



**Ontario Risk and Insurance  
Management Society, a Chapter of**



**NOTICE OF ANNUAL GENERAL MEETING**

Notice is hereby given that the Annual General Meeting of the Ontario Risk and Insurance Management Society (ORIMS) will be held at the Hockey Hall of Fame, Brookfield Place, 30 Yonge Street, Toronto, Ontario, on the 15<sup>th</sup> of May 2013 at 4:30 p.m. to conduct the following business of the corporation:

1. Approve the minutes of the Annual General Meeting of May 15, 2012;
2. To receive the reports of the Directors;
3. To ratify the actions and decisions of the Board of Directors;
4. To approve the ORIMS Financial Statements and the report of the Auditor for the year ending March 31, 2013;
5. To approve the appointment of the Auditor for the 2013-2014 term;
6. To elect the Directors for the 2013-2014 term; and
7. To transact such other business as may properly arise.

If you cannot be present at the meeting, please date and sign the enclosed proxy and return it by mail or email by 9:00 a.m. **Friday, May 10, 2013 to:**

Marie Winger  
Corporate Secretary  
ORIMS  
P.O. Box 18543, 250 Wincott Drive  
Toronto, Ontario  
M9R 2R5  
E-mail: [mcwinger@fedex.com](mailto:mcwinger@fedex.com)



**Ontario Risk and Insurance  
Management Society, a Chapter of**



**PROXY**

**ANNUAL GENERAL MEETING  
Wednesday, May 15<sup>th</sup>, 2013  
Hockey Hall of Fame, Brookfield Place, 30 Yonge Street, Toronto, ON**

Solicited on Behalf of the Board

The undersigned hereby appoints David Beal, or failing him, Suzanne Barrett, or failing her, Marie Winger, as proxy to attend and vote for the undersigned at the Annual General Meeting of the Ontario Risk & Insurance Management Society to be held on Wednesday, May 15<sup>th</sup>, 2013 and at every adjournment thereof. The persons named above as proxy are specifically directed to vote as follows:

In his or her discretion with respect to amendments or variations to matters identified in the Notice of Meeting and such other matters as may properly come before the meeting and will be voted accordingly to the best judgment of the person voting the proxy at the meeting.

Dated, this \_\_\_\_\_ day of \_\_\_\_\_, 2013.

\_\_\_\_\_  
Signature of Deputy Member

\_\_\_\_\_  
Corporate Member Company Name



**Minutes of the 2012 Annual General Meeting  
of the Ontario Risk and Insurance Management Society**

The Annual General Meeting of the Ontario Risk and Insurance Management Society (ORIMS) was held at the Captain Matthew Flinders, Pier 6, Mariposa Cruises, Southwest Corner of Queen's Quay and York Street, Toronto, Ontario, on the 15<sup>th</sup> of May 2012.

The meeting was called to order at 3:34 pm by Chair and ORIMS President, Roman Parzei.

Mr. Parzei welcomed the attendees and asked that any individuals who were not current members of the chapter to please leave the room. Roman reminded associate members that although welcome to attend the meeting, they were required to refrain from voting. Roman also reminded all members that in accordance with Article VII, Section 4, Subsection D of the ORIMS By-Laws, there was only to be one vote per corporate member.

The Corporate Secretary, Marie Winger, reported that 5 Proxies were received and that 26 (voting) corporate members were present at the Meeting. As per Article VII, Section 4, Subsection E of the ORIMS By-Laws, there was quorum and the meeting was properly constituted.

Roman introduced the members of the 2011-2012 ORIMS Board of Directors who stood as their names were called.

**1. Passing of the Minutes of the 2011 Annual General Meeting:**

Marie Winger, Corporate Secretary, MOVED for the adoption of the Minutes of the Annual General Meeting held on May 15, 2011, as circulated to the membership. SECONDED by Paul Schlote. All in favour; MOTION CARRIED.

**2. Directors' Reports:**

**2.1 Report of the President:**

The president, Roman Parzei, confirmed that all of the Reports of the Directors (with the exception of the Treasurer's report, distributed at the Board meeting) were circulated in the notice of the AGM and therefore, would not be read aloud at the meeting. Roman thanked all the Directors, particularly those that were leaving the Board namely Ginny Brooks, Nancy Chambers and April Savchuk, for their dedication and hard work over the years. Roman invited each Director to comment on the activities undertaken during his/her term or his/her report. Roman invited members to ask questions regarding each report. Roman also stated that the Treasurer's Report would be given in its entirety during the meeting, as it was not part of the AGM notice due to the pending completion of the Auditor's Report.

Roman MOVED for the adoption of the Report of the President as submitted. SECONDED by Kathryn McBey. All in favour; MOTION CARRIED.

**2.2 Report of the Vice President**

The Vice President, David Beal thanked the 3 Directors coming off the Board for their support over their past term(s). Mr. Beal looked at all the portfolios and acknowledged the dedication and hard work put forward on the benefit of membership.

