

CONCURRENT SESSION #1

Sunday, June 16, 2019, 9:00am - 10:00am

SESSION TITLE	SESSION DESCRIPTION	SPEAKERS	UNITS HOSTING (If applicable)	CONTENT
Integrating OERs into Courseware: the Librarian as Superhero	Campuses increasingly encourage using OERs (open educational resources) in courseware, but many faculty have difficulties finding, evaluating and integrating OERs into their instruction. Sharpen your skills, and learn how to collaborate with faculty in integrating OERs in instructional design.	Samantha Bouwers, Lesley S J Farmer	Education Division; Academic Division	Fundamental
Service or Partnership? Juggling Roles As Solos and Embedded Librarians	Embedded librarianship is not new to solo librarians. Solos form a close relationship with their customers and are often already physically embedded within their customer group. Although it can be challenging to build partnerships with key groups while maintaining basic services for others in your organization, embedded librarianship can help you demonstrate your value within the organization and become involved with new tasks and projects. This session will provide insights on how solos can provide basic library services while also playing an embedded role.	David Shumaker, Carrie L. Wardzinski, Lisa Weinberger	Embedded Librarians Caucus	Intermediate
Urban Agriculture in Cleveland	City farms have proliferated in Cleveland over the last 25-30 years driven by the desire to utilize empty lots, by the desire of restaurateurs for local ingredients, and by the retail need for fresh produce in impoverished neighborhoods lacking supermarkets. Congresswoman Marcy Kaptur will share how laws and initiatives encouraged urban farming in Cleveland and the community impacts of these policies. In addition to hearing from the congresswoman, Senior Farm Manager Michael Bartunek will explain operations at the Ohio City Farm.	Michael Bartunek, Chris Clotworthy, Marcy Kaptur	Food, Agriculture and Environmental Resources Division	Fundamental
A View of Government Information and Resources through the Copyright Lens	Join copyright guru Lesley Ellen Harris, CEO of Copyrightlaws.com, as she explores the issue of public access to documents and other resources through the lens of copyright. This session will provide an overview of copyright law, special library provisions, archives' and museums' use of content without obtaining permission, and which government works require permission and which do not.	Deb Hunt, Lauren Trees, Annette Haldeman, Lesley Ellen Harris	Government Information Division	Fundamental
Genomic Literacy	Does DNA define our identities? Who should decide how genetic and genomic information is used? The National Human Genome Research Institute's Education and Community Involvement Branch seeks out and works with diverse communities and institutions to collaboratively develop genomic educational resources and programming to enhance the understanding of genetics and genomics. This interactive presentation will highlight various types of programming designed to support genomic literacy and the multi-faceted strategies used to engage stakeholders.	Carla Easter, Mary Ellen Bates	Insurance and Employee Benefits Division, Education Division, Biomedical and Life Sciences Division	Intermediate
A How-to Guide to Engage Employees in Knowledge Management	Want to help your organization break down internal siloes and improve access to enterprise information and expertise? Learn best practices and proven strategies to overcome cultural and structural barriers and get employees to share, access, and use available knowledge. You'll come away knowing how to communicate about knowledge management and its benefits, build KM into the flow of employees' day-to-day work, facilitate collaboration, and reward and recognize desired knowledge behaviors. The best practices in this presentation are based on APQC primary research, including a survey of 375 KM professionals and case studies of organizations.	Deb Hunt, Lauren Trees	Knowledge Management Division	Intermediate
The Secret Sauce: Where You're Probably NOT Looking to Find Your Client Intelligence	We know how to use D&B Hoovers, EDGAR, and the various legal research and analytical platforms offered by the Big Three but what are we missing? Join us as we take a deeper dive into the world of client intelligence with researchers Zena Applebaum, John DiGillio, and Amy Noll. Learn about underutilized resources they use and how they retrieve and analyze the data within. From social media to hidden nuggets on the web, they will share both sites and strategies and open the floor to others to share their successes and failures in developing their own "secret sauce."	Zena Applebaum, John DiGillio, Amy Noll	Legal Division	Intermediate

Social Sciences & Humanities Roundtables	Get to know the Social Sciences & Humanities Division and our sections by participating in roundtable discussions. Choose the Museum, Nonprofit, Labor Issues, or Geography & Map table - and you'll have the opportunity to switch tables during the session. Each table will have a leader to facilitate lively discussion.	Larry Guthrie, Meredith Richards	Social Sciences & Humanities Division	Fundamental
Getting the Most From Your Info Dollar: Leveraging data for greater value	No matter the setting, library and information center directors are being asked to squeeze more value from their information budget. Mary Ellen Bates shares the most effective strategies and tactics that info managers use to leverage their information purchases and increase the impact of their content acquisitions to their organization.	Mary Ellen Bates		Intermediate

CONCURRENT SESSION #2

Sunday, June 16, 2019, 2:30pm - 4:00pm

SESSION TITLE	SESSION DESCRIPTION	SPEAKERS	UNITS HOSTING (If applicable)	CONTENT
Quicktakes (20 minutes sessions with 10 minutes Q&A after each one):				
Three ways to boost Scholarly Profiles! (2:30pm - 3:00pm)	Learn about three distinct methods to enhance your individual or your institutions, scholarly profile. Using freely available tools, hear techniques you can apply straightaway. You will learn how to use journal metrics, author profiling tools and social scholarship to help improve discoverability and relevance. Ranging from simply verifying data, to devising a new scholarly publishing strategy, these tips will lead you on the road to success.	Linda Galloway	Chemistry Division	Intermediate
Hackathons & Libraries' Roles in Promoting a Tech Culture (2:30pm - 3:00pm)	Coding marathons that are growing in popularity on college campuses, high schools and in the private sector. Listen to one librarian's experience and how his university has worked, over the past 4 years, to host 500 attendees for an annual hackathon.	Daniel Dotson		Fundamental
Showcasing Relevance by Measuring Scholarly Impact of Research at the Personal or Departmental Level (3:00pm - 3:30pm)	Participants will gain a familiarity of various scholarly and altmetric indicators useful to assist faculty and researchers in showcasing their value. During the session, higher level practical examples will be demonstrated using a researcher's articles, the journal in which he/she has published, as well as, relevant databases to produce a portfolio of evidenced-based metrics. Gaining this knowledge will help information professionals to offer services to their clientele beyond the traditional ones.	Luti Salisbury	Chemistry Division	Intermediate
RPA: How Do I Decide I'm Ready, and What Do I Do First? (3:00pm - 3:30pm)	Robotic process automation (RPA) is a tool that can expand a research center's availability (in terms of access hours) and also enable information professionals to focus on higher-end research requests instead of common asks. This session will explain what RPA can do in a research setting and help you understand whether your particular organization is ready to implement it.	Helen Poot		Fundamental
Dori Helped Nemo Find What He Was Looking for and You Can Too: Learning the Basics of Legal Research for Non-Legal Professionals (3:30pm - 4:00pm)	Legal research is different from other kinds of online searching. Knowing where to start your search and when to consult both secondary sources and primary authorities requires a basic understanding of the U.S. legal system and the framework in which it operates. This session will introduce non-legal information professionals to legal research principles and share strategies for accurately and efficiently using general purpose legal resources in situations where access to major legal databases is limited.	Victoria Platt		Fundamental
Lessons Learned from My Information Security Assignment (3:30pm - 4:00pm)	Ernie Evangelista will share reflections on his time working in the Information Security Department, and lessons learned about info security concepts, a new set of acronyms, and ways of applying various principles to systems. This position entailed user interaction, highlighted the need for awareness and understanding and required the use of desktop applications with not so-friendly interfaces., The session will begin with a quick overview of the Federal Reserve Bank of Atlanta and end with tips on reviewing library resources from an information security perspective.	Ernie Evangelista	Business & Finance Division	Fundamental

