Army Libraries
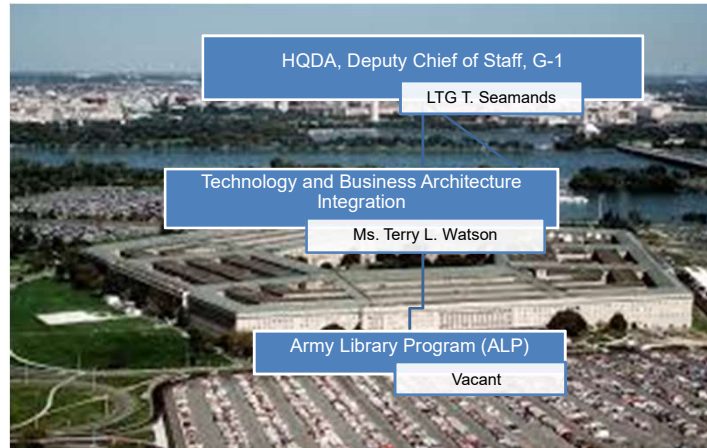
Army Library Steering Committee

December 2017

The report this year was prepared by members of the Army Library Steering Committee, David E. McBee, MLS, USACE Command Librarian, Acting Chair.

Army Library Program

HQDA, Deputy Chief of Staff, G-1
LTG T. Seamands

Technology and Business Architecture Integration
Ms. Terry L. Watson

Army Library Program (ALP)
Vacant

The Army Library Program is part of Army G-1 – Human Resources Command, led by LTG Thomas Seamands. The Army Librarian position is currently vacant.

Proponent for Army Library Program

- Assistant Secretary of the Army for Manpower and Reserve Affairs (ASA (M&RA))
  - November 1997: ASA designated DCS, G-1 (Personnel) as the proponent for Army libraries
  - Provides guidance to and oversight of the DCS, G-1 for Army Libraries
  - Librarian of the Army

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The proponent is the Assistant Secretary of the Army for Manpower and Reserve Affairs. The Army Library Program has been part of the G1 since 1997.

- Headquarters, Dept. of Army, Deputy Chief of Staff, G-1 (HQDA, DCS, G-1)
  - Policy and guidance for libraries
  - Army-wide training for librarians
  - Established and supports
    - Office of the Librarian of the Army
    - Army Library Steering Committee (ALSC)

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The Librarian of the Army develops policy and guidance for libraries, promotes Army-wide training and chairs the Army Library Steering Committee.

Army Library Program (ALP)

Purpose …

… provide professionally managed library services to Army commanders and communities to meet a broad spectrum of mission support and unique requirements essential to Army.

The right information at the right time and place to support the Army mission.

- The Army Library Program…

  - is Army Libraries in Continental United States (CONUS) and in Overseas (OCONUS)
  - serves military personnel, civilians, contractors, dependents and retirees
  - supports the Army mission
  - is a network of 170+ libraries worldwide
  - provides Web and Mobile Services any time, any place

ALP Support Areas

- Army Libraries support:
  - Education and training
  - Research and development
  - Test and evaluation
  - Leader development
  - Combat development
  - Morale, welfare and recreation (MWR)
  - Lifelong learning
  - Specialty areas: engineering, medical, intelligence, legal, etc.

Army libraries, like the other services, support a wide range customers in a variety of libraries.

…to "serve as a strategic library asset in support of the Army's vision at home and abroad to prevent, shape and win"

ALP Mission

"… serve as a strategic knowledge management resource that enables the Army to gain and maintain full-spectrum knowledge superiority, while concurrently facilitating research, education, training, self-development, well-being, outreach and lifelong learning"