Mr. Beal MOVED for the adoption of the Report of the Vice President as submitted. SECONDED by Michelle Reid. All in favour; MOTION CARRIED.



### **2.3 Report of the Corporate Secretary**

The Corporate Secretary, Marie Winger, MOVED for the adoption of the Report of the Corporate Secretary as submitted. SECONDED by Terry Henderson. All in favour; MOTION CARRIED.

### **2.4 Report of the Director of Public Relations & External Affairs**

The Director of Public Relations & External Affairs, Paul Bains, MOVED for the adoption of the Report of the Director of Public Relations & External Affairs as submitted. SECONDED by Kathryn McBey. All in favour; MOTION CARRIED.

### **2.5 Report of the Director of Membership**

The Director of Membership, Paul Provis, commented on his report and was asked who we lost as an Emeritus Member. Mr. Provis noted that there are no fees, membership is honoured, they are long standing members and usually retirees. Deanna Howlett from Aviva, on behalf of Susan Meltzer, asked about growth plans and attracting ERM professionals. Mr. Provis stated there is an increase of 3% in membership and he will pursue growth within the existing membership base, past members and students that are CRM graduates who are prime candidates for the ORIMS membership. This is a good idea to leverage RIMS strategy as an ERM leader to attract ERM professionals. This gives a broader base of people to pull from. Mr. Provis will work with RIMS, Risk Fellow courses and CRM graduates who are a natural progression.

Mr. Provis MOVED for the adoption of the Report of the Director of Membership as submitted. SECONDED by Linda Stojcevski. All in favour; MOTION CARRIED.

### **2.6 Report of the Director of Professional Development**

The Director of Professional Development, Julian Valeri, commented on his report and was asked by Linda Stojcevski about moving back to monthly educational meetings, same place, same time, as in the past; a routine stable monthly basis to provide education and knowledge to our group members. Roman commented this format is the same as in 5-6 years ago; we need to be cognizant of what else is happening that month. There is a focus on a full Professional Development day in March to offset the months where we do not hold them. Ms. Stojcevski suggested more programs to gain knowledge, education and networking opportunities. Julian Valeri indicated the format has a pre-defined structure, webinars will be discussed at our next Blue Sky meeting; will also do frequency. Nancy Chambers talked about possible monthly chapter meetings; Mr. Parzei will table this suggestion. Recommendation made to discuss at the Blue Sky a possible task force for chapter meetings. Mr. Parzei needs to reach out to the membership. Ms. Howlett, on behalf of Ms Meltzer, indicated that there is a need for a number of sessions for development and that there are other areas that fall under Risk Management such as internal audit and compliance; perhaps open membership to them to learn Risk Management.

Julian MOVED for the adoption of the Report of the Director of Professional Development as submitted. SECONDED by Michelle Reid. All in favour; MOTION CARRIED.

### **2.7 Report of the Director of Education**

The Director of Education, Tina Gardiner, commented on her report. Deanna Howlett of Aviva, on behalf of Susan Meltzer thanked Ms. Gardiner for her kind words in recognition of Ms. Meltzer's longstanding service as an instructor and mentor.

Ms. Gardiner, Director of Education, MOVED for the adoption of the Report of the Director of Education as submitted. SECONDED by Paul Schlote. All in favour; MOTION CARRIED.



## **2.8 Report of the Director of Communications**

The Director of Communications, Suzanne Barrett thanked members, authors and Board members for a great year for the PULSE and encouraged members to continue to submit articles. Terry Henderson suggested ORIMS needing an APP; many members will use it; we just need to get an IT person involved. This is tabled for the next Blue Sky Meeting.

Ms. Barrett MOVED for the adoption of the Report of the Director of Communications as submitted. SECONDED by Linda Stojcevski. All in favour; MOTION CARRIED.

## **2.9 Report of the Director of Social Programs**

The Director of Social Programs, Nancy Chambers thanked April Savchuk as an advisor and Ginny Brooks for launching the LinkedIn site.

Ms. Chambers MOVED for the adoption of the Report of the Director of Social Programs as submitted. SECONDED by Sarah Mikolich. All in favour; MOTION CARRIED.

## **2.10 Report of the Webmaster**

Webmaster Ginny Brooks thanked the Board and Membership for supporting her while making upgrades to the ORIMS website and the LinkedIn site launch.

Ms. Brooks MOVED for the adoption of the Report of the Webmaster as submitted. SECONDED by Linda Stojcevski. All in favour. MOTION CARRIED.

## **2.11 Report of the Past President**

Past President April Savchuk thanked the Membership and Board for allowing her to serve the Board.

Ms. Savchuk MOVED for the adoption of the Report of Past President as submitted. SECONDED by Kathryn McBey. All in favour. MOTION CARRIED.

