## INSIDE THIS ISSUE --

<table>
<thead>
<tr>
<th>President’s Letter</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Committee Reports</td>
<td></td>
</tr>
<tr>
<td>Finance</td>
<td>3</td>
</tr>
<tr>
<td>Anniversary</td>
<td>3</td>
</tr>
<tr>
<td>Government Relations</td>
<td>4</td>
</tr>
<tr>
<td>Membership</td>
<td>5</td>
</tr>
<tr>
<td>Comings &amp; Goings</td>
<td>5</td>
</tr>
<tr>
<td>Let’s Keep in Touch</td>
<td>5</td>
</tr>
<tr>
<td>Student Relations Mentoring Form</td>
<td>Insert</td>
</tr>
<tr>
<td>Chapter News</td>
<td></td>
</tr>
<tr>
<td>The Georgia Chapter Annual Business Meeting, May 10, 2001:</td>
<td></td>
</tr>
<tr>
<td>Everything Is on the Internet — And It’s All Free! Not!</td>
<td>6</td>
</tr>
<tr>
<td>Ann Campbell</td>
<td></td>
</tr>
<tr>
<td>Georgia Chapter’s Citation for the Distinguished Member Award to Miriam Drake</td>
<td>9</td>
</tr>
<tr>
<td>Georgia Chapter’s Citation for the Distinguished Member Award to Kay Mowery</td>
<td>9</td>
</tr>
<tr>
<td>Tales from a Mad Librarian: Sittin’ in Slop: Sloppy Floyd, That Is!</td>
<td>10</td>
</tr>
<tr>
<td>Frank A. Vuotto</td>
<td></td>
</tr>
<tr>
<td>Upcoming Events</td>
<td>11</td>
</tr>
<tr>
<td>Did You See --?</td>
<td>11</td>
</tr>
<tr>
<td>Features</td>
<td></td>
</tr>
<tr>
<td>Report from San Antonio</td>
<td>12</td>
</tr>
<tr>
<td>Sally Griffin</td>
<td></td>
</tr>
<tr>
<td>Tales from a Mad Librarian: Riverwalks &amp; Li-Barry Talks</td>
<td>13</td>
</tr>
<tr>
<td>Frank A. Vuotto</td>
<td></td>
</tr>
<tr>
<td>Session Reports:</td>
<td></td>
</tr>
<tr>
<td>Accuracy vs. Precision and its Impact on Secondary Data Searching</td>
<td>14</td>
</tr>
<tr>
<td>Roger A. Magnus</td>
<td></td>
</tr>
<tr>
<td>GIS in Special Libraries</td>
<td>14</td>
</tr>
<tr>
<td>Robbie King</td>
<td></td>
</tr>
<tr>
<td><strong>2001-2002 GEORGIA CHAPTER ROSTER</strong></td>
<td>16</td>
</tr>
</tbody>
</table>
**PRESIDENT’S LETTER**

I begin my term as president as we begin to celebrate 50 years of the Georgia Chapter of SLA in 2002. It was in October of 1952 that a dedicated group of librarians petitioned SLA headquarters to start a new chapter in Georgia. (See new feature “Treasures From the Archives”.) Speaking of the Archives, they have moved to their new home at the Woodruff Library of the Atlanta University Center campus. Margo Surovik-Bohnert, Debora Clem, and I have begun looking to our past as we prepare to celebrate our Anniversary Year. (See the announcement about the Anniversary Committee.)

To help us celebrate, I am pleased to announce that both SLA President Hope Tilman and SLA’s new executive director, Roberta Shaffer will be our guest speakers for the business meeting in May 2002. They will also be visiting area libraries during their stay.

We start our chapter year by looking back to our past by honoring past presidents at an afternoon tea while moving forward by welcoming new members. I have been in communication with Martha Jane Zachert who served as our 2nd president from 1954-1956. Martha Jane is combining business with pleasure on a trip “up North” from Florida and we look forward to seeing her at the tea and relating her experiences of our early years.

Another cause for celebration is a new MLIS degree program being offered at Valdosta State University. This new course offering begins in fall 2001 with online and on campus components. (See [http://books.valdosta.edu/circ/program.html](http://books.valdosta.edu/circ/program.html).)

Clara Williams has once again organized a great selection of library visits for our Brown Bag series which will be offered in the fall and the spring. Watch for news about visits to libraries at UPS, the new Federal Reserve Bank building, and Zoo Atlanta.

The Board and I are working hard to offer chapter members networking opportunities, great programs and a chance to contribute to your profession. I became involved with GA/SLA because of the SAM principle “Someone Asked Me” and I said “Yes”. I’m asking you, please say “Yes” for the chapter and for you and get involved.

Looking forward to a “Nifty Fifty Year,”

**Marilyn A. Pahr**
Marilyn_Pahr@bus.emory.edu
Finance Committee

Irene McMorland, Director-at-Large

This issue’s financial column has no numbers: that has probably made it very dull! The Georgia Chapter puts on more programs than many other SLA chapters, and the programs are not at all dull. We have a full calendar from September through May. To keep active from June to August, you can volunteer for the Program or Finance Committee.

What does it take to provide programs? Who pays and who benefits?
A program needs content, communications, and a location. We might buy an SLA video, or pay expenses to an outside speaker. Meeting notices are copied and mailed to all members. Maybe the program calls for a large room, a-v equipment, a data line, or meal service. We might pay for these. There may be handouts, certificates, or door prizes and there are always refreshments. These too mean money.

Where does this money come from?
It comes from the same aggregate sources as all our money: dues, sponsorship, and meeting entrance fees.

Our budget is designed so that there is some money for program planners to spend regardless of whether they bring in any meeting income. The committee that begins work after June’s Annual Meeting has to meet the broad budget goals already established at the start of the calendar year. Individual programs are not self-supporting, nor are they a profit center for the chapter.

