

The Military Librarian

The newsletter of the Military Librarians Division of the Special Libraries Association

Volume 48, 2 Fall 2003

Inside this issue:

Exec Board/Committees	2
50th Anniversary Happenings	3
SLA in NYC	4
Applications Smapplications!	5
New Members List	6
A Member Passes	7
Notes from the Chair	8



Spotlight on Army Libraries For this issue, we'll focus on two Army Libraries, plus a special feature on the Librarian of the Army.

Developments at CARL

By Ed Burgess, Director, U.S. Army Combined Arms Research Library, Fort Leavenworth, Kansas

A lot has been going on at the Combined Arms Research Library.

Several years ago, we decided to replace the documents collection card catalog with a Horizon ILS. It is separate from our main ILS, and is not accessible from outside. However, converting between 100,000 and 200,000 documents from a non-MARC card catalog (in many cases, the cards didn't even have tracings!) is no easy task. We're also taking the opportunity to screen out DTIC documents, send some of our holdings to DTIC, and do some weeding. Tim Sanz has been guiding this for the last year or so and has made great strides. We're within sight of completion, years ahead of schedule.

The CARL collection has many books that are dangerously embrittled. We've been trying to conserve the physical books, or preserve the information in them by media conversion. This is a massive commitment—the CARL has about 15,000 threatened volumes, and it runs about \$100

(Continued on page 7)

Fort Lewis Library System

By Bonnie Tucker, Chief Librarian, Fort Lewis, Washington

The Fort Lewis Library System proudly serves active duty (about 20,000 at Fort Lewis) and their families, retirees and their families, reservists, civilian employees, and army contractors. At last count there were 24,000 registered borrowers. With no other libraries at Fort Lewis, staff are busy and challenged to meet the library's mission of providing military information, serving as the university library for Stone Education Center, and making available Quality of Life materials and programs.

Grandstaff Main Post Library, open seven days a week, houses the Northwest Region Command Reference Center and is the home of the Lewis Defense Digital Library Research Service team. Fort Lewis, along with CARL

(Continued on page 7)

M. ANN PARHAM: Army Librarian

By Dawn Humphrey

Ann Parham has been the Department of Army Librarian since December 1998. She is responsible for policy and oversight of the Army Library Program that consists of over 275 general, academic, technical, and special libraries around the world. Ms. Parham has initiated several Army-wide projects to promote webbased enterprise-wide delivery of library services to Army soldiers, civilians and families anytime, anyplace. She has led Army librarians to participate in the OCLC CORC project, the Army Consortium for ProQuest, the Defense Digital Research Library Service (DDLRS), and the development of an Army Library Program website. As of May 2003, the DDLRS member libraries provide Ask A Librarian research service to Army Knowledge Online (AKO) users anytime, anyplace. Ms. Parham represents Army libraries as a member

(Continued on page 3)

Executive Board Members and Committees of the MLD

OFFICE	NAME	EMAIL	TERM
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Treasurer	Claudia C. Tavares	tavaresc@dpg.army.mil	2000-2004
Director at large	Tanny Franco	tfranco@dtic.mil	2001-2003
Director at large	Carolyn Eaton	eatonck@navair.navy.mil	2002-2004
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Air Force MLW Director	Carol A. Emery	carol.emery@langley.af.mil	2000-2004
Army MLW Director	Bohdan Kohutiak	Kohutiak@carlisle.army.mil	2002-2004

Archives Chair

Joan Phillips

joan.phillips@maxwell.af.mil

Awards Committee Chair

Alta Linthicum alta.linthicum@navy.mil

Bylaws Committee Chair

Janice Pepper

pepperje@tecom.usmc.mil

Division Discussion List Moderator

Tanny Franco mailto:tfranco@dtic.mil

Division Webmaster

Patricia Alderman aldermanp@ndu.edu

MLW Registrar

Candy Parker cparker@dtic.mil

MLW Webmaster

James C. Dorsey jdorsey@dtic.mil

Nominating Committee

Suzanne Ryder suzanner@library.nrl.navy.mil

Publications Committee Chair

Ann Cashin

cashin@eodpoe2.navsea.navy.mil

Resources Committee

Wendy Sayles Hill whill@dtic.mil and Sharon Lenius Sharon.Lenius@ngbcio.ngb.army.mil

Strategic Planning

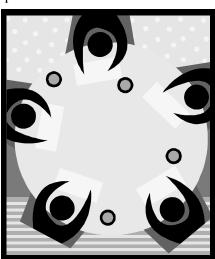
Tracy A. Landfried tlandfri@arl.army.mil and Tim Renick timothy.renick@eustis.army.mil

Call for Volunteers

Vacant Positions:

EEO/Career Counselor Public Relations

Please contact the Division Chair, Pat Alderman, if you are interested in volunteering for one of these vacant positions.