Competitive Intelligence Strategy Workshop: Opening a New Office or Practice	Is your organization thinking of opening a new office or practice? A panel will explore the competitive intelligence strategy related to such a move; attendees will then meet in small groups for hands-on planning exercises based on the information shared. The central role of the information professional will be stressed, and advice will be shared about the many factors to be considered in such an endeavor. Timelines, checklists, and insights into making strategic business decisions will be offered.	Caren Luckie	Competitive Intelligence Division, Legal Division	Master Class (Advanced)
What would you do? Strategies for Dealing with Bias in the Workplace	How do we, as managers, foster a healthy, inclusive work environment so all employees can succeed? Individuals with diverse backgrounds and uniqueness are being subjected to subtle and overt bias in the workplace due to the divisive climate in which we live. We have each been a part of the process; on either end of the bias whether we know it or not. There isn't a quick manual on how to identify and effectively address bias within the information profession nor in the workplace. Develop strategies and solutions to foster an inclusive work environment through highly interactive real-world scenarios in considering what you would do.	Tom Nielsen, Mary Talley, Dr. Michele A. L. Villagran	Diversity, Inclusion, Community and Equity Caucus	Intermediate
Standards Update	Standards are the backbone of engineering and providing access to them is a core function of information professionals. This session is your opportunity to learn what is new in standards, straight from the source. Ask questions and provide feedback while standards development organizations (SDOs) are all in the same room! In this series of short talks, you will learn about the latest innovations from representatives of many SDOs and content providers.	G. Warren Adams, Kim Beets, Erdem Dedebas, Patti Ensor, Todd Fegan, George Gulla, William Nara, John Pace, Sameh Shalaby, Michael Spada, John Tintinalli	Engineering Division	Fundamental
Federal Agency Implementation of Public Access Plans Using New Repository Technologies	Hear from several federal agency librarians about their public access plans, including the use of a repository designed by the Centers for Disease Control (CDC) and Science.gov, the gateway to U.S. federal science information.	Dee Clarkin, Annette Haldeman, Mary Moulton	Government Information Division	Intermediate
5 Steps to Spot Career Opportunities, Turn Them into a Reality, and Advance Your Career Starting Right Now!	How opportunity-minded are you when it comes to advancing your career? Learn what it means to be opportunity-minded and discover how to put this new mindset to work for yourself. We'll look at practical strategies, try out helpful tools, and begin building a growth plan you can put to use immediately. Whether you're a new grad excited about your first professional role, a mid-career professional feeling a bit stuck, or nearing retirement and looking for new possibilities, there are more opportunities for growth than you may realize.	Janel Kinlaw, Caitlin Williams, Ph.D.	Leadership Management Division	Fundamental
PAM Vendor Update	There are many things happening in the publishing world with resources specializing in PAM content. Hear from PAM publishers as they provide updates on open access titles, Google CASA (Campus Activated Subscriber Access), RA21 (Resource Access for the 21st Century), 'Read and Publish', ebooks, and new discovery tools.	Joy Painter, Travis Warwick	Physics-Astronomy-Mathematics (PAM) Division	Intermediate
Ensuring semantic interoperability and creating interoperable taxonomies	Whether you're starting a new pick list in SharePoint, trying to enrich an existing taxonomy in a cost-effective way, or establishing a robust structure for cross-database and cross-lingual indexing and searching, you must consider the need for interoperability within your organization. This Master Class, sponsored by the SLA Taxonomy Division, will explain the theory behind, and dive deeply into the concepts of, microthesauri, satellite vocabularies, open umbrella structures, metathesauri, virtual harmonization through Linked Data, and bridge ontologies.	Marjorie Hlava, Janice Keeler, Marcia Zeng	Taxonomy Division	Master Class (Advanced)
From Streetcars to Bike Lanes to Autonomous Vehicles: the Past, Present, and Future of Transportation Equity (Request off-site location)	New technologies in transportation have the capacity to transform the shape of our cities and make them not only more accessible but also more equitable. What impacts have past and present policies and infrastructure technologies had on the inclusion of all communities? A panel discussion will examine these questions and discuss transportation and equity in the Cleveland area and more broadly.	Rachel Cole, Sheryl Gross-Glaser, Chris Stocking	Transportation Division	Fundamental

