

## **2009/ 2010 SARIMS Director and Officer Reports**

### **President Report, Angela Haywood**

It has been my pleasure serving as President of SARIMS for the past two years.

The start to the new term began with a Blue Sky strategic planning day on August 21, 2009. A significant outcome from that planning session was the development of a survey which was sent to all SARIMS members to find out what is important and what is of interest. We are using the results from this survey to help with the planning and future direction of SARIMS.

Our annual SARIMS Golf Tournament was held on September 2 at the Elbow Springs Golf Club and again raised substantial funds for two charities, Renfrew (30%) and the McGannon Foundation (70%). Thank you to the wonderful organizing committee, our fantastic sponsors and all participants for making our Annual Golf Tournament such a successful and fun day!

On behalf of SARIMS, I was privileged to attend the RIMS House of Delegates Meeting in Boston, MA in April 2010. The role of the RIMS Delegate is to become the chapter's primary link to the Society. The responsibilities of the RIMS Delegate are:

- Act as a communication liaison between your chapter and RIMS leadership.
- Represent your chapter's concerns and interests to RIMS at large.
- Report on RIMS direction and your chapter's activities.

I want to thank the SARIMS Board for all their hard work and commitment over the past year. There have been many changes and new faces and I am pleased at how well the Board has responded to those challenges. I am stepping down as President and passing the reigns to Ren Lips on June 23, 2010. I am happy to report that I will continue to work with the Board as Past President.

### **Past President and RCC Representative's Report, Tom Oystriick**

As the serving Past President, I have participated in Board Meetings this past year and brought to SARIMS updates from the RIMS Canada Council (RCC).

As the SARIMS Representative to the RCC I have participated in RCC meetings and in particular the RCC Strategic Planning Meeting in January 2010 in Ottawa. It was at this meeting that we revised the RCC Strategic Plan into 4 key strategic themes and drafted 2 year goals and performance criteria. These drafts were then taken up by the RCC Sub-Committees in March and their 2 year plans are being formulated. The last step will be for SARIMS and all the Canadian Chapters to review their plans in line with the RCC Plan. This will be discussed by the SARIMS Board at its "Blue Sky" day this summer. Then the Canadian Chapters will submit their Chapter Plans for review at the September RCC Meeting. Attached is the new RCC Strategic Plan.

I can also report that last year's RIMS Canada Conference in St. John's Newfoundland was a success on all fronts - programming, attendance, hospitality, social events and financial results. We look forward to this year's Conference in Edmonton in September.

#### **RIMS Canada Council**

The RIMS Canada Council (RCC) is a standing committee of RIMS that addresses the Canadian activities and strategic initiatives of RIMS and risk management in Canada. The RCC consists of elected representatives from each of the ten Canadian RIMS chapters .

The RCC liaises with RIMS Board of Directors, Committees and staff to enhance the activities of RIMS and risk management in Canada. The Council works to maximize the participation of Canadian risk managers on RIMS committees and the use of the RIMS structure in addressing Canadian risk management and RIMS issues.

### **RCC Strategic Goals**

| <i>Strategic Theme</i>  | <i>2-Year Goals</i>   | <i>Performance Indicators</i>   |
|---|---|---|
| <b>Effective volunteer leadership</b>   | <ol style="list-style-type: none"> <li>1. Volunteer pool to select from (pipeline) – RCC and chapters</li> <li>2. Meeting the goals of RCC and local chapters</li> <li>3. Formal succession plan for RCC</li> <li>4. Chapter representation model</li> <li>5. Appropriate retention, diversity and healthy turnover for the Board</li> </ol>      | <ul style="list-style-type: none"> <li>• RCC and Chapters each have database of members interested in serving in leadership roles</li> <li>• Ranked pipeline candidates</li> <li>• Succession plan in place</li> <li>• Chapter representation model codified in RCC operating manual</li> <li>• Metrics re retention/turnover, mix of sectors represented and board demographics</li> </ul> |
| <b>Strong and engaged membership</b>  | <ol style="list-style-type: none"> <li>1. Net increase in corporate membership</li> <li>2. Increased participation at Chapter events and meetings</li> </ol>  | <ul style="list-style-type: none"> <li>• Membership reports</li> <li>• Retention rates</li> <li>• Attendance status</li> </ul>  |
| <b>“The” RM Conference in Canada</b>  | <ol style="list-style-type: none"> <li>1. Increased attendance</li> <li>2. Maintain or increase repeat attendance</li> <li>3. Good financial outcome for conference</li> <li>4. Relevant and positive conference experience</li> </ol>  | <ul style="list-style-type: none"> <li>• # of conference registrants</li> <li>• # of repeat conference attendees</li> <li>• Financials</li> <li>• Conference evaluations</li> </ul>   |
| <b>Higher profile in Canada for RIMS and RCC as the global authority in risk management</b> | <ol style="list-style-type: none"> <li>1. Increased consultation with RCC by regulators, media and industry leaders</li> <li>2. Increased number of CRM and RF designees</li> <li>3. More diverse membership and/or participation (different positions within an organization; or different types of organizations) in RCC and Chapter</li> </ol> | <ul style="list-style-type: none"> <li>• # of CRM-E participants and exams completed</li> <li>• # of universities offering CRM program</li> <li>• Comparative analysis of new titles</li> <li>• Tracked number of requests for info or consultations</li> <li>• Tracked # re output – e.g media releases, submissions, etc.</li> </ul>  |

