



# 2025 CLINICAL NETWORK RETREAT

Stronger Together: Building Partnerships for Clinical Excellence

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## Registration Booklet

Updated as of 4.25.25



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# What is the Clinical Network Retreat?

## General Information

### **ABOUT**

Ongoing changes in healthcare, especially large system changes resulting from large shifts to true integrated value-based care, can feel overwhelming and cause caregivers to lose sight of the values and passion that brought them to the work in the first place.

To address these and other on-going changes in service delivery, the South Carolina Primary Health Care Association holds an annual Clinical Network Retreat. Recognizing the importance of team-based care and connections across disciplines, this conference is designed for direct care health center providers of all types, including physicians, nurses, behavioral health, oral health and optometric health providers to obtain information on evidence-based practice topics that assist with our clinical teams' continued success in providing accessible, affordable, quality health care services throughout South Carolina.

Each year, this event attracts approximately 250 attendees and 30 exhibitors.

Additionally, clinicians are able to obtain Continuing Education Units (CEUs) and/or Continuing Medical Education (CMEs), which are vital to their continued growth and development.

### **WHO SHOULD ATTEND**

Physicians, physician assistants, midwives, nurses, behavioral health professionals, oral health specialists and optometric health providers

### **GENERAL QUESTIONS**

Should you have any questions or require additional information, please contact Christopher Lee, Manager of Member Services at 803-788-2778 or [ChristopherL@scphca.org](mailto:ChristopherL@scphca.org).

### **SPONSORSHIP INQUIRIES**

For questions, additional information, or inquiries regarding sponsorship opportunities for the Clinical Network Retreat, please contact Christopher Lee, Manager of Member Services at 803-788-2778 or [Sponsor@scphca.org](mailto:Sponsor@scphca.org).



# Clinical Network Retreat Official Event APP



The official conference app for this year's Retreat is Whova. Whova, is an all-in-one event management solution that makes events modern and trendy and attracts and engages attendees effectively, ultimately creating a streamlined event process. This app will allow you to view the agenda, access presentations, network with attendees, sign into sessions, etc.

When you register to attend the 2025 Clinical Network Retreat, you will receive an email from Whova.

This is a “welcome” email of sort that also advised you to download the app. Prior to your arrival at the event, please be sure to download the app. To help you navigate it a little better, please see the resource links below:

**Whova App User Guide:** <https://whova.com/pages/whova-app-user-guide/?source=ems>

**Whova Event App Tutorial:** <https://whova.com/resources/how-to-guide/user-tutorial/>

In addition to the litany of interactive capabilities, all conference materials (i.e. program booklet, agenda, session information, speaker bios, presentations, exhibitor information, etc.) can be found on this platform. Should you have any questions, please feel free to contact Chandra Beasley, Director of Information Technology at [Chandrab@scphca.org](mailto:Chandrab@scphca.org).

Once onsite, instructions for downloading can be found on the applicable signage and at the registration desk.

This year's event app co-sponsors are:



# Policies

## SC Primary Health Care Association Conference Policies

Color ..... gear registration ..... The  
number ..... car chassis number .....  
the vehicle registration booklet enclosed with the contract. And as part of this agreement.  
The parties agreed to such vehicles. In total ..... Baht ( .....  
The seller has paid all the money in the contract date. This report is then paid by cash ☐ checks ..... Branch  
..... No. Check .....  
The seller has delivered the car to the buyer. In order to meet the objectives of the buyer and complete. And to assume ownership of the  
cars have already been transferred to the buyer in this agreement.  
Buyer agrees to implement changes in the vehicle owner's name, car registration booklets with total cost of the purchase itself. The seller  
made a power of attorney. And documents related to such operations have been successfully delivered to the buyer in this agreement.  
During the implementation of the first paragraph buyer. If buyers take any action. Or allow any third party to take any action. As a result, sales  
have suffered. Or get damaged The seller is entitled to claim damages from the buyer immediately.  
This contract is made in two copies. There being equally authentic. Both parties have acknowledged and understood by all that. That means  
their intention. The sign in the presence of witnesses And held by the parties. This report is for .....

sign.....  
(.....)

sign.....  
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# Conference Code of Conduct

## Code of Conduct Guidelines

### Overview

At all South Carolina Primary Health Care Association (SCPHCA) events, it is our goal to provide a positive experience. All attendees, speakers, sponsors, exhibitors at our conference(s) are required to agree and follow the conference Code of Conduct. The SCPHCA will enforce this code throughout the event. We expect cooperation from all participants to help ensure a safe space for everyone. Unacceptable behavior will not be tolerated at any time and may result in removal from the event.

