

ISSUE 61
MAY 2026

THE MOVEMENT NEWSLETTER



INSIDE THIS ISSUE

- Staff Announcement
- Conferences and Events
- Letter from the Editor
- A Lesson in Leadership
- BE PREPARED: A Monthly Emergency Essential
- Valued-Based Care
- Clinical Transformation
- HCCN Update
- The Wellness Way
- Revenue Review
- Coding Corner
- Health Center News
- Coffee and Communication

The connection
that keeps us
together



SOUTH CAROLINA
PRIMARY HEALTH CARE
ASSOCIATION

STAFF ANNOUNCEMENT

WELCOME TO THE TEAM

Ms. Tanedra Washington



Please join us in welcoming Ms. Tanedra Washington to the SC Primary Health Care Association as our new Executive Administrative Assistant.

We are excited to have her join the team and look forward to the experience, professionalism, and support she will bring to the organization.

Welcome, Tanedra!



SC Primary Health Care Association

803.788.2778 (P) | 803.788.8233 (F) | www.scphca.org (W)

Conferences and Events



2026 CLINICAL NETWORK RETREAT

Integrated by Design: One Network, One Vision

June 12-14



Charleston Marriott
170 Lockwood Drive
Charleston, SC 29403



Building Innovative Care
Where It Matters Most.



National Health Center Week
August 2-8, 2026



Letter from the Editor



Dear Friends of *The Movement*,

May brings a sense of momentum. It's a time when planning meets action, and the work happening across our network continues to translate into meaningful impact for the communities we serve.

This month, we highlight Hurricane Preparedness Week (May 3–9), an important reminder that readiness is essential to resilience.

For community health centers across South Carolina, preparation isn't just about responding to a storm—it's about ensuring continuity of care, protecting critical infrastructure, and supporting staff and patients through uncertainty. The steps we take now help position us to respond with confidence when it matters most.

At the same time, May offers an opportunity to recognize the progress happening every day within your organizations. Whether it's expanding access to care, strengthening care coordination, or building deeper community partnerships, your efforts continue to move the needle forward in powerful ways. This work reflects the strength of a network committed not only to care delivery, but to long-term community well-being.

Looking ahead, the 2026 Clinical Network Retreat is quickly approaching. We're excited to bring partners together for meaningful collaboration, shared learning, and forward-looking conversations that will help shape the next phase of our work. We would also like to extend a special acknowledgment to our valued sponsors whose support helps make this work – and events like the Clinical Network Retreat – possible. Thank you to First Choice by Select Health, our Corporate Partner Sponsor, and to Absolute Total Care and Labcorp, our Platinum Sponsors, for your continued partnership and commitment to advancing community health.

Thank you for the leadership, innovation, and dedication you bring to this work each day. The impact of your efforts is felt far beyond clinic walls, strengthening communities across our state.

With appreciation,

A handwritten signature in cursive script that reads "Kenya".

Kenya L. Mingo, MBA, MA, CLSSGB
Editor, *The Movement*
Director of Corporate Compliance and Communications

A Lesson in Leadership

8 TRAITS OF A GREAT LEADER

(Do You Have Them?)

 *Ridha Fattouch*



BE PREPARED: A Monthly Emergency Essential



Hurricane Preparedness Week (May 3–9): Strengthening Readiness Across South Carolina Community Health Centers

May 3–9 is recognized as Hurricane Preparedness Week – a timely reminder for South Carolina community health centers (CHCs) to review, update, and strengthen emergency plans ahead of hurricane season. With the state’s vulnerability to severe weather, proactive preparation is essential to ensure continuity of care, protect staff and patients, and maintain critical operations.

Why It Matters

Community health centers serve as vital access points for care, especially during emergencies. Hurricanes can disrupt power, supply chains, staffing, and communications, making it crucial to have well-coordinated plans in place before a storm threatens the region.

Key Preparedness Tips

1. Review and Update Emergency Operations Plans (EOPs)

Ensure your EOP reflects current staff roles, contact lists, and response procedures. Include clear protocols for evacuation, shelter-in-place, and recovery.

2. Strengthen Communication Systems

Confirm that internal and external communication channels are up to date. Test backup systems such as mass notification tools, satellite phones, or radios to maintain connectivity during outages.

3. Safeguard Patient Information

Back up electronic health records and confirm access to remote systems. Have contingency plans for maintaining patient care if systems go offline.

4. Secure Facilities and Equipment

Inspect roofs, windows, and drainage systems. Anchor or store outdoor equipment, and ensure generators are functional with adequate fuel supply.

5. Stock Essential Supplies

Maintain adequate inventories of medical supplies, medications, personal protective equipment, food, and water to sustain operations for several days.

6. Plan for Staffing Challenges

Develop staffing contingency plans, including cross-training team members and identifying essential personnel. Consider staff support needs such as transportation or temporary housing.

7. Coordinate with Local and State Partners

Stay connected with emergency management agencies, hospital systems, and public health partners to align response efforts and share resources.

8. Conduct Drills and Training

Use this week as an opportunity to run tabletop exercises or refresher trainings to ensure staff are familiar with emergency procedures.

Stay Ready, Stay Resilient

Hurricane Preparedness Week is an opportunity to reinforce your center's readiness and resilience. Taking steps now can help minimize disruptions and ensure your team is equipped to continue serving patients when they need it most.

For additional resources and guidance, connect with your state emergency management agency, public health partners, or primary care association.

Together, we can keep our communities safe and supported throughout hurricane season.

Value-Based Care

VALUE
BASED
CARE



Building the Future of Healthcare: Where Value, Technology, and Patient-Centered Care Come Together

Healthcare is changing faster than ever before — and Federally Qualified Health Centers, provider organizations, and care teams are standing at the center of this transformation. The future is no longer about simply treating illness after it happens. The future is about creating healthier communities, improving patient experiences, supporting care teams, and delivering measurable outcomes that truly matter.

At the heart of this transformation are five powerful concepts working together: **Value-Based Care (VBC)**, **Patient-Centered Medical Homes (PCMHs)**, **Remote Patient Monitoring (RPM)**, **reporting and analytics systems**, and **the Quadruple Aim**. When these components align, organizations can create a healthcare system that is smarter, more proactive, financially sustainable, and deeply patient-focused.

The Quadruple Aim: The North Star of Modern Healthcare

The healthcare industry increasingly uses the Quadruple Aim as its guiding framework for success. Rather than focusing only on services delivered, the Quadruple Aim challenges organizations to improve healthcare in four critical areas simultaneously:

Better Patient Experience

Patients want more than appointments and prescriptions. They want care that is respectful, coordinated, accessible, and centered around their needs. Organizations that prioritize communication, access, education, and continuity of care build stronger relationships and better outcomes.

Improved Population Health

Healthcare leaders are now focused on keeping communities healthier — not just treating disease. Preventive care, chronic disease management, screenings, vaccinations, and outreach programs all contribute to healthier populations and reduced long-term complications.

Lower Healthcare Costs

Reducing unnecessary emergency room visits, avoidable admissions, duplicate testing, and gaps in care help create a more sustainable healthcare system. Efficiency and prevention are now just as important as treatment.

Improved Provider Well-Being

Healthcare cannot thrive if clinicians and staff are overwhelmed. Addressing burnout, improving workflows, reducing administrative burdens, and supporting care teams are essential for long-term success. Healthy organizations require healthy teams.

The Quadruple Aim is more than a vision statement — it is becoming the operational blueprint for healthcare transformation.

Value-Based Care: Rewarding Outcomes Instead of Volume

Traditional healthcare reimbursement often rewarded quantity over quality. Value-Based Care changes that equation.

Under Value-Based Care, providers are rewarded for delivering high-quality, coordinated, and cost-effective care. Success is measured not simply by the number of visits completed, but by outcomes such as:

- Improved quality scores
- Better chronic disease control
- Reduced hospital readmissions
- Preventive care compliance
- Patient engagement
- Total cost of care reduction

This shift encourages organizations to become proactive instead of reactive. Prevention, education, early intervention, and coordinated care become strategic priorities.

For health centers and provider groups, Value-Based Care also creates opportunities for enhanced incentive payments, shared savings arrangements, and long-term financial sustainability.