Parham (Continued from page 1)

of the DoD Business Initiatives Council (BIC) Enterprise E-Content Licensing Steering Group charged with establishing DoD-wide contracts for electronic content. As the Librarian Career Program Manager, she has provided professional development training for 130 librarians annually through the Army Library Institute and individual developmental assignments. Ms. Parham was selected for the 2002 Federal Librarian of the Year award by the Library of Congress' Federal Library and Information Center Committee (FLICC) for these accomplishments as well as for her successful effort to return the Pentagon Library to the Pentagon. She is very proud that Army libraries or librarians have been selected for these awards for the last four consecutive years.

Ann is a high-energy leader and is passionate about what Army libraries and their staffs can do for the Army. You've heard of "Army of One?" Ann is the "Office of One." The projects she has been able to accomplish as an 'Office of One' are amazing. In addition to the initiatives mentioned above, there are other accomplishments to mention. She frequently calls on the Army Library Steering Group and other willing Army librarian volunteers to accomplish these projects, but it is her leadership and guidance that see the projects through to completion. Projects such as guiding and organizing volunteer Army librarians to create the Army Libraries web site (www.libraries.army.mil), home of DALS (Digital Army Library Service). She worked with representatives in HQDA to host the site and also with representatives from AKO to ensure visibility for the web site on AKO. She applied for and obtained funding through the Army Studies Program for a user needs assessment and a library assessment. Under Ann's direction, a new metrics database is being developed for gathering statistics for Army Libraries.

And if that isn't enough to give you an indication of the stuff Ann is made of, she was injured and survived the September 11 attack on the Pentagon. Her office and most offices of the Deputy Chief of Staff for Personnel (DCSPER) were destroyed. If you recall, the attack occurred on Tuesday. Ann was back to work and present for an 'all hands' call for DCSPER, (now the Army G-1) on Friday even though she suffered burns on her face, ears and hands; a laceration on her foot, and a broken toe. She is indefatigable and is dedicated to her work. Even with a cumbersome plastic shoe she wore due to her broken toe, a person still couldn't keep up with her!!

Ann previously served as the Chief of Research and Information Services (RIS) at the National Defense University (NDU) Library. She initiated information literacy training, streamlined and introduced electronic delivery of curriculum support to the colleges, revamped the interlibrary loan service, initiated a map collection, and implemented other public service initiatives and improvements. At the request of the George C. Marshall Center European Center for Strategic Studies, Ms. Parham was detailed to the Marshall Center Research Library for 3 months in 1996 to develop and implement a library modernization plan and recruit for a library director.

Prior to joining NDU, Ms. Parham was the library director at

the Headquarters, US Army Materiel Command in Alexandria, VA for five years, at the Mannheim (Germany) Community Library for two years, and at the Wiesbaden (Germany) Community Library for three years. She also served in reference and extension librarian positions in Nurnberg, Germany; Camp Humphreys, Korea; and at the Rowan Public Library in Salisbury, NC.

Ms. Parham is the permanent Army representative to the Library of Congress' Federal Library and Information Center Committee (FLICC), an elected member of the FLICC Executive Board, and a member of the FLICC Personnel Working Group. She has served on the Library of Congress' Federal Library and Information Center Network (FEDLINK) Executive Advisory Committee and as president of the ALA Armed Forces Round Table. She is a member of the American Library Association and the Special Library Association.

Ms. Parham is a native of Columbus, GA. She received her B.S. in Social Work and Social Studies Education and Masters in Library Science (MLS) from Florida State University.

50th Anniversary Happenings

By Pat Alderman, MLD Chair

Although we have not been propositioned by *AARP* yet, the Military Librarians Division has turned 50 this year. We began celebrating at last year's Military Librarians Workshop when the Blue Shirt Brigade appeared for the first time, passing out 50th anniversary pens and unfurling the 50th Anniversary Banner. (A crisp salute to Ann Cashin for getting the pens and Sharon Lenius for taking care of the banner.)

