Guidelines for Library professionals and Library users after COVID-19 Period and role of Library Associations

Loida Garcia-Febo
International Library Consultant
ALA Immediate Past President
• Citizen participation
• Social inclusion
• Positivism
• Hope
Education
Citizen engagement
Empowerment

http://cw.iabc.com/2014/12/02/bring-brand-life-benefits-storytelling-commchat-recap/
Role and Purpose

As libraries serve diverse interests and communities, they function as learning, cultural, and information centres. In addressing cultural and linguistic diversity, library services are driven by their commitment to the principles of fundamental freedoms and equity of access to information and knowledge for all, in the respect of cultural identity and values.

*IFLA Multicultural Library Manifesto, 2008.*
THE ROLE AND PURPOSE OF THE MULTICULTURAL LIBRARY

Libraries of all kinds play an important role in education, social engagement and global understanding. Library services, in reflecting the needs of the population they serve, impact greatly upon people’s lives.

As learning centres, libraries promote and provide access to learning materials, language programmes and other relevant materials in appropriate formats for lifelong learning. By providing this access the whole society has the opportunity to support educational needs in general, and learn about each other’s communities, understand each other’s linguistic needs, learn each other’s languages and gain knowledge of the wealth of experiences of different cultures.

As cultural centres, libraries preserve, promote, highlight and give voice to different cultures, including their heritage, traditions, literature, art and music. This access provides people from all cultures the possibility to experience and learn about diverse forms of cultural expression.

As information centres, libraries acquire, produce, organize, preserve and make accessible information that addresses the needs of all communities, as well as disseminating information on the culturally diverse communities.

— Multicultural Communities: Guidelines for Library Services

http://tinyurl.com/p3cb9zb
LIBRARIES ARE FOR EVERYONE

Created by Rebecca McCorkindale:
https://hafuboti.com/2017/02/02/libraries-are-for-everyone/
ALA COVID-19 Response

We are living in unprecedented times. As the impact of the current public health crisis continues to evolve and change the work of libraries and library workers – including necessitating the cancellation of the 2020 ALA Annual Conference & Exhibition – ALA is working harder than ever to respond to the dizzying challenges the COVID-19 pandemic brings to our profession and industry.

ALA staff are working remotely, and although we are dispersed across several geographies, we’re continuing to serve our members by collecting information to inform our advocacy work, offering content free of charge and at reduced cost, connecting with you online, preparing for National Library Week 2020, and advocating for libraries at the national level. We need to hear your story. Please let us know how your library is continuing to impact lives by serving your community virtually.

The resources on this page represent the ongoing work at ALA during these challenging times. We are pressing forward in anticipation of what you and your library need from us and what your communities need from you.

Questions or suggestions? Please don’t hesitate to contact us.

ALA Executive Board stands with APALA in condemning xenophobia, racism

For Immediate Release
Tue, 05/26/2020

Contact:
Macey Morales
Deputy Director
Communications and Marketing Office
American Library Association
(312) 280-4393
mmorales@ala.org

CHICAGO — The Executive Board of the American Library Association (ALA) stands with the Asian/Pacific American Librarians Association (APALA) in condemning xenophobia and racism.

The ALA Executive Board endorses APALA's March 19 statement in which it unequivocally rejected all forms of racism and xenophobia. Contact Asian and Asian Pacific American Librarians Association: www.apala.org


#LibrariesRespond

As the American Library Association (ALA) continues to track the development of the coronavirus, racial fears and anxieties have become a dominant frame in which people evaluate concerns over the ongoing COVID-19 coronavirus infection. Additionally, the World Health Organization has described the secondary issue of an infodemic, which they define as “an overabundance of information — some accurate and some not — that makes it hard for people to find trustworthy sources and reliable guidance when they need it.” This page includes selected resources for sharing the facts and examples of how libraries are interrupting not only the spread of misinformation but also related racism and xenophobia.

ALA also recognizes the impact a public health crisis can have on all library workers and has included resources on how libraries are caring for their staff and managing/suspending operations.
#LibrariesStrong
Advocacy
Visit our COVID-19 Response page for updates and recommended resources.