Patient-Centered Medical Homes: The Operational Engine

A Patient-Centered Medical Home (PCMH) provides the structure that allows Value-Based Care to succeed.

PCMHs are designed around coordinated, team-based care that places the patient at the center of every decision. This model emphasizes:

- Comprehensive care management
- Coordinated referrals and transitions
- Enhanced patient access
- Whole-person care
- Continuous quality improvement
- Strong provider-patient relationships

Instead of fragmented healthcare experiences, patients receive connected and coordinated support across the continuum of care.

For organizations pursuing Value-Based Care arrangements, PCMH infrastructure often becomes the operational foundation necessary to improve quality metrics, close care gaps, and manage high-risk populations effectively.

Remote Patient Monitoring: Extending Care Beyond Clinic Walls

One of the most exciting advancements supporting modern healthcare transformation is Remote Patient Monitoring (RPM).

RPM uses connected technology to monitor patients outside traditional clinical settings. Devices can track blood pressure, glucose levels, weight, oxygen saturation, heart rate, and other critical health indicators in real time.

This technology is revolutionizing chronic disease management by enabling:

- Earlier intervention before conditions worsen
- Improved medication adherence
- Better management of hypertension and diabetes
- Reduced avoidable hospitalizations
- Increased patient engagement
- Enhanced access for rural and underserved populations

RPM allows providers to stay connected to patients between visits instead of relying solely on episodic care encounters.

For healthcare organizations, RPM is not just a technology initiative — it is a strategic Value-Based Care tool. By identifying issues early and intervening proactively, organizations can improve outcomes while reducing overall costs.

RPM also supports provider well-being by helping care teams prioritize patients who need intervention most urgently, creating more efficient workflows and smarter care management processes.

Reporting and Analytics: Turning Data into Action

None of these models can succeed without strong reporting systems and actionable analytics.

Data is now the fuel driving healthcare transformation. Organizations need reliable reporting mechanisms to measure performance, identify gaps, monitor outcomes, and demonstrate success under Value-Based Care contracts and quality programs.

Key reporting tools include:

- Electronic Health Records (EHRs)
- Claims data analysis
- Quality dashboards
- Patient satisfaction surveys
- NCQA quality measures
- Population health platforms
- RPM device data
- Care gap reporting systems

These reporting mechanisms provide critical insights into:

- Clinical outcomes
- Patient engagement
- Utilization patterns
- Cost trends
- Preventive care compliance
- Staff performance
- Provider satisfaction
- Health equity opportunities

Organizations that effectively use data are better positioned to improve performance, maximize incentive opportunities, and strategically manage population health initiatives.

The Power of Integration

The true transformation happens when all these elements work together.

A Patient-Centered Medical Home creates the coordinated care environment.

Remote Patient Monitoring extends that care into patients' homes and daily lives.

Value-Based Care aligns financial incentives with quality outcomes.

Reporting systems track performance and identify opportunities for improvement.

Together, they drive the Quadruple Aim forward.

This integrated approach creates a healthcare system that is:

- More proactive
- More connected
- More efficient
- More patient-centered
- More sustainable

The Opportunity Ahead

Healthcare organizations that embrace these interconnected strategies are positioning themselves for long-term success in an evolving reimbursement landscape. More importantly, they are building stronger relationships with patients, improving community health, and creating healthier work environments for care teams.

The future of healthcare is not built on isolated programs or disconnected initiatives. It is built through integration, collaboration, technology, and a relentless commitment to delivering value.

As healthcare continues to evolve, organizations that align Value-Based Care, PCMH principles, RPM technology, and strong reporting infrastructure will not simply adapt to change — they will lead it.

Clinical Transformation

 SOUTH CAROLINA
PRIMARY HEALTH CARE
ASSOCIATION

2026
CLINICAL NETWORK
RETREAT

June 12-14

Integrated by Design: One Network, One Vision

 **Charleston Marriott**
170 Lockwood Drive
Charleston, SC 29403

2026 Clinical Network Retreat: Advancing Integrated Care Across South Carolina

The South Carolina Primary Health Care Association (SCPHCA) is proud to announce the 2026 Clinical Network Retreat, taking place June 12–14, 2026, at the Charleston Marriott Hotel in Charleston, SC. Centered around the theme “Integrated by Design: One Network, One Vision,” this premier, multi-day event will convene clinical leaders, healthcare professionals, and strategic partners from across the state for a transformative experience focused on advancing integrated care and driving measurable improvement in health outcomes.

Designed to go beyond traditional learning, this year’s event will offer an immersive environment where innovation, collaboration, and strategy intersect. Attendees will engage in dynamic plenary sessions, interactive workshops, and concurrent learning tracks covering high-impact areas such as maternal health, behavioral health, value-based care, telehealth, artificial intelligence in healthcare, and data-driven decision-making.

The retreat will begin with pre-conference sessions on June 12, featuring a Non-Medical Drivers of Health Design Sprint Workshop and an Oral Health Integration demonstration. It will then transition into a high-energy opening with a plenary session and a speed networking experience designed to spark early collaboration.

Day Two will be the centerpiece of the retreat, anchored by a general plenary session on maternal health through a value-based care lens. The day will also feature multiple concurrent tracks focused on key clinical and operational priorities, including chronic disease management, medical-dental integration, substance use, telehealth expansion, HIV care, and the use of health data to identify and address disease patterns. Participants will also have access to the Exhibition Epicenter, Poster Playground, and Relaxation Room—creating a well-rounded experience that supports both professional growth and personal wellness.

A highlight of the retreat will be the Health Innovation Pavilion, along with sessions exploring emerging topics such as AI in healthcare and data compliance—reinforcing SCPHCA’s commitment to equipping health centers with forward-thinking tools and strategies. The day will conclude with an engaging Awards Reception, “Runway Ready: One Network, One Vision,” celebrating excellence and innovation across South Carolina’s health centers.

The final day will feature a closing plenary session and remarks, bringing together key insights and reinforcing a unified path forward for clinical integration and quality improvement statewide. Beyond the agenda, the 2026 Clinical Network Retreat serves as a cornerstone opportunity to align statewide strategy, strengthen cross-sector partnerships, and accelerate clinical and operational transformation. With dedicated spaces for networking, knowledge sharing, and collaboration, the event is intentionally designed to foster meaningful connections and actionable outcomes.

All clinical leaders, partners, and stakeholders are invited to join us in Charleston as we continue building a more integrated, innovative, and high-performing healthcare system—together, as one network with one vision.

REGISTER TODAY: [Registration - SCPHCA site](#)

HCCN Update



Click, Connect, Care: Why Digital Literacy Matters in Community Health Centers

In today's healthcare environment, digital technology plays a major role in how patients access care, communicate with providers, and manage their health. Community health centers serve many individuals and families who may face barriers such as limited income, lack of internet access, language differences, or low experience with technology. Because of this, teaching digital literacy to patients is becoming an essential part of improving community health outcomes.

Digital literacy means having the skills to use technology such as smartphones, computers, patient portals, telehealth platforms, and online health resources. Patients who understand how to use these tools are more likely to take an active role in their healthcare. For example, they can schedule appointments online, review test results, refill prescriptions, access educational materials, and communicate with healthcare providers through secure messaging systems.

One of the biggest benefits of digital literacy is improved access to healthcare services. Telehealth visits have become more common, especially after the widespread occurrence of an infectious disease. Patients who know how to connect to virtual appointments can receive care without transportation challenges or long wait times. This is especially important for rural communities, elderly patients, and individuals with chronic illnesses who may have difficulty traveling to a clinic.

Teaching digital literacy also helps reduce differences in the burden of disease, injury, violence, or opportunities that exist among different populations. Many communities not receiving sufficient quality health services experience what is known as the “digital divide,” meaning they have less access to technology or fewer opportunities to learn how to use it effectively. Community health centers can help close this gap by offering training, simple instructions, and support in multiple languages. When patients feel confident using digital tools, they are more likely to stay informed about their health and follow treatment plans successfully.

In addition, digital literacy supports better health education. Patients can learn how to identify reliable health information online and avoid misinformation. This empowers them to make safer and more informed decisions about nutrition, medications, disease prevention, and mental health care.