## **3. ORIMS Financial Statements, Treasurers' Report and the Report of the Auditor for Fiscal 2012**

Mark Cosgrove presented the ORIMS audited financial statements and auditors report at the meeting.

Discussed the Treasurers report, the more salient points being:

1. Revenue down from prior year by about 11% at \$211k – decreases from switch back from 50th Gala to AGM, Golf (due to credit received from prior year), and lack of a PD day which occurred post year end. Decrease in revenue partially offset by increases in Xmas and curling revenue due in part to rate increases to meet rising costs
2. Expenditures down from prior year by about 21% at \$222k – decrease driven by switch back from 50<sup>th</sup> Gala to an AGM and decreases in program and professional development spending (PD day). Decrease in expenditures partially offset by increases in spending related to the Christmas Luncheon, Curling Bonspiel, (due to increase per person rate) the Golf Tournament and Donations
3. It was noted that social activities and PD days did see an increase in rates to members to help offset increased costs and that ORIMS received lower cost associated with the 2011 golf tournament due to the rained out event in 2010.



4. Deficit of revenues over expenses reduced from \$42K in 2010-2011 to about \$11k in 2011-2012 – largely as a result of the 50<sup>th</sup> Gala being reverted back to an AGM. The expected spending (budget for 2011-2012) was to have a deficit of about \$15k – this was not achieved, in part, due to the deferral of the PD day to post year end.
5. Net assets have reduced from about \$135k to about \$124k.

Paul Schlote asked if we are going to disperse the \$3,988 Spencer grant plan. Roman said it was \$3,800 a couple of years ago. This year the Professional Development day was not in time for the students due to their exam schedules. There is a plan in place; on the next Professional Development day we are inviting students from community colleges to attend.

Discussion was closed on the Financial Statements and Mark Cosgrove, Treasurer, MOVED for the adoption of his report, the Fiscal 2012 Financial Statements, and the Auditor's Report for the year ending March 31, 2012 as submitted. SECONDED by Tina Gardiner. All in favour; MOTION CARRIED.

#### **4. Appointment of Auditor for the 2012-2013 year**

Michelle Reid asked if there are any considerations for doing an RFP for auditors; Terry Henderson inquired on the fees: Mark Cosgrove stated \$4,000; Roman confirmed it is a good fee. David Beal will table this for the Blue Sky meeting to canvas the market to see if fees are in line; do due diligence.

Mark Cosgrove MOVED for the nomination of Clarke Henning LLP as ORIMS Auditor for the 2012-2013 fiscal year. SECONDED by Sarah Mikolich. All in favour; MOTION CARRIED.

#### **5. Ratification**

Roman Parzei MOVED for the ratification of the actions and decisions of the 2012/2013 Board of Directors. SECONDED by Kathryn McBey. All in favour; MOTION CARRIED.

#### **6. Election of the 2012-2013 Board of Directors**

Roman Parzei asked David Beal, Chair of the Nominating Committee, to present the proposed Slate of Directors for the 2012-2013 term and move for the adoption of same. Mr. Beal read the proposed Slate, indicating the number of years the directors had served on the Board. David then provided a brief biography of those directors who would be new to the Board as a means of an introduction to the membership.

David Beal asked if there were any nominations from the floor. There were no nominations. Nominations closed.

Mr. Beal MOVED for the adoption of the nomination of the proposed Slate of Directors as read for the 2012-2013 term. SECONDED by Linda Stojcevski. All in favour; MOTION CARRIED.

#### **7. Other Business**

Roman Parzei asked if there was any other business which the membership would like to discuss during the meeting. No other business was raised. Roman closed the meeting and thanked everyone for attending.

#### **8. Adjournment**

Roman Parzei asked that a Member motion that the meeting be adjourned. Paul Schlote MOVED that the meeting be declared adjourned. SECONDED by Linda Stojcevski. All in favour; MOTION CARRIED.

Meeting Adjourned at 5:48 pm





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**April 30, 2013**

**Report of the President**

It has been an honour to have served as President of the Ontario Chapter of RIMS for the 2012-13 term. It is difficult to believe that the year has passed so quickly!

It has certainly been a busy year for your Board of Directors. At last year's AGM, we received input from our Membership on our professional development programs, and we set in motion a 2-year plan to reformat the sessions to appeal to both novice and veteran risk managers alike. This change has improved the attendance to sessions that are "conference quality" professional development opportunities, and the journey has just begun.

It has also been a notable year of achievements for the Chapter as well – our membership continues to grow, and we saw a record setting Christmas lunch attendance of over 700 risk managers, making this annual event one of the largest gatherings of risk managers in Canada outside of a formal conference. Our Chapter was also the recipient of a RIMS Award for the PULSE newsletter, recognizing it as a high quality and informative communication tool that we offer to our membership.

I would also like to take the opportunity to express my gratitude to the tireless team of volunteers who work on the committees under the direction of our Board of Directors to make the many activities we provide for our members a success. Our Chapter is truly the beneficiary of a strong pool of volunteers, and our heartfelt thanks goes out to them for all they do for us.