The celebration continued in New Orleans, when the Blue Shirts once again took the stage at the SLA Winter Meeting. Chair Suzanne Ryder shared military-style cake-cutting responsibilities with 1LT Kevin Petty, using a replica sword like the ones Americans carried during the War of 1812. (Thanks Thomson-Dialog for sponsoring the cake. It was good! Diane Schnurrpusch was MC for the event. She and Tanny Franco also did a great job as banner holders. Marybeth Dowdell and Claudia Tavares also helped. Although Sharon Lenius was not



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50th (Continued from page 3)

present, she arranged for both the sword and 1LT Petty.)

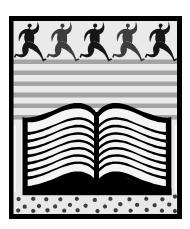
Sandy Bradley and her staff (in their blue shirts) at the NAVAIR WD Technical Library, in China Lake, CA hosted the next Anniversary celebration on April 17^{th.} (Hope the cake was as good as it looked in the picture in the last Military Librarian newsletter.)

At the SLA annual conference in New York City, we often heard "Are you going to serve cake, again?" We did that and more. On Monday June 9th, 30 Division members (many sporting Blue Shirts) and friends stood in line on the Plaza at 0 Dark 30 for a chance to be seen on the Today show. About 8:07, we (and our banner) got our 15 seconds of fame, when Sharon Lenius gave Al Roker his own Blue Shirt on national television. Afterwards, the Blue Shirters did a "Roadmap of the Exhibits" to pass out thank you signs to vendors who supported our Conference programs and events.

The next 50th Anniversary event was a Celebration Cake on Tuesday afternoon. Cake cutters included Jackie Davis, our most recent member, Wendy Hill, our most established member present, with assistance from Sharon Lenius, Anniversary Task Force Chair. Diane Schnurrpusch served as Master of Ceremonies. Diane was also responsible for gathering a display of historical materials showing the development of Military Libraries. Sandy Bradley contributed information on Navy Libraries. Hope you enjoyed the cake! Janice Lachance, appointed as Executive Director of SLA just four days earlier, attended the ceremonies and had an opportunity to speak with MLD Members. This event was sponsored by EB-SCO Publishing and EBSCO Subscription Services and by Thomson - DIALOG.

The final event was a Standard & Poors sponsored bus to the Fraunces Tavern on Wednesday for a no-host dinner where George Washington said farewell to his troops. Tanny Franco and Sharon Lenius were unsung heroines in arranging all of these events.

In Washington, DC at the Military Librarians Workshop we will finish our anniversary year with a Wreath Laying ceremony at Arlington Cemetery on Dec 8. We also have some anniversary mementoes to pass out to full registrants.



SLA in NYC

Monday

"Digital from Birth: Information Architecture for Building a Digital Library" played to a packed house as MLD members, Greta Marlatt and Lillian Gassie of the Naval Postgraduate School Library described effort to field a project on Homeland Security. Greta described the challenges of getting content while Lillian told about making the technology work. This program was co-produced by MLD and ITE and sponsored by IEEE, PTFS, Thomson - ISI, and Thomson - West.

"Copyright: Legal Issues in Managing Information" Reviewed by Nanette LoDolce and Tanny Franco

This session was a sleeper. I estimated that we would have an audience of 150 people and learned that 300 people attended the program that we sponsored with the Legal and Solo Divisions. Many thanks to Nanette LoDolce, Manager of Library Services, Baker Botts, New York, NY for sharing this condensed review that she wrote for the Legal Division with us.

Mr. Strickland is the ideal lecturer. His wit, experience and enthusiasm made for a great learning experience. From an historic reference to Abbot Finnian v. Columba, a copyright infringement case from the year 561 (from which Mr. Strickland quoted: "To every cow it's calf; to every book its copy"), to the current Millennium Copyright Act (DMCA), Mr. Strickland covered the gambit of intellectual property (IP) decisions of all times. The presentation opened with the basics of IP law, the law that protects all forms of intellectual property.

Patent law started with the first letters patent issued in 1449 by Henry IV for a new method of making stained glass. The first specification patent was Puckle's 1718 patent for a machine gun. The first improvement and first idea patent was Watt's 1796 patent for steam engines. Trademark law is relatively new, starting around 1881. The Lanham Act and the Federal Trademark Dilution Act rule the trademark arena, which includes service marks and trade dress. Copyright law protects the specific expression of ideas, not ideas or facts per se. Reference to the major legislation included the Copyright Act of 1976, the Audio Home Recording Act of 1992, The Digital Millennium Copyright Act of 1998, the Sonny Bono Copyright Term Extension Act and The TEACH Act of 2002.

