



**Ontario Risk and Insurance  
Management Society, a Chapter of**



**NOTICE OF ANNUAL GENERAL MEETING**

Notice is hereby given that the Annual General Meeting of the Ontario Risk and Insurance Management Society (ORIMS) will be held at the Deer Creek Golf Club, 2700 Audley Road, Ajax, Ontario, on the 24<sup>th</sup> of June, 2014 at 10:30 am to conduct the following business of the corporation:

1. Approve the minutes of the Annual General Meeting of May 15, 2013;
2. To receive the reports of the Directors;
3. To approve the ORIMS Financial Statements and the report of the Auditor for the year ending March 31, 2014;
4. To approve the appointment of the Auditor for the 2014-2015 term;
5. To ratify the actions and decisions of the Board of Directors;
6. To elect the Directors for the 2014-2015 term; and
7. To transact such other business as may properly arise.

If you cannot be present at the meeting, please date and sign the enclosed proxy and return it by mail or email by 9:00 a.m. **Thursday, June 19, 2014 to:**

Agata Jamroz  
Corporate Secretary  
ORIMS  
P.O. Box 1021 Toronto Dominion  
66 Wellington Street West  
Toronto, Ontario  
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E-mail: [agata.jamroz@rbc.com](mailto:agata.jamroz@rbc.com)



**Ontario Risk and Insurance  
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**PROXY**

**ANNUAL GENERAL MEETING  
Tuesday, June 24<sup>th</sup>, 2014  
Deer Creek Golf Club, 2700 Audley Road, Ajax, Ontario**

Solicited on Behalf of the Board

The undersigned hereby appoints David Beal, or failing him, Paul Provis, or failing him, Agata Jamroz, as proxy to attend and vote for the undersigned at the Annual General Meeting of the Ontario Risk & Insurance Management Society to be held on Tuesday, June 24<sup>th</sup>, 2014 and at every adjournment thereof. The persons named above as proxy are specifically directed to vote as follows:

In his or her discretion with respect to amendments or variations to matters identified in the Notice of Meeting and such other matters as may properly come before the meeting and will be voted accordingly to the best judgment of the person voting the proxy at the meeting.

Dated, this \_\_\_\_\_ day of \_\_\_\_\_, 2014.

\_\_\_\_\_  
Signature of Professional Member

\_\_\_\_\_  
Organizational Member Company Name



**Ontario Risk and Insurance  
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**Minutes of the 2013 Annual General Meeting  
of the Ontario Risk and Insurance Management Society**

The Annual General Meeting of the Ontario Risk and Insurance Management Society (ORIMS) was held at the Hockey Hall of Fame, Brookfield Place, 30 Yonge Street, Toronto, Ontario, on the 15th of May 2013.

The meeting was called to order at 4:38 pm by Chair and ORIMS President, David Beal.

Mr. Beal welcomed the attendees and asked that any individuals who were not current members of the chapter to please leave the room. David reminded associate members that although welcome to attend the meeting, they were required to refrain from voting. David also reminded all members that in accordance with Article VII, Section 4, Subsection D of the ORIMS By-Laws, there was only to be one vote per corporate member.

The Corporate Secretary, Marie Winger, reported that 7 Proxies were received and that 17 (voting) corporate members were present at the Meeting. As per Article VII, Section 4, Subsection E of the ORIMS By-Laws, there was quorum and the meeting was properly constituted.

David introduced the members of the 2012-2013 ORIMS Board of Directors who stood as their names were called.

**1. Passing of the Minutes of the 2012 Annual General Meeting:**

Marie Winger, Corporate Secretary, stated the dates shown in Section 6 of the minutes should read 2012-13. MOVED for the adoption of the amended Minutes from the Annual General Meeting held on May 15, 2012, as circulated to the membership. SECONDED by Mark Morency. All in favour; MOTION CARRIED.

**2. Directors' Reports:**

**2.1 Report of the President:**

The president, David Beal, confirmed that all of the Reports of the Directors (with the exception of the Treasurer's report, distributed at the Board meeting) were circulated in the notice of the AGM and therefore, would not be read aloud at the meeting. David thanked all the Directors, particularly those that were leaving the Board namely Paul Bains, Marie Winger and Roman Parzei, for their dedication and hard work over the years. David invited each Director to comment on the activities undertaken during his/her term or his/her report. David invited members to ask questions regarding each report. David also stated that the Treasurer's Report would be given in its entirety during the meeting, as it was not part of the AGM notice due to the pending completion of the Auditor's Report.

David MOVED for the adoption of the Report of the President as submitted. SECONDED by Gary Durie. All in favour; MOTION CARRIED.