### **Vice President and Webmaster Report, Ren Lips**

This past year has been a good one. Having been in the passenger seat beside the President, I’ve learned a lot on what is expected of me and I will do my best to follow some great presidents to continue on with our chapter.

This year we have added some new members to the Board and have had to say goodbye to others. As a result, in January, I also took on the responsibilities of Webmaster as Paul Bains moved to Ontario. Paul has done an excellent job in the time he was here. Most notably, the web survey was a great success. We

asked for your opinion on location, timing, topics and extracurricular events. In the time that it was hosted on the internet, we had 76 responses to our survey, providing valuable feedback. In the transition to our new Webmaster for the next season, we'd like to start looking into the functionality of our website and how we can use it to provide more information to our membership. Some of the suggestions we received related to having a SARIMS message board and it will certainly be something that we'll look into.

I would like to thank the SARIMS members for their continued support in making our chapter great and I look forward to working with you all next year.

## **House Report, Brennan Ford**

Overall the 2009/2010 season went well. Upon joining SARIMS in September of 2009, I was able to quickly transition into the House portfolio with assistance from the past House Director. Monthly breakfast meetings require two people at the registration table and SARIMS currently relies on student volunteer(s) from MRU and U of C. SARIMS was extremely fortunate to have consistent volunteers throughout the 2009/2010 season.

### **Duties:**

- Successfully organized the attendees for the monthly breakfast meetings.
  - Received the RSVP's
  - Tracked attendance
  - Confirmed final numbers to the Chamber of Commerce
  - Processed credit card payments
  - Made the bank deposits
  
- Successfully tracked the RSVP's for the Christmas party.

### **Breakfast Attendee Numbers:**

October - 63  
November - 69  
January - 74  
February - 64  
March - 49  
April - 48  
May - 63

## **Program, Tina de Jong**

The 2009/2010 program was a successful year. There were 7 breakfast sessions. The speakers and topics this year ranged on theme and were applicable to many different industries. The feedback we received was positive.

I continue to look for new speakers and topics that are of interest to our members. There was a survey that was completed by our membership that will be of assistance to SARIMS when planning the 2010/2011 program schedule.

The breakfast sessions were held at the Calgary Chamber of Commerce again this year. This location is downtown and accessible to our members.

I would like to thank our Program sub committee for their assistance. Thank you to Lloyd Kortbeek, Vitaly Matyushin and Brent Blasetti for the support throughout the year.

## **Education Report, Darius Delon**

In November 2009, SARIMS presented an award to the most deserving Fellow Chartered Insurance Professional (FCIP) graduate with the Risk Management Major.

RIMS Fellow Workshops, Continuing Education and Professional Development courses offered in various locations across Canada and the United States. The session “Strategic Risk Control” was scheduled to be held in Calgary in February 2010. The session was cancelled due to poor enrollment.

The SARIMS board is committed to evaluating the existing education program and developing a new education program focused on the needs of the SARIMS members.

## **Legislation and Privacy Report, Shelley Vandenberg**

I am a new member to the Board and SARIMS in November 2009. My initial focus is to understand the role of SARIMS in the risk management community, the current Board roles and the areas of legislation and privacy that affect SARIMS. While my time has been short, I have completed a review on the following:

1. SARIMS Privacy Policy Review  
Completed comprehensive review of current privacy policy and information handling processes.
2. SARIMS Privacy Policy Amendments  
Significant changes to the Personal Information and Protection Act (PIPA/AB) came into effect May 1, 2010. These changes do affect SARIMS and therefore the current Privacy Policy will need to be amended and updated. The completion date for this project is June 2010.
3. SARIMS Website Job Posting Guidelines  
Completed research and recommended appropriate job posting guidelines for SARIMS website. Goal is to create a decision matrix and provide consistency in job posting requests.

## **Membership Report, Curtis Desiatnyk**

The Southern Alberta Risk and Insurance Management Society (SARIMS) is currently comprised of 79 member companies, up from 57 in June 2009.

With our member company count increasing, the total number of individual members has also risen to 173 in 2010 compared to 166 in June 2009. Of the 173 individual SARIMS members, 136 are RIMS members.

SARIMS also maintains a “Service Provider List” that consists of entities that have an interest in SARIMS, yet are restricted from membership according to the RIMS By-Laws. There are currently 72 Service Provider companies, up from 68 in June 2009.