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ALA > MEMBERSHIP > ALA Connect Live Monthly Series

Member Center
- About ALA Membership
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- Get the Most from Your Membership
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- I Am ALA: Member Spotlight
- Finding Your ALA

ALA Connect Live Monthly Series

In times of uncertainty, connection and conversation are more important than ever.

http://www.ala.org/membership/ala-connect-live-monthly-series
Free PDF e-book—Library as Safe Haven: Disaster Planning, Response, and Recovery

POSTED BY ROB CHRISTOPHER ON 04/08/2020
Administration, Management, and Finance  Buildings and Facilities  Marketing and Outreach  Public Library Programs and Services

During this time of uncertainty library workers are finding new ways to provide crucial information and services. To bolster their efforts, ALA Editions | ALA Neal-Schuman is pleased to offer a free PDF e-book of the resource Library as Safe Haven: Disaster Planning, Response, and Recovery. Published in cooperation with the Medical Library Association (MLA), this nuts-and-bolts manual covers such topics as:

- an eight-step approach to developing a risk assessment plan;
- how to draft a one-page service continuity plan;
- information on how to use mobile devices and social media effectively in times of disaster; and
- sample disaster plans, along with model exercises, manuals and customizable communication.

View the free PDF e-book here.

To support the need for increased remote access to information during the COVID-19 outbreak, ALA Editions | ALA Neal-Schuman is making materials easier to access. For more information visit alastore.ala.org/ebookoffers.
ALA and ACRL are committed to supporting our members, staff, and all librarians and library workers during these uncertain times. Now more than ever, academic and research librarians and libraries are essential to a thriving global community of learners and scholars. This resource guide was created by ACRL to support the academic and research library community during global public health crises. The guide features resources for distance education and engagement, free professional development resources, best practices, and up-to-date information from public health officials.

http://acrl.libguides.com/pandemic
US Academic Library Response to COVID19 Survey
Lisa Janicke Hinchliffe and Christine Wolff-Eisenberg

Survey: We are gathering information on academic libraries in the United States and the response to COVID19. We very much appreciate you filling out this form and contributing to our collective understanding of how libraries are responding to the situation of this pandemic. If you take it now, and your policies/practices change, you can use the same link to update your responses. Please note: We would ask that you only submit information for your own library.

The link to the survey (for both initial and updated response) is: https://surveys.ithaka.org/ife/form/SV_8qN8F2274hM8BBz

Live Results:
- All libraries as surveys are submitted: https://ql.tc/aAaxh8
- Libraries at non-residential institutions: https://ql.tc/06TIA9
- ARL academic libraries in the US: https://ql.tc/7oXDoB
- HathiTrust academic libraries in the US: https://ql.tc/YB1ywB

Live Dashboards:
- All libraries that have closed and their strategies: https://ql.tc/0qevAA
- Strategies deployed by libraries when building(s) not closed: https://ql.tc/OeoFN4
- ARL academic libraries in the US closures/limitations and their strategies: https://ql.tc/qR4a6x

Visualizations:
- Map of closures by being created by Cal Murgu: https://calmurgu.com/posts/2020/03/covid-19-academic-library-closures-in-us-and-canada/
- Data graph - March 29 (please use text and graphic together: https://twitter.com/lisalibrarian/status/1244300216733499398, CC-BY-ND):

https://docs.google.com/document/d/e/2PACX-1vTUm3ZmNwiYXG6ghLmYYSl7Fb7vqYhQQaokqne18J68GSLufY6ZHguNi16zJMXL10a0HaiBgROR-R7/pub
COVID-19 Resource Round-Up: Complimentary Content & Resources for Librarians

The editors at Choice are compiling complimentary Choice-created content and other industry resources to make them easily accessible to librarians. We hope this information is helpful to you during this time and we will continue to update the information here. If you would prefer to receive updates/additions in your inbox, The Shelter in Place eNewsletter will go out once or twice a week during the COVID-19 crisis. Sign up here.

Letter from the Publisher of Choice

Check out CHOICE Shelter in Place Facebook Group: Choice is opening up a private space to let you virtually interact with your peers. Share your feelings, reach out, ask for help, tell colleagues what is working for you during these unprecedented times. As the group grows we will offer Facebook Live moderated chats and more.

Black Caucus American Library Association Virtual Summit 2020

"Connecting, Cultivating, & Collaboration"

Held on May 15 & 16, 2020

RECORDINGS NOW AVAILABLE

PLEASE LOGIN AND CLICK REPLAYS TO ACCESS ALL TALKS AND RECORDINGS.
Upcoming Webinar: Confronting Xenophobia and Supporting Asian and Asian/Pacific American Communities during COVID-19

APRIL 20, 2020 - EVENTS & CONFERENCE

In light of the outbreak of COVID-19 (also known as coronavirus), cases of hatred and xenophobia against Asians and Asian/Pacific Americans have surged across the world. In the United States, there has always been a deep history of xenophobia toward Asians. This webinar will feature two experts to discuss the issue of Anti-Asian sentiment, and will also focus on teaching resources in countering xenophobia. This is a free webinar co-sponsored by the Asian/Pacific American Librarians Association (APALA) and American Library Association’s (ALA) Office of Diversity, Literacy, and Outreach Services (ODLOS). All are welcome to attend!