Community health centers play a critical role in building healthier communities. By teaching patients’ digital literacy skills, these centers improve communication, increase healthcare access, encourage patient engagement, and promote closing the health gap. As healthcare continues to become more technology-driven, helping patients navigate the digital world is no longer optional, it is a necessary part of providing quality care for all.

2026 SC State-Level Goals Snapshot

Reporting Date: April 2026 | Total Measures Tracked: 29

Target Achievement

- 🎯 Primary Goals Met: 2
- 🎯 Secondary Goals Met: 4

Priority Opportunity Area

- Annual Family Planning 28.4%
- Annual Pregnancy Intention Screening 56.2%
- Screening for Non-Med 13.7%

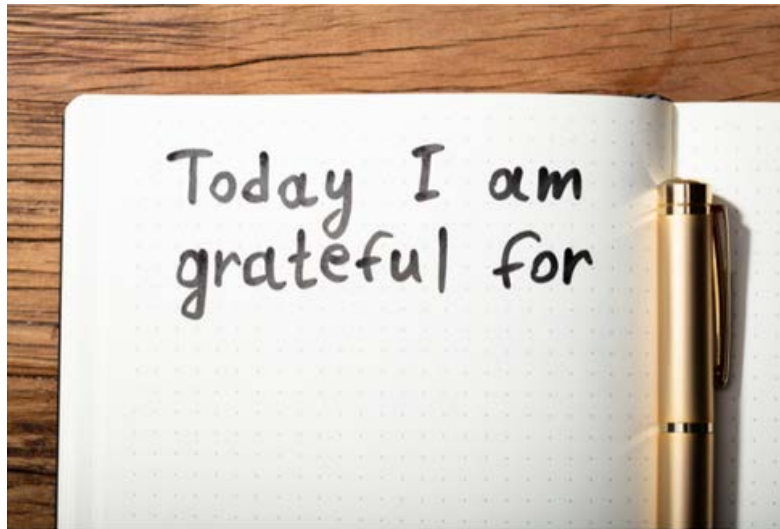
Top 5 Performing Measures

1. Tobacco Use: Screening & Cessation 86.4%
2. BMI Screening & Follow-Up (18+) 85.7%
3. Child Weight Assessment 85.6%
4. Statin Therapy for CVD 85.3%
5. Screening for Depression & Follow-Up 82.9%

Data reflects participating SCHCCN health centers only.

The Wellness Way

Gratitude is Good for the Attitude!



May is officially recognized as Mental Health Awareness Month. It is a dedicated time to prioritize your wellbeing, reduce the stigma around behavioral health, and engage in practices that support both your mind and body.

Did you know that there are great health benefits of gratitude?

Gratitude journaling rewires the brain to actively notice and savor the positive aspects of life. By consistently writing down what you are thankful for, you stimulate the release of neurotransmitters like dopamine and serotonin, effectively reducing stress, soothing anxiety, and combating depression.

Writing down gratitude:

- calms the nervous system and lowers cortisol (the stress hormone);
- shifts the focus from negative thoughts to affirming ones acting as a therapeutic complement to manage or prevent depressive symptoms;
- reduces pre-sleep rumination, helping you fall asleep faster and rest deeper;
- creates a "mental buffer" that helps you bounce back quicker from emotional setbacks; and
- acknowledges your own wins and the kindness of others cultivates a more optimistic, confident outlook.

This Mental Health Awareness Month, do what makes you feel good and trigger your brain's reward system by journaling the specific interactions that mean a lot to you.

"A cheerful heart is good medicine, but a crushed spirit dries up the bones." Proverbs 17:22

Revenue Review



Patient Experience Is the New Revenue Growth Strategy

Transforming the Patient Financial Experience in FQHCs

In today's healthcare environment, Federally Qualified Health Centers (FQHCs) are facing a critical shift: revenue growth is no longer driven solely by volume—it is driven by experience. Recent insights show that 71% of healthcare leaders now view administrative friction as a direct threat to financial performance. For FQHCs, where mission and margin must coexist, improving the patient's financial experience is no longer optional, it is essential.

At the center of this shift is the patient financial journey. From appointment scheduling to final payment, every interaction shapes not only patient satisfaction but also reimbursement outcomes. When patients encounter confusion around eligibility, copays, sliding fee scales, or billing processes, the result is often delayed care, missed payments, and increased administrative burden.

Reducing Friction Through Transparency

Transparency is one of the most powerful tools FQHCs can leverage. Patients are more likely to engage in their care—and meet their financial responsibilities—when they clearly understand their costs upfront. Providing real-time eligibility verification, clear estimates of out-of-pocket costs, and easy-to-understand explanations of sliding fee discounts helps build trust and reduces uncertainty.

Front-end staff play a vital role here. Ensuring that call center and front desk teams are equipped with the tools and training to communicate financial expectations confidently can significantly reduce downstream billing issues. A strong first impression—grounded in clarity and empathy—sets the tone for the entire patient experience.

Empowering Patients with Self-Service Tools

Today's patients expect convenience. Just as they manage banking, shopping, and communication digitally, they also expect healthcare interactions to be seamless and accessible. Implementing self-service tools—such as online patient portals, mobile payment options, digital intake forms, and automated eligibility checks—empowers patients to take control of their financial journey.

For FQHCs, these tools can streamline operations while improving collections. Patients who can view balances, set up payment plans, and complete financial screening prior to their visit are more likely to follow through with payments and less likely to require post-visit follow-up.

Financial Clearance as a Revenue Strategy

Financial clearance should no longer be viewed as a back-end function, it is a front-end revenue strategy. By verifying coverage, assessing sliding fee eligibility, and discussing financial responsibility before the visit, health centers can reduce claim denials, minimize rework, and accelerate cash flow.

This proactive approach also aligns with the mission of FQHCs: ensuring access to care regardless of ability to pay. When financial processes are clear, compassionate, and efficient, patients are more likely to seek care early and remain engaged in their health.

Aligning Experience with Outcomes

Improving the patient financial experience is not just about satisfaction—it directly impacts key performance indicators, including no-show rates, point-of-service collections, and days in accounts receivable. More importantly, it strengthens patient trust and long-term engagement.

As FQHCs continue to navigate evolving reimbursement models and value-based care initiatives, the organizations that succeed will be those that recognize a simple truth: a better patient experience leads to better financial outcomes.

Bottom Line

The patient experience is no longer a “soft” metric—it is a core driver of revenue growth. By reducing administrative friction and investing in transparent, self-service financial processes, FQHCs can enhance both patient satisfaction and financial sustainability.

The future of revenue cycle success starts not at the back office—but at the very first patient interaction.

Coding Corner



Mental Health Awareness Month 2026

“See the Person. Support the Journey.”

May is Mental Health Awareness Month, and for Federally Qualified Health Centers (FQHCs), it is also a reminder that behavioral health integration is no longer optional—it is foundational to quality, sustainability, and value-based care success. As healthcare continues shifting toward whole-person care, behavioral health coding accuracy has become a critical operational priority for Medicare, South Carolina Medicaid, and managed care organizations.

In 2026, payers are increasing scrutiny around behavioral health documentation, specificity, and reporting. FQHCs that combine compassionate care with strong coding integrity will be best positioned to improve patient outcomes, maximize reimbursement, and reduce audit risk.

Why Mental Health Coding Matters More Than Ever

Behavioral health conditions directly impact chronic disease management, emergency department utilization, medication adherence, and overall quality scores. Depression, anxiety, trauma, substance use disorders, and serious mental illness frequently coexist with diabetes, hypertension, COPD, and other chronic conditions commonly treated in FQHCs.

Accurate coding supports:

- Value-based incentive payments
- Risk adjustment accuracy
- HEDIS and quality measure performance
- Behavioral health integration reimbursement
- Medicare and Medicaid audit protection
- Population health management
- Care coordination initiatives
- Health equity reporting

For 2026, CMS and Medicaid payers are emphasizing specificity and measurable severity documentation. Unspecified behavioral health diagnoses such as:

- F32.9 — Major depressive disorder, unspecified
- F41.9 — Anxiety disorder, unspecified

are increasingly flagged after repeated visits when documentation does not demonstrate progression, assessment scoring, or treatment planning.

