2009 Military Libraries Workshop
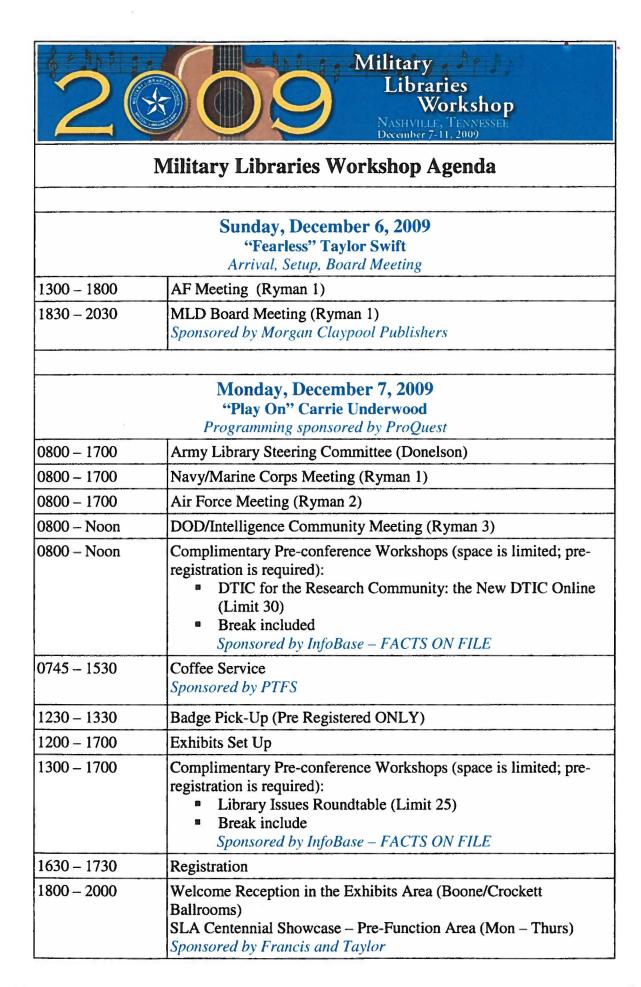**Nashville, Tennessee**
December 7-11, 2009

SPONSORED BY: SPECIAL LIBRARIES ASSOCIATION
&
MILITARY LIBRARIES DIVISION

HOSTED BY: ARNOLD ENGINEERING DEVELOPMENT
CENTER LIBRARY, ARNOLD AFB, TENNESSEE

Military Libraries Workshop Agenda

Sunday, December 6, 2009
"Fearless" Taylor Swift
Arrival, Setup, Board Meeting

1300 – 1800	AF Meeting (Ryman 1)
1830 – 2030	MLD Board Meeting (Ryman 1) *Sponsored by Morgan Claypool Publishers*

Monday, December 7, 2009
"Play On" Carrie Underwood
Programming sponsored by ProQuest

0800 – 1700	Army Library Steering Committee (Donelson)
0800 – 1700	Navy/Marine Corps Meeting (Ryman 1)
0800 – 1700	Air Force Meeting (Ryman 2)
0800 – Noon	DOD/Intelligence Community Meeting (Ryman 3)
0800 – Noon	Complimentary Pre-conference Workshops (space is limited; pre-registration is required): ▪ DTIC for the Research Community: the New DTIC Online (Limit 30) ▪ Break included *Sponsored by InfoBase – FACTS ON FILE*
0745 – 1530	Coffee Service *Sponsored by PTFS*
1230 – 1330	Badge Pick-Up (Pre Registered ONLY)
1200 – 1700	Exhibits Set Up
1300 – 1700	Complimentary Pre-conference Workshops (space is limited; pre-registration is required): ▪ Library Issues Roundtable (Limit 25) ▪ Break include *Sponsored by InfoBase – FACTS ON FILE*
1630 – 1730	Registration
1800 – 2000	Welcome Reception in the Exhibits Area (Boone/Crockett Ballrooms) SLA Centennial Showcase – Pre-Function Area (Mon – Thurs) *Sponsored by Francis and Taylor*

Military Libraries Workshop Agenda

Tuesday, December 8, 2009
"Natural Forces" Lyle Lovett
Programming Sponsored by LexisNexis

