, your purchase logs for book vendors, etc. Do not keep records unless you are responsible for them and do not keep them longer than necessary – it can get you into trouble.

Conference registration fees:

See Government Executive 27 Apr 06 article on GSA issues guidance on 'early bird' conference registrations, at http://www.govexec.com/story_page.cfm?articleid=33945&sid=3.

The policy mentioned in the article is the process that can be used for advance conference fees. However, travel cards should be used as a last resort when the DD1556, Buy It and/or unit IMPAC cards can be used to fund the conference fees.

Copies - make copies of everything you turn-in (personnel - health & life insurance, W-4, goals and objectives and papers to prove you met them, vouchers for reimbursement) for your files. Keep them at least two years. Plan on keeping some items -- like pay slips and personnel actions (SF50s) -- forever or at least until after you retire and have had no problems for 2 years. Mark as the ARIMS, Army Records Information Management System, requires with destruction date. Travel vouchers keep at least two years - in case a problem with payment; personnel information keep at least until succeeding performance appraisal period has ended. Change of life or health insurance, change of designated heir, keep until superseded or have your heir dispose of paperwork if not needed. Always plan for the worst!

(Continued on page 11)

Non-Governmental and Inter-Governmental Organizations

by Carol J. Koenig

Introduction

Non-Governmental Organizations (NGOs) and Inter-Governmental Organizations (IGOs) are an important part of open source information for any organization. Using NGOs and IGOs to obtain open source in-

formation involves consideration of the vast diversity of these organizations and careful evaluation of the information obtained. Some generalities in this article may not apply in all cases.

Although the World Bank has described NGOs and IGOs as "civil

societies," the designations NGO and IGO seem to better describe what these organizations are and do. The IGOs are formally created by two or more usually legally recognized governments that agree upon a mutual need, plan an organization to meet that need, and sign a formal agree-

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Non-Governmental and Inter-Governmental Organizations (cont'd)

(Continued from page 8)

ment to constitute an organization and fund its operations. IGOs therefore have international legal status, and their employees technically have diplomatic status that may or may not offer safe haven in troubled areas of the world (e.g., the 2003 Baghdad United Nations [UN] headquarters bombing and death of the UN representative in Iraq).

Founding countries usually fund an organization's budget, administrative structure and guiding board, establish a central organization office, and hire employees. IGOs generally fall into two categories: global and regional. Examples of the global IGOs are the UN and its many affiliated agencies, Interpol, the World Commission on Dams, the International Organization for Standardization, and the International Water Association. Examples of regional IGOs are the Nile Basin Initiative, the Organization of Arab Petroleum Exporting Countries (OAPEC), the Nubian Sandstone Aquifer System, and the Asia Pacific Network Information Center.

Unlike IGOs, the NGOs are usually private, not-for-profit organizations that seek social change through the use of political influence. NGO activities are usually smaller in scale than those of the IGOs and have deeper local roots with field-based expertise. Pamela Aall divides NGOs into four types: humanitarian, human rights based, society and democracy building, and conflict resolution.¹ Examples of each follow:

Humanitarian. American Near East Refugee Aid, SOS Attentats, the Center of Excellence in Disaster Management, and Humanitarian Assistance, Humanitarianinfo, Interaction.

Human Rights Based. The World Organization Against Torture, the Palestinian Human Rights Monitoring Group, Physicians for Human Rights, the Unrepresented Nations and Peoples Organization.

Society and Democracy Building. The Coalition to Stop the Use of Child Soldiers, Opendemocracy, the Campaign Against Arms Trade, the "International Institute for Democracy and Electoral Assistance.

Conflict Resolution. War-torn Societies International, the Carnegie Endowment for International Peace, the Institute of Peace and Conflict Studies, the Stockholm International Peace Research Institute.

Open Source Research on NGOs and IGOs

Most NGO and IGO web sites have .org or .net, and occasionally .int domains. NGO and IGO web sites located in foreign countries usually contain a .org or a .net somewhere in the universal resource locator (URL) before the final country domain designation. Some of the best web starting points for NGO and IGO research are at a .com site such as Periscope's daily email, any major world newspaper, and the usual television news sites. The current event reports of these sources often include mention of some NGO and IGO groups operating in the area of interest. A researcher can then go to the web site of a named group to read posted reports, journals, pleas for assistance, letters, and articles. These web sites often have links to more web sites (usually NGO or IGO and often even more esoteric) with related information. Educational web sites are also good places to find references to NGO and IGO web sites. The idealism of college students encourages them to link their university server .edu web site to

web sites of groups that are working to stop wars, promote democracy, save children, aid victims, feed refugees, combat AIDS, and stop global warming.

Blogs, particularly those free-wheeling travel blogs created by sandal-footed backpackers in world-wide Internet cafes located in Third World countries, often contain references to NGOs and IGOs working in the immediate area. Even, the UN maintains a new blog on UN information and web sites at UNBlog.