Over the past year I have also had the opportunity to watch with pride how a relatively new Board of Directors have developed into an amazing team. The dedication and commitment is second to none, and the ORIMS Membership is in good hands going forward as I begin my term as Past President. It has been a privilege to lead such an exceptional group of individuals, and my thanks to each of you for your hard work over the past year, and above all, your friendship.

I also want to thank the ORIMS Membership at large for the support they have provided to myself and the Board over the past year, and for the input and dialogue that has made this such a strong Chapter.

Respectfully Submitted,

Signed, David Beal

David A. Beal, B.Comm, CIP, CRM, RF, President, ORIMS



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**April 30, 2013**

**Report from the Vice-President of ORIMS**

It has been my pleasure to work alongside of the President, David Beal, the Past-President, Roman Parzei and the other Directors over the past year as I have stepped into the transitional role of Vice President.

The primary responsibility of the Vice-President portfolio is to assist the President and the Directors with the management of their respective portfolios. From this perspective, I have had the wonderful opportunity to observe the dedication and commitment by the ORIMS Board together with the support of their respective employers on behalf of the ORIMS Membership. Their collective hard efforts last year resulted in our Chapter being presented with the RIMS Chapter Achievement Award for the PULSE at the RIMS Conference in LA this month!

As Vice-President, it was also my responsibility to Chair both the Don Stuart Award Committee and Nominations Committee. The Don Stuart Award was established by ORIMS to recognize exceptional contributions in the area of Risk Management in Canada. I wish to extend a sincere appreciation to each member of the Don Stuart Award Committee for their time and dedication. This year's award winner will be announced at the RIMS Canada Conference in Victoria, BC this fall.

Succession planning is significant to ensure the future continued growth of the Chapter. The new slate for the 2013-2014 Board of Directors includes a few new members who add an excellent dimension to the further the success of the Chapter. It will be my pleasure to work with all of the talented Board members again to continue our work and strategic planning to position our Chapter for ongoing success and growth over the coming years.

Again, I would like extend my sincerest thank you to my fellow Board members for their support and dedication over the past year, and look forward to 2013-2014!

Respectfully Submitted,

Signed, Suzanne Barrett

Suzanne M. Barrett, RF, FCIS, P.Adm., Acc.Dir.  
Vice President





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**April 30, 2013**

**Report of the Corporate Secretary**

It has been a pleasure serving the Board for the past year as Secretary.

During the 2012-2013 term the Board conducted a formal Directors Meeting 10 times, including the first meeting immediately following the 2012 AGM on May 15, 2012. Dates included were June 15, 2012, July 17, 2012, September 25, 2012, October 23, 2012, November 21, 2012, January 17, 2013, February 19, 2013, March 27, 2013 and April 8, 2013. Each meeting was held in person at various locations, with the exception of the July, October and January meetings which were conducted via teleconference. All meetings were documented with Minutes, which were reviewed and passed at each following meeting.

In addition to these regular meetings, the Board held a "Blue Sky" planning session on June 15, 2012 in which the Board spent a day planning out the 2012-2013 year ahead. The meeting was also documented with Minutes and passed by the Board.

In addition to preparing for our meetings, recording Minutes and issuing various documents, I have also ensured that the Society remains appropriately incorporated with the Ministry of Finance.

I would like to thank each of the other Directors for their support and camaraderie over the last year. It has been a rewarding experience. Thank you.

Respectfully submitted,

*Signed, Marie Winger*

Marie Winger, FCIP, CRM  
Corporate Secretary



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**April 30, 2013**

**Report of the Treasurer**

The ORIMS Financial Statements, Treasurer's Report and the Report of the Auditor for the year ending March 31, 2013 will be presented at the May 15, 2013 Annual General Meeting.

The statements will be distributed at the May 15, 2013 Annual General Meeting.

Respectfully Submitted,

*Signed, Mark Cosgrove*

Mark Cosgrove, MA (Econ), MBA, CRM  
Treasurer



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**April 30, 2013**

**Report of the Director of Public Relations & External Affairs**

It has been an honour to serve my third and final term as the Director of Public Relations & External Affairs.

The mandate of this portfolio is to develop stronger relationships with external organizations including fellow Canadian RIMS chapters and RIMS itself, for the benefit of the chapter and the membership at large and to promote ORIMS and the Risk Management profession to the general public.

Over the past year, ORIMS benefited from our existing affiliation with the Toronto Insurance Conference (TIC), our continued partnership with the Strategy Institute's Canadian Captives and Corporate Insurance Summit, and the support of our media partners, Canadian Underwriter and Canadian Insurance Top Broker.

We established a new relationship with the Property Casualty Underwriters Club (PCUC) who support and promote ORIMS Professional Development sessions and ORIMS social events.