Concurrent Sessions #3

Sunday, June 16, 2019, 4:15pm - 5:30pm

SESSION TITLE	SESSION DESCRIPTION	SPEAKERS	UNITS HOSTING (If applicable)	CONTENT
How to translate a business question into a market opportunity - formulate creative research solutions with limited resources	Michigan's Economic Gardening (EG) program trains information researchers to assist 2nd stage companies with tough business questions. Researchers help companies identify new markets, sales leads, competitive information, etc. Learn how Chad Groenhout translates business questions into creative research solutions in this step-by-step presentation of three engagement. Topics include: key discussions/research translation, methodology, resources and presentation of findings.	Chad Groenhout, Tao Jin	Competitive Intelligence Division	Intermediate
What do researchers need? How to engage and assist them, and help them promote their research	Are you an information professional in an environment with a research focus? Are the scientists or researchers you work with too busy multitasking to even think of librarians and information professionals as part of their research arsenal? Learn about successful strategies to start a dialog, show your value and how you can assist, and become a scientist's and researchers trusted expert. Audience discussion is encouraged, so please bring your questions and solutions you've developed to improve engagement and collaboration with scientists.	Margaret A. Hoogland, MLS, AH	Biomedical and Life Sciences Division	Fundamental
Social Justice in Cleveland: The Urban Economy	An inaugural session designed to be an annual series of social justice programs. Cleveland chapter members identified the urban economy as an important social justice issue. Cleveland is a legacy rust-belt city successfully reinventing itself. However, it is also affected by poor general K-12 education and classified as having lagging growth by standard definitions. What does reinventing itself look like? How are information professionals and local organizations supporting economic development? Local organizations, including the Cleveland Public Library, will share their efforts to provide better job opportunities, offer support to local businesses, and ensure innovation is a part of Cleveland's economy.	Don Boozer, Laura Desmond, H	Diversity, Inclusion, Community and Equity Caucus	Fundamental
What Next? Identifying Your Encore Career Choices with Lifestyle Preferences	Ready to transition to a career option that better fits your encore lifestyle and goals? Retiring or looking for new roles and challenges? Happy where you are but wondering how to position for future options? Come hear two leading LIS experts on lifestyle and career transition and a panel of successful career "repurposers" talk about the 6 questions to ask when considering new ways to think about using your skills. Live, or begin laying the groundwork for, a rewarding second half and take away solid, practical tools to make your encore career a success – as you define it.	Anne Caputo, Kim Dority, Ethel M Salonen	Encore Caucus	Master Class (Advanced)
The 10 Myths of Starting a Consulting Business	Are you ready to ditch the life of an employee and launch your own information business? It takes more than a memorable business name and URL to be profitable, and Mary Ellen Bates will walk you through the 10 most common myths that prevent new consultants from succeeding. A long-time infopreneur and results-driven consultant, the goal is to ensure that new infopreneurs start out on the right track and avoid the mistakes the speaker - and many others - have made during their critical first two years in business.	Mary Ellen Bates, Christine M. Geluk	Leadership Management Division	Master Class (Advanced)
Mathematics Roundtable	Join the math roundtable for a panel presentation and group discussion focusing on topics relevant and impactful to mathematics information professional. This session aims to increase the audience's awareness of trends and issues related to user-focused collections and scholarly communication.	Kivmars Bowling, Khue Duong, Lauren Gala, Nick Gurski, Robert Harington	Physics-Astronomy-Mathematics (PAM) Division	Fundamental
Advocate with Impact: The Value of Advocacy for SLA Members	Library Journal asked library directors to identify the skills they expect librarians to need over the next 20 years. Advocacy was among the top skills mentioned. In this session, the SLA Public Policy Advisory Council will discuss policy issues of interest to information professionals, share successful strategies and tactics for advocacy, and show you how to demonstrate your value in this era of information overload and "fake news."	Kendra Levine, Jim Miller	Public Policy Advisory Council	Intermediate

Taxonomy Governance IRL	Your taxonomy needs structure and control and yet it also needs to be flexible and adaptable. How do you find a balance? How does everybody else do it? Listen to a panel of taxonomists discussing the governance challenges they've addressed and best practices they've adopted, followed by the opportunity for interactive discussion and questions.	Michele Lamorte, Paula McCoy, Susannah Woodbury	Taxonomy Division	Intermediate
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Concurrent Sessions #4

Monday, June 17, 2019, 9:00am - 10:30am

SESSION TITLE	SESSION DESCRIPTION	SPEAKERS	UNITS HOSTING (if applicable)	CONTENT
Add Value, Calculate ROI and Optimize your Organizational Alignment	This session will cover various techniques for articulating the value of your services, calculating return on investment, and continually reevaluate your services for the optimal organizational alignment.	Karen Reczek		Master Class (Advanced)
The Art of Customer Segmentation	In this interactive workshop, intended for entry to moderately experienced CI practitioners, build a methodology to sort, track and manage your competitors. Most companies segment their customers, why not segment your competition? Leave this workshop with the fundamentals of a segmentation scheme for your company in your back pocket. You will return to the office with a blueprint to track, sort and prioritize competitors; have a visual framework for your industry; and the beginnings of a tangible competitor segmentation model suited for your competition.	Phil Britton, Alysse Nockels, Jennifer Swanson	Competitive Intelligence	Intermediate
Understanding environmental justice: Helping our patrons find their voice	Although environmental and energy laws affect our daily lives and futures, both information professionals and their clients struggle to navigate legal information. How can we assist individuals and communities struggling with the complexities of laws, legislation, and justice? During this session, hear from Dr. Bill Bowen (Public Administration and Urban Studies, Cleveland State University), Dr. Heidi Robertson (Law, Environmental Studies, Cleveland State University), and Brooks Berndt (Environmental Justice Minister, United Church of Christ, Cleveland) about their disciplines and expertise. Attendees will acquire a basic understanding of environmental justice, pertinent legislation, and relevant legal information resources.	Rev. Dr. Brooks Berndt, Bill Bowen, Neyda V. Gilman, Heidi Gorovitz Robertson	Biomedical and Life Sciences Division	Fundamental
Government Library Management and Leadership: A Discussion of Priorities for Federal, State, and Local Government Library Leaders	Join Annette Haldeman and a panel of leaders from federal, state and local government libraries as they discuss various leadership priorities such as: demonstrating value, user engagement, alignment of resources, staffing concerns, and the development of strategic plans.	Annette Haldeman	Government Information Division	Intermediate
Quick Takes (Three, 20 minutes Sessions with 10 minutes for Q&A)				
Go Ahead, Push My Buttons! Survival techniques for when your staff drive you crazy (9:00am - 9:30am)	Managing staff can be difficult, especially when their work habits are opposite of yours! Do you have an employee who doesn't follow simple directions, perform their core duties or show up to work on time? Learn easy tricks on how to tackle annoying and disruptive behavior while keeping your sanity intact.	Tina Franks	Engineering Division	Intermediate
Cognitive psychology research this year: what it tells us about fake news and implications for information literacy (9:30am - 10:00am)	Managing staff can be difficult, especially when their work habits are opposite of yours! Do you have an employee who doesn't follow simple directions, perform their core duties or show up to work on time? Learn easy tricks on how to tackle annoying and disruptive behavior while keeping your sanity intact.	John Cruickshank		Intermediate
University and Granting Agency Efforts to Enhance Research Data Sharing (10:00am - 10:30am)	This session reports on Association of American Universities and Association of Public and Land-grant Universities' workshop held with federal granting agency representatives to discuss enhancing the sharing or research data. How can the agencies assist universities in the process of ensuring data is FAIR (findable, accessible, interoperable and reusable)? What is needed to accelerate the progress with which research institutions are developing and implementing institutional plans to provide public access to data? What collaborations among universities could be developed to yield new tools and services to assist with the sharing of research data? Come learn the outcomes of the workshop.	Daureen Nesdill		Fundamental