Section 107 (Fair Use) and Section 108, which provides a limited exemption specifically for libraries was the highlight of the lecture. Circular 21 (USCO 1976) entitled: "Guidelines for Educational Fair Use" and ALA's Model Policy for Educational Use (1982) are the premier documents in this field.

A flurry of audience questions and comments regarding specific situations (i.e. working in a for-profit educational environment to copying an out of print book) held everyone's attention. His conclusion that "sometimes it seems to be risk management

(Continued on page 5)

SLA in NYC (Continued from page 4)

as opposed to the law" summed up this group discussion perfectly, as did this simple four-part "fair use" test. Consider the purpose, commercial or not for profit of the copies to be made. Consider the nature of the work to be copied, factual or more creative. How much will the copies be used and lastly, what is the effect, if any, on the market for the work to be copied.

The presentation concluded with a timely discussion of the DMCA and how the digital environment has made infringement so easy. Mr. Strickland also discussed how "business forces are using the DMCA and technology, independently and together, in unexpected ways... "not to prevent piracy but instead to protect their market." Specific issues behind current case law (Tasini vs. NY Times; Morpheus; RIAA vs. Verizon; Lexmark and Reimerdes) ended the session with one more telling quote from current case law with regards to e-age copyright issues. It was: "additional legislative guidance may be well counseled."

Tuesday

At the Annual Business and Awards Breakfast, sponsored by Thomson ISI, MLD Members elected Carol Ramkey, Marine Corps University Library as the Chair Elect and Amy Loughran of the Army Community and Family Support Programs as Director-at-Large. SLA Board Liaison, Pam Rollo attended as a guest/observer and provided lively input to the group. Amy Hueber of ISI addressed the members and spoke of the technology and future of libraries and services. Sharon Lenius, MLD Immediate Past Chair received the Distinguished Service Award, a crystal, engraved book. Unfortunately, MLD Chair Suzanne Ryder was unable to attend, as she had remained in Maryland coping with a flooded house.

"Applications, Smapplications! How the Employment Process Has Changed, and How It's Stayed the Same" is discussed in the next article.

Wednesday

Dinner at Fraunces Tavern Restaurant capped a very successful SLA Annual Conference on Wednesday evening. Only in New York City could we have dinner in the same building where General George Washington bade farewell to his troops at the end of the Revolutionary War! And the food and hospitality were great, too. Transportation to Fraunces Tavern was provided by Standard & Poors, a near neighbor in the South End of Manhattan.

Thursday

Those who toured West Point and the US Military Academy Library were treated to the lush green campus and its many historic buildings. Lunch at the Hotel Thayer provided a view over the Hudson River. At the Library, Mr. Joe Barth, the Director and staff showed items from the Special Collections area, the Archives and the General Reading Rooms. We also got a peak at plans for the new Academy Library, which will be breaking ground in the spring of 2004. □



Photo courtesy of NBC Pix

"Applications Smapplications! How the Employment Process has Changed & How It's Stayed the Same" (SLA June 10, 2003)

Reviewed by Sandy Bradley, Director, Technical Library, Naval Air Warfare Center, China Lake California

Anyone who thinks all librarians are quiet, introverted types didn't attend this session.

A lively crowd gathered to hear Diane Goldstein, of Infocurrent, a library placement agency, and Ann Cashin, of the Naval Explosive Ordnance Technology Division, Technical Library, share their expertise on the current status of librarian hiring.

Diane presented her knowledge and perspective on today's hiring practices. Her expertise included many years of experience in New York. She gave detailed information on the current job market, the differences in geography and types of libraries, the value of your resume and your personal presentation as a professional, and the importance of being flexible. "How many jobs can you find for someone who is only willing to walk up six blocks from one subway stop?"

Here is a brief summary of Diane's bits of wisdom. She had so much terrific information that we don't have the space to include all. The starred (***) ones are critical.

The dot.com boom is over, the economy is down, and job competition is tough, even for experienced librarians. You will need to be more flexible in job tasks, titles, and salaries. There may be more jobs in special libraries such as law and medical. Technical service jobs are currently hot.

- Librarians need to network, be creative, and be persistent job seekers.
- Keep your skills current and take courses to maintain your expertise.

