Art is an expression that defines itself during the process and the results may be unpredictable. Science, on the other hand, prefers to be predictable and is governed by rules. While VRCs work within certain rules or laws, our outcomes are oftentimes unpredictable and we have to adapt to the physical, psychological, and social/economical complexities of our clients and the system in which we work. This year's conference will recognize the challenges we face and celebrate our "Art".

Washington State Chapter
IARP

The Hotel Murano, Tacoma, WA – October 2 – 3, 2009
### Conference Agenda

**Friday Evening, October 2, 2009**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td>5:30-6:00 pm</td>
<td>Registration &amp; Check In</td>
</tr>
<tr>
<td>6:00-6:30 pm</td>
<td>Buffet Dinner, Welcome Announcements, National IARP Update</td>
</tr>
<tr>
<td>6:30-7:00 pm</td>
<td>State Fund Training Plans, The Vocational Improvement Pilot Project</td>
</tr>
<tr>
<td>7:00-7:15 pm</td>
<td>Employer / Client of the Year Awards</td>
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<tr>
<td>7:15-7:45 pm</td>
<td>Magic Show with Ian Chong</td>
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<tr>
<td>7:45-9:00 pm</td>
<td>Music and Dancing with Steve Wood</td>
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</tbody>
</table>

**Saturday, October 3, 2009**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>10:00-10:30 am</td>
<td>Vendor Break</td>
</tr>
<tr>
<td>10:30-11:15 am</td>
<td>Washington Information Network, 2-1-1 Program</td>
</tr>
<tr>
<td>11:15 am-12:15 pm</td>
<td>Ethics Scenarios</td>
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<tr>
<td>12:15-1:00 pm</td>
<td>Buffet Lunch</td>
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<tr>
<td>1:00-2:30 pm</td>
<td>Motivational Interviewing, Motivational Interviewing</td>
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<tr>
<td>2:30-3:00 pm</td>
<td>Vendor Break</td>
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<tr>
<td>3:00-4:00 pm</td>
<td>Panel of Experts</td>
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<tr>
<td>4:00 pm</td>
<td>Closing Comments and Adjourn</td>
</tr>
</tbody>
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**Notes:**
- **National IARP Update**
  - Hear an update regarding IARP national issues, trends and future directions.
  - *Neil Bennett, Past President, National IARP*
- **State Fund Training Plans**
  - The Vocational Improvement Pilot Project. What plans are being approved.
  - *Don Lane, L&I Supervisor*
- **Magic Show**
  - with Ian Chong
- **Music and Dancing**
  - with Steve Wood
- **Board of Industrial Appeals**
  - Understand the mission, purpose and process of the BIIA as well as the impact of significant board decisions.
  - *Lynn D. W. Hendrickson, Assistant Chief BIIA Judge*
- **Extreme Ergonomics**
  - Think beyond general office ergonomics and into the world of creative solutions or extreme ergonomics. Apply anthropometry and biomechanics to specific job tasks.
  - *Ian Chong, Certified Professional Ergonomist*
## Conference Speakers

### Friday Evening, October 2, 2009

**Neil Bennett, M.Ed., CRC, CDMS** has been an IRAP member since 1985 who has served as Chapter Past President in Alaska and WA and on the National IRAP board as Secretary/Treasurer, President and now Past President. He has also served as the IARP Disability Management Section Chair and CDMS commissioner. Neil currently works as a VRC for OSC.

**Don Lane, MS, CRC** holds a Master’s Degree in Rehabilitation Counseling. He worked as a VRC for five years in worker’s compensation in California and Washington State. Since 1990 he has been with Department of Labor Industries as a Vocational Services Specialist, Claims Manager and currently supervises the Vocational Service Specialist in claims administration.

### Saturday Morning, October 3, 2009

**Lynn D.W. Hendrickson** is an Assistant Chief Industrial Appeals Judge with the Board of Industrial Insurance Appeals. She supervises ten Industrial Appeals Judges who preside over mediation conferences and evidentiary hearings related to appeals from actions of the Department of Labor and Industries.

**Ian Chong, CPE** is a Certified Professional Ergonomist who holds advanced degrees in Ergonomics & Occupational Biomechanics, Industrial Design and Architectural Engineering. Ian designs unique tools and workstations addressing work related injuries.

**Hillary Witte, BA** is an Information & Referral Specialist for King County’s Community Information Line (2-1-1) as well as the Disability Programs Specialist at the Crisis Clinic, located in Seattle, WA. She refers callers to the best and most appropriate community resources for their needs.

**Jill Falk, M.Ed., CRC, CDMS** is the owner of Advanced Vocational Solutions, Inc. Jill is a past Vice Chair of the Commission on Rehabilitation Counselor Certification and past Chair of the Ethics Committee. She also served as national board member for IARP 2004-2008.

### Saturday Afternoon, October 3, 2009

**Crystal Gray, Ph.D.** is a clinical psychologist and director of Puget Sound Psychology & Consulting. She specializes in rehabilitation with a focus on neuropsychology, behavior change and pain management. She serves as a trainer and consultant to local and state agencies (DVR) in the areas of client motivational interviewing, engagement and behavior change.

**Panel of Experts, Saturday, October 3, 2009**

**John Berg, M.Ed., CDMS, CRC, ABVE-D** has worked in the private sector as a VRC since 1981. John is self-employed and his practice is exclusively forensic, including appeals to the BOIA, employment law, Jones Act/Maritime, Longshore & Harbor Workers, medical malpractice and dissolution/divorce assessments.

**Steve Duchesne, CRC, CDMS** started Total Career Services in 1979. In addition to working as a Social Security Administration vocational expert, Steve has worked with L&I, US Department of Labor OWCP, Self-Insured employers, attorneys both personal injury and workers’ compensation and Social Security Administration as a vocational expert.

**Judith Parker, M.Ed., CDMS, ABVE-D, CLCP** has been a practicing VRC since 1987 and works for OSC in Bothell, WA. Judith has provided vocational expert testimony in workers compensation, personal injury, dissolution, Social Security, and the Veteran’s Administration. She is a Certified Life Care Planner and is currently serving as a Commissioner for DMSC.

**Chad Scheff, MS, CRC, PHR** holds a Masters degree in Rehabilitation Counseling and is a Certified Professional in Human Resources. He has worked in the area of disability management for the past 13 years with Owens Corning, Boeing and King County. Chad works to develop early return to work, transitional duty and re-assignment programs. He also consults on ADA and FMLA issues.

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**Washington Chapter Conference**
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IARP is dedicated to: promoting effective multidisciplinary rehabilitation, disability management, and return-to-work services on behalf of persons with disabilities and the economically disadvantaged; enhancing the competency of service providers; supporting innovation in related business development and management; and becoming the pre-eminent source for shaping public policy that affects rehabilitation.

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