**2.2 Report of the Vice President**

The Vice President, Suzanne Barrett thanked the 3 Directors coming off the board for their support over their past term(s). Ms. Barrett looked at all the portfolios and acknowledged the dedication and hard work put forward for the benefit of membership.

Ms. Barrett MOVED for the adoption of the Report of the Vice President as submitted. SECONDED by Karin McDonald. All in favour; MOTION CARRIED.



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### 2.3 Report of the Corporate Secretary

The Corporate Secretary, Marie Winger, thanked the Board and Membership for the opportunity to serve as Corporate Secretary for the last 2 terms.

Ms. Winger **MOVED** for the adoption of the Report of the Corporate Secretary as submitted. **SECONDED** by Melissa Ferreira. All in favour; **MOTION CARRIED**.

### 2.4 Report of the Director of Public Relations & External Affairs

The Director of Public Relations & External Affairs, Paul Bains, commented on his report and was asked if we are looking at broadening out of just insurance and risk managers to others such as actuaries, accountants, any other associations that can benefit. Dave Beal mentioned the President of DRIE was a speaker at one of our PD Sessions.

Mr. Bains **MOVED** for the adoption of the Report of the Director of Public Relations & External Affairs as submitted. **SECONDED** by Steve Pottle. All in favour; **MOTION CARRIED**.

### 2.5 Report of the Director of Membership

The Director of Membership, Joe Costello, commented on his report and thanked Karin McDonald for her guidance and support. Steve Pottle as representative of RIMS Canada Council talked about corporate members attending board meetings; the recent House of Delegates conference meeting at RIMS where they ratified changes to RIMS bylaws; new categories and types. He explained that this is a flow down and whatever they adopt we reflect the changes in the bylaws. RIMS positions, who can and who cannot be on the Board was reflected in the newsletter in February offering direction as to roles of associate members. Paul Schlote indicated associate was defined differently; Society and RIMS & Chapter. We will look into this and correct.

Mr. Costello **MOVED** for the adoption of the Report of the Director of Membership as submitted. **SECONDED** by Karin McDonald. All in favour; **MOTION CARRIED**.

### 2.6 Report of the Director of Professional Development

The Director of Professional Development, Tina Gardiner, commented on her report. Suzanne Barrett was impressed with the PD days and Dave Beal said Tina Gardiner put great sessions together with conference calibre speakers, mixing old and new formats as a two year project.

Tina **MOVED** for the adoption of the Report of the Director of Professional Development as submitted. **SECONDED** by Deanna Howlett. All in favour; **MOTION CARRIED**.

### 2.7 Report of the Director of Education

The Director of Professional Development, Julian Valeri, commented on his report and thanked Tina Gardiner for taking his previous portfolio. Steve Pottle made an inquiry on the bursary for RM students from the 50<sup>th</sup> anniversary. Dave Beal indicated there were no applicants over the last couple of years even though we reached out to Fanshawe and Mohawk, with all the appropriate materials and applications. Mr. Beal suggested the criteria and qualifications be reviewed. Students did turn out at the PD session and won a draw for the Captives conference, very enthusiastic.

Mr. Valeri, Director of Education, **MOVED** for the adoption of the Report of the Director of Education as submitted. **SECONDED** by Paul Schlote. All in favour; **MOTION CARRIED**.



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### 2.8 Report of the Director of Communications

The Director of Communications, Paul Provis thanked members, authors and Board members for a great year for the PULSE and encouraged members to continue to submit articles. Mr. Provis is pleased with the desk and wall calendars and received positive feedback from the membership. The chapter received a great honour this year being awarded a RIMS Chapter Achievement Award. Mr. Provis also thanked Suzanne Barrett and Mark Morency. Dave Beal congratulated Paul and the committee for the Chapter Achievement award, a great testimony to the work being done.

Mr. Provis MOVED for the adoption of the Report of the Director of Communications as submitted. SECONDED by Karin McDonald. All in favour; MOTION CARRIED.

### 2.9 Report of the Director of Social Programs

The Director of Social Programs, Shannon Devane commented on her report and thanked the Board for all their support.

Ms. Devane MOVED for the adoption of the Report of the Director of Social Programs as submitted. SECONDED by Steve Kelly. All in favour; MOTION CARRIED.

### 2.10 Report of the Webmaster

Webmaster Glenn Morato commented on his report and reported all technical problems were solved as of yesterday. Mr. Morato is still looking into the APP and will be experimenting different avenues.

Mr. Morato MOVED for the adoption of the Report of the Webmaster as submitted. SECONDED by Sarah Mikolich. All in favour. MOTION CARRIED.