Who benefits?
Everyone benefits from an active chapter with involved members. Everyone contributes. Only some people actually attend in person. They contribute more and they benefit more.

What would bring more people to programs?
One divider is geography. Most events take place in metro Atlanta. If you live and work elsewhere: could you host a program? Would you travel to Atlanta for a certain type of event or if you had an overnight host? Do the program reports in the Peach State Update help? Let us know your thoughts.

Then there are life-and work-style factors. The program committee varies the time and place of events to accommodate people who don’t go downtown, or don’t go outside the perimeter, or don’t get out at lunch, or after dark, or in the full moon. Don’t have a ride, a babysitter, an SLA buddy? Call someone. Let chapter leaders know what is needed.

Lastly, there is money. Are typical meeting charges too high? Too unpredictable? Should we have a rate for low-paid members, or should it be uniform? This last is a question of values, but not of finance.

What would reduce meeting costs?
If you have a meeting space that is free or cheap, speak up. If you have contacts who would speak for free, bring them in. The chapter is already working to use email and Evite.com for invitations. This potentially will reduce the costs of mailing as more members can receive notices via the Internet.

Who’s in control?
The chapter’s practice has been to charge at all meetings. A reservation is usually required, and as you should know a reservation is also “a commitment to pay.” In recent years payment has been at the door, so you don’t need to worry about mailing checks in advance. Checks are still easier for meeting hosts to handle than cash. In keeping with standard financial controls, the treasurer, who deposits money in the bank, does not collect meeting payments at the door. The program planner may be busy with the speaker, so please consider volunteering to take attendance and payments at a program. It’s a good way to match names to faces, too.

And no, I don’t know any babysitters either.

Anniversary Committee

Marilyn Pahr, President

Do you like to plan events that revolve around a theme? Then volunteer for the Anniversary Committee and work on finding fun ways for the Georgia Chapter of SLA to celebrate its upcoming 50th Anniversary. Some of us have already spent some time poring over the archives and will continue to do so in the upcoming months. We hope to put together a chapter history and timeline. In addition, we would like to add fun activities to our meetings in 2002 that revolve around the 50th Anniversary theme. Please share your ideas and help us celebrate!

Contact: Marilyn_Pahr@bus.emory.edu
Government Relations

Barbara Walker, Chair

On May 9, 2000, the House Appropriations Committee voted to cut funding for the Federal Depository Library Program (FDLP) and the Government Printing Office (GPO) by 25.3%. Such drastic cuts would essentially eliminate all paper and other tangible publications from the FDLP. The impact of the cuts in House Legislative Appropriations Bill for FY 2001 is contained in the message below from Gil Baldwin, Director of Library Programs Service at GPO.

IMPACT OF CUTS CONTAINED IN HOUSE LEGISLATIVE APPROPRIATIONS BILL FOR FY 2001

Total GPO appropriations, FY00: $103.2 million
Recommended appropriations, FY01: $77.1 million
Total reduction: $26.1 million (25.3%)
Employment impact: will require the reduction of 435 GPO employees. Other impacts: Proposed transfers of congressional printing funding and Superintendent of Documents operations will effectively disestablish GPO's statutory printing and distribution mission.

Congressional Printing and Binding Appropriation

Purpose: Pays for the cost of congressional printing
FY00 approved level: $73.3 million
FY01 recommended level: $65.5 million
Total reduction: $7.8 million (11%)
Employment impact: the cuts to congressional printing and printing for depository libraries would require a reduction of 350 employees in GPO's printing and binding operations (representing more than 25% of GPO's skilled production capability).

Provides no funding for the January 2001 COLA for employees paid under wage agreements approved by the Joint Committee on Printing.

Cuts funding for the Congressional Record Index and index personnel; the US Code; congressional serial sets; miscellaneous printing associated with the Presidential inauguration; all numbered documents; special binding; treaties; Our Flag; the Capitol Magazine; telephone directories; hearings over 3 months old; the Congressional Directory; visitors' gallery passes; blank paper used primarily by the Senate; Senators' copies of the bound Congressional Record and Senate distribution of the daily Record to public agencies and institutions; all GPO details to Congress; printing for the Architect of the Capitol; and other products and services.

Authorizes transfers of previously unexpended balances.

Transfers this appropriation to the Clerk of the House and the Secretary of the Senate in FY03.

Salaries and Expenses of the Superintendent of Documents

Purpose: pays the cost of 4 statutory information dissemination programs: Federal Depository Library Program (serving 1,337 depository libraries nationwide), Cataloging and Indexing, International Exchange, By-Law Distribution
FY00 approved level: $29.9 million
FY01 recommended level: $11.6 million (funding for Cataloging and Indexing and GPO Access only, plus closeout funds for eliminated programs)
Total reduction: $18.3 million (61%)

Employment impact:

Would require the reduction of 85 employees from GPO's Library Programs Service.

All paper and other tangible publications would be eliminated from the Federal Depository Library Program (about 25,000 government publications are available only in tangible format, including most congressional hearings, so public access to this information would be terminated).

Except for cataloging and indexing electronic titles, virtually all support services provided by GPO to Federal depository libraries would be terminated, including program administration, designations, product acquisition, classification, inspections, training, consultative services, and permanent public access partnerships.

Eliminates the distribution of tangible materials in the International Exchange Program, which is required by international treaty and in return for which the Library of Congress receives foreign government publications.

Eliminates the distribution of all by-law copies sent to the Library of Congress and the National Archives.

Authorizes transfers of previously unexpended balances.

Calls for a report on transferring the functions of the Superintendent of Documents to the Library of Congress.

