



## Optional Chapter Membership FAQs: ONS Members

**1. What if I join a chapter, but then decide prior to my paid through date that I no longer wish to be a member of that chapter?**

Membership is non-refundable. This applies to chapter membership purchases, too. However, members can transfer their chapter membership mid-year. To do so, please contact ONS Customer Relations at [help@ons.org](mailto:help@ons.org) or by phone at 1-866-257-4667, option 2.

**2. What if I renewed my membership weeks before this change rolled out and I no longer wish to be in a chapter?**

Retroactive refunds will not be granted. Membership is non-refundable.

**3. Can I join a chapter after I already renewed my membership & declined chapter membership? If yes, do I receive a year from when I purchased my chapter membership?**

Yes, you can join a chapter at any time throughout the year. To join after purchasing a membership, please call ONS Customer Relations at 1-866-257-4667, option 2. Chapter membership runs concurrently with ONS membership, so your chapter membership's expiration date will match your ONS membership's expiration date regardless of when your chapter dues are paid.

**4. Can I join any chapter that has events that interest me?**

Yes, you can join any of the 212 ONS chapters.

**5. Can I join more than one chapter?**

Yes, ONS members can join as many chapters as they wish.

**6. Why do the chapter memberships have different prices?**

ONS created a three-tiered pricing structure for chapter dues to allow chapters to collect the dues that is right for them. Chapter dues will either be \$15, \$20, or \$25.

**7. Do I have to wait until my ONS membership renewal to add another chapter to my membership?**

No, you can join a chapter at any time throughout the year. Chapter membership runs concurrently with ONS membership, so your chapter membership's expiration date will match your ONS membership's expiration date.

**8. How do I know which chapters offer virtual meetings?**

During social distancing, all chapters are encouraged to host virtual meetings. Upon joining a chapter, you will be opted into their e-mail communications, and will receive invites and information on their upcoming events. If you would like to reach out to the chapter before joining to get a better idea of their programming schedule, please contact us at [chapters@ons.org](mailto:chapters@ons.org).

**9. Why is chapter membership so important?**

Chapters serve ONS members and advance the ONS mission at the local level. Chapters exist to serve their members by investing in educational, networking, and social activities. By bringing like-minded nurses together based on geographical proximity, chapters are able to foster a sense of community, connection, and collaboration which strengthens the Society's ability to achieve its mission of advancing excellence in oncology nursing and quality patient care.