(Continued on page 6)

Apps Smapps (Continued from page 5)

- ***Your resume is your marketing tool. It must be perfect.
 Write, rewrite, and edit it. Spending 40 hours is not too
 long. The chronological is much preferred by Human Resources personnel rather than the functional. Make it easy to read, use power verbs, and sell yourself.
- ***First impressions are critical project a professional appearance from the handshake to the suit. Be on time, be prepared, know the company and its products and be able to ask some questions. Listen, respond appropriately, and be honest. No cell phones!
- Be aware that 80% of all jobs are not advertised. You may want to try a temporary job just to enter the market. Using an agency may provide some opportunities that are otherwise hidden to you.
- Have a positive attitude and understand that it takes time to land the right job.

Ann Cashin presented her views as a Federal, specifically a Military (Naval) librarian. Keeping with the program title, she explained that the employment process has changed in the way employers and prospective employees format and deliver information to each other, but the content has remained the same.

She provided a handout on Job Announcements. Here are the best sites.

http://www.usajobs.opm.gov/

http://www.loc.gov/hr/employment/

http://www.sihr.si.edu/

http://www.donhr.navy.mil/

http://www.mwr.navy.mil/ (select Employment...)

http://cpol.army.mil/index.html

http://www.mwrjobs.army.mil/

https://ww2.afpc.randolph.af.mil/resweb//

http://www.dtic.mil/dtic/joas/index.html

http://www.nlm.nih.gov/

The session was followed by an active question and answer period. The participants were very involved in the discussion and wanted to know as much as possible about job prospects. They happily exploited the opportunity to question the experts on the stage and within the group. The experience was a big success and the listeners I spoke to believe they learned a lot.

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(l-r Barbara Nekoba, Pat Alderman, Janice LaChance new SLA Executive Director, Sharon Lenius and Tanny Franco)

Welcome New Members!

By Helen Sherman, Co-Membership Chair

Six new members have chosen the Military Librarians division since May 2003. Please welcome them.

Becky Fillinger West Group Eagan, MN becky.fillinger@thomson.com

Carol A. Ingalls H. W. Wilson Co. San Antonio, TX cingalls@hwwilson.com

Barbara Lupei NAVAIR Weapons Division China Lake, CA barbara.lupei@navy.mil

Kevin T. McLaughlin University of Illinois Champaign, IL gslis@alexia.lis.uiuc.edu

P. Russel Nyberg Ellenton, Florida

Maria E. Ruckman Dept of Defense Information Center Dahlgren, VA mruckman@jwac.navy.mil

WELCOME

CARL (Continued from page 1)

per volume to scan them, and bind a paper facsimile for the shelves.



CARL has a large and growing digital collection: all the unclassified theses from CGSC's Master's of Military Arts and Sciences program, 1964 to the present; all the monographs from the School of Advanced Military Studies, 1984-present; over a hundred copyright-free books scanned; quite a large amount of CGSC institutional history; some diaries, personal papers, and memorabilia (see our web page). Add it all up, maybe 6,000 documents. We're now collecting MMAS and SAMS papers in electronic form, which is a mixed blessing no scanning, but a lot of editorial work to get them in shape to post to DTIC. The reference librarians are constantly bringing in digital documents that we'd like to keep permanently. And, of course, a digital object is of little use unless you have some sort of database system to manage it, so this year we purchased ContentDM, hosted by OCLC. Ginny Navarro and Kathy Buker are busily incorporating digitized books, reports, historical items, diaries, essays, theses, and other specialized items there. We'll integrate that with the existing web page at http:// cgsc.leavenworth.army.mil/carl/index.asp

Joanne Knight is deeply involved in QuestionPoint. A consortium of 13 Army (and one Marine) libraries have joined to test the concept of 24/7 reference service from distributed service points. OCLC manages QuestionPoint, and the consortium is called Department of Defense Library Research Service. DDLRS has libraries in Europe, CONUS, Hawaii, and Korea to extend the working day. It's now live on the Army Knowledge Network and become a library resource for the entire land warfare community, including active duty, family members, and civilians.

