PHCC National Auxiliary Executive Officers
2018-2019

President: 
Ann Rivers
Walnut Creek, CA

President-Elect: 
Susie Greene
Macon, Georgia

Vice President: 
Kathy Tindall
Hamilton, NJ

Treasurer: 
Cheryl Gammon
Mt. Juliet, TN

Membership Secretary: 
Sandy Stack
Kirkland, WA

Marketing Secretary: 
Cristal Pinnix
Seattle, WA

Recording Secretary: 
Janice Voss
Boone, NC

Website: 
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info@phccnationalauxiliary.org

PRESIDENT’S REPORT – PHCC National Auxiliary

I would like to introduce myself as your new 2018-2019 National Auxiliary President. My name is Ann Rivers, and I live in Walnut Creek, California. My husband and I have been active in PHCC since the 1980s. It is my pleasure to serve as your new President for the upcoming year. It is hard to believe that 10 years have passed since I served in this position before. As the Auxiliary begins its 100th year, I am proud to be a part of this celebration. I hope everyone will plan to attend the convention in Indianapolis next year to kick off our year-long celebration.

The Auxiliary’s 100th Anniversary will be celebrated beginning with the CONNECT 2019 convention and concluding at the CONNECT 2020 convention. My theme for this year is “Women in the Industry.”

Mark your calendars for October 2-4, 2019 for CONNECT 2019!

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Please see the column at the left side of this page. These are your National Auxiliary officers for the coming year. Feel free to contact any of us if you have questions or concerns.
What Do I Do?  

by Cristal Pinnix, PHCC—National Auxiliary Marketing Secretary

As the PHCC National Auxiliary Marketing Secretary, there are many things to be done to ensure that PHCC and the Auxiliary are properly promoted. Overall, the Marketing Secretary is responsible for developing and marketing all the promotional items and initiatives of the Auxiliary.

The duties of the Marketing Secretary include:

- Overseeing all efforts and promoting initiatives undertaken by the Auxiliary to increase public awareness about the plumbing-heating-cooling industry.
- Publicizing all marketing efforts via the Auxiliary website, newsletter, emails and social media.
- Keeping accurate records of all marketing activities and projects.
- Managing and updating the Auxiliary website and online store.
- Maintaining communication with the Auxiliary membership.
- Responding to all inquiries for information and orders.
- Overseeing all activities of the Marketing Committee.
- Overseeing all activities of the Resource Table at the National Convention, displaying items available for purchase, and scheduling volunteers at the table during hours of operation.
- Managing inventory of all marketing items and where they are located.
- Researching, recommending, and ordering promotional items, educational items, and services that bring awareness of PHCC and the P-H-C industry to the public and the membership.
- Attending Executive Officers’ meetings, the Board of Directors’ Meeting, the Annual Business Meeting and the Post-Convention Information Exchange Meeting at the National Convention.

The role of Marketing Secretary allows you to be creative, innovative and impactful in shaping and presenting the vision of the Auxiliary to the masses. It is a multi-faceted position that offers an opportunity of growth, getting to know what matters most to the membership and informing them of all the great things the Auxiliary has to offer.

We need to fill the position of Marketing Secretary. Cristal Pinnix is resigning effective January 1, 2019 due to increased responsibilities with her full-time job and her schooling. We will miss her greatly and wish her all the best in the future.

Please contact Ann Rivers if you are interested in joining our wonderful team of Executive Officers.

Membership  

by Sandy Stack, PHCC—National Auxiliary Membership Secretary

I am honored to serve the National Auxiliary as your new Membership Secretary. For those of you who don’t know me, I am married to Jim Stack, and we have a combined family of 5 wonderful adult children and 6 amazing grandchildren (3 boys and 3 girls). I am a two-time breast cancer survivor, and I know that I share that diagnosis with many of you.

Currently, I am learning the new computer programs that I am not familiar with. I am fully committed to helping us grow our membership. Will you please make that commitment along with me? The Auxiliary is preparing to celebrate our 100th Anniversary! Can you believe it? That is not a small milestone! We’ve come a long way, baby! Let’s make this a big party by adding in lots of new or former members to our membership. Celebrate 100 years of our Auxiliary with us!

The PHCC—National Auxiliary has a new membership category, at a discounted rate of $50 (per person) for members 30 years of age and younger. Please spread the word!

If you have any questions, suggestions, or want to volunteer for our great organization, please don’t hesitate to contact me at (425) 864-1735.
**Our Sharing Page**

One of the best things about being an Auxiliary member is the friendships we develop. We are introducing 2 new features in our newsletter to foster those connections: a recipe to try and a story about a member. If you would like to contribute to either of these features, please click [here](#).