### 2.11 Report of the Past President

Past President Roman Parzei thanked the Membership and Board for allowing him to serve the Board. While Mr. Parzei is leaving the ORIMS Board, he continues in his role as Vice Chair of RIMS Canada Counsel.

Mr. Parzei MOVED for the adoption of the Report of Past President as submitted. SECONDED by Karin McDonald. All in favour. MOTION CARRIED.

## 3. ORIMS Financial Statements, Treasurers' Report and the Report of the Auditor for Fiscal 2013

Mark Cosgrove presented the ORIMS audited financial statements and auditors report at the meeting.

Mark Cosgrove thanked Roman for serving as Treasurer in the past and Karin McDonald for her support and guidance.

Summary of notable items on the financial statements includes:

**Accounts receivables** – balance at year end approximately \$50k. This amount was due in large part to the timing of a PD that occurred March 19, as well as outstanding membership dues estimated at approximately \$18k (related to RIMS corporate memberships. ORIMS members estimated at \$2,600). Subsequent to year end, ORIMS had collected \$37k of the outstanding receivables. For the first time, ORIMS recognized an allowance for doubtful accounts. ORIMS auditors estimated that the doubtful accounts amounted to approximately \$4,700.



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**PD days** – Costs are higher in part due to ORIMS conducting 2 PD days in the 2012-2013 year. This is because the 2011-2012 PD day was actually held after fiscal year end.

**Golf tournament** – collected cash for charity, but, no charity had yet been identified. Will combine donation in the 2013-2014 year, with recipient to be decided by the Board at the annual Blue Sky meeting. Junior achievement was the identified charity in past years, but we have been informed that they will not be running the Risk Management program this year.

**Charity campaigns** – Spencer foundation – the grant was received in 2003. There was no movement last year in this amount. Board identified that last year – allocated funds to pay for attendance of students – run off expected over the next couple of years. There was a motion by the Board to use students in 2013, but in the last year, student attendance was zero due to institute exam conflicts. Paul Schlote suggested a plan to draw down Spencer fund from last years' minutes, the Board will re-think at Blue Sky this year. Dave Beal commented that we had a plan to use it for last year, 0 students attended– this year we had 3 come. This grant pre-dates McGannon Foundation per Paul Schlote. Steve Pottle suggested we find someone to go to RIMS Canada Counsel – which will deplete it fast, perhaps a bursary. Tina Gardiner also proposed a liaison position to help with the allocation.

**Year End Audit** – ORIMS board was asked about the requirement for a year-end audit. It is in the by-laws that an audit must be conducted at least once per year, as prescribed by the board of directors. As well, we had checked with some of the other Canadian chapters and found that none polled actually performed an audit. We also looked at other mid size accounting firms for relative costs of the audit and found that current audit costs are comparable. We would expect to see a slight increase in audit cost related to new rules for not for profit organizations.

Discussion was closed on the Financial Statements and Mark Cosgrove, Treasurer, MOVED for the adoption of his report, the Fiscal 2012 Financial Statements, and the Auditor's Report for the year ending March 31, 2012 as submitted. SECONDED by Sarah Mikolich. All in favour; MOTION CARRIED.

#### 4. **Appointment of Auditor for the 2013-2014 year**

Michelle Reid asked if there are any considerations for doing an RFP for auditors and Terry Henderson inquired on the fees: Mark Cosgrove explained that our fees are currently \$4,000; Roman confirmed that this is a good fee in the industry. David Beal will table this for the Blue Sky meeting for discussion.

Mark Cosgrove MOVED for the nomination of Clarke Henning LLP as ORIMS Auditor for the 2012-2013 fiscal year. SECONDED by Karin McDonald. All in favour; MOTION CARRIED.

#### 5. **Ratification**

David Beal MOVED for the ratification of the actions and decisions of the 2013/2014 Board of Directors. SECONDED by Steve Pottle. All in favour; MOTION CARRIED.



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**6. Election of the 2013-2014 Board of Directors**

David Beal asked Suzanne Barrett, Chair of the Nominating Committee, to present the proposed Slate of Directors for the 2013-2014 term and move for the adoption of same. Ms. Barrett read the proposed Slate, indicating the number of years the directors had served on the Board.

Suzanne then provided a brief biography of those directors who would be new to the Board as means of an introduction to the membership.

Suzanne Barrett asked if there were any nominations from the floor. There were no nominations. Nominations closed. Congratulations extended to the new Board.

Catherine Dowall from Canada Post asked for confirmation that Suzanne Barrett employed with Willis North America Inc. is not a broker but a Corporate Membership. Ms. Barrett who has the current role of Vice President Risk Management, confirmed with the Director of RIMS Membership, Jill Levy.