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ALP Libraries and Customers

Type	Customers	No.	Highlights
General	soldiers, families, civilians, staff, and retirees	61	- Libraries on garrisons in CONUS and OCONUS - Installation Management Command, Family Morale Welfare and Recreation
Medical	doctors, nurses, scientists, staff	26	- Hospitals, research institutes and centers, schools - Army Medical Command - U.S. Army Public Health Command - U.S. Army Surgeon General
Scientific/Technical	scientists, engineers, research and other staff	32	- Army laboratories and research centers - Army Materiel Command - Army Corps of Engineers
Academic	students, faculty, staff	15	- Army schools - Army Training and Doctrine Command
Special	attorneys, paralegals, social scientists, intelligence officers and staff	9	- Law library, other special libraries
Other	military and civilian staff	7	- Headquarters for various commands

Army Library Staff – FY-16	
Librarians	247
Technical Information Specialists	25
Library Technicians	362
Other Technical Staff	75
Total	**709**
Vacancies	117

Army Materiel Command

- Special Emphases/Initiatives
    - TechSight
        - ARL (Ms Faget) primary for AMC
    - Army Cloud Migration
        - AMC Library Program Office lead on Cost Benefit Analysis (CBA)
        - CBA currently under DASA-CE review
        - BLUF: Commercial cloud offers best Cost to Benefit Ratio.

AMC Library Customer Service & Personnel Trends

Chart axes left: 0, 10, 20, 30, 40, 50, 60
Chart axes right: 0, 200,000, 400,000, 600,000, 800,000, 1,000,000, 1,200,000, 1,400,000, 1,600,000
Years: 2009 2010 2011 2012 2013 2014 2015 2016

Legend: # Cust Svc Actions — # Personnel — Linear (# Cust Svc Actions) — Linear (# Personnel)

Tim Edwards, Command Librarian

2016 ROI for AMC Libraries

Budget

Total, non-personnel	$ 10,343,802
Total, personnel	$ 2,822,716
Total spending	$ 13,166,518

Services

Customer service actions	1,227,464

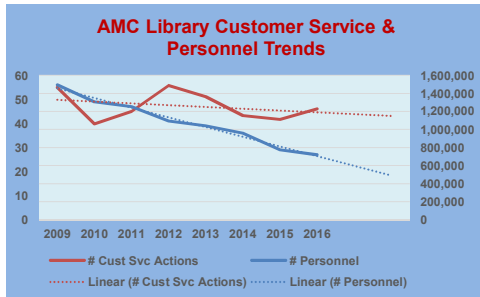**Data for ROI**

Total customer service actions	1,227,464
Cost of providing service	$ 13,166,518
Average cost of providing service per action	$40

Calculate "gain"

Number of actions x Cost per action	$49,098,560

Calculate ROI (gain - cost)/cost

1. gain minus cost	$35,932,042
2. divide #1 by cost	2.729046792
3. convert #2 to percentage	**273%**

Army Materiel Command, headed by Tim Edwards, has been lending their expertise to others. They are supporting DoD efforts to consolidate standards and spec procurement. They have also taken the lead on Consolidated Business Analysis for AMC.

Army Medical Command

The AMEDD Library Program is comprised of 26 libraries in 15 US states, Germany and Korea and the AMEDD Virtual Library

- The Medical Library at Ireland Army Community Hospital was closed

- New Chief Librarians and Directors joined the Evans Army Community Hospital, the Dwight D Eisenhower Army Medical Center.

- MRMC Command Librarian and EACH Medical Library Director retired.

- 18 of 71 AMEDD Library positions are currently vacant. This 25% vacancy rate has remained fairly constant throughout the year.

- Despite significant challenges, AMEDD Libraries provided a ROI of $8.93 per dollar spent in the last reporting period, FY16.

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Army Medical Command is led by Beatrice Nichols.

Army Morale Welfare and Recreation

- Prepared for the implementation of RFID in all MWR Libraries

- Licensing and funding enterprise-wide online resources for all MWR Libraries

- Completed IT project merging two bibliographic and patron databases into a single database; standardizing library policies and practices

- Submitting an RFP for a database cleanup and enhancement of bibliographic records

- 22,322 children participated in the Summer Reading Program reading 11,694,374 minutes

- 10 new library directors and more coming

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Army Morale, Welfare and Recreation, is headed by Karen Cole.