The library community strongly opposes any cuts in funding for the depository program, and encourages members to write their congressman to voice these concerns. To reach your congressman, follow directions at http://www.house.gov/writerep/welcome.html
Other issues of concern to SLA

**NTIS Closure** – Requires Congressional approval. No decision has been made.

**H.R. 354** – “Collections of Information Anti-Piracy Act” (opposed by SLA) “would ease the ability to copyright collections of information. Fails to provide proper balance between rights of compilers and fair use, other use of factual information.”

**H.R. 1858** – the “Consumer and Investor Access to Information Act of 1999” (SLA supports) “would promote electronic commerce through improved access for consumers to electronic databases, including securities market information databases.” The Judiciary Committee, which reported H.R. 354, and the Commerce Committee H.R. 1858 have been unable to reach any compromise. A search of *Congressional Universe* (5/23/00) did not indicate that any action had been taken on either of these bills.

SLA and the library community are encouraging members to contact their Representatives and voice opposition to H.R. 354, and other legislative actions, such as the proposal to close NTIS and cuts in appropriations for GPO. The committee will attempt to keep the membership informed of these and other legislative activities.

**Uniform Code for Information Transactions Act (UCITA)** – “Severely limits rights of purchasers of digital information and software to transfer, to copy for backup, or to reverse engineer products. Would drastically shift the balance of rights between sellers and purchasers of digital products. Uniform commercial code legislation to be introduced in U.S. State legislatures during 2000. 24 State Attorneys-General have expressed reservations or opposition to this legislation.” (reported by David Shumaker, Chair, Government Relations Committee) (The state of Virginia has passed this restrictive legislation, I believe. We have not contacted the GA Attorney General’s office for his response to this legislation, but will do so).

Access to GALILEO is now provided to all Georgia citizens from their homes. Call your public library for free password.

---

**Membership**

*Membership*

*Margo Surovik-Bohnert*, Chair

The Membership Committee is now contacting each new member to welcome him or her to the chapter. We will also be listing new/returning members in the *Peach State Update*. We are currently working on producing a current membership directory.

**New/Returning Members:**

- Lynn Garrett—Nelson Mullins Riley, Atlanta
- Judith Krone—BellSouth Corp., Atlanta
- Nell Laraway—Seyfarth Shaw, Atlanta
- Sharon Leslie—Piedmont Hospital, Atlanta
- Elizabeth McSween—CNN, Atlanta
- Randall Mueller—Troy State University, Columbus

**Comings & Goings**

Amanda Dingus Kindall left her position as director of the LawGibb Group’s Information Center in Alpharetta to join Deloitte Consulting as senior librarian for their Atlanta offices (Downtown, Concourse, Marietta, and Atlanta-Charlotte). She promises more changes are to come, so stay tuned. You may reach her at Deloitte Consulting via any of the following methods:

- office: 404.631.3674
- cell: 404.234.3156
- fax: 404.631.2499
- email: akindall@dc.com

Send any information about your Comings & Goings to rking@newfields.com.

**Let’s Keep in Touch**

Subscribe to and post messages to the SLA-Georgia discussion list (SLA-CGA). See instructions at [http://www.sla.org/chapter/cga/listserv.htm](http://www.sla.org/chapter/cga/listserv.htm).

Submit name and address changes to SLA’s Membership Department. Go to the Members Only section at [http://www.sla.org/](http://www.sla.org/) and correct your entry there.
CHAPTER NEWS

Georgia Chapter Annual Business Meeting,
May 10, 2001

Everything Is on the Internet — and It's All Free! Not!

Ann Campbell

[Editor's note: Ann Campbell was invited by the Georgia Chapter to be the featured speaker at our 2001 Annual Meeting and Luncheon, in recognition of her having won the Engineering Division's Librarian of the Year Award in 1999. In addition to her speech, which follows, she provided an exhibit of the instructional materials which she and her staff prepared as the product of the project described in her speech. The Georgia Chapter applauds their work. Ann is manager of the Information Center of the Economic Development and Technology Centers, Georgia Institute of Technology.]

Now that we've had lunch and are feeling relaxed, please notice I didn't say "sleepy", it's time for a story. Today I want to tell you about the Bees and the Bird. Before we start, though, I want you to help me. Every time I say “BUZZ” and point, I want this side of the room to say "Everything is on the Internet" Let's practice.

“BUZZ” (and point) RESPONSE: “Everything is on the Internet”

Now this side needs a line. You can say “And it's all free.” Your cue is when they finish and I say BUZZ and point to you. I hope you can do better than our first group. Okay. Let's practice. BUZZ (and point). RESPONSE: “And it's all free.”

Now we'll try this together, first this side, then that side.

“BUZZ” (and point)
“Everything is on the Internet.”

“BUZZ” (point to other side)
“And it's all free.”

Good. Looks like we're ready.

Once upon a time, in the latter part of the previous millennium there lived 4 bees named Vicki Bee, Deborah Bee, Joanna Bee, and Ann Bee. Well they were really yellow jackets, but we'll call them bees. They toiled in a beehive that was part of a much larger cluster of high-tech beehives located in the Biggest Bee Farm in the Lovely Land of Georgia. The beehive Vicki, Deborah, Joanna and Ann worked in also had 17 small beehives scattered throughout the Lovely Land of Georgia, each with one to three Techie bees and a hive assistant. The work of the bees in the satellite hives was to extend the honey of the high-tech cluster that existed in the Biggest Bee Farm in the Lovely Land of Georgia to the bees and bee farms in the countryside. The satellite bees depended on support from the main hive to carry out this mission.

