

Rocket® Forum FAQs

The Rocket Forum is an always-on channel for support and sharing. Use it to engage with your peers and Rocketeers to grow your network and skills, stay current on product news and updates, and gain access to exclusive forum events and experiences. [Sign up](#) to take full advantage of the free training, learning, and knowledge sharing.

Your questions answered:

What, exactly, is Rocket Forum?

It's the always-on channel where you can:

- ✓ Grow your network and skills
- ✓ Get product news and updates
- ✓ Engage with peers and Rocketeers
- ✓ Influence product roadmaps

Which specific forums are part of Rocket Forum?

There are 15 distinct forums covering a wide array of Rocket-direct products

- Aldon®
- API/Process Automation
- B2B Supply Chain Integration (TRUfusion)
- Consumption Insights for z/OS
- D3®/mvBase®
- EOS360
- iCluster®
- LegaSuite/Modern Experience
- MV Tools: MVIS, wIntegrate®, WebDE, SB/XA
- MV Basic for VS Code
- Open-Source Languages and Tools for z/OS
- Terminal Emulator
- Uniface
- UniVerse and UniData
- All other products

What if my product isn't on the list?

- No worries: *The Other Products forum* is where we post about everything else. We have knowledgeable staff ready to help with any question.
- Also, we will launch dedicated forums for specific products when we have a critical mass of members wanting to engage on them.
- Beyond just product-related subjects, Rocketeers have vast industry experience across a variety of domains and platforms. We're always willing to share information and help out in any way we can.

Why should I sign up?

- Members have access to exclusive invitations to member-only events and projects like our early adopter programs, product announcements and updates, and occasional competitions.
- Membership allows you to connect to product managers, ask questions, and share your insights directly.
- If you want to know what's new and what's next for a given product, join that forum to stay in the know.
- In the future we'll offer virtual user groups, and registering will help us understand where we should focus.



What are early adopter forums?

Early adopter forums let product users, functional heads, and Rocketeers work collaboratively on topics that relate to product futures. **They cover a few specific areas:**

- Ideating on new functionality
- Designing new capabilities and workflows
- Trialing new software

These forums are by invitation only, so you must be a forum member to get on board.

Who is answering questions on the forum?

- **Everyone!** You have access to Rocketeers in every function, including the people who develop and support our products. Asking your questions is the best way to help our product development team understand what's important to you.
- **In addition to Rocketeers**, we have a very active community of partners who really understand the potential of our products, and many have developed commercial applications on top of them. They're always willing to share ideas and knowledge.
- **Users like you!** You can connect with people who have similar jobs and responsibilities in the same industry. It's a very specific social network that can benefit you directly in your role.

I have a support contract. Why should I use the forum?

The forum is a great compliment to our support channel.

- Sometimes a user or industry-specific point of view is more useful or complements the 'textbook answer.'
- It's a great place for those more general questions you have. Support is usually more 'break/fix' oriented, while the forum can help with 'what if', 'how do you' or 'is anyone' questions.
- Tips and tricks improve your productivity
- Support staff, Rocketeers from all functions, and Rocket partners are easily accessible anytime.

Anything else I should know?

- It's totally free to join
- You won't receive marketing emails after you sign up

Growing the network helps us all. Encourage your colleagues to sign-up as well.

JOIN TODAY!

Rocket Software empowers organizations to create legendary impact in the world through innovation in legacy technologies. With deep expertise in IBM Z, IBM Power, and database and connectivity solutions, Rocket solutions power tens of thousands of global businesses, solving real problems and making real-world impact.

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