



Anti-Trust Statement

It is the policy of the Risk and Insurance Management Society, Inc. to comply in all respects with federal and state anti-trust laws. This meeting will follow a formal, pre-approved agenda for the purpose of conducting the business of the Society. Accordingly, discussion of any matters relating to competition among our members or relating to practices that may restrain trade with third parties is not permitted. These prohibited subjects include prices, discounts, allocating territories or customers, boycotts or any other statements that may be construed as being anti-competitive.

Fairfield Westchester RIMS Virtual Meeting



RMIS Report Findings

David A. Tweedy, CMC
Redhand Advisors LLC

Fairfield Westchester RIMS Wednesday, June 10, 2020

Today's Virtual Speakers:

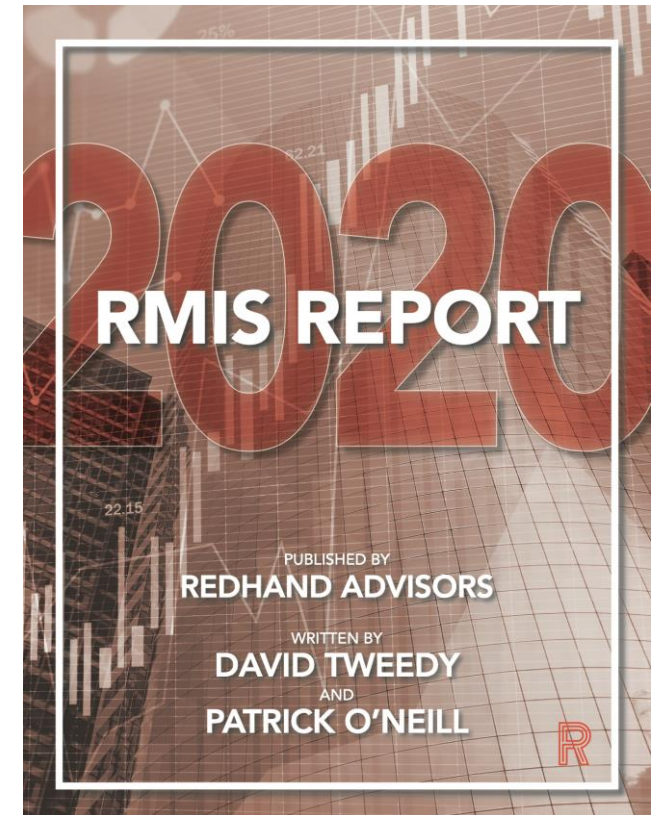
Pam Ferrandino and Jennifer Turner, Gallagher Bassett

David Tweedy, Redhand Advisors



Redhand Advisors publishes the RMIS Report, the most comprehensive report on the Risk Management Information System (RMIS), Claims Management/Administration System and Enterprise Risk Management (ERM) System marketplaces.

The widely read guide is downloaded by more than 3,000 risk management professionals each year. Our customer survey is completed by more than 1,000 industry professionals. The report provides in-depth analysis and commentary on the marketplace, industry trends, detailed provider profiles and analysis of the overall market.



RMIS REPORT

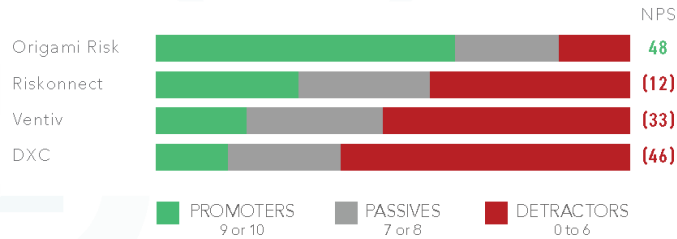
SYSTEM CAPABILITIES

	DXC	Origami Risk	Riskconnect	Ventiv
CLAIMS MGMT	●	●	●	●
EH&S	●	●	●	●
EXPOSURES	●	●	●	●
POLICY & INSURANCE	●	●	●	●
REPORTING	●	●	●	●
CLAIMS ADMIN	●	●	●	●
ERM / GRC	○	●	●	●
CAPTIVE POOLING	●	●	●	●

- VERY STRONG
- STRONG
- ABOVE AVERAGE
- AVERAGE
- BELOW AVERAGE
- WEAK
- N/A

The results displayed are based on the composite results of the Vendor RFI scoring and User Survey results.

NET PROMOTER SCORE

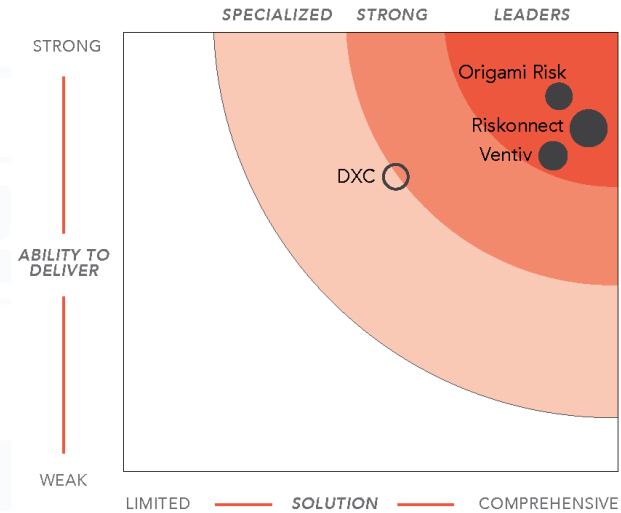


The Net Promoter Score (NPS) is a prominent customer satisfaction metric. User Survey respondents were asked "How likely is it that you would recommend the system to a friend or colleague in the industry? (Scale: 0 - Not at all likely to 10 - Extremely Likely)." Only vendors with sufficient user feedback are included.