### Expected Behavior

- Be considerate of those with whom you may interact.
- Be collaborative with others.
- Be respectful of others' viewpoints that may be different from your own.
- Be mindful of your words and actions.
- Gain knowledge, network, and have fun!

### Unacceptable Behavior

- Offensive or unwanted behavior or language will not be tolerated.
- Intimidation or bullying, either online or in-person.
- Refusing to wear or display conference name badge to gain event or session access.
- Bringing a pet, that is not a service animal, to the event.
- Possession of a weapon or something that could be construed as a weapon during the event.
- Possession of illegal substances during the event.
- Bringing unregistered guest(s) into the conference/meeting venue (e.g., sessions, receptions, breakfast, and luncheons). *The only exception is if a conference attendee receives an award during a session only—no meals. Permission must be granted by SCPHCA CEO, CAO or Conference Manager—Dr. Vicki Young, Shaletta Miller or Christopher Lee.*
- Sharing your event registration information and/or conference badge, with another person(s) to gain access; including meals and beverages.
- Inappropriate disruption of sessions, discussions, or other events.
- Real or implied threat of physical, professional or financial damage or harm.
- Any other illegal activity not already covered above.



# Pet Accommodation Guidelines

## Pet Accommodation Guidelines

### Purpose

The South Carolina Primary Health Care Association (SCPHCA) is committed to ensuring that all attendees of its conferences and meetings have equal access and opportunity to participate in these events. The SCPHCA recognizes that some attendees with disabilities may require the assistance of animals for various reasons. This document outlines the guidelines for reasonably accommodating disabled attendees who require the use of assistive animals at SCPHCA conferences and other events. This guideline also recognizes that for the health and safety of all attendees and to avoid disruptions at SCPHCA conferences and meetings, pets are not permitted in conference and meeting spaces.

### Definitions

- **Service Dog (Service, Guide, or Signal Dog):** A dog that is individually and specifically trained to do work or perform tasks for the benefit of an individual with a disability, as defined by the Americans with Disabilities Act (ADA). Service dogs are not considered pets. Service animals are limited to dogs.
- **Pet:** An animal that is kept for companionship or pleasure and is not a service dog.

### Guidelines

- Registrants will need to self-identify during registration. Service dogs *must* be approved and registered with the SCPHCA prior to the conference or event. It is the responsibility of the registrant to contact the SCPHCA, after self-identifying during registration, to ensure appropriate accommodation and documentation as needed.
- A service dog is always allowed in all areas of the conference space, including where food is served, providing the dog is under the control of their handler at all times. The service animal must be harnessed or leashed and properly identified.
- Service dogs must be inoculated in accordance with state and local laws; clean; and healthy.
- The SCPHCA reserves the right to ask the handler of a service dog to remove the animal from the conference or meeting space if the animal is out of control, not housebroken, or causes a disruption or safety risk to the event or other attendees.
- The SCPHCA is not responsible for the care or supervision of any service dog. The handler is solely liable for any damage or injury caused by the animal to any person, property, or facility.
- Conference attendees are subject to the individual policies of each hotel regarding animals and are responsible for all costs and fees levied by individual hotels.

# Personal Accountability Commitment

## **Statement of Personal Accountability for Registered Attendees, Exhibitors, Speakers and Guests**

The SCPHCA Clinical Network Retreat brings together many people from multiple households in a public space. Any public space where other people are present holds an inherent risk of exposure to communicable diseases. By attending the Clinical Network Retreat, I am voluntarily assuming all risk related to exposure to any other communicable disease, and I will not hold the SCPHCA or any of its affiliates including its directors, officers, employees, agents, contractors, and volunteers liable for any illness I might contract during or after the event.

While attending the SCPHCA Clinical Network Retreat I will take necessary precautions including, but limited to, posted signs, placards, and verbal requests, engaging in physical distancing as appropriate, wearing a mask, if required or if I desire, and engaging in hand hygiene and respiratory etiquette. I will not attend any SCPHCA event if I feel ill or had recent exposure to a communicable disease.





# Consent to Use Photographic Images

Registration and attendance at/or participation in all SCPHCA conferences and other activities constitutes an agreement by the registrant for the SCPHCA's use and distribution (both now and in the future) of the registrant's /attendee's image or voice in photographs, videotapes, electronic reproductions, audio files and/or contents of any communications of such events and activities.