NGOs and IGOs have experienced exponential growth in recent years. The World Bank estimates these "civil societies" to number between 6,000 and 30,000, but an exact number is impossible to pin down due to their extremely fluid nature and usually non-coordinated existence. NGO and IGO web sites are usually very good places to find statistics, but they must be carefully evaluated because all NGOs and IGOs have agenda. The UN agenda is quite different from that of the OAPEC, for example, but the agenda are there and are far too often influenced by the entity funding the group (i.e., a group of Arab businessmen, a church, a military dictator, a think-tank, the Chinese government, etc.).

The quality of NGO and IGO web sites differs. Some are technologically adept and sophisticated at promoting their message (e.g., the Israeli Information Center for Human Rights in the Occupied Territories).

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Non-Governmental and Inter-Governmental Organizations (cont'd)

(Continued from page 9)

Some web sites with simple beginnings (e.g., the Albanian National Army of Montenegro) suddenly die for reasons such as failure of the country's electrical grid infrastructure, lack of trained information technology workers, or the cause itself is overcome by events.

Some causes, however, are continuous. Church (NGO) web sites are examples that remain a very good source for worldwide information. Especially good are the Religious Society of Friends (Quakers), various Mennonite groups, and the Church of Jesus Christ of Latter Day Saints (Mormon) sites. Some of their missionaries serve in places no one else goes, and their representatives are often admitted into conflict areas. Church mission reports usually provide excellent on-the-ground current information.

Although not NGOs or IGOs per se, international conferences and commercial exhibitions often set up a .org web site to present their proceedings and advertise their wares before printed materials are distributed. Often no plans are made for post-event web site operations, so these conference and exhibition web sites sometimes remain active for several years, providing information not readily available from the participants' current web sites with webmasters on the organization's payroll.

Searching international websites is obviously easier when one has access to foreign language keyboards and knowledge of the target country's language. When searching only in English, one should try all spelling variants (armor, armour; Ivory Coast, Cote d'Ivoire).

Another aspect of worldwide webbing is deciding how much (if at all) a researcher wants to allow a potential adversary knowledge of who is searching its web site and the country from which it is being searched. There are many commercial-off-the-shelf (COTS) anonymizers available that provide operational security. This anonymous Internet searching can allow access to terrorist web sites that present a very different face to a .lb-domained searcher than to a .mil-domained searcher.

A researcher should also consider unusual Internet web sites and think creatively. For example, search country-specific speleological web sites for information about terrorist hideouts; search a country's civil engineer society web sites for copies of infrastructure reports often done at the local government's request and guidance. And follow the money. Search the web sites of money-granting institutions for reports on road building in central Asian republics or information on electrical infrastructure upgrades in war-torn countries or new developments in mine detecting equipment.

The main challenge of gathering NGO and IGO open source information is to comprehend the immense diversity of these organizations and to find ones that are useful to your organization.

Other suggested starting points are:

CBS News Disaster Links at <http://www.cbsnews.com/digitaldan/disaster/disasters.shtml>

The U.S. Department of State. United Nations and Other International Organizations: Postal Addresses, Internet Sites, and Contacts at <http://www.state.gov/p/io/>

empl/11078.htm

American Library Association. Government Documents Round Table International Documents Task Force at <http://www.library.uiuc.edu/doc/idthf/home.htm>

Official Web Site Locator for the United Nations System of Organizations: Alphabetic Index of Web sites of the United Nations System of Organizations at <http://www.unsystem.org/en/frames.alphabetic.index.en.htm>

United Nations Publications. (annual with seasonal updates, or online) at <http://unp.un.org/>

Duke University. Perkins Library. Public Documents and Maps Dept.

Non Governmental Organizations Research Guide at <http://docs.lib.duke.edu/igo/guides/ngo/>

World Bank Group. The World Bank and Civil Society at <http://web.worldbank.org/WBSITE/EXTERNAL/TOPICS/CSO/0,,pagePK:220469~theSitePK:228717,00.html>

Directory of Development Organizations. Lists over 43,000 organizations divided geographically and further subdivided into nine categories at <http://www.devdir.org/>

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Non-Governmental and Inter-Governmental Organizations (cont'd)

(Continued from page 10)

Idealist.org: Action Without Borders. See "Organizations" section of over 48,000 listings that can be searched by name or by area of the world at <http://idealist.org/>

Union of International Associations. Hardcover edition of the Yearbook of International Associations: Guide to global civil society networks. Available online by subscription only; most libraries have a CD or hard-copy edition at <http://www.uia.org/organizations/volall.php>

Suggested Reading

Jonathan P. Doh and Hildy Teegen, *Globalization and NGOs: Transforming Business, Government and Society* (Westport: Praeger Publishers, 2003).

Craig Warkentin, *Reshaping World Politics: NGOs, the Internet, and Global Civil Society* (Lanham: Rowman & Littlefield Publishers, Inc., 2001).

Endnotes

1. Pamela Aall, Daniel Miltenberger and Thomas Weiss, 2000. *Guide to IGOs, NGOs, and the Military in Peace and Relief Operations*. (Washington, D.C.: United States Institute of Peace Press, 2000).

