

# Auxiliary Connected



Volume 5— August 2020

## PHCC National Auxiliary Executive Officers 2019-2020

**President:**  
Susie Greene  
Macon, GA

**President-Elect:**  
Kathy Tindall  
Hamilton, NJ

**Vice President:**  
Bonnie Whitaker  
Durham, NC

**Treasurer:**  
Cheryl Gammon  
Mt. Juliet, TN

**Membership Secretary:**  
Jorja Dickemann  
Glen Carbon, IL

**Marketing Secretary:**  
Vacant

**Recording Secretary:**  
Janice Voss  
Boone, NC

**Website:**  
[www.phccnationalauxiliary.org](http://www.phccnationalauxiliary.org)

**Email:**  
[info@phccnationalauxiliary.org](mailto:info@phccnationalauxiliary.org)



## Making the Best of a New Way of Communication

Kathy Tindall, President-Elect

The past six months have truly been a learning experience for us all. Good, bad or indifferent, the internet and phone are our new way to communicate safely. The Auxiliary Board meeting in June was virtual, and the upcoming PHCCCONNECT2020 will be as well. The Association events will take place September 30 and October 1, 2020. It is exciting to see the schedule come together and how the convention showcase and events will be experienced. The 2020 Virus has interrupted our plans for our 100<sup>th</sup> Anniversary Celebration but has not cancelled it. We will be continuing our celebration for another year. Kansas City will be the place to be in 2021 for the 100<sup>th</sup> Auxiliary Anniversary Celebration at the PHCCCONNECT2021 for sure.

Because of the virtual convention this year, the Auxiliary events will be limited to the Board of Directors' Meeting and the Annual Business Meeting. The Auxiliary meeting schedule is included in this newsletter, so be sure to mark your calendars. Anyone can join online in person so you will be able to hear the entire events and be able to vote at the meeting. That will be exciting and maybe a little scary if you are not up to date with this technology. We will be hosting Learning Parties giving step by step instructions on how to join either or both meetings.

The Auxiliary Executive Board is working diligently to continue our efforts for the promotion and education of the Auxiliary, PHCC and our industry just as we have for the last 100 years. We look forward to seeing your smiling faces on the online Auxiliary meetings and truly appreciate your support. As always, we would love to hear from you with ideas and suggestions for the Auxiliary and our efforts. Please reach out to us at any time for any reason. They say it takes a village to raise a family, well the Auxiliary is a large family, and we are all in this together.

***"Our Shining Future is Now"***

# PHCCCONNECT2020

## Auxiliary Virtual Schedule

Tuesday, September 22, 2020	Learning Party	1:00pm EDT
Wednesday, September 23, 2020	Learning Party	8:00 pm EDT
Both of these meetings will offer the same information. You only need to attend one.		
Monday, September 28, 2020	Board of Directors' Meeting	11:00am-12:30pm EDT
	Annual Business Meeting	2:00pm-4:00pm EDT

You will notice that our meetings are taking place before the PHCCCONNECT events. This is so that we are not interfering with any of the scheduled activities of the convention. More information on how to “attend” these meetings will follow.



# Door Prizes!!!

## Educational Foundation Report

**Ann Rivers, Past President**

I participated in the Educational Foundation Zoom Board Meeting held on May 19, 2020. It was announced during the Board Meeting that CONNECT 2020 will be held virtually this year.

It was noted that in 2019 there were 50 scholarship recipients who received a grand total of \$113,000. The Foundation is planning on awarding \$112,000 in Scholarships for the year 2020 to 55 recipients.

During 2019 the Foundation welcomed Renee and Joel Long and Rick and Bonnie Whitaker to the Board of Governors. In addition, the Invest In Your Future campaign started something new in the way of contributing. During the InSinkErator Luncheon, attendees were able to use their cell phones as an easy way to make a contribution. This helped the campaign raise over \$30,000 at CONNECT. The goal to raise \$170,000 was exceeded by \$18,000.

The Board Members signed the Pledge to America's Workers, pledging to train 75,000 workers over the next 5 years in partnership with our state and local chapters.

Due to the COVID 19 virus several things have had to be cancelled including the March Essentials of Project Management Course, the June Creating Super Foreman Course and Skills USA in June. However, there was a 10-week virtual program offered on Thursday evenings with host Kirk Alter called “Surviving and Thriving in Times of Crisis.”

The new Fast Track to Service Plumbing course is now finished and being tested. In addition, the apprentice online eLearning enrollment continues to grow in both plumbing and HVAC.

Craig Lewis will be stepping down at the Fall Board Meeting after serving two 2-year terms. The new Foundation Chair will be Kevin Tindall who will be installed at the Fall Virtual Board Meeting.

## Nominating Committee Report

Lynne Finley, Chair

Each year we present a slate of officers to be elected or confirmed during the Annual Business Meeting at Convention. Because of the COVID Pandemic and not being able to have an in-person convention, it has been suggested by several members that the current officers hold their positions for another year. Each has agreed to do so.

