

Auxiliary Connected



Plumbing, Heating, Cooling
Contractors
National Auxiliary

Volume 1— November 2021

PHCC National Auxiliary Executive Officers 2021-2022

President:

Kathy Tindall
Hamilton, NJ

President-Elect:

Bonnie Whitaker
Durham, NC

Vice President (Unseated):

Tina Wolk Hefner
Festus, MO

Treasurer:

Cheryl Gammon
Mt. Juliet, TN

Membership Secretary:

Jorja Dickemann
Glen Carbon, IL

Recording Secretary:

Janice Voss
Boone, NC

Website:

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Past President Convention Report Susie Greene

I want to take this opportunity to thank everyone who helped to make our 100th Anniversary celebration a huge success! If I started to list names, this would run onto the next page. Even then, I'm sure I would forget someone. Just know that you are all near and dear to my heart.

The luncheon was fun and interesting. Our featured history highlights surprised many of the people in attendance. The balloon photo op was over the top (see photo below). In fact, we loved it so much we moved it around to other events. The amazing videos will be shared on the website and Facebook soon.

The officers that were installed at the convention are phenomenal leaders. They are already making plans to take this organization into its next century. Please give them your support and encouragement. In addition, I challenge every Auxiliary or Association member and sponsor to reach out and tell the Auxiliary officers about your concerns and ideas. Contact Kathy Tindall at 609-947-3242 or email her at kathy@tindallranson.com. This will ensure that they create a relevant plan to move forward.

“Because we’ve always done it this way” is no longer the best answer!



Pictured (left to right):

Kathy Lewis, Jorja Dickemann,
Barb Kreifels, Ann Rivers, Lynne
Finley, Cheryl Gammon, Janice
Voss.

Please Welcome the New Auxiliary Vice President



Tina Wolk Hefner began her career as computing became essential to small businesses. After completing a BS in Business Education and Accounting from Southeast Missouri State University, she brought her skill and passion into the education field and later transitioned into business, delivering customer support, software training, and network management. Currently, she provides web design, consulting, and social media marketing services for local businesses and associations along with teaching Adobe Illustrator and Photoshop for the University of Missouri Computer Education and Training Center. Tina also has two additional businesses, one that provides code review and test preparation for plumbers getting ready to take licensing examinations, and for fun she runs a cottage baking business (TGIF Custom Cakery... "Thank God It's Frosting") which has developed a loyal clientele over the last three years.

Tina and her husband, Ray, have five grown children, including an engineer (who works in the plumbing industry), a property manager, a V.P. at a financial firm, a nurse, and an actress. They live in Festus, Missouri outside of St. Louis. Her hobbies are baking, hiking and being in nature as much as she can. Her sister has a home in Livingston, MT, and they spend as much time there as possible exploring, hiking and kayaking the Yellowstone River. They are very family-oriented and enjoy spending time with their children who all live in the St. Louis metro area.



The Auxiliary would like to send a BIG thank you to all of our sponsors for a successful and fun CONNECT2021 conference in Kansas City! We enjoyed spending time together and appreciate all of the continued support so generously given by InSinkErator, Bradford White, Catch-22 Creative, Copper Development, Federated Insurance, the Ginny Carlson Family, the Fran Williams Scholarship Donors, and the PHCC Educational Foundation. With our sponsors' support, we were able to distribute almost \$40k in scholarships, give our annual awards, enjoy meals at CONNECT, provide massages at CONNECT, and continue to meet and exist!

Thank you, thank you, thank you to all of our wonderful sponsors! We love you!

3D (Desire, Dedication and Determination) Award

Sponsored by Copper Development

The 2021 recipient of the 3D award is Ann Rivers of Walnut Creek, California.

Each year the Auxiliary Executive Board is given the task to choose a recipient of the 3D Award. The 3D's stand for Desire, Dedication & Determination. This year's recipient is a perfect choice for this award. She has been involved in the PHCC Auxiliary since the 1980s. She has served on numerous committees and has served as President twice. In 2008-2009, her dedication to the Auxiliary led her to a project of donating PHC-Opoly games to children's hospitals, Ronald McDonald Houses, and the USO and other military children's programs. The games were made available to state and local auxiliaries for distribution in their areas. The games were accompanied with a letter of introduction to the PHCC Association and the Auxiliary. Her second term as President in 2018-2019, led her to produce five videos about "Women In The Industry" for the Auxiliary's 100th Anniversary. Her husband Steve and their three children have been there for support the entire time. It is with my honor to announce that this year's recipient of the Copper Development 3D award goes to Ann Rivers of Walnut Creek, California.