# SC Primary Health Care Association Conference Agenda



# Conference Agenda

**THEME: “Stronger Together: Building Partnerships for Clinical Excellence”**

Sheraton Myrtle Beach Hotel | Myrtle Beach, SC

## CONFERENCE AGENDA

(as of 4.24.25)

**Sessions Tracks: 1) Healthcare Access 2) Strengthening Primary Care 3) Technology and Innovation and 4) Clinical Leadership and Professional Growth**

FRIDAY, JUNE 6, 2025 PRE-CONFERENCE	
8:30 am – 11:30 am	Pre-Conference Registration
9:00 am – 12:30 pm	Pre-Conference Session The Power of Relationships: Foundations of Patient and Staff Outcomes
12:30 pm – 2:00 pm	Lunch on Your Own
1:00 pm – 5:00 pm	Conference Registration
1:00 pm – 5:00 pm	Exhibitor Setup
2:15 pm – 2:50 pm	Speed Networking Pre-Conference Activity
FRIDAY, JUNE 6, 2025 CONFERENCE OPENING DAY ONE	
3:00 pm – 3:15 pm	Opening Welcome Address
3:15 pm – 4:15 pm	Opening Plenary Session I: TBA
4:15 pm – 5:15 pm	Opening Plenary Session II: TBA
6:00 pm – 8:00 pm	Welcome Reception
SATURDAY, JUNE 7, 2025 CONFERENCE DAY TWO	
8:00 am – 5:00 pm	Conference Registration (Registration will be closed during lunch hours.)
8:00 am – 9:00 am	Breakfast Buffet
8:00 am – 4:30 pm	Exhibition Epicenter Open
8:00 am – 4:30 pm	Relaxation Room Open
8:00 am – 4:30 pm	Poster Playground Open



# Conference Agenda

9:00 am – 10:30 am	General Plenary Session: Innovation Stage / Coffee & Conversations
10:30 am – 11:00 am	Break to Visit Exhibition Epicenter / Poster Playground
<b>11:05 am – 12:05 pm</b>	<b>Concurrent Sessions I</b>
<b>Healthcare Access</b>	Population Impacts of FQHC Dental Clinics
<b>Strengthening Primary Care</b>	Can Psychiatric Collaborative Care Improve Depression Remission Outcomes?
<b>Technology and Innovation</b>	Leveraging Health IT Tools to Enhance Outreach and Engagement for Hard-to-Reach Populations
<b>Clinical Leadership and Professional Growth</b>	Pharmacist Collaboration for Administrators: Driving Practice Growth Through Collaborative Care
12:05 pm – 12:15pm	Transition Break
12:15 pm – 2:15 pm	Awards Luncheon & Partner Highlights
2:15pm – 2:30pm	Transition Break
<b>2:30 pm – 3:30 pm</b>	<b>Concurrent Sessions II</b>
<b>Healthcare Access</b>	Assessing the Use of Natural Herbs and Supplements in the Agricultural Worker Population: A Critical Step in Preventing Medication Interactions
<b>Strengthening Primary Care</b>	Collaborative Health Communities: A New Model of Care for South Carolina
<b>Technology and Innovation</b>	South Carolina's New Opioid Treatment Dashboard
<b>Clinical Leadership and Professional Growth</b>	New Drug Updates
3:30 pm – 4:00 pm	Refreshment Break
3:30 pm – 4:00 pm	Poster Playground
<b>4:00 pm – 5:00 pm</b>	<b>Concurrent Sessions III</b>
<b>Healthcare Access</b>	Analyzing the Role of Community Resources in Mitigating the Dynamics of Domestic Violence and Non-Medical Drivers of Health
<b>Strengthening Primary Care</b>	Advancing Oral Health with Community Health Workers
<b>Technology and Innovation</b>	AI in Healthcare: The Future is Now!
<b>Clinical Leadership and Professional Growth</b>	Evaluation of Provider Burnout and Collaboration Among Interdisciplinary Care Teams in South Carolina Primary Health Care Center

# Conference Agenda

SUNDAY, JUNE 8, 2025 CONFERENCE DAY THREE	
8:00 am – 11:00 am	Conference Registration
8:00 am – 9:00 am	Breakfast Buffet
8:00 am – 11:00 am	Exhibition Epicenter Open
9:00 am – 10:15 am	General Plenary Session: Fireside Chat
10:15 am – 10:25 am	Break / Hotel Check-Out
10:30 am – 11:45 am	Closing Plenary Session
10:30 am – Until	Breakdown of Exhibits
11:45 am – 12:15 pm	Closing Remarks and Door Prizes



# Continuing Education Statement

The SC Primary Health Care Association has applied for continuing education credits for medical providers, counselors and therapists, dietitians, nurses, social workers, medical assistants, and pharmacists.