0700 – 0800	Networking Breakfast (Boone/Crockett Ballrooms) *Sponsored by Morningstar*
0700 – 0900	Registration
0730 – 1700	Exhibits Open (Boone/Crockett Ballrooms)
0800 – 0830	Welcome and Opening Remarks (Armstrong)
0830 – 0900	Service Report Air Force
0900 – 1000	Mr. Marshall Breeding, Vanderbilt University – *Toward New Horizons of Library Technologies: New Generations of Discovery, Interfaces, and Automation Systems*
1000 – 1015	Q & A
1015 – 1045	Break *Sponsored by COMEX*
1045 – 1145	Mr. David Greenebaum – *The Green(er) Library*
1145 – 1200	Q & A
1200 – 1315	Lunch with the Vendors (Boone/Crockett Ballrooms) *Sponsored by Gale – Cengage Learning*
1315 – 1330	Announcements
1330 – 1400	Service Report Navy – Presented by Ms. Suzanne Ryder
1400 – 1515	Vendor Showcase
1515 – 1545	Break *Sponsored by Playaway*
1545 – 1645	Naval Undersea Warfare Center - *Second Life at a .mil,* with Mary Barravecchia, Catherine Sloan, Douglas Maxwell, and Steven Aguiar
1645 – 1700	Q & A
1800 -	Dinner on Your Own of With Local Hosts

Military Libraries Workshop Agenda

Wednesday, December 9, 2009
"The Foundation" Zac Brown Band
Programming Sponsored by EBSCO

0700 – 0800	Networking Breakfast (Boone/Crockett Ballrooms) *Sponsored by SWETS*
0730 – 1545	Exhibits Open (Boone/Crockett Ballrooms)
0700 – 0900	Registration
0800 – 0830	Announcements and History Moment (Armstrong)
0830 – 0900	Service Report: Army
0900 – 1000	*Joint Base Panel* –Margie Buchanan, Moderator
1000 – 1015	Q & A
1015 – 1045	Break *Sponsored by W.T. Cox*
1045 – 1145	Jeannie Bowden – *Technology: Security Challenges and Opportunities*
1145 – 1200	Q & A
1200 – 1315	Lunch with the Vendors (Boone/Crockett Ballrooms) *Sponsored by SAFARI Books Online*
1315 – 1330	Announcements
1330 – 1400	Service Report: DTIC
1400 – 1500	Ms. Vicky Stever and Ms. Melanie Blau - *Creative Outreach*
1500 – 1515	Q & A
1515 – 1545	Break *Sponsored by Baker and Taylor*
1545	Exhibits Close
1545 – 1645	Mr. Stephen Abram, SirsiDynix – *Library 2.0 to 3.0: Where We've Been and Where We're Going*
1645 – 1700	Q & A
1800 – 2130	Banquet at the Country Music Hall of Fame *Sponsored by Petersons*

Thursday, December 10, 2009
"And Then Some" Brooks and Dunn
Programming Sponsored by Jane's Information Group

0700 – 0800	Breakfast (Prefunction Area) *Sponsored by SirsiDynix*
0700 – 0900	Registration
0800 – 0830	Service Report: FLICC (Armstrong)
0830 – 0900	Service Report: Marine Corps – Presented by Ms. Cynthia Shipley and Ms. Carol Ramkey
0900 – 1000	Ms. Suzie Allard, University of Tennessee LIS - *Communication That Works! Improving your library through effective communication techniques*
1000 – 1015	Q & A
1015 – 1045	Break (Prefunction Area) *Sponsored by Mango Languages*
1045 – 1145	Ms. Gloria Zamora – President, SLA – *Building Tribes to Communicate The Future of Information*
1145 – 1200	Q & A
1200 – 1345	MLW Luncheon & MLD Business Meeting, Announcements *Sponsored by Thomson Reuters*
1345 – 1445	Ms. Mary Ellen Bates, Bates Information Services - *What Do I Do AFTER I Log Off?: Building the Perceived Value of the Library within the Organization*
1445 – 1500	Q & A
1500 – 1515	Break *Sponsored by NewsBank*
1515 – 1615	Ms. Emily Mardis - Chair, Military Libraries Division - *What is...* (*Using Social Networking to Market Your Library*)
1615 – 1630	Q & A
1630 – 1700	Preview of MLW 2010 & Conference Close
1800 -	Dinner on Your Own or With Local Hosts
1800 -	MLW Lessons Learned – MLD Board Meeting (Donelson) *Sponsored by Elsevier*

Military Library Workshop Agenda

Friday, December 11, 2009
"Southern Voices" Tim McGraw
MLW Tour

0700 – 0800	Breakfast on the go (Armstrong 2) *Sponsored by Congressional Quarterly*
0800 – 1630	MLW Tour – Host Facility *Sponsored by Recorded Books/Landmark Audio*
	Join your colleagues for a guided tour of Arnold Engineering Development Center (AEDC) and local Tennessee attractions, tour departs the hotel at 0800 and returns at 1600. (Limit 40)
NOTE 1:	Pre registration is required for this event.
NOTE 2:	If you are flying out on Friday evening, we will stop at the Nashville airport on our way back to the hotel.

DTIC FOR THE RESEARCH COMMUNITY – THE NEW DTIC ONLINE
PRECONFERENCE, MONDAY, 8:00AM

Learning Objectives:
1. Learn the content of the information resources available on the DTIC online systems and how to search and retrieve information.
2. Learn how to set up Alerts for DTIC's Technical Reports, Research Summaries and Independent Research & Development databases (Scheduled Searches).
3. Learn how to order bibliographies and documents.