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**Is It Stuffing or Dressing at Your House?**

Around the holidays this question comes up in homes all around the country. The answer can depend on your location or your family tradition. Here’s a recipe that Cristal Pinnix makes at her house for Thanksgiving. It sounds delicious. Click [HERE](#) to let us know what you think.

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**Turkey giblets**
1. Remove liver from giblets if desired. Place giblets and water in a saucepan. Cover and simmer for 2 hours or until tender.

2. Meanwhile, prepare rice according to package directions. Soak dried cranberries in water. In a small skillet, sauté celery and onion in butter; add to rice. Drain and dice giblets. Stir stuffing, cranberries, broth and giblets into rice.

3. Spoon into an ungreased 1-1/2-qt. baking dish. Bake, uncovered, at 350° for 25-30 minutes or until heated through.

**ENJOY!**

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**Meet a Member**

**by Richela Roy**

Carla Molinario Waguespack is the accountant and office manager for Leon's Plumbing Co, Inc. located in Metairie, Louisiana. Her parents, Leon and Kristen Molinario, actually joined PHCC when her mother was pregnant with her. Carla was involved in local fishing tournaments and State conventions at a young age. She has also attended quite a few national conventions since then. Carla has been a PHCC Auxiliary member for about 12 years and is currently the State President of Louisiana and Local President of the New Orleans chapter. She is the first woman to serve on the State Plumbing Board of Directors.

Carla earned a college degree in Accounting at University of Holy Cross in New Orleans, LA. She managed to go to school, work full time, and buy a house at 19 years old. She recently married Michael Waguespack, who is a Master Plumber in the New Orleans area and also a PHCC Auxiliary member.

Carla is an active member of Atonement Lutheran Church in Metairie, LA. Since graduating high school, she has volunteered to help with the youth program there including raising money for the youth group to attend the National Youth Gathering since 2006. In addition, she ran the nursery for the church for 10 years coordinating babysitters during church service.

Mrs. Waguespack is a great asset to PHCC and her community!
The 3D Award – Desire, Dedication and Determination

This award is presented to a dedicated and loyal member who willingly gives her time and talent to better the Auxiliary. She is someone you can always call upon for help and is usually the first to volunteer.

The 2018 3D Award recipient is Sandy Stack of Washington State. Sandy previously served as a staff member with PHCC National. She is married to Jim Stack (PHCC National President in 2006), and has two daughters and several grandchildren. Sandy served as Auxiliary President in 1998 and again in 2012. Throughout the years, she has served in many Auxiliary positions of leadership and on numerous committees. She symbolizes dedication to the Auxiliary and to the industry! She is always a willing volunteer! Presenting the award at CONNECT 2018 was Dale Powell of Copper Development Association, Inc.

Thank you Copper Development for sponsoring this award!

ROBERT M. COX HUMANITARIAN AWARD | IMAGE (SMALL)
First Place, Illinois PHCC Auxiliary. Community Service Project.
Second Place, PHCC Auxiliary of Delaware. Community Service Projects/PHCC Professional Image Awareness/Consumer Safety Programs/Publicity.

ROBERT M. COX HUMANITARIAN AWARD | IMAGE (LARGE)
First Place, PHCC of Lincoln Auxiliary. Community Service Projects/PHCC Professional Image Awareness.
Second Place, PHCC of Nebraska Auxiliary. Community Service Project.

ROBERT M. COX HUMANITARIAN AWARD | RECRUITMENT (SMALL)
First Place, Illinois PHCC Auxiliary. Continuing Education/PHCC Membership Recruiting/Scholarships.
Second Place, PHCC Auxiliary of Delaware. Promoting Industry Careers & Recruiting into the Industry.

Thank you InSinkErator for sponsoring these awards!
Congratulations to the 2018 PHCC—National Auxiliary Scholarship Winners

We wish you an exciting and bright future!

Dane Aerne-Moore, Glen Carbon, IL
Kaylee Ardnt, Lincoln, NE
Anna Cook, Jackson, OH
Emory Cook, College Station, TX
Lauren Day, Morristown, TN
Alyssa Ficco, Havertown, PA
Erin Freitas, Natick, MA
Spencer Hruby, Lincoln, NE
William Jacoby, Knoxville, TN
Daniel Jinson, St. Peters, MO
Declan Kohlisaat, Norwood, MA
William Lavelle, Seward, NE
Kylie Leydon, Woburn, MA
Joseph Roehrig, Charlotte, NC
Katelin Schuch, Kentwood, MI
Taylor Thompson, Hamilton, NJ
Shannon Treacy, Danvers, MA
Caleb Tucker-Loewe, Glen Carbon, IL
Briana Viers, Glasgow, KY

Mission Statement

The Plumbing – Heating – Cooling Contractors (PHCC)—National Auxiliary, in cooperation with the PHCC—National Association, promotes public awareness of the industry through education and communication.

Thank you to our sponsors

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