Army Training and Doctrine Command

Arrivals and Departures:

- Joyce Greene became the first member of the Army University (TRADOC) Libraries Enterprise System staff (23 July). Joyce was formerly the Marshall Center Library Director, Garmish, Germany.
- CPT Stacey Sears joined the Enterprise staff in mid-Sep as a Special Projects Officer. A Military Police officer, Stacey is a newly-minted librarian with an MLIS from Catholic University
- Beata Moore became the new Combat Arms Research Library Director, Ft. Leavenworth, KS (formerly the Aviation Technical Library Director).
- Rebecca Kammerer was promoted to Aviation Technical Library Director, Ft. Rucker, AL (formerly the Reference Librarian).
- Mohammad Khan became the new Soldiers Support Institute (SSI) Library Director, Ft. Jackson SC. (formerly the Chaplain's School Library Director).
- Adria Olmi left SSI for the Army War College Library.
- O'Dell McGuire is the new Digital Librarian, Morris Swett Library, FCOE, Fort Sill, OK.
- Vickie Arnett became the first Director of the Cyber Research Center, Ft. Gordon, GA. Previously a consolidated library (MWR/TRADOC) the Center stood-up as a separate entity this year.
- Rebekka Bernotat is the new Reference Librarian, MCoE HQ Donovan Research Library, Ft. Benning, GA.

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Lucy Buchwald is the TRADOC Command Librarian

Army Training and Doctrine Command (cont'd)

Retirements:
- Joanne Knight, long-time Head of Reference at CARL, retires 31 Dec 2017

Future:
- Army University (TRADOC) Libraries Enterprise System is coming online in FY18.
- Discovery Service contract award: January 2018 (projected date).
- ILS contract award date: March/April 2018 (projected date).

U.S. Army Corps of Engineers

Engineer Research and Development Center (ERDC) Library launched Knowledge Core a digital repository of ERDC reports, journal articles, and books assigning DOIs.

https://erdc-library.erdc.dren.mil/

Librarians are a key part of the agency Knowledge Management Program.

http://www.usace.army.mil/Library/

Partnering with Army Engineer School (AES) at Fort Leonard Wood to manage the PE (Professional Engineer), FE (Fundamentals of Engineering) and ARE (Architect Registration Examination) training program.

USACE Digital Library – partnering with USACE libraries, History Office, and Public Affairs. Chief of Engineers reports dating from 1848, recent hurricane-related materials, and more – almost 28,000 items.

http://cdm16021.contentdm.oclc.org/cdm/

David E. McBee, MLS, is the Command Librarian for the U.S. Army Corps of Engineers.

U.S. Army War College

Patrons – Students, Faculty, and Staff of the USAWC, Congress, Chief of Staff of the Army, Department of Defense, and the general public

Products – Periodical Articles for Current Awareness, LibGuide Bibliographies, Current Awareness Alerts, Library of Congress Name Authority Cooperative Program Subject Headings (NACO)

Programs – Student, Faculty, and Staff orientations and specialized tutorials

Leadership Outreach –Military Education Coordination Council (MECC) Library Working Group; Associated College Libraries of Central Pennsylvania (ACLCP); Accreditation includes Middle States Commission on Higher Education (MSCHE) and Process for Accreditation for Joint Education (PAJE)

http://ahec.armywarcollege.edu/

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Greta Braungard now a Title 10 Faculty member, director of the Library; also brought in Adria Olmi as Chief, Research and Instruction, David Dias, Chief, Access Services, and Christopher Kinner, Chief, Cataloging and Metadata Services.

Web Links

- Army Knowledge Online
  - Army Library Program
    https://www.us.army.mil/suite/page/136683
- MilSuite ALSC Group
  - Army Library Steering Committee

    https://login.milsuite.mil/?goto=https%3A%2F%2Fwww.milsuite.mil%3A443%2Fbook%2Fgroups%2Farmy-library-steering-committee

Contacts

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