The Accidental Digital Asset Manager: How traditional library skills transfer to the DAM world	Do you already have what it takes to be a DAM champion? The new DAM Salary Survey showed an increase in respondents who hold an MLS or are planning to get an MLS. Panelists will share personal stories of their Digital Assessment Management career path and how their library education supported them in their career development and success. Whether or not you have your MLS, participants will learn how traditional library skills transfer to the DAM world and how to market your library knowledge and experience to DAM hiring managers.	Laura Fu, James King, Cynthia Mathews, Jennifer Pflaumer, Jennifer Tyner	IT Division, Taxonomy Division	Fundamental
Locating and Leveraging Key Opinion Leaders	Explore the intricacies of identifying key opinion leaders (KOL). Hear from leading providers of KOL identifying tools, and learn from other information professionals on how they develop profiles and relationships with highly sought after KOLs.		Pharmaceutical and Health Technologies Division	Master Class (Advanced)
Making Science Relevant	Sometimes it is difficult to make a connection between scientific knowledge and how it relates to everyday life. The speakers will share how they make topics in physics accessible and relevant in the lives of students and non-specialists. Topics will include: leading science discussions, developing scientific thinking, and active learning techniques. Audience members will have an opportunity to participate by sharing ideas and techniques they have used to spark interest in science information in their user communities.	Joseph Connolly, Laurie Neuerburg, Alison S. Ricker, Andy Shimp, Mano Singham	Physics-Astronomy-Mathematics (PAM) Division	Intermediate
Author rights, licences, and the publishing policy stack: what is the role for libraries in this space?	How can librarians help researchers understand authors' rights, their obligations under various funders' and institutional publishing policies, and publishers' requirements? This session will help you understand current issues and opportunities in relation to authors' copyright and publishing policies. You'll also learn about examples of services and guidance that have been developed to support faculty, and you'll share ideas from case studies on how to develop your own services.	Geraldine Clement-Stoneham, Kyle K. Courtney, Brett D Currier, Melissa Smith Levine, Ruth MacMullen Mallalieu	Scholarly Communication Section of the Academic Division	Intermediate
Taxonomy Roundtable	Join fellow taxonomists and ontologists to discuss hot topics, areas of concern, and share success stories. Tables will be loosely grouped by industry to facilitate networking as well as learning. Discussion time will be followed by summary reports from each table about the issues and solutions discussed.	Marjorie Hlava	Taxonomy Division	Intermediate
Government Transportation Research Information Committee_Educational Session Meeting (request session before Transportation division no-host dinner)	Join the Transportation Division attendees engage in a roundtable discussion on best practices, use of technology, and general information exchange regarding the unique challenges of transportation librarianship. Instructional presentations combined with audience participation and open floor conversations. This event is open to all information professionals including government, corporate and educational transportation libraries and resource centers, as well as students and librarians with an interest in transportation-related information.	David Martin, Mary Moulton, Samantha Strain, Wei Zakharov	Transportation Division	Intermediate

Concurrent Sessions #5

Monday, June 17, 2019, 10:45am - 11:45am

SESSION TITLE	SESSION DESCRIPTION	SPEAKERS	UNITS HOSTING (if applicable)	CONTENT
Librarians: The Key to Powerful Systematic Reviews	It's no surprise that research has demonstrated that systematic review teams, with librarians as co-authors, have higher quality search strategies than teams without librarians. Trained to understand the nuances of seeking information, librarians elevate review teams and help them to construct systematic searches from a different perspective than co-authors with subject matter expertise. What does it look like when librarians are part of the team? What benefits does librarian authorship provide for the team? How do libraries offer and promote systematic review partnership as a service? Hear from a librarian and a physician/researcher about their experiences on systematic review teams.	Brandy King, MLIS, Brian D. Schwartz, Susan J. Stagno, MD	Biomedical and Life Sciences Division	Intermediate

The Gold Standard in Information Services: A Chat with Info Pros from the Federal Reserve System	A panel of information professionals from across the Federal Reserve System will discuss how information services continue to evolve. The discussion will include how they respond to shifting priorities in their own institutions while remaining aligned with the System's organizational goals.	Cindy Hill, Kara Masciangelo, Stephanie Tulley	Business & Finance Division	Intermediate
CI across Industries	Intelligence work can vary greatly from industry to industry (and even within industries). In this session, representatives from different industries will provide insights into the day-to-day responsibilities of intelligence workers and the output demanded of them. You'll gain an understanding of what intelligence looks like and how it varies based on stakeholder expectations and client needs, and you'll leave with new ideas for directions to take in your intelligence career.	Denise Callihan, Grant Keyes, Wole Olugbenle	Competitive Intelligence Division; Chemistry Division	Fundamental
DICE (Diversity, Inclusion, Community, and Equity) Incubator: "test-drive your ideas"	Do you have a social justice-oriented LIS idea, project, or initiative you want to present at SLA's 2020 Annual Conference? Not sure which format tells the story best: webinar, app, published paper, workshop, poster, or podcast series? Maybe you're looking to find a partner to work on your project, or would like to be part of helping flesh out "ideas in the making" from others. If so, the DICE Incubator session is for you! There are already ideas in the works; maybe one of them will be your idea. Meet and connect with other members looking to put into action social justice in LIS, and find out which medium best serves your project.	Clara Cabrera, Travis Ferrell, Michael Sholinbeck	Diversity, Inclusion, Community and Equity Caucus	Fundamental
Courseware Learning Analytics for Librarians	How do you know students are engaged and learning? Get the "kitchen view" of courseware to uncover the system's statistics, then learn how to make meaning of those statistics and act upon them to improve your own instruction and optimize student learning.	Kimberly Bloedel, Lesley S J Farmer	Education Division; Academic Division	Intermediate
Controlling the Chaos - Managing Record Transfers During Asset Acquisitions and Divestitures	When your organization acquires a new asset, records are sometimes the last thing to be considered, if at all. This session will focus on best practices for managing records transfers during asset acquisitions and divestitures and specifically on the handling of GxP records. You'll come away with a better understanding of how to position your organization to receive or divest the intellectual property of the new asset in a compliant way.	Lauren Merrill		Fundamental
Cybersecurity: Protecting systems users and data	Cybersecurity refers to the activities, practices, and technology that keep computers, networks, programs, and data secure and protected from unauthorized access, modification, or damage. Drawing on expertise from various industry experts and organizations, our session panel will discuss trends in the current corporate landscape. Panelists will offer best practice suggestions for info pros so they can put data protections into place, firm up security policies, and identify vulnerabilities before attacks happen.	Jan Paul Ettles, Julie Fontenelle, Eric C Thompson		Intermediate
Transformers: Coaching Employee Performance Toward Success, Not Termination	Do you have employees who aren't competently performing their job responsibilities? Or perhaps you've inherited employees with sub-par performances. Learn how active coaching can transform employees who may be at risk for termination into successful contributors. This session will guide you through difficult performance management situations in order to build powerful work teams.	Tina Budzise-Weaver, Tina Franks		Master Class (Advanced)
Finding Hidden Business Resources: Mining grey literature, deep web and other hidden business and financial resources	The problems posed by grey literature and other "hidden" information are familiar to STM info pros, but not to many librarians working in other fields. In this session, Mary Ellen Bates looks at strategies that business and finance info pros can use to find resources they can't unearth in a web search or a fee-based service. Make yourself Google-proof by knowing how to find the deep, business-focused resources that your clients can't find.	Mary Ellen Bates		Intermediate
Creating a compelling business case: How to make it stand out from the rest?	If you are leading a project or department, at some point you may need to make a business case for staff support, new software tools and systems, new content sources, or new services. Where do you start, how do you decide which points to make, and what evidence do you need to support your case? Panelists will share some general guidelines and present overviews of business cases for different types of projects.	Geraldine Clement-Stoneham, Anna Meyer, Mary Talley	Leadership Management Division	Fundamental

