Tips from the Trenches

Negotiating tips from librarians and vendors

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They're with me ...

Group buying saves money!

- Consortia buying regardless of specific model can help negotiate group discounts, because the Vendors want the market share.
- Central Purchase this model provides the most incentive to vendors and usually obtains the largest discount levels.
- Participatory Option will also yield discounts, however they will usually be on a pricing scale.



Time can be your friend...

If consortia purchasing is not an option!

Multiple year pre-paid subscriptions — This model is welcomed by most vendors and elicits the most discounts.

❖ Option years commitment — If your budget does not allow pre-paying a commitment to renew for a set number of years will also be welcomed by vendors and allow you to negotiate discounted pricing.



Being first in line pays off...

No lollygagging allowed

- Vendors are always innovating:
 - **❖** New online tools
 - **❖** New collections
 - New services

Your organization can negotiate "early bird" pricing which in most cases will be grandfathered by the vendor, providing substantial savings over time.



I want to be your partner...

Really, I can help!

- Innovating does not happen in a vacuum, vendors need collaborators,
 - **Be a test site**
 - Provide access to special collections and generate revenue

As a partner your organization will benefit from lower pricing which again in most cases will be grandfathered by the vendor.



Do you know who I am?

I have lot's of friends!

- Customer referrals are essential for vendors
 - **Every customer is referral**
 - **❖** Name recognition

Vendors are willing to negotiate if they can brag about you, and use you as a referral.



Negotiating Tips recap...

The library space is unique, partnerships with vendors are essential to accomplish your mission

Group Buying Option Years Be First Partners

- Central purchase
- Participatory

- Pre-Paid multiple year subscriptions.
- Renewal option years commitment.

- Help promote new tools
 - Online
 - Collections
 - Services

- Help test new tools
- Help enhance vendor tools
- Provide access to you special collections
- Be a referral

Don't hesitate to ask, explore all your options and look for long term partnerships whenever possible.



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