ICD-10-CM Coding Priorities for 2026

Mental health coding must reflect severity, recurrence, remission status, and supporting clinical assessments.

Major Depressive Disorder (MDD)

Use PHQ-9 scoring to support specificity

PHQ-9 Score	Clinical Severity	ICD-10 Code
5–9	Mild Depression	F32.0
10–14	Moderate Depression	F32.1
15–19	Moderately Severe	F32.2
20–27	Severe without psychosis	F32.2 or F32.3

Common Depression Codes

- F32.0 — Major depressive disorder, single episode, mild
- F32.1 — Major depressive disorder, single episode, moderate
- F33.1 — Major depressive disorder, recurrent, moderate
- F33.2 — Major depressive disorder, recurrent severe without psychotic features
- F41.1 — Generalized anxiety disorder
- F43.10 — Post-traumatic stress disorder, unspecified
- F43.23 — Adjustment disorder with mixed anxiety and depressed mood
- F90.9 — Attention-deficit hyperactivity disorder, unspecified type
- F20.9 — Schizophrenia, unspecified
- F31.9 — Bipolar disorder, unspecified
- F19.20 — Other psychoactive substance dependence, uncomplicated

Documentation Essentials

Every behavioral health visit should include:

- PHQ-9 score
- GAD-7 score when applicable
- Suicide risk screening
- Functional impairment documentation
- Medication adherence
- Treatment response
- Care coordination activities
- Time documentation for care management services

By the third behavioral health encounter, payers increasingly expect documented severity and measurable treatment progression.

2026 Behavioral Health CPT & HCPCS Coding Updates

Collaborative Care Management (CoCM) Changes

CMS officially replaced CPT CoCM codes 99492–99494 with new HCPCS G-codes effective January 1, 2026.

New Behavioral Health Integration HCPCS Codes

HCPCS Code	Description
G0568	Initial Psychiatric Collaborative Care Management
G0569	Subsequent Psychiatric Collaborative Care Management
G0570	Additional Behavioral Health Integration Services

These services support integrated behavioral health teams involving:

- Primary care providers
- Behavioral health care managers
- Psychiatric consultants

For FQHCs, these codes align strongly with team-based care and value-based reimbursement initiatives.

Remote Therapeutic Monitoring (RTM)

Digital behavioral health monitoring continues expanding rapidly in 2026.

Key RTM Codes

Code	Description
98975	Initial RTM setup and patient education
98977	Device supply and scheduled monitoring
98980	RTM treatment management, first 20 minutes
98981	Each additional 20 minutes
98985	Short-term RTM monitoring/reporting

RTM services may support:

- Depression monitoring
- Medication adherence
- Anxiety symptom tracking
- Sleep monitoring
- Behavioral activation programs

These tools are especially valuable for rural populations and underserved communities across South Carolina.

AI-Assisted Behavioral Health Tools

CMS continues expanding reimbursement pathways for digital behavioral interventions and AI-supported monitoring tools.

Emerging Digital Health Code

Code	Description
98978	Cognitive behavioral therapy device monitoring and supply

These technologies may support:

- Digital CBT platforms
- Mood monitoring applications
- AI-supported behavioral coaching
- Remote symptom assessment

FQHCs should ensure documentation clearly identifies clinical oversight, patient engagement, and treatment integration.

Behavioral Health CPT Codes Frequently Used in FQHCs

Psychiatric Diagnostic Services

CPT Code	Description
90791	Psychiatric diagnostic evaluation
90792	Psychiatric diagnostic evaluation with medical services

Psychotherapy Services

CPT Code	Description
90832	30-minute psychotherapy
90834	45-minute psychotherapy
90837	60-minute psychotherapy

Crisis Services

CPT Code	Description
90839	Psychotherapy for crisis, first 60 minutes
90840	Additional 30 minutes

Important 2026 Reminder

Use **Modifier 93** for eligible audio-only behavioral health crisis services when payer guidelines allow.

Screening & Prevention Services

Behavioral health screening remains a cornerstone of preventive care and quality reporting.

Common Screening Codes

Code	Description
96127	Brief emotional/behavioral assessment
G0444	Annual depression screening (Medicare)
H0002	Behavioral health screening (Medicaid programs)

Routine screenings improve:

- Early intervention
- Quality measure performance
- Risk stratification
- Chronic disease outcomes

Medicare & South Carolina Medicaid Considerations

Both Medicare and South Carolina Medicaid increasingly support behavioral health integration and whole-person care models.

Key operational considerations for FQHCs include:

- Behavioral health visits may qualify as billable encounters when documentation supports medical necessity.
- Audio-only telehealth flexibilities may vary by payer.
- Medicaid managed care organizations may require prior authorization for select behavioral health services.
- Documentation must support time-based billing requirements.
- Behavioral health and medical visits may require separate documentation workflows.
- FQHCs should no longer rely on composite behavioral health coding approaches previously associated with G0512 workflows.

Health centers participating in value-based care arrangements should ensure behavioral health data feeds into:

- HEDIS reporting
- Quality dashboards
- Risk adjustment analytics
- Care gap closure workflows
- Population health platforms

Quality Measures & Value-Based Care Impact

Behavioral health performance increasingly influences shared savings and incentive programs.

High-Impact Quality Measures

- Depression Screening and Follow-Up
- Follow-Up After Hospitalization for Mental Illness
- Antidepressant Medication Management
- Initiation and Engagement of Substance Use Treatment
- Controlling High Blood Pressure in Patients with Depression
- Diabetes Management in Patients with Serious Mental Illness

Integrated behavioral health services improve:

- Patient engagement
- Appointment adherence
- Medication compliance
- Chronic disease outcomes
- Patient satisfaction
- Staff satisfaction
- Total cost of care reduction

This directly supports the Quadruple Aim:

1. Better patient experience
2. Improved population health
3. Lower healthcare costs
4. Improved provider well-being

Audit Mitigation Strategies for 2026

Behavioral health audits are increasing nationwide. FQHCs can reduce risk by focusing on documentation integrity.

Best Practices

Avoid Repeated “Unspecified” Diagnoses

Move from unspecified to severity-based diagnoses as treatment progresses.

Document Assessment Scores Every Visit

Include PHQ-9, GAD-7, or other validated tools directly in the encounter note.

Support Medical Necessity

Document symptom impact, treatment planning, and functional impairment.

Verify Time Requirements

Many behavioral health and care management codes are time-based.

Track Care Coordination Activities

Especially important for CoCM and Behavioral Health Integration services.

Ensure Telehealth Compliance

Document modality, consent, and patient location when required.

Celebrating Mental Health Awareness Month

Mental Health Awareness Month is more than a coding initiative—it is an opportunity to reaffirm the mission of community health centers to treat the whole person with dignity, compassion, and evidence-based care.

The 2026 theme, “**See the Person. Support the Journey,**” reflects the heart of FQHC care delivery. Every accurate diagnosis, every documented screening, every integrated behavioral health visit, and every coordinated care plan helps build healthier communities and stronger healthcare systems.

As behavioral health needs continue rising across America, FQHCs remain on the front lines—expanding access, reducing stigma, improving outcomes, and ensuring every patient is truly seen.

Health Center News



CareSouth Carolina Names Dr. Christina Biester as Director of Family Medicine

CareSouth Carolina is proud to announce that Dr. Christina Biester has been named the organization's new Director of Family Medicine.

Dr. Biester will celebrate 20 years with CareSouth Carolina this July, having spent her entire tenure providing care to patients in Chesterfield. Her deep roots within the organization and the community position her uniquely for this leadership role, where she will focus on strengthening services, supporting providers, and expanding access to care.

In her new role, Dr. Biester will work closely with medical teams across CareSouth Carolina to enhance patient outcomes and improve the overall care experience. Her priorities include increasing efficiency, growing the scope of services, and ensuring the organization continues to meet the evolving needs of the communities it serves.

"This role is about enhancing the service we provide, supporting our providers, and doing everything we can to improve quality, patient experience, and success," said Dr. Biester. "I also want to help grow and expand what we offer so we can better meet the needs of our community."