I found my experience on the Board to be rewarding and I would like to express gratitude to the Board of Directors for their support and camaraderie during my terms and say thank you to the membership at large for allowing the privilege to serve them. I wish the incoming Director much success with this portfolio for the 2013-2014 term.

Respectfully submitted,

Signed, Paul Bains

Paul Bains,

Director, Public Relations and External Affairs



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**April 30, 2013**

**Report of the Director of Membership**

Current Membership Numbers:

|                        | Membership Type                    | Mar-12     | Apr-13     | % Change  |
|------------------------|------------------------------------|------------|------------|-----------|
| <b>RIMS</b>            | Primary Deputy                     | 133        | 123        | -7.5%     |
|                        | Secondary Deputy/Additional Deputy | 167        | 163        | -2%       |
|                        | Associate                          | 50         | 60         | 20%       |
|                        | Affiliate                          | 1          | 1          |           |
|                        | Retired                            | 1          | 0          | -100%     |
|                        | Educational                        | 1          | 1          |           |
|                        | Student                            | 4          | 15         | 275%      |
| <b>RIMS Sub-total</b>  |                                    | <b>357</b> | <b>363</b> | <b>2%</b> |
| <b>ORIMS-only</b>      | Associate                          | 126        | 127        | 1%        |
|                        | Emeritus                           | 11         | 10         | -9%       |
|                        | Educational                        | 0          | 0          |           |
|                        | Retired                            | 0          | 0          |           |
|                        | Affiliate                          | 1          | 1          |           |
|                        | Student                            | 1          | 1          |           |
| <b>ORIMS Sub-total</b> |                                    | <b>139</b> | <b>139</b> | <b>0%</b> |
| <b>Grand total</b>     |                                    | <b>496</b> | <b>502</b> | <b>1%</b> |

**Current State of Membership**

Membership numbers continue to hold steady overall as we have seen a minor increase in overall membership. This is through slight decrease in the deputy categories of membership which is offset by significant increases in both the Associate and Student members. The membership base is still very consistent and committed to RIMS and the big growth in the student membership is very encouraging for the future.

No membership survey was conducted this year but will be re-visited in the future. Feedback from membership has been positive.

Respectfully submitted,

Signed, Joe Costello

Joe Costello  
Membership Director



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April 30, 2013

Report of the Director of Professional Development

It is my pleasure to present, as information, to the membership of the Ontario chapter of the Risk and Insurance Management Society (ORIMS), a summary of the professional development activities delivered during fiscal 2012-2013.

Recently I shared a post on Facebook that struck a chord with me .....Don't be delicate...be vast and brilliant! With Risk managers being told to "up their game" and be prepared to engage the C-suite in the future, our Professional Development goal this year was to help our members take on this challenge. The plan for our Professional Development sessions for 2012-13 was somewhat reflective and reminiscent of the format of yesteryear, based on monthly meetings at the same venues each month that included a noteworthy, albeit brief, update on business of ORIMS, a "Building Blocks" session aimed at topics for those newer to our field, followed by a "Continuing Steps" session focusing on ERM and Strategic RM. The agenda for these monthly meetings was:

- 8:30-9 REGISTRATION
9-9:55 RM 101 Building Block sessions
9:55-10:10 coffee networking
10:10- 10:20 ORIMS Business Update
10:20-noon Continuing Steps Session
Noon to 1 lunch networking

We have developed a very loyal following of attendees. Thank you for your support! For those of you that did not join us--- you do not know what you missed. It has been the best training in town for \$50 (members) and \$65 (non-members) including a fabulous networking lunch. (Please note: The Building Blocks sessions were free to encourage the development of a network of peers who can support and share similar experiences and questions.) The slide deck from each presentation has been uploaded on the ORIMS website for your reference.

In September, we launched our offerings with a powerhouse lineup! The Building Blocks session was led by Susan Saksida of Cameron and Associates with a thorough review of policy wordings and how insurance certificates work. Continuing Steps featured Lynn Oldfield of Chartis, Steve Pottle of York University and Tina Gardiner of York Region with a full and enthusiastic discussion of building brand awareness and culture for a company and within your risk management department.

The Building Blocks session in October featured Steve Kelly of CIBC and Paul Hancock of Crawford for an in-depth look into Claims handling- Working with Claims adjusters. These "boys" entertained and enlightened with a sense of humour and lots of stories. Developing your Risk appetite and Risk Tolerances was the topic of the Continuing Steps session with the dynamic duo of Diana Del Bel Belluz of RiskWise Inc. and Michelle Reid of TSSA.





## Ontario Risk and Insurance Management Society, a Chapter of



In November Building Blocks focused on Claims Handling –Working with lawyers. Nancy Chambers expertly moderated the discussions of our panel of Gillian Eckler, Dutton Brock LLP, Jason Cedrone, Marsh Canada, Jerry Chaves of Bentall Kennedy Canada. Monica Merrifield, of Greater Toronto YMCA and Kevin Taylor of Aviva Canada Inc. closed our 2012 offerings with lots of ideas and methodologies in setting risk strategies and linking them with performance management for your own corporation.

