



The Military Librarian

The newsletter of the Military Librarians Division
of the Special Libraries Association

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Inside this issue:

<i>Pentagon News</i>	1
<i>Exec. Board/Committees</i>	2
<i>That Day at the Pentagon</i>	3
<i>Caught in the Web</i>	3
<i>Who are the Military Librarians</i>	4
<i>Diversity in SLA</i>	4
<i>In Brief—MLD Web</i>	5
<i>DTIC Users' Meeting Postponed</i>	5
<i>SLA HQ Staff Restructuring</i>	5
<i>Hail and Farewell</i>	6
<i>Changing Times</i>	6
<i>Editor's note</i>	7

Pentagon Library News

On October 2, Kathy Earnest, Director of the Pentagon Library sent this note to the Army Librarians. She agreed that it could be shared in the Newsletter along with a request to please halt any donations.

Dear Everyone:

Thank you so much for the telephone calls, cards, letters, and emails that you have sent to the staff of the Pentagon Library. And, thank you so much to the Libraries that have generously been hosting members of our staff. The support of the Libraries of the National Defense University, Marine Corps University, Fort Belvoir and Fort Myer, and the Congressional Research Service of the Library of Congress has been so heartfelt. They have gone so out of their way to make our staff welcomed.

I must apologize for not sending something out earlier to let everyone know how

things stand for us, but it has been a difficult three weeks, moving around from temporary desk to temporary desk, sometimes having email and sometimes not. My few emails out have been short - with "I'll get back with you as soon as I can."

In case you did not know, approximately 90% of the Army space in the Pentagon was affected. That has meant the Department of the Army is having to move the majority of its staff, military and civilians, outside of the Pentagon. For some offices this will be temporary space from 6 months to 3 years. Additionally, the space that was unaffected is being reallocated to Senior level officials and their immediate staff, which means additional offices are to be moving out. This has caused additional stress on everyone.

Currently, the Pentagon Library is operating with the assistance of the aforementioned libraries. We have space in Taylor

See Pentagon (Continued on page 7)



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THAT DAY AT THE PENTAGON

On September 13, the Los Angeles Times writer by Richard T. Cooper told the story of Ann Parham, Librarian of the Army, and other survivors.

"As she limped blindly through smoke and debris, smelling her burnt hair, feeling the pain from her peeling skin and a blow that had momentarily knocked her to the floor, Ann Parham thought about her mother." She thought about the kind of news her mother would be getting. "I didn't want that to happen, so I kept moving." She got out.

"I am very, very fortunate," she said. "I am blessed. Other people, I'm afraid, were not so fortunate."

As Cooper described it, Ann and co-workers had been watching reports from New York and had commented about the Pentagon being "ground zero." She says in hindsight, they should have known to get out right then.

The only thing that separated Ann from the E-Ring where the plane hit was the copy machine room. The LA Times story indicates that the fireball apparently swept over her from behind. Something crashed down from the ceiling and hit her head. Her left shoe was gone and she broke a toe, but along with a co-worker, she got up and began scrambling out amid the intense heat and heavy smoke. Ann told the reporter, "It's the most horrific thing I've ever gone through. I hope I never have to go through anything like it again."

Lynne Tobin, NIMA
MLD Newsletter Editor



Caught in the Web: MLD Web Page

The Military Librarians Division Webpage (<http://www.sla.org/division/dmil>) has changed over the years to meet the needs of the Division. Prior to launching the new site in February 1999, former MLD Webmaster, Dolores Knight recalls that the old site had "some old conference presentations, a splash page, not much else. Don't know/ remember who did that first attempt."

"In the mean time, I knew I would be changing jobs and wanted to keep my hand in (I did the Marine Corps Libraries' web site at that time), but I couldn't see doing a site that didn't 'do' something. (Typical librarian.) Thus I started doing a 'Military Librarian's' site. I included material I thought was truly useful to military librarians without duplicating other sites. Particularly material for career development as opposed to material for their customers. I don't think that military librarians spend nearly as much effort on their own careers as they should."

"Eventually Tracy Landfried saw it and recommended it to the (then) current chair, Thom Rohmiller. They contacted me about using my own site to revamp the old MLD site. This was around Nov/Dec 1998."

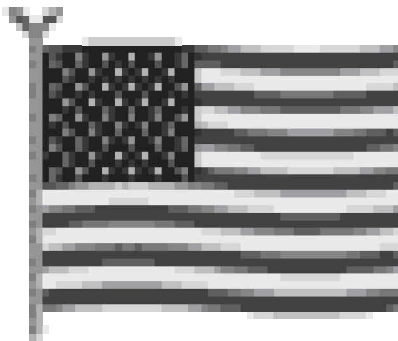
Dolores ran her ideas and layouts past Tom and Tracy. "I realized for the site to succeed it needed to be what 'MLD' thought was important as opposed to what I personally cared about. That way when my time ran out, it would have a life of its own." Since Pat Alderman took over as webmaster in April 2001, she has found out that

Dolores' vision was successful. Dolores, thank you very much for all of the care and attention you have given to the web page for the past two years. We especially appreciate your willingness to continue to share your experience and web wisdom with us whenever we have asked for assistance.