Credit statements for this activity will be made available once approved.





# **SC Primary Health Care Association Conference Awards**



# Conference Awards



## South Carolina Primary Health Care Association Annual Clinical Network Retreat Award Categories and Descriptions

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### Health Care Provider of the Year

This award honors the exceptional contributions of a provider staff member in a community-based healthcare setting. It includes all provider types: Behavioral Health Providers (LISW-CPs, LPCs, LPESs, LMFTs, LMSWs, psychologists, psychiatrists, etc.), Medical Providers (Physicians, APRNs, PAs, certified nurse midwives), Dental Providers (DDS, DMD), Pharmacists, and Vision Services Providers (ophthalmologists, optometrists).

#### Requirements

Nominees must:

- Be employed at a community health center.
  - Have worked at a community health center for two or more years.
  - Have made significant contributions to both the health center and the community, demonstrating a level of excellence and performance that sets them apart in a distinctive way.
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### Nurse of the Year

This award honors an exceptional nurse who has shown excellence in practice within a community-based healthcare setting.

#### Requirements

Nominees must:

- Be an RN or LPN employed at a community health center.
- Have been employed at a community health center for two or more years.
- Have demonstrated a level of excellence in their nursing role that clearly distinguishes them from others.

# Conference Awards

## Clinical Support Staff of the Year

This award recognizes an outstanding clinical support staff member (including medical assistants, dental hygienists, case/care managers, lab technicians, x-ray technicians, pharmacy technicians, referral coordinators, and others) who has demonstrated excellence in both their skills and teamwork within a community-based healthcare setting.

### Requirements

Nominees must:

- Work at a community health center.
- Have been employed at a community health center for two or more years.
- Demonstrate a level of excellence and performance that clearly distinguishes them from others.

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## Champion of Practice Transformation

This award recognizes the exemplary efforts of a team member in a community-based healthcare setting who has demonstrated a commitment to patient centered care through innovative practice transformation efforts.

### Requirements

Nominees must:

- Work in a community health center.
- Be employed at the community health center for at least two years.
- Have demonstrated a level of excellence in enhancing a community health center's practice transformation efforts through the implementation/redesign/creation of a patient-centered healthcare program/initiative/service.

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**NEW**

## Pharmacist of the Year

This award recognizes the outstanding contributions of a pharmacist in a community-based healthcare setting. It honors an individual's support, innovation, leadership, and mentorship within both the community and the pharmacy profession.



# Conference Awards

## Requirements

Nominees must:

- Have been employed at the community health center for a minimum of two years.
- Exhibit a unique and exceptional level of excellence in both their health center and the pharmacy profession.

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## **Dental Professional of the Year**



**NEW**

This award is dedicated to recognizing outstanding achievements in dentistry, particularly in the areas of professionalism, leadership, and healthcare delivery. It honors a dental professional (DDS, DMD) who demonstrates a commitment to serving in a way that reflects the positive image of dentistry, particularly within a community-based healthcare setting.

## Requirements

Nominees must:

- Be employed at a community health center.
- Have worked at a community health center for two or more years.
- Have consistently demonstrated a high level of excellence in their profession.

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## **Clinical Quality Leader of the Year**



**NEW**

This award recognizes individuals who have shown exceptional dedication and innovation in advancing quality improvements. It honors those who have effectively led initiatives to enhance patient outcomes. Nominees should demonstrate strong leadership, strategic thinking, and a measurable impact in their role.

## Requirements

Nominees must:

- Be employed at a community health center.
- Have worked at a community health center for two or more years.
- Have consistently demonstrated a high level of excellence in their profession.

# Conference Awards Nomination Form



## Annual Clinical Network Retreat Awards Nomination Form

Please submit nominations to Christopher T. Lee at [christopherl@scphca.org](mailto:christopherl@scphca.org)  
by **Friday, May 2, 2025**.

### NOMINATION SUBMISSIONS

- Nominating organizations may submit **only one** award nomination per individual candidate, and each candidate may be nominated in only one category.
- Nominators must use this form (attachments allowed), and it must be received by **Friday, May 2, 2025**.
- Nominations should be submitted via email to Christopher T. Lee, Manager of Member Services at [christopherl@scphca.org](mailto:christopherl@scphca.org).

