

Welcome to Volunteer Voices, the National Volunteer Fire Council's online community! Volunteer Voices is an online community created especially for NVFC members. If you are not currently a member, purchase your membership today at <https://www.nvfc.org/join-nvfc/>.

This Quick Start Guide is designed to help you get acclimated to the platform. Let's get started.

1. **Sign in.** If you haven't already signed in to Volunteer Voices you can do so by using the navigation button in the upper righthand corner of your screen at volunteervoices.nvfc.org/. Use the same username and password that you use for your NVFC account. Not sure about your password? [Click here](#) to reset it. Still need help? Contact the NVFC at nvfc@nvfc.org or give us a call at 202-887-5700.
2. **Tell us about yourself:** Is this what you really look like? Upload your picture and add some information to your profile. To navigate to your profile, click the arrow beside the navigation button you used to sign in (upper righthand corner of your screen) and select the "Profile" button that appears. Now add all the information you like. Remember, the more you add, the easier it will be to connect with your peers.

The screenshot shows the top navigation bar with links: HOME, COMMUNITIES, EVENTS, DIRECTORY, BROWSE, PARTICIPATE, and a search box. Below is the user profile header with the name "VOLUNTEER VOICES" and navigation tabs: MY PROFILE, MY CONNECTIONS, MY CONTRIBUTIONS, MY ACCOUNT. The profile section includes:

- BIO:** "Share information about yourself - your work life and personal interests" with an "ADD" button. A callout box says "Click here to edit" with an arrow pointing to the "ADD" button.
- EDUCATION:** "Share where and when you received your education" with an "ADD" button. A callout box says "Click here to edit" with an arrow pointing to the "ADD" button.
- JOB HISTORY:** "Provide an overview of employment experience" with an "ADD" button. A callout box says "Click here to edit" with an arrow pointing to the "ADD" button.
- CONTACT DETAILS:** "nvfc@nvfc.org" with a checkmark icon.
- SOCIAL LINKS:** "Link to other social media accounts" with an "ADD" button. A callout box says "Import your information from your LinkedIn account" with an arrow pointing to the "ADD" button.
- ACTIONS:** A red box with "Add or change your picture" and an arrow pointing to the profile picture placeholder.

3. **Customize your profile settings.** While on your profile page, click on the tab for **My Account**. Here you can set up how you want to receive emails from the community and how much of your profile you want visible to other members. You can also design the signature area that appears under your discussion posts.

**Email Notification Options:* You can opt to receive the Daily Digest or instant alerts from each community in which you participate. The Daily Digest is a single email each day summarizing the hottest topics in your community. Instant alerts keep you updated in real time and send you notifications each time there is an update in the community.

4. **Build your contact list.** Select **Directory** from the top navigation bar. Click **Member Directory** to find friends and colleagues in the NVFC. Creating a contact list helps identify relationships and build searchable networks. Our **Advanced Search** option offers further parameters for making connections.

Now you're ready to join the conversation!

- **Let us know you're here.** Say hello with a quick introductory post. Let others know what you hope to gain by participating in the community.
- **Ask questions.** What do you want to know more about? Have a question about anything from training to recruitment to a recommendation for a good book? There's someone out there with the answer.
- **Share ideas.** Is there a hot topic you want to discuss? How about a lesson you've learned that might help your fellow members? Start a discussion thread to give others a peek inside your world or to demonstrate your expertise on a topic.
- **Give feedback.** Use your knowledge and experience to answer other members' questions. Just click **Reply to Discussion** to the right of any discussion post, or comment underneath a library entry.
- **Spread knowledge.** Check out resources uploaded by other NVFC members in the **Library** and add your own.

Click here to see a full list of discussions

Search here for other members you'd like to email or add to your contacts

OPEN FORUM [SETTINGS](#)

search

[COMMUNITY HOME](#) [DISCUSSION 429](#) [LIBRARY 39](#) [MEMBERS 8.1K](#)

LATEST DISCUSSION POSTS [ADD](#)

Click here to create a new discussion post

Click here to add a post along with an item you'd like to add to the resource library

UPLOAD FILE

LATEST SHARED FILES [ADD](#)



RE: SOP APPROVAL PROCESS
BY: [redacted], 5 HOURS AGO

POSTED IN: [OPEN FORUM](#)

Good morning, Our department has just gone through the first meeting of the month on the first Monday or the Monday prior to the first Chiefs meeting with all the assistant Chiefs from each of the departments with the ...

Click the post title to read the full post and/or post a response



RE: SOP APPROVAL PROCESS
BY: [redacted], HOURS AGO

POSTED IN: [OPEN FORUM](#)

The approval for SOP's is not the same as changes to bylaws. Bylaws are harder to change. Our SOP's are generally created or modified by an officer or committee and



RE: FACILITY/BUILDING MAINTENANCE POSITI
BY: [redacted], 18 DAYS AGO



RE: FIREFIGHTERS ADMINISTERING NALOXON
BY: [redacted], 21 DAYS AGO



RE: LOSAP
BY: [redacted], 26 DAYS AGO

Click here to add an item to the resource library without adding an accompanying post

If you have any questions about Volunteer Voices, email Laura, your Community Manager, at laura@nvfc.org or call the NVFC at 202-887-5700.

Thank you for sharing YOUR voice!