

Army Materiel Command



**AMC Library Program:
Technical Library Transition**

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UNCLASSIFIED



AMC Libraries: Current Footprint

AMC Libraries, Knowledge Assets, and Research Support is Currently Stove-Piped.

Installations

Orange	RDECOM
Light Blue	CMA
Red	CECOM
Green	AMCOM
Yellow	JMC
Dark Green	TACOM

Most AMC Locations Have No Library Research Support

Major Research Libraries - 2
 -ARL (2 sites)
 -RSIC
 Field/Specialized Libraries - 8
 -DAC
 -TARDEC Warren
 -Benet Labs
 -Tobyhanna
 -Ramsley Tech
 -Picatinny
 -Edgewood
 -HQAMC

Benet Labs
 Watervliet Arsenal

TARDEC Warren

Tobyhanna Tech Library
 Tobyhanna AD

Ramsley Tech Library
 Soldier System Center

Picatinny Tech Res. Ctr.
 Picatinny Arsenal

Edgewood Chemical-Biological Center

Army Research Lab-APG

Army Research Lab-Allegheny

Redstone Arsenal
 RSIC
 HQAMC

2

Norway

Netherlands

Luxembourg

Italy



AMC Libraries Historical Perspective

Budget

FY12 - \$13,635,171

FY11 - \$14,494,595

FY10 - \$13,703,724

FY09 - \$11,556,640

Trend: Increase = 15%

Personnel Strength

FY12 - 41

FY11 - 47

FY10 - 49

FY09 - 56

Note: By FY14 Personnel Strength will be 39

Trend: **Decrease = 27%**

Customer Service Actions

FY12 - 1.8M

FY11 - 1.4M

FY10 - 1.3M

FY09 - 1.4M

Trend: Increase = 29%

Registered Users = 14K+

Assets

-Books (hardcopy) - 485,566

-Books (electronic) - 40,671

-Periodical Titles (H) - 5,083

-Periodical Titles (E) - 9,264

-Tech Reports (U) - 477,841

-Tech Reports (C) - 61,314

-Misc - 2,021,995

(M-film; Aperture cards; Lab notes, etc.)

-Physical space - 2012 = @90K sq.ft.

(2008/2009 = 140K sq. ft. Figures are from RSIC; ARL; and Picatinny)

Trend: **Decrease = 30%**

**Personnel:**

2005 - 28

2006 - 25

2007 - 15

2008 - 15

2009 - 13

2010 - 13

2009 - 11

2012 - 11

=39% Reduction

Budget:

2005 - \$3.259M

2006 - \$3.650M

2007 - \$3.024M

2008 - \$3.585M

2009 - \$3.024M

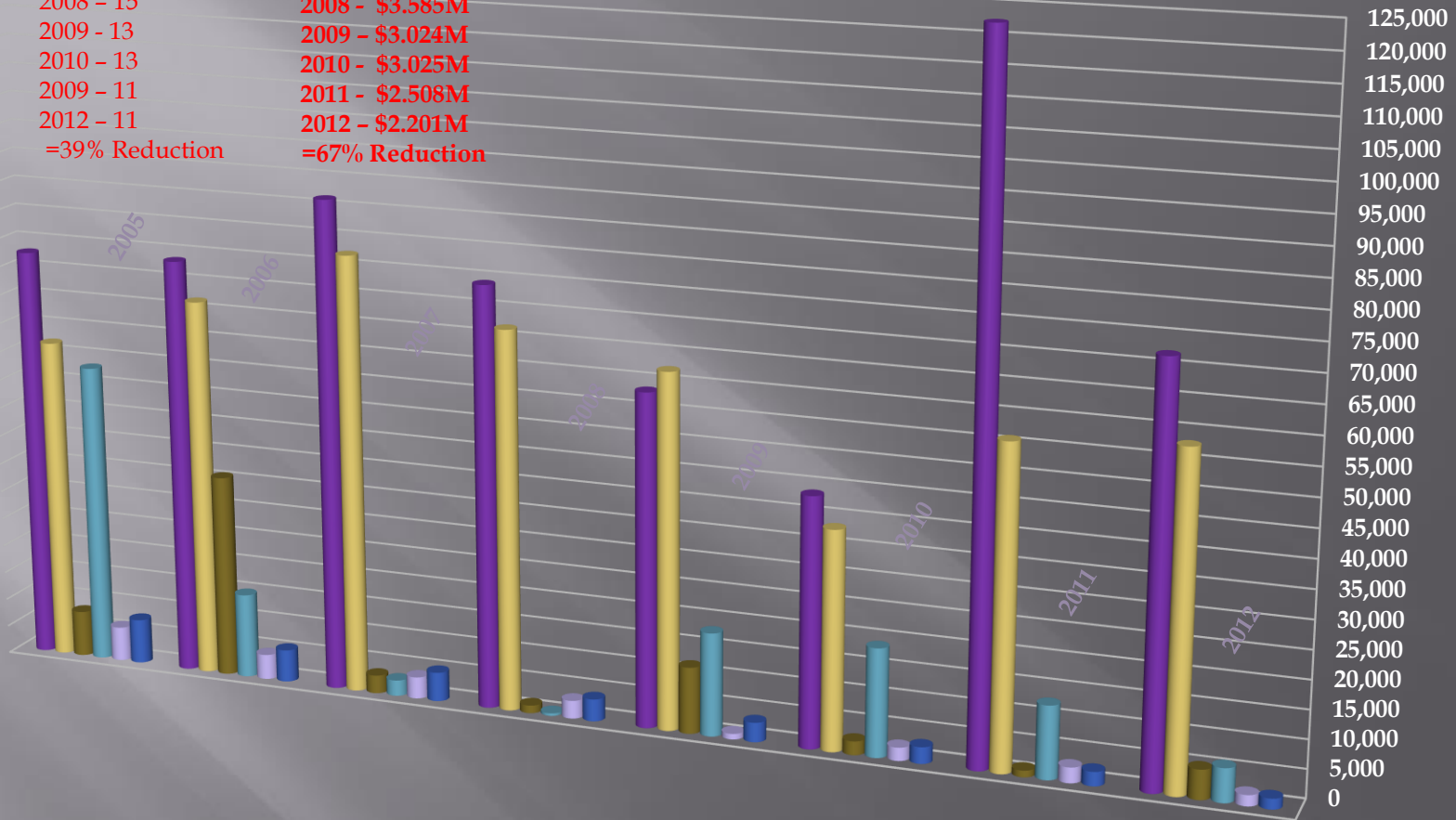
2010 - \$3.025M

2011 - \$2.508M

2012 - \$2.201M

=67% Reduction

RSIC Stats 2005-2012



Year:	2005	2006	2007	2008	2009	2010	2011	2012
Visitors	7,871	5,711	5,129	3,914	3,444	2,912	2,480	1,848
circulation	6,038	4,408	3,819	3,179	988	2,331	2,718	1,919
Short Reference	53,088	14,919	2,774	446	18,168	19,026	12,802	5,949
Long Reference	8,068	35,785	3,199	1,364	11,695	2,405	1,152	5,188
Data Base Queries/Searches	56,930	66,703	77,161	66,838	62,255	38,393	56,098	58,067
Items Viewed in Subscription Svcs	72,842	73,539	86,425	74,135	58,417	43,692	122,407	72,205



Google Syndrome: The Challenge



1. Journal of Materials Science (Volume:18 Issue:7 Pages: 2173-2180) Nagesh, VK., "Wetting and Reactions in the Lead Borosilicate Glass Precious Metal Systems".

2. "The Factors that Affect the Precision of Mechanical Tests" STP1025-EB.

The individual articles of the highest interest to me are:

"Factors that Affect the Accuracy of Indentation Hardness Tests" STP24011S

"An Alternative Method for Measuring Microindentations" STP24010S

3. "Consolidated Product Statistics Rotorcraft Forecast - Worldwide

This spread sheet includes producer, address, contact points, rotorcraft mission cost, list of estimated production from 2013 for the next 10 Year plus the estimated costs. Names of individual systems and markets for rotorcraft."

