

Auxiliary Connected



Plumbing, Heating, Cooling
Contractors
National Auxiliary

Volume 1— November 2019

Our Shining Future is Now

PHCC National Auxiliary Executive Officers 2019-2020

President:

Susie Greene
Macon, GA

President-Elect:

Kathy Tindall
Hamilton, NJ

Vice President:

Bonnie Whitaker
Durham, NC

Treasurer:

Cheryl Gammon
Mt. Juliet, TN

Membership Secretary:

Sandy Stack
Kirkland, WA

Marketing Secretary:

Vacant

Recording Secretary:

Janice Voss
Boone, NC

Website:

www.phccnationalauxiliary.org

Email:

info@phccnationalauxiliary.org

I can't believe it's finally here...the Auxiliary's 100th Anniversary and my year to serve as your President. Our new events added fun and excitement to CONNECT 2019 in Indianapolis. If you couldn't make it to this year's convention, be sure to save the date for CONNECT 2020 in Dallas, September 20 – October 2, 2020. We are planning to continue the adventure with activities that will be fun for everyone! We'd love your input. Let us know what you would like to do while you're there, and we'll look into it.

Also in Indianapolis, we debuted our video series featuring women who work in the plumbing, heating, and cooling industries. I was blown away by the quality of the videos, and the overwhelming positive response from everyone who viewed them. They are available on our website for you to share. Click [HERE](#) to view and/or download them. Make a plan to provide them to the schools in your area to encourage women to consider a career in our industry.

The biggest change this year will be the Auxiliary becoming an Affiliate of the PHCC – National Association. Your officers are working with the staff of the Association to organize the steps we need to take to make this transition successful. We don't expect this to be a quick change, because we want to be sure we are thinking ahead for the future of the Auxiliary. Our goal is for our members to not even notice the changes.

I feel humbled to be your leader for this amazing milestone year. I definitely can't do it without everyone's help. Your executive officers are passionate about our organization and diligent in their pursuit of excellence. I look forward to working with them again this year.



2019-2020 Auxiliary Board of Directors Pictured (L to R): Richela Roy, Historian; Janice Voss, Recording Secretary; Bonnie Whitaker, Vice President; Susie Greene, President; Kathy Tindall, President-Elect; Cheryl Gammon, Treasurer; Sandy Stack, Membership Secretary; Nancy Eberhardt, Chaplain. Not pictured: Gerry Calfo, Parliamentarian.



Please Welcome Our New Vice President

Meet our new National Auxiliary Vice President, Bonnie Whitaker from North Carolina. Bonnie is married to Rick Whitaker, President of Brown Brothers Plumbing & Heating of Durham. Rick & Bonnie have four children and six grandchildren. All of their children have been multiple scholarship recipients which not only benefited their kids but also fueled Bonnie's ever burning desire to educate and participate in such committees.

Rick has been passionate about the PHCC industry for a long time, and he ignited Bonnie's passion for PHCC rather quickly as evidenced in their various roles on both the national and state levels. They most recently joined the Foundation's Board of Governors and look forward to getting more involved nationally.

In their spare time, Bonnie and Rick love to travel and join their friends for annual island hopping adventures on chartered catamarans in the British Virgin Islands. They enjoy being in, on, or around water and boats. Waterskiing and sailing are two of their very favorite pastimes. Bonnie adores children and enjoys lots of time being a nanny to three little girls.

On a quirky note, Bonnie loves all things clean and takes multiple showers a day. She also cleans and does laundry daily. Stains are no match for her! The kiddos all know Nana Bonnie can get stains out of anything and that cleanup is a must!

We hope you will take time to get to know Bonnie and the Auxiliary. Please reach out and extend a warm welcome as she joins the Auxiliary leadership, and let her know if you'd like to participate in this fun loving bunch in any way! You can contact Bonnie at 919-602-8605.



Necrology

The PHCC – National Auxiliary Members we have lost since our last report are:

Fay Lundeen, Past National Auxiliary President 1988-1989

Mary Roberts, Past National Auxiliary President & Chaplain 1978-1979

Jim Finley, Past PHCC National President 2007-2008 & Auxiliary Member

Peggy Greenslade, Past National Auxiliary President 1982-1983

Dorothy Roehrig, Past National Auxiliary Secretary 1980-1981

Ruth Parkes, Past Auxiliary Member (wife of Walter Parkes)

Mitzi Parkes, Past Auxiliary Member (wife of Buddy Parkes)

Patty Jones, Past National Auxiliary Treasurer 2010-2014

Lost but NOT FORGOTTEN

Reported by Sandy Stack, National Auxiliary Membership Secretary

2019 Robert M. Cox Awards

The Robert M. Cox Awards recognize outstanding projects put forth by the local Auxiliaries, state Auxiliaries and members-at-large (member where there is no state auxiliary). Awards are categories are Image (industry related) and Recruitment. 2019 Recipients of Robert M. Cox Awards are listed below.