That included the help of Vicki Bee, Deborah Bee, Joanna Bee and Ann Bee, for these 4 were Special Knowledge Bees. In their honeycomb cubicle in the main hive, they had wonderful bee-books, bee-telephones to call other bees in other hives, and bee-computers to tap into databases at distant bee-farms and to search the Internet (wherever THAT was). They used every one of these Bee-tools to find answers to all kinds of questions generated by the bees in the satellite hives and in the main hive.

One day the King Bee (hives were like that in the old millennium) and his upper management bees flew to a different hive to have a bee-retreat. One concern they had was that the assistant bees in the satellite hives might not have enough challenging bee-work to do and these assistants were Very Bright Bees. The King Bee and manager bees also knew that

“BUZZ”
“Everything is on the Internet.”

“BUZZ”
“And it's all free.”

It's all free because they heard it on the radio and saw it on TV and some even tried it themselves. Wouldn't it be a Wonderful Thing, they thought, if the Knowledge Bees could teach some of the Very Bright Assistant Bees in the satellite hives to use the Internet?

After a few days the King Bee and his upper management bees came back to the hive. The King Bee called a meeting with our 4 lovely lady bees, Vicki Bee, Deborah Bee, Joanna Bee, and Ann Bee. He said,

“BUZZ”
“Everything is on the Internet.”

“BUZZ”
“And it's all free.”

“I want you to train some of the Very Bright Assistant Bees to use the Internet.”

The 4 bees went back to their honeycomb cubicle to ponder what this meant. Would this mean that IF the supply of nectar ever became scarce and IF the hive needed to get smaller, the Knowledge Bees could be considered . . . EXPENDABLE? Did the King Bee
think that years of training in a Bee Knowledge College and additional years of experience in finding the elusive could be distilled in a 2-day workshop? Apparently so, because

“BUZZ”
“Everything is on the Internet.”
“BUZZ”
“And it’s all free.”

Vicki Bee, Deborah Bee, Joanna Bee and Ann Bee knew that good information is on the Internet. But it stays there for varying periods of time. And it may not be free forever. They also knew that misinformation or incomplete or biased information was on the Internet too and people couldn’t always tell which was which. And some, even a lot, of information was NOT on the Internet at all.

A DILEMMA

What were our lovely Knowledge Bees to do? Since they were RESPONSIBLE Knowledge Bees, they accepted the following:

• The mission of the hive is to extend opportunities to the countryside and
• Knowledge is essential to the satellite bee service to the countryside and
• Knowledge (or THE ANSWER) is often the end product of that service.
• Therefore the Very Bright Assistant Bees should be trained in the fullest possible scope of Knowledge delivery and resources – to include, but not limited to the Internet.

The goals of the training would be for the Very Bright Assistant Bees to:

• learn how to draw out the “real” question – what you and I know as the reference interview
• be aware of the myriad sources and formats of information and select appropriately from among them
• evaluate the quality of the information they found
• consult with the Knowledge Bees for guidance

The purpose of the Knowledge Bees was:

• to maintain the quality of the information delivery products
• to develop a support or back-up staff of Very Bright Assistant Bee knowledge finders to handle the easier requests
• to create awareness of the complexity of knowledge finding so the Very Bright Assistant Bees
• would be able to recognize what they can readily handle and what should be referred to the Knowledge Bees
• with the hope that the complexity of knowledge-finding would be communicated up the hive chain.

Note that most of the Very Bright Assistant Bees and Techie Bees already had an understanding of and appreciation for the Knowledge Bees’ work.

Only SOME of the top management seemed to think:

“BUZZ”
“Everything is on the Internet.”
“BUZZ”
“And it’s all free.”

So our 4 lovely lady Knowledge bees set to work. They decided to offer a one-day session at the main hive to cover some basic topics and demonstrate techniques. This would be followed by a Knowledge Bee visit for one-on-one training at each hive for exposure to the Lovely Land of Georgia’s online database resource called Galileo. Satellite Techie Bees would be invited to participate in this part if they chose.

The final lesson would be another one-day session at the main hive’s smart classroom for Internet training. Each session would include take-home exercises and require reports of practice or real life questions so the first set of skills could be mastered before new techniques would be added. All of this would be accomplished within a year with a completion certificate awarded at the end. Eight Eager Very Bright Assistant Bees volunteered for the program.

Deborah Bee was the program manager and coordinator (i.e. the Boss Bee), Vicki Bee and Ann Bee would be content providers and present the programs, Joanna Bee would be in the background, holding down the Honeycomb Cubicle, if you will, while the other Bees were busy with the program development and presentation.

Right off the bat, there were philosophical differences and much wing beating and antenna bobbing among the 3 Bees involved in the program development. Should the program go this way or that? Include this and/or that? Is it too much or too little? Too hard or too easy? Oh, it got intense at times, but at least none of the bees resorted to stinging. It was all done with the interest of creating the best program. Eventually things worked out – and the program was developed
and presented a session at a time. The entire program was completed within 1 bee-year or approximately 18 months.

In that Bee Year, the Eight Eager Very Bright Assistant Bees diligently attended

Session I: where they learned how
- to draw the real question out of the requestor
- how information is arranged in dictionaries, encyclopedias, handbooks, patents, directories, statistical compendiums, etc. and appears in print and electronic formats.
- how to categorize and analyze questions to select resources that would most likely supply answers
- to use some basic reference books.

Vicki B and Ann B had much fun using lecture, dramatization, and role playing techniques. And the Eight trainee bees had ample time for team exercises and practices, plus hands-on experience with a small set of books that would be reasonable to acquire for their own satellite hives if they chose. They were sent back to practice their interview techniques and categorize questions. And Eight Eager Very Bright Assistant Bees each got a special coffee cup to remind them of the many ways information is organized.