In January during the Building Blocks session we were treated to a panel of Past ORIMS Presidents who discussed broker and insurer relationships. The lucky attendees gleaned “tips and tricks” that come from so many years of experience. Many thanks go to Kathryn McBey (Town of Richmond Hill), Roman Parzei (City of Brampton), David Beal (OSBIE) and Lovel Vining (Integro Canada), for their wisdom, humour and advice.

The Continuing Steps topic in January was “Raising the Profile of RM - Could you be a CRO” and our very special guest was Carol Fox of RIMS. Carol gave us an engaging and interactive look at where we have to go to be all we can be in our approach to risk management. The excitement and enthusiasm of the crowd was great to see and we all left feeling invigorated in our chosen profession.

Building Blocks for February featured Joy Jackson, Risk Manager for the City of London focusing on Regular Risk Reporting. Joy outlined seven tips to successful reporting and shared the outline of her annual Risk Management report for London. Her broad risk management background and practical experience in the municipal world made her presentation valid and valuable for all risk professionals from all industry segments.

The Continuing Steps session that followed considered the topic of Crisis to Opportunity and was lead by Tim Peterson and Catherine Taylor of Kinross. They shared their many years of crisis management experience, Kinross’s philosophy and savvy protocols with a series of real life disaster examples.

On March 19 we held our spectacular all day Risk Management Melange Professional Development Day featuring a mock auto liability trial, your choice of 3 break-out sessions from a total of nine options, and an engaging lunch plenary speaker to discuss dealing with the media. The day was a potpourri (Melange) of cutting edge topics with Conference calibre speakers leading each session. To encourage attendance the rate was reduced by 25% from last year at only \$150 for members and \$180 for non-members. We had hope for 120 registrants but fell short of that with 86 attendees.

April 16 was our final Professional Development Session for the 2012/13 term. The always thought-provoking Susan Meltzer of Aviva Canada lead Building Blocks with a focus on “Who is responsible for Risk Management”. The Continuing Steps session was titled “Tying it all together with ERM” and was lead by special guest speakers Genefer Behamdouni, ERM Manager of St Joseph’s Health Centre and Renee Blomme, Risk Manager of North York Hospital. They gave us a great glimpse of ERM in practice in a very important industry segment.





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Our goal as a Board was to respond to membership needs and comments with regards to Professional Development. We have offered our membership fantastic value for the fees charged, a wide array of topics featuring Conference calibre subject matter experts from our own profession; a two-pronged education focus for newer and more seasoned Risk Managers; monthly sessions in the same location for continuity; wonderful food; and an ORIMS business monthly update.....an overall awesome opportunity to network and learn. We were bold in our approach.... encompassed a plethora of topics .....and addressed many needs. We were not Delicate.....and we were Vast and Brilliant! Hopefully you have joined our journey...and if not.....it has truly been at your loss. Thanks to all of you that have supported our efforts!

| Session Date  | # of Attendees |
|---------------|----------------|
| Sept 25       | 45             |
| Oct 16        | 41             |
| Nov 21        | 46             |
| Jan 15        | 51             |
| Feb 19        | 41             |
| Mar 19 PD DAY | 86             |
| Apr 16        | 48             |

Many, many, many thanks to the Professional Development Committee of (Chair) Lovel Vining-Integro Canada, Deanna Howlett-Aviva Canada, Susan Saksida-Cameron & Associates, Nancy Lacroix –Marsh Canada and Sandra Alwazani-York University (our registrar extraordinaire!). Your BOLD, hard work and support made this VASTNESS and BRILLIANCE possible! We can be proud of all we did. We shook it up...took a chance.....and now we build! Special thanks to Glenn Morato for his brilliance and talent in designing the registration forms, keeping up with all my changes and posting the presentations on the ORIMS website!

To my fellow (Brilliant) Board members...thanks for your camaraderie and friendship. You boldly came on this journey and I appreciate the pep-talks, encouragement, assistance and support.

To the Members..... WE listened to your comments and needs. WE committed to the task and put all the elements in place. WE presented you with fantastic Professional Development opportunities. YOUR commitment is to support the Board and come out! On average, 50 of our 502 members have taken advantage of our programs this past term. The feedback so far has been that we hit the mark and that all the elements of the sessions have been awesome! Help us grow this program through feedback, topic suggestions, volunteering to speak, and ATTENDANCE!

Thank you for the opportunity and the honour of serving on the ORIMS Board. Enjoy your summer.....See you at Professional Development Sessions in 2013/14.

Respectfully submitted,

Signed, Tina Gardiner

Tina Gardiner-ORIMS Director, BSc., CRM, CIP  
Professional Development



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**April 30, 2013**

**Report of the Director of Education**

The goal of this portfolio for 2012-13 was to continue the great efforts started last year to enhance the relationships with the various educational institutions offering insurance and risk management courses and to establish ORIMS as a “go to” organization for risk management expertise.