(Note: I'll grant you an hour on this one)

4. C4I Consolidated Production Statistics Forecast - Worldwide

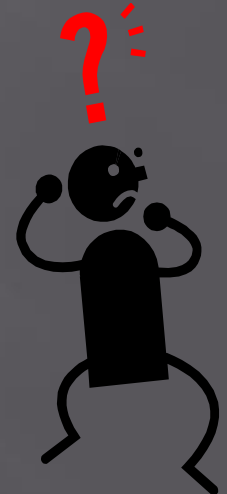
-Same info as request 3, except for C4I

5. ASTM D7426 - 08 Standard Test Method for Assignment of the DSC Procedure for Determining Tg of a Polymer or an Elastomeric Compound.

6. "Chemorheology of Polymers" - From "Fundamental Principles to Reactive Processing." By: Halley, Peter J.; George, Graeme A. C 2009 Cambridge University Press.

7. "Attention enhances synaptic efficacy and the signal-to-noise ratio in neural circuits" Farran Briggs, George R. Mangun, & W. Martin Usrey.
(Note: Must return the citable, version of record)

Good luck!





Google Syndrome Busted

ZIP

NADA

NOTHING



AMC Technical Libraries as a Critical Knowledge Asset

Cost Effective

- 1.8M Customer Service Actions in FY12, accomplished by 41 AMC Librarians and Staff
- 14K+ Registered AMC Customers
- Budget: \$13,635,171---ROI = 296% to AMC
- Proven Programmatic Cost Avoidance of \$5M/yr (Consolidation of standards/spec procurement)

$$\frac{(1.8M * 30) - \$13,635,171}{\$13,635,171} * 100 = 296\%$$

Further Initiatives

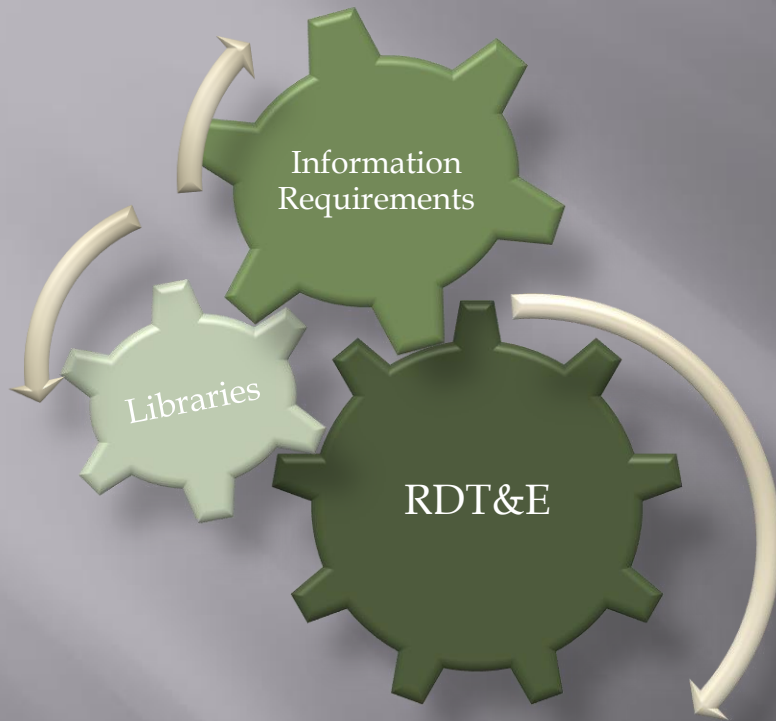
- Single Server Integrated Library System
- Opportunity for further cost avoidance through consolidated procurement
- Tie-in with Virtual Lab Initiative

Unique Services

- Most concentrated Aerospace/Aviation/Missile/Ground/Weapons/Soldier Systems research collection and support in the world, valued in the \$Billions
- Primary customers are AMC Scientists, Engineers, and Life Cycle Maintenance professionals
- Dedicated to the AMC Mission and Soldier Support
- Proposal to become the National Library for Scientific Research and Development