Session II was more intense. Either Vicki Bee or Ann Bee visited each satellite hive to search Galileo with the Eager Very Bright Bee one-on-one for 2 consecutive half-day sessions. Even Very Bright Assistant Bees can only absorb so much in one sitting. Before going online, and/or/not logic was reviewed – or taught, if not known already - and the advantages of proximity searching and word stemming or truncation presented. The Eager Very Bright Assistant Bees used their question-analysis skills from the first session to select the appropriate Galileo database groups. They did hands-on searching with the Knowledge Bee providing coaching. Each Bee was left with a detailed manual and a small flip-chart search guide along with what turned out to be the “Homework from Hell.”

Session III met in a Bee smart-classroom near the main hive. This session was devoted to the INTERNET. Since the Eager Very Bright Assistant Bees had by now experienced and/or/not searching in the Galileo session and had approximately 6 months to build skills with the “Homework from Hell” and real-life walk-in questions, the Knowledge Bees were able to focus on when the Internet is a good first choice, the advantages of several prominent search engines and how to judge the value of the information found – authenticity, currency, etc. Both in-class and homework exercises were given; though none were as difficult as the preceding “Homework from Hell”

SEQUEL

Over the bee-year there had been some changes. Knowledge Bee Deborah Bee left the hive shortly after session II to fly with her husband to a new hive in Indiana. She completed the project on a contract basis with Ann Bee now the Boss Bee. There were many bee-communications over the 6 months of Session III development culminating with Deborah Bee’s return to assist in the presentation by Vicki Bee and Ann Bee.

The Eight Eager Very Bright trainees dwindled to 6 as one left the hive altogether and another took a different position within the hive. The Six remaining Bees became 5 recently when another retired. The five remaining bees have become competent-to-highly-capable searchers.

Since the training was completed toward the end of the last millennium, two satellite hives asked for Ann Bee to visit their hives to give a condensed training session for the full staff – both Techie and Assistant bees.

The Knowledge Bees now get fewer questions but they tend to be more complex.

Shortly after completion of the program, Ann Bee received a letter from the Engineering Division of the Special Libraries Association about an Engineering Librarian of the Year Award. Criteria considered would be an outstanding project and/or exceptional service to the Knowledge profession. Membership in the Engineering Division was a requirement. Deborah Bee, Vicki Bee, and Ann Bee looked at their recently completed Internet training program and said, “Dang, if that wasn’t half bad. Let’s submit it.” Since Ann was the only one in both SLA and the Engineering Division, she pulled her other “accomplishments” together. She also talked to Larry Bee in one of the satellite hives – he was one of the Techie bees who requested training for his hive – and he said he’d be pleased to write a nomination letter. When the nomination was run past Ann Bee’s supervisor, he asked if he could write a nomination letter also. Lo! and behold! The award came through. While it was in Ann Bee’s name, the award really belongs to all the Knowledge Bees who managed to take a threat and turn it into an opportunity. The plaque could not be divided but the accompanying
A $1000.00 check was split evenly after the Federal and State Tax bees took their share.

The Best Thing, though, is that we don’t hear,

“BUZZ”
“Everything is on the Internet.”
“BUZZ”
“And it’s all free.”

very much anymore.

Every story has at least one lesson. Here’s what I hope you take away from this one.

• There is SOMETHING that you either have done, are doing, or will do, that is equally deserving of an award. Those Bees were just like you, just doing a job.
• Most of the Divisions in SLA offer some type of award. Typically you have to be a member, not just of SLA, but of the Division, to know about the award and qualify for it.

• Realize you have to self-nominate. This is not something to be shy about. Your supervisor doesn’t know the award even exists because he doesn’t see the mail and newsletters that you see. All you have to say is “We/I did this and it is sufficiently outstanding to be considered for an award.”
• If the award is a team effort share it as much as possible. The award belongs as much to Vicki Leighton and Deborah Salmond as it does to me. And we all appreciate Joanna Kennedy who had to pick up the slack in the Hive as we devoted time and energy to the program.

This award is important to our Information Center because it validates what we do. Our own profession recognizes what we do as exceptional and that reinforces our standing within our organization as a nationally recognized and valued asset.

Now, if you have any questions?

---

**Georgia Chapter’s Citation for the Distinguished Member Award to Miriam Drake**

*Denise Plumart*, Outgoing Awards Committee Chair

Miriam Drake is an outstanding member and leader in the Atlanta Library community.

She retired this January after 17 years of service at Georgia Tech as Dean and Director of the Library and Information Center.

Miriam is also well known and respected in the national Library arena. She is past President of the Special Libraries Association. She represented the Georgia Chapter in this important and highly visible national leadership position.

She has been a leader and an innovator in the field of computer systems and automation for academic libraries. She has contributed to Library scholarship by writing journal articles, making conference presentations, and serving on various advisory and editorial boards.

Over the course of her career, Miriam has received many awards and several honorary degrees. We hope that she can make room in her special collection for yet another award.

Today the Georgia Chapter/SLA honors Miriam Drake by presenting her with the Distinguished Member Award for 2001.

Congratulations, Miriam.

---

**Georgia Chapter’s Citation for the Distinguished Member Award to Kay Mowery**

*Denise Plumart*, Outgoing Awards Committee Chair

California’s loss was Georgia’s gain when Kay Mowery came to our state in 1989. She became Branch Librarian at the University of Georgia Experiment Station Library in Griffin. She retired from this position in April of this year.

Kay held various Librarian positions in the California years of her career. She was a charter member of the Sierra Nevada Chapter/SLA and served in several officer positions. She has been an active member of our Chapter since she came to Georgia. She served as Parliamentarian -- keeping our board meetings on the proper parliamentary path -- which was always challenging. She also served as Chair of our Bylaws Committee. She is credited with the important task of the revision of our Chapter Bylaws.