Ann Rivers (center) is presented the award by Auxiliary President Susie Greene (left) and Harold Moret of Copper Development (right).



Congratulations, Ann!



**Copper Development
Association Inc.**

**Thank you, Harold Moret and Copper Development, for
sponsoring the 3D Award!**

Larry Dore Member of the Year Award

Sponsored by InSinkErator

The 2021 Larry Dore Member of the Year Award Winner is Gail McWilliams of Urbana, Illinois. She has been an active member in the Illinois Auxiliary for over 30 years and currently serves as President and Scholarship Chairman. She has also served on the National Auxiliary's Scholarship Committee and the Silent Auction Committee.

Gail is known in her Auxiliary for being dedicated, honest, helpful and a very caring person. At Auxiliary conventions, she has assisted with registration, event setup, and helped to sell promotional items. She has staffed the Auxiliary booth at the Illinois PHCC Expo selling plumbing code books and plumbing industry t-shirts, worked the CEU sign-in desk, Expo registration tables, and helped with Illinois Auxiliary and PHCC events and service projects.

Gail is an outdoors woman and enjoys sailing. She and her late husband, John, spent almost ten years living on their sailboat exploring the US east coast, the Bahamas, Caribbean Islands and Venezuela. She learned to make jewelry with the beads from the places they visited and, over the years, donated many of her pieces to national and state Auxiliary fundraisers. Gail is also a mentor and devoted to teaching others.

Gail volunteers with various groups and is committed to the task of beneficial management of natural resources. She is active within her community and dedicated to her family & friends.



Pictured with Gail McWilliams (2nd left) are Rob Grim (Sr. Vice President for Sales) and President Joe Dillon of InSinkerator (left and right) and Susie Greene (PHCC – National Auxiliary President).

Congratulations, Gail!



Thank you, InSinkErator, for sponsoring the Larry Dore Member of the Year and Robert M. Cox Awards!

The Robert M. Cox Awards were presented at the Auxiliary's Annual Business Meeting at PHCC CONNECT 2021.

The Robert M. Cox Awards and Larry Dore Member of the Year Award are sponsored by InSinkEerator and presented this year by Rob Grim (Sr. Vice President for Sales).

Robert M. Cox Humanitarian Award / Image (Large)

First Place: PHCC Auxiliary of Illinois (Becky Davis) — Community Service Projects.

Second Place: New Orleans Metro PHCC Auxiliary (Carla Molinario Waguespack) — Conventions and/or Trade Shows.

Robert M. Cox Humanitarian Award / Recruitment (Large)

First Place: PHCC Auxiliary of Illinois (Becky Davis) — Continuing Education & Scholarships.

Second Place: Louisiana PHCC Auxiliary (Carla Molinario Waguespack) — Promoting Industry Careers & Recruiting into the Industry.

Honorable Mention: PHCC Auxiliary of Illinois (Becky Davis) — Scholarships.



Receiving the Illinois awards was Gail McWilliams (left). Also pictured are Susie Greene (Auxiliary President) and Rob Grim (InSinkEerator).



Receiving the Louisiana awards was Kristen Molinario (right). Also pictured are Rob Grim (InSinkEerator) and Susie Greene (Auxiliary President).

Welcome Our New and Returning Members

Stephanie Blazek, North Carolina

Crystal Carter, Louisiana

JM Greer, California

Bonni Parsons, Georgia

Sue Rich, Illinois

Tammy Rich-Stimson, Illinois

Thank you for your support of the Auxiliary.



Necrology

Gerry Calfo, November 2020

Doris McElhaney Tinsley, May 2021

Gone but not forgotten

Thank You to Our Sponsors



*FRAN WILLIAMS
SCHOLARSHIP
DONORS*

**The Carlson
Family**

Mission Statement

The Plumbing-Heating-Cooling Contractors (PHCC) – National Auxiliary supports the ideals of the PHCC Association as related to the plumbing and HVACR industries. In cooperation with the PHCC - National Association, the Auxiliary promotes public awareness of the industry through education and communication.