TOWARD NEW HORIZONS OF LIBRARY TECHNOLOGIES: NEW GENERATIONS OF DISCOVERY INTERFACES AND AUTOMATION SYSTEMS
TUESDAY, 8 DECEMBER, 9AM
PRESENTED BY: MR. MARSHALL BREEDING, VANDERBILT UNIVERSITY

Learning Objectives
1. Increased familiarity with the products and technologies available to libraries
2. Awareness of the issues involved with commercial and open source alternatives
3. Operational benefits of appropriate library automation infrastructure deployed

Abstract

Based on his ongoing research, Marshall Breeding will give an accounting of the current state of library automation and describe some of the major trends in the technologies and products. Events in the business landscape have made an impact on the products available to libraries. Some of the major trends at play now include a new genre of discovery interfaces positioned to displace the traditional online catalog. In the future, we might also see some major changes in the automation systems that support library operations, more adaptable to the shift in libraries from print to primarily electronic collections. The latest wave of discovery interfaces involves Web-scale indexes spanning vast collection of e-journal content, online catalog records, and digital collections. As 2009 comes to a close, Breeding will highlight some of the major events and trends seen in the course of the year.

THE GREEN(ER) LIBRARY
TUESDAY, 8 DECEMBER, 10:45AM
PRESENTED BY: MR. DAVID GREENEBAUM, LYRASIS

Learning Objectives
1. Introduction to and definition of sustainability
2. Introduction to LEED certification and its principles
3. Discussion of sustainable practices in new and existing libraries

Learning Outcomes
1. Understand the three spheres of sustainability and how they apply to libraries
2. Make simple changes to daily operations to improve sustainability
3. Plan for a sustainable future in new or refurbished library buildings and operations

Abstract
Ecological, social, and economic factors are prompting many libraries to consider "going green," but how do you make your library more environmentally responsible? What steps are practical in a real-world context, and what is the actual relationship between long-term financial benefits and up-front costs?

This workshop will discuss current standards and practices for evaluating the sustainability of existing, expanding or newly planned library facilities, and offer ideas for approaching environmental considerations relating to both physical plant and operating processes?

SECOND LIFE AT A -DOT- MIL
TUESDAY, 8 DECEMBER 2009, 3:45PM
PRESENTED BY: MARY BARRAVECCHIA, CATHERINE SLOAN,
DOUGLAS MAXWELL, AND STEVEN AGUIAR, NAVAL UNDERSEA
WARFARE CENTER

Learning Objectives
1. Gain knowledge about DOD initiatives in the Virtual Worlds including training, simulation, and library applications.
2. Learn how to capture attention of digital natives for recruiting and retaining employees using virtual world technologies.
3. Learn what library resources and services are conducive to virtual environments
4. Learn about immersive learning environments

Learning Outcomes
1. Attendees will have a good overview of virtual world technologies and applications and will know how the Navy is working to use it to the full potential to propel underseas warfare R&D into the future
2. Attendees will know what system resources are required to access and explore Second Life
3. Participants will gain insight into virtual world capabilities for reference and research and how to make use of eResources in Second Life
4. Participants will know examples of training and simulation in virtual worlds and what immersive learning is
5. Everyone will learn what a Bot is and what they are all-a-bot!

Abstract
With US sales exceeding $21.3B in 2008, the video game industry is commanding attention by a wide spectrum of military organizations. Tens of millions of young, tech savvy users (digital natives) are interacting with these virtual worlds, demonstrating highly sophisticated collaborative experiences. This talk will highlight applications of a particular Virtual World Technology,

Linden Lab's "Second Life", currently being investigated by the U.S. Naval Undersea Warfare Center (NUWC). A Virtual Worlds Collaborative Environment (VWCE) has been developed using a 200 acre *Virtual NUWC* campus in Second Life as its foundation. Several VWCE applications will be reviewed in areas including training and education, rapid prototyping, and library resources and services. This talk will provide an overview of rapidly maturing virtual world technologies and how the U.S Navy hopes to lead the way into full exploitation of their potential and propel undersea warfare R&D into the future. In particular, the NUWC Virtual Library (vNUWC) will be discussed that investigates the use of virtual worlds to show how patrons can take advantage of this Immersive Learning environment to become part of the information space itself.