What's the Buzz? Cannabis Law Tell Me What's a Happenin'	Spending on the legal cannabis market is forecasted to hit \$57 billion by 2027. Approximately two-thirds of this market will be in legal recreational use and the other third will be medical. Law firms are increasingly starting Cannabis practices to weed through regulatory, compliance, intellectual property, contract, and litigation issues ethically and competently. Learn about cannabis horticulture, cannabis as a business and medical use of cannabis, from the founder of the Cleveland School of Cannabis. Review the history of marijuana laws in California especially regarding dispensaries. You'll hear practices for keeping up new laws and regulations particularly in local jurisdictions.	Sue Mecklem, Jacob Wagner, Bobbi Weaver	Legal Division	Intermediate
Defending Democracy in the Digital Information Age	Established at the Naval Postgraduate School in 2007, the Common Operational Research Environment (CORE) Lab develops methodologies specific to social network analysis. The CORE Lab leverages social media for use in mapping dark networks and understanding the operational environment. Our speaker, a CORE Lab deputy director, teacher, and trainer, will discuss the lab's efforts in special operations, intelligence, information operations, psychological operations, civil-military operations, counter-insurgency, counter-terrorism, and irregular and asymmetric warfare.	David Salvo	Military Libraries Division	Master Class (Advanced)
Quick Takes (Two, 20 minutes Sessions with 10 minutes for Q&A)				
Big Data and Controlled Vocabularies (10:45am - 11:15am)	Big data needs controlled vocabularies to improve search and enable personalization and reporting. Get a quick overview of why and how people are using taxonomies or ontologies and linked data to manage and retrieve data.	Amanda Bloom, Camille Mathieu	Taxonomy Division	Fundamental
Taxonomy Basics (11:15am - 11:45am)	When you hear about taxonomies and ontologies, do you know what the difference is? Come find out basic definitions, rules and standards for dealing with different types of knowledge organization systems.	Janice Keeler, Heather Kotula	Taxonomy Division	Fundamental

Concurrent Sessions #6

Monday, June 17, 2019, 4:45pm - 5:45pm

SESSION TITLE	SESSION DESCRIPTION	SPEAKERS	UNITS HOSTING (if applicable)	CONTENT
Intelligence 101: What the heck am I doing? The basics of research, analysis and relationships	The biggest question for info pros looking to move into Competitive Intelligence is "where do I start?". In this interactive session focused on practical application, presenters discuss the basics of CI research and analysis. The audience will learn how to take the leap beyond the "how, what, where, when, who" of research and explain "why" the output matters, and how that output can impact the stakeholders and the business. Participants will leave with a deeper understanding of the intelligence process, basic web-based research techniques, typical systems and resources to consider, and how presenting intelligence output differs from typical research.	Sarah DeWitt, Anne Herron, Victoria Richard	Competitive Intelligence Division	Fundamental
New Research Tools You Need to Know About	New research tools are available in today's marketplace, but direct information about how they work and how they are implemented in libraries is difficult to find. Hear from the panel featuring product managers from Dimensions, Mendeley Data and Clarivate/Kopernio, as they discuss brief case studies showcasing new research tools, and how they are currently being implemented.	Randall Love, Jim Martin, Brooke Melia, Don Sechler	DST	Intermediate