Kay has contributed to SLA on the Division level and on the Association level. She has attended every SLA conference but one in the last 25 years. Kay has received many honors and awards for her outstanding contributions to our profession and to SLA.

Today the Georgia Chapter honors Kay Mowery by presenting her with the Distinguished Member Award for 2001.

Congratulations, Kay.
Tales from a Mad Librarian

SITTIN’ IN SLOP: SLOPPY FLOYD, THAT IS!

Frank A. Vuotto

The Empire Room. Top o’ the Slop. Slopin’ on the toppin’. The awe-inspiring view from the Empire Room, atop the James H. “Sloppy” Floyd Building, was worth the ticket price alone (okay, maybe not alone). My colleagues (Marilyn Pahr and Terrence Bennett) and I arrived early to make sure that things would go off without a hitch (okay, we stopped at a few pubs first). Karalyn Kavanaugh arrived with the SLA banner, believed to have been a wedding gift to the Princess Fatima Jahanara, daughter of the Mogul Emperor Sha Jahan (ruled 1628-1658), lost for centuries, and discovered at a dig site near the Indus Valley. As the four of us brainstormed for ideas of how and where to hang the mythic banner, Terry (Terrence Bennett, SLA Treasurer, Stuntman, and DeathSport Grand Champion) removed his shoe and started hammering nails into a beam above the podium. After a few whacks his heel flew off, knocking a waiter unconscious. Once the waiter regained his motor skills (and we figured out where Terry was hiding), we moved on to actually hanging the banner (for the complete details of this fiasco see my upcoming article, Tetanus—The Silent Killer).

Our next guest to arrive, Sally Griffin [chapter president], brought the most important item of any event—a digital camera. Unfortunately, I was asked to play photographer. Armed only with the 400-page manual (in German), I managed to figure out how to turn the camera on. To everyone’s chagrin, the camera’s disk was full—though I did manage to take a couple of shots of my thumb.

The Event

Marilyn Pahr, the new Georgia Chapter president, was officially sworn in amidst cries for world peace, jeers for her stand on the Kyoto Protocol, and cheers for her support of the International Monetary Fund’s 2001 policy which will enforce standardization of the reporting methodology of world economic data. Joanne Tobin, Georgia Chapter president-elect, was presented with the royal sapphire- and emerald-studded tiara and gold-encrusted scepter during the swearing in ceremony.

The keynote speaker, Ann Campbell, a recent recipient of the SLA Engineering Library of the Year Award for 1999-2000, entertained the audience with library stories. In fact, Ann won the audience over with a charming allegory focusing on bees, honey, and computer networks—and on the inescapable fact (okay, not a fact, but a horribly misguided and puerile conviction) that—all together now: “Everything is on the Internet and it’s all FREE.” Ann was gracious enough to bring along and display some of her work, awards and educational jellybeans.

No event can be complete without an award. Just north of Venice, hidden away on the “island of glass,” Luigi Cattelan, a master glassblower, is creating hand-blown crystal peaches. Why is he doing this? Some say it’s because he’s insane. Some say it’s because he drinks about a gallon of wine for breakfast. And still, others say it’s because the SLA Georgia Chapter placed an order for them in January. Kay Mowery and Miriam Drake were each honored with the Chapter’s Distinguished Service Award and received a one-of-a-kind crystal peach. The award recognizes a member or members for notable and enduring contributions to the chapter or profession throughout their careers. Congratulations to Kay and Miriam! — Molto bene!
Did you see—?

Crosby, Betsy:

Profiles the Cherokee Garden Library, housed at the Atlanta History Center. It was initiated in 1975 as a project of the Cherokee Garden Club, and now owns 6,000 volumes, specializing in historical publications.

Upcoming Events

Mark Your Calendar Today

The Sky Is NOT the Limit!

Special Libraries Association’s South Atlantic Regional Conference II*

Asheville, North Carolina
September 22-24, 2002
Renaissance Asheville Hotel: $105 +tax

For More Information, Please Visit Our Web Site at http://www.sla.org/conf/conf_sar/index.html OR CONTACT Leon Gyles at 912-925-5432 or GylesL@CELRL.org

*Hosted by the Florida & Caribbean, Georgia, North Carolina, South Carolina, and Virginia Chapters
2001 Annual Conference, San Antonio TX, June 9 -14, 2001 An Information Odyssey: Seizing the Competitive Advantage

Report from San Antonio
Sally Griffin, Past President

Over 5,000 Special Librarians from all over the world came to San Antonio, Texas this June for the 92nd annual SLA conference. And it was hot... very hot... Someone said to me “You must be used to this heat since you are from Atlanta....” Well, I thought, not really, because this was Texas heat—and everything is bigger and better in Texas!

Despite the heat, San Antonio is a charming city that attracts lots of tourists. We mingled with them on the lovely Riverwalk where Karalyn Kavanaugh (EBSCO) hosted a dinner for Georgia Chapter conference attendees. We sampled the delicious local cuisine and had a chance to catch up with the folks from our own Chapter.

And we must “remember the Alamo.” This famous, historic building stands in the middle of the city as a silent but eloquent witness to history. And I’m convinced that the best way to really appreciate the Alamo is to view it at night from the Lone Star Palace rooftop sipping a margarita...(courtesy of the News Division).

Meanwhile back at the conference—we stayed cool in the Henry B. Gonzales Convention Center attending program sessions and touring the exhibits. This year the new name for the exhibit hall was unveiled: “INFO-EXPO: SLA Information Partners.” More than 300 companies were represented at over 400 exhibit booths.

The two general sessions were a departure from the norm—rather than serious looks at the future of our profession or information technology trends, we were treated to Molly Ivins and Dave Barry. They covered a wide range of topics with their trademark humor, and we laughed a lot. However, they did express appreciation for the importance of libraries and librarians.

