



FREQUENTLY ASKED QUESTIONS

Find the answers to commonly asked questions:

How do I log in?

Activate your account.

Visit connect.orlandorealtors.org click the orange “Sign In” button in the upper right hand corner of the page, and enter your member username and password you would normally use to log in to the ORRA Member Portal. The first time you log in, you will need to accept the code of conduct and agree to the terms and conditions.

What if I don't know my login information?

Visit the Member Portal page and click the gray “Get Started” button. The system will search for you and send your password information to you via e-mail. If you continue to have issues logging in, please contact the Membership Department at membership@orlandorealtors.org or for further assistance.

How do I change my profile settings?

- Click the dropdown arrow next to your profile image.
- Click the gray “Profile” button to add a profile picture and update your personal information.
- Specify your privacy settings and e-mail preferences by clicking the “My Account” tab within your profile page.

Here you can modify your personal information as well as update your privacy settings and e-mail preferences utilizing the “My Account” tab.

Are there additional fees to join?

Not at all! Orlando REALTORS® Connect is a free benefit of your active Orlando Regional REALTOR® Association membership.

What if I share my e-mail address with a team or another ORRA member?

Since this is a member-only benefit, it's imperative that each member have a unique e-mail address. If a team or a group of people share the same e-mail address, the first person to log in with that e-mail address will be synced with the Orlando REALTORS® Connect system and thus, will be the only one able to log in with that e-mail address. If someone else in the group tries to access the site, he/she will receive an error message stating they don't have a primary e-mail address in their profile.

If you are currently sharing an e-mail address with another member, you will want to contact the Membership Department at 407.513.7282 and a friendly staff member will be happy to assist you in changing your e-mail address.

If you have questions that are not addressed here, contact Alisha Kisse by e-mail at AlishaK@orlandorealtors.org.