An avatar guided tour of the NUWC vLibrary will be given to attendees to illustrate virtual capabilities for research and collaboration in a Naval undersea research vlibrary in Second Life. Attendees will be able to view the multi-level vlibrary with floors dedicated to historical collections and models, a reference and research area with access to electronic resources and a reference desk staffed by a Bot. The NUWC vLibrary project initiative from concept to development and the system resources required will be discussed

JOINT BASE PANEL
WEDNESDAY, 9 DECEMBER 2009, 9:00AM
MODERATED BY: MARGIE BUCHANAN, AIR FORCE LIBRARY AND
INFORMATION PROGRAM

Join representatives from the Army, Air Force and Navy as they discuss challenges and successes of combining library services to accommodate Joint Basing initiatives.

TECHNOLOGY: SECURITY CHALLENGES AND OPPORTUNITIES
WEDNESDAY, 9 DECEMBER 2009, 10:45AM
PRESENTED BY: JEANNIE BOWDEN, ARNOLD ENGINEERING
DEVELOPMENT CENTER, ARNOLD AIR FORCE BASE

Learning Objectives
1. Heightened individual understanding of the threat environment that drives technological changes and security requirements.
2. Introduce security suggestions and considerations to assist technology "users" and "implementers" in being more affective enablers in regard to both information release and protection.
3. Facilitate participation in a "Test Your Awareness" game, which will be used to close out the session, and which will serve as a recap of the most important "take-aways" from the briefing

Learning Outcomes
1. Improved appreciation and understanding of how and why security processes and tools are developed and implemented.
2. Heightened awareness of the continuously evolving threat environment

3. HAVE FUN while learning some important security tips that will enable participants to be more effective in their role.

Abstract
Approaching "new horizons" involves understanding the challenges and opportunities technology presents in terms of security threat and protection measures that must be incorporated into tool development, including processes and procedures, to support electronic information sharing and system interconnectivity. We are challenged to maximize "need-to-share" opportunities while meeting "need-to-know" requirements.

CREATIVE OUTREACH
WEDNESDAY, 9 DECEMBER 2009, 2:00PM
PRESENTED BY: MS. VICKY STEVER, HURLBURT FIELD AND MS.
MELANIE BLAU, AIR FORCE RESEARCH LABORATORY, D'AZZO
RESEARCH LIBRARY

Learning Objectives
1. Introduction to principles of basic marketing techniques
2. Define statistical and interpersonal measurements to evaluate library usage
3. Exploration of creative applications of outreach activities

Learning Outcomes
1. Understand the relationship between applying marketing techniques and successful outreach
2. Gather and interpret measurements to target user populations
3. Plan and implement innovative outreach strategies

Abstract
Do you wish your library had higher visibility with potential customers? Do your customers take advantage of all the resources you have to offer? With so many information options competing for your customer's attention, how do you effectively get your message across? Learn how to put the OUT in OUTREACH—from effectively targeting user groups to designing innovative promotions that bring in new customers. The principles used by marketing professionals can help you go OUTside the routine confines of facility, service delivery and advertising. Discuss creative outreach programs of your peers that you can adapt for library success.

LIBRARY 2.0 TO 3.0: WHERE WE'VE BEEN AND WHERE WE'RE GOING
WEDNESDAY, 9 DECEMBER 2009, 3:45PM
PRESENTED BY: MR. STEPHEN ABRAM

Learning Objectives
1. To develop an understanding of those changes that have happened in the world of information and libraries.
2. To review the opportunities in social media technologies.

3. To see opportunities and positive strategies in the future of libraries.

Abstract
Can our libraries be more open and innovative? Can we be more open to our users, our communities, to core research processes, to new technologies? Can we be more open to change? How? Does the social media world impact military libraries? Which ones are worth investigating? What is happening in the world economy? Are their different ways to build community segments? Stephen Abram is an inveterate library watcher and strategic technology for libraries futurist and immediate past president of SLA. In this session he shares the top strategies that we should consider for innovation. What value does the library offer in these changing times?

COMMUNICATION THAT WORKS! IMPROVING YOUR LIBRARY THROUGH EFFECTIVE COMMUNICATION TECHNIQUES
THURSDAY, 10 DECEMBER 2009, 9:00AM
PRESENTED BY: MS. SUZIE ALLARD, UNIVERSITY OF TENNESSEE

Learning Objectives
1. Identify primary audiences and stakeholders you must communicate with to do your job effectively and apply appropriate strategies to communicate with them effectively
2. Identify communication "tools" that are available to you and how to use them the most efficiently
3. List characteristics of "great" meetings and learn how you can employ them in your meetings.

Learning Outcomes
1. Participants will have the tools to employ specific strategies to communicate effectively with various audiences and stakeholders associated with their library.
2. Participants will be able to employ communication tools to enhance communication with these audiences and stakeholders
3. Participants will be able to design meetings that enhance communication and efficiency

Abstract
Strong communication skills enhance working relationships and can lead to increased productivity. This session addressed common workplace communication challenges including talking with diverse stakeholders, knowing when to use specific communication tools, and running effective meetings.