A key focus for Dr. Biester will be strengthening relationships between CareSouth Carolina and the local population.

"We can play a major role in meeting the needs of our local population through medical care, access, and education," she said. "It's about building and solidifying those relationships with the community."

Throughout her career, Dr. Biester has valued the collaborative, team-based approach that CareSouth Carolina offers. She said that working alongside a multidisciplinary team that includes social workers, nurse practitioners, pharmacists, counselors, and support staff, is an important part of meeting the needs of the "whole patient."

“What I’ve enjoyed most is being part of a team where we can truly address a patient’s needs from every angle,” she said. “If someone needs extra support, our counselors and social workers are there. There are so many different ways we can help people here, and I wouldn’t want to work anywhere else.”

Looking ahead, Dr. Biester is especially focused on increasing access to care, improving operational efficiency, and expanding outreach efforts. She noted that one of the biggest challenges is helping patients stay motivated after receiving medical advice.

“The patients I worry about most are the ones who get guidance but aren’t able to take the next steps,” she explained. “We need to find ways to increase motivation and engagement. My goal is to strengthen our resources so we can help patients take control of their health and achieve better outcomes.”

Dr. Biester will continue seeing patients in Chesterfield with a slightly modified schedule, which will be communicated to patients. She also plans to increase collaboration with nurse practitioners to ensure continuity of care and expanded access for patients.

Outside of work, Dr. Biester enjoys spending time outdoors, particularly planting and bird watching. She is also actively involved in her church, where she plays the violin.

CareSouth Carolina is a private, non-profit community health center delivering patient-centered health and life services in the Pee Dee region of South Carolina. CareSouth Carolina operates centers in Bennettsville, Bishopville, Cheraw, Chesterfield, Dillon, Hartsville, Lake View, Latta, McColl and Society Hill.

Services provided by CareSouth Carolina include family medicine, internal medicine, pediatrics, women's services, OB/GYN, HIV/AIDS primary care, infectious disease primary care, IV therapy, substance abuse prevention, dental, chiropractic services, pharmacy, senior support services, family support services, clinical counseling, laboratory, ultrasound, x-ray, agricultural worker health services, podiatry, and veterans’ choice provider.



Town of Latta Transfers Historic Latimer Building to CareSouth Carolina, Expanding Access to Care

LATTA, S.C. — The Town of Latta has officially presented the key to the historic Latimer School building, located at 122 Latimer Street, to CareSouth Carolina, marking a major step forward in expanding healthcare access for the community.

CareSouth Carolina has been operating out of the Latimer building since 2015, initially utilizing only a portion of the facility.

With the official transfer of ownership now complete, the organization will be able to fully occupy the space—allowing for significant upgrades, expanded services, and the ability to nearly double its patient capacity in the Latta area.

“We are deeply honored by the Town of Latta’s generous donation of the historic Latimer School,” said Ann Lewis, Chief Executive Officer of CareSouth Carolina. “Our organization first began providing services in Latta in 2015, initially occupying one half of the building as a lessee. This donation represents an important milestone for us. It will allow us to invest in much-needed repairs and improvements to preserve the building’s legacy while enhancing its functionality. We are especially excited about the opportunities this creates for future growth and expanded services to better serve the community.”

CareSouth Carolina plans to make necessary renovations and improvements while preserving the structure’s historical significance. The expanded footprint will allow for the addition of new services and improved patient flow.

“We’re excited about the partnership with CareSouth Carolina to bring more services to our communities and surrounding areas,” said Marcus McGirt, Mayor of Latta. “We’re thrilled to pass over a part of history to CareSouth Carolina so that they can redefine and redesign our history into something modern that can be for all of our people. We’re thankful for Ann [Lewis] and Joe [Bittle] and grateful that this is going with the Town of Latta.”

The Latimer building has long been a meaningful part of Latta's history, and this new chapter ensures that it will continue to serve the community in a new and impactful way. By transitioning the building, both the Town of Latta and CareSouth Carolina are working together to ensure that residents have greater access to essential medical services close to home.

CareSouth Carolina is a private, non-profit community health center delivering patient-centered health and life services in the Pee Dee region of South Carolina. CareSouth Carolina operates centers in Bennettsville, Bishopville, Cheraw, Chesterfield, Dillon, Hartsville, Lake View, Latta, McColl and Society Hill.

Services provided by CareSouth Carolina include family medicine, internal medicine, pediatrics, women's services, OB/GYN, HIV/AIDS primary care, infectious disease primary care, IV therapy, substance abuse prevention, dental, chiropractic services, pharmacy, senior support services, family support services, clinical counseling, laboratory, ultrasound, x-ray, agricultural worker health services, podiatry, and veterans' choice provider.



Carolina Health Centers Earns Top Honors in Index Journal Awards



Carolina Health Centers continues to set the standard for quality healthcare in the Lakelands Region of South Carolina, recently earning multiple top honors in the highly competitive Index Journal Awards.

The organization was voted Best Primary Care/Family Practice for the third consecutive year and Best Pharmacy for an impressive 13th year. In addition, Carolina Health Centers proudly celebrates Dr. Bonetti, who was recognized as Best Pediatrician by readers and community members throughout the region.



These awards represent a significant achievement, as the Index Journal Awards attract strong competition among businesses, healthcare providers, and organizations across the Lakelands Region. The recognition reflects the trust and confidence the community places in Carolina Health Centers and its dedicated staff.

The continued success across multiple categories highlights the organization's commitment to providing exceptional patient care, accessible healthcare services, and compassionate support for individuals and families throughout the region.

Carolina Health Centers remains grateful for the ongoing support of the communities it serves and is honored to be recognized for excellence in healthcare year after year.



Carolina Health Centers Earns Silver Level Bell Seal for Workplace Mental Health



Carolina Health Centers is proud to announce that our organization has been recognized by Mental Health America with the Silver Level Bell Seal for Workplace Mental Health, the nation's leading workplace mental health certification.

The Bell Seal recognizes employers that are committed to creating mentally healthy workplace environments and prioritizing the well-being of their employees. Since 2019, Mental Health America has awarded the Bell Seal to organizations supporting the mental health of more than five million employees nationwide.

Earning the Silver Level designation reflects our organization's ongoing commitment to fostering a positive and supportive workplace culture while meeting national standards in four key areas: workplace culture, employee benefits, compliance, and whole health wellness programs.

This recognition highlights the importance of supporting employee mental health and reinforces our dedication to providing resources, programs, and initiatives that promote overall well-being across our workforce.

We are honored to receive this distinction and remain committed to building a workplace culture where employees feel valued, supported, and empowered to thrive both personally and professionally.



Laphonia Mars Honored as Home Visitor of the Year



Congratulations to Laphonia Mars on being named Home Visitor of the Year for her outstanding dedication and service as a Parents As Teachers (PAT) Parent Educator.

The award was presented by Shelly Nicholson in recognition of Mars' commitment to supporting children and families through compassionate guidance, education, and community outreach.

As a Parent Educator, Mars plays an important role in helping families build strong foundations for early childhood development while providing encouragement and resources that positively impact the lives of parents and children alike.

This recognition highlights the meaningful work being done through the Parents As Teachers program and celebrates the dedication of individuals who make a lasting difference in the communities they serve.



Early Childhood Services Hosts Annual “Together for Kids” Child Abuse Prevention Event



Last month, the Early Childhood Services department hosted its annual “Together for Kids” event, bringing families and community members together for a day focused on child abuse prevention, education, and family support.

The community-centered event featured free giveaways, food trucks, multiple local vendors, and a variety of free activities designed for children and families to enjoy. Attendees had the opportunity to connect with local organizations and learn more about resources available to support healthy families and safe environments for children.

A key focus of the event was educating families about the importance of child abuse prevention and providing information that empowers parents and caregivers with tools, resources, and support services.



New Laurens Location Set to Open Later This Summer

Excitement is building as our new Laurens location prepares to open later this summer, expanding access to convenient, high-quality healthcare services for families throughout the community.

The new site will bring pediatric services and pharmacy care together under one roof, creating a more connected and accessible healthcare experience for patients and families. In addition, the location will mark the first Carolina Community Pharmacy in Laurens, further strengthening the organization's commitment to meeting the healthcare needs of the region.

