Welcome to 2021!

Your Auxiliary officers are planning for a strong comeback after the events of the past year. We’ve been busy preparing for our upcoming in-person centennial celebration, which is to be held at CONNECT 2021 in Kansas City, Missouri this October. Of course, if 2020 has taught us anything, it’s that plans are never carved in stone, but we are optimistic that the show will go on!

That being said, we are excited to invite everyone (members, spouses, sponsors, and friends) to a celebratory luncheon to kick off the convention. This 100th anniversary event will be held Wednesday, October 20th and will pay homage to a century of Auxiliary history. We are hard at work creating a showcase of the shining attributes of the Auxiliary, both past and present. We look forward to spending some quality time with you there.

Our popular Silent Auction is back and will be held during the Product and Technology Showcase on Thursday. We are also hosting other fun events and activities on both Thursday and Friday, including the ever-popular chair massages. (Hint: Auxiliary members will have priority to book appointments!)

At the Winter meeting of the Executive Officers, we discussed:

- Improvements to make the website easier to navigate
- Updates to the Duties & Procedures Manual
- Plans to create a new strategic plan.

On another note, at the PHCC—National Association Winter Board Meeting in January, it was announced that the 2021 Legislative Conference has been cancelled. The Capitol is closed to visitors until at least June 2021. Despite this the Government Relations team continues to advocate on behalf of our industry.

I am excited to see what the PHCC – National Auxiliary can do in the next 100 years!

“Our Shining Future is Now”
During the 2020 National ‘Virtual’ Convention, the PHCC—National Auxiliary awarded 16 scholarships totaling $46,815.00. The winners, their schools, and sponsoring members are listed below. I would like to thank Bev Potts and Richela Roy for their hard work on this committee.

<table>
<thead>
<tr>
<th>Name</th>
<th>Scholarship</th>
<th>Hometown</th>
<th>School</th>
<th>Sponsor</th>
</tr>
</thead>
<tbody>
<tr>
<td>James Hurley</td>
<td>AO Smith</td>
<td>Macon, GA</td>
<td>Georgia Institute of Technology</td>
<td>Susie Greene</td>
</tr>
<tr>
<td>Jordan Hefner</td>
<td>Bradford White</td>
<td>Escondido, CA</td>
<td>PHCC Academy of San Diego</td>
<td>Cheryl Mosier</td>
</tr>
<tr>
<td>Alexis Graybeal</td>
<td>Fran Williams</td>
<td>LeRoy, IL</td>
<td>Illinois State University</td>
<td>Gail McWilliams</td>
</tr>
<tr>
<td>Christopher Kollman</td>
<td>IAPMO</td>
<td>San Antonio, TX</td>
<td>University of Texas San Antonio</td>
<td>Patrick Freund</td>
</tr>
<tr>
<td>Olivia Stewart</td>
<td>IAPMO</td>
<td>Cary, IL</td>
<td>Marquette University</td>
<td>Dolly June Stewart</td>
</tr>
<tr>
<td>Clark Styers</td>
<td>IAPMO</td>
<td>Gastonia, NC</td>
<td>UNC Charlotte</td>
<td>Jeff Voss</td>
</tr>
<tr>
<td>Baron McLaughlin</td>
<td>Bradford White</td>
<td>Vista, CA</td>
<td>PHCC Academy of San Diego</td>
<td>Cheryl Mosier</td>
</tr>
<tr>
<td>Avery Blank</td>
<td>InSinkErator</td>
<td>West Seneca, NY</td>
<td>Fredonia State University of NY</td>
<td>Patricia Blank</td>
</tr>
<tr>
<td>Megan Hotard</td>
<td>InSinkErator</td>
<td>West Monroe, LA</td>
<td>University of Louisiana at Monroe</td>
<td>Cecilia Hotard</td>
</tr>
<tr>
<td>Camille Whitley</td>
<td>InSinkErator</td>
<td>Knightdale, NC</td>
<td>Liberty University</td>
<td>Janice Voss</td>
</tr>
<tr>
<td>Ethan Lavelle</td>
<td>InSinkErator</td>
<td>Seward, NE</td>
<td>Northeast Community College</td>
<td>Karla Tinius</td>
</tr>
<tr>
<td>James Fraley</td>
<td>InSinkErator</td>
<td>Macon, GA</td>
<td>Mercer University</td>
<td>Chip Greene</td>
</tr>
<tr>
<td>David Thompson</td>
<td>InSinkErator</td>
<td>Hamilton, NJ</td>
<td>Rider University</td>
<td>Carol Jefferson</td>
</tr>
<tr>
<td>Bradley Emerson</td>
<td>InSinkErator</td>
<td>Lebanon, TN</td>
<td>SCAD Atlanta</td>
<td>Cheryl Gammon</td>
</tr>
<tr>
<td>Amber Glamm</td>
<td>InSinkErator</td>
<td>Concord, NC</td>
<td>Appalachian State University</td>
<td>Janice Voss</td>
</tr>
<tr>
<td>Macy Long</td>
<td>InSinkErator</td>
<td>Belmont, NC</td>
<td>University of North Carolina at Charlotte</td>
<td>Sheila Haas</td>
</tr>
</tbody>
</table>