Melissa Ferreira looked to Ms. Barrett for confirmation that her position does not have client facing with Willis, confirmed NO.

Ms. Barrett MOVED for the adoption of the nomination of the proposed Slate of Directors as read for the 2013-2014 term. SECONDED by Paul Schlote. All in favour; MOTION CARRIED.

**7. Other Business**

David Beal asked if there was any other business which the membership would like to discuss during the meeting.

Deanna Howlett suggested perhaps the financials can be sent out as an unaudited version prior to the next AGM meeting. David closed the meeting and thanked everyone for attending.

**8. Adjournment**

David Beal asked that a Member motion that the meeting be adjourned. Sarah Mikolich MOVED that the meeting be declared adjourned. SECONDED by Paul Schlote. All in favour; MOTION CARRIED.

Meeting Adjourned at 5:45 pm



**Ontario Risk and Insurance  
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**2013-2014 BOARD OF DIRECTORS**

**May 30, 2014**

**Report of the President**

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As risk managers, we are conditioned to “expect the unexpected”. Such was the case when an unexpected change late last year led to the Board asking me to step back in as Chapter President for the balance of the 2013-14 term. My thanks go out to each board member who, to a person, showed their unwavering support for me. While this turn of events was far from routine, it also provided a confirmation that the stewardship of your Chapter is in good hands.

While it may oversimplify by saying it was “business as usual”, in essence, that is exactly how the Board of Directors responded. Each year, the newly elected Board attends a “Blue Sky” meeting where the projects and plans for the upcoming year are discussed and each Director is given approval and a budget allocation to implement the plans they have brought forward to the Board as a whole. By having a “road map” in place for the coming year from the very beginning, this ensures that there is direction and continuity embedded in the operation of the Chapter throughout the course of the year. Through planning, process, the professionalism and dedication of each Director, the regular Chapter activities, workshops and programs were able to continue without any disruption.

In spite of conference calibre speakers and topics, and glowing reviews from attendees, the issue of waning registrations for Workshops during the year and for the Professional Development Day has confirmed that this has become our “new normal”. The Board has already begun addressing the changing expectations for professional development programs and cost reduction strategies for workshop delivery which will be implemented next year.

There were some notable “wins” this year as well – ORIMS once again was the recipient of a Student Membership Award at the recent RIMS Conference in Denver, and we continue to be recognized by Chapters internationally for the PULSE newsletter and our innovative risk management calendars. Our social events continue to attract record numbers of registrants, and our participation on the RIMS Council of Canada Committees continues to bring a national exposure to our Chapter.

I would like to thank each of the serving Board members for their professionalism and support during the past 2 years while I have served as President. For those leaving the Board, I would like to thank you for your service, and your willingness to continue to contribute to the success of the Chapter by continuing on Committees.

I also want to thank the ORIMS Membership at large for the support they have provided to myself and the Board over the past year, and for the input and dialogue that has made this such a strong Chapter.

Respectfully Submitted,

*Signed, David A. Beal*

David A. Beal, B.Comm, CIP, CRM, RF  
President





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**2013-2014 BOARD OF DIRECTORS**

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**May 22, 2014**

**Report from the Vice-President**

It has been a pleasure to work alongside the President, David Beal, and all the other Directors over the past year. The primary responsibility of the Vice-President portfolio is to assist the President and the Directors with the management of their respective portfolios. From this perspective, I have had the wonderful opportunity to observe the dedication and commitment by the ORIMS Board together with the support of their respective employers on behalf of the ORIMS Membership.

As Vice-President, it was also my responsibility to Chair both the Don Stuart Award Committee and Nominations Committee. The Don Stuart Award was established by ORIMS to recognize exceptional contributions in the area of Risk Management in Canada. I wish to extend a sincere appreciation to each member of the Don Stuart Award Committee for their time and dedication. This year's award winner will be announced at the RIMS Canada Conference in Winnipeg, MB this fall.

Succession planning is significant to ensure the future continued growth of the Chapter. The new slate for the 2014-2015 Board of Directors includes new members who add an excellent dimension and provide a diversity of experience and skillsets to further the success of the Chapter. It will be my pleasure to work with all of the talented Board members again and to continue our work and strategic planning to position our Chapter for ongoing success and growth over the coming years.

I have chosen to remain in the role of Vice-President for a second term and to allow myself an additional year to prepare for my own succession to Chapter President for the 2015-16 term. In the meantime, I look forward to working alongside the incoming President, Julian Valeri, and to continue to provide support and assistance whenever needed.

Again, I would like extend my sincerest thank you to my fellow Board members for their support and dedication over the past year, and look forward to a fantastic 2014-2015!