The expansion reflects ongoing efforts to improve access to comprehensive care while providing patients with convenient services in one centralized location.

We look forward to welcoming patients and families to the new Laurens site later this year. Catch up on our construction photos here!





Cooperative Health

Cooperative Health Taps Todd Moultrie as Chief Operating Officer



Todd Moultrie, MA, is the new Chief Operating Officer for Cooperative Health, based in Columbia, South Carolina. With extensive leadership experience across health care administration, logistics, and operations, Moultrie has served as CEO of TK Logistics & Consulting Services Corporation, Administrative Director at University Medical Center – El Paso, and Community Services Director at First Choice Community Healthcare.

Prior to his work at Cooperative Health, he was the Chief Operating Officer at Open Cities Health Center in Saint Paul, Minnesota.

A retired U.S. Army officer, he held senior roles including Chief

Logistics Management Officer at William Beaumont Army Medical Center, Chief Plans & Operations Officer for the 1st Armored Division Surgeon's Office, and Deputy Chief of Logistics Systems at the U.S. Army Medical Center of Excellence.

A native of Meridian, Mississippi, Moultrie earned a Bachelor of Science from Delta State University and a Master of Arts from Webster University. He is also a graduate of the United States Army Command and General Staff College.

Beyond his professional responsibilities, Moultrie is deeply committed to youth development. He has served as a coach/mentor to young people and athletes in Texas and New Mexico — encouraging self-improvement, educational achievement, and personal growth.



Cooperative Health

Cooperative Health Selects Dana Kay Schlutzas Chief Financial Officer



Cooperative Health is pleased to announce the appointment of Dana Kay Schultz as the Chief Financial Officer. Schultz oversees all aspects of the organization's financial operations. In her role as CFO, she leads budgeting and financial planning, financial reporting, accounting, disbursements, decision support, and revenue cycle functions. Schultz works closely with Cooperative Health's senior leadership team and Board of Directors to ensure strong financial stewardship and support the organization's mission of delivering high-quality, community-focused care.

Schultz brings nearly three decades of financial management experience across the private, public, and nonprofit sectors. Her career has focused on strengthening organizational performance through the development

of sound financial policies, operational improvements, and effective strategic planning. She is known for her commitment to building efficient financial systems that support long-term stability and growth.

Schultz earned a Bachelor of Science in Accounting from Sterling College and an MBA from Emporia State University. She became a Certified Public Accountant in the State of Kansas in 2000.



Genesis Healthcare Welcomes New Staff

WELCOME

To Genesis Healthcare, Inc.

Amanda Burnette
Medical Doctor

OLANTA FAMILY CARE,
A DIVISION OF GENESIS HEALTHCARE

211 SOUTH JONES ROAD
OLANTA, SC 29114
843-396-9730



WELCOME

To Genesis Healthcare, Inc.

Stephanie Hinson
Family Nurse Practitioner

GENESIS HEALTHCARE FLORENCE,
A DIVISION OF GENESIS HEALTHCARE

1523 HERITAGE LANE
FLORENCE, SC 29505
843-673-0900



WELCOME

To Genesis Healthcare, Inc.

Shankana Johnson
Family Nurse Practitioner

OLANTA FAMILY CARE,
A DIVISION OF GENESIS HEALTHCARE

211 SOUTH JONES ROAD
OLANTA, SC 29114
843-396-9730



WELCOME

To Genesis Healthcare, Inc.

Madison Lamb
Family Nurse Practitioner

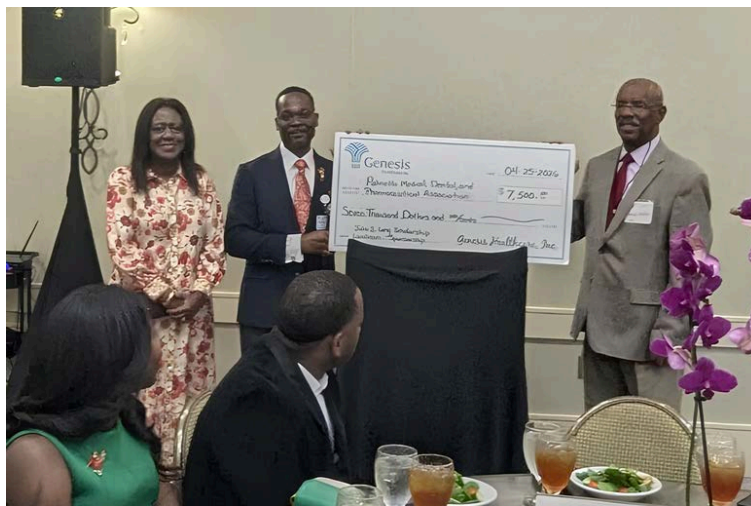
PEE DEE HEALTH CARE,
DIVISION OF GENESIS HEALTHCARE

201 CASHUA STREET
DARLINGTON, SC 29532
843-393-7452





Palmetto Medical Dental Pharmaceutical Luncheon and Check Presentation



On April 25, 2026, community leaders, healthcare professionals, and supporters gathered at the Crowne Plaza in Charleston for the Julia S. Long Scholarship Luncheon, where Genesis Healthcare demonstrated its continued commitment to advancing healthcare and education across South Carolina.

During the event, Phillip Taylor of Genesis Healthcare proudly presented a Diamond Sponsorship check to the Palmetto Medical, Dental, and Pharmaceutical Association and Auxiliary in support of the organization's ongoing mission and scholarship initiatives.

Taylor was also invited to address attendees, sharing insight into Genesis Healthcare's growing impact across South Carolina. His remarks highlighted the organization's dedication to expanding access to quality healthcare services, supporting underserved communities, and fostering meaningful partnerships that improve lives statewide.

The association's president echoed those sentiments, affirming the significant value Genesis Healthcare brings to communities throughout South Carolina through its service, outreach, and continued investment in healthcare initiatives.



Genesis Healthcare Supports Community as Presenting Sponsor of Colleton County Rice Festival



During the week of April 20, 2026, Genesis Healthcare proudly served as the Presenting Sponsor of the Colleton County Rice Festival, one of the region's most celebrated annual traditions. Held in Walterboro, the weeklong festival attracted thousands of attendees who gathered to enjoy community events, entertainment, and local culture.

As part of its sponsorship, Genesis Healthcare staff were onsite throughout the festival to engage with community members and raise awareness about the

affordable, high-quality healthcare services available locally through Walterboro Family Care and Pediatrics and Professional Pharmacy.

Festival attendees had the opportunity to learn more about the organization's preventive care, primary healthcare, and pharmaceutical services designed to support individuals and families across Colleton County and surrounding communities.

Genesis Healthcare's participation in the Rice Festival reflects the organization's continued commitment to community outreach, health education, and expanding access to quality care throughout South Carolina.



Genesis Healthcare Connects with Community at Olanta Baptist Church Seniors Luncheon



Genesis Healthcare recently joined community members at the monthly Seniors Luncheon hosted by Olanta Baptist Church, an event that brings together church members and residents from across the surrounding area for fellowship, information sharing, and community connection.

During the May luncheon, Genesis Healthcare was invited to present information about the organization's healthcare services, locations, and ongoing impact throughout the communities it serves. Members of the outreach team provided attendees with an overview of available healthcare resources while answering questions from approximately 40 participants.

As part of its participation, Genesis Healthcare also furnished lunch for all attendees, further reflecting the organization's continued dedication to community engagement and meaningful local partnerships.



Genesis Healthcare Partners in Poverty Simulator to Promote Community Awareness and Empathy



SPC Credit Union recently partnered with Genesis Healthcare and several local nonprofit organizations to host a Poverty Simulator event for students participating in the Hartsville Leadership class. The interactive experience was designed to provide participants with a greater understanding of the financial and personal challenges many families face within the community each day.

During the simulation, students were assigned mock family scenarios that included a set paycheck, monthly expenses, and unexpected life challenges that required them to make difficult financial decisions in real time. The exercise offered participants a firsthand look at the stress and uncertainty many individuals and families encounter while trying to meet basic needs.