Implementing and Providing Health Information Services and Resources for the LGBTQ Community	The LGBTQ community faces specific challenges when it comes to accessing quality medical information. Michelle Kraft, Library Director at the Cleveland Clinic, will teach attendees how to provide LGBTQ inclusive medical reference. She will focus on the art of the reference interview for LGBTQ patrons, pertinent medical resources (including mental health / support services), and community outreach opportunities. Walk away with practical, implementable ways for your library to be welcoming to LGBTQ patrons when they seek medical resources and information.	Michelle Kraft, Jennifer Swanson	GLBTIC: Gay, Lesbian, Bisexual, Transgender Issues Caucus	Intermediate
Cuyahoga County Government Archives: Outreach, Service, and Records Preservation	Dr. Judith Cetina, archivist of the Cuyahoga County (Ohio) archives, will provide information about her office's public service and outreach and about the agency's role in preserving the records of the Cuyahoga County government. She will also address the challenges of caring for records that are primarily in a paper format while also working to develop digital strategies for purposes of preservation and increased public access.	D. Judith G. Cetina, Annette Haldeman	Government Information Division	Fundamental
Building the Emotionally Intelligent Workplace: Ways to improve the self, others, and overall	Emotional intelligence--the ability to manage your emotions and use them to create successful relationships and lay the groundwork for personal and professional success--is a set of skills that can be improved. Learn how to improve your emotional intelligence awareness and abilities and how to apply those abilities to improve your workplace. You'll walk away with practical strategies for next steps to take. (This session assumes you are familiar with the basic concepts of emotional intelligence.)	Lisa Martin, Dr. Michele A. L. Villagran		Intermediate
Creating an Information Centre of Excellence: What the best information teams do	Traditionally, information teams defined themselves by the tasks they performed for internal customers. With end users now performing more information tasks, information teams must think differently about what they deliver. In this session, Jinfo will share research it has conducted on thriving information teams; participants will then complete several self-assessments based on the Centre of Excellence model. Peer group discussions will give participants time to ask questions and share perspectives on adapting the model to their environments. (Dow Jones generously sponsored the underlying research and produced the workbook used in this session.)	Matthew Donahue, Robin Neidorf		Master Class (Advanced)
Engaging Stakeholders to Expand Awareness and Use of Your Organization's Creative Content	Institutional resources--both internal products, such as recordings and PowerPoint slides, and external resources such as subscriptions--can become buried in department-specific or poorly organized systems. Information professionals can leverage their connections with organizational stakeholders to identify, organize, and provide broad access to these resources. This session's presenters will describe how they engaged stakeholders in two medical academic institutions to curate and publish online knowledge repositories. Time permitting, session participants will brainstorm stakeholder engagement strategies and share their own organizational knowledge projects.	Susan Epstein, Rebecca Harrington		Fundamental
Data Literacy 101	Data literacy has become a fundamental skill as more people gain access to data and acquire the means to analyze, create and shape it using tools that are user friendly and often free. Librarians can help people embrace a different approach to data and rethink what they choose to collect and how they use data to make decisions. This session will help you understand the basics of data literacy and consider new approaches to understanding, using and communicating with data more effectively.	Emma Davidson, Anatasia Diamond-Ortiz	IT Division, Taxonomy Division	Fundamental
Emerging Technologies: How are they impacting content licensing?	Artificial intelligence, machine learning, robotics process automation, and other emerging technologies are making a big impact on how we collect and consume data and on how data itself is created. Tim Baker, a leader in the content buying industry, will discuss the impacts of emerging technologies on the market data industry. He'll explain how data is analyzed, share his thoughts on these technologies (such as how they affect data collection), and answer your questions.	Tim Baker, Cindy Studnicha	Leadership Management Division	Intermediate

<p>Knowing and Asking for What You're Worth: How to Use the SLA Salary Survey for Your Next Salary Review, Promotion, or Job Change</p>	<p>Salary is not a tough topic to discuss! Do you dread the idea of asking for a raise? Learn how to use the SLA Salary Survey to establish an appropriate benchmark for your desired salary. There are many factors that determine an appropriate salary such as: geography, organization size, level of responsibility, education, and professional experience. Learn how to use the SLA Salary Survey to establish an appropriate benchmark for your desired salary. You'll also gain knowledge of techniques on salary negotiation, understanding benefits packages, and how to make the best case for your next raise.</p>	<p>Stephen Sherman</p>	<p>Salary Survey Task Force</p>	<p>Fundamental</p>
<p>Keeping Your Taxonomy Fresh and Relevant</p>	<p>You've built a beautiful taxonomy - now what? This session addresses skills which enable controlled vocabularies to evolve with your users and product needs. Topics include: identifying and engaging stakeholders, task management, establishing metrics, making a data-driven case, and incorporating responsive change into your taxonomy management.</p>	<p>Edee Edwards, Marisa R. Hughes</p>	<p>Taxonomy Division</p>	<p>Intermediate</p>

Concurrent Sessions #7

Tuesday, June 18, 2019, 9:00am - 10:00am

SESSION TITLE	SESSION DESCRIPTION	SPEAKERS	UNITS HOSTING (if applicable)	CONTENT
Project "Spectrum": A Case of Creative Due Diligence in High Stakes Decision Intelligence	Scenario: A client has been repeatedly surprised or challenged by new legislation, shifting consumer preferences, unanticipated market developments, and general competition. They need insights that will help them anticipate changes, make timelier decisions, and develop plans and take actions that will help them chart sound directions. Session: Join us as we review how we applied due diligence, creativity, novel approaches, and targeted intelligence analysis to dispel paralyzing false assumptions, overcome cognitive biases, and invigorate stalled intelligence to achieve intelligence breakthrough.	Cynthia Cheng Correia, Carolyn Loos, Jennifer Swanson	Competitive Intelligence Division	Master Class (Advanced)
Post-Master's Residency Programs: Fostering Success and Diversity in Librarianship	Residencies are one way to help increase diversity within the library profession. This session will focus on the Mary P. Key Diversity Residency at the Ohio State University Libraries. The panelists, one residency coordinator and two current residents, will discuss the historic and current design of their program, practical skills gained, favorite experiences, and challenges with the residency. Participants will come away with a broader understanding of diversity residencies that can lead to new ideas about how to design residencies for early-career librarians and increase diversity in our profession.	Quanetta Batts, Kay K. Clopton, PhD, MLIS, Kapil Vasudev	Diversity, Inclusion, Community and Equity Caucus	Fundamental
Sci-Tech 101: Organ Donation and Medical Devices	This basic educational session will focus on free and low-cost resources for researching topics related to organ donation and medical device innovation. Mary Frances Lembo will discuss living organ donation and resources to support research in that area. James Manasco will go beyond that topic and look at the latest medical devices and at resources for researching this topic.	Helen Josephine, Mary Frances Lembo, James E. Manasco	DST	Fundamental
Your Tax Dollars at Work: Government Resources for Your Users, Presented by the Cleveland Public Library's Government Documents Department	Discover the hidden gems in government documents and learn about FREE resources that you can get even if you're not a federal depository library. Participants will get a brief introduction to print and digital federal materials, an overview of the collection at Cleveland Public Library and its patent and trademark research for the public, and tips and tricks on how to score free e-books, worksheets, and quality brochures and handouts. Samples will be on display, and ordering information will be made available for attendees to take back to their institutions.	Don Boozer, Sarah Dobransky, Annette Haldeman	Government Information Division	Fundamental
Case Study: Understanding Knowledge Workers' Document Creation, Description, and Storage (CDS) Conventions	In general, very little is known about how knowledge workers perform their jobs. This dearth of research complicates attempts by enterprise information architects to solve longstanding content findability issues. This presentation describes the results of a study into the document creation, description, and storage (CDS) conventions that knowledge workers use to perform their daily work. This information can serve as inspiration for librarians when developing custom solutions to enterprise content findability and data siloization issues.	Camille Mathieu		Intermediate
How to Survive and Excel in a Gig Economy	Despite innovative use of technologies and revamped services, library and information services continue to experience closures and positions being eliminated. Many positions are being staffed by 'gig' workers, and while this can negatively impact job prospects for those who seek steady full-time work, it can also present opportunities for those seeking less traditional arrangements. Hear from two information professionals who have embraced the flexibility and variety of working for themselves. Join us to dig deeper into what professionals and associations should be doing to survive and excel, in today's climate, despite industry challenges.	Richard P. Hulser, Brandy King, MLIS	Leadership Management Division	Intermediate