BUILDING TRIBES TO COMMUNICATE THE FUTURE OF INFORMATION
THURSDAY, 10 DECEMBER 2009, 10:45AM
PRESENTED BY: MS. GLORIA ZAMORA, PRESIDENT, SLA

Learning Objectives
1. Effective communication
2. Build a movement

3. Understand the alignment project and its goals for the profession

Learning Outcomes
1. Participants will understand the alignment and why it is important to the future of the information profession and not just SLA
2. Learn how the alignment can help to explain the value that information professionals provide and how they contribute to the success of their organization
3. Learn how to use the alignment research to communicate value
4. Learn how leaders communicate ideas to create a movement

Abstract
Seth Godwin recently published a book called "Tribes: We Need You to Lead Us." He describes how movements are built through a leader with an idea that is communicated. SLA's Alignment Project will be used as an example of how the alignment message is being communicated to create the alignment tribe.

WHAT DO I DO AFTER I LOG OFF?: BUILDING THE PERCEIVED VALUE OF THE LIBRARY WITHIN THE ORGANIZATION
THURSDAY, 10 DECEMBER 2009, 1:45PM
PRESENTED BY: MS. MARY ELLEN BATES, BATES INFORMATION SERVICES

Learning Objectives
1. How info pros can make their strategic value evident
2. How info pros can provide high-end analysis, synthesis and answer-creation in addition to research
3. How info pros can develop new services and products that address the newly-evolving information needs of clients

Abstract
Mary Ellen Bates looks at that part of research which takes place after you finish your searching. What are the most cost effective and efficient ways to add value to your research results? How can you create deliverables that tell a story and make information accessible? How do you make yourself invulnerable to the "It's All On The Web For Free" syndrome? This presentation will provide you with the tools and strategies to provide a higher level of information service and to clearly demonstrate the additional value you bring to your organization.

WHAT IS...(USING SOCIAL NETWORKING TO MARKET YOUR LIBRARY
THURSDAY, 10 DECEMBER 2009, 3:15PM
PRESENTED BY: MS. EMILY MARDIS, CHAIR, MILITARY LIBRARIES DIVISION

Learning Objective
1. The attendee will understand the many facets and categories of social media

2. The attendees will understand how social media can be used to market and promote their library
3. The attendees will understand why Facebook and Twitter are two top social mediums storming and fueling business growth and market share.

Abstract
Still don't understand or know what Web 2.0 is? Are you lost in a menagerie of foreign words like tweat, twitter, clouds, tagging, and swarm? Do you use social media in your everyday life? Have you converted it into your library? What is free and what can I use to market and promote my library? Emily Mardis will answer all these questions and more and provide you with a plethora of choices for social media applications.

MR. STEPHEN ABRAM, VICE PRESIDENT FOR INNOVATION, SIRSIDYNIX

Stephen Abram, MLS, is the immediate Past-President 2008 of SLA and the past-President of the Canadian and Ontario Library Associations. He is Vice President Innovation for SirsiDynix and Chief Strategist for the SirsiDynix Institute. He was Publisher, Electronic Information at Thomson after managing several libraries. Stephen was listed by Library Journal as one of the top 50 people influencing the future of libraries. He has received numerous honors and speaks regularly internationally. He was awarded the 2009 AIIP Roger Summit Award. His columns appear in *Information Outlook* and *Multimedia and Internet @ Schools*, *OneSource*, *Feliciter*, *Access*, as well writing for *Library Journal*. He is the author of ALA Editions' bestselling *Out Front with Stephen Abram*. His blog, *Stephen's Lighthouse*, is a popular blog in the library sector.

MS. MARY N. BARRAVECCHIA, HEAD OF THE BUSINESS SERVICES BRANCH, NAVAL UNDERSEA WARFARE CENTER

Mary N. Barravecchia received her BA in English from St. Peter's College in 1971 and a M.S. in Library Science from Simmons College in 1972. Ms Barravecchia has 37 years experience at the NUWC Technical Library and has facilitated the transition of the Technical Library's current and heritage resources to a blended environment of traditional formats and virtual access. Mary is also a former host of the 36th MLW, October 1992, which was held in Mystic, Connecticut.

MS. MARY ELLEN BATES, OWNER, BATES INFORMATION SERVICES

Mary Ellen Bates is the owner of Bates Information Services, providing business research to business professionals and special librarians, and consulting and training services to the information industry. She provides half- and full-day workshops on effective online research and other topics related to knowledge work.

She is a frequent keynote speaker, and is the author of six book and innumerable articles on the information industry.