The author, Carol J. Koenig, currently at the National Ground Intelligence Center, formerly worked within academia (University of North Carolina, Chapel Hill) and for the U.S. Army. She holds a BA from the University of Kentucky in European History, a BS from the University of Maryland University College in Information Systems Management, an MA degree from

Trinity College (Connecticut) in Ancient History, and an MS degree from the University of North Carolina at Chapel Hill in Library Science. She can be contacted at carol.koenig@us.army.mil.

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Army Librarians Need to Know

(Continued from page 8)

Discussion lists (electronic discussion lists):

All Army Librarians should subscribe to the *ArmyLib* discussion list. The easiest way to do this is through the link found on the Army Library Program web page. The sign up form for the list can be found at <http://orator.usma.edu/cgi-bin/wa.exe?SUBED1=armylib&A=1>.

Other discussions lists especially for federal librarians can be found at <http://www.loc.gov/flicc/listsrvs.html>. Included here are FEDLIB and FEDREF-L. A link is provided on the web page to simplify the registration process.

Never sign up for an electronic discussion list on a Friday. Many require a reply to a message within 48 hours of signing up. If your computer is off for 2 days, you cannot reply and must re-subscribe on Monday anyway. Never sign up at work for any non-work-related discussion list.

Leisure Travel

For Leisure travel try: <http://www.gettravelop.com/html/ProgramInformation.asp> or for the 4 MWR Recreation Centers (Orlando, Hawaii, Germany, and Korea) at <http://www.armymwr.com/portal/travel/recreationcenters/>.

Overseas Jobs

Apply through CPOL or USA-JOBS. Can create an agent to find such jobs and be notified via email. [Http://www.usajobs.com/](http://www.usajobs.com/)

Professional Associations

Join your professional association and network wherever possible. Attend local programs and national conferences. Get involved in your professional association. Volunteer at local and national (international) levels. <http://www.sla.org>

Real Estate Expenses (as part of a PCS move)

If you were hired under an agreement that included PCS expenses, the government may reimburse part of your expenses in purchasing a house and/or selling your current home. Government would prefer that do this within 1 year. Some-time during that one year you may get a telephone call asking if you wish to keep real estate expenses for another year. Say YES! DFAS, Defense Finance and Accounting Service, does not like this – it keeps their books open and the installation or activity funds tied up – but it is good for you.

Your PCS orders may have more than \$20,000 set aside for real estate expenses. It will depend on your grade. Real estate expenses do not cover everything, but they help.

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Army Librarians (Army civilian employees) need to know (Cont.)

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Regulations, Forms

Army regulations (ARs or Regs), Department of the Army Pamphlets (DA Pams), Field Manuals (FMs), and DA Forms are important tools for getting the job done, both for the librarian and the library's customers. Electronic copies of most ARs and needed forms can be found on the Army Publishing Directorate's website at

<http://www.usapa.army.mil>. Some of the electronic forms require special software (i.e., Form Flow), but many are also available as pdf file that can be printed out for use.

Other important forms (Optional Forms (OF) and Standard Forms (SF) can be found at:

<http://www.fedforms.gov> or
<http://www.gsa.gov/forms>.

Directives (DoDDs) and Instructions (DoDIs) from the Department of Defense can be found at

<http://www.dtic.mil/whs/directives/>
and DoD forms are at:
<http://www.dtic.mil/whs/directives/infomgt/forms/formsprogram.htm>

Regulations and forms from the Army's sister services can be found at; <http://www.navy.mil> ;
<http://www.af.mil> ;
<http://www.usmc.mil> ;
<http://www.uscg.mil/USCG.shtm>

Field Manuals (FMs), Training Manuals (TMs), and several other types of official publications can be found at

<http://www.adtdl.army.mil/atdls.htm>. Need your AKO user ID and password to login to this site.

Know that there is a Library Accountability regulation, AR 735-17, and that Army regulations govern many activities that you took for granted in the private sector - and never learned in Library School.

AR 25-400-2, Army Records In-

formation Management System, ARIMS governs administrative files and filing

AR 1-100, Gifts and Donations, covers gifts to the Library.

DA Pam 25-30 is the index to Department of the Army publications.

Army regulations provide regulatory guidance for Army programs, activities, installations, and agencies - but also allow some leeway for local commander's discretion. Many Army Regulations are grounded in Public Law - so not following the "reg" could earn you problems from disciplinary action to jail-time.

Resource Allocation Selection System (RASS)

<http://cpol.army.mil/library/train/rass/>

RASS is an automated financial system that centrally manages the Army Civilian Training, Education and Development System (ACTEDS) resources for the Intern and Competitive Professional Development programs.

RASS is a real time, web-based life-cycle management system for centralized management of funds for ACTEDS-approved DA Intern and Competitive Professional Development (CPD) training. RASS eliminates manual procedures, enables creation, submission, approval, status tracking and reporting of training and travel-related request forms (DD Form 1556, DD Form 1610 and Standard Form 1164).

Resumix

URL for FAQs:

http://acpol.army.mil/employment/faq_procedures.htm

Request user ID and password. You will receive it within a few days. When you register -- include your supervisor's name and email ad-

dress. You must register to use this system.