The MLD Webpage is the product of more than the webmaster. Four successive MLD chairs (Thom Rohmiller, Barbara Fox, Tracy Landfried, and Sharon Lenius) have had input into the site. The past and present membership chairs (Jane Butler and Connie Wiley) have also had a significant amount of input. It was during Barbara Fox's term that the bulk of the official MLD documents (About MLD, Bylaws, Strategic Plan, Guidelines for committee Annual Reports, complete listing/links for past MLW, etc) were added. This past summer, Marie O'Mara (DTIC) volunteered to check all of the links in the WWW LINKS section. Now she and Brenda Hill (NDU) are cross checking the broken links and recommending additional sites for inclusion.

In the past few months, the MLD website has undergone several more changes. An Awards Nomination Form has been added. The Hot Issues section of WWW LINKS has been updated weekly to include sites related to the events of September 11, 2001. The conference sections have been updated; a sponsorship page has been added. There is a link for the new Quadrennial Defense Review. Future plans include a revision to the Membership Correction Form and the development of a Members Only page.

Pat Alderman, NDU
Division Webmaster
and
Dolores Knight, DTIC



Who are the Military Librarians?

A graduate school student remarked at a recent professional gathering that she had never considered becoming a military librarian. Her remark provoked some questions: who are the 285 members of SLA's Military Librarians Division? Where do they live and work? How do they support the Defense community?

Almost half of all members—138—live and work in the mid-Atlantic states of Maryland, Pennsylvania, New Jersey, Virginia and the District of Columbia. Thirty-seven members live in the Southeast states of Alabama, Arkansas, Florida, Georgia, Mississippi, North and South Carolina and Tennessee. The North Atlantic states of Connecticut, Massachusetts, Maine, New York and Rhode Island have thirteen members, while twenty-three military librarians live in the Mid-Western states of Illinois, Minnesota, Missouri and Ohio. The Plains states of Kansas, Oklahoma and Texas have thirteen mem-

bers while the Far West/Pacific states of Arizona, California, Colorado, New Mexico, Oregon, Utah, Washington, Wyoming and Hawaii have 36 members. Nine corporations, graduate schools and government organizations are members.

In addition, MLD's membership reflects the international nature of the Special Libraries Association. Members live in ten countries on three continents, including sixteen members in Canada (Ontario and Quebec), Belgium, France, Spain, Sweden, the United Kingdom, the Azores, Japan and Brunei.

Members of MLD are a diverse group that is united in support of the Defense information community's wide range of requirements. Members work in general libraries; school, university and post-graduate academic programs; scientific, technical, legal and medical libraries; intelligence community libraries, Defense-related

publishers and Defense contractor establishments. They work in non-traditional library settings, such as providing commercial services to librarians, administering information clearinghouses and archiving military history. They support deployed soldiers, airmen, sailors and Marines in the field and on shipboard, military families and retirees; scientists, engineers, analysts, doctors, and lawyers.

This only begins to describe the wide diversity of Military Librarians Division members. But regardless of this diversity, all members have at least one thing in common: they make a difference by providing information support to the Defense community, which ultimately supports the front line soldier, airman, sailor or Marine.

Connie Wiley, DTIC
Membership Committee Chair

Diversity in SLA - MLD can help recruit

STARTING OUT ON THE RIGHT FOOT: Was the title of a pamphlet that was given to me while sitting on a couch outside of an ongoing meeting at the Special Libraries Association Conference in Seattle, WA. At the time I observed that most of those going in this room were African Americans, some were Hispanics and others were Asians. I got curious and started to get up and stretched my neck trying to see what was going on inside when a very nice friendly African American librarian touched my shoulder and said: "Yes, you are Hispanic, you belong in this meeting here with us, let us go in, this is the diversity caucus meeting." Reluctantly, I went inside. I didn't know any one, as it was my first year attending the SLA conference. This group was friendly and seemed happy, I felt welcome as if I belonged with them. I can tell you that I made many friendships there, which still remain to this day.

I was so enthusiastic at this meeting because the goals and objectives of these librarians were also mine: to be part of the SLA organization and to become involved in its leadership. This

group would help me in these two areas so I went back home to Texas full of enthusiasm. I called my Texas SLA Chapter and finding the Diversity Liaison position open I immediately volunteered to fill it.