Mary Ellen offers two free email monthly newsletters: *Bates InfoTips* (BatesInfo.com/tip/html) and, *Info-Entrepreneur Tip of the Month* (BatesInfo.com/ib-tip.html). She blogs at *Librarian of Fortune.com*

MS. MELANIE A. BLAU, REFERENCE LIBRARIAN, D'AZZO RESEARCH LIBRARY, WRIGHT-PATTERSON AFB

Melanie A. Blau is a Reference Librarian at the Air Force Research Laboratory (AFRL), D'Azzo Research Library at Wright-Patterson Air Force Base, Dayton, Ohio. The AFRL performs research essential to improving the effectiveness of the warfighter, whether through propulsion technology, computer-human interfaces, or sensor accuracy. In that capacity she has developed more than 10 subject specific presentations and increased outreach to her customers 300%.

MS. TERESA J. (JEANNIE) BOWDEN, FACILITY SECURITY OFFICER, ARNOLD ENGINEERING DEVELOPMENT CENTER, ARNOLD AFB

Jeannie Bowden's areas of responsibility include contractor security oversight for: Networks/Computers, Personnel, Information, Industrial, Operations, Special Access Programs, International Programs and Scientific and Technical Information.

Previously, Ms. Bowden was the FSO and Assistant FSO for Sverdrup Technology, Inc. at AEDC. Ms. Bowden was also an Engineering Associate in the AEDC Space and Missiles Department, Rocket Testing Branch at AEDC. Ms. Bowden has been employed at AEDC for 30 years, supporting the security program for the last 20 years.

Prior to employment at AEDC, Ms. Bowden was Assistant to the Comptroller and Payroll Administrative Lead at American Biltrite/Franklin Products, a manufacturing plant in Tullahoma, Tennessee.

MARSHALL BREEDING, DIRECTOR FOR INNOVATIVE TECHNOLOGIES AND RESEARCH, VANDERBILT UNIVERSITY

Marshall Breeding is part of the management team of the Library, focusing on issues related to the strategic use of technology in the library. He designs and develops digital library resources and investigates emerging technologies. Marshall is also the Executive Director the Vanderbilt Television News Archive, a large-scale archive of digital video content (tvnews.vanderbilt.edu).

In addition to his responsibilities at Vanderbilt, Marshall frequently speaks and writes on topics of network technologies and library automation. He is the creator and editor of *Library Technology Guides* (www.librarytechnology.org) and the *lib-web-cats* online directory of libraries on the Web. His monthly column "Systems Librarian" appears in *Computers in Libraries*; he is a Contributing Editor for *Smart Libraries Newsletter* published by the American Library Association, and has authored the "Automation System Marketplace" feature published by *Library Journal* for the last eight years. He has authored seven issues of ALA's *Library Technology Reports*, and has written many other articles and book chapters. Marshall has edited or authored five books. His most recent issue of *Library Technology Reports* was titled "Open Source Integrated Library Systems." He regularly teaches workshops and gives presentations at library conferences on a wide range of topics. He is a regular presenter at *Computers in Libraries* and *Internet Librarian* conferences, he is a LITA Top Technology Trends panelist at ALA conferences has been an invited speaker for many library conferences and workshops throughout the United States and internationally. He has spoken in throughout the United States and in Korea, Taiwan, Thailand, China, Singapore, the Czech Republic, Austria, The Netherlands, Norway, and the United Kingdom. Marshall recently returned from a three-week Fulbright grant project in Argentina.

More information is available from Marshall's Web site at:
http://staffweb.library.vanderbilt.edu/breeding/

Read his Guideposts blog on Library Technology Guides at:
http://www.librarytechnology.org/

For more details see:
http://www.librarytechnology.org/resume.pl

Ms. Margie Buchanan, Director, Air Force Library and Information Program.

Margie Buchanan is the Director, Air Force Library and Information Program, and oversees 99 Air Force general, academic, and technical libraries and information centers. She provides technical and policy guidance to bases, Major Commands, and Air Staff offices; develops new initiatives to improve field programs; and directs the central appropriated fund purchasing program. Additionally, the Air Force library program supports over 250 remote sites, foreign missions, and contingency operations by supplying paperback and periodical kits for assigned troops. Her office also manages the Library page on the Air Force Portal, hosting over 15 major databases, with 24/7/365 access for all Air Force personnel. Other responsibilities include conducting annual training classes and an annual training workshop, developing training guides, and administering the Air Force Library Information System, a multi-module, web-based procurement, reporting, and financial management system.

Ms. Buchanan started her professional career in 1977 as a reference librarian and part-time instructor at the College of Great Falls, Great Falls, Montana. After moving to Texas in 1979, she worked at the Texas Employment Commission and as a high school English teacher. She began her civil service career in 1981 as the Officer Training School Librarian at Lackland Air Force Base, Texas. In 1984, Ms. Buchanan accepted the position as Library Director at K. I. Sawyer Air Force Base in Marquette, Michigan. During this time she received the Meritorious Air Force Librarian award as well as the Strategic Air Command Librarian of the Year award. She worked as the Air Education and Training Command Librarian from 1991 to 1996, initiating a command-wide purchase and installation of an Integrated Library System. From May 1996 to June 2006, she served as the Financial Manager and Assistant Chief, Libraries Branch, Headquarters Air Force Services Agency, San Antonio, Texas. She administered over $10M in the central appropriated funds budget, managed program and training operations, and served as the Command Librarian for four special and three general libraries.