Accomplishments:

When writing accomplishments make sure that they are quantifiable and have a positive outcome. If an award was the outcome, note how the award rationale applies to the accomplishment.

Use active voice. I did..... Do not say "this was accomplished." Say, "I accomplished this, this, and this, as shown by 200x award for" Explain what YOU did and exactly how YOU accomplished it.

If applicable, always include: Who What When and How.

Do make sure that your package is complete, coherent, and that you have backed up all education and experience claimed with list of schooling, training, and previous employers. You do not have to go back to your first job, but do explain any gaps that may raise questions with potential employers.

Retirement:

If FERS; contribute the maximum possible to the Thrift Savings Plan.

If CSRS; contribute the maximum possible to the Thrift Savings Plan.

Training

DD Form 1556 - the form you fill out for training has a page for evaluation. That evaluation should be completed and returned to training or administrative office within 15 working days after completing the training. Regulations say you do not get any further training until previous training evaluation forms are turned in.

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Barbara Wrinkle, Air Force Librarian, to retire on 30 June 2006

By Margie Buchanan

Barbara D. Wrinkle was born in Carlsbad, New Mexico, and attended high school in Hagerman, New Mexico. She culminated her distinguished 38-year federal career as the Chief, Libraries Branch, Air Force Services Agency. She successfully worked the full spectrum of Air Force libraries, serving in general and technical libraries and at Major Command positions. She worked for two years as a nonappropriated fund (NAF) librarian at Paul Revere Village, Karlsruhe, Germany. Wrinkle began her federal service in 1968 as the librarian at Robinson Barracks, Stuttgart, Germany. In 1970, she accepted a position in the technical library at the United States Army Military History Research Institute, Carlisle Barracks, Pennsylvania. Seeking new challenges, she transferred to the Air Force in 1978 and provided outstanding library services as a Base Librarian at Izmir AB, Turkey; Hellenikon AFB, Athens, Greece; Duluth International Airport, Duluth, Minnesota; and Luke AFB, Phoenix, Arizona. In all these locations she instituted many innovative programs and significantly improved library operations for military communities. From 1981 to 1991, Wrinkle served as the Systems Coordinator and Deputy Command Librarian at Ramstein AB, Kaiserslautern, Germany. Under her superior leadership in USAFE, she expertly supported over 250 remote sites and special foreign missions, and ensured top quality materials were sent to the troops serving in Operation Desert Storm.

Wrinkle continued to provide exceptional services and technical resources while the Director of the Phillips Laboratory Research Library, Hanscom AFB, Boston, Massachusetts. As the Assistant

Wrinkle receives the 2004 Fed-



eral Librarian of the Year Award at the Library of Congress, Washington DC.

Barbara Wrinkle, right, chief of the Air Force Libraries Branch at the Air Force Library Information System in San Antonio, Texas, accepts the award for Federal Librarian of the Year with Col. Timothy Hanson, agency commander, HQ Air Force Services, San Antonio.

Photo by Robin Smith

See the full article in the April 2005 FLICC Newsletter, at: <http://www.loc.gov/loc/cib/0504/award.html>

Director of the Air Force Library and Information System (AFLIS), Air Force Services Agency, she streamlined the central library purchasing program by consolidating large dollar contracts, saving millions of dollars each fiscal year. She flawlessly managed the execution central funds, ensuring top quality information materials were procured for all Air Force libraries. Appointed as the Director of AFLIS in January 1996, Wrinkle focused relentlessly on initiatives supporting 108 Air Force general, technical, and academic libraries, one Library Service Center, 7,000 organiza-

tional accounts, and over 250 remote and isolated sites. She completed the standardized library performance work statement, NAFLI MOA guidance, and a new Library Facility Design Guide that provides state-of-the-art plans for AF general library construction projects. She transformed the AF library financial management, purchasing, and reporting programs and initiated the development of a web-based "e-commerce" system that streamlined field operations and provided comprehensive report and analysis capabilities. In addition, she received the distinguished 2004 Federal Librarian of the Year award from the Library of Congress – a salute to her as the best librarian in the federal government. Her conscientious management, collaborative efforts, and inspirational leadership brought the Air Force Library program to its highest levels of professional service. Barbara Wrinkle exemplifies the Air Force core values – integrity first, service before self, excellence in all we do!

Barbara Wrinkle will retire as Chief, Libraries Branch, Air Force Services Agency, San Antonio, TX, on 30 June 2006.

Army Librarians Need to Know

(Continued from page 12)

Supervisor must also comment and sign this evaluation form. You should discuss training with supervisor and add comments to the form. Also does this training meet your ITP, individual training plan?

On Form 1556, be as brief as possible on objectives for training - you may have to show how you met each objective in a later evaluation.

MLD Partners Sponsor Programs, Continuing Education, and Networking Events at the SLA Annual Conference in Baltimore

By Sharon Lenius

Military Librarians Division vendor-partners are ready to go for a variety of activities in Baltimore, June 11-15, 2006.