Providers at a Glance: Independent RMIS Vendors



OVERALL RATINGS



LEGEND

- Solid circles represent vendors that had sufficient user survey results and the author's had direct up-to-date knowledge
- Open circles represent vendors that the authors had limited information available to provide results for "Solution"
- Gray circles represent vendors that limited user survey results were available to provide results for "Ability to Deliver."

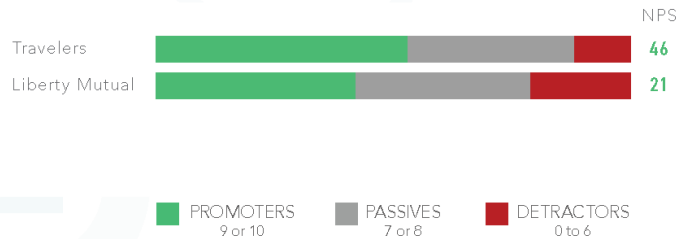
SYSTEM CAPABILITIES

	AIG	Hartford	Liberty Mutual	Travelers
CLAIMS MGMT	●	●	●	●
EH&S	●	●	●	●
EXPOSURES	●	●	●	●
POLICY & INSURANCE	●	●	●	●
REPORTING	●	●	●	●

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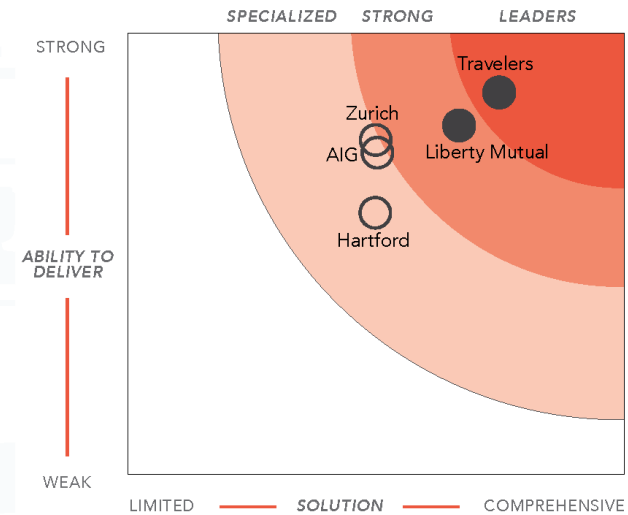
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Providers at a Glance: Insurer RMIS Providers

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SYSTEM CAPABILITIES

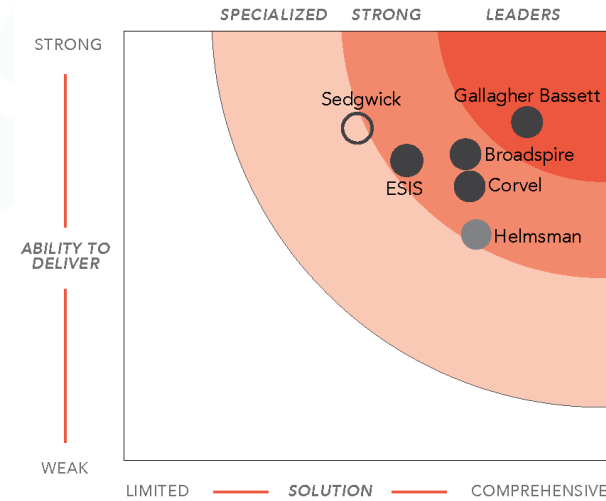
	Broadspire	CorVel	Gallagher Bassett	Sedgwick
CLAIMS MGMT	●	●	●	●
EH&S	●	●	●	●
EXPOSURES	●	●	●	●
POLICY & INSURANCE	●	●	●	●
REPORTING	●	●	●	●

- VERY STRONG
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- WEAK
- N/A

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Providers at a Glance: Third Party Administrator RMIS Providers

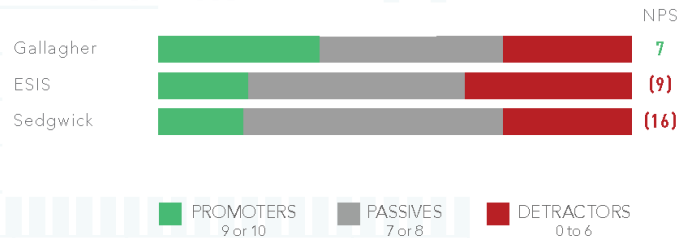
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To get the RMIS Report, visit: www.rmisreport.com

For more information, contact us at: www.redhandadvisors.com



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