Ms. Buchanan graduated from the State University of New York at Potsdam in 1975 and holds a Masters Degree in Library and Information Science from the University of Texas at Austin. Her professional memberships include the Special Libraries Association and the Military Librarians Division (MLD). She also participates on numerous library committees including the Department of Defense Joint Library Forum and the Federal Library and Information Center Budget Working Group. Ms. Buchanan also chairs the Air Force Library Steering Committee.

Mr. David Greenebaum, Educational Services Team, LYRASIS

David Greenebaum earned his MLS in 1995 from Indiana University, and has worked in the Public Services departments of IU's Lilly Library and at the Jack Tarver Library at Mercer University. He joined the Educational Services team at SOLINET (now Lyrasis) in September of 2006, and has taught workshops in a variety of areas including space allocation, work redesign, local holdings maintenance and sustainable library buildings and practices.

Ms. Emily Mardis, Chair, Military Libraries Division

Emily C. Mardis is currently an Operations Research Analyst and Chief, Research Element for 453 Electronic Warfare Squadron in San Antonio, TX. She has been at this location for the past 7 years. Prior to that she hopped across the United States and Europe in her eighteen year federal career, switching occupational series at least 5 times as she still does not know what she wants to be when she grows up. She holds three Masters Degrees from three different universities: Masters of Business Administration and Management (Louisiana Tech University), Masters of International Relations (Troy State University), and Masters of Library Science (Texas Woman's University). She has served as Director at Large for the Military Libraries Division (2006-2008), and Chair of the Division (2009).

Mr. Douglas Maxwell, Mechanical Engineer, Naval Undersea Warfare Center

Mr. Douglas Maxwell received a B.S. in Mechanical Engineering (1998) and his M.S. in Mechanical Engineering (2000) from Louisiana Tech University at Ruston, Louisiana. He performed his thesis research, *Design Synthesis in Virtual Environments*, at the Naval Research Laboratory's Virtual Reality Lab in Washington DC and later went on to join the NRL staff after graduation. Mr. Maxwell transferred to NUWC in 2002 and joined the Center for Advanced System Technology soon thereafter. Recently, he was appointed the Technical Lead for the Second Life Strategic Initiative internal investment project aimed at the study of various virtual world technologies for possible application to NUWC and Navy mission goals.

Ms. Carol Ramkey, Director, Research Support, Marine Corps University

Carol Ramkey is the Director, Research Support for the Marine Corps University, Quantico VA and the Director, Library of the Marine Corps, the premier academic, research and archival library of the Marine Corps.

Ms. Ramkey received a Masters of Librarianship from Emory University and worked in corporate libraries and as an academic reference librarian before becoming an intern in the US Army Training and Doctrine Command's Library Intern Program. She served as the Chief Reference Librarian and the Head of Rare Books and Special Collections at the Combined Arms Research Library, US Army Command and General Staff College, Fort Leavenworth, KS; the Administrative Librarian for the Community Recreation Region - North, Camp Red Cloud, Uijongbu, Korea and the Hanau Military Community, Hanau, Germany; Chief, Army Studies Office, the Pentagon Library, and Chief, Reference Branch, Defense Technical Information Center, Fort Belvoir VA prior to moving to the Marine Corps University as Head of the Marine Corps University Library, now the Library of the Marine Corps.

Ms. Ramkey hosted the 2002 Military Librarians Workshop, served as Chair of the Military Libraries Division in 2005 and as the Navy/Marine Corps Representative on the MLD Board. She received the Navy Civilian Meritorious Service Medal for her work on integrating the Marine Corps History Division into the Marine Corps University. She was a voting member of the Federal Library and Information Centers Committee (FLICC) in 2006-2007 and currently

serves as the Chair of the FLICC Human Resources Working Group. She is also a member of the Advisory Board of the Consortium of Naval Libraries.

SUZANNE RYDER, CHIEF LIBRARIAN, NAVAL RESEARCH LABORATORY

Suzanne Ryder is the Chief Librarian at the Naval Research Laboratory. She is responsible for planning, developing, and managing a broad program of library and information services for the Naval Research Laboratory and the Office of Naval Research. During her nine year tenure at NRL she also served as the Associate Librarian, and as the Head of Information Resources and Services. Suzanne has been a federal librarian for more than 28 years and served as the Library Director at the Naval Air Warfare Center, Patuxent River Maryland, for 19 years. Prior to federal service, Suzanne worked in public and academic libraries.