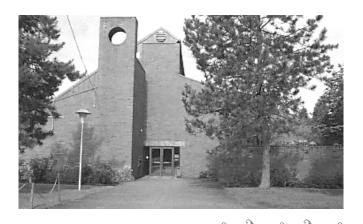
That's a lot to have on the plate. It's symptomatic of the changes that we've seen in the library profession over the last couple of decades, I think. More digits, faster tempo, better tools, better networking, and so forth. However, the legacy materials haven't gone away and aren't going to. Integrating the old and the new is a continuing and entirely rewarding job. I think that military librarians know roughly the direction we need to go, but keeping everything on azimuth is enough to make one's head spin. It's clear that business as usual won't do at all. \square

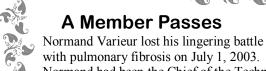
Fort Lewis (Continued from page 1)

and APG, are part of a 14-member collaborative reference pilot project to provide Ask-a-Librarian services through AKO (Army Knowledge Online portal). This service is staffed by all types of army libraries (and one marine library) in different time zones around the world. The mission is to answer reference questions 24/7 from soldiers anywhere anytime.

Book Patch Library, also open daily and co-located in the same building as Grandstaff, has children's materials, filtered computers and their own staff who provide children's programming: Summer Reading Club for 1400-1600 participants, preschool storytimes, Children's Book Week activities, and holiday programs.

Crittenberger Library, located in the troop area, is incredibly busy five days a week, circulating DVD's and videos, as well as the system's foreign language collection. Madigan Community Library has patient education materials, as well as a general collection for circulation to the community. A cadre of long-term Red Cross volunteers visit the hospital wards to distribute magazines and books to in-patients. There are also small collections at the Regional Correction Facility and the Yakima Training Center. Visit the libraries' homepage at http://www.lewis.army.mil/DPCA/library for a snapshot of services, a look at the new Horizon iPAC catalog, and to see remote access to databases. Check us out!





Normand Varieur lost his lingering battle with pulmonary fibrosis on July 1, 2003. Normand had been the Chief of the Technical Library at Picatinny Arsenal before his retirement in 1993. He was chair of MLD 1985-1986, and was active in several library organizations.



Phone: (757) 867-6377 Fax: (757) 867-6377 Email: bircher@ebsco.com

Editor

(lo EBSCO Subscription Services Federal Government Division
6800 Versar Center, Suite 131

Springfield, VA 22151-4177

MILITARY LIBRARIANS DIVISION OF SLA

Notes From the Chair by Pat Alderman, MLD Chair

Happy 50th Anniversary, MLD! The Division has been very active this Summer and Fall. Want to join in?

The Military Librarians Workshop, "The State We're In: Preserving the Past, Protecting the Present; Securing the Future", is scheduled for December 9-11 in Washington, DC. Early Bird Registration ends on October 31, 2003. Register now! (http://www.dtic.mil/mlw/2003/)

Be sure to read about in "SLA in NYC". Suzanne Ryder and Tanny Franco did a superb job of planning the conference events. Wendy Hill and Sharon Lenius signed up 10 conference sponsors. (http://www.sla.org/division/dmil/sla03sponsor.html) Diane Schnurpusch organized the birthday cake celebration including the wonderful photograph display. Read a recap of Ann Cashin's helpful program on how to become a federal librarian in "Applications/Smapplications"

The MLD Transition Board met on Saturday, July 19, 2003, with 12 onsite and 2 telephonic members. The Board welcomed two new members: Carol Ramkey, Chair-Elect and Amy Loughran, Director. New Committee Chairs include Helen Sherman and Marie O'Mara (Membership Co-Chairs); Tim Renick and Tracy Landfried (Strategic Planning Committee Co-Chairs); Ann Cashin (Editor Military Librarian). Outgoing members, Sharon Lenius (Past Chair), Tanny Franco (Director), Ann Cashin (Director) and Connie Wiley (Membership Chair.) were thanked for their services.

Janice Pepper, Bylaws Committee Chair, presented the Board with a draft of the MLD governing documents, which will replace the MLD Bylaws, bringing them in line with SLA guidelines. After Board review, the governing documents will be posted on the MLD website (http://www.sla.org/division/dmil/index.html) and published in a forthcoming edition of Military Librarian.

MLD will be participating in the 3rd Annual National Book Festival on October 4, 2003. **Amy Loughran** will have 2500 post-cards available for well wishers to send notes to US solders, sailors, Marines, and airmen stationed around the world. The post-cards of a winter scene of the Capitol. Amy, who is the Paperback Book Librarians at the US Army Community and Family Support Center in Alexandria, VA has arranged to have the postcards included in the paperback book kits sent out to deployed troops. The Air Force will also include the cards in their book kits.