The MLD Premier Sponsor for 2006, **IEEE**, is the host partner for the CE Course, "Technology Projects Made Simple: Tools and Tips for Librarians." This continuing education course is scheduled for Sunday, June 11, 2006 from 8 a.m. – 12 noon in the Convention Center, Room 329. Judit Sedillos, the instructor, serves as the Library Systems Manager at the Naval Postgraduate School Library in Monterey, CA. Project Management is a core competency for 21st Century Librarians and Information Professionals. There is still space in this course - \$199 for members.

SirsiDynix is the 2-Star Sponsor of "Community Partnerships in Safety: Encouraging Police and Librarian Connections" offered Monday, Jun 12 from 9:30 a.m.- 11:00 a.m. in the Convention Center, Room, 322. This is one of three programs that would be of interest to those working in any area of Disaster Planning, Emergency Management, and Terrorism. --- and that seems to be all of DoD! "At Risk: Capturing and Preserving Web Resources," scheduled for Monday, Jun 12 11:30-1 p.m. and sponsored by another 2-Star Sponsor **Swets Information Services**, which deals with government agencies and preserving web resources. "The Web-at-Risk" Project will be discussed at that time. **Elsevier**, another 2-Star Program Sponsor, helps deliver "Public Fear and the Psychology of Terrorism" on Monday, Jun 12 from 3:30 p.m.- 5 p.m. Learn about the strategies for minimizing and managing the psychological consequences of terrorism through Prevention, Intervention and Health Promotion.

Author, Journalist Katherine Skiba

talks about her experiences embedded with the 101st Airborne in Iraq from her book **Sister in the Band of Brothers** on Tuesday, Jun 13, from 1:30-3 p.m. in the Convention Center, Room 301. A book signing follows in the SLA Market Place. This 2-Star book and author talk is sponsored by **Ex Libris**.

All SLA Attendees are invited to come to the **DMIL Networking Events**.

Networking Breakfasts offered by the Military Librarians Division and our Vendor/Partners are as follows: (**N.B.** – Various Room numbers for events)

Monday, June 12th DMIL Networking Breakfast, 7:30 a.m. – 9 am, sponsored by **Knovel Corporation**, Convention Center, Room 307

Tuesday, June 13th DMIL Networking Breakfast, 7:30 a.m. – 9 am, sponsored by **LexisNexis**, Convention Center, Room 339-340

Wednesday, Jun 13th DMIL Networking Breakfast, 7:30 a.m. – 9 am, sponsored by **Greenwood Electronic Media**, Convention Center, Room 317

This year DMIL will offer an interesting and exciting OPEN HOUSE on Tuesday, June 12th from 6 p.m. – 8 p.m. at the Hyatt Regency, Constellation Ballrooms E & F. This event is generously sponsored by our 3-Star partner **Thomson West**. Come join in "POetry and Puzzles" and see if the Raven really says Baltimore or is it Nevermore?

There may even be a POetry reading or two. This is a cultured group, after all!

The business of the Military Librarians Division will be conducted at two events in Baltimore.

- The DMIL Board Meeting: Sunday, June 11th from 1-3 p.m. at the Hyatt Regency, Constellation

Ballroom F with **Thomson – Gale** as 1-Star Sponsor

The DMIL Business and Awards Luncheon will again be sponsored by **Thomson Scientific**, a 3-Star level partner. This event will be held on Tuesday, June 13th from 11:30 a.m. – 1 p.m. in the Convention Center, Room 339-340. This no-cost luncheon is open to **MILITARY LIBRARIANS DIVISION MEMBERS ONLY. No guests, please.**

DMIL is co-sponsoring a tour, "Annapolis, Jewel of the Chesapeake" on Thursday, June 15th leaving at 9 a.m. – returning about 3 p.m. Our vendor partner for this event is **Recorded Book/Landmark Audio**. The Naval Academy will be included on the tour. The Library may be under renovation at that time for new carpeting on the main floor. \$50 per person. Tickets still available. (Lunch is on your own in Annapolis ---highly recommend you head for the water front!)

All of these events were organized and coordinated by Greta Marlatt, MLD Director for SLA Baltimore. Sponsorship for events coordinated by the MLD Resource Committee, Wendy Hill, Sharon Lenius, and Ursula Scott. Web work done by MLD Webmaster, Pat Alderman. Division members and all conference attendees owe thanks for their hard work. A grateful division thanks you for the events, programs, courses and tours.

And special thanks to the vendor/partners mentioned above: Please visit these booths to thank our sponsors.

IEEE Booth 614, Thomson Scientific – Booth 2405, Thomson West Booth 605, SirsiDynix Booth 2613, Swets Information Services Booth 2206, LexisNexis Booth 1301, Ex Libris Booth 2410, Elsevier Booth 904/1004, Greenwood Publishing Group Booth 605, Knovel Corporation Booth 603, Recorded Books/Landmark Audio Booth 1522, and Thomson Gale Booth 2310/11.

Report of 2006 DTIC User Conference

Tracy Landfried, editor, *The Military Librarian*

The format of the 2006 DTIC User Conference, the 32nd annual User Conference, changed this year. The conference shrank from four days to three and devoted the first day to the warfighter.