This was accomplished through three main focus areas:

- A) Fanshawe and Mohawk Colleges Insurance Programs:
- Continued contact with Insurance /Risk Management faculty heads at Fanshawe and Mohawk Colleges
  - Participated on industry committee in conjunction with NEC and Fanshawe College in development of new Risk management course offerings (a multi-year project)
  - Distributed 180 ORIMS Risk Management Calendars to program students at Fanshawe and Mohawk Colleges
  - In conjunction with Director of Membership, promoted ORIMS student memberships with both Fanshawe and Mohawk Colleges
  - Sponsored 3 Fanshawe and 3 Mohawk college students to attend our PD Day
- B) Increasing the level of Student Enrollment as RIMS/ORIMS Members
- I am pleased to report that we currently have 14 RIMS Student Memberships and 1 ORIMS Student Membership vs. 4 and 1 respectively last April 30th.
- C) CRM Accredited Courses:
- Presented \$250 award and certificate to Gareth Lewis for highest overall average in CRM designation program
  - Provided update to NEC of current instructor lists and contacts within University Continuing Education departments at Ontario Universities accredited to offer CRM courses
  - Participated as Lead Instructor in CRM Course “Canadianization /Globalization” Project

Respectfully submitted,

Signed, Julian Valeri

Julian Valeri B.Comm.,CRM, FCIP  
Director of Education



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**April 30, 2013**

**Report of the Director of Communications**

Once again, this past year has been an amazingly active year for the Communications Committee. We have continued to excel with the quarterly publication of the PULSE with diverse articles from existing and new authors from different industry sectors, who have graciously volunteered their time and expertise. The Committee has again engaged in the popular production of both the Wall and Desktop calendars for the ORIMS membership, which will run into production again for the 2013-2014 calendar year. RIMS once again posted our 2012-2013 ORIMS Wall Calendar to the Officer Tools and Training section of the RIMS website, forming part of their Best Practices which reflected positively on the Communications Committee.

The highlight of the year was ORIMS being selected as the winner of the RIMS Chapter Achievement Award as part of the 2012 RIMS Chapter Award Program (CAP). The RIMS Member and Chapter Services Committee congratulated ORIMS on the exemplary work in the creation, design and publication of The PULSE newsletter

As with any directorship portfolio, the enthusiasm lies with the dedication and commitment of the volunteer committee members. Accordingly, I would like to extend a warm appreciation to the Communications Committee for 2012-2013 for their dedication, time, hard work and support:

*Suzanne Barrett- Editor in Chief*

*Mark Morency – Assistant Editor*

*Lynn Cooper – Editorial Co-ordinator*

*Lori Downey – Article Co-ordinator*

*Dino Zenarosa – Article Co-ordinator*

The Communications Committee is looking forward to another productive and exciting year in 2013/14.

Respectfully Submitted,

*Signed, Paul Provis*

Paul Provis

ORIMS - Director of Communications

Managing Editor – The PULSE



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**April 30, 2013**

**Report of the Director of Social Programs**

One of the goals of this portfolio is to offer social opportunities to meet, network, mentor, as well as share ideas and expertise. I am pleased to report that the 2012-2013 events were successful. Our social events were well attended and the proceeds from our events went to very worthy charitable organizations as detailed in the following report.

**ORIMS Annual General Meeting and Boat Cruise**

The 2012 AGM was held aboard the Captain Matthew Flinders on May 15, 2012. At this meeting, outgoing President Roman Parzei passed the gavel to ORIMS new President, David Beal. Details of the business of this meeting are contained with the minutes in your AGM package.

**ORIMS Annual Golf Tournament**

This event was my first event as Director of Social Programs. As such, the success of the event must be credited to my predecessor Nancy Chambers and her team. Stephen Kelly organized this popular social event for the eighth year in a row. This event took place on June 19, 2012 at the Deer Creek Golf and Country Club. This was ORIMS seventh year hosting at Deer Creek and we had 280 golfers. The event raised over \$3,600 for Junior Achievement. A special thank you to our sponsors: McLaren's, Marsh, Aon, Willis and all of our prize donors.

**The Christmas Luncheon**

Our most popular event, the 2012 Christmas Luncheon took place at the Westin Hotel in downtown Toronto on December 13, 2012. With a record breaking 704 registrants, we had a full house. Thanks to all of our generous prize sponsors and attendees, the event raised \$8,000 for the Daily Bread Food Bank and over 70 toys for the Salvation Army Toy Drive.

This event would not have been possible without the assistance of Marsh employees Nancy Lacroix and Ann Hildreth. Tina Gardiner, our Director of Professional Development was instrumental in securing a strong showing of support from Chartis, Marsh, Crawford, Arch, ClearRisk, Integro, OSBIE, JLT, Travelers, HUB and Winmar. An event of this size takes a village. I would like to thank everyone who volunteered their time and expertise to this event. Your contribution is much appreciated.