Respectfully Submitted,

*Signed, Paul Provis*

Paul Provis  
Vice President



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**June 1, 2014**

**Report of the Corporate Secretary**

It has been a pleasure serving the Board for the past year as a Corporate Secretary.

During the 2013-2014 term the Board conducted a formal Directors Meeting 10 times. Dates included were July 15, 2013, September 23, 2013, October 22, 2013, November 20, 2013, December 3, 2013, January 14, 2014, February 11, 2014, March 19, 2014, April 29, 2014 and June 4 2014. Each meeting was held in person at various locations, with the exception of the July, December, January, February, and April meetings which were conducted via teleconference. All meetings were documented with Minutes, which were reviewed and passed at each following meeting.

In addition to these regular meetings, the Board held a "Blue Sky" planning session on May 16, 2013 in which the Board spent a day planning out the 2013-2014 year ahead. The meeting was also documented with Minutes and passed by the Board.

In addition to preparing for our meetings, recording Minutes and issuing various documents, I have also ensured that the Society remains appropriately incorporated with the Ministry of Finance.

I would like to thank the Board of Directors for their support over the last year. It has been a rewarding experience.

Respectfully submitted,

*Signed, Agata Jamroz*

Agata Jamroz  
Corporate Secretary



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**June 10, 2014**

**Report of the Director of Public Relations & External Affairs**

It has been a pleasure to serve on the board this past year as Director of Public Relations and External Affairs.

This portfolio supports the ORIMS mission by building relationships with external organizations, along with other RIMS Chapters across Canada and RIMS International. These relationships are to the advantage of the membership to promote ORIMS, RIMS and the Risk Management profession.

This past year, ORIMS benefited from its continued relationships with the Property Casualty Underwriters Club (PCUC), Toronto Insurance Conference (TIC), the Strategy Institute's Canadian Captives and Corporate Insurance Summit, Canadian Underwriter and Canadian Insurance Top Broker. A new mandate to review member inquiries was initiated this past year. This included a preliminary review of the Auto Insurance Cost and Rate Reduction Strategy.

Thank you to the Board of Directors for their support and guidance and to the membership for the opportunity to serve on the board this past year.

All the best to the incoming Director for the 2014-2015 term.

Respectfully submitted,

*Signed, Sandra Alwazani*

Sandra Alawazani

Director of Public Relations & External Affairs



**Ontario Risk and Insurance  
Management Society, a Chapter of**



**2013-2014 BOARD OF DIRECTORS**

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**April 30, 2014**

**Report of the Director of Membership**

Current Membership Numbers:

	<b>Membership Type</b>	<b>Apr-13</b>	<b>Apr-14</b>	<b>% Change</b>
<b>RIMS</b>	Primary Deputy	123	118	-4%
	Secondary Deputy/Additional Deputy	163	158	-3%
	Associate	60	61	2%
	Affiliate	1	3	200%
	Retired	0	1	100%
	Educational	1	1	
	Student	15	12	-20%
<b>RIMS Sub-total</b>		<b>363</b>	<b>354</b>	<b>-2%</b>
<b>ORIMS-only</b>	Associate	127	118	-7%
	Emeritus	10	10	
	Educational	0		
	Retired	0		
	Affiliate	1	1	
	Student	1	1	
<b>ORIMS Sub-total</b>		<b>139</b>	<b>130</b>	<b>-6%</b>
<b>Grand total</b>		<b>502</b>	<b>484</b>	<b>-4%</b>

**Current State of Membership**

Membership numbers continue to hold steady overall though we have seen a minor decrease in overall membership. It appears as though the dip in numbers is due to a combination of employment transition over the past year where Risk Management professionals have moved out of the Risk Management realm, or are currently in transition to their next role, as well as better management of the ORIMS Only memberships. I believe the current number more accurately reflects the membership base. A number of renewal emails were bounced back as the member was no longer with that employer – so we are hopeful they will rejoin once they get settled.

Respectfully submitted,

*Signed, Joe Costello*

Joe Costello  
Director of Membership



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**June 4, 2014**

**Report of the Director of Professional Development**

It is my pleasure to present, as information, to the membership of the Ontario chapter of the Risk and Insurance Management Society (ORIMS), a summary of the professional development activities delivered during fiscal 2013-2014.

“Success is liking yourself, liking what you do, and liking how you do it.”

— Maya Angelou

If you are a Risk Manager you are likely passionate about your chosen profession! Not only do we like what we do...most of us love it! ORIMS professional development goal this year was to enhance how you do your job by providing you with awesome learning and networking sessions provided by conference calibre speakers.