After laughing with Molly and Dave, we got down to business at the many great sessions that were offered by the various SLA divisions. Some of the “hot” topics and technology trends this year are: “e-content,” digitization, collaboration and partnership, personalization of products, portals, XMI, and “intelligent indexing.” I particularly enjoyed several sessions on web searching, which is becoming increasingly challenging and requires us to constantly hone our knowledge of the ever-changing web resources:

- “The New Web Order”
- “One Dot Shopping: Best International Business Sites”
- “Secrets of Super Business Searchers”
- “60 Sites in 60 Minutes”

Also, I went to a very interesting session entitled “Training and Marketing: Getting the Word Out About Your Library’s Ever-Changing Products and Services,” sponsored by the Business and Finance Division. Georgia Chapter member Ernie Evangelista with the Federal Reserve Bank of Atlanta was one of the speakers. Ernie suggested ways for us to proactively cope with organizational changes and how to utilize training to market our Libraries.

If you want more information about this conference, go to the SLA web site and the Division web sites. Some entire programs are available at these sites, and SLA also offers audiocassettes of selected programs. Next year’s conference will be in Los Angeles, and you can get a preview at the SLA site. You can even register early and save some money. A lot of us probably can’t plan that far in advance with uncertain budgets, etc. But let’s be optimistic and say “See you at SLA in LA in 2002.”
Tales from a Mad Librarian
RIVERWALKS & LI-BARRY TALKS

Frank A. Vuotto

Prologue
There we were—thirty thousand feet in the air—and in a sudden blinding flash of insight, I realized the profound implications of the situation. Marilyn Pahr, Georgia Chapter President; and Terrence Bennett, Georgia Chapter Treasurer, Event Bouncer and SLA Arm Wrestling Champion, were only a few seats in front of me. If the plane went down the field of professional librarianship would be decimated. The intellectual vacuum left by the untimely deaths of my colleagues and myself would be felt across the globe. It would take decades for the library world to recover from this tragedy of unparalleled loss. I had only one choice. I had to make my move as these prophetic (or is it pathetic?) thoughts danced across the oceanic canvas of my psyche. I did what any other man of my staggering intellect would do—I rang the bell for the flight attendant and asked her to bring me eight little bottles of scotch.

Welcome to San Antonio
First things first. The first item on our agenda was to figure out exactly how to attend nine vendor parties (three of which included dinners) within a 7-hour time span. Upon checking in at the Historic Menger Hotel my colleagues and I headed directly to the Riverwalk. Since Terry and I had volunteered to sit at the SARC II booth for a few hours later that afternoon, we decided beforehand to limit the number of margaritas to six each (frozen, with salt of course).

San Antonio proved to be an excellent location to hold a conference. Everything was within walking distance—conference center, hotels, bars, restaurants, pubs, Riverwalk, drinking establishments, Historic District, etc. I really fell in love with this city and all its charms. For example, though the temperature was a mere 100+ degrees, mariachi bands, dressed in black from head to toe, sang their hearts out (just before collapsing to the ground from sunstroke and crushing their maracas) to appreciative diners sitting along the Riverwalk.

All Play and No Work Makes Frank a Happy Boy
The conference’s opening event, Carnavale de San Antonio, featured dancers (I use the term loosely) and performers leading the conga line of drunken librarians into the SLA InfoExpo. The Exhibit Hall was bustling with activity as more than 300 companies demonstrated products and new information tools at more than 400 booths.

The following morning, Molly Ivins, syndicated columnist for the Fort Worth Star-Telegram, addressed the Opening Session in the Henry B. Gonzales Convention Center. Ivins shared some wonderfully humorous anecdotes (not for the faint of heart—some stories would have made a Texas cowpoke blush) to paint a picture of the Lone Star’s culture. Other topics included national politics (27 fistfights broke out) and freedom of speech.

One presentation that stood out for me was Bat Girl was a Librarian and So Was Casanova!!! This amusing presentation examined how the public perceives librarians. Focusing on a wide range of literature and media (historical as well as current), presenter Alison Hall, crafted a mosaic of flattering and not so flattering portrayals of librarians throughout history. In fact, some of the quotes were just plain mean! The unruly audience created such a ruckus, I feared that a posse was going to come bustin’ in and start hog-tying us.

Closing Session
A special video tribute to David R. Bender on his retirement as SLA executive director offered a light-hearted look at his professional life.

Pulitzer Prize winner and best selling author, Dave Barry, shared his unique brand of humor to a jam-packed house (it was so packed that a team of longhorn cattle was needed to un wedge the crowd). Dave’s stories covered everything from a “conversation” with Barbara Bush (mostly about how tall Jeb is) to the differences between men and women (who knew?).

For those of you who could not attend the conference I offer the following link from the SLA site: http://www.sla.org/content/Events/conference/2001conf/index.cfm

Don’t Cry For Me, San Antonio
After the closing session on Wednesday, my colleagues and I decided to have one last fiesta lunch along the Riverwalk. After consuming way too much Mexican food and two pitchers of Margaritas (okay, there were only three of us but Marilyn did most of the eating and drinking), Marilyn suggested that we “walk” to the San Antonio Public Library before we left for the airport. In retrospect, I now see that I should have been the voice of reason—but it was not so. We almost died—but we made it there.

