



Director – Recall Solutions

Chris Harvey leads a team of recall strategists and works with clients to ensure flawless implementation and customer integration throughout the entire product recall process. Chris assists in the scoping, plan development, and recall execution for a diverse set of industries, including pharmaceutical, medical device, food & beverage, and consumer products. Throughout his career, he has managed more than 1,000 recalls, including hundreds of high-profile recalls and withdrawals for the nation's largest pharmaceutical and CPG companies. With his wide range of experience, Chris offers Stericycle clients proven and efficient solutions to challenges arising from every aspect of the recall process; from initial planning and preparation to the full scale execution of a product recall. Additionally, Chris works with numerous law firms and PR firms across all industries to help their clients mitigate recall related risk. Chris is recognized as an expert in the recall industry and routinely speaks on best practices for recall planning and execution at trade shows, conventions, and conferences. Chris is a proud graduate of Purdue University, where he earned his Bachelor's Degree in Law and Society.



Biography

Will Troutman is a partner in the Los Angeles office and the Head of Consumer Markets, U.S and US Lead for ESG and Human Rights. He concentrates his practice on market access for the US and California, environmental disputes, and business and human rights. Mr. Troutman's expertise includes regulatory compliance for consumer products, food, cosmetics, and automotive parts; compliance and enforcement for chemicals and pesticides, including Proposition 65; Superfund, environmental regulation, and ESG issues in transactions; and supply chain dynamics involving human rights and CSR issues.

He earned his JD from the University of Southern California Law School and his BA from Northwestern University.



Justin is a Broker in Aon's Crisis Management Group. In his role, he is responsible for client relationships, marketing, service, and post-placement insurance brokerage activities, with a primary focus on Product Recall and Contamination coverages. Justin assists Consumer Product, Automotive, Medical Device, and Pharmaceutical organizations with determining solutions to manage their product recall and contamination exposure. Justin obtained his BSBA in Risk Management & Insurance and is currently pursuing his MBA from the Carlson School of Management. Justin also holds the CPCU and ARe designations in addition to being a licensed insurance and surplus lines broker.