Elements for improved scientific landscape analysis: Using pipeline data, bibliometrics, and data visualization techniques to enhance reporting,	Want to improve your ability to support scientific competitive intelligence efforts at your organization? Join members of SLA's PHT Division in exploring a wide range of techniques to enhance landscape analysis reporting. Presenters will share overviews of resources and tools (including PharmaProjects, RePORTER, Dimensions, Scopus, Web of Science, and IEEEExplorer) and emphasize how to use information from a variety of sources to build a better landscape analysis. Relevant bibliometric analyses and data visualizations will be featured, along with grey literature searching and best practices for business searching.	Josh Duberman, Candace Norton	Pharmaceutical and Health Technologies Division	Intermediate
Transform Your Clients into Searching Superheroes!	Providers of information and knowledge resources spend a lot of time and effort collecting and curating content. But what's the point if users can't find what they need? Information discovery is about so much more than keywords; developing sophisticated search and retrieval strategies to mine and retrieve information from various systems and repositories is critical. Learn how to implement discovery techniques that make users feel like searching superheroes, and demonstrate how each empowers users to find relevant valuable content.	Marcus Liban, Jeremiah Saunders, MLIS		Intermediate

Concurrent Sessions #8

Tuesday, June 18, 2019, 10:15am - 11:30am

SESSION TITLE	SESSION DESCRIPTION	SPEAKERS	UNITS HOSTING (if applicable)	CONTENT
Electronic Lab Notebooks: Implementation and Assessment Success Stories	Drawing from a variety of perspectives, this Master Class will help you find and use the right electronic lab notebook (ELN). Nature (2018) reports that more researchers are embracing ELNs, expecting digital solutions for laboratory record keeping, data collection, and collaboration. The presenters will discuss a bit of ELN history, explain how to assess the many ELNs that are available, and share their experiences with integrating and implementing ELNs. This session will help inform your ELN decision by providing tips and techniques for success.	Ariel Andrea, Daureen Nesdill, Luti Salisbury	Chemistry Division	Master Class (Advanced)
Alternate Futures of CI: What to Know and What Does This Mean for Us	Competitive intelligence (CI) continues to evolve as a capability, field and practice. How is it changing, and where is it going? What opportunities does this offer, and how can we prepare for them? Join us for a facilitated, interactive conversation about possible futures for commercial intelligence and what this means to our organizations, intelligence users, and ourselves. This promises to be a robust learning experience that will help you gain focus, look ahead, and boost your CIQ (CI quotient)!	Cynthia Cheng Correia, Craig Fleisher, JP Ratajczak	Competitive Intelligence Division	Intermediate
Gear up for your next career: managers and applicants share experiences and advice	A panel of veteran and newly minted librarians will give brief presentations on the interview process, crafting cover letters and resumes, skills in top demand, and how to keep current with new technologies. The panel includes both corporate and academic librarians. Time will be available for extensive Q&A and networking before and after the event.	Beth Thomsett-Scott	DST	Intermediate
Blockchain: The New Technology and Its Applications for Libraries	Explore how libraries can adopt blockchain technology using various paths. Experts will share their research and experience and give you a better understanding of this new technology and its potential.	Sandy Hirsh, Bohyun Kim	Engineering, Information Technology, and Science and Technology Divisions	Fundamental
Diversity in the workplace: It's broader than you think	The workforce includes people from many backgrounds and with a variety of visible and not-so-visible characteristics. Many of us bring to work attitudes and/or stereotypes that can affect our understanding, actions, and decisions in an unconscious manner, a phenomenon known as "implicit bias." This session is aimed at broadening awareness and appreciation of those with whom we work and enabling us to understand how our implicit biases can affect the quality of life in the workplace. Issues such as LGBTQ, age and experience, medical health, and implicit bias on the job will be discussed.	Emma Davidson, Richard P. Hulser, Jennifer Swanson, Dr. Michele A. L. Villagran	Leadership Management Division	Intermediate

To All the Mistakes We've Made Before: Learning Journeys of Three Bibliometrics Librarians	Three librarians from government and academic libraries share and map their learning journeys in providing bibliometrics services. Hear and learn about training opportunities, mistakes made, lessons learned and skills needed in each librarian journey. Attendees will have the opportunity to ask questions to each panelist.	Caitlin Bakker, Chris Belter, Ya-Ling Lu, Susan Makar	Maryland Chapter	Fundamental
Listen to the Stars: Astronomy Roundtable	Listen as this session explores resources available to access astronomy information in non-traditional ways, and discuss various projects that are working to make astronomy more accessible. Speakers will present information from various sources such as the International Astronomical Union (IAU) and the American Astronomical Society (AAS), and look at examples of accessible science from other subject areas. Join the discussion on integrating accessibility into other areas of interest to astronomy librarians (e.g. data science, bibliometrics and assisting faculty with funding).	Wanda Diaz-Merced, Kathy DeGioia Eastwood, Meg Eastwood, Julie Steffen, Donna Thompson	Physics-Astronomy-Mathematics (PAM) Division	Fundamental
Finding the Write Fit for Your Research: Exploring the Publication Landscape in 2019	A growing variety of options are available to institutions to publish their works with a publishing company. Join SLA's PHT Division in exploring the offerings, benefits, and perks of getting your work published with some of the most well-known companies in the industry. Hear from leading biomedical and scientific publishers on current publishing trends and new avenues to publication.	Candace Norton	Pharmaceutical and Health Technologies Division	Fundamental
Cleveland Stories: Place-Based Writing	Cleveland Stories is a neighborhood-based writing program offered by Literary Cleveland. This session will include a discussion of the program's design and implementation and a reading by a participant. You'll be inspired by this innovative community program while also learning about our host city's neighborhoods.	Marilyn Bromley, Lee Chilcote, Charlotte Morgan, M.A.	Social Sciences & Humanities Division	Intermediate
Digital Storytelling with Omeka and Curatescape	Curatescape is a web and mobile app framework for publishing location-based, multi-media narrative content using the Omeka content management system. It is used by libraries, universities, preservation groups, and cultural institutions around the world, helping researchers connect with local and global audiences. Learn about the development of this open source tool and how it is being implemented in communities around the world.	Erin Bell, Amelia Carr, Tara E. Murray, J. Mark Souther	Social Sciences & Humanities Division	Master Class (Advanced)
Taxonomy-Ontology Conversions: Case Studies	Want to use Linked Data, ensure interoperability, and/or support search and discovery with the capabilities of an ontology? Find out more about ontologies and learn from practitioners who have done taxonomy-ontology conversions.	David E. Bender, Mary Chitty, Edee Edwards, Heather Kotula	Taxonomy Division	Intermediate