The reason I mentioned this personal story is that I have found that volunteering with SLA has been a very rewarding experience. I've had the opportunity to grow in both my personal and professional life. As a minority person, I find that minorities work very hard but few times get the opportunities to be leaders. Based on my experience I can guarantee that anyone working as a volunteer in any of the Chapters will not only grow and develop personally and professionally but sooner or later will have the chance to assume a leadership position.

As the Texas SLA Chapter diversity liaison, I get the opportunity to talk to groups of college students as well as librarians about what SLA membership

has to offer. Furthermore, in the Fall, information goes out regarding the various \$1,000 awards available to those SLA members who are part of a diversity group and who would like to get more involved in their professional association leadership training. To apply for these awards one must fill out an application, follow the instructions and send it to SLA by December 8, 2001. Last year there were several stipends but only four were awarded because there weren't enough applicants.

I am asking every librarian who reads this article to please pass on this information. **We need more military librarians to participate in the SLA Leadership training.**

Applications and instructions are available in the SLA website, but if anybody has questions please call me or send me an email at icordova@bellhelicopter.textron.com. My phone number is (817) 280 - 6726.

Irene Cordova, Bell Helicopter Textron
Bylaws Chair

I am asking every
librarian who reads this
article to please pass on
this information

IN BRIEF

The Military Librarians Webpage (<http://www.sla.org/division/dmil>) has a new feature, "In Brief..." Appearing just below the header, "In Brief" is a quick and easy way to highlight brief, newsworthy headlines about military librarians and military libraries and information in almost real time.

With the downsizing of the Pentagon Library and America's expanding war on terrorism, it is very important that military librarians demonstrate that we are an inherent part of DoD's mission support.

Please send all "In Brief" submissions to the MLD Webmaster, Pat Alderman at aldermanp@ndu.edu. Item(s) should be brief and include a URL where interested people can seek additional information. Please include a contact point in your email.

Certain types of information such as personnel changes or retirements, may not be appropriate for this site. However, if your library or staff has won an award, is presenting at a conference, provides information to organizations that impact the war effort, has an appropriate subject matter webpage, etc. please let us know.

Pat Alderman, NDU
Military Librarians Division Webmaster

DTIC Users Meeting Postponed



"Owing to recent national events and the demands that currently have been placed upon our customers and the defense community, the Defense Technical Information Center has postponed its 2001 Annual Users Meeting and Training Conference until **April 2002**.

The 28th DTIC Annual Conference, "From Information Delivery to Knowledge Management," was originally scheduled from October 29 through November 1, 2001, in Rockville, Maryland. It will now be held April 15 through 18, 2002 at the DoubleTree Hotel Crystal City, Arlington, Virginia.

The Conference promises to be an exciting look into the latest developments in the field of information and the DOD knowledge environment. We hope that the majority of our announced speakers will be able to join us at the new date and location. Please watch the DTIC Homepage for a revised agenda and registration information."

R. Paul Ryan
Deputy Administrator, DTIC

SLA HQ Staff Restructuring

Dear SLA Leaders, Members and Colleagues:

For the past several months, SLA headquarters has been undergoing a multifaceted staffing evaluation. This process was guided by a consultant who administered self-assessment instruments, conducted individual interviews, analyzed the results of an all-staff questionnaire, and facilitated an internal, representative strategic planning committee.

The goal of this entire process was to identify unnecessary redundancies in staff responsibilities, ways in which our current organizational structure stymied service, and areas that needed more direct resources allocated to them. A positive, secondary outcome was the insight that each staff member was able to gain about personal work style and proclivities.

Today, based upon the results of all of our assessment, we are beginning to implement a major staff restructuring at HQ. We believe that what we are planning will provide better, more efficient services to our members and other key constituencies. It will also enable us to meet our future challenges more effectively. We realize that there may be some bumps ahead as we work out the details of our new organization. We ask for your patience and for your feedback.

Many of you work closely with our existing staff, and you will immediately notice that our managing director rank has been eliminated. Key responsibilities formerly covered by Jim Mears, Jeff De Cagna, Maurice Harris, Linda Broussard, and Doug Newcomb have been incorporated into newly created or existing positions, and some of the former duties of managing directors will be streamlined. As we implement our new plan, please make note of the following names and contact information for the service/activity indicated:

For Conferences and Special Events

Contact: Alicia Cronin
alicia@sla.org
1-202-939-3626

For Technology

Contact: Lynn Smith (in concert with internal staff and consultant)
lynn@sla.org
1-202-939-3670

For Strategic Learning

Contact: Corvie Carrington
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1-202-939-3679

Continued on page 6

Continued from page 5

For Leadership and Membership
Contact: Linda Broussard
linda@sla.org
1-202-939-3682

For Publications
Contact: Les Shaver
Leslie@sla.org
1-202-939-3674

For Public Policy
Contact: Doug Newcomb
Doug@sla.org
1-202-939-3676

If you have any general questions or comments, as always, you are encouraged to contact me directly. I will look forward to hearing from you and to meeting many of you during my upcoming visits to chapter, division and committee meetings.