The first day was an overview of DTIC products and services, including the R&E portal, for the warfighter, specifically for the Combatant Commanders (Co-Coms) and their staffs. DTIC has been reaching out to them on their home grounds. Now DTIC invited them to Alexandria. DTIC, the R&E portal, and DTIC IACs all support the warfighter. First day sessions were from high level DOD personnel, including the Director, Defense Research and Engineering (ODDRE), the Honorable John J. Young, Jr., who directs the \$70 Billion DOD research enterprise; and Mr. Alan R. Shaffer, Director, Plans and Programs, ODDRE. Many high level DTIC personnel also talked about what DTIC is doing for the warfighter.

John J. Young, Jr. set a goal for ODDRE to develop technology to defeat any adversary on any battlefield. To meet this goal, we need to focus on Jointness, Interoperability, and Networking. We cannot get to Joint and Interoperable fast enough. We have an aging workforce, and we need to capture the knowledge that will otherwise be lost. The DOD Acquisition team needs to increase the speed and decrease the cost of the acquisition process. We need an inspired, high-performing, boundary-less organization that delivers.

We need to disrupt terrorist activities – before the IED is delivered to the roadside. To do this work, we need a complete tool set. We must change how we plan operations and how we value information. We need to get product and capability to the warfighter – to support the tip of the spear. The Acquisitions team understands the technology and tools. Combatant Commanders (Co-Coms) know what they need, but may not know the tools available. Young reminded us that excess [costs] in one area denies customer product in another area. When that customer product may save lives, we cannot tolerate waste. We need to examine the overall R&D investment and ensure that value and competition are foremost considerations in every program.

Transparency, openness, and collaboration enable delivery of results. Hire the best talent available. Do not tolerate harassment, unethical behavior, or dishonesty. These, if tolerated, will evoke the distrust of the President and the Congress. He described the example of Billy Payne, who brought the Olympics to Atlanta, GA. Payne brought neighborhoods together to work for the good of the entire community. We need to emulate that activity for the DOD R&E community.

Young re-iterated that DTIC, Defense Technical Information Center, is the central DOD facility for the collection and dissemination of science and technology information. Results of ALL DOD funded work must be submitted to DTIC. To those individuals unwilling to share taxpayer funded DOD research within DOD, Young says [paraphrased] “look for another job - one that is not funded at taxpayer expense.”

Align technology performers. Facilitate E-Gov initiatives. Promote the exploitation of emerging information technology tools and dynamic science and technology databases. Expand the synergy of R&E facilities, people, and information. Our obligation is to get maximum value for every tax dollar. And we must work with a sense of urgency, collaboration, and keeping in mind the lessons learned for the warfighter.

Portals, including the R&E Portal, are a good start, but are not a dashboard – and do not include all the tools need to effectively and efficiently do the work.

Mr. R. Paul Ryan, DTIC's Administrator gave the DTIC Overview. DTIC is older than DOD and currently has over 13,000 registered users. The DTIC collections contain over 2 million technical reports, 300,000 ongoing and completed research summaries, and over 170,000 descriptions of contractor Independent Research and Development projects. DTIC never changes the limitation or classification of a document in its collections. Only the controlling agency may do so. Although DTIC is not an archive, it does keep everything it has ever received. DTIC is the central collection and dissemination point for DOD research, including DOD sponsored and DOD contractor research.

DTIC began to digitize its microfiche collection. Between Apr-Oct 2005, had digitized one million pages. DTIC's redesigned home page makes the search page its initial site, as most users come to the site to search it. See the new site at <http://www.dtic.mil>.

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Report of 2006 DTIC User Conference (cont.)

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Alan Shaffer, Director, Plans and Programs, ODDRE, gave us an overview of the world as he knows it. It is a world of revolutionary advances (i.e., Stealth, Night Vision, GPS), but also great uncertainty. It is a world where technology matters to the warfighter. Not one of the disruptive technologies that figure importantly in DOD today emerged as a result of military requirements. We live in a world of disruptive technologies (as coined by Clayton Christensen in "*The Innovator's Dilemma*" (1997)) and if an enterprise misses out on a technology, they are dead in a few years.

Disruptive technologies include: Candle – Electric light; Vacuum tubes – Transistors, Mechanical watches – Quartz watches, Main-frame computers – Personal computers. In these cases, the disruptive technology decimated the conventional market – and in an increasingly shorter time. In this world, technology growth is non-linear. However, the DOD Acquisition path has been linear. The result has been a state-of-the-art fighter jet with 18-year old computer technology in the engineering drawings. This is clearly unacceptable.

Shaffer described developing the right technology as a contact sport. He described trends that will affect us: International growth of science and technology is increasing; Globalization is increasing; Intellectual Capital advantage of the US is decreasing; the pace of technology is increasing; the pace of combat operations is increasing, and the development of disruptive technologies is increasing. In combat, missing out on a disruptive technology can be lethal.

Technical information matters. All DOD R&E communities need easy access to R&E information. US and Coalition warfighting is a technical

business and the timeline for getting answers to technical questions is shorter [and more urgent in war-time.] DOD needs the best information in the world.