Though the temperature was over 100 degrees and there was absolutely no shade anywhere—we walked anyway. Though my blood/alcohol level should have killed me after the first 50 yards—we walked anyway. Though Terry insisted (okay, he cried like a little girl) that we pull him behind us in a wagon while he slipped in and out of consciousness—we walked anyway. NO. None of these trifles could stop the drive and determination of three amigos with a goal. So I say in all confidence, “Don’t cry for me San Antonio!” — Volveré!
To surmount these problems and pitfalls, he made the following recommendations:

• Challenge data sources and question all third parties on how and under what conditions they obtained the data.
• Use multiple search engines as some are better for searching a particular industry.
• Be consistent in using annual data.
• Use one currency rate per country per year.
• Check for restatements in data.
• Verify changes in accounting rules.
• Read the footnotes of annual reports first. Even though they comprise the lengthiest part, they explain data gathering and reporting methodology.

This session certainly got me thinking about the next time I look at a piece of financial data, or any statistic for that matter.

GIS in Special Libraries

Robbie King, NewFields

The company I work for uses Geographic Information Systems (GIS) software with most of our projects. So I came to this session with a fair understanding of GIS and its uses in environmental remediation. Even I—the information specialist/librarian—use our GIS software to view aerial photographs I’ve either downloaded or scanned into our system. I was considerably less sure how we as “special librarians” could make use of GIS in our libraries or information centers, and I wanted to learn more about its uses so I can keep up-to-speed with all the GIS-using techies I work for.

Alison Atkins of the Illinois Institute of Technology addressed my concerns right up front by listing the questions she would address:

• What is GIS?
• Why is GIS important to special libraries?
• How do you use GIS? A demonstration.
• Are these resources something your information center should consider offering or using?
• What issues are involved in committing to GIS technology?

Geographic Information Systems (GIS) are database management tools that allow users to analyze data visually. Using any geospatial data—that is, data that one way or another can be assigned a location—GIS software overlays the different types of data: aerial photographs, census statistics, address files, printed maps, sales figures, circulation records, land-use information, whatever—by location. We can then query our data spatially: *What is the median income within five miles of our business? What are the concentrations of MTBE within ten feet of a leaking underground storage tank?* The query results are displayed, thereby enabling us to “see” our data and note relationships, patterns, and trends that would not be obvious in a traditional database.

What GIS is actually doing is combining tables and maps. The map is what we “see,” but the real power lies in the tables of data related to that map. Although any information that can be linked to a place can be used, geospatial data tend to fall into one of three categories:

• demographic information—census or sampling data;
• natural features—printed or digital maps, topo maps;
• built features—man-made features shown through aerial photography or satellite imagery.

GIS is important to special libraries because of its power in managing and analyzing data. We are in the business of collecting, managing, and even analyzing data. An astounding 80% of that data is geospatial. Because the tools necessary for learning and using GIS are both expensive and time-consuming, libraries that provide GIS tools and training offer a real service to their clients. A cross-disciplinary tool, GIS can be applied to any research that we or our clients might need to do: marketing, environmental assessment/remediation, infrastructure management, community development, transportation planning, crime analysis—any discipline that requires analysis of information. Having GIS in our libraries will allow users to take advantage of the tremendous amount of geospatial data increasingly becoming available from federal and state Web sites.

Whether or not we should offer GIS in our library environment depends on several factors: our mission and scope of work, our clientele, what hardware we already have, and how much staff time (for self and user training) and money we are willing to commit.

Throughout her presentation, Ms. Atkins demonstrated various applications using Chicago-area data—demographics, physical and environmental features, and address tables. For more information on GIS, she referred us to her Galvin Library Website at http://www.gis.iit.edu. This site has an especially good list of GIS Websites.
SPECIAL LIBRARIES ASSOCIATION
GEORGIA CHAPTER
2001-2002 ROSTER

OFFICERS
President
Marilyn Pahr *
Emory University
Robert W. Woodruff Library
Goizueta Business Library
540 Asbury Circle
Atlanta, GA 30322-2870
404/727-3979
404/727-1012 (FAX)
Marilyn_Pahr@bus.emory.edu

President-Elect
Joanne Tobin *
3745 High Shoals Drive
Norcross GA 30092
770/449-5409
770/449-9728 (FAX)
jotobin@mindspring.com

Treasurer
Terrence Bennett *
Emory University
Robert W. Woodruff Library
Goizueta Business Library
540 Asbury Circle
Atlanta, GA 30322-2870
404/727-1641
404/727-1012 (FAX)
Terrence_bennett@bus.emory.edu

Secretary
Mary Frances Panettiere *
Georgia Institute of Technology
Library & Information Center
Technical Resources Dept.
Atlanta, GA 30332
404/894-4508
404/894-8190 (FAX)
maryfrances.panettiere@library.gatech.edu

Past-President
Sally Griffin *
CNN Library
One CNN Center, Box 105366
Atlanta GA 30048
404/827-1655
404/827-5283 (FAX)
Sally.Griffin@turner.com

Directors
Irene McMorland *
1225 Carol Lane, NE
Atlanta GA 30306
404/873-0365
irenemcm@aol.com

Ruth A. Sill *
Egon Zehnder International
3475 Piedmont Road NE
Ste. 1900
Atlanta, GA 30305
404/836-2807
404/836-2820 (FAX)
Ruth.Sill@ezi.net

COMMITTEES
Archives
Margo Surovik-Bohnert
Georgia Power / Southern Company
241 Ralph McGill Blvd, Bin 10044
Atlanta, GA 30308
404/506-2484
404/506-2184 (FAX)
Msbohner@southernco.com

Awards
Heather K. Turnbull
Coca Cola Company
KO Info Center
1 Coca Cola Plaza, NW
Atlanta, GA 30313-2499
(W) 404-676-7150
404-515-2572
hturnbull@na.ko.com

Communications
Chair, Communications Committee
Managing Editor,
Peach State Update
Robbie King *
NewFields
1349 W. Peachtree Street, Suite 2000
Atlanta, GA
404/347-9050
404/347-9080 (FAX)
rking@newfields.com

* indicates voting board member