All the Best --
Roberta

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CHANGING TIMES

Recently I read that the average person spends 150 hours per year looking for information. Have you ever stopped to consider the amount of time you spend searching for information? More specifically how much time do you spend surfing on the Web?

When you use the Web, do you usually start with your favorite Search Engine? In this ever-changing Web world, Search Engines change features and offerings almost weekly. What worked for your last search may not work next time.

Have you seen the **Sept 2001** issue of **PC World**? There is a comparison chart of Search Engines listed in the

<http://www.pcworld.com/features/article/1,aid,55383,pg,6,00.asp>

This useful chart rates the popular engines by *Engine Type, Product Information, Business Information, Technology Information, Regional Information* and *Hard-to-Find Information*. There are some handy search tips including

Read the Instructions to understand how each engine works, *Be Specific but Concise* in selecting keywords or expressions, *Go Boolean* using the AND OR NOT connectors, *Add Quotation Marks* to identify a phrase, and *Use Field Specifiers* to tailor your search.

By way of comparison, there is an article and chart on *Web Search Engines* in the Special Issue of **Online Sept/Oct 2001** <http://www.onlinemag.net/>

At the time of this writing, it was not online but will be soon. In the meantime "ask a Librarian" for a copy of the article.

If you have any questions or suggestions for an article, please contact me at mo-mara@dtic.mil

Marie O'Mara, DTIC

Hail and Farewell

As military tradition goes, the ritual of hailing newcomers and saying good by to those moving on is a part of the rhythm of life. Along with the Special Libraries Association members, we in the Military Librarians Division wish Dr. David R. Bender best wishes and God Speed in his retirement. A heartfelt thank you to David for his caring and professional stewardship of the SLA for the past 22 years. "The legacy he leaves at SLA, is one of a visionary and pioneer in the industry, dedicated to the advancement of information professionals around the globe."

MLD welcomes Dr. Roberta Shaffer as the new Executive Director of SLA. Her extensive background in academic and

legal information management make her an excellent "fit" for the dynamic organization SLA is in this 21st century. As Roberta has stated, "This in an amazing and challenging time for all information professionals, and SLA brings a great deal to the table in terms of the diversity of its membership, its potential to educate present and future information professions and the substantial role that it can play in a global knowledge-based society." We look forward to getting to know you and you us.
Welcome aboard, Roberta!

Sharon Lenius, National Guard Bureau
Mld Chair

(Pentagon, Continued from page 1)

Building in Crystal City, Arlington VA and are maintaining a "store-front" presence in the Pentagon by manning a table on the Concourse to provide for the return of materials and to provide ILL service. Jerri Knihnicky has mounted a valiant effort to save the collection, and, as we speak, a salvage/preservation contractor is working on the physical Pentagon Library.

The outpouring of concern from our customers has been so warming and re-enforcing for us - learning what the Library, its staff, and collections means to them. Their first questions are "Where is everyone on the staff?"; "What is the condition of the collection?"; "When are you going to open up again" and "Where should we return our books?"

Currently, it is a day-to-day existence, with the little things meaning a lot. Today, we got the fax machine up and operational. And the locksmith finally changed the locks so we don't have to take our laptops home with us.



Thank you all for your concern. I can't tell you how much it has meant to us.

Kathryn Earnest

Director, Pentagon Library
703-602-6378



Marine Corps Marathon finish line 2001



(photo from a friend's digital camera)

Editor's Note:

I have not previously added my own thoughts to the Newsletter and likely will not impose in the future. However, I feel that I must communicate to you all that this has truly been a difficult issue to put together. It was, of course, intended to be the issue that you could carry with you to MLW with what to do in Colorado Springs. Sharon Lenius and your Board were required to make the decision to go or not with the annual Workshop. Thank you for courageously confronting the cancellation. For similar reasons, the DTIC meeting was also postponed.

Instead, this issue has become one in which I am attempting to let you know how Military Librarians have succeeded in coping with the events of September 11, 2001. There are many more stories out there that I do not yet have to share but would be pleased to do so either in the newsletter or on the website if you will send them to me or to Pat Alderman, respectively.

Many of you are consumed at the moment by combat support, mission support, family support, and co-worker support and many may also be reluctant to travel. I hope this newsletter, the Discussion List and the MLD Web page will provide all of us with some of the support that we also need. Please look for your more local meetings and conferences, and please do attend. In words that I think we all appreciated, "Let's roll!"

Lynne Tobin, NIMA
Editor, MLD Newsletter

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