Suzanne is an active member of SLA and has served on multiple publishing advisory boards. Suzanne received her undergraduate degree from the University of Miami, her M.S. in Library and Information Science from Simmons College, and a Masters Degree in Administration from the University of Maryland University College.

MS. CYNTHIA SHIPLEY, LIBRARY PROGRAM MANAGER, MARINE CORPS COMMUNITY SERVICES GENERAL LIBRARIES

Cynthia Shipley is the Library Program Manager for the Marine Corps Community Services General Libraries at the Head Quarters for Lifelong Learning, Quantico, VA

Ms. Shipley received a Masters in Library Science from Indiana University and worked in Children's Services for Indianapolis-Marion County Public Library before entering federal service as a School Library Media Specialist for Department of Defense of Dependents Schools in Japan and Italy. She served as Librarian at the Quantico Family Library within the Gray Research Center; Reference Librarian at AFNORTH combined Army/NATO Library, Brunssum, The Netherlands; Library Director, Camp Foster, Okinawa, Japan and Deputy Director of Lifelong Learning for Libraries at Marine Corps Bases Camp Butler, Okinawa. She assumed the duties as Library Program Manager for the USMC General Libraries in June 2009.

Under her direction the Camp Foster Library, Okinawa, Japan was awarded DOD Premier Library Status in 2004 and Camp Butler Library System was awarded FLICC 2006 Federal Library of the Year (Large Library). She served as Membership Chairman for FAFLRT from 1996 -1998 and Armed Services Director for FAFLRT from 2005 – 2007. She is also a member of the Advisory Board of the Consortium of Naval Libraries.

MS. CATHERINE SLOAN, RESEARCH LIBRARIAN, NAVAL UNDERSEA WARFARE CENTER

Ms. Catherine Sloan received her M.S in Computer Science and Education (1990) from Rivier College, Nashua, NH, an M.L.S. (1986) from Simmons College, Boston, MA and a B.S. in Industrial Technology (1984) from SUNY Binghamton, NY. Catherine's prior work experience includes twelve years at Digital Equipment Corporation as an Information Systems Manager and

four years at BEA Systems Corporation as a Software Program Manager. Catherine started in the NUWC Technical Library in 2002 and supports Research and Technical Services including initiatives in Virtual Worlds.

MS. VICKY STEVER, DIRECTOR, HURLBURT FIELD LIBRARY

From the high school debate team to a B.S. in Marketing, Vicky Stever has loved the art of oral and written persuasion. She worked for a newspaper and printing company, and as a freelance writer and editor – until she took a life-changing part-time job at her county library. After learning (to her dismay) that library employees did not "sit around reading books," she found her niche as the home-grown systems administrator/cataloger/publicist/trainer. With encouragement and mentoring from two "super" supervisors, she completed her M.L.S. at the University of Missouri in 2003, 24 years after earning her B.S. ! Ms. Stever has been a military librarian since 2004 and is currently the director at Hurlburt Field, FL. This small library was recently recognized as the 2008 Air Force Library Program of the Year and the 2008 Federal Library/Information Center of the Year (small category).

MS. GLORIA ZAMORA, PRESIDENT, SPECIAL LIBRARIES ASSOCIATION

Gloria Zamora has worked for Sandia National Laboratories, a DOE facility, for thirty years. She is currently a manager in the Government Relations Department. She recently returned from a two year assignment on the personal staff of US Senator Jeff Bingaman. Gloria has been a member of SLA for over 30 years and she has held a variety of leadership positions at both the state level as well as the international, including two terms as President of the Rio Grande Chapter and three terms on the SLA Board of Directors as Director, Treasurer and now President. She is a Fellow of the Association and is the 2008 John Cotton Dana Award winner.

The Military Libraries Division thanks the sponsors and exhibitors of MLW 2009.

4 STAR SPONSOR
IEEE +

3 STAR SPONSORS
Peterson's
Thomson Reuters +

2 STAR SPONSORS
LexisNexis +
EBSCO
Jane's Information Group
Morningstar
Swets +
SirsiDynix
Gale – Cengage Learning +
Safari Books Online
Recorded Books/Landmark Audio +

1 STAR SPONSORS
Francis and Taylor
PTFS
ProQuest/DIALOG
InfoBase/Facts-on-File
Comex
Playaway
W. T. Cox Subscriptions +
Baker and Taylor
Mango Languages
NewsBank
Elsevier
Morgan Claypool Publishers
CQ Press

EXHIBITORS EAGLE
Ingram (MyiLibrary)
Tantor Media Audio Books
Wolper Subscription Services
Gaylord
Springer
Serials Solutions
East View
Forecast International
Wiley-Blackwell
BNA
Northern Micrographics
Taped Editions
ABC-CLIO
OCLC
Dow Jones
InfoDesk
DTIC
FEDLINK

OAK LEAF
Universal Lift

+ Indicates sponsorship of MLD
Programs/Events at SLA 2009