Requirements/Benefits



Opportunity Cost

- 14K Registered Customers/47 Library Staff
- 1.4M Customer Service Actions in FY11
- Annual Opportunity Cost for AMC = \$18.8M per 1K Scientists/Engineer saving 4 hours searching per week
- (\$82/hr Engineer vs \$52/hr Librarian)

Research Experience

- Experts in Information Content Management
- Expert Research Support
- Prepositioned Research Content
- FY11 – 918,006 downloads from 273,571 searches (3.35 hits per search)

Support

- Single Server Initiative CBA/Econ Analysis/IT Support on board
- AMCIO / AMCTO Supports
- RDECOM

CONSOLIDATION OPPORTUNITIES:

- SERVERS
- CONTRACTS
- RESEARCH CENTERS
- RESEARCH MATERIALS
- EXPERT RESEARCH SUPPORT



Cost Benefit Analysis: EXSUM

- This CBA recommends that course of action (COA) 2, AMC Libraries be moved to consolidated procurement footing.
- Cost/benefit summary of this COA is:
- COA 2 : 5 year project life.
- Net Benefits - \$ 9,933,917
- Total Benefits - \$13,073,783 (Current Dollars)
- New Investment Cost - \$ 3,139,866.00 (Current Dollars)
- Net Present Value (NPV) - \$ 8,844,554 (Discounted Dollars)
- Benefit to Investment Ratio (BIR) - 4.180
- Savings to Investment Ratio (SIR) - 4.180
- Payback - 1.613 years
- The value proposition of this COA and this overall CBA consists of a balance of cost savings, capability, impact on mission, proof of concept, and customer service.
 - Capability: A consolidated, mostly digital, AMC Library service allows the customer to perform multiple search, retrieval, and production functions from the desktop through a single portal.
 - Impact: Hard cost impact is noted above. Secondary impact is reduced research process time and reduced physical space requirements:
 - 1. Process Time: Reduced search/retrieval time due to efficiency of scale produces \$9.4M/year cost savings for AMC. Or, in other words \$755K opportunity costs per month. (Based on 2 hours search/retrieval saved per week x 1,000 engineers.
 - 2. Physical Space: Analysis of hard copy materials in terms of circulation within AMC Libraries reveals that only 3.15% circulates per year. We anticipate 10K square feet of physical space saved through reduction of hard copy collections. That space produces a cost value of \$2.4M/year (Based on DoD Unit Price Guide; UFC 3-701-12, i.e. \$238.90 sq. ft.)
 - Proof: Consolidation of industry standards/specifications in AMC nets a hard cost savings of \$5M per year through reduction of contract actions and reduced vendor costs.
 - Cost: Cost savings are had in terms of reducing redundant purchases, and purchasing most S&T journal articles on as-needed basis.
 - **Total Value Proposition: \$84M over 5 year life cycle.**



AMC Library Transition Vision

Budget

- Anticipate flat funding.
- Consolidate all multiple contracts
 - Single Server (Consolidation of AMC Library online catalogs) nets \$1.6M/yr.
- Proven: Stds/Specs procurement validated at \$5M/yr cost savings
- All purchases cost/benefit tested
 - e.g. Subscriptions: usage must outweigh cost
 - e.g. Hardcopy only when not digitally available

Personnel Strength

- Anticipate reduced personnel strength
- Reset task focus:
 - Embedded Library staff
 - Enable research vice "Do" research
 - Right Information, Just in Time
 - Enterprise vice Local focus

Customer Service Actions

- Access over Ownership
- More research power at RDT&E desktop
- Utilize discovery tools that cover the entire spectrum of RDT&E
- Utilize enterprise portal for current awareness; trends; developments based on customer profiles
- Emulate RSIC charter to support tenants, expanded to enterprise level

Assets

- Consolidate personnel/online catalogs/funding to create enterprise AMC Library
- Anticipate reduced personnel and physical assets in line with fiscal reality
- Increase digital footprint
- Stay ahead of requirements
- Aggregation/Consolidation of Assets
- KM Interface