Date/Time: May 1, Friday at 10-11 am PST / 12-1 pm CT / 1-2 pm EST

Zoom Link: https://ala-events.zoom.us/webinar/register/WN_R6gWwUe5pWo1Zycjew8Au

Speakers:

Dr. Erika Lee is a Regents Professor, the Rudolph J. Vecoli Chair in Immigration History, director of the Immigration History Research Center at the University of Minnesota, and Andrew Carnegie Fellow. The author of America for Americans: A History of Xenophobia in the United States, The Making of Asian America and other award-winning books. Lee lives in Minneapolis, MN.

Dr. Sarah Park Dahlstrom is an associate professor in the Master of Library and Information Science Program at St. Catherine University in St. Paul, Minnesota. Her research interests include representations of the Korean diaspora in children's literature, children's literacy, and transracial adoption. She co-founded and co-edits Research on Diversity in Young Literature and co-created the 2018 Diversity in Children’s Books infographic.

http://www.apalaweb.org/webinar-confronting-xenophobia/
COVID-19 and the Global Library Field

Key Resources for Libraries in responding to the Coronavirus Pandemic

The information and resources below are provided on a non-exhaustive basis but will be updated regularly. It is based on publicly available information, and that submitted to updates@ifla.org. We welcome additional ideas, references, suggestions and corrections to this address. Please see also our FAQs specifically concerning IFLA.

- Understanding COVID-19 and its spread
- Library closures around the world
- Managing different approaches to restrictions
- Staying safe at home and work

Last update: 5 June 2020

https://www.ifla.org/covid-19-and-libraries
COVID-19 = BIG SHIFT

- Storytelling
- Drag Queen Stories
- Advice for Immigrants: citizenship, passports
- Women empowerment
- Documenting Stories from the pandemic
- Resume & Cover Letter
- Self-Care
- Crafts
- Author Talks
Welcome
3-D Printing Face Shields in the Octavia Lab

Bob Timmerman, Senior Librarian, Science, Technology & Patents Dept.,
Wednesday, April 22, 2020

Face shields made by 3D printing machines in LAPL's Octavia Lab

When the library's Octavia Lab opened in June of 2019, it was envisioned as a collaborative work-space for creatives, makers, and hobbyists. Now, as COVID-19 has forced the closure of the library to the public, the Octavia Lab has a new...
Q. How do I get a library card?

All Are Welcome

Residents of California may receive a free library card. A San Francisco Public Library card opens the door to a world of information and entertainment. In addition to borrowing books, LPs, and museum passes, your card allows you to download digital media, use electronic databases, take online classes, use library computers, and more.

Fill out an Application

** Due to library closures and limited staffing, we are offering temporary digital access cards to San Francisco residents only. Digital access is valid through July 31, 2020. Apply online now and you will receive a response within 48 hours.

For quicker service, send a confirmation email (including your full name) to info@sfpl.org after you have submitted your application. **

Apply online (or fill out and print the paper application) and then present a valid photo ID in-person at any SFPL location to receive a library card. The Library does not issue library cards online, you must visit in-person.

https://sfpl.libanswers.com/faq/65116
Inputs for Re-opening:

__ Federal, state, local executive orders
__ Federal, state, local health department guidance
__ REALM Project research findings
__ Federal, state, local government reopening plans
__ Intergovernmental cooperation agreements (formal or informal)
__ Administrative unit plans
__ State library, library association, and consortium guidance
__ Library patron confidentiality laws
__ Board and staff engagement
__ Legal consultation
Reopening Archives, Libraries, and Museums (REALM) Information Hub: A COVID-19 Research Project

https://www.webjunction.org/explore-topics/COVID-19-research-project.html
Considerations

__ Refinement of library policies
__ Facilities cleaning
__ Facilities modifications
__ Protective equipment/supply needs
__ Materials handling
__ Staff training
__ Phased opening of building for staff
__ Phased opening of building for community
__ Prioritized resumption of services
__ Long term program and service adaptations
__ Consortial agreements
__ Internal communications
__ External communications
__ Recalibration/adjustment triggers
• Fair Use

• DMCA & Video

• Rightsholders
Publishers Sue Internet Archive For 'Mass Copyright Infringement'

June 3, 2020 - 2:52 PM ET

Several publishers have filed a lawsuit against the Internet Archive alleging copyright infringement.

https://www.npr.org/2020/06/03/868861704/publishers-sue-internet-archive-for-mass-copyright-infringement
Libraries as Workplace
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