DC/SLA Breakthrough Conference

What is needed to support libraries into the future?

Jonathan Thill / Greg Weyman
EBSCO Information Services
Library Resources are numerous and disparate

- Libraries have a variety of different content sources that require access on different vendor, publisher, and resource platforms
- The search experience can vary across these different resources – search accuracy can vary from source to source
- This includes any Open Source / Open Web resources
- There is a need to consolidate resources and provide tools to create and manage your users’ research experience
- There is need to do this in support of an increasingly mobile user community; all browsers and devices should connect users across the research experience
- Cloud-based solutions can host resources and free up space and resources locally at the institution
Additionally, users expect to be seamlessly passed on to each resource a library provides, meaning you most likely...

... want to simplify the journey for your library patrons and remove the need for multiple passwords for different resources.

... want your end users to see personalized access as much as possible.

... have interest in managing and monitoring access to all your subscriptions in one dashboard.

... would appreciate an authentication solution that doesn’t require IT tickets to set up and manage.
And it would be great if, along the way, you were able to provide…

...detailed usage statistics that will show you platform usage broken down by group, branch, role, or any other user attributes you can provide.

... library subscription usage with academic/business outcomes.

... adherence to your institution’s data security and user privacy policies.

... a more secure authentication practice than IP Authentication
Accessing valued online resources has never been easier! What if there was a one-stop shop that allowed you to access both…

- **Primary Literature** - includes access to your eBooks, journals, magazines, and other digital subscriptions

- **Proprietary Literature** - includes access to repositories and archived information sources
And those resources were secure and hosted

Wouldn’t it be nice to…

- Have no surprise costs, making it easy to budget
- Never worry about expensive upgrades
- Save valuable resources with turnkey integrations
- Never worry about security issues or risks
- Have high availability cloud hosting with continuous deployment
- Enjoy updates & enhancements so your site stays new and fresh
- Experience Seamless Google integrations
- Have confidence in 99.9% uptime, guaranteed
- **And more…**
The EBSCO SaaS Suite

- **Stacks** as the platform / Content Management System

- **Authentication** with SSO provider OpenAthens

- **Discover** content with EBSCO Discovery Service
The Stacks Portal

- The best of web and *EBSCO Discovery Service™* (EDS) technology
- Total ownership of your research experience across any device
- The most intuitive research experience on the market
- Powered by 70+ years of EBSCO experience
CREATE A NEW RESEARCH EXPERIENCE WITH STACKS

Build, manage and host a dynamic research portal empowering you to create a robust experience for you and your users

• Everything you need to create and manage your digital research experience

• All browsers and all devices supported to ensure everyone stays connected

• Rich and unique responsive EBSCO Discovery Service™ (EDS) integration for an optimal search experience
OpenAthens can provide the following for the end-user:

- Streamlined user experience: personalized single sign-on
- No need to remember more than one account
- Log in from anywhere using any device
- Consistent access point when first logging in; after first log-in, seamless SSO experience
- Subscription renewals informed by OA usage reports mean end-users see more of the resources they prefer and find useful
**EBSCO Discovery Service** is the leading discovery index in the world serving over 10,000 customers in over 100 countries.
Mobile User Interfaces
Focused on Usability and Design

• Easy to use administration interface with plug and play *EBSCO Discovery Service™* (EDS) integration

• Leverage Single Sign On to assign permissions for content access to different groups of employees

• Responsive design - works on phones, tablets and televisions with no technical ability required

• User experience best practices for both administrators and users

• Promote programs and manage registrations in the same place people search, place holds, or access content - all delivered in their preferred language

• Accessibility standards compliant
# Stacks Features

Full content management system (CMS) with rich *EBSCO Discovery Service* (EDS) integration

- 24/7 support desk
- Accessible
- Adheres to user experience best practices
- Analytics integrations
- Course reserves
- Cover art integrations
- Customizable themes
- Database portal
- Directory listings
- Events management
- Exclusive EDS integration
- External catalogs
- Filter vocabularies
- Granular user roles with moderation
- ILS integrations
- Location and hours - Google Places
- Multi-language support (100+ languages)
  - Google Translate
- Multi-language
- Multi-domain
- News articles
- Recommendations
- Research guides
- Resource flows
- Responsive design
- Reviews integrations
- Room bookings
- Share content between sites
- Social media integration
- Supports a single website or many locations
- Supports third party JavaScript widgets
- Surveys and forms
- Web security
- *And more*...
Security

- Stacks is built to prevent the worst from happening by providing a secure CMS and application framework with robust security.
- Organizations around the world rely on Stacks for sites and applications, testing its security against the most stringent standards and ensuring protection against the most critical internet vulnerabilities in the world.
- Stacks Premium offers the corporate market 99.99% uptime-guaranteed.
- High availability cloud hosting with continuous deployment.

- [Service Level Agreement](#)
- [Terms of Service](#)
THANK YOU!

www.stacksdiscovery.com
www.ebsco.com/products/ebsco-discovery-service