These scholarships would not be possible without the generous contributions from our Sponsors. A very big THANK YOU to InSinkerator, Bradford White, IAPMO, AO Smith, Ginny Carlson family, Fran Williams Donors and the Auxiliary Life Members.

Congratulations

Once again, we would like to say thank you to Roger & Diane Peugeot for their loving care of Mother Hornbrook’s grave.

To the left is a picture from their visit in December 2020.
Honorary Members

2019  Dale Powell—upon his retirement from Copper Development
      Nick Guiffre—upon his retirement from Bradford White

2020  Russ Chaney—upon his retirement from IAPMO
      Roger and Diane Peugeot—for their faithful care of Mother Hornbrook’s grave

Message from PHCC – National Association EVP Michael Copp

A Commitment to Professionalism: Stronger Than Ever - Challenging times in 2020 only reinforced the need for the plumbing and HVACR industries to come together and maintain high standards. Drawing on our 138-year history, PHCC protected our members, their employees, families, and communities – even through a global pandemic. We focused on supplying relevant resources, sharing best practices among our members, advocating for business-friendly legislation and regulation, pledging to train new workers, and providing the best education in the industry.

Among PHCC’s top accomplishments in 2020:
- Signed the Pledge to America’s Workers at a White House ceremony committing to train 75,000 people through the Foundation’s plumbing and HVAC apprenticeship programs.
- Doubled enrollment in the Foundation’s Pre-Apprentice Training Program.
- Created an online COVID-19 Resource Center, providing safety resources, webinars, a forum for sharing tips, and more.
- Transitioned the Resource Center to an online COVID-19 Recovery Center, adding new resources such as customizable safety flyers, updates on federal legislation, and relevant articles.
- Boosted member benefits and discounts, including a new multi-employer program that allows members to provide a competitive, turnkey 401(k) benefit to their employees.
- Introduced timely new courses, webinars, and other resources from the PHCC Education & Training Department, including updates on the latest refrigerant options for the HVACR industry and access to training from our key industry partners.
- Advocated to secure business-friendly legislation, including the Paycheck Protection Program (PPP) and subsequent extension which benefited many PHCC members.
- Provided a customizable version of PHCC’s updated Crisis Action Plan (with new sample Pandemic Action Plan and model for COVID-19 staff training) to chapters and members
- Hosted our first-ever online annual convention, PHCCCONNECT2020, providing a rewarding opportunity for our member contractors, industry partners, and affiliated groups to reconnect as an industry. As a bonus, all sessions are available HERE for on-demand viewing following the event (fees may apply.)

For a more comprehensive look at this year’s accomplishments, check out PHCC’s 2019-2020 Annual Report.

This past year is proof that we are stronger together. PHCC members continue to move forward with hope in their eyes and a bone in their teeth as they protect the health and safety of everyone and our planet. As Auxiliary President Greene and PHCC President Botto would implore of us—more members equal more advocacy power, more influence, and more to offer each other. If every member of PHCC and the Auxiliary increased their involvement during 2021 we could achieve phenomenal results.
Huge Clearance Sale!!!

Over the course of this year we will be featuring our remaining merchandise in our newsletter. This issue we are highlighting the knee pads and the men’s and women’s polo shirts.

Email Janice Voss to place an order.

Shipping & Handling will be added to all orders.

Knee Pads—36 remaining
$17.50 each or 6 for $100
Dimensions—18”L x 13.5”W x 1.75”H.

Men’s Sizes — 1-M, 3-L, 3-4XL
Women’s Sizes— 7-M, 11-L, 2-XL, 5-2XL, 1-3XL
$17.50 each
All sizes run small.

Thank You to Our Sponsors

Mission Statement

The Plumbing – Heating – Cooling Contractors (PHCC) – National Auxiliary, in cooperation with the PHCC – National Association, promotes public awareness of the industry through education and communication.