

Ken Warner

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Summary

Risk management, asset protection, and investigations professional with 3 years supporting national retail companies and 6 years experience in supporting Coast Guard customers with counterintelligence support. Extensive background in claims management, operational risk management, personnel investigations, analysis, and training of personnel.

- Six years security intelligence experience
- Risk identification and mitigation
- Risk assessment production
- Claims management
- Risk Analysis
- Risk mitigation training development
- Vendor risk management
- Field training for risk incident response
- Policy development and implementation

Highlights

ACCOMPLISHMENTS

- Developed training for and trained more than 3,500 Kendra Scott personnel across 106 locations on mitigating risk and lessening the impact of loss incidents.
- Managed claims facilitation for all Kendra Scott policy lines resulting in recovery of loss.
- Collected in depth information across multiple departments and coordinated closely with potential insurance carriers resulting in major cost reductions on policies for new policy term.
- Developed and facilitated training for all Kendra Scot field personnel regarding vendor insurance requirements and contract liability shift streamlining the process for new vendor on boarding and reducing inquiries to the risk department.

EXPERIENCE

KENDRA SCOTT RISK MANAGEMENT LEAD | FEBRUARY 2018 - JUNE 2020

Facilitated claims submission of all claims on all policy lines for 106 Kendra Scott Field locations, distribution center, and corporate office locations. Worked cross functionally to compile data and facilitated potential insurance carrier tours of facilities for insurance renewal applications. Worked with

all field events managers to train what to look for in vendor agreements regarding insurance requirements, agreement liability language, and best practices for risk mitigation. Analyzed loss runs to identify trends to address. Investigated and resolved all loss of product including internal theft, external theft, operational loss, and took action based on findings including employee interviews and police fillings if necessary.

NORDSTROM LOSS PREVENTION AGENT | NORDSTROM | MARCH 2017 –
FEBRUARY 2018

Performed all functions of loss prevention program to include internal and external investigations, utilizing company databases, camera systems, and point of sales systems analysis to search for discount abuse, fraudulent refunds, credit card fraud, gift card fraud.

COAST GUARD COUNTERINTELLIGENCE SERVICE AGENT | UNITED
STATES COAST GUARD | DECEMBER 2010 – JANUARY 2017

Tracked foreign travel of all Coast Guard personnel in western hemisphere and provide pre-briefings and debriefings relating to threats to USCG personnel and assets. Conducted annual counterintelligence training of more than 30 Coast Guard Units. Conducted joint and internal investigations in personnel to mitigate intelligence and security threats. Assisted emergency response personnel in responding to threats.

LEAD OPERATIONS SEAMAN | UNITED STATES COAST GUARD HONOR
GUARD | OCTOBER 2008 – OCTOBER 2010

Managed the assignments of missions to 60 personnel on a daily basis. Scheduled logistics of missions to include flight and vehicle transportation and lodging accommodations. Managed unit motor pool of six vehicles. Coordinated with all military services, USCG requests, and civilians to provide USCG ceremonial support.

FORMAL TRAINING

- Financing of Risk and Practice of Risk CRM Modules
- Wicklander-Zulawski Interviewing Training
- Nordstrom Loss Prevention Agent Training
- Counterintelligence Functional Services Course - Joint Counterintelligence Training Activity
- National Capitol Region Non Commissioned Officer / Petty Officer Professional Development Course
- Advanced Counterintelligence Collection Course - Joint Counterintelligence Training Activity
- Fundamentals of Document and Media Exploitation - National Media Exploitation Center

- Counterintelligence Support to Force Protection - Defense Intelligence Agency
- Defense Counterintelligence Agent's Course - Joint Counterintelligence Training Activity

AWARDS

Kendra Scott Triple Star Award (highest company honor), Coast Guard Commendation Medal, Coast Guard Achievement Medal, Two Commandants Letter of commendations, Two Meritorious Unit awards, Seven Meritorious Teamwork Awards, National Defense Service Medal, Three Good Conduct Medals, One special operations ribbon, Three admiral's letters of appreciation

EDUCATION

2007 Bachelor of Arts - TX State University San Marcos. Major: Psychology, Minor: Sociology

2002 Associate of Arts: - Navarro College. Major: Psychology, Minor: Sociology (Cum Laude)