We continued with year two of a two year plan that began in 2012-2013, one based on monthly meetings at the same venue each month that included a noteworthy, albeit brief, update on business of ORIMS, a “Building Blocks” session aimed at topics we all need to know to do our jobs well, followed by a “Continuing Steps” session focussing on professional partnerships. The agenda for these monthly meetings was:

8:15-8:45	REGISTRATION
8:45-10	RM 101 Building Block sessions
10-10:15	coffee networking
10:15-noon	Continuing Steps Session
Noon to 1	lunch networking and ORIMS Business Update

We developed a very loyal following of attendees. Thank you for your awesome support! For those of you that did not join us--- you do not know what you missed. It has been the best training in town for \$55 (members) and \$70 (non-members) including a fabulous networking lunch. The slide deck from each presentation has been uploaded on the ORIMS website for your reference.

In September, we launched our offerings with a dynamite line up! Session 1 was presented by the award winning Jim Cameron of Cameron and Associates teaching us all about the Total Cost of Risk and how to use it. Session 2 welcomed Russell Brownlee of Giffen Koerth and Bob Traves of BLG discussing the use of professional engineers's services pre and post loss.

Session 1 in October featured Steve Pottle of York University and Michelle Williamson-Reid of TSSA enlightening and entertaining us with a How to Guide for Annual Risk Reporting to the Board. Session 2 focussed on how we can partner with



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the Disaster Recovery Information and Exchange (DRIE) and what the heck it is they do!

In November we were treated to three hours of pure gold from Joanna Makomaski teaching us all about Enterprise Risk Management at the TO 2015 Pan Am and Para Pan Am Games! We were among the first to see promotional videos and glimpse the inner workings of this incredible organization.

In January, Session 1 featured the Risk Manager's Risk Manager, Susan Meltzer of Aviva Canada. This brilliant communicator taught us about Risk Communication: upwards, downwards and sideways! During Session 2 Jeremy Turney also of Aviva Canada updated us on Health and Safety in Ontario. Thanks Jeremy!

April's session saw a return performance by our very special guest Carol Fox of RIMS. Carol gave us an engaging and interactive look at strategic risk management and where we have to go to utilize this approach in our own corporations. The excitement and enthusiasm of the crowd was great to see and we all left feeling invigorated in our chosen profession.

And now the not so good news.....February 12 was to be our Professional Development Day featuring the Risk Management Game of FM Global for the morning, a plenary lunch speaker from Redbrick Communication to discuss branding and reputational protection, and your choice of 2 break-out sessions from a total of six options. The day was to wrap up with a networking session allowing for a leisurely recap of the day. Despite our conference calibre lineup of speakers and awesome session topics, registration fell far short of the break-even point. We made the tough decision of cancelling the day to save from further losses.

Our goal as a Board was to respond to membership needs and comments with regards to Professional Development. We have offered our membership fantastic value for the fees charged, a wide array of topics featuring conference calibre subject matter experts from our own profession; a two-pronged education focus of "how to do" to equip us with the tools to like how we do what we love to do and expand our knowledge of the professional organizations that we can and should partner with. We held our sessions in the same location for continuity; with wonderful food; and an included ORIMS business monthly update.....an overall awesome opportunity to network and learn. For two years we have tried this format with determination and focus. Hopefully you have joined our journey...and if not.....it has truly been at your loss. Thanks to all of you that have supported our efforts!

Planning for next year will focus on less professional development days, different ways to deliver professional development and surveying membership about what will actually get you out to a session! Preliminary research into professional development in general indicates that people are over extended in the workplace and with their own work-life balance. Adding to time away from the office and the day to day is stressful and often impossible to accomplish. Also there are many ways your company training dollars are being stretched. Articles also refer to a learning apathy that borders on professional arrogance; many folks have been doing what they do for so long they do not see value in attending sessions because they have seen and heard it all. This is the difficult challenge we need to face in 2014-15 planning.



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Session Date	# of Attendees
Sept 10	25
Oct 22	32
Nov 20	36
Jan 21	31
Feb 12	PD DAY 42
Apr 8	40

Many, many, thanks Deanna Howlett-TO 2015 for acting as the Registrar this year. We had much success with the Eventbrite credit card application process and are aiming to have that as the only way to register for sessions next year! It is so much easier for all involved. Thanks for implementing this system Shannon Devane of OMEX ! Special thanks to Glenn Morato of Sunlife for his brilliance and talent in designing the registration forms, keeping up with all my changes and posting the presentations on the ORIMS website!

To my fellow (Brilliant) Board members...thanks for your camaraderie and friendship. You boldly came on this journey and I appreciate the pep-talks, encouragement, assistance and support.