Representatives from Genesis Healthcare and other local nonprofit organizations were onsite throughout the event to discuss the services, programs, and resources available to residents seeking assistance. Participants also learned how community organizations work together to support individuals and families facing hardship.

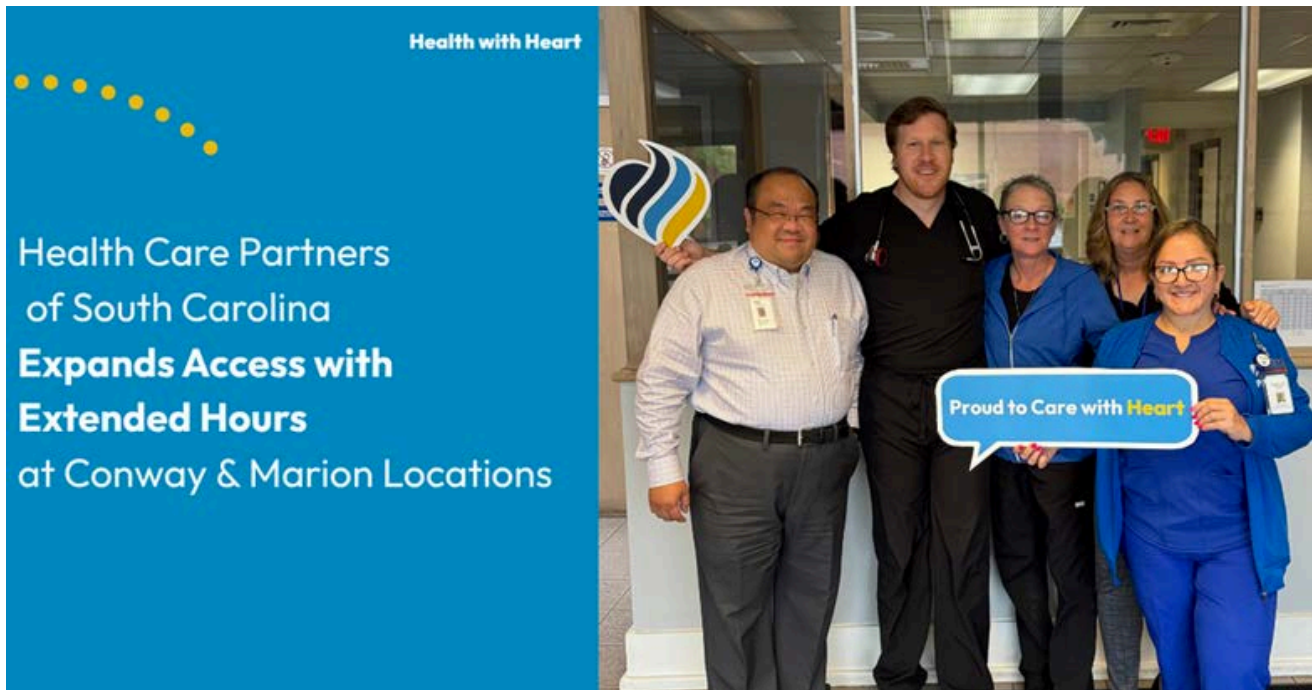
The event aimed to leave students with a deeper awareness of poverty-related challenges while encouraging empathy, compassion, and understanding for neighbors throughout the community. Genesis Healthcare's involvement reflects the organization's continued commitment to community education, outreach, and collaborative efforts that strengthen and support families across the region.





Health Care Partners OF SOUTH CAROLINA

Health Care Partners of South Carolina Expands Access with Saturday and Evening Hours



This May, Health Care Partners of South Carolina took another significant step in expanding access to care for the communities we serve by launching new hours at two of our locations.

Beginning Saturday, May 2, 2026, our Conway location began offering Saturday morning hours from 8:00 AM to 1:00 PM, with no appointment required. The addition of weekend walk-in availability reflects our ongoing commitment to removing scheduling barriers that so often prevent patients from seeking timely primary care.

On the dental side, our Marion location expanded evening dental appointments beginning May 4, 2026, with availability Monday through Thursday from 5:00 PM to 6:00 PM — giving working patients a viable option to receive dental care without sacrificing time from their workday.

These expansions build on existing extended weekday evening hours at our Conway location and represent a permanent investment in access. At HCPSC, we recognize that the barriers our patients face don't disappear after 5:00 PM, and our hours shouldn't either.



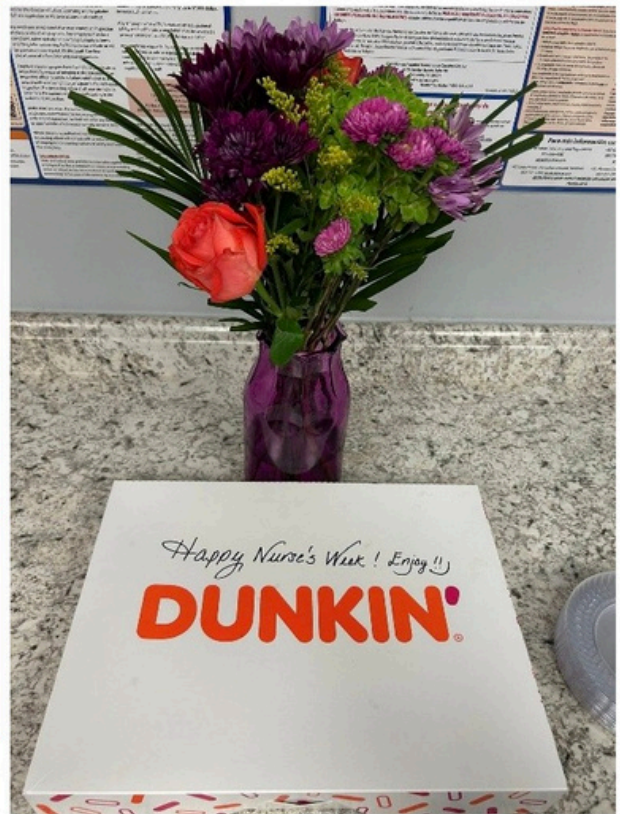
Health Care Partners OF SOUTH CAROLINA

Health Care Partners of South Carolina Celebrates National Nurses Week



National Nurses Week is observed each year from May 6–12, but at Health Care Partners of South Carolina, one week has never felt like enough to honor the individuals who show up every day with skill, compassion, and dedication. This May, we celebrated our nurses all month long — because they deserve nothing less.

To kick off the celebration, we surprised our nursing staff with gift bags, fresh flowers, and sweet treats from Dunkin' as a small token of our enormous gratitude. These gestures, while simple, were our way of saying what we hope they already know — that their work is seen, valued, and deeply appreciated.



As part of our monthlong recognition, we also launched a social media spotlight campaign honoring the nurses who make Health Care Partners of South Carolina what it is. We began with someone very special — Sabrina Johnson, LPN, our Director of Nursing, who has spent 33 remarkable years advocating for patients and leading with purpose. Sabrina's own words say it best: "Caring for others is both my responsibility and my calling." We are incredibly grateful she has chosen to do both with us.

At Health Care Partners of South Carolina, our nurses are the heart of our mission. They are the first face patients see, the steady hand in uncertain moments, and the consistent presence that turns a clinical visit into a caring experience. We remain committed to celebrating and supporting them — not just during Nurses Week, but every single day of the year.

HOPEHEALTH WELCOMES NEW PROVIDER



FLORENCE, S.C. (May 27, 2026) – HopeHealth welcomes Luke Hall, FNP, a family nurse practitioner, to the HopeHealth Medical Plaza.