Concurrent Sessions #9

Tuesday, June 18, 2019, 1:30pm - 2:30pm

SESSION TITLE	SESSION DESCRIPTION	SPEAKERS	UNITS HOSTING (If applicable)	CONTENT
Incubating Innovation: How Hospitality Librarians Support Entrepreneurship	Growth in the hospitality industry makes creating curricula about innovation and entrepreneurship critical. Students bring energy and creativity to the industry and a skilled librarian or mentor can collaborate with instructors to guide them through the process. This presentation will introduce attendees to the current trends within the hospitality industry, its impact and ideas for supporting future innovators.	Betsy Clementson, Lateka Grays, Robert Rippee	Business & Finance Division	Fundamental
Where the River Burned: Harnessing the Written Record to Portray an Urban Environmental Crisis	In 1969 when the Cuyahoga River caught fire, Cleveland was struggling with racial violence, job loss, and surging crime. The burning Cuyahoga came to symbolize the decay of America's post-industrial cities, and Cleveland became known as "the mistake on the lake". David and Richard Stradling unearthed "an embarrassment of primary resources" to depict the birth of the city's environmental movement for their book, "Where the River Burned: Carl Stokes and the Struggle to Save Cleveland". Join David Stradling as he shares his research at the Western Reserve Historical Society archives and how it influenced the story his book tells.	Alisun DeKock, David Stradling	Food, Agriculture and Environmental Resources Division	Intermediate

Media Preservation & Asset Management: Why Librarians are DAM Gods!	Effective Media Preservation, Asset Management, and Digital Asset Management are fundamental library exercises regardless of the medium, format, or technology. This session will provide insights into the methodologies used for managing and properly maintaining long-term, large-scale media libraries and preservation projects and the application of digitization and digital assets in a DAM ecosystem. Speakers will demonstrate how best practice brings order to the chaos and provides stability, security, longevity, and ultimately comprehensive transparency into the depths of a collection's assets.	Tim Knapp, Philip Spiegel		Intermediate
Killing Sacred Cows: Using Data to Evaluate and Manage Library Services	Learn how organizations are improving library services management by applying industry best practices. Sam Bouwers and James King will discuss their data gathering experiences and walk through how to provide feedback from customer interactions, standardize data, improve services and collections, present feedback from customer interactions, and ways to create dashboards to present to staff and management.	Kimberly Bloedel, Samantha Bouwers, James King	IT Division	Master Class (Advanced)
Innovation Theatre: Is Innovation the Next Big Thing for Knowledge Management?	Have you always wanted to be on a live talk show set, but never acted to make it happen? Join Connie Crosby and her guests, on this episode of Innovation Theatre, as they discuss innovation and whether or not it plays a role in Knowledge Management. Many organizations are including innovation to titles and list of responsibilities, but are they really being innovative, or is it all an act? Learn how to position your department for the future and truly succeed.	Connie Crosby	Knowledge Management Division	Intermediate
Practical Applications of AI in Law Firms	How does artificial intelligence work in the legal field today? What practical applications are already being used, and in what areas? How can legal information professionals use this new technology? This session will look at practical uses of AI in knowledge management, billing and analytics, contract analysis, legal research, and "personality insights" in terms of judges, expert witnesses and others. It will also provide tips, pointers and strategies for staying current with new technologies and identify the many companies, both traditional and start-ups, that are changing legal analytics and the practice of law.	Benjamin Cooper, Catherine Kitchell, Morgan Morrisette Wright	Legal Division	Intermediate
Surveys 101: Getting Surveys Right	Surveys or service evaluation questionnaires are one of the most commonly used marketing tools in libraries, but creating an effective survey isn't easy. You need to consider what your objectives are, who your stakeholders will be and how to market the survey to get reliable and timely results. This session will provide practical tips on how to design and execute an effective marketing survey.	Richard Huffine, Joanie Olivier	Leadership Management Division	Fundamental
Photo Interpretation and Remote Sensing: What You Need to Know!	Photographic interpretation and remote sensing are used today in fields ranging from engineering to archaeology to climate science. The key elements of these processes--size, shape, shadow, tone/color, texture, pattern, and association/surrounding--are routinely referenced when interpreting an aerial photograph or analyzing a photo-like image. Expand your knowledge of the science of photo interpretation and remote sensing in this expert-led intermediate class.	Marty Freet	Military Libraries Division	Intermediate
Taxonomy Tools and Tool Evaluation	Excel remains the incubator for many taxonomies, and some content management systems have basic taxonomy features. However, if you need additional functionality such as customized relationships, auto-categorization and taxonomy use in multiple applications, there are a surprising array of tools, modules, features and functionalities to consider. How do you know what you need? How do you avoid buying too much, or too little, functionality? Join us for a roundup of the state of the technology related to controlled vocabularies and how to evaluate tools based on your requirements and constraints (including technology, time, resources and money).	Heather Hedden, Marti Heyman, Paula McCoy	Taxonomy Division	Fundamental

Demystifying the Complexities of Knowledge Management & Librarianship in a High Tech Environment	Tech companies are using big data, artificial intelligence, machine learning and the like to help process and organize information in the world around us, but how are they processing and organizing their own internal knowledge and information? Join panelists from Facebook, Dropbox, Qualcomm and Springer Nature as we demystify knowledge management and librarianship. Panelists will differentiate between librarianship and KM, explain how KM connects with subscription management, describe how to own and drive change within these positions, and discuss how knowledge managers and info pros can help keep organizations aware of trending topics and remain competitive.	Isabelle Garcia, Maureen P Mason, Brendan Thompson, Kristen Wallerius		Intermediate
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