We are blessed with amazing talent and experience to continue the transition of the Auxiliary from a stand-alone organization to an organization under PHCC and beside the Association Executives Council. As a result of everyone's focus on alternative procedures for day-to-day operations, completion of this transition has been delayed.

The Committee Members will be asked individually to also hold position for another year, if possible.

There is precedent in our history. During World War II when conventions were not held, the officers elected in 1943 continued to serve until they were able to hold the Convention in 1946—after the War was over.

If the Board of Directors and the membership approve, this will be our slate of Executive Officers for 2020-21 with the exception of the Marketing Secretary position which will continue to be vacant. They are:

Susie Greene, President

Kathy Tindall, President-Elect

Bonnie Whitaker, Vice President

Jorja Dickemann, Membership Secretary

Janice Voss, Recording Secretary

Cheryl Gammon, Treasurer - *Since Cheryl will be serving a fifth year as Treasurer, approval will be a specific part of the vote as required by the bylaws.*

Scholarship Committee Members-Jorja Dickemann, Chairman; Bev Potts and Richela Roy; as the remaining elected positions.

The future is so bright, and we have dedicated officers to get us through this unique period in our history. Please join them and support them in any way you can!



## Meet Our New Staff Liaison

My name is Shelly Cook. I'm the Director of Executive Office Operations and National Auxiliary at PHCC – National. I've worked at PHCC since 2017 starting as a temp and working my way up to a leadership role. I currently manage the day-to-day building operations and National Auxiliary. I serve as a staff liaison for the Building Committee, Past National Officers, PHCC Board and Executive Committee.

With 20 years of working in the non-profit sector, I've gained experience in management, customer service, strategic implementation, building management, sponsorship, and exhibits. I've managed sponsorship projects for Apple and Google to name a few. Currently I'm preparing for my PMP (Project Management Professional) certification.

When I'm not working on behalf of PHCC, I'm a certified Yoga Instructor and Birth Doula. I've practiced yoga for 15 years and assisted parents with childbirth for about 4 years.

Being of service to others has always brought me great joy and a sense of community.





**Executive Officer's - Resolution 2020-01  
February 7, 2020**

We, the undersigned, being the Plumbing, Heating, Cooling Contractors (PHCC) – National Auxiliary Executive Officers consent and agree that the following resolution was made,

On February 7, 2020  
Winter Executive Officers' Meeting

We do hereby consent to the adoption of the following:

**RATIONALE: RESOLUTION TO DELETE THE POSITION OF MARKETING SECRETARY.**

**WHEREAS:** The Plumbing-Heating-Cooling – National Auxiliary's Executive Officers do not deem this position necessary to the current organization and to update the Bylaws to reflect this change; and

**WHEREAS:** The Plumbing-Heating-Cooling – National Auxiliary's Executive Officers note that the primary responsibility of the Marketing Secretary is to handle marketing merchandise; however, the Auxiliary is not pursuing this avenue at this time; and

**WHEREAS:** The Plumbing-Heating-Cooling – National Auxiliary's Executive Officer Marketing Secretary had as a primary responsibility developing and promoting all promotional incentives of the Auxiliary; however, the Auxiliary has shifted its focus away from marketing of promotional items at this time; and

**THEREFORE BE IT RESOLVED:** that the Plumbing-Heating-Cooling Contractors – National Auxiliary Executive Officers approve a resolution to dissolve the position of Marketing Secretary and to delete or redistribute the duties of the position of Marketing Secretary as deemed necessary.



## **PHCC National Auxiliary Bylaws Change**

### **CURRENT:**

**ARTICLE VI, Executive Committee and Board of Directors, Section 1A:** The Executive Officers shall be comprised of the President, President-Elect, Vice President, Recording Secretary, Membership Secretary, **Marketing Secretary** and Treasurer.

**ARTICLE VI, Executive Committee and Board of Directors, Section 3:** A Board of Directors shall manage the Auxiliary. This Board shall be comprised of the immediate Past President, President, President-Elect, Vice President, Recording Secretary, Membership Secretary, **Marketing Secretary**, Treasurer, Chaplain, Historian, Parliamentarian, the Members-at-Large Representative and the State Auxiliary Presidents or Local Auxiliary President serving as State Auxiliary Presidents.

**ARTICLE VII, Officers, Section 2:** If the position of Vice President, Treasurer, Membership, **Marketing** or Recording Secretary becomes vacant, the Board of Directors shall take a polled vote to fill that position until the next Annual Business Meeting, at which time the membership shall confirm. Vacancies among other appointed offices shall be filled by the President.