Image Award (Small Auxiliary)

First Place: Janice Graybeal, Illinois PHCC Auxiliary (Community Service Project)

Second Place: Richela Roy, Baton Rouge PHCC Auxiliary (Community Service Project)

Third Place: Greta Flinn, PHCC of Washington State Auxiliary (Legislative Efforts)

Honorable Mentions:

Janice Graybeal, Illinois PHCC Auxiliary (Conventions and Trade Shows and Legislative Efforts)

Sheila Haas, PHCC of North Carolina Auxiliary (Community Service Project)

Linda G. Bienvenu, New Orleans Auxiliary PHCC (Community Service Projects)

Geraldine Calfo, PHCC Auxiliary of Delaware (Community Service Projects)

Carla Waguespack, PHCC Auxiliary of Louisiana (Community Service Projects)

Image Award (Large Auxiliary)

First Place: Karla Tinius, PHCC of Lincoln Auxiliary (Community Service Projects)

Second Place: Karla Tinius, PHCC of Nebraska Auxiliary (Conventions and Trade Shows)

Recruitment Award (Small Auxiliary)

First Place: Geraldine Calfo, PHCC Auxiliary of Delaware (Promoting Industry Careers and Recruiting into the Industry)

At CONNECT, Rob Grim and Joe Maiale of InSinkErator congratulated the National Auxiliary on our 100 years. We would like to express our appreciation to InSinkErator for being a sponsor for 56 of the 100 Auxiliary's years, and to Mr. Maiale who has been involved for 42 of the 100 years!

Thank you to the following for sponsoring these awards!



Enjoy the pictures on the next page!

Cox Award Photos



PHCC of Lincoln Auxiliary 1st Place—(L to R) Rob Grim, Karla Tinius, Joe Maiale.



Illinois PHCC Auxiliary 1st Place—(L to R) Rob Grim, Gail McWilliams, Becky Davis, Bev Potts, Joe Maiale

Baton Rouge PHCC Auxiliary 2nd Place—(L to R) Rob Grim, Richela Roy, Rhonda Robillard, Joe Maiale



PHCC of Nebraska 2nd Place—(L to R) Rob Grim, Barb Kreifels, Karla Tinius, Joe Maiale



PHCC of North Carolina Auxiliary Honorable Mention—(L to R) Rob Grim, Beth Pendergrass, Joe Maiale



PHCC of Washington State Auxiliary 3rd Place—(L to R) Rob Grim, Greta Fischer, Joe Maiale

Illinois PHCC Auxiliary Honorable Mention—(L to R) Rob Grim, Gail McWilliams, Joe Maiale



New Orleans Auxiliary PHCC—Honorable Mention (L to R) Rob Grim, Linda Bienvenu, Joe Maiale



2019 Larry Dore Member of the Year Award

The **Larry Dore Member of the Year Award** recognizes a single Auxiliary member's outstanding contribution to the Auxiliary, the plumbing-heating-cooling industry and the community.

The 2019 recipient is Barbara (Barb) Kreifels (Nebraska). She was nominated by the PHCC of Nebraska Auxiliary. This is the first time in over a decade that Barb is not an Executive Officer, and she is now eligible to receive this award. Barb became involved in the Auxiliary in the early 1980s when husband Terry became the PHCC representative for his company.

Barb has served the Auxiliary in every capacity at the local, state and national levels during 38 years of membership. She is known in the Auxiliary as being caring, knowledgeable, and "delivers in spades" on everything that she takes on! She served as PHCC of Lincoln, Nebraska Auxiliary's Secretary, Treasurer, Vice President, and President; PHCC of Nebraska Auxiliary's Secretary, Treasurer, Vice President, and President; and PHCC — National Auxiliary's Recording Secretary, President-Elect, President (2010-11), Membership Secretary (2014-2018); and Historian. She has served on numerous committees at all levels.

Runner Up for 2019 is Rhonda Robillard (Louisiana) nominated by the Baton Rouge PHCC Auxiliary. She and her husband Fred opened their own plumbing company in 1984 and have been active PHCC members since 1988.

Thank you,  for sponsoring this award!

2019 3D Award

The 3D Award – Desire, Dedication and Determination – is presented to a *dedicated and loyal member who willingly gives her time and talent to better the Auxiliary. She is someone you can always call upon for help and is usually the first to volunteer.*

Barbara (Barb) Kreifels (Nebraska) is the 2019 recipient of the 3D Award. She was nominated by the 2018 PHCC – National Auxiliary Executive Officers. See Barb's biographical sketch in the Larry Dore Member of the Year article (above).

She says, "I am so thankful for all the friendships I have made across this great country through this wonderful Association."

Thank you,  Copper Development Association Inc. for sponsoring this award!

On the left is Barb Kreifels holding the 2019 3D Award sponsored by Copper Development.



On the right is her husband Terry Kreifels holding Barb's 2019 Larry Dore Member of the Year Award sponsored by InSinkErator.

2019 Long-Range Planning Committee Update

In February 2019, the Long-Range Planning Committee met to discuss ideas for the future of the Auxiliary. Since the Committee and the Executive Officers wanted to add some new fun events to CONNECT, the Committee decided to set two goals related to the events. The first goal was to have 10% of the registered spouses, guests, and Auxiliary members attend our events. The second goal was to have 10% of the non-members who attended the events join the Auxiliary.

We are happy to report that we met both goals. We had 66 unique individuals attend our events which is actually more than the number of spouses, guests, and Auxiliary members registered for CONNECT. Since some people attended more than one event, there were a total of 103 attendees.

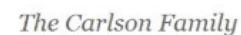
There were 35 non-members who attended the events, and during CONNECT we had four new members join.

I think it is safe to say that our new events were very successful.

Our Sponsors are the Best

We want to give a very special Thank You to all of our sponsors for making CONNECT 2019 a huge success. Without your support we would not be able to accomplish the projects, scholarships, and events to help promote the industry, the PHCC, the Auxiliary, and your Companies. This year we opened up to our sponsors three guest/spouse events at convention, and the support was overwhelming. We love hearing from our sponsors and members with new ideas.

THANK YOU TO OUR SPONSORS



Mission Statement

The Plumbing – Heating – Cooling Contractors (PHCC) – National Auxiliary, in cooperation with the PHCC – National Association, promotes public awareness of the industry through education and communication.