To the Members..... Two years ago we started on this journey to redesign how we deliver PD sessions in a way that was reminiscent of the past. .... WE listened to your comments and needs. WE committed to the task and put all the elements in place. WE presented you with fantastic Professional Development opportunities. YOUR commitment was to support the Board and come out! On average over the two years, 50 of our almost 500 members have taken advantage of our programs. It has been a very loyal and dedicated group. To them I say WE have enjoyed the ride and loved your devotion. Their feedback has been that we hit the mark and that all the elements of the sessions have been awesome! Unfortunately the attendance pattern does not reflect this success. We will re-evaluate and re-think our strategies for 2014-15 PD sessions plans. Help us grow this program through feedback, topic suggestions, volunteering to speak, and ATTENDANCE!

Thank you for the opportunity and the honour of serving on the ORIMS Board. Enjoy your summer.....See you at Professional Development Sessions in 2014/15 whatever they may be!

Respectfully submitted,

*Signed, Tina Gardiner*

Tina Gardiner  
Director of Professional Development



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**June 5, 2014**

**Report of the Director of Education**

The goal of this portfolio for 2013-14 was to continue the great efforts started last year to enhance the relationships with the various educational institutions offering insurance and risk management courses and to establish ORIMS as a "go to" organization for risk management expertise.

This was accomplished through three main focus areas:

- A) Fanshawe and Mohawk Colleges Insurance Programs:
- Continued contact with Insurance /Risk Management faculty heads at Fanshawe and Mohawk Colleges
  - Distributed 200 ORIMS Risk Management Calendars to program students at Fanshawe and Mohawk Colleges
  - In conjunction with Director of Membership, promoted ORIMS student memberships with both Fanshawe and Mohawk Colleges
  - Worked with Fanshawe and Mohawk Colleges to identify 2 candidates submitted for the Founder's Bursary. Those candidates unfortunately, did not meet the requirements ultimately. We'll look at awarding Founder's Bursary again next year.
- B) Increasing the level of Student Enrollment as RIMS/ORIMS Members
- ORIMS were the recipients of a RIMS Achievement award for increasing student membership
- C) CRM Accredited Courses:
- Presented \$250 award and certificate to Philip Mouser for highest overall average in CRM designation program
  - Provided update to NEC of current instructor lists and contacts within University Continuing Education departments at Ontario Universities accredited to offer CRM courses
  - Participated as Lead Instructor in CRM Course "Canadianization /Globalization" Project

Respectfully submitted,

*Signed, Julian Valeri*

Julian Valeri, B.Comm., CRM, FCIP  
Director of Education





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**June 4, 2014**

**Report of the Director of Communications**

The communications committee has been active over the past year. The quarterly PULSE publication has contained a diversity of articles from authors within various aspects of the insurance industry and related industry sectors. These authors generously spend the time and contributing their expertise with stories that are meaningful to our broad ranging audience. We are also thankful for those who attend our events and provide pictures, often meeting very short deadlines. The PULSE would not be possible without the financial support of our advertisers and we are very thankful to them.

The Committee created a very colorful and popular Wall and Desktop calendars for the ORIMS membership. The next calendars are just around the corner and are already starting to be produced again for the 2014-2015 calendar year. RIMS once again posted our 2013-2014 ORIMS Wall Calendar to the Officer Tools and Training section of the RIMS website, forming part of their Best Practices which reflected positively on the Communications Committee. There has been some interest in making this a Canada-wide calendar, which we will continue to explore with the other RIMS chapters.

I would like to extend my appreciation to the Communications Committee for 2013-2014 for their dedication, time, hard work and support:

Mark Morency – Managing Editor

Paul Provis - Editor in Chief

Riaz Juma - Article Co-ordinator

Dino Zenarosa – Article Co-ordinator

The Communications Committee is looking forward to another productive and exciting year in 2014/15.

Respectfully Submitted,

*Signed, Mark Morency*

Mark Morency

Director of Communications

Managing Editor – The PULSE



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**April 30, 2014**

**Report of the Director of Social Programs**

One of the goals of this portfolio is to offer social opportunities to meet, network, mentor, as well as share ideas and expertise. I am pleased to report that the 2013-2014 events were successful. Our social events were well attended and the proceeds from our events went to very worthy charitable organizations as detailed in the following report.

**ORIMS Annual General Meeting**

The 2013 AGM was held at the Hockey Hall of Fame on May 16, 2013. At this meeting, outgoing President David Beal passed the gavel to ORIMS Vice President, Paul Provis. Details of the business of this meeting are contained within the minutes in your AGM package.