### **ARTICLE VII – Officers, Sections 4E-4I Duties:**

- E. The Marketing Secretary shall perform duties delegated by the President.
  - 1. Serve a two-year term and may be reappointed.
  - 2. Be responsible for developing and marketing all promotional incentives of the Auxiliary.
  - 3. Oversee the records of all promotional items.
  - 4. Remit all funds with an accounting of them to the Treasurer in a timely manner.
- F. The Membership Secretary shall perform the duties delegated by the President.
  - 1. Serve a two-year term and may be reappointed.
  - 2. Maintain an updated membership roster.
  - 3. Issue dues notices and collect membership dues.
  - 4. Remit all funds with an accounting of them to the Treasurer in a timely manner.
- G. The Recording Secretary shall perform duties delegated by the President.
  - 1. Serve a two-year term and may be reappointed.
  - 2. Keep minutes of all meetings of the Executive Officers, Board of Directors and the Annual Business Meeting.
  - 3. Keep all records required by law and the policies of the Board of Directors.
  - 4. Remit all funds with an accounting of them to the Treasurer in a timely manner.
- H. The other officers of the Auxiliary appointed by the incoming President include the Chaplain, Historian and Parliamentarian.
  - 1. They shall serve a one-year term and may be reappointed.
  - 2. They shall perform duties delegated by the President.
- I. The Past President shall be the Foundation Representative for the Auxiliary and serve as a link between the Auxiliary and the PHCC Educational Foundation and attend Educational Foundation meetings.

**ARTICLE IX – Committees & Representatives, Section 2E:** The Financial Review Committee shall review the books of the Treasurer, Membership Secretary, **Marketing Secretary** and Recording Secretary preceding the Annual Business Meeting to verify accuracy of records. Their findings shall be reported at the Annual Business Meeting.

**ARTICLE IX – Committees & Representatives, Section 2G:** The Marketing Committee shall have the responsibility of assisting the **Marketing Secretary** to promote the initiatives undertaken by the Auxiliary to increase public awareness about the plumbing-heating-cooling industry.

**ARTICLE XII – Voting & Election of Officers, Section 6:** New candidates for **Marketing Secretary**, Membership Secretary, Recording Secretary, Chaplain, Historian and Parliamentarian shall be appointed and presented for confirmation during the Annual Business Meeting.

### **PROPOSED:**

**ARTICLE VI, Executive Committee and Board of Directors, Section 1A:** The Executive Officers shall be comprised of the President, President-Elect, Vice President, Recording Secretary, Membership Secretary, and Treasurer.

**ARTICLE VI, Executive Committee and Board of Directors, Section 3:** A Board of Directors shall manage the Auxiliary. This Board shall be comprised of the immediate Past President, President, President-Elect, Vice President, Recording Secretary, Membership Secretary, Treasurer, Chaplain, Historian, Parliamentarian, the Members-at-Large Representative and the State Auxiliary Presidents or Local Auxiliary President serving as State Auxiliary Presidents.

**ARTICLE VII, Officers, Section 2:** If the position of Vice President, Treasurer, Membership, or Recording Secretary becomes vacant, the Board of Directors shall take a polled vote to fill that position until the next Annual Business Meeting, at which time the membership shall confirm. Vacancies among other appointed offices shall be filled by the President.

### **ARTICLE VII – Officers, Sections 4E-4H Duties:**

- E. The Membership Secretary shall perform the duties delegated by the President.
  - 1. Serve a two-year term and may be reappointed.
  - 2. Maintain an updated membership roster.
  - 3. Issue dues notices and collect membership dues.
  - 4. Remit all funds with an accounting of them to the Treasurer in a timely manner.
- F. The Recording Secretary shall perform duties delegated by the President.
  - 1. Serve a two-year term and may be reappointed.
  - 2. Keep minutes of all meetings of the Executive Officers, Board of Directors and the Annual Business Meeting.




3. Keep all records required by law and the policies of the Board of Directors.
4. Remit all funds with an accounting of them to the Treasurer in a timely manner.
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  1. They shall serve a one-year term and may be reappointed.
  2. They shall perform duties delegated by the President.
- H. The Past President shall be the Foundation Representative for the Auxiliary and serve as a link between the Auxiliary and the PHCC Educational Foundation and attend Educational Foundation meetings.

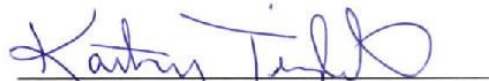
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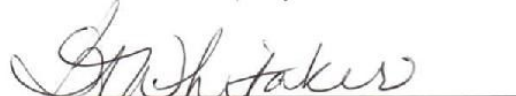
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President Susie Greene

  
Membership Secretary Jorja Dickemann

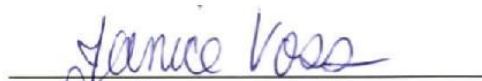
  
President-Elect Kathy Tindall

  
Treasurer Cheryl Gammon

  
Vice President Bonnie Whitaker

  
Recording Secretary Janice Voss

The Recording Secretary, certifies that the above is a true and correct copy of the resolution that was duly adopted on February 7, 2020 during the above meeting of the Executive Officers.

  
Recording Secretary Janice Voss



PLUMBING-HEATING-COOLING  
CONTRACTORS –  
NATIONAL AUXILIARY

Jorja Dickemann  
Membership Secretary  
324 Glen Carbon Rd.  
Glen Carbon, IL 62034

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### **Mission Statement**

*The Plumbing – Heating – Cooling Contractors (PHCC) – National Auxiliary, in cooperation with the PHCC – National Association, promotes public awareness of the industry through education and communication.*