DTIC is re-engineering itself to be more responsive to its constituents.

DTIC was established as a DOD Field Activity in June 2004. Its goals include aligning the technology performers (DOD Labs, product centers, IACs, non-DOD research organizations) with sci-tech information providers at DTIC. Support the e-business initiatives of the Under Secretary of Defense for Acquisition, Technology and Logistics (AT&L). Promote the exploitation of emerging information technology in DTIC/DOD Sci-Tech databases. Expand the synergy of research and engineering facilities, people, and information.

Shaffer told us to market our work to the Sci-Tech DOD community. Tell our communities what we bring to help them do their job. If they do not beat a path to our door trying to get our help – we are not doing a good job of telling them how we can and do help them.

The R&E portal is envisioned as the single site for DOD to tell the warfighter, the Combatant Commanders, and DOD scientists, engineers, or innovator partners, what DOD is doing in a given technology; why the work is being done; when the work will be completed; and who knows about this work in case further information is needed or for possible partnerships. This is all in answer to Public Law 107-347, which mandated the E-Gov data collected on all 6.1-6.3 programs.

The Research & Engineering (R&E) Portal is available at

<https://rdte.osd.mil>. It requires registration and authentication for access. It is accredited for DOD data transfer and DTIC will keep it abreast of DOD security and legal requirements. Authentication gives

DOD researchers access to everything they need, and it limits access to contractor proprietary information to DOD agencies only. The R&E Portal provides single-point access to all current R&E electronic information (including all DTIC technical databases, Technical Reports, Independent Research and Development -- proprietary research by DOD contractor R&D organizations, Research Summaries, and the contractor Information Analysis Center TEMS (Total Electronic Migration System) databases. Information available through the R&E Portal includes DDR&E planning information, Dialog NewsEdge (Streaming newsfeeds on 25 S&T topics from 2300 technical newsletters and other sources), the E-government database, R&E forums, calendars, files, and announcements; Congressional budget queries, and the new Defense Technology Search, the ability to search all R&E Portal information. It is envisioned that the Army STEM and Air Force STES sites will be available through the R&E Portal to those Scientific Information Managers who track their agencies work and program elements. The R&E Portal is continuously being updated and improved. The customer base for the R&E Portal is the DOD R&E community, including civil service, military, and approved contractors. The R&E Portal will soon have a single sign-on capability, though it does have multiple levels of security. The R&E Portal will allow scientists, engineers, researchers, and their managers to do information analysis, obtain analytical tools, access news sources, access DOD links, and eventually use SIPRNet products and tools to do their work.

Ms. Carlynn Thompson, Director, Component Information Support, described the work of her section in creating websites for other DOD activities.

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Report of 2006 DTIC User Conference (cont.)

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They insure security and stability for the website. Among the other DOD websites that DTIC maintains are DefenseLink and an Anti-Terrorism secure website.

Mr. Terry Heston, Information Analysis Center (IAC) Program Office, described the 9 IACs that DTIC funds. Later we heard from managers or directors of three of the IACs, including CBIAC, SURVIAC, and IATAC. CBIAC, is the Chemical Biological Defense IAC; SURVIAC, Survivability Vulnerability IAC; and IATAC, Information Assurance Technology IAC. All of the IACs will answer a question that takes less 4 hours for free. Of course, they will also take questions that cost millions to answer.

DTIC staff, IAC staff, and other vendors discussed their products and services. Thanks to the DTIC staff who worked behind the scenes, answered questions, provided points of contact for user requests, and made this User Conference a success.

2nd day

R. Paul Ryan named the DTIC User Council nominees for 2006-2007.

Ryan introduced keynote speaker, Thomas Temin, editor-in-chief, PostNewsweek Tech Media, who discussed thoughts on data sharing in government.

Temin focused on portals, search engines and push/pull technology. Temin described the Talmud as an early (500 A.D.) example of hypertext. The Talmud is the Torah (first five books of the Bible) plus centuries of argument surrounding the text.

Temin also described Melville

Dewey as an eccentric early progenitor of Knowledge Management. Dewey applied metadata to physical repositories of books, i.e., libraries, with the Dewey decimal classification system in 1876.

He described data sharing and portals and communities of interest. Portals require active monitoring and intervention, active sharing, robust security, a similar look and feel across infrastructures and the information architecture used to create them. Portals are community or mission specific but they require an enterprise approach, one that is comprehensive for the community it serves. Temin described good examples of portals found in DOD as NRL's Torpedo Ultra, AKO, and Air Force Online, among others. The best websites include their stakeholders, not just their webmaster, in redesign and creating navigation aids for their sites.

Searching the web can be done by keyword, among other ways. Results can be clustered according to context. Ask.com (formerly Ask-Jeeves.com) now allows one to preview a website before visiting it. FirstGov uses Vivismo, can sort search results by word, by agency, or by alphabet.