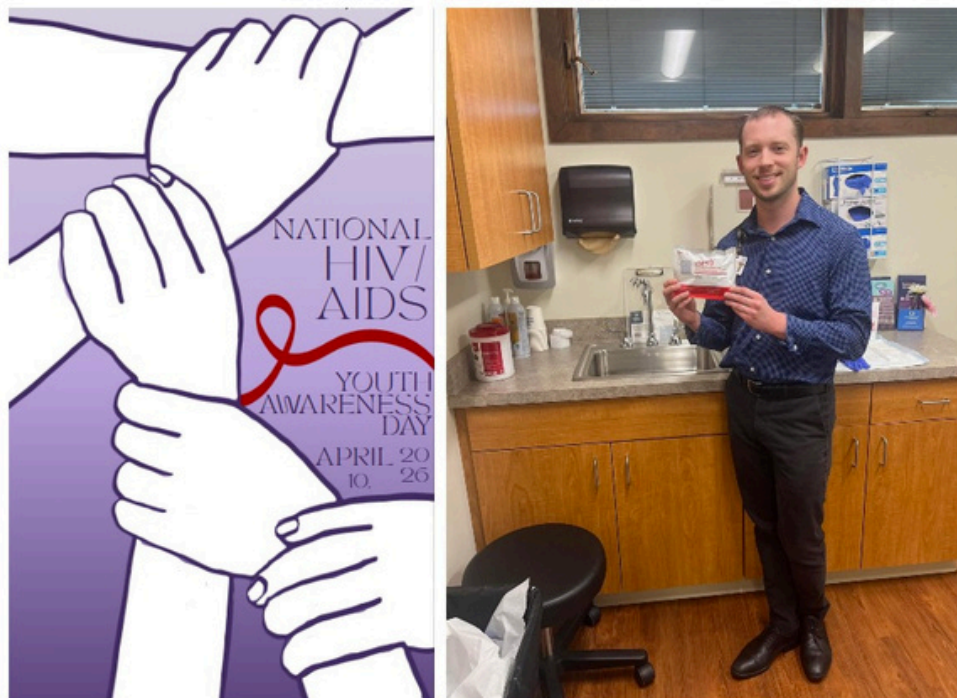
He completed his Bachelor of Science in Nursing from Francis Marion University in Florence, South Carolina, and his Master of Science in Nursing, Family Nurse Practitioner, from South University in Savannah, Georgia.

His clinical interests are hypertension, type 2 diabetes management, and preventive health and wellness. He is a member of the American Nurses Association, American Academy of Nurse Practitioners, and the Francis Marion University Honors Program.

HopeHealth is a nonprofit leader in providing affordable, expert primary and specialty health care services for all ages in Florence, Aiken (Infectious Diseases), Clarendon, Orangeburg, and Williamsburg Counties. Our federally qualified health centers are the health care home of choice for nearly 85,000 patients. To become a patient, call 843-667-9414 or visit hope-health.org.



Rural Health Services Recognizes National Youth HIV/AIDS Awareness Day



In recognition of National Youth HIV/AIDS Awareness Day, Rural Health Services highlighted the importance of education, testing, and preventive care for young people in our community.

As part of an ongoing partnership with USC Aiken to bring students affordable access to health care and preventive sexual health services, Grayson was able to test 10 students for HIV and STIs. He and our sexual health clinical staff maintain our organization's purpose and mission by addressing a crucial health concern for this population as youth ages 13–24 are 20% of all U.S. HIV diagnoses.

By expanding access to testing, education, and preventive care, Rural Health Services remains committed to supporting healthier outcomes for the next generation.



Rural Health Services Participates in DEA National Prescription Drug Take Back Day in Aiken



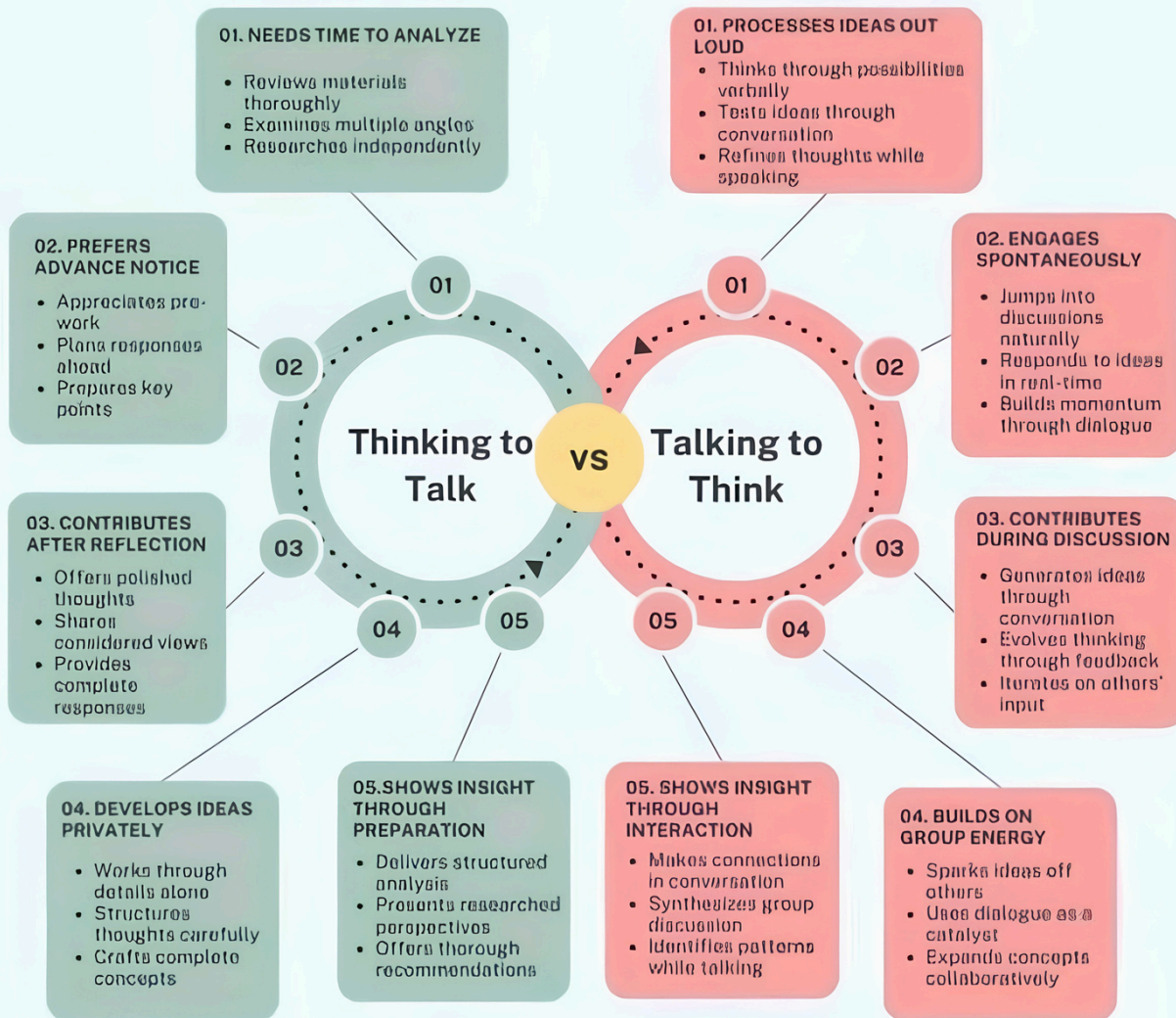
Rural Health Services joined forces with Aiken Center for Alcohol and Drug Services and Aiken Department of Public Safety on April 25 for the DEA National Prescription Drug Take Back Day in Aiken. A word from our Clinical Pharmacist, Dr. Mia Reid: “Our DEA National Prescription Drug Take Back Day is more than a drop-off. It’s a nationwide effort held twice a year in April and October to provide a safe way to dispose of unused and expired medications, helping prevent misuse, accidental poisoning, and environmental harm. In collaboration with our community partners The Aiken Center and the Aiken Department of Public Safety, we are proud to share we collected 63 lbs. of expired/unused medications. A small action such as this creates a safer, healthier community.”

Rural Health Services thanks everyone who participated in helping keep the Aiken community safe and healthy.

Coffee and Communication

Understanding Your Team's Thinking Style

2 Ways Your Team Members Process Information



This publication is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award with a percentage financed with non-governmental sources. The contents are those of the South Carolina Primary Health Care Association and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](https://www.hrsa.gov).

Contact Us:

Our mailing address is:
3 Technology Circle, Columbia, SC 29203

Phone: 803.788.2778 | Fax: 803.778.8233
www.scphca.org



Copyright © 2026. South Carolina Primary Health Care Association. All rights reserved.

Follow us on social media!