**ORIMS Annual Golf Tournament**

Stephen Kelly organized this popular social event for the ninth year in a row. This event took place on June 25, 2013 at the Deer Creek Golf and Country Club. This was ORIMS eighth year hosting at Deer Creek and we had over 260 golfers. The proceeds from this event and the 2012 event were distributed as follows: \$6,800 to Build for a Cause (Sick Kids Foundation), \$2,700 to the Red Cross for Flood Relief in Alberta, Canada and \$500 to the McGannon Foundation. A special thank you to our sponsors: McLaren's, Marsh, Aon, Willis and all of our prize donors.

**The Christmas Luncheon**

Our most popular event, the 2013 Christmas Luncheon took place at the Westin Hotel in downtown Toronto on December 12, 2013. This year we hosted 658 registrants in the Metro Ballroom. Thanks to all of our generous prize sponsors and attendees, the event raised \$10,000 for the Daily Bread Food Bank as well as several boxes full of food.

This event would not have been possible without the assistance of Marsh employees Nancy Lacroix and Ann Hildreth. Paul Provis, ORIMS VP and Tina Gardiner, our Director of Professional Development were instrumental in securing a strong showing of support from AIG, Marsh, Crawford, ClearRisk, JLT, Travelers and Winmar. An event of this size takes a village. I would like to thank everyone who volunteered their time and expertise to this event. Your contribution is much appreciated.

**The 2014 Edward C. Ricketts Curling Bonspiel**

This event took place on February 24, 2014. Once again, the event was sold out under the solid leadership of Steven Leyland from Magnes. We had a great day with Jackie Ricketts in attendance and the event raised \$4,000 for WICC. A big thank you goes out to Deborah Robinson from McCague Borlack for all of her support. The trophy has been turned over to Andrew Cadogan and his winning Allianz team for the year.

**ORIMS Annual General Meeting and Golf Tournament (2014)**

The 2013-2014 term will come to an end on June 24, 2014, the morning of the Golf Tournament.



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I would like to take this opportunity to thank my employer, the Ontario Municipal Insurance Exchange, Executive Director Linda Boyle, the OMEX Board of Directors, OMEX members and my colleagues for supporting my role as Director of Social Programs for ORIMS for the last two years.

I have had a very enjoyable two year term on the Board. It was an honour to work with everyone involved. Thank you.

Respectfully submitted,

*Signed, Shannon Devane*

Shannon Devane  
Social Director



**Ontario Risk and Insurance  
Management Society, a Chapter of**



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**May 30, 2014**

**Report of the Webmaster**

The Webmaster's role is to assist in the communication to members of any announcements or events that are relevant to the Insurance and Risk Management industry. This is done through email notification to members via "ORIMS eComm" and by maintaining the contents of the ORIMS Website as a source of information, which we trust has been continually useful. The ORIMS Website platform is provided by RIMS, which unfortunately is not a 'webmaster-friendly' tool. Hence there have been delays in posting information or updating its contents. We are working with RIMS technicians and Website provider for resolution with minimal results.

The idea of ORIMS obtaining its own website provider has been tabled. However, seeing that current website traffic is not that extensive, it's not useful to have an independent website at this time.

It has been an honour and a pleasure serving on the ORIMS Board for a second term. And I look forward to serving for one more season.

Respectfully submitted,

*Signed, Glenn Morato*

Glenn Morato, CIP  
Webmaster



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**June 24, 2014**

**Report of the Treasurer**

The ORIMS Financial Statements, Treasurer's Report and the Report of the Auditor for the year ending March 31, 2014 will be presented at the June 24, 2014 Annual General Meeting.

Respectfully Submitted,

*Signed, Mark Cosgrove*

Mark Cosgrove, MA (Econ), MBA, CRM  
Treasurer



## 2014 – 2015 Proposed ORIMS Slate of Directors

ORIMS Position	Name	Company	Tenure
President	Julian Valeri	The Regional Municipality of Durham	3 terms
Vice President	Paul Provis	Ontario Ministry of Government Services	5 terms
Secretary – Treasurer & 2 <sup>nd</sup> V.P.	Mark Cosgrove	Ontario Power Generation	4 terms
Membership	Joseph Costello	Hydro One	2 terms
Education	Agata Jamroz	Royal Bank of Canada	1 term
Professional Development	Tina Gardiner	The Regional Municipality of York	3 terms (+10 prior terms)
Public Relations & External Affairs	Helen Trajanos	Toronto Housing	New
Social Programs	James Eka	CURIE	New
Communications	Riaz Juma	Bentall Kennedy	New
Webmaster	Glenn Morato	Sun Life Financial	2 terms
Past President	David Beal	OSBIE	11 terms