**The 2013 Edward C. Ricketts Curling Bonspiel:**

This event took place on February 25, 2013. Once again, the event was sold out under the solid leadership of Steven Leyland from Magnes. We had a great day and the event raised \$5,000 for WICC. A big thank you goes out to Deborah Robinson



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from McCague Borlack for all of her support. The trophy has been turned over to Breckon Husband and his Aon team for the year.

**ORIMS Annual General Meeting and Dinner (2013)**

The 2012-2013 term will come to an end on May 15, 2013 at the Hockey Hall of Fame.

I would like to take this opportunity to thank my employer, the Ontario Municipal Insurance Exchange, Executive Director Linda Boyle, the OMEX Board of Directors, OMEX members and my colleagues for supporting my role as Director of Social Programs for ORIMS.

I have had a very enjoyable year on the Board and I look forward to another term as Director of Social Programs.

Respectfully submitted,

Signed, Shannon Devane

Shannon Devane,  
Social Director



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**April 30, 2013**

**Report of the Webmaster**

The Webmaster's role is to assist in the communication to members of any announcements or events that are relevant to the Insurance and Risk Management industry. This is done through email notification to members via "ORIMS eComm" and by maintaining the contents of the ORIMS Website as a source of information, which we trust has been continually useful. The ORIMS Website platform is provided by RIMS, which unfortunately is not a 'webmaster-friendly' tool. Hence there have been delays in posting information or updating its contents. We are working with RIMS technicians and Website provider for resolution.

In last year's AGM, there was an inquiry regarding ORIMS having a smartphone 'App'. The Board has reviewed and researched the feasibility of developing an ORIMS App for smartphones. However, it was decided that it was not financially viable at this time. Depending on its functionality, developing an App would cost approximately \$3,000 to \$8,000. The Board found that an App at this time would not provide additional resources not already available at the ORIMS website. This website can be easily accessed by any smartphone. RIMS and its Chapters do not have an App at this time; except those developed for RIMS / RIMS Canada Conferences. The Board will continue to explore this project periodically and review its viability in the future.

My first year serving on the ORIMS Board has been wonderful and I hope to continually be a part of this professional organization.

Respectfully submitted,

*Signed, Glenn Morato*

Glenn Morato, CIP  
Webmaster





**Ontario Risk and Insurance  
Management Society, a Chapter of**



**2012-2013 BOARD OF DIRECTORS**

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roman.parzei@brampton.ca**

**April 30, 2013**

**Report of the Past President**

Serving as the Past President of ORIMS has been bittersweet. As I complete my term as Past President, and my eleventh year as a Member of the Board of Directors, I look back and truly appreciate all of the educational, professional and personal experiences that have been afforded to me. Rewards reaped from being on the ORIMS Board are truly tenfold - in terms of understanding risk management and getting to know many extraordinary individuals with incredible knowledge and talent.

I would like to thank this year's Board of Directors as well as those of the previous terms for their hard work, dedication and volunteerism. The cumulative work of all of these individuals has resulted in the continuous improvement in our risk management profession.

This brings to an end my official time as an ORIMS board member. I now look forward to my continuing participation on the RIMS Canada Council as the Vice Chair through to the end of 2013 and as Chair for 2014.

In closing, I would be remiss if I did not say thank you to my employer, the City of Brampton for the support with respect to my activities with ORIMS and RIMS Canada Council.

Respectfully submitted,

Original signed by

Roman Parzei  
Past President



## 2013 – 2014 Proposed ORIMS Slate of Directors

| ORIMS Position                      | Name            | Company                             | Tenure                    |
|-------------------------------------|-----------------|-------------------------------------|---------------------------|
| President                           | Suzanne Barrett | Willis North America Inc.           | 3 terms                   |
| Vice President                      | Paul Provis     | Oxford Properties Group             | 4 terms                   |
| Secretary                           | Agata Jamroz    | RBC                                 | New                       |
| Treasurer                           | Mark Cosgrove   | Ontario Power Generation            | 3 terms                   |
| Membership                          | Joseph Costello | Hydro One                           | 1 term                    |
| Education                           | Julian Valeri   | The Regional Municipality of Durham | 2 terms                   |
| Professional Development            | Tina Gardiner   | The Regional Municipality of York   | 2 terms (+10 prior terms) |
| Public Relations & External Affairs | Sandra Alwazani | York University                     | New                       |
| Social Programs                     | Shannon Devane  | OMEX                                | 1 term                    |
| Communications                      | Mark Morency    | RBC                                 | New                       |
| Webmaster                           | Glenn Morato    | Sun Life Financial                  | 1 term                    |
| Past President                      | David Beal      | OSBIE                               | 10 terms                  |