### SELECTION & RECOGNITION PROCESS

- The Clinical Network Retreat Planning Committee will review all nominations and select this year's awardees.
  - All nominators and CEOs of respective organization(s) will receive notification about the selections via email or phone from [christopherl@scphca.org](mailto:christopherl@scphca.org) as soon as possible after those decisions have been made.
- Awards will be presented during the annual Awards Ceremony on Saturday, June 7, 2025.
- Please contact Christopher T. Lee, Manager of Member Services at [christopherl@scphca.org](mailto:christopherl@scphca.org) should you have any questions.

# Conference Awards Nomination Form



## Annual Clinical Network Retreat Awards Nomination Form

Please submit nominations to Christopher T. Lee at [christopherl@scphca.org](mailto:christopherl@scphca.org)  
by **Friday, May 2, 2025.**

### NOMINEE (Information about the person you are nominating)

Name \_\_\_\_\_

Title \_\_\_\_\_ Credentials \_\_\_\_\_

Organization \_\_\_\_\_

### CATEGORY OF AWARD/NOMINATION

Check the name of the award you are nominating this individual for (select ONE):

- ☐ Health Care Provider of the Year
- ☐ Nurse of the Year
- ☐ Clinical Support Staff of the Year
- ☐ Champion of Practice Transformation
- ☐ Pharmacist of the Year
- ☐ Dental Professional of the Year
- ☐ Clinical Quality Leader of the Year

### NOMINATED BY (Information about you)

Name \_\_\_\_\_ Title \_\_\_\_\_

Organization \_\_\_\_\_

E-mail \_\_\_\_\_ Phone \_\_\_\_\_



# Conference Awards Nomination Form



## Annual Clinical Network Retreat Awards Nomination Form

Please submit nominations to Christopher T. Lee at [christopherl@scphca.org](mailto:christopherl@scphca.org)  
by **Friday, May 2, 2025**.

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### NOMINATION STATEMENT

Please describe why you are nominating this individual for an award by typing your nomination statement below (narrative or bulleted highlights) or submit it on a separate document. **Please limit your nomination to a total of one page.** Thank you!

# Storyboards

## Calling All Health Centers

This year's Clinical Network Retreat is sure to boast big things, but one of the most important highlights will be YOU! Yes, YOU!

The SC Primary Health Care Association's Clinical Practice Transformation Team would love to hear about the quality improvement work you've done over the last 12-24 months. Your success matters to us and to your colleagues around the state. All storyboards will be on display during the entire conference.

### REQUIREMENT SIZE & MATERIAL

36"x48" poster printed on a foam board so that it will be able to be displayed on an easel stand.

Please confirm your plans to showcase your work with Johnese Bostic ([johneseb@scphca.org](mailto:johneseb@scphca.org)) by **Friday, May 9, 2025**. **Please no more than 2 boards per health center.**

### STORYBOARD SPOTLIGHT INSTRUCTIONS

In order to highlight the great work and partnership between your system and others, please complete as much of the information that you have access to. Feel free to edit the slide in order to highlight your project and share your process and project specifics.

As you put this story together think about the following:

Who was on your team? What were their names?

What was the opportunity or obstacle you uncovered during your project?

What was the process like to overcome the obstacle or discover the opportunity?

What was the lesson you learned during the process?

What tools did you use to solve for the problem?

What was the result?

# Registration and Hotel Information

## Conference Registration Information

### Early Bird

Early bird registration for the 2025 Clinical Retreat is open! The early bird member rate to attend is \$350 per person; the non-member rate is \$375 per person. The deadline to secure this rate is **Wednesday, April 30, 2025**.

### Regular Registration

Regular conference registration opens on Thursday, May 1, 2025 at a rate of \$400 per person for members; \$425 per person for non-members. The deadline to secure your registration at this rate is **Thursday, May 22, 2025**.

### Late Registration

Late registration commences on Friday, May 23, 2025 at a rate of \$500/person.

**To register, please click here:**

**<https://whova.com/portal/registration/rQXblSLJ7TgQMnke5hUz/>**.

## Hotel Reservation Information

The traditional guest room rates (Single/Double) are \$189/night, and deluxe guest room rates (Single/Double) are \$204/night.

The deadline to secure your reservation is **Thursday, May 15, 2025**. You can call 1-800-325-3535 or click here : **[Reservation-Link](#)**

Check in is at 4pm. Additionally, all attendees have a 12:00 pm check-out on Sunday, June 8, 2025.

## Parking Information

Parking for all guests is \$10/day plus tax,