Temin described the Push-Pull debate, the pros and cons and the challenges. He believes that the Government is making a mistake in outsourcing its IT work. IT skills in XML and JAVA should be agency resources, not contractor supplied. The challenges include usability, scalability, integration standards, security management, skills, and resources. And it has to be explained to Congress in a way that will keep Congress awake in order to secure funding.

After the keynote, Ryan introduced Tracy Landfried, President of the DTIC User Council. Landfried called for a vote and announced the

slate of nominees elected by acclamation, in accordance with User Council Bylaws, Article 4, Section 4.5.

Break-out sessions occupied the rest of the User Conference. Handouts were made available for all the concurrent sessions at the end of each session and day. Handouts for most sessions are also available on the conference CD-ROM, soon to be published as ADM001852.

The first day's breakout tracks were: International Outlook and Partnerships, Value of Information Sharing via Internet Based Technologies, and Legacy Document Conversion and Digitization.

"Open Source Enterprise...." featured Judith Bylicki, Deputy Chief for Community Integration, Director of National Intelligence Open Source Center. She discussed her mission to increase the Center's value as an intelligence community asset, both aiding other organizations in the use of open source materials in furtherance of their own missions, and facilitating public and private partnerships. Others speakers described open source sharing programs, products, and training available to DOD and other federal, state, and local agencies.

Dr Susan Cumberledge, an AAAS Fellow at the Defense Threat Reduction Agency, talked about the Iraqi Virtual Science Library, using science and libraries to rebuild Iraq.

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Report of 2006 DTIC User Conference (cont.)

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Cumberledge and four other speakers described the nuts and bolts of this partnership between DOD, the Department of State, and Sun Microsystems, Inc., DTIC, the Iraqi Minister of Higher Education and Scientific Affairs, Iraqi National Academy of Sciences, 7 Iraqi Universities, and two dozen sci-tech publishers (both commercial and non-profit). Iraqi scientists and engineers have been cut off from mainstream scientific and technical publishing for 25 years. They need up-to-date information to rebuild their country.

Terry Hendrix and Grant Clark discussed "Digitalization at DTIC." They described the history, equipment, work processes, images, and the future of digitalization. They explained why DTIC can no longer create microfiche of an increasing portion of its collection (color images do not transfer to microfiche.) 41% of 2005 documents could not be made available in microfiche, mostly because of color images. They explained that DTIC does "scan on demand" to some extent – especially for warfighter or humanitarian assistance requirements. DTIC does quality assurance on every image and every page it scans. This creates an enormous backlog of scanned images awaiting completion. Lessons learned from microfiche scanning include stay current with technology. One upgrade makes a lot of difference in product quality. DTIC is now creating OCR'd PDF of its microfiche back file.

The Military Librarians Group, an active section of the Washington DC chapter of the Special Libraries Association, hosted Kristin Henderson, in a special evening event. Henderson discussed her book, "While They're at War," about the

hardships on the home front for military families. These hardships are invisible to the general public. Henderson read many short excerpts about families dealing with loved ones at war. She also provided handouts, "10 Facts about Military Families that Civilians may not Know," "10 Ways for Military Spouses to Connect with Help & Support," and "10 Ways for Civilians to Really Support Our Troops."

Last day

Track titles this day included Open Access to Defense Information, Research and Development, and DTIC Today: Can We Talk? There were concurrent sessions all day.

The Federal and Scientific Technical group (FAST), formerly the STILAS User Group, met from 9-12.

Luncheon speaker, Francis Gary Powers, Jr., son of U2 pilot Francis Gary Powers, who was shot down over Russia on 1 May 1960. Powers told us about his father's flight and the aftermath. Powers (and others) are creating a Cold War Museum to keep the history of that period alive for current and future generations. He welcomes donations of money or materials for exhibition. His talk was fascinating. See the Cold War Museum website at: <http://www.coldwar.org/>.

The DTIC User Council meeting was attended by DTIC users and DTIC personnel, who answered questions and gave POCs for particular problems encountered by users. The User Council had discussed issues and created a priority list for general discussion earlier in the week.

Questions asked and answered included:

Public Services

Handbook for Users on Private Stinet, includes User Council points of contact.

Reference (Ref@dtic.mil) 703 767-8274 DSN: 427-8274

Source Hierarchy problems [*Problem will be identified in a scope note and Source Hierarchy box will be grayed out in Advanced Search feature.*]

Descriptor Hierarchy – Thesaurus problems [*Note will be added to let users know that a problem exists.*]

Training – online and on-site help is available. Contact Reference Librarians at DTIC, at Ref@dtic.mil.

Technical Services

Cataloging (report limitation and classification and other citation problems to infosec@dtic.mil)

Contributor help is coming, a new SF298 system should be available in May 06.

Distribution statements – Contractors are not authorized as POC for release of limited reports, only a Government agency may be the release authority.

Scanning – DTIC will scan on demand for urgent requests – particularly those involving warfighter needs.

STINFO / STINT / STEM / STES – ODDRE, the Honorable John J. Young, Jr., wants all DOD taxpayer funded reprints, pre-prints, journal articles, conference papers, technical reports, etc., to appear in DTIC.

The conference wrap-up session went quickly and now we look forward to next year.