

Upcoming Events

Chapter Meeting
Memorial Art Gallery
Rochester, NY
October 27, 2021

Chapter Appreciation
Event
More Details Coming Soon!

Buffalo, NY
December 18, 2021

"Good risk management
fosters vigilance in times of
calm and instills discipline
in times of crisis."

---Dr. Michael Ong---

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The RIMS Report



Registration is now open for our next chapter event! Join us at the Memorial Art Gallery for a tour as well as an introduction to the members of the McNeil Academy of Risk Management.

Chapter members' registration fees are covered in full. Non-members may register for \$75.00. Sign up today:
<https://community.rims.org/upstatenewyork/events/chaptercalendar/new-item2275692520>

Many thanks to Frasco, Inc. for sponsoring this event!



Risk Professional Spotlight



Teresa Rudd

Director of Risk Management at Conifer Realty, LLC



How did you get into Risk Management?

By accident. Isn't that how all risk management people start? Seriously, my first job after graduating, I started in HR and about a year later the company created a Risk Management department, hiring a Risk Manager. The Risk Manager hired me despite my lack of knowledge or understanding of what Risk Management was and that was the beginning of my career in Risk Management. He took time to mentor me, gave me many opportunities to learn and grow and earn my ARM.

What is your biggest challenge as a Risk Manager?

My biggest challenge has been COVID response. Professionally, the challenge was the always changing information and guidelines, interrupting and applying multiple states, federal and other guidelines to keep both our employees and residents safe during the pandemic. Communication in a timely and efficient manner was key for our company. Personally, I missed people while working from home. Virtual meetings were a great replacement but not the same as in person or being in the office.

What is the most important skill for a Risk Professional?

Creative problem solving is the most important skill a risk manager has. Don't be afraid to throw out the "we've always done it this way" when looking at a problem. Start from scratch, put every idea and solution, including the most ridiculous, far-fetched ones, down on paper, talk through them with your team and you'll end up with a well thought out solution.

What is one item you cannot live without?

Chapstick. I have one in every coat pocket and a couple in my purse at all times.

Who would you choose to be if you could switch places for a day?

Any astronaut. I'd love to see the earth from a high orbit and have a closer view of the stars and moon. I love the idea of exploring the unexplored and where we possibly could go in the future.

What is your favorite local restaurant?

Furoshiki – Nothing is more comforting than a bowl of ramen.

Who inspires you?

My 91 year old grandmother. She has the kindest heart and is always willing to learn new things. She got a smart cell phone 5 years ago and learned to text to keep in touch with her grandchildren and great-grandchildren. I inherited her fierce independence streak.

What is the biggest risk you have taken?

I learned to ride a motorcycle and got my motorcycle license.

What is the best advice you have ever received?

Give yourself time to think and reflect, not everything needs an immediate answer.

What is one fun fact about yourself people should know?

I rode my bicycle around Lake Ontario during a 2 week summer camp when I was 15 years old.

Big **THANK YOU** to